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Staff – Exhibit 126 Nancy Harris Amended Rebuttal Testimony File No. GR-2021-0108

Exhibit No.: Issue(s): Misc. Charges Witness: Nancy L. Harris Sponsoring Party: MoPSC Staff Type of Exhibit: Amended Rebuttal Testimony Case No.: GR-2021-0108 Date Testimony Prepared: June 29, 2021

MISSOURI PUBLIC SERVICE COMMISSION

INDUSTRY ANALYSIS DIVISION

TARIFF/RATE DESIGN DEPARTMENT

AMENDED REBUTTAL TESTIMONY

OF

NANCY L. HARRIS

SPIRE MISSOURI INC., d/b/a SPIRE SPIRE EAST and SPIRE WEST GENERAL RATE CASE

CASE NO. GR-2021-0108

Jefferson City, Missouri June 2021

1	AMENDED REBUTTAL TESTIMONY
2	OF
3	NANCY L. HARRIS
4	SPIRE MISSOURI INC., d/b/a SPIRE
5 6	SPIRE EAST and SPIRE WEST GENERAL RATE CASE
7	CASE NO. GR-2021-0108
8	Q. Please state your name and business address.
9	A. My name is Nancy L. Harris. My business address is 200 Madison Street,
10	Jefferson City, MO 65101.
11	Q. By whom are you employed and in what capacity?
12	A. I am employed by the Missouri Public Service Commission ("Commission") as
13	an Auditor in the Tariff and Rate Design Department of the Industry Analysis Division.
14	EXECUTIVE SUMMARY
15	Q. What is the purpose of your rebuttal testimony?
16	A. The purpose of my testimony is to provide Staff's position on Spire's proposed
17	tariff changes to the Economic Development Rider, the Negotiated Gas Service Rider, and
18	various customer billing Miscellaneous Charges.
19	ECONOMIC DEVELOPMENT RIDER
20	Q. What tariff changes has Spire Missouri (Spire) proposed to the Economic
21	Development Rider (EDR)?
22	A. Spire has proposed decreasing all minimum gas usage requirements to
23	participate in the rider to one-third of the current level. Spire has also proposed increasing

the EDR average discount rate from 20% to 40%, with the annual discount rate limit increasing
 from 30% to 50%.

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Q. What justifications did Spire provide for the proposed changes to the EDR?

A. In his supplemental testimony, page 10, lines 217-224, Scott Weitzel stated that
Spire's modifications to its EDR tariff are to encourage customer participation in the EDR and
to model Spire's EDR after Ameren Missouri's Economic Development Incentive Rider (EDI)
for electric utilities. Spire currently has no participants in the EDR and has received few
applications for it.

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Q. How does Spire's proposed EDR compare to Ameren Missouri's EDI?

10 A. Ameren Missouri's EDI is statutory, complying with §393.1640, RSMo. This statute only applies to electric utilities.¹ It sets two expiration dates. If the utility receives a 11 12 Commission order pursuant to subsection 5 of §393.1400, RSMo, the discount may continue 13 until December 31, 2028. If the utility does not receive this order, the discount expiration date 14 is December 31, 2023. Ameren Missouri's EDI tariff states that discounts may continue after 15 this final date per agreement with a customer, however, the Company will provide discounts 16 under Ameren Missouri's Economic Development and Retention Rider (EDRR), which has discount levels that are less than Spire's current EDR tariff. Spire proposed in its EDR to offer 17 18 incentives at the higher level of Ameren Missouri's EDI without an expiration date.

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Q. Is it possible that the level of annual usage required to participate in Spire's EDR limits customer participation more so than the discount levels of the currently effective rider?

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A. Yes. However, a decrease to 100,000 Ccf is an unreasonably low floor. For example, of the existing non-Transportation non-Residential customers at Spire West, 235

¹ There is no statute regarding economic development for gas utilities.

1	customers have annual usage greater than Spire's proposed level, as well as the majority of		
2	transportation customers. A well-designed EDR would cause a customer to select Spire as its		
3	service provider, but not promote free ridership, and that level could likely be found somewhere		
4	between the proposed 100,000 Ccf level and the existing 300,000 Ccf (30,000 dekatherm as		
5	currently contained in the Spire tariff).		
6	Q. Do you agree with Spire's changes to its EDR tariff?		
7	A. In part. Staff agrees that the unit of measure should be converted from Dth to		
8	Ccf and a more reasonable qualifying usage level could be offered.		
9	Q. What are Staff's recommendations regarding Spire's EDR?		
10	A. Staff recommends the following:		
11	1. Staff recommends that the Commission adopt Spire's proposal to convert		
12	all units of measure in the EDR tariff from Dth to Ccf if the Commission approves Spire's		
13	proposal to convert units of measure from Dth to Ccf in this rate case.		
14	2. Staff recommends that the Commission reject Spire's proposal to		
15	increase the current discount levels. The only support Spire provides for offering higher		
16	discounts to customers is that the proposed discounts are similar to economic development		
17	riders offered by electric utilities. Spire ignores the statute authorizing electric utilities to offer		
18	such incentive levels. The incentive levels provided on Ameren Missouri's EDI tariff only exist		
19	because of the statute stated above.		
20	3. Staff recommends that the Commission reject Spire's proposal to		
21	decrease the annual level of usage requirements from 300,000 Ccf to 100,000 Ccf for new and		
22	retention customers and from 150,000 Ccf to 50,000 Ccf for expansion customers.		

