Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by T-NETIX Telecommunications Services, Inc. ("T-NETIX") within the State of Missouri.

T-NETIX operates as a competitive telecommunications company within the State of Missouri.

DATE OF ISSUE: January 24, 2001 DATE EFFECTIVE: February 24, 2001

ISSUED BY:
CANCELLED
April 2, 2011

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

April 2, 2011 Missouri Public Service Commission XD-2011-0224

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Title Sheet

MISSOURI Public Service Comminsion

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

GATEWAY TECHNOLOGIES, INC.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Gateway Technologies, Inc. ("Gateway") within the State of Missouri.

Gateway operates as a competitive telecommunications company within the State of Missouri.

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DATE OF ISSUE: October 3, 1994 DATE EFFECTIVE: November 3, 1994

ISSUED BY:

Richard Cree, President

1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

1st Revised Sheet No. 1

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

Gateway Technologies, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant to Section 392.420, RSMo Cum. Supp. 1990:

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Statutes
Section 392.240 (1) - Ratemaking
Section 392.240 (1) - Ratemaking
Section 392.270 - Property valuation
Section 392.280 - Depreciation accounts
Section 392.310 - Stock and debt issuance
Section 392.320 - Stock dividend payments
Section 392.330 - Issuance of securities, debt and notes
Section 392.340 - Reorganizations
Commission Rules
4 CSR 240-10.020
                                                - Depreciation fund income
4 CSR 240-30.010(2)(C) - Rate schedules
4 CSR 240-30.040(1) - uniform system of accounts
4 CSR 240-30.040(2) - uniform system of accounts
4 CSR 240-30.040(3) - uniform system of accounts
4 CSR 240-30.040(5) - uniform system of accounts
4 CSR 240-30.040(6) - uniform system of accounts
                                                                                                                                                                                       (N)
                                                                                                                                                                                       (N)
                                                                                                                                                                                       (D)
                                                                                                                                                                                       (D)
 4 CSR 240-32.030(1)(B) - Exchange boundary maps
 4 CSR 240-32.030(1)(C) - Record keeping
4 CSR 240-32.030(1)(C) - Record Reeping
4 CSR 240-32.030(2) - In-state record Reeping
4 CSR 240-32.050(3) - Local office record Reeping
4 CSR 240-32.050(4) - Telephone directories
4 CSR 240-32.050(5) - Call intercept
4 CSR 240-32.050(6) - Telephone number changes
4 CSR 240-32.070(4) - Public coin telephone
4 CSR 240-33.030 - Minimum charges rule
4 CSR 240-33.040(5) - financing fees
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CANCELLED 1544 Valwood Parkway, Suite 102

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COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS

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Gateway Technologies, Inc. is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant to Section 392.420, RSMo Cum. Supp. 1990:

<u>Statutes</u>	
Section 392.240 (1)	- Ratemaking
Section 392.270	- Property valuation
Section 392.280	- Depreciation accounts
Section 392.290	- Issuance of securities
Section 392.310	- Stock and debt issuance
Section 392.320	- Stock dividend payments
Section 392.330	- Issuance of securities, debt and notes
Section 392.340	- Reorganizations

Commission Rules		
4 CSR 240-10.020	-	Depreciation fund income
4 CSR 240-30.010(2)(C)		Rate schedules
4 CSR 240-30.060(5)(B)	-	Records re: ratemaking
through (5)(0)		•
4 CSR 240-32.030(1)(B)	_	Exchange boundary maps
4 CSR 240-32.030(1)(C)	-	Record keeping
4 CSR 240-32.030(2)	_	In-state record keeping

4 CSR 240-32.050(4) - Telephone directories
4 CSR 240-32.050(5) - Call intercept
4 CSR 240-32.050(6) - Telephone number changes

4 CSR 240-32.070(4) - Public coin telephone 4 CSR 240-33.030 - Minimum charges rule

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4 CSR 240-32.050(3)

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- Local office record keeping

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SYMBOLS

The following symbols are used for the purposes indicated below:

- C Changed regulation.
- D Delete or discontinue.
- I Increase in a rate.
- M Moved from another tariff location.
- N New.
- R Reduction in a rate.
- T Change in text but no change in rate or regulation.

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TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PSCM. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the PSCM follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Service Commission of Missouri, unless otherwise clearly indicated by the context.

Company or Carrier - T-NETIX Telecommunications Services, Inc., unless otherwise clearly indicated by the context.

Correctional Institutions - Prisons, jails or other types of institutions of confinement.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this price list. Includes the inmates of Correctional Institutions and parties who accept charges for calls placed from Correctional Institutions served by the Company.

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By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006 Effective:

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier SUCE COMM service.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Service Commission of Missouri, unless otherwise clearly indicated by the context.

Company or Carrier - Gateway Technologies, Inc., unless otherwise clearly indicated by the context.

Correctional Institutions - Prisons, jails or other types of institutions of confinement.

Consumer or Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this price list. Includes the inmates of Correctional Institutions and parties who accept charges for calls placed from Correctional Institutions served by the Company.

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DATE OF ISSUE: May 5, 1998

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ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

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Public Service Commission Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Collect Billing - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Public Service Commission of Missouri, unless otherwise clearly indicated by the context.

Company or Carrier - Gateway Technologies, Inc., unless otherwise clearly indicated by the context.

Correctional Institutions - Prisons, jails or other types of institutions of confinement.

Customer - The person, firm, corporation or other entity utilizing the services of Gateway. The Customer is responsible for the payment of charges for use of Gateway's services and for compliance with the terms of Gateway's tariff.

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SECTION 1 - TERMS AND ABBREVIATIONS, (CONTD.)

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

End User - Any person, firm, partnership, corporation, or other entity using the Company's services, the rates for which are described in this tariff. For the provision of operator services, the End User does not typically contract directly with T-NETIX for provisioning or termination of service.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Inmates - The jailed population of Correctional Institutions.

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LEC - Local Exchange Company

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 1 - TERMS AND ABBREVIATIONS, CON'T.

OCT 3 1994

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday. Public Service Commission

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Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

LEC - Local Exchange Company

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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SECTION 1 - TERMS AND ABBREVIATIONS, (CONTD.)

PSCM - Public Service Commission of Missouri.

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Subscriber - Used throughout this tariff to refer to Customers, Aggregators or Institutions which arrange for the Company to provide, discontinue or rearrange for telecommunication services on behalf of itself or others

T-NETIX - Used throughout this tariff to refer to T-NETIX Telecommunications Services, Inc.

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V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the

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purpose of rating calls.

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Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006 October 11, 2002

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SECTION 1 - TERMS AND ABBREVIATIONS, CON'T.

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Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant or an agreed upon alternate.

PSCM - Public Service Commission of Missouri.

Gateway - Used throughout this tariff to refer to Gateway Technologies, Inc.

Inmates - The jailed population of Correctional Institutions.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company for use by end users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company. Subscribers of Gateway's services are often Correctional Institutions.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Gateway's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff. installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Gateway may act as the Customer's or Subscriber's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), when authorized by the Customer or Subscriber, to allow connection of a Customer's or Subscriber's location to the Gateway network.

