General Exchange Tariff
Section 13
Original Sheet 1

MISCELLANEOUS SERVICE OFFERINGS

13.1 GENERAL REGULATIONS

- 13.1.1 The following rates and charges with their associated regulations will apply for the equipment and facilities which are not regularly furnished under the various classes of exchange service. They apply in addition to the established charges for the service with which the equipment is associated.
- 13.1.2 Unless specifically excepted, Installation/Move Charges quoted in this Section do not apply to reconnections of in-place miscellaneous equipment.
- For the purpose of applying private line charges, the regulations and charges specified in Section 2 of the Private Line Service Tariff will apply.
- When the customer's requirements cannot be met with regularly offered equipment, services and arrangements, modifications of standard equipment, specially designed equipment or special services and arrangements will be furnished. They will be provided under the Special Service Arrangements procedure. These will not be furnished if detrimental to the general service.
- 13.1.5 The rates and charges shown herein apply in addition to other applicable nonrecurring charges as described in the Service Connection Charges Section, Section 19, of this Tariff.
- 13.1.6 The Service and Equipment Charges listed in this Section will apply for each item of equipment installed in addition to any applicable Installation/Move or Nonrecurring Charges. The Service and Equipment Charges do not apply to inside moves of equipment.

Issued: December 29, 1983 Effective: January 01, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
1st Revised Sheet 2
Replacing Original Sheet 2

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)

A. General

- 1. Automatic Call Distributing Systems provided by Electronic Switching Systems (ACD-ESS) is a range of ACD services. Service provision utilizes No. 1 Electronic Switching System central office equipment. ACD-ESS service automatically distributes calls from groups of incoming facilities to one or several groups of answering positions. If all positions are busy, incoming calls are held in queue, in their order of arrival, until positions become available.
- 2. The following terms as used in this Section are defined below:

<u>Network Access Registers</u> - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(2)

<u>Primary Location</u> - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

<u>Secondary Location</u> - refers to any premises, other than the customer's primary location, served by one or more answering positions of an ACD-ESS System.

B. Rules and Regulations

- 1. The following rules and regulations are in addition to other rules and regulations as stated in this tariff.
- 2. Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
- 3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this tariff as they apply to Private Branch Exchange Service trunks are applicable.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)

A. General

- 1. Automatic Call Distributing Systems provided by Electronic Switching Systems (ACD-ESS) is a range of ACD services. Service provision utilizes No. 1 Electronic Switching System central office equipment. ACD-ESS service automatically distributes calls from groups of incoming facilities to one or several groups of answering positions. If all positions are busy, incoming calls are held in queue, in their order of arrival, until positions become available.
- 2. The following terms as used in this Section are defined below:

<u>Network Access Registers</u> - provide access between the local exchange network and the ACD-ESS. It performs a service comparable to a Private Branch Exchange (PBX) trunk.(1)

<u>Primary Location</u> - refers to the customer's principal premises used for answering calls. There is only one primary location per ACD-ESS System.

Secondary Location - refers to any premises, other than the customer's primary location, served by one or more answering positions of accordance ACD-ESS System.

B. Rules and Regulations

- 1. The following rules and regulations are in addition to other rules and regulations as stated in this Tariff.
- Provision of this service, or a portion thereof, is available only where facilities and operational conditions permit.
- 3. The rates and charges for the ACD-ESS System are in addition to the established monthly and nonrecurring charges applicable to other services terminated in the ACD-ESS System.

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(1) Directory Assistance Service General Regulations, Allowances, Exemptions and Rates found in Directory Services Section of this Tariff as they apply to Private Branch Exchange Service trunks are applicable.

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General Exchange Tariff Section 13 1st Revised Sheet 3 Replacing Original Sheet 3

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - Facilities
 - a. Facilities are contracted for out of this and other tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this tariff.
 - b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
 - c. PBX and Centrex stations may be terminated on the ACD-ESS central office queuing equipment. This is considered a trunk-to-station tie line and applicable charges for universal tie line terminals or charges for comparable service should be applied. Centrex stations terminated in ACD-ESS are considered "trunk-to-stations" tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
 - d. Charges for facilities connecting agent or supervisory premises consoles to ACD-ESS central office queuing equipment are included in facility charges. If the total number of consoles arranged to receive incoming calls exceeds the total number of Foreign Exchange, Foreign Serving Office, WATS, Tie Lines, CCSA and Network Access Registers, channel charges as found in Section 2 of the Private Line Service Tariff apply from the ACD-ESS serving office to the customer's premises for the channel associated with each such excess console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic-Switching-Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 4. Facilities
 - a. Facilities are contracted for out of this and other Tariffs to support not only all simultaneous calls being answered, but also those calls being held in queue. The customer must contract for a sufficient number of facilities, including network access registers, so as to prevent impairment of general telephone service as discussed in Section 17 of this Tariff.
 - b. Facilities connecting more than one ACD-ESS or an ACD-ESS with a Centrex System served by a No. 1 Electronic Switching System are considered tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
 - c. PBX and Centrex stations may be terminated on the ACD-ESS central office queuing equipment. This is considered a trunk-to-station tie line and applicable charges for universal tie line terminals or charges for comparable service should be applied. Centrex stations terminated in ACD-ESS are considered "trunk-to-stations" tie lines regardless of the extent of collocation of systems within a No. 1 Electronic Switching System.
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1st Revised Sheet 4
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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 4. Facilities-(Continued)
 - e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
 - f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
 - g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
 - h. The ACD-ESS offering contemplates the customer's location being located within the same serving office area as the central office equipment providing the ACD-ESS service. However, at the discretion of the Telephone Company and subject to operating limits and facility availability, ACD-ESS service may be extended to a customer's location in a different serving office area than that served by the central office equipped to provide ACD-ESS service. When ACD-ESS service is extended in this manner, additional charges are applicable. In addition to those charges discussed in Paragraph 13.2.1, B.4.d. of this tariff, Private Line Service Tariff channel charges for the distance from the ACD-ESS serving office to the normal serving office of the customer's location will be applied for each console.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations + (Continued)
 - 4. Facilities-(Continued)
 - e. Appropriate Private Line Service Tariff charges will apply for channels required to provide supplemental ACD functions, supervisory signaling and Management Information System.
 - f. The ACD-ESS offering contemplates a system to be located within a single premises. When portions of a system are located at one or more secondary premises requiring connecting facilities between the premises, private line mileage charges and/or construction charges may be applicable for provision of the facilities.
 - g. When ACD-ESS secondary locations are to be served directly from the ACD-ESS serving office but the premises is physically located in another central office serving area, additional Private Line Service Tariff mileage charges should be applied as described in Paragraph 13.2.1, B.4.h.
 - h. The ACD-ESS offering contemplates the customer's location being located within the same serving office area as the central office equipment providing the ACD-ESS service. However, at the discretion of the Telephone Company and subject to operating limits and facility availability, ACD-ESS service may be extended to a customer's location in a different serving office area than that served by the central office equipped to provide ACD-ESS service. When ACD-ESS Service is extended in this manner, additional charges are applicable. In addition to those charges discussed in Paragraph 13.2.1, B.4.d. of this Tariff, Private Line Service Tariff channel charges for the distance from the ACD-ESS serving office to the normal serving office of the customer's location will be applied for each consoled.