4. Staff recommends the tariff be clarified to limit total dollar amount of
 discounts to one percent (1%) of jurisdictional non-gas revenues. Spire's current EDR limits
 the total dollar amount of incentives to one percent (1%) of the Company's jurisdictional gross
 revenues. However, revenues received for purchased gas are not eligible for EDR discounts and
 therefore should not be included in gross revenues as it is listed in the EDR tariff.

5. If the Commission finds that it is reasonable to offer a higher level of
discounts, then Staff recommends that the Company draft a separate Economic Development
Rider tariff limited to customers initiating or expanding service in areas of Spire's service
territory that have under-utilized infrastructure and sufficient pipeline capacity. This will
enhance Spire's system utilization while encouraging industrial development within the
Company's service area.

12 6. Staff recommends that the Commission include a hard expiration date
13 for EDR discounts, similar to those in Ameren Missouri's EDI. Staff recommends the five14 year term customer agreements as proposed by Spire, with a hard expiration date, such as
15 December 31, 2028.

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NEGOTIATED GAS SERVICE RIDER

Q. What change is Spire recommending to the current Negotiated Gas Service
Rider (NGSR)?

A. The current tariff language, regarding the tariff's purpose, is as follows:

Purpose: This tariff is designed for two purposes. First, it permits Company to meet
specific competitive threats, which if not responded to would result in lost margin to the
Company and its customers. By attempting to meet competition, Company will seek to preserve
or increase some contribution to the fixed costs all customers must pay for in rates. Second, the

tariff can be used to serve and retain or attract load customers who require a service structure 1 2 not found in Company's standard tariffs.

Spire's proposed tariff language, regarding the tariff's purpose, is as follows:²

4 Purpose: This tariff is designed for *three* purposes. First, it permits Company to meet 5 specific competitive threats, which if not responded to would result in lost margin to the Company and its customers. By attempting to meet competition, Company will seek to preserve 6 7 or increase some contribution to the fixed costs all customers must pay for in rates. Second, the 8 tariff can be used to serve and retain or attract load customers who require a service structure 9 not found in the Company's standard tariffs. Third, the tariff can also be used for grid 10 resiliency, distributed generation, and emergency back-up systems.

11 Q. Has Spire provided appropriate support regarding the need for the additional language? 12

13 No. Spire did not provide any direct testimony regarding this tariff change. Spire A. 14 filed supplemental direct testimony (page 16 lines 359-361) in which Mr. Weitzel stated that 15 the additional tariff language is intended to address grid resiliency, distributed generation, and emergency back-up systems. In the June 9th technical conference, Spire defined grid resiliency 16 and distributed generation as Combined Heat and Power (CHP) systems. However, the 17 18 Company fails to explain in its supplemental direct testimony how the current tariff language 19 fails to address grid resiliency, distributed generation, and emergency back-up systems.

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Q. Does the current tariff language already address distributed generation and 21 emergency back-up systems?

² Additions are italicized.

1	А.	Yes. As provided above, the current NGSR tariff has two purposes. The first		
2	purpose perm	its the Company to meet competitive threats. The second purpose allows the		
3	Company to attract and retain load customers which require a service structure not found in the			
4	Company's standard tariffs. Customers who require distributed generation or emergency back-			
5	up system services may be classified as customers who require a service structure not already			
6	identified in tariffs.			
7	Q.	Has Spire utilized the Negotiated Gas Service Rider (NGSR) and entered into		
8	agreements with customers to date?			
9	А.	Yes. On January 1, 2021, Spire Missouri, Inc. entered into a contract with one		
10	customer to provide a discounted rate under the NGSR. This is outside the test year and			
11	update period, but is relevant as a true-up issue and will be addressed in Staff's true-up			
12	direct testimony.			
13	Q.	What is Staff's recommendation regarding Spire's proposed changes to the		
14	NGSR tariff?			
15	А.	Staff recommends that the Commission reject Spire's proposed changes to the		
16	NGSR for the	e reasons stated above.		
17	MISCELLANEOUS CHARGES			
18	Q.	Is the Company proposing to increase certain miscellaneous charges in this case?		
19	А.	Yes. Proposed charges are as follows:		
20	•	Reconnect charge increase:		
21		(1) Residential from \$62 to \$95		
22		(2) Industrial greater of \$95 or actual cost		
23	•	Meter Reading non-access charge increase:		