Operator services maybe provided through the terminal equipment of Customers or Subscribers serving inmates of correctional institutions or the transient public through terminal equipment provided by the Company.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 Gateway reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Subscriber is using service in violation of provisions of this tariff, or in violation of the law.

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2.2 Limitations, con't.

- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by Gateway and neither the Customer nor Subscriber may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service provided to Correctional Institutions for use by inmates may be limited or restricted under the direction of the Correctional Institution.

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2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- Gateway's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- The Company shall not be liable for any claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- The Company shall not be liable for, and shall be 2.4.3 fully indemnified and held harmless by Customer and Subscriber against any claim or loss, expense, or (including indirect, special consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or

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2.4 Liabilities of Company, con't.

2.4.3 (continued)

other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer or Subscriber; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 The Company shall not be liable for any defacement of or damages to the premises of a Customer or Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

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Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

- 2.5 [Reserved for future use.]
- **2.6** [Reserved for future use.]
- 2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

Material previously found on this page now appears on Original Sheet 12.2.

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Missouri Public

SECTION 2 - RULES AND REGULATIONS, CON TOTAL COMMISSION

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- [Reserved for future use.]
- 2.6 [Reserved for future use.]
- 2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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2.5 [Reserved for future use.]

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2.6 [Reserved for future use.]

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2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be terminated to Company-owned or Subscriber-owned equipment. The provision of equipment is subject to terms and conditions of the contractual arrangement between the Company and the Subscriber.

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OCT 3 1994 SECTION 2 - RULES AND REGULATIONS, CON'T.

2.5 Deposits

MISSOURI Public Service Commission

The Company does not require a deposit from the Customer or Subscriber.

Advance Payments

For Customers whom the Company feels an advance payment is necessary, Gateway reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the first month's charges.

2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Terminal Equipment

The Company's facilities and service may be terminated to Company-owned or Subscriber-owned equipment. The provision of equipment is subject to terms and conditions of the contractual arrangment between the Company and the Subscriber.

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2.7 Taxes, (Cont'd.)

A. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC=s pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.26 (R)

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2.7 Taxes, Con't

A. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

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The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

\$0.30

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.8 Terminal Equipment

The Company's facilities and service may be terminated to Company-owned or Subscriber-owned equipment. The provision of equipment is subject to terms and conditions of the contractual arrangement between the Company and the Subscriber.

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Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company or the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Billing and Payment For Service

A. Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an end user of the Customer by T-NETIX. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

B. Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 21 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges should be received orally or in writing by the Company as soon as possible.

The Company will promptly investigate and advise the Customer as to its findings concerning disputed charges. Adjustments to Customer's bills will be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - RULES AND REGULATIONS, CON'T. MAY 05 1998

2.9 Installation

MO. PUBLIC SERVICE COMM

Service is installed upon mutual agreement between the Customer and the Company or the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Billing and Payment For Service

Payment for Service Α.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an end user of the Customer by Gateway. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

В. Disputed Charges

Charges for the Company's services are due upon receipt. Amounts not paid within 21 days of the invoice will be considered past due. Customers may contact Gateway with billing inquires and disputes at the toll-free number printed on the Customer's bill. The Company will work to resolve disputes as expeditiously as possible.

For charges billed directly by the Company, notice from the Customer of unresolved disputes as to charges must be received in writing by the Company within thirty (30) days after the date of the invoice. Otherwise, all charges will be considered correct and binding.

For charges billed through the Customer's local exchange carrier, notice from the Customer of unresolved disputed (90) days after the date of the bill is issued. Otherwise, all charges will be considered in writing by the Company within charges must be received in writing by the Company within Otherwise, all charges will be considered correct and binding on the Customer.

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DATE OF ISSUE: May 5, 1998

Richard Cree, President Commission JUN 0 8 1998

ISSUED BY:

1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

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SECTION 2 - RULES AND REGULATIONS, CON'T. OCT 3 1994

2.9 Installation

MISSOURI
Public Service Commission

Service is installed upon mutual agreement between the Customer and the Company or the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished by Gateway. For collect calls, the Called Party must accept responsibility for payment and is subject to the requirements specified in this tariff. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Public Service Commission of Missouri.

Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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Public Service Commission

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ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006 FILED

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2.10 Billing and Payment For Service, Con't.

(N)

B. Disputed Charges, con't.

The Company will promptly investigate and advise all billed parties as to its findings concerning disputed charges. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers may contact the Missouri Public Service Commission in the event of an unresolved dispute at 301 West High, Harry S. Truman State Office Building, Jefferson City, MO 65102

C. Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

(N)

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April 2, 2011
Missouri Public
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XD-2011-0224

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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2.10 Billing and Payment For Service, (Cont'd.)

D. Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, T-NETIX reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

(T) (T)

E. Deposits

The Company does not normally require deposits. However the company reserves the right to collect a deposit from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules. Interest will be applied to deposits held by the Company in accordance with Commission rules.

(T) (T)

For services provided to inmates of confinement facilities, the Company may require a deposit from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's credit worthiness. The Customer may exceed this predetermined credit amount by first paying a deposit to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

F. Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Missouri law.

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Effec tive:

October 11, 2002

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

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SECTION 2 - RULES AND REGULATIONS, CON'T.

MAY 05 1998

2.10 Billing and Payment For Service, Con't.

MO. PUBLIC SERVICE COMM)

D. Advance Payments

(C/M)

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, Gateway reserves the right to collect an amount not to exceed two (2) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

Deposits E.

The Company does not normally require deposits. However the company reserves the right to collect a deposit from customers whose credit history is unacceptable or unknown Deposits, if collected, will be to the Company. collected and maintained in accordance with Commission rules. Interest of 9% per annum will be applied to deposits held by the Company.

inmates of confinement services provided to facilities, the Company may require a deposit from billed parties for charges which exceed a maximum credit amount predetermined by the Company based on the Customer's The Customer may exceed this credit worthiness. predetermined credit amount by first paying a deposit to the Company in an amount equal to the amount of additional credit authorization requested by the Customer.

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(C/M)

Return Check Charge

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return check charge of \$25.00 will be assessed for The checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Missouri law.

Material appearing on this page previously found on Original Sheet 12.

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DATE OF ISSUE: May 5, 1998

DATE EFFECTISSO

Public Service Computation 1998

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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2.11 Interconnection

Service furnished by Gateway may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Subscriber or Customer is responsible for all charges billed by other carriers for use in connection with Gateway's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Subscriber or Customer.

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2.12 Refusal or Discontinuance by Company

Gateway may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice to comply with any rule or remedy any deficiency:

- (a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- (b) For use of telephone service for any other property or purpose than that described in the application.
- (c) For neglect or refusal to provide reasonable access to Gateway or its agents for the purpose of inspection and maintenance of equipment owned by Gateway or its agents.
- (d) For noncompliance with or violation of Commission regulation or Gateway's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- (e) For nonpayment of delinquent bills (see Section 2.10), provided that suspension or termination of service shall not be made without five (5) days written Carrier or billing agent notice to the Customer, except in extreme cases. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- (f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect Gateway's equipment or service to others.
- (g) Without notice in the event of tampering with the equipment or services owned by Gateway or its agents.