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General Exchange Tariff Section 13 1st Revised Sheet 5 Replacing Original Sheet 5

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 4. Facilities-(Continued)
 - If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each channel extension. If special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.
 - j. The operating range of ACD-ESS agent and supervisor consoles will allow provision of service to most customer locations. It may be found in some cases, however, that the combination of distance from the ACD-ESS central office and the mix of normal distribution and trunking facilities available between the locations will limit the capabilities of the consoles. The Telephone Company is under no obligation to provide ACD-ESS service to such locations. Special Service Arrangements and/or special distribution or trunking facilities may be required to restore some or all of the capabilities specified for the consoles. If the customer agrees to pay the supplemental charges based on costs of such Special Service Arrangements and/or facilities and to accept the service with any limitations which may remain, the Telephone Company may agree to provide the ACD-ESS service.
 - 5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
 - 6. Responsibilities of the Customer
 - a. Chairs, desks or tables required for mounting equipment and operating the service are furnished and maintained by the customer.
 - b. Operation of console and display unit equipment will be performed at the expense of the customer.
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued) Systems (ACD-ESS)-(Continued) MAR 3 0 1990
 - B. Rules and Regulations-(Continued)
 - Facilities-(Continued)
- Public Service Commission If ACD-ESS consoles are extended off premises, extension line mileage charges are applicable for each channel extension. If special construction and/or equipment assembly are required to provide the service, supplemental charges, based on cost, will be applicable via Special Service Arrangement Requests.
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 - 5. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
 - 6. Responsibilities of the Customer
 - Chairs, desks or tables required for mounting-equipment andoperating the service are furnished and maintained by the customer.
 - Operation of console and display unit equipment ANIT11683 83 - 253 performed at the expense of the customer! Public Service Commission

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General Exchange Tariff
Section 13
1st Revised Sheet 6
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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 6. Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

- 7. Service Features
 - a. Type A Service
 - (1) Standard Features

Uniform call distribution with queuing
Dial intercommunication between ACD stations
Call Transfer, Consultation Hold and Add-On Conference
One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements
Calls Waiting Indication
Delay Announcements
Agent Information Announcement Access
Direct Outward Dialing

- b. Type B Service
 - (1) Standard Features

Call Distribution

Dial intercommunication between ACD terminals

Call Transfer, Consultation Hold and Add-On Conference

One Directory Listing for the system

Uniform distribution of incoming calls to answering positions on a per split basis (Maximum of 30 splits per system)

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(AT) (1) Obsolete - to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - Public Service Commission

 13.2.1 Automatic Call Distributing Systems Provided by Blackronic Switching

 Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - Responsibilities of the Customer-(Continued)

Suitable power outlets and the necessary commercial power to operate the system will be provided by the customer. The customer assumes all responsibility for safe conditions of wiring outlets and power.

- Service Features 7.
 - Type A Service
 - (1) Standard Features

Uniform call distribution with queuing Dial intercommunication between ACD stations Call Transfer, Consultation Hold and Add-On Conference One Directory Listing for the system

(2) Optional Features

Make Busy Arrangements Calls Waiting Indication Delay Announcements Agent Information Announcement Access Direct Outward Dialing

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Type B Service

(1) Standard Features

Call Distribution

per system)

Public Service Commission MISSOURI Dial intercommunication between ACD_terminals Call Transfer, Consultation Hold and Add On Conference One Directory Listing for the system Uniform distribution of incoming calls to answering positions on a per split basis (Maximum of1398splits

Queuing of incoming calls to a split Convergence Priority queuing of specific calls to a split

required by the customer

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General Exchange Tariff
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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 7. Service Features-(Continued)
 - b. Type B Service-(Continued)
 - (1) Standard Features-(Continued)

Queuing of incoming calls to a split
Priority queuing of specific calls to a split, when required
by the customer
Zip tone to indicate incoming ACD calls
Key activated console features for emergency alert, trouble
reporting and direct calling
Special agent (Maximum of 1000 per system)

(2) Optional Features

Night Service Call Origin Announcement **Delay Announcement** Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment **Dynamic Traffic Display** Teletypewriter Management Information System Service Supervising Agent Information Announcement Access Alternate Traffic Routing **Direct Outward Dialing** Touch-Tone Calling Service on Intercommunication Service Agent Status Display Console Key Control and Alarm Console Optional Reserve Power

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - Service Features-(Continued)
 - b. Type B Service-(Continued)
 - (1) Standard Features-(Continued)

Zip tone to indicate incoming ACD calls
Key activated console features for emergency alert,
trouble reporting and direct calling
Special agent (Maximum of 1000 per system)

(2) Optional Features

Night Service Call Origin Announcement Delay Announcement Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment Dynamic Traffic Display Teletypewriter Management Information System Service Supervising Agent Information Announcement Access Alternate Traffic Routing Direct Outward Dialing Touch-Tone Calling Service on Intercommunication Service Agent Status Display Console Key Control and Alarm Console Optional Reserve Power

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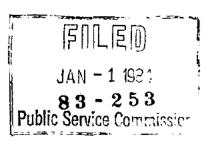
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MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 7. Service Features-(Continued)
 - c. Type C Service
 - (1) Standard Features

Uniform Call distribution with queuing
Dial intercommunication between ACD stations
Direct outward dialing, when required by the customer
Call Transfer, Consultation Hold and Add-On Conference

One directory listing for the system

Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system)

