

**Salsman, Kari**

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**To:** joyce.pyatt@goste.net  
**Subject:** Annual Report Deficiency for STE Communications (Exchange) (BMAR-2024-1309)

This email is a deficiency notice for your 2023 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- Section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. The document you previously submitted contains information regarding the number of customers or lines served in your exchange(s) in the public document. Therefore, the company must resubmit its report in two forms, a public (with line counts redacted) and non-public version. The Commission has changed the designation of the report to non-public to keep the line counts proprietary.
- Item No. 6 of page 2 of your annual report fails to identify the amount remitted to the MoUSF fund for the 2023 calendar year.

Please resubmit your revised annual report in its entirety (both public and non-public versions) to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Thank you,  
Kari Salsman | Missouri Public Service Commission | 573-526-5630