

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held in its office in Jefferson City on the 2nd day of May, 2024.

In the Matter of the Application of)
TruConnect Communications Inc. for)
Designation as an Eligible) **File No. TA-2024-0238**
Telecommunications Carrier)
)

**ORDER GRANTING DESIGNATION AS
AN ELIGIBLE TELECOMMUNICATIONS CARRIER**

Issue Date: May 2, 2024

Effective Date: May 12, 2024

On February 28, 2024, TruConnect Communications, Inc. (TruConnect) requested designation as an Eligible Telecommunications Carrier (ETC) to be eligible to provide Lifeline service. TruConnect requests ETC designation on a statewide basis for the purpose of receiving federal low-income support. TruConnect also requests a waiver of the 60-day notice requirement of Commission Rule 20 CSR 4240-4.017.

The Commission issued notice and set a deadline for intervention. No intervention requests were received.

The Staff of the Missouri Public Service Commission (Staff) conducted an investigation and on April 15, 2024, filed its recommendation and memorandum. Staff recommended that the Commission approve TruConnect's request for designation as an eligible telecommunications carrier for the purpose of receiving federal low-income

support on a statewide basis. Staff stated TruConnect met the requirements of Commission Rule 20 CSR 4240-31.016 governing eligible telecommunications carriers.

Under federal authority, the application is within the Commission's jurisdiction to decide.¹ Since no statute, ordinance, or constitutional provision requires a hearing, this is a non-contested case.² Non-contested cases do not require formal proceedings or hearings before the Commission.³ Consequently, the Commission bases its decision on the verified filings. Based upon its review of the verified application and Staff's recommendation and memorandum, the Commission finds that TruConnect has met the requirements for ETC designation.

Further, TruConnect's application represents that the applicant has not had contact with the Office of the Commission about any substantive issue connected to the filing within 150 days before filing the application. On the basis of that representation, for good cause shown, the Commission will waive application of the pre-filing notice requirements of Commission Rule 20 CSR 4240-4.017(1).

So that TruConnect may begin providing services under its ETC designation in Missouri, the Commission finds it reasonable to make this order effective in less than 30 days.

THE COMMISSION ORDERS THAT:

1. TruConnect's application is granted. TruConnect is designated as an ETC for the purpose of receiving federal low-income support on a statewide basis.

¹ 47 U.S.C. § 214(e)(2).

² *State ex rel. Yarber v. McHenry*, 915 S.W.2d 325, 328 (Mo. 1995).

³ *State ex rel. Pub. Counsel v. Pub. Serv. Comm'n*, 210 S.W.3d 344, 353-354 (Mo. App. W.D. 2006).

2. TruConnect is granted a waiver of the 60-day notice requirement of Commission Rule 20 CSR 4240-4.017.

3. This order shall become effective on May 12, 2024.

4. This file shall be closed on May 13, 2024.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Hahn, Ch., Coleman, Holsman
and Kolkmeyer CC., concur.

Fewell, Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of May 2024.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 2, 2024

File/Case No. TA-2024-0238

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

MO PSC Staff

Ron Irving
200 Madison Street
Jefferson City, MO 65101
ron.irving@psc.mo.gov

**TruConnect Communications,
Inc.**

Carl Lumley
130 S. Bemiston, Ste. 200
St. Louis, MO 63105
clumley@chgolaw.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.