Queuing of incoming calls to a split

Priority queuing of specific calls to a split, when required by the customer

Zip tone to indicate incoming ACD calls

Key activated console features for emergency alert, trouble reporting and direct calling

TOUCH-TONE Calling Service on Intercommunication Service Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

ACD-ESS Management Information System (AEMIS)

Incoming Call Identification

Night Service

Delay Announcements

Flexible First Delay Announcement

Agent Emergency Alert Arrangement

Calls Waiting Indication

System Display and Control Equipment

Agent Status Display Console

Key Control and Alarm Console

Service Supervising

Reserve Power

Agent Information Announcement Access

Alternate Traffic Routing

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 7. Service Features-(Continued)
 - Type C Service
 - (1) Standard Features

Uniform Call distribution with queuing Dial intercommunication between ACD stations Direct outward dialing, when required by the customer Call Transfer, Consultation Hold and Add-On Conference One directory listing for the system Uniform distribution of incoming calls to answering positions on a per split basis (maximum of 30 splits per system) Queuing of incoming calls to a split Priority queuing of specific calls to a split, when required by the customer Zip tone to indicate incoming ACD calls Key activated console features for emergency alert, trouble reporting and direct calling TOUCH-TONE Calling Service on Intercommunication Service Special agent/supervisor consoles (Maximum of 1,000 per system)

(2) Optional Features

ACD-ESS Management Information System (AEMESANCELLED Incoming Call Indentification Night Service Delay Announcements Flexible First Delay Announcement Agent Emergency Alert Arrangement Calls Waiting Indication System Display and Control Equipment Agent Status Display Console Key Control and Alarm Console Service Supervising Reserve Power Agent Information Announcement Access Public Service Commission

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Alternate Traffic Routing

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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 8. Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.
 - 9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

10. Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI 13.2.1 Automatic Call Distributing Systems Provided by Electronic Seswitching Sion Systems (ACD-ESS)-(Continued)

- B. Rules and Regulations-(Continued)
 - 8. Additional Directory Listings (including those needed for 2 through 30 splits) will be obtained under Tariff rates for Business Extra Listings as covered in Section 6 of this Tariff.
 - 9. Complex Inside Moves and Changes

Changing the Type A or Type B system parameters or announcement messages programmed in the central office and/or on premises moves or rearrangements of ACD-ESS premises components will be provided based on costs, including engineering, labor and material, except as otherwise noted.

 Type B service is restricted to existing locations except that customers can outside move the service within the serving office area on an out-of-service basis.

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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-ESS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

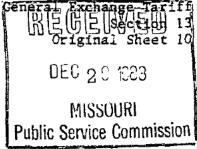
- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.
- e. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)



- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 11. Plan I and Plan II Service

Where items of equipment offered under this Tariff for ACD-FSS are available under Plan I and Plan II (Paragraphs 13.2.1, D.3. and D.4.) the following additional rules and regulations apply:

- a. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- b. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to change by the Telephone Company during the Fixed Rate Term, but will remain subject to the regulations of the Missouri Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- c. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- d. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
1st Revised Sheet 11
Replacing Original Sheet 11

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 11. Plan I and Plan II Service-(Continued)

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- f. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
- g. All equipment provided on a single customer order and offered under this section of the tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- i. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation/Move Charges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change.
- j. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be nine percent per annum.
- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.

 Issued:

February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Original Sheet 14 DEC 29 1983

MISSOHRI Public Service Commission

- Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - Rules and Regulations-(Continued)
 - Plan I and Plan II Service-(Continued)
 - Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
 - Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service upon payment of applicable Complex Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
 - All equipment provided on a single customer order and offered under this Section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
 - h. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
 - Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Complex Installation Move Charges will not apply and the Fixed Rate Term will commence as of the date the customer elects to make the change. JAN - 1 1984
 - i. Where present-worth amount or basis is referred to the regulations stated for this offering, the percentage to the just will be w percent per annum.

DEC 29 1983 Issued:

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Southwestern Bell Telephone Company St. Louis, Missouri

By R. D. BARRON, Vice President-Missouri

General Exchange Tariff Section 13 1st Revised Sheet 12 Replacing Original Sheet 12

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - В. Rules and Regulations-(Continued)
 - 12. **Nonrecurring Charges**
 - a. Type A & B Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

24 Months	48 Months	72 Months	96 Months
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

Type C Service b.

> The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this tariff. For those items designated as being available under Plan I, Paragraph 13.2.1, D.4., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected

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Obsolete - applicable to existing installations at existing locations for existing customers. (1)

February 28, 1990 Effective: March 30, 1990

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public Service Commission JI-2014-0380

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)

- B. Rules and Regulations-(Continued)
 - 12. Nonrecurring Charges
 - Type A & B Service

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The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this Tariff. For those items designated as being available under the Plan I, Paragraph 13.2.1, D.3., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment period to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Complex Installation/Move Charges to the amount to be billed:

24 Months	48 Months	72 Months	96 Months
.0474	.0257	.0186	.0151

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

b. Type C Service

The ACD-ESS nonrecurring and Complex Installation/Move Charges are in addition to appropriate service charges provided for in Section 19 of this Tariff. For those items designated as being available under Plan I, Paragraph 13.2.1, D.4., Complex Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the installation charges to the amount to be billed.

36 Months	60 Months	84 Months 120 Months
.0329	.0214	.0166 Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 1st Revised Sheet 13 Replacing Original Sheet 13

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - B. Rules and Regulations-(Continued)
 - 12. Nonrecurring Charges-(Continued)
 - b. Type C Service-(Continued)

for the item of service. If the customer elects to pay Complex Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the installation charges to the amount to be billed.

36 Months	60 Months	84 Months	120 Months
.0329	.0214	.0166	.0130

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

- C. Feature Descriptions
 - 1. Type A & B Service

<u>ACD-ESS Terminal</u> - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

<u>Add-On Conference and Consultation Hold</u> - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

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(1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff.

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching. Systems (ACD-ESS)-(Continued)

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- B. Rules and Regulations-(Continued)
 - Nonrecurring Charges-(Continued)
 - b. Type C Service-(Continued)

The Service Establishment Charge may not be deferred over the fixed payment period in this manner but is due and payable at the time service begins.