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April 2, 2011
Missouri Public

2.12 Refusal or Discontinuance by Company, continued

- (h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Gateway may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (I) Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- (j) For periods of inactivity over sixty (60) days.
- (k) When any governmental or regulatory condition imposed upon Gateway materially and negatively impacts the financial viability of the service, as determined by Gateway in its best business judgment.

2.13 Credit Allowances for Interruption of Service

Credit allowances for interruptions of service caused by equipment or service failure are limited to the minimum initial period charges incurred for re-establishing the interrupted call.

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Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

2.14 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

2.15 Operator Services for Casual Callers and Traffic Aggregators

Gateway services are available to End Users for a fee as described in the Rates section of this tariff. For operator services, Gateway agrees that:

- Gateway will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.
- Gateway will advise the caller and billed party (if b. different from the end user) that Gateway is the operator service provider at the time of the initial contact.
- Gateway will provide rate quotes, including all rate c. components and any additional charges, upon request at not charge.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.15 Operator Services for Casual Callers and Traffic Aggregators,

- d. Gateway will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies on behalf of carrier and will not collect location surcharges imposed by traffic aggregators.
- e. Gateway will arrange for listing of its name on a LEC's billing of Gateway charges, if the LEC has multi-carrier bill listing capability.
- f. Except for calls made by inmates of correctional institutions, Gateway will direct all "00-" emergency calls to the local exchange carrier at no charge.

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Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006 SECTION 2 - RULES AND REGULATIONS, CON'T.

2.15 Operator Services for Casual Callers and Traffic Aggregators, con't.

- g. Gateway's contracts with traffic aggregators will contain provisions which require the items listed below. These requirements do not apply for service provided exclusively for the use of inmates in prison or correctional institutions.
 - (1) Prohibit the blocking of access to an end user's interexchange carrier of choice;
 - (2) Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

Gateway offers operator assisted collect calling services to Customers for the placing of intrastate calls within the State of Missouri. Interstate service is offered in conjunction with intrastate service.

3.2 Timing of Calls

- 3.2.1 Billing for calls placed using Gateway's service is based in part on the duration of the call. Timing of each call begins when the called party accepts the responsibility for payment and ends when the called party hangs up. Calls are billed in full minute increments unless otherwise specified.
- 3.2.2 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one minute.
- 3.2.3 The Company will not bill for unanswered calls. When an End User indicates that he/she was billed for an incomplete call, Gateway will reasonably issue credit for the call.

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SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Subscriber's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_1)^2)}{10}}$$

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Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Institutional Operator Assisted Service

Institutional operator assisted service allows Inmates to place Collect Calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party. The called party must accept the charges for the call, or the connection will be dropped. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by T-NETIX's system.

A number of special blocking and screening capabilities are available with institutional operator services provided by T-Netix. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution. For services provided to Inmates of Institutions, the following special conditions apply:

- a. Calls to "900", "976" or other pay-per-call services are blocked by T-Netix.
- b. At the request of the Institution, T-Netix may block inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- c. At the request of the Institution, T-Netix may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- d. At the request of the Institution, T-Netix may block Inmate access to specific telephone numbers.
- e. Availability of T-Netix's services may be restricted by the Institution to certain hours and/or days of the week.
- f. At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning T-Netix's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- g. At the request of the Institution, T-Netix may impose time limits on local and long distance calls placed using its services.
- h. At the request of the Institution, equipment may be provided which permits monitoring of inmate calls by legally authorized government officials.

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By:

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CANCELLED April 2, 2011 Missouri Public Service Commission XD-2011-0224 T-NETIX TELECOMMUNICATIONS SERVICES, INC.

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-Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

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3.4 T-NETIX Operator Assisted Service

Service Commission

Operator services may be provided on calls requiring special billing arrangements or other operator call completion assistance. Charges for calls placed through the carrier vary based on duration, distance, time of day, day of week, and class of service.

Service offered to prisons or correctional institutions for use by inmates is limited to collect calling only.

3.4.1 Operator Service Charges

In addition to usage charges, the following service charges are billed on a per call basis where appropriate:

(A) Station to Station - Collect

This charge applies in addition to the normal long distance usage charges for non-Person to Person calls billed Collect to the called station.

(B) Person to Person - Collect

This charge applies in addition to the normal long distance usage charges for calls placed to a particular party at the destination number and billed Collect to the called station. Charges do not apply unless the specified party or an acceptable substitute is available.

(C) The called party also has the option to prepay in advance for calls.

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Public Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE, CON'T.

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3.4 Gateway Operator Assisted Service

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Operator services may be provided on calls requiring special billing arrangements or other operator call completion assistance. Charges for calls placed through the carrier vary based on duration, distance, time of day, day of week, and class of service.

Service offered to prisons or correctional institutions for use by inmates is limited to collect calling only.

3.4.1 Operator Service Charges

In addition to usage charges, the following service charges are billed on a per call basis where appropriate:

(A) Station to Station - Collect

This charge applies in addition to the normal long distance usage charges for non-Person to Person calls billed Collect to the called station.

(B) Person to Person - Collect

This charge applies in addition to the normal long distance usage charges for calls placed to a particular party at the destination number and billed Collect to the called station. Charges do not apply unless the specified party or an acceptable substitute is available.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Institutional Operator Assisted Service, (Cont'd.)

3.4.1 Other Charges

- A. <u>PIN-LOCK®</u>: applies to automated calls placed by inmates of correctional facilities when such calls are provided through T-NETIX' own processing equipment. PIN-LOCK® provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and Customer harassment by inmates. Where installation of PIN-LOCK® is requested by correctional facilities, this charge applies in addition to all applicable message charges and operator assistance service charges specified in this tariff.
- Billing Cost Recovery Fee: In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee will apply each billing period in which local or long distance collect calls are billed to a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company

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Carrolton, Texas 95006

May 26, 2004

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Missouri Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 Institutional Operator Assisted Service, (Cont'd.)

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3.4.1 Other Charges

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(N)

<u>PIN-LOCK®</u>: applies to automated calls placed by inmates of correctional facilities when such calls are provided through T-NETIX' own processing equipment. PIN-LOCK® provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and Customer harassment by inmates. Where installation of PIN-LOCK® is requested by correctional facilities, this charge applies in addition to all applicable message charges and operator assistance service charges specified in this tariff.

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Issued: February 18, 2003

Effective:

March 20, 2003

By:

Richard Cree, Chief Executive Officer 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Prepaid Institutional Calling Services

(T)

General

Prepaid Institutional Calling Services provide alternative methods for inmates in Confinement Institutions and their families to communicate with each other. This service is designed for those who prefer to prepay for calls rather than being billed for collect calls monthly on their local telephone bills, for those who would like to pay for another family member's calls, for those whose credit history is inadequate to receive collect calls, and for those who wish to budget their inmate calls.

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Calls are made by dialing either a toll-free access number or other access dialing sequence. Depending on the facility, a Personal Account Code may also need to be entered.

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Three options are available with Prepaid Institutional Calling Services. The first option, the Commissary Account, allows the inmate (via the Institution personnel) to set up his/her own prepaid account at the Confinement Institution utilizing the inmate's commissary account; the second option, the Customer Account, allows the called party, usually a family member, who receives collect calls from inmates to set up his/her own prepaid account; the third option, Prepaid Card Service, allows the inmate to purchase a prepaid card for use in making calls.

