

Mitel Cloud Services, Inc.

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

**TELECOMMUNICATIONS/IVoIP ANNUAL REPORT
TO THE
MISSOURI PUBLIC SERVICE COMMISSION**

**For the Calendar Year of
January 1 - December 31, 2023**

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and Section 392.210 RSMo.

Please select how the company is certificated and/or registered with the Commission (check all that apply):

- ☐ Incumbent Local Telecommunications Company (ILEC)
☐ Competitive Local Exchange Telecommunications Company (CLEC)
☐ Interexchange or Local Non-Switched Telecommunications Company (IXC)
☒ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If unsure of the company's authorization, see list of companies at: https://psc.mo.gov/Forms/Telecommunications_Forms

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public**
☐ **Confidential** (See instructions for how to file an annual report under seal)

Excel Issue Date: 03-07-24

Public

For use when filing under seal.

Annual Report of Mitel Cloud Services, Inc.
for the calendar year of January 1 - December 31, 2023

1. Provide the following company information:

<u>2160 W. Broadway Rd, Suite 103</u> Company Street	<u>480-449-8847</u> Telephone Number
<u>Company Mailing Address</u> (if different from street address) <u>Mesa, AZ 85202</u> City State Zip	<u>Company Website Address (if no website insert "none")</u>

2. The company's contact information in EFIS has been reviewed and updated as applicable.

☒ Yes ☐ No

3. Provide the following information for the person completing this annual report:

Name: <u>Karen Hyde</u>	Street Address: <u>1430 Spring Hill Road, Suite 315</u>
Email Address: <u>kmh@commpliancegroup.com</u>	<u>Tysons, VA 22102</u>
Telephone: <u>703-714-1302</u>	

I am (check as appropriate): ☐ An employee of the company ☒ A third-party preparer

I am listed in EFIS as the company's annual report contact: ☒ Yes ☐ No

4. Identify the company's top three principal officers at the end of the year.

Title	Name
<u>President</u>	<u>Karthik Arumugam</u>
<u>Secretary</u>	<u>Gregory J. Hiscock</u>
<u>Treasurer</u>	<u>Paul Ciaramitaro</u>

5. ILECs, CLECs and IVoIP companies are required to provide the following Relay Missouri assessment information:

Relay Missouri: 2023 calendar year ¹	
Relay Missouri Surcharge applied per line in December 2023	
Revenue Collected From Relay Missouri Surcharge	
Amount Retained for Billing and Collecting the Surcharge	
Relay Missouri Revenue Remitted to Relay Missouri Fund	

6. ILECs, CLECs and IVoIP companies are required to provide the following Missouri USF assessment information:

Amount remitted to the Missouri USF fund for 2023 calendar year ²

The amounts for Item Nos. 5 and 6 should reflect the time period associated with the payment and not dependent on when a payment is made. For example this amount can include a payment made in 2024 for a time period within 2023.

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¹ For information about the Relay Missouri assessment see https://psc.mo.gov/Telecommunications/Assessments_and_Filing_Requirements

² For information about the Missouri USF assessment see www.missouriusf.com.

for the calendar year of January 1 - December 31, **2023****7. Please provide the following revenue information:**

If no revenue was collected for any box insert \$0.

Row	RETAIL END USER REVENUES	Missouri Intrastate (Column A)	Missouri Interstate & International (Column B)	Missouri Total Company ³ (Column C)
1.	Voice Local Service (Basic local telecommunications service, IVolP service ⁴ including revenue with other features associated with these services. Includes any bundled service whereby these services are bundled with other non-regulated services. ⁵)			
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).			
3.	Non-Switched Services ⁶ (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVolP service providers which are reported in Row 6).			
4.	Retail Uncollectibles. (Amount is typically a negative number.)			
5.	RETAIL END-USER TOTAL (Row 1+2+3+4) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)			
	WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES			
6.	Wholesale Revenue ⁷			
7.	Wholesale Uncollectibles. (Amount is typically a negative number.)			
8.	Federal USF Revenue (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)			
9.	State USF Revenue			
10.	TOTAL REVENUES (Row 5+6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.			

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³ Total Company Revenue (Column C) = Column A revenue + Column B revenue.⁴ IVolP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.⁵ Bundled Service Revenue: If telecommunications or IVolP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVolP service; or Method 2: Report all bundled revenue in Column A.⁶ Retail Non-Switched Private Line Service Revenue: If 10% of more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.⁷ Wholesale Revenue: Revenue from telecommunications or IVolP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A, Block 3. NECA settlements should be reported in Column B.

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8. Line Quantities for Basic Local Telecommunications &/or IVolP Services

[illegible]

* Line quantities can be provided for a date other than December 31, 2023 if the date is within the month of December.

Clarifications about reporting line quantities:

1. Report line quantities for basic local telecommunications service and/or IVolP service as those terms are defined in Section 386.020(4) and (23), RSMo.
2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
3. Exchange refers to areas as listed in ILEC tariffs.
4. IVolP line quantities must be filed on a confidential basis per Section 392.550(7)(c) RSMo. See instructions for how to file on a confidential basis.

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VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company *

Company Name: Mitel Cloud Services, Inc.

Annual Report for calendar year **2023**

Affiant Information	
Name	Paul Ciaramitaro
Title	Treasurer
City, State	Mesa, AZ 85202

Under penalty of perjury, I declare the information contained in this annual report is true and correct to the best of my knowledge and belief.

* If Affiant is not the President, Treasurer, General Manager or Receiver of the company then explain Affiant's ability to verify the accuracy of the information presented:

4/11/2024

Date

Paul Ciaramitaro

Signature of Affiant

(If electronic signatures are used, you must use "/s/" before the name.)

Missouri Revised Statutes §392.210, §393.140 and §509.030