C. Feature Descriptions

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Public Service Commission

1. Type A & B Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call:

A supervisor initiates calls to an Mageit [Sin] this line. If an agent is busy the ACD ESS well automatically route the agent's call back to Public Service Commission ! this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

DEC 2 9 1983 Issued:

Effective: JAN 0 1 1984

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 13.1 Replacing Original Sheet 13.1

Original Sheet 13.1 was previously Original Sheet 13.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - Type A & B Service-(Continued)

<u>Alternate Traffic Routing</u> - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the

ACD-ESS will automatically route the agent's call back to this line.

<u>Agent Emergency Alert</u> - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

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General Exchange Tariff Section 13 Original Sheet 13.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 1. Type A & B Service-(Continued)

<u>Alternate Traffic Routing</u> - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent-initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an

agent is busy, the ACD-ESS will automatically route the

agent's call back to this line.

<u>Agent Emergency Alert</u> - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
1st Revised Sheet 14
Replacing Original Sheet 14

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 1. Type A & B Service-(Continued)

<u>Agent Information Announcement Access</u> - provides dial access to a premises-located announcement source.

<u>Agent Status Display Consoles</u> - contains lamps capable of showing present work status of up to 20 agents.

<u>Call Origin Announcements</u> - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

<u>Call Transfer</u> - allows incoming calls to an agent position to be transferred to another position.

<u>Calls Waiting Indication</u> - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

<u>Delay Announcements</u> - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split or four interruptions for the same announcement.

<u>Dynamic Traffic Display</u> - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

<u>Flexible First Delay Announcement</u> - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

<u>Make Busy Arrangements</u> - are activated and deactivated on the customer's premises by removal of the headset from its jack or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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- 13.2.1 Automatic Call Distributing Systems Provided by Electropic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - Type A & B Service-(Continued)

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Agent Information Announcement Access - provides dial access to a premises-located announcement source.

Agent Status Display Consoles - contains lamps capable of showing present work status of up to 20 agents.

<u>Call Origin Announcements</u> - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

<u>Call Transfer</u> - allows incoming calls to an agent position to be transferred to another position.

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General Exchange Tariff Section 13 1st Revised Sheet 15 Replacing Original Sheet 15

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 1. Type A & B Service-(Continued)

<u>Night Transfer</u> - provides the capability to forward calls from a split to another customer specified answering point.

<u>Queuing</u> - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

<u>Service Supervising</u> - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

<u>Split</u> - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

<u>System Display and Control Unit</u> - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

<u>Teletypewriter Management Information System</u> - provides administrative data printed on a teletypewriter located on the customer's premises. Printing schedules can be defined in half-hour increments and printed on days of the week designated by the customer. Additionally, data on agent-reported emergency alert and trouble conditions and unused trunk reports are printed on this teletypewriter.

<u>Uniform Call Distribution</u> - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - Public Service Commission 13.2.1 Automatic Call Distributing Systems Provided by Elect Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions—(Continued)
 - Type A & B Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

Queuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

Teletypewriter Management Information System - provides administrative data printed on a teletypewriter located on the customer's premises. Printing schedules can be defined in half-hour increments and printed on days of the week designated by the customer. Additionally, data on agent-reported emergency alert and trouble conditions and unused trunk reports are printed on this teletypewriter.

Uniform Call Distribution - provides an even distribution of incoming

calls to available answering positions.

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General Exchange Tariff
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1st Revised Sheet 16
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MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 2. Type C Service

<u>ACD-ESS Terminal</u> - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

<u>Add-On Conference and Consultation Hold</u> - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

<u>Alternate Traffic Routing</u> - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent initiated calls for assistance terminate here.

Agent Call: A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

<u>Agent Emergency Alert</u> - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

<u>Agent Information Announcement Access</u> - provides dial access to a premises located announcement source.

<u>Agent Status Display Consoles</u> - can display the status of up to 20 agents. Five status lamps are associated with each agent.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

_Issued:

February 28, 1990 Effective: March 30. 1990

MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 2. Type C Service

ACD-ESS Terminal - provides for a central office termination and equipment necessary for completing incoming ACD calls to an agent or supervisor console and for originating and receiving certain intercommunicating calls. Direct Inward Dialing to a terminal is not available.

Add-On Conference and Consultation Hold - allows an agent to establish a three-party conversation. The agent also has the option of keeping one of the two parties on hold while having a private conversation with the other.

Alternate Traffic Routing - gives the ACD-ESS the capacity of automatically rerouting calls from the normal answering split to either another split of the same ACD-ESS (intraflow) or another ACD or Private Branch Exchange (PBX) System (interflow).

Agent Assist and Agent Call Terminals - are additional lines that may be terminated in the supervisor console or other station equipment which are capable of intercommunication, add-on, consultation hold, transfer and exchange access. Both can be equipped for the service supervising function. Direct Inward Dialing to a terminal is not available.

Agent Assist: Agent initiated calls for assistance terminate

here.

CANCELLED BY PARSON PARENT Call:

A supervisor initiates calls to an agent on this line. If an agent is busy, the ACD-ESS will automatically route the agent's call back to this line.

Agent Emergency Alert - allows the operation of the Agent Alert Key to activate a lamp on the Agent Status Display Console and to cause central office equipment to print out the agent position and connected line or trunk number.

Agent Information Announcement Access - provides dial access togal premises located announcement source.

Agent Status Display Consoles - can display the status Conjugato 20 agents. Five status lamps are associated with each agent.

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General Exchange Tariff Section 13 1st Revised Sheet 17 Replacing Original Sheet 17

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) (1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 2. Type C Service-(Continued)

ACD-ESS Management Information System-AEMIS - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

<u>Call Origin Announcements</u> - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

<u>Call Transfer</u> - allows incoming calls to an agent position to be transferred to another position.

<u>Calls Waiting Indication</u> - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

<u>Cathode Ray Tube - CRT</u> - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

<u>Delay Announcements</u> - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

<u>Dynamic Traffic Display</u> - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

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(1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electric Sewitch Colfimission Systems (ACD-ESS)-(Continued)
- DEC 29 1883 MISSOURI

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Section 13

- C. Feature Descriptions—(Continued)
 - Type C Service-(Continued)

ACD-ESS Management Information System-AEMIS - provides a communications evaluation system of sophisticated management information with regard to the customer's communications service. It collects data sent from the No. 1 ESS central office over its own data link(s) on every change of state of trunks, splits, agents and calls. The equipment then generates reports for administrators to provide for increased efficiency in managing their ACD-ESS system. This adjunct AEMIS equipment does no call processing.

Call Origin Announcements - automatically identifies the geographic area served by the trunk group on which the call is received. The agent hears this information immediately after the zip tone.