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Option A: Commissary Account

With a Commissary Account, upon notification by the Confinement Institution that an inmate wishes to utilize the Company's Prepaid Institutional Commissary Account Service, a prepaid account is set up by the Company with the Institution's commissary; the Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate.

(T)

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

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February 21, 2003

By:

1544 Valwood Carrolton, Te

Richard Cree, Chief Executive Officer (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006



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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D SEP 11 2002

3.5 T-NET Family Connections (Prepaid Institutional Account Service)

Service Commission

3.5.1 General

T-NET Family Connections Prepaid Institutional Account Service provides alternative methods for inmates in Confinement Institutions and their families to communicate with each other. This service is designed for those who prefer to prepay for calls rather than being billed for collect calls monthly on their local telephone bills, for those who would like to pay for another family member's calls, for those whose credit history is inadequate to receive collect calls, and for those who wish to budget their inmate calls.

Under the T-NET Family Connections program, Prepaid Institutional Account Service calls are originated by inmates in confinement institutions. Calls are made by dialing a toll-free access number or other access dialing sequence. Depending on the facility, a Personal Account Code may also need to be entered.

Two account options are available with T-NET Family Connections Prepaid Institutional Account Service. The first option, the Commissary Account, allows the inmate (via the Institution personnel) to set up his/her own prepaid account at the Confinement Institution; the second option, the Customer Account, allows the called party, usually a family member, who receives collect calls from inmates to set up his/her own prepaid account.

Option A: Commissary Account

With a Commissary Account, upon notification by the Confinement Institution that an inmate wishes to utilize the Company's Family Connections Prepaid Institutional Account Service, a prepaid account is set up by the Company with the Institution's commissary; the Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

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Effective: Octobe

October 11, 2002

Issued: September 11, 2002

By:

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Tom Larkin, President 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Prepaid Institutional Calling Services, (Con't.)

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General, (Con't.)

Option B: Customer Account

With a Customer account, the Company is notified by parties (Customers) who receive collect calls from inmates in Confinement Institutions, generally family members, that they wish to utilize the Company's Prepaid Institutional Customer Account Service. A prepaid account is then set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

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(M)=Material found on this sheet was previously located on Original Sheet 22.3. (M)=Some material previously found on this page has been moved to Original Sheet 22.3.

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SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D SEP 11 2002

3.5 T-NET Family Connections (Prepaid Institutional Account Service), (Cont'd.)

3.5.1 General, (Cont'd.)

Option B: Customer Account

With a Customer account, the Company is notified by parties (Customers) who receive collect calls from inmates in Confinement Institutions, generally family members, that they wish to utilize the Company's Family Connections Prepaid Institutional Account Service. A prepaid account is then set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

T-NET Family Connections Prepaid Institutional Account Service is available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

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By:

Tom Larkin, President 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.5 Prepaid Institutional Calling Services, (Cont'd.)

3.5.1 General, (Cont'd.)

Option C: Prepaid Card Service

With Prepaid Card Service, the Institution purchases the cards directly from the Company. Inmates then purchase the cards from authorized personnel at the Institution. All monetary transactions are handled by the Institution. The Company does not engage in direct monetary transactions with the inmate.

The inmate may purchase a card in any denomination between \$5.00 and \$100.00. The Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. Applicable state taxes and fees are in addition to the rates and charges for calling service.

Prepaid cards expire six months from the date of first use of the card. Prepaid cards are non-renewable. Unused balances may be used by the purchaser following release from the Confinement Institution. Unused balances are refundable; a processing fee of \$10.00 will apply to refunds of unused prepaid card balances.

(C) (C)

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Holiday discounts do not apply to Prepaid Institutional Calling Services. Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid accounts (Options A and B) may be replenished; the minimum initial deposit or replenishment amount is \$25.00. Prepaid cards (Option C) are non-renewable.

Issued: June 22, 2004

By:

CANCELLED
April 2, 2011
Missouri Public
Service Commission
XD-2011-0224

Richard Cree, Chief Executive Officer 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

Effective:

July 22, 2004

Filed

MO PSC

Missouri Public SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D) STVICE COMMIDGION CANCELLED REC'D JAN 22 2003 (T) 3.5 Prepaid Institutional Calling Services, (Cont'd.) JUL 22 2004 By 2-dR522.3 3.5.1 General, (Cont'd.) **Option C: Prepaid Card Service** (T,N)With Prepaid Card Service, the Institution purchases the cards directly from the Company. (N) Inmates then purchase the cards from authorized personnel at the Institution. All monetary transactions are handled by the Institution. The Company does not engage in direct monetary transactions with the inmate. The inmate may purchase a card in any denomination between \$5.00 and \$100.00. The Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service. The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. Applicable state taxes and fees are in addition to the rates and charges for calling service. Prepaid cards expire six months from the date of first use of the card. Prepaid cards are nonrenewable. Unused balances may be used by the purchaser following release from the Confinement Institution. Unused balances are not refundable. **(N)** Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. (T,M)Access to telephone service by an inmate may be subject to time of day and usage restrictions (M) imposed by individual Confinement Institutions. No minimum service period applies. **(M)** Holiday discounts do not apply to Prepaid Institutional Calling Services. Network usage for **(T)** Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute **(T)** increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid accounts (Options A and B) may be replenished; the minimum initial deposit **(T)** or replenishment amount is \$25.00. Prepaid cards (Option C) are non-renewable. (N) (\mathbf{M}) (M)=Material found on this sheet was previously located on Original Sheet 22.2. (M)=Some material previously found on this page has been moved to Original Sheet 22.2.

Issued: January 22, 2003

By:

Richard Cree, Chief Executive Officer (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

Effective: February 21, 2003

Missouri Public Service Commission

FIFD FEB 21 2003

(M)

Missouri Public

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

REC'D SEP 11 2002

3.5 T-NET Family Connections (Prepaid Institutional Account Service), (Conted vice Commission

3.5.1 General, (Cont'd.)

Holiday discounts do not apply to T-NET Family Connections Prepaid Institutional Account Service rates. Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in Customer's Prepaid Account in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

Prepaid accounts may be replenished; the minimum initial deposit or replenishment amount is \$25.00.

Payment for T-NET Family Connections Prepaid Institutional Account Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

(N)

FEB 8 1 2003

Missouri Public

FILED OCT 11 2002

Service Commission

Issued: September 11, 2002

Effective:

October 11, 2002

By:

Tom Larkin, President 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

(D)

SECTION 4 - RATES

4.1 General

Each Customer is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff. The charges for T-NETIX services may vary by the:

distance between stations (T)

- time of day and day of week
 duration of the call
- duration of the calltype of call

Customers are billed based on their use of T-NETIX's long distance service. No installation charges or fixed monthly recurring charges apply for institutional services. (T)

Issued: September 11, 2002

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006 Effective: October 11, 2002

MOn0202

CANCELLED
April 2, 2011
Missouri Public
Service Commission
XD-2011-0224

P.S.C.MO. No. 1 Original Sheet No. 23

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SECTION 4 - RATES

OCT 3 1994

4.1 General

MISSOURI

Each Customer is charged individually for each lisanvist Commission through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.3 of this tariff. The charges for Gateway services may vary by the:

- distance between stations
- time of day and day of week duration of the call
- type of call
- level of operator assistance required.