1		(1) Increase from \$10 to \$20			
2	•	Non-standard meter monthly charge \$40 (new charge):			
3		(1) Plus \$185 one time setup charge for new meters			
4	•	Collection Trip charge increase:			
5		(1) From \$9 to \$15			
6	•	Meter (residential) relocation charge increase:			
7		(1) Outside from \$150 to \$200			
8		(2) Inside from \$100 to \$200			
9	•	Relocate or extension charge increase:			
10		(1) From \$120 to \$150			
11	\diamond	Change incremental charges to \$8 per foot over 10 feet			
12	•	Meter test fee after 1 free test per 12 months unless inaccurate over 2%:			
13		(1) Residential from \$75 to \$80			
14		(2) Commercial from 125 to 205 – In line with actual costs			
15	•	Standardization of service initiation charge – all new customers:			
16	\$	Increase charge from \$1200 to \$1500			
17	Q.	What effect will an increase in miscellaneous service charges have on			
18	non-gas revenues?				
19	А.	If the Commission approves the Company's proposed increases in			
20	miscellaneous service charges, then revenues from miscellaneous service charges will increase				
21	as a result.				
22	Q.	Did the Company offset a portion of its revenue requirement by the amount of			
23	additional revenue that will result from the proposed increase in miscellaneous service charges?				
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A. Staff is not aware of an offset incorporating the Company's requested changes.

Q. What is Staff's recommendation regarding Spire's proposed changes in
miscellaneous service charges.

A. Staff is not opposed to Spire East and Spire West consolidating to one set of
miscellaneous charges if approved by the Commission, however, Staff is not recommending
any increase in miscellaneous charges at this time.

Staff recommends that the Company adjust its revenue requirement to reflect the additional revenue that will be collected from the Company's proposed increase in miscellaneous service charges. Further, Staff recommends that any Commission-ordered revenue requirement in this case take into consideration revenues resulting from changes in miscellaneous service charges.

Q. Did Staff review the Company's cost supporting its proposed increases in
 miscellaneous service charges?

A. Yes.

Q. Does Staff have concerns with the Company's proposed Collection
Trip Charge?

A. Yes. According to Michelle Antrainer's direct testimony (pages 3-4 lines 22&23
and 1-3), Spire may assess the Collection Trip Charge if the customer pays Spire personnel at
the customer's premises in order to avoid disconnection. It is currently a stand-alone charge
of \$9.00 on customers' bills. According to information provided to Staff in DR#0243, Spire
proposes to include the Collection Trip Charge in the Reconnection Charge without a separate
line item. Spire's outside vendor currently charges \$14.26 for each Collection Trip Charge,
and Spire proposes to round this charge to \$15.00. Staff is concerned about Spire's proposal,

- because including a Trip Collection Charge as a cost component of the Reconnection Charge is 1 2 not a transparent method for customer billing.
- Q. 3 What is Staff's recommendation regarding Spire's customer 4 reconnection charge?

5 A. Staff is recommending the collection trip cost of \$14.26 be removed from the 6 customer reconnection charge bringing the average total cost to reconnect service down 7 to \$82.48. If the Commission finds that the miscellaneous charges as proposed by the Company 8 are reasonable, Staff recommends that the proposed reconnection charge be no higher 9 than \$82.48.

CONCLUSION 10

Does this conclude your testimony?

A. Yes.

Q.

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BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Spire Missouri Inc.'s d/b/a Spire Request for Authority to Implement a General Rate Increase for Natural Gas Service Provided in the Company's Missouri Service Areas

Case No. GR-2021-0108

AFFIDAVIT OF NANCY L. HARRIS

STATE OF MISSOURI)	
)	SS.
COUNTY OF COLE)	

COMES NOW NANCY L. HARRIS and on her oath declares that she is of sound mind and lawful age; that she contributed to the foregoing *Amended Rebuttal Testimony of Nancy L. Harris*; and that the same is true and correct according to her best knowledge and belief.

Further the Affiant sayeth not.

L'HARRIS

JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this 294 day of June, 2021.

DIANNA L. VAUGHT Notary Public - Notary Seal State of Missouri Commissioned for Cole County My Commission Expires: July 18, 2023 Commission Number: 15207377

Dianna L. Vaug 4-Notary Public