Call Transfer - allows incoming calls to an agent position to be transferred to another position.

Calls Waiting Indication - is a visual indication of the length of time calls are being held before answered. Up to three indications are available per split.

Cathode Ray Tube - CRT - provided for system reconfiguration and control functions, and to format, schedule and route AEMIS reports.

Delay Announcements - can be provided to calls held in queue for a customer's specified period of time. The same or unique announcement may be used for a second, third or fourth announcement interruption. There can be a maximum of four unique announcements per split, or four interruptions for the same announcement.

Dyanmic Traffic Display - offers a display of five traffic conditions for a split and Calls Waiting Indication if equipped. Traffic information is updated every 100 seconds.

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call

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83 - 253 Public Service Commission

Subject Service Co. By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 18 Replacing Original Sheet 18

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-13.2.1 ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 2. Type C Service-(Continued)

Flexible First Delay Announcement - gives the customer the option of using one of two available first announcements dependent upon time in queue of the longest delayed call.

Incoming Call Identification - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

Audible Call Origin - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

Visual Identification:

Fixed Lamp Display - provides incoming ACD call identification via illumination of customer labeled lamps. The label strip will allow a three character code to be designated by the customer.

Alphanumeric Display - provides visual alphanumeric identification of the source and original split destination of calls terminating at the agents position. Split identification will also be provided on agent calls to another split.

Key Control & Alarm Console - has 30 illuminated keys. The keys can be used to activate/deactivate threshold conditions, for alternate routing of traffic, initiate night transfer arrangements, restrict outgoing calls on 2-way trunks, etc. This console also provides fuse alarm indications.

Make Busy Arrangements - are activated and deactivated on the customer's premises by removal of the headset from its jack, or, if provided, separately mounted keys or keys in key telephones. This arrangement makes terminals or stations appear busy to incoming calls.

Obsolete - applicable to existing installations at existing locations for existing customers. (AT) (1)

MISCELLANFOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued) -

MISSOURI 13.2.1 Automatic Call Distributing Systems Provided by Electrolit Savit Clariffic Single Companies in Systems (ACD-ESS)-(Continued)

- C. Feature Descriptions-(Continued)
 - Type C Service-(Continued)

Incoming Call Identification - will provide incoming ACD call identification information to the agent on all calls appearing at the console (including transfers) in the manner described for the following options:

Audible Call Origin - is one unique audible announcement providing for local and/or Inward-WATS calls, or both, and other unique announcements can be provided per incoming FX or tie trunk group. These announcements are barge-in and are a maximum of 1.3 seconds in length.

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General Exchange Tariff

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Section 13

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DEC 29 1883 Issued:

Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
1st Revised Sheet 19
Replacing Original Sheet 19

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - C. Feature Descriptions-(Continued)
 - 2. Type C Service-(Continued)

<u>Night Transfer</u> - provides the capability to forward calls from a split to another customer specified answering point.

Optional Emergency Power - will provide for the illumination and control functions in the event of commercial power failure at the customer's premises.

Queuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

<u>Service Supervising</u> - provides for the use of special access codes for customer designated Agent Assist and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

<u>Split</u> - is a customer designated grouping of answering positions that perform a particular function. Each split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

<u>Uniform Call Distribution</u> - provides an even distribution of incoming calls to available answering positions.

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Public Service Commission

- C. Feature Descriptions-(Continued)
 - Type C Service-(Continued)

Night Transfer - provides the capability to forward calls from a split to another customer specified answering point.

General Exchange Tariff

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Section 13

Optional Emergency Power - will provide for the illumination and control functions in the event of commercial power failure at the customer's premises.

Oueuing - is the arrangement whereby incoming calls are held, awaiting the availability of an answering position and are unloaded from the queue on a first-in, first-out basis. A queue slot is required for each call to be held in queue.

Service Supervising - provides for the use of special access codes for customer designated Agent Assit and/or Call Terminals which will allow supervisors to enter an agent conversation without notice.

Split - is a customer designated grouping of answering positions that perform a particular function. Fach split has its own trunk group(s).

System Display and Control Unit - provides a display of agent assignment of splits or groups and also displays the incoming call peg count register readings. It also permits reconfiguration of agents to splits or report groups, either individually or by affecting the predetermined pattern. There may be no more than 31 report groups per system.

Uniform Call Distribution - provides an even distribution of incoming calls to available answering positions.

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JAN 0 1 1984 Effective:

General Exchange Tariff
Section 13
3rd Revised Sheet 20
Replacing 2nd Revised Sheet 20

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates
 - 1. Type A & B Service

		ervice ype(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment <u>Charge</u>
	Type A ACD-ESS Comp Equipment, (A8A)		\$13.70	\$586.00	\$ 6.75
	Station line - includes central office terminatio one-half queue slot, inte munication within the sa ACD-ESS system, inwar outward access to the tel munications network, ea	rcom- me rd and ecom-			
(FC)	(A69)(2)	A	33.35	11.80	28.50

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this tariff.

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General Exchange Tariff Section 13 2nd Revised Sheet 20 Replacing 1st Revised Sheet 20

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI

13.2.1 Automatic Call Distributing Systems Provided by Elecktronic Symitching) mmission Systems (ACD-ESS)-(Continued)

D. Rates

1. Type A & B Service

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Type A ACD-ESS Common Equipment, (A8A)	. A	\$13.70	\$586.00	(CR)\$ 6.75
Station line - include central office termination, one-half queue slot, intercommunication within the same ACD-ESS system, invariand outward access to the telecommunications network, each	i			
(A69)(1),	. A	33.35	11.80	(CR) 28.50

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If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1, D. of this Tariff.