Customers are billed based on their use of Gateway's long distance service. No installation charges or fixed monthly recurring charges apply.

CANCELLED

OCT 11 2002

DATE OF ISSUE: October 3, 1994 DATE EFFECTIVE: November 3, 1994

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

NOV 3 1994 MO. PUBLIC SERVICE COMM.

SECTION 4 - RATES, CON'T.

4.2 Institutional Operator Assisted Service

T-NETIX Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1 Local Rates and Charges

A. Local Message Charge:

Per Call \$0.50

(I)

(C)

(C)

B. Per Call Service Charge

Operator Station-to-Station Collect (automated) \$0.81

4.2.2 IntraLATA Rates and Charges

A. Per Minute Usage Rates

	D.A	Y	EVE	NING	NIGHT/	NIGHT/WEEKEND	
	First	Add'l	First	Add'l	First	Add'l	
Mileage	Minute	Minute	Minute	Minute	Minute	Minute	
1-10	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
11-14	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
15-18	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
19-23	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
24-28	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
29-33	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
34-40	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
41-50	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
51-60	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
61-80	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
81-100	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
101-125	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
126-150	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
151-190	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
191-300	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	
301-430	\$0.2800	\$0.2800	\$0.1940	\$0.1940	\$0.1940	\$0.1940	

Issued: September 11, 2003

Effective:

September 21, 2003

By:

CANCELLED April 2, 2011 Missouri Public Service Commission XD-2011-0224 Richard Cree, Chief Executive Officer (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006



T-NETIX TELECOMMUNICATIONS SERVICE, INC.

P.S.C.MO. No. 1
4th Revised Sheet No. 24
Cancels 3rd Revised Sheet No. 24
Microsuri Public

SECTION 4 - RATES, CON'T.

REC'D SEP 11 2002

4.2 Institutional Operator Assisted Service

Service Commission

T-NETIX Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1 Local Rates and Charges

A. Local Message Charge:

Per Call \$0.25

φ(

B. Per Call Service Charge

Operator Station-to-Station Collect (automated) \$0.81

(D)

4.2.2 IntraLATA Rates and Charges

A. Per Minute Usage Rates

	D.	¥Υ	EVE	NING	NIGHT/	WEEKEND
	First	Add'l	First	Add'l	First	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.1166	\$0.0928	\$0.0933	\$0.0742	\$0.0758	\$0.0603
11-14	\$0.1393	\$0.1166	\$0.1114	\$0.0933	\$0.0905	\$0.0758
15-18	\$0.1749	\$0.1512	\$0.1399·	\$0.1210	\$0.1137	\$0.0983
19-23	\$0.2332	\$0.1749	\$0.1866	\$0.1399	\$0.1516	\$0.1137
24-28	\$0.2797	\$0.1857	\$0.2238	\$0.1486	\$0.1818	\$0.1207
29-33	\$0.3142	\$0.1976	\$0.2514	\$0.1581	\$0.2042	\$0.1284
34-40	\$0.3499	\$0.2095	\$0.2799	\$0.1676	\$0.2274	\$0.1362
41-50	\$0.3963	\$0.2332	\$0.3170	\$0.1866	\$0.2576	\$0.1516
51-60	\$0.4309	\$0.2678	\$0.3447	\$0.2142	\$0.2801	\$0.1741
61-80	\$0.4665	\$0.2916	\$0.3732	\$0.2333	\$0.3032	\$0.1895
81-100	\$0.4665	\$0.2916	\$0.3732	\$0.2333	\$0.3032	\$0.1895
101-125	\$0.4892	\$0.3142	\$0.3914	\$0.2514	\$0.3180	\$0.2042
126-150	\$0.4892	\$0.3142	\$0.3914	\$0.2514	\$0.3180	\$0.2042
151-190	\$0.5011	\$0.3726	\$0.4009	\$0.2981	\$0.3257	\$0.2422
191-300	\$0.5130	\$0.3840	\$0.4104	\$0.3072	\$0.3335	\$0.2496
301-430	\$0.5356	\$0.4082	\$0.4285	\$0.3266	\$0.3481	\$0.2653

Miccouri Public

FILED OCT 11 2002

Service Commission

Issued: September 11, 2002

Effective:

October 11, 2002

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

P.S.C.MO. No. 1

Third Revised Sheet No. 24

Cancels Second Revised Sheet No. 24

SECTION 4 - RATES, CON'T.

Missouri Public Sorvico Cemmiccien

RECD DEC 11 200(p)

4.2 T-NETIX Operator Assisted Service

(T) T-NETIX Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1	Local Rates and Charges	Dam (Gall)		(N)
Α.	Local Message Charge:	Per Call \$0.25		Ì
В.	Per Call Service Charge)
	ator Station-to-Station Collect son-to-Person (semi-automated)	(automated)	\$0.81 \$2.32	(N)

4.2.2 IntraLATA Rates and Charges

Per Minute Usage Rates

1	η	η	١

(T)

(T)

	Di	AY	EVE	NING	NIGHT/V	WEEKEND
	First	Add'l	First	Add'l	First	Add'l
Mileage _	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.1166 R	\$0.0928 R	\$0.0933 R	\$0.0742 R	\$0.0758 R	\$0.0603 R
11-14	\$0.1393 R	\$0.1166 R	\$0.1114 R	\$0.0933 R	\$0.0905 R	\$0.0758 R
15-18	\$0.1749 R	\$0.1512 R	\$0.1399 R	\$0.1210 R	\$0.1137 R	\$0.0983 R
19-23	\$0.2332 R	\$0.1749 R	\$0.1866 R	\$0.1399 R	\$0.1516 R	\$0.1137 R
24-28	\$0.2797 R	\$0.1857 R	\$0.2238 R	\$0.1486 R	\$0.1818 R	\$0.1207 R
29-33	\$0.3142 R	\$0.1976 R	\$0.2514 R	\$0.1581 R	\$0.2042 R	\$0.1284 R
34-40	\$0.3499 R	\$0.2095 R	\$0.2799 R	\$0.1676 R	\$0.2274 R	\$0.1362 R
41-50	\$0.3963 R	\$0.2332 R	\$0.3170 R	\$0.1866 R	\$0.2576 R	\$0.1516 R
51-60	\$0.4309 I	\$0.2678 R	\$0.3447 R	\$0.2142 R	\$0.2801 R	\$0.1741 R
61-80	\$0.4665 I	\$0.291 <u>6</u> R	\$0.3732 R	\$0.2333 R	\$0.3032 R	\$0.1895 R
81-100	\$0.4665 I	\$0.2916 R	\$0.3732 R	\$0.2333 R	\$0.3032 R	\$0.1895 R
101-125	\$0.4892 I	\$0.3142 R	\$0.3914 R	\$0.2514 R	\$0.3180 R	\$0.2042 R
126-150	\$0.4892 I	\$0.3142 R	\$0.3914 R	\$0.2514 R	\$0.3180 R	\$0.2042 R
151-190	\$0.5011 I	\$0.3726 R	\$0.4009 I	\$0.2981 R	\$0.3257 R	\$0.2422 R
191-300	\$0.5130 I	\$0.3840 R	\$0.4104 I	\$0.3072 R	\$0.3335 R	\$0.2496 R
301-430	\$0.5356 I	\$0.4082 I	\$0.4285 I	\$0.3266 R	\$0.3481 R	\$0.2653 R

CANCELLED

EFFECTIVE: January 11, 2002 DATE OF ISSUE: December Missouri Public

ISSUED BY:

Richard Cree, President

1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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Cancels 1st Revised Sheet No. 24

SECTION 4 - RATES, CON'T.