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Issued: SEP 2 5 1989 Effective: OCT 01 1920

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General Exchange Tariff Section 13 1st Revised Sheet 20 Replacing Original Sheet 20

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986 Systems (ACD-ESS)-(Continued)

MISSUURI **Public Service Commission**

D. Rates

Type A & B Service

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type A ACD-ESS Common Equipment, (A8A)	A	\$13.70	\$586.00	(CR)\$8.50
Station line - includes central office termina- tion, one-half queue slot, intercommunication with- in the same ACD-ESS system, inward and outward access the telecommunications net-	0			
work, each (A69)(1)	A	33.35	11.80	(CR) 6.00

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(1) If a higher ratio of queue slots to stations is requested by the questioner, and if the central office has the capability to provide it, the and tional quene slots may be provided at rates equal to the per queue slot charge, Paragraph JUL-1 1986 13.2.1, D. of this Tariff.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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MISSOURI

Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates

1. Type A & B Service

1	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type A ACD-ESS Common Equipment, (A8A)	. A	\$13.70	\$586.00	\$ 5.25
Station line - includes central office termina-tion, one-half queue slot, intercommunication within the same ACD-ESS system inward and outward access the telecommunications net	i, to:-			
work, each (A69)(1)(2)	. A .	33.35	11.80	26.90

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(1) If a higher ratio of queue slots to stations is requested by the customer, and if the central office has the capability to provide it, the additional queue slots may be provided at rates equal to the per queue slot charge, Paragraph 13.2.1. D. of this Tariff.

(2) Also, apply service charges for installations, moves and changes as specified in Section 19 of this Tariff.

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Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
3rd Revised Sheet 21
Replacing 2nd Revised Sheet 21

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ _Move Charge	Service and Equipment <u>Charge</u>
(FC)	Make Busy Arrangements:(2)				
	-Per station (A6G)Per group of stations	A	\$ 2.00	\$ 44.00	\$6.75
	(A9A)	A	2.00	44.00	6.75
(FC)	Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each	A. D.	2.75	110.00	6.75
(FC)	(A66CE)(3).	A, B	3.75	118.00	6.75
(FC)	Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE).	В	(5)	(5)	(5)
	Delay Announcements:				
	-Per announcement (A8GCE)	A, B	48.25	99.00	6.75
	-Per announcement access				
(FC)	trunk, each (A8GAT)(4)	A, B	9.70	100.00	6.75
	-Per station, each (A8GST) -Per ACD-ESS terminal,	A	.85		6.75
	each (A8GTT)	В	1.70		5.50

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customer.

(2) Also apply tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.

(3) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this tariff for premises-located station auxiliary signal and relay equipment.

(4) Number of trunks is specifiable by customer.

(FC)

(FC)

(5) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
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MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

Type if a b betvice (cont.	Complex	Service		
	rvice pe(s)	Monthly Rate	Installation/ Move Charge	and Equip-
Make Busy Arrangements:(]	.)			
-Per station (A6G)Per group of stations	. A	\$ 2.00	\$ 44.00	(CR)\$6.75
(A9A)	A	2.00	44.00	6.75
Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(2)	. А, В	() ***	LLED 118.00	(CR) 6.75
Premises common equipment one required for 72 consoles or fraction thereof, each (A8JCE).	. в	MAR OF	25#21_sion Commission Commission Couril(4)	(4)
Delay Announcements:			99.00	(CD) 6 75
-Per announcement (A8GCE)) A, B	40.23	77.00	(CR) 6.75
-Per announcement access trunk, each (A8GAT)(3) -Per station, each (A8GST -Per ACD-ESS terminal,	A, B [] A	9.70 .85	100.00	6.75 6.75
each (A8GTT)	. в	1.70		(CR) 5.50

(1) Also apply Tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required.

(2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.

(3) Number of trunks is specifiable by customer.

(4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

Issued: Effective: 0c7 01 1589

SEP 2 5 1999 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company Subl

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General Exchange Tariff
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MISCELLANEOUS SERVICE OFFERINGS

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- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

Type A & B Service-(Continued)

MISSUURI Public Service Commission

,,, ,	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Equipment
Make Busy Arrangements:(1) -Per station (A6G)Per group of stations		\$ 2.00	\$ 44.00	(CR)\$8.50
(A9A)	. A	2.00	44.00	8.50
Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(2).	. а, вС	ANGELLE	D 118.00	(CR) 8.50
Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE)		OCT TO REST	Minission	(4)
Delay Announcements: -Per announcement (A8GCE)		M1550	99.00	(CR) 8.50
-Per announcement access trunk, each (A8GAT)(3).		9.70	100.00	8.50 8.50
-Per station, each (A8GST) -Per ACD-ESS terminal, each (A8GTT)		1.70	FAILE	(CR) 8.50
1 m 165			86-8	86

(1) Also apply Tariff rates for the appropriate control channel betweehorhances 41 tomer's premises and the ACD-ESS serving office for each key required.

(2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.

(3) Number of trunks is specifiable by customer.

(4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

Issued: 27 1988

Effective:

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MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Commission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & P Service-(Continued)

Type A & P Service- (concin	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Make Busy Arrangements:(1) -Per station (A6G)Per group of stations		\$ 2.00	\$ 44.00	\$5.25
(A9A)	A	2.00	44.00	5.25
Calls Waiting Indication, central office equipment: -Per unique timing state to be indicated in a split, each (A66CE)(2).	. А, В	3.75	118.00	5.25
Premises common equipment, one required for 72 consoles or fraction thereof, each (A8JCE)		(4)	(4)	(4)
Delay Announcements: -Per announcement (A8GCE)	ΔŘ	48.25_	99.00	5.25
-Per announcement access trunk, each (A8GAT)(3) .			100.00	5.25
-Per station, each (A8GST) -Per ACD-ESS terminal, each (A8GTT)	· JUL 1	.85 1986 1.70	FILE	5.25
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oply Tariff rates for the ar	propriatê	control ch	annelubetween t	he cus-

(1) Also apply Tariff rates for the appropriate control channel between the customer's premises and the ACD-ESS serving office for each key required OMMISSION

(2) Also apply private line charges as specified in Section 2 of the Private Line Service Tariff for control channel for each different indication arrangement and charges as specified in this Tariff for premises-located station auxiliary signal and relay equipment.

(3) Number of trunks is specifiable by customer.

(4) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

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Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 22 Replacing 2nd Revised Sheet 22

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Network Access Register,	A D	DDV		(7)
(FC)	each(2)(3)(4)	A, B	PBX Trunk Rate		(7)
	Foreign Exchange and Foreign Central Office				
	Service Termination on ACD-ESS queuing equip-				
(FC)	ment ,each (A8EFX)	A, B	\$49.40(6)	\$123.00(6)	\$5.50
(FC)	Tie Line(5) or Private Switched Service (CCSA) Access Line Termination				
	on ACD-ESS queuing equip-				
(FC)	ment, each (A8ETL)	A, B	48.85(6)	123.00(6)	5.50
(FC)	Tie Line Termination(5) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing				
(FC)	equipment, each (A3L)	A, B	56.30(6)	123.00(6)	5.50

(AT)	(1)	Obsolete - a	applicable to	existing instal	lations at existing	locations for exis	ting customers.