4.2 Gateway Operator Assisted Service

Gateway Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1 Intrastate Usage Rates

	D2	¥Υ	EVE	NING	NIGHT	/WKND
	Int'l	Add'l	Int'l	Add'l	Int'l	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
1-10	0.4000I	0.4000I	0.40001	0.4000I	0.40001	0.4000I
11-14	0.4000I	· -		0.4000I		0.4000I
15-18	0.4000I			0.40001		0.4000I
19-23	0.4000I	0.4000I	0.4000I	0.4000I	0.40001	0.4000I
24-28	0.4000 I	0.4000I	0.4000 I	0.4000I	0.4000I	0.4000 I
29-33	0.4000I	0.4000I	0.40001	0.4000I	0.4000I	0.4000I
34-40	0.4000 I	0.4000 I	0.4000I	0.4000I	0.4000 I	0.4000I
41-50	0.4000 I	0.4000I	0.4000 I	0.4000I	0.4000I	0.4000I
51-60	0.4000I	0.4000I	0.4000I	0.4000I	0.4000I	0.4000I
61-80	0.4000 I		0.4000I	0.4000I	0.4000 I	0.4000 I
81-100	0.4000 I	$0.4000 \mathbf{I}$	0.4000 I	0.4000 I	0.4000 I	0.4000I
101- 1 25	0.4000 I	0.4000I	0.4000I	0.4000I	0.4000I	0.4000I
126-150	0.4000I	0.4000I	0.4000I	0.4000I	0.40001	0.4000 I
151-190	0.4000I		0.4000 I	$0.4000 \mathbf{I}$	0.4000 I	0.4000I
191-300	0.4000I			0.4000 I		0.4000I
301-430		0.4000 I		0.4000I		0.4000 I
431+	0.4000 I	0.4000 I	0.4000 I	0.4000 I	0.4000 I	0.4000I

CANCELLED

JAN 1 1 2002 Public Service Commission MISSOURI WRITTEN NOTICE OF RATE INCREASE AND ITS EFFECTIVE DATE FILED ON

11-3-98

(DATE)
PURSUANT TO SECTION 392.500 (2)
RSMO SUPP. 1985

EFFECTIVE DATE OF RATE INCREASE

11-13-98 (DATE)

(LOCIE)

DATE OF ISSUE: November 3, 1998 DATE EFFECTIVE: November 13, 1998

ISSUED BY: Richard Cree, President

1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

P.S.C.MO. No. 1 First Revised Sheet No. 24 Cancels Original Sheet No. 24

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SECTION 4 - RATES, CON'T.

MAY 05 1998

4.2 Gateway Operator Assisted Service

MO. PUBLIC SERVICE COMM

Gateway Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1 Intrastate Usage Rates

	D?	¥Υ	EVE	NING	NIGHT	/WKND
	Int'l	Add'l	Int'l	Add'l	Int'l	Add'l
Mileage	Minute	Minute	Minute	Minute	Minute	Minute
1-10	0.2500 I	0.2500I				
11-14	0.2500 I					
15-18	0.2500 I	0.2500 I	0.2500 I	0.2500 I	0.2500I	0.2500 I
19-23	0.2500 I	0.2500 I	0.2500I	0.2500 I	0.2500 I	0.2500 I
24-28	0.2500 I	0.2500 I	0.2500I	0.2500 I	0.2500I	0.2500I
29-33	0.2500 I	0.2500I	0.2500 I	0.2500 I	0.25001	0.2500 I
34-40	0.2500 R	0.2500I	0.2500 I	0.2500 I	0.2500 I	0.2500 I
41-50	0.2500 R	0.2500I	0.2500 I	0.2500I	0.2500 I	0.2500I
51-60	0.2500 R	0.2500 I	0.2500 I	0.2500 I	0.2500 I	0.2500I
61-80	0.2500 R	0.2500 R	0.2500R	0.2500I	0.2500 I	0.2500 I
81-100	0.2500R	0.2500 R	0.2500 R	0.2500 I	0.2500 I	0.2500 I
101-125	0.2500 R	0.2500 R	0.2500 R	0.2500 I	0.2500 R	0.2500 I
126-150	0.2500 R	0.2500I				
151-190	0.2500 R	0.2500I				
191-300	0.2500R	0.2500 R	0.2500 R	0.2500R	0.2500 R	0.2500 I
301-430	0.2500R	0.2500 R	0.2500 R	0.2500R	0.2500 R	0.2500 R
431+	0.2500 R					

CANCELLED

NOV 1 3 1930

By Commission

By Commission

FILED

JUN 08 1998

MISSOURI Public Service Commission

DATE OF ISSUE: May 5, 1998

DATE EFFECTIVE:

JUN 0 8 1998

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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SECTION 4 - RATES, CON'T.

OCT 3 1994

4.2 Gateway Operator Assisted Service

MISSOURI

Public Service Commission

Gateway Intrastate Operator Assisted Service calls are billed in one (1) minute increments following an initial one (1) minute billing period.

4.2.1 Intrastate Usage Rates

	DAY		EVEN	EVENING		NIGHT/WKND	
Mileage	Int'l	Add'l	Int'l	Add'l	Int'l	Add'l	
	Minute	Minute	Minute	Minute	Minute	Minute	
1-10 11-14 15-18 19-23 24-28 29-33 34-40 41-50 51-60 61-80 81-100 101-125 126-150 151-190	0.1100 0.1500 0.1773 0.2023 0.2323 0.2323 0.2623 0.2623 0.2623 0.2723 0.2823 0.2923 0.3223 0.3323 0.3423	0.0900 0.1300 0.1600 0.1700 0.1760 0.1923 0.2323 0.2323 0.2423 0.2523 0.2523 0.2573 0.2723 0.2723 0.2923 0.3023	0.0990 0.1350 0.1596 0.1821 0.2091 0.2361 0.2361 0.2451 0.2541 0.2631 0.2901 0.2991 0.3081	0.0810 0.1170 0.1440 0.1530 0.1584 0.1731 0.2091 0.2091 0.2181 0.2271 0.2316 0.2451 0.2631 0.2721	0.0880 0.1200 0.1418 0.1618 0.1858 0.1858 0.2098 0.2098 0.2178 0.2258 0.2338 0.2578 0.2658 0.2738	0.0720 0.1040 0.1280 0.1360 0.1408 0.1538 0.1858 0.1858 0.1938 0.2018 0.2018 0.2058 0.2178 0.2338 0.2418	
191-300	0.3523	0.3123	0.3171	0.2811	0.2818	0.2498	
301-430	0.4023	0.3623	0.3621	0.3261	0.3218	0.2898	
431+	0.4023	0.3623	0.3621	0.3261	0.3218	0.2898	

CANCELLED

Public Service Commission

DATE OF ISSUE: October 3, 1994

DATE EFFECTIVE: November 3, 1994

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

NOV 3 6 5

MO. PUBLIC SERVICE COMM.

SECTION 4 - RATES, CON'T.

4.2 Institutional Operator Assisted Service, (Cont'd.)

4.2.2 IntraLATA Rates and Charges, (Cont'd.)

B. Operator Service Charges

The following applies per call placed from a prison or correctional institution using T-NETIX's inmate telecommunications system:

Per Call Charges:

Station to Station - Collect

\$0.81

4.2.3 InterLATA Rates and Charges

A. Per Minute Usage Rate

Per Minute Rate:

\$0.5000

B. Operator Service Charges

Per Call Charges

Operator Station Collect

\$3.00

4.2.4 Other Charges

A. PIN-LOCK® Rates and Charges

PIN-LOCK® charge, per call*

\$0.25

Effective:

*(where requested by confinement facility)

B. Billing Cost Recovery Fee

Billing Cost Recovery Fee, per month where applicable

\$1.95

December 30, 2004

(I)

Issued: December 20, 2004

By:

CANCELLED April 2, 2011 Missouri Public Service Commission XD-2011-0224 Richard Cree, Chief Executive Officer 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

MOn0403 FILED MO PSC

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

P.S.C.MO. No. 1 Sixth Revised Sheet No. 25 Cancels Fifth Revised Sheet No. 25

Missouri Public

SECTION 4 - RATES, CON'T.

Service Commission

REC'D APR 26 2004

4.2 Institutional Operator Assisted Service, (Cont'd.)

4.2.2 IntraLATA Rates and Charges, (Cont'd.)

B. Operator Service Charges

The following applies per call placed from a prison or correctional institution using T-NETIX's inmate telecommunications system:

Per Call Charges:

Station to Station - Collect

\$0.81

4.2.3 InterLATA Rates and Charges

A. Per Minute Usage Rate

Per Minute Rate:

\$0.5000

CANCELLED

DEC 8 0 2004

by 714 525 blic Service Commission

B. Operator Service Charges

Per Call Charges

Operator Station Collect

\$3.00

4.2.4 Other Charges

A. PIN-LOCK® Rates and Charges

PIN-LOCK® charge, per call*

\$0.25

*(where requested by confinement facility)

B. Billing Cost Recovery Fee

(N)

Billing Cost Recovery Fee, per month where applicable

\$1.50

(N)

Missouri Public Service Commission

FILED MAY 26 2004

Issued: April 26, 2004

Effective:

May 26, 2004

By:

Richard Cree, Chief Executive Officer 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

SECTION 4 - RATES, CON'T.

4.2 Institutional Operator Assisted Service, (Cont'd.)

Missouri Public Service Commission

4.2.2 IntraLATA Rates and Charges, (Cont'd.)

REC'D FEB 18 2003

B. Operator Service Charges

The following applies per call placed from a prison or correctional institution using T-NETIX's inmate telecommunications system:

Per Call Charges:

Station to Station - Collect

\$0.81

CANCELLED

MAY 2 6 2004

4.2.3 InterLATA Rates and Charges

A. Per Minute Usage Rate

Per Minute Rate:

By Util (So

Public Service Commission

\$0.5000

B. Operator Service Charges

Per Call Charges

Operator Station Collect

\$3.00

4.2.4 Other Charges

A. PIN-LOCK® Rates and Charges

PIN-LOCK® charge, per call*

\$0.25

*(where requested by confinement facility)

Missouri Public Service Commissien

FILED MAR 20 2003

Issued: February 18, 2003

Effective:

March 20, 2003

By:

Richard Cree, Chief Executive Officer (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

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T-NETIX TELECOMMUNICATIONS SERVICES, INC.

P.S.C.MO. No. 1 4th Revised Sheet No. 25

Cancels 3rd Revised Sheet No. 25

Wissouri Public

SECTION 4 - RATES, CON'T.

REC'D SEP 11 2002

4.2 Institutional Operator Assisted Service, (Cont'd.)

В.

4.2.2 IntraLATA Rates and Charges, (Cont'd.)

Service Commission

The following applies per call placed from a prison or correctional institution using T-NETIX's inmate telecommunications system:

Per Call Charges:

Station to Station - Collect

Operator Service Charges

\$0.81

(R) (D)

InterLATA Rates and Charges 4.2.3

> A. Per Minute Usage Rate

> > Per Minute Rate:

\$0.5000

(T)

B. Operator Service Charges

(T)

Per Call Charges

Operator Station Collect

\$3.00



Miccouri Public

FILED OCT 11 2002

Service Commission

September 11, 2002 Issued:

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

Effective:

October 11, 2002

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

P.S.C.MO. No. 1

Third Revised Sheet No. 25

Cancels Second Revised Sheet No. 25 whice Service Commission

SECTION 4 - RATES, CON'T.

REC'D DEC 11 2001

4.2 T-NETIX Operator Assisted Service, continued

(T)

(T)

IntraLATA Rates and Charges, con't 4.2.2

(T)

Operator Service Charges

The following applies per call placed from a prison or correctional institution using T-NETIX's inmate telecommunications system:

(T)

Per Call Charges:

Station to Station - Collect \$0.81 (R) Person to Person - Collect (R)

4.2.3 InterLATA Rates and Charges

(N)

A. Per Minute Usage Rate

	DAY		EVENING		NIGHT/WEEKEND	
Mileage	First Minute	Add'l Minute	First Minute	Add'l Minute	First Minute	Add'l Minute
All	\$0.5000	\$0.5000	\$0.5000	\$0.5000	\$0.5000	\$0.5000

В. Operator Service Charges

> Prison Collect with Controls Operator Station Collect

Per Call

\$3.00

CANCELLED

(D)

(D)

(N)

DATE OF ISSUE: December 11, 2001 DATE EFFECTIVE: January 11, 2002

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

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Missouri Public

SECTION 4 - RATES, CON'T.

4.2 Gateway Operator Assisted Service, continued

4.2.2 Operator Service Charges - Intrastate

The following applies per call placed from a prison or correctional institution using Gateway's inmate telecommunications system:

Per Call Charges:

Station to Station - Collect \$3.00

Person to Person - Collect \$6.50 (I)

4.2.2 Local operator assisted calls

Operator assisted local calls are billed at a percall rate of \$0.35 plus the appropriate operator (I) assistance charge.

CANCELLE 1 2002

JAN 1 1 2002

JAN 1 1 2002

Commission

Public Service Commission

WRITTEN NOTICE OF RATE INCREASE AND ITS EFFECTIVE DATE FILED ON

11-3-98 (DATE) PURSUANT TO SECTION 392.500 (2)

RSMO SUPP. 19 85
EFFECTIVE DATE OF RATE INCREASE

11/13-98

(DATE)

DATE OF ISSUE: November 3, 1998 DATE EFFECTIVE: November 13, 1998

ISSUED BY: Richard Cree, President

1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

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P.S.C.MO. No. 1 1st Revised Sheet No. 25 Cancels Original Sheet No. RECEIVED

SECTION 4 - RATES, CON'T.