⁽FC) (2) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this tariff on each Network Access Register equipped for exchange Touch-Tone calling.

(FC (7) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

⁽³⁾ If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.

⁽⁴⁾ Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.

⁽⁵⁾ Also includes "trunk-to-station" tie line terminations.

⁽⁶⁾ These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.

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2nd Revised Sheet 22
Replacing 1st Revised Sheet 22

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching
Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

Type A & B Service-(Continued)

	Service Type(s)	_	Complex Installation/ Move Charge	Service and Equip- ment Charge
Network Access Register, each(1)(2)(3)	А, В	PBX Trunk Rate	 -	(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment, each (A8EFX)	А, В	\$49.40(5	5) \$123.00(5)	(CR)\$5.50
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equip ment, each (A8ETL)		48.85(5	AR 3 0 1990 AR 3 0 1990	5.50
Tie Line Termination(4) Private Switched Service (CCSA) Access Line Termi nation on ACD-ESS, not terminated on queuing equipment, each (A3L)	-	av	AR & 0 1990 300 R.S. #122 300 R.S. #122 300 R.S. #122 300 R.S. #123 300 R.S. #123 300 R.S. #123 300 R.S. #123 300 R.S. #122 300 R.S.	(CR) 5.50

- (1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.
- (2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.
- (3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.
- (4) Also includes "trunk-to-station" tie line terminations.
- (5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs.
- (6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Network Access Register, each(1)(2)(3)	A, B	PBX Trun t Raid e	CELLED	(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equipment, each (A8EFX)	А, В	Tan	1 1989 WR.S.#22 vice Commission 155(\$123!00(5)	n (CR)\$8.50
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equip- ment, each (A8ETL)	. А, В	48.85(5)	123.00(5)	(CR) 8.50
Tie Line Termination(4) or Private Switched Service (CCSA) Access Line Termi- nation on ACD-ESS, not terminated on queuing equipment, each (A3L)		56.30(5)	123.00(5)	(CR) 8.50

(1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on leach Network Access Register equipped for exchange Touch-Tone calling.

(2) If the facilities are used for outgoing calls, long distance call identification will be provided by Primary Listed Directory Number only.

(3) Charge rate equivalent to service charges applicable to Privat 6 Br & 4 Exchange trunks. Public Service Commission

(4) Also includes "trunk-to-station" tie line terminations (5) These rates are in addition to charges for the actual facilities which are

covered in this and other Tariffs.

(6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

Issued: JUN 27 1986

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Original Sheet DEC 29 1983

MISSOURI Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Network Access Register, each(1)(2)(3)	А, В	PBX Trunk Rate		(6)
Foreign Exchange and Foreign Central Office Service Termination on ACD-ESS queuing equip- ment, each (ASEFX)	A, B	\$49.40(5)	\$123.00(5)	\$5.25
Tie Line(4) or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equip- ment, each (ASETL)	^А • Ф	· ™蟾蜍™	是D ^{123.00(5)}	5.25
Tie Line Termination(4) or Private Switched Service (CCSA) Access Line Termi-	₩ <i>I</i> ⊼	JUL 1 198		
nation on ACD-ESS, not terminated on queuing equipment, each (A3L) ates and charges for Touch-	•	C SESSICE OF SERVICE	ASSION 23.00(5)	5.25

(1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.

(2) If the facilities are used for outgoing calls, long distance call identifications tion will be provided by Primary Listed Directory Number only.

(3) Charge rate equivalent to service charges applicable to Private Branche Commission change trunks.

(4) Also includes "trunk-to-station" tie line terminations.

(5) These rates are in addition to charges for the actual facilities which are covered in this and other Tariffs.

(6) Refer to the Local Exchange Tariff for appropriate Service and Equipment Charge.

Issued: DEC 29 1983

JAN 0 1 1984 Effective:

General Exchange Tariff Section 13 3rd Revised Sheet 23 Replacing 2nd Revised Sheet 23

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	1. Type II & B bei	vice (Continued)			
		Service <u>Type(s)</u>	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
	Type B ACD-ES	SS Common			
	Equipment, per s -Central Office	system:			
	Components (A3 -Premises Comp		\$1,350.60	\$9,200.00	
(FC)	(A3P)		(2)	(2)	6.00
	Per 120 consoles				
	fraction thereof,				
(FC)	(A3Z)(3)	B	167.65	351.00	5.50
	Per 72 consoles				
(T.C.)	fraction thereof,		(2)	(2)	- 00
(FC)	(A8B)	. В	(2)	(2)	6.00
	Per split arrange	1			
	-First on request		7.60	120.00	5.50
	order (A3S) -Each additional		7.60	438.00	5.50
	same order (A3S		7.60	341.00	5.50
	Queue slot, each	l			
(FC)	(A83RA)(4)	A, B	1.60	10.10	6.75

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.
 - | (3) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.
- (FC) (4) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
2nd Revised Sheet 23
Replacing 1st Revised Sheet 23
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MISCELLANEOUS SERVICE OFFERINGS

SEP 25 1989

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

-	Service Type(s)	•	Complex Installation/ Move Charge	Service and Equip- ment Charge
Type B ACD-ESS Common Equipment, per system: -Central Office Com-				
ponents (A3D) Premises Components	В	\$1,350.60	\$9,200.00	
(A3P)	В	(1)	(1)	\$6.00
Per 120 consoles or fraction thereof, (A3Z)(2)	В	167.65 CANCEL	ED 351.00	(CR) 5.50
Per 72 consoles or fraction thereof, (A8B)	В	CANCEL	1390 13423 13510n	6.00
Per split arranged for queuing, -First on requested		BY 3 W	23 23 25 # 23 25 # 23 26 Common 26 Common 26 Court 36 Court 438.00	
order (A3S)	В	7.60	438.00	5.50
same order (A3S)	В	7.60	341.00	5.50
Queue slot, each (A83RA)(3)	A, B	1.60	10.10	(CR) 6.75

(1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

(3) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: SEP 2 5 1989

Effective: OCT 0

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⁽²⁾ A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each month this service is retained in service.