OEC 4-1995

4.2 Gateway Operator Assisted Service, continued

MISSOURI

operator service Charges - Intrastate Tolic Service Commission 4.2.2

> The following applies per call placed from a prison (N) or correctional institution using Gateway's inmate telecommunications system:

Per Call Charges:

(N)

Station to Station - Collect

\$3.00

(I)

Person to Person - Collect

\$3.50

4.2.2 Local operator assisted calls

Operator assisted local calls are billed at a percall rate of \$0.25 plus the appropriate operator assistance charge.

CANCELLED

Public Service Commission

DATE OF ISSUE: Dec. 6, 1995

DATE EFFECTIVE: January 6

ISSUED BY:

Richard Cree, President

1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

1996 JAN 6

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4.2.2

SECTION 4 - RATES, CON'T.

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OCT 3 1994

4.2 Gateway Operator Assisted Service, continued

MISSOURI Operator Service Charges - Intrastate ublic Service Commission

Per Call Charges:

Station to Station - Collect

\$2.05

Person to Person - Collect

\$3.50

4.2.2 Local operator assisted calls

Operator assisted local calls are billed at a percall rate of \$0.25 plus the appropriate operator assistance charge.

CANCELLED

JAN 6 1996

JAN 6 25

DATE OF ISSUE: October 3, 1994 DATE EFFECTIVE: November 3, 1994

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

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NO. PUBLIC SERVICE COMM.

SECTION 4 - RATES, CON'T.

4.3 Reserved for Future Use

(D)

Issued: September 11, 2002

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

MOn0202

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P.S.C.MO. No. 1 Original Sheet No. 25.1

Missouri Public

SECTION 4 - RATES, CON'T.

CANCELLED

REC'D AUG 22 2001

4.3 Prepaid Rates

LOCAL:

\$0.85

ey (S Sublic Se Service Commission

LOCATIONS:

INTRALATA INTRASTATE RATES (8A)

MILES	DAY		EVE	NING	NIGHT/WEEKEND	
	INITIAL	ADDT'L.	INITIAL	ADDT'L.	INITIAL	ADDT'L.
	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE
	0.4700	0.4700	0.4700	0.4700	0.4700	0.4700

3 Minute Minimum \$10.00 Account Set Up Fee

INTERLATA INTRASTATE RATES (8B)

	DZ	AY	EVE	NING	NIGHT/V	WEEKEND
MILES	INITIAL	ADDT'L.	INITIAL	ADDT'L.	INITIAL	ADDT'L.
	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE
	0.5640	0.5640	0.5640	0.5640	0.5640	0.5640

3 Minute Minimum \$10.00 Account Set Up Fee

INTERLATA INTERSTATE RATES (JO)

	D	AY	EVE	NING	NIGHT/WEEKEND	
MILES	INITIAL	ADDT'L.	INITIAL	ADDT'L.	INITIAL	ADDT'L.
	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE	MINUTE
	0.6270	0.6270	0.6270	0.6270	0.6270	0.6270

3 Minute Minimum \$10.00 Account Set Up Fee

Missouri Public

FILED SEP 22 2001

Service Commission

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ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102

Carrollton, Texas 75006

SECTION 4 - RATES, CON'T.

4.4 Inmate Station Service Charges

The following inmate surcharge applies per local or intraLATA collect call. These charges apply for all rate periods.

Local Calls: \$1.70
IntraLATA Calls: \$0.90

4.5 Prepaid Institutional Calling Services - Rates and Charges

4.5.1 Option 1 (N)

Rates and charges for Prepaid Institutional Calling Services are provided at a ten percent discount off standard institutional collect rates and charges.

4.5.2 Option 2 (N)

Rate, per minute of use 0.50 (N)

Filed MO PSC

Issued: June 3, 2003 Effective: July 3, 2003

Richard Cree, Chief Executive Officer

CANCELLED
April 2, 2011
Missouri Public

Richard Cree, Chief Executive Officer
1544 Valwood Parkway, Suite 102
Carrolton, Texas 95006

By:

Service Commission XD-2011-0224

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

P.S.C.MO, No. 1 Second Revised Sheet No. 25.2

Cancels First Revised Sheet No. 25.2

Missouri Public Service Commission SECTION 4 - RATES, CON'T.

4.4 **Inmate Station Service Charges** RECD JAN 22 2003

The following inmate surcharge applies per local or intraLATA collect call. These charges apply for all rate periods.

Per Call Local Calls: \$1.70 IntraLATA Calls: \$0.90

4.5 Prepaid Institutional Calling Services - Rates and Charges **(T)**

Rates and charges for Prepaid Institutional Calling Services are provided at a ten percent discount off standard institutional collect rates and charges.

Missouri Public Service Commission

FLED FEB 21 2003

Issued: January 22, 2003 Effective:

(T)

February 21, 2003

By:

Richard Cree, Chief Executive Officer 1544 Valwood Parkway, Suite 102 Carrolton, Texas 95006

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

P.S.C.MO. No. 1 1st Revised Sheet No. 25.2 Cancels Original Sheet No. 252 Die

SECTION 4 - RATES, CON'T.

REC'D SEP 11 2002

4.4 **Inmate Station Service Charges**

Local Calls:

Service Commission

(R)

(N)

The following inmate surcharge applies per local or intraLATA collect call. These charges apply for all rate periods.

Per Call \$1.70 IntraLATA Calls: \$0.90

4.5 T-NET Family Connections Prepaid Institutional Account Service - Rates and Charges (N)

Rates and charges for T-NET Family Connections Prepaid Institutional Account Service are provided at a ten percent discount off standard institutional collect rates and charges.

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Service Commission

Issued: September 11, 2002

By:

Tom Larkin, President (T) 1544 Valwood Parkway, Suite 102

Carrolton, Texas 95006

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P.S.C.MO. No. 1

Original Sheet No. 25.2

Missouri Public

Service Commission

SECTION 4 - RATES, CON'T.

REC'D DEC 11 2001

4.4 Inmate Station Service Charges

(N)

The following inmate surcharge applies per local or intraLATA collect call. These charges apply for all rate periods.

Local Calls: IntraLATA Calls:

Per Call \$1.70 \$1.70

(N)

CANCELLED

OCT 11 2002 oganossien

DATE OF ISSUE: December 11, 2001 DATE EFFECTIVE: January 11, 2002

ISSUED BY:

Richard Cree, President 1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

Missouri Public

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FILED JAN 11 2002

SECTION 5 - SPECIAL PROMOTIONS

5.1 Special Promotions

Gateway may from time to time engage in special promotional service offerings designed to attract new Customers or to increase existing Customers awareness of a particular tariff offering. These promotions will be subject to prior notification and approval by the Missouri Public Service Commission.

DATE OF ISSUE: October 3, 1994 DATE EFFECTIVE: November 3, 1994

Richard Cree, President ISSUED BY: CANCELLED

1544 Valwood Parkway, Suite 102 Carrollton, Texas 75006

April 2, 2011 Missouri Public Service Commission XD-2011-0224