General Exchange Tariff
Section 13
1st Revised Sheet 23

Replacing Original Sheet 23

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching
Systems (ACD-ESS)-(Continued)

ANNUMBER

D. Rates-(Continued)

1. Type A & B Service-(Continued)

MISSUURI
Public Service Commission

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment, per system: -Central office Com-				
ponents (A3D)	. В	\$1,350.60	\$9,200.00	
-Premises Components (A3P)	. В	(1)	(1)	(CR)\$6.00
Per 120 consoles or fraction thereof, (A3Z)(2)	CANCE	LLEB7.65	351.00	8.50
Per 72 consoles or fraction thereof,	ocī i	1989	n (1)	8.50
Per split arranged for queuing, Pub -First on requested	lic Service MISS			
order (A3S)	. В	7.60	438.00	8.50
-Each additional on the same order (A3S)	. В	7.60	341.00	8.50
Queue slot, each (A83RA)(3)	. А,В	1.60	031%1	(CR) 8.50
			JUL 1 198	4

(1) Rates and charges are found in Paragraph 13.2.1, D.3 Public this (Tabilitimission) (2) A basic termination charge of \$4,450.00 applies, reduced by 1/60 for each

month this service is retained in service.

(3) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: ##N 27 1986

Effective:

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Original Sheet 23 DEC 29 1983 MISSOURI Public Service Commission

MISCFLLAMEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Flectronic Switching Systems (ACD-ESS)-(Continued)
 - Rates-(Continued)
 - Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment, per system: -Central office Com-			•	
ponents (A3D)	В	\$1,350.60	\$9,200.00	<u>·</u>
(A3P)	В	(1)	(1)	\$5.25
Per 120 consoles or fraction thereof, (A3Z)(2)	В	167.65	351.00	5.25
Per 72 consoles or fraction thereof, (A8B)	В	(1)	(1)	4.75
Per split arranged for queuing, -First on requested				
order (A3S)	В	7.60	438.00	5.25
same order (A3S)	В	7.60	341.00	5.25
Queue slot, each (A83RA)(3)	CAN	CELLE	10.10	5.25
•	JUL	1 1986	FILED	
	BY A	V.CE COMMISSION	JAN - 1 198	1
and charges are found in Par		.2.1, D.3.,	I	•

(1) Rates and

(1) Rates and charges are found in raragraph 13.2.1, 0.3., property was 1,550 (2) A basic termination charge of \$4,450.00 applies, reduced—by-L/60-for each month this service is retained in service.

(3) The number of queue slots is specifiable by the customer where the serving central office is so equipped.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 24 Replacing 2nd Revised Sheet 24

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
	Attendant Positions: -Per agent or super- visory multibutton				
	(FC) console, each (A8C)Per supervisor single-	В	(2)	(2)	(2)
	(FC) line set, each (A9B)(3)	В			
	Rotary dial		\$ 1.80		\$6.00
	Touch-Tone		2.55		6.00
	ACD-ESS Terminal,				
(FC)	each $(A3E)(4)(5)(6) \dots$	В	26.30	\$25.00	5.50

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.3., of this tariff.
 - (3) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.
 - (4) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.
 - When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (FC) (6) One voice grade channel is provided according to the regulations found preceding.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 24
Replacing 1st Revised Sheet 24

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching

Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Attendant Positions:				
-Per agent or super-				
visory multibutton				
console, each (A8C)	. В	(1)	(1)	(1)
-Per supervisor single-				
line set, each (A9B)(2)	В			
Rotary dial	•	\$ 1.80		\$6.00
Touch-Tone	•	2.55		6.00
ACD-ESS Terminal,				
each $(A3E)(3)(4)(5)$. В	26.30	\$25.00	(CR)5.50
			.~	

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(1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

(2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.

(3) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer's premises for each six terminals or fraction thereof.

(4) When used as supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.

(5) One voice grade channel is provided according to the regulations found preceding.

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Effective: OCT 011990

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By R. D. BARRON, President-Missouri Division 89-14

Southwestern Bell Telephone Company-ublic Service Commission

St. Louis, Missouri

General Exchange Tariff
Section 13
1st Revised Sheet 24

Replacing Ociainal Sheet 240

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1980

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Of Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Attendant Positions: -Per agent or super- visory multibutton console, each (A3C)	. В	(1)	(1)	(1)
(RT)	-Per supervisor single- line set, each (A9B)(2)	. В	(+)	(1)	(1)
	Rotary dial Touch-Tone		\$ 1.80 2.55		(CR)\$6.00 (CR) 6.00
(RT)	ACD-ESS Terminal, each (A3E)(3)(4)(5)	. B	ELLEDO	\$25.00	(CR) 8.50
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Public Service Commission
MISSOURI

(1) Rates and charges are found in Paragraph 13.2.1, D.3., of this Tariff.

(2) Applies in addition to rates for Agent Call and Assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.

(FC) (3) In addition, apply rates found in Section 2 of the Private Line Service Tariff for a channel between the ACD-ESS serving office and the customer specimenses for each six terminals or fraction thereof.

(FC) (4) When used as supervisor consoles, rates for Agent Call and/or Agent Assist

Line Terminations may also be applicable.

(FC) (5) One voice grade channel is provided according to the regularions for the regularions from the regularious from the regulariou

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - Rates-(Continued) D.
 - Type A & B Service-(Continued)

·	vice e(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Attendant Positions: -Per agent or super-				
visory multibutton	ם	(1)	(1)	(1)
console, each (A8C)Per supervisor single-	В	(1)	(1)	(1)
line set, each (A9B)(2)(3)	В			
Rotary dial		\$ 1.80		\$4.75
Touch-Tone		2.55		4.75
ACD-ESS Terminal, each (A3E)(4)(5)(6)(7)	В	26.30	\$25.00	5.25

(1) Rates and charges are found in Paragraph 135211 1730 of this Tariff.
(2) Applies in addition to rates for Agent Callitand assist Terminals when they are not to be installed in association with another service which would provide vacant multibutton telephone keys for termination. Incoming ACD-ESS calls may not be processed to these single-line sets.

(3) Also apply service charge(s) for installation of service as described in Section 19 of this Tariff.

(4) In addition, apply rates found in Section 2 of the Private Line Service Mariff

for a channel between the ACD-ESS serving office and the customer's for each six terminals or fraction thereof.

(5) When used as supervisor consoles, rates for Agent Call and/or Line Terminations may also be applicable.

(6) One voice grade channel is provided according to the regulations fround opposition ceding.

(7) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

DEC 2 9 1983 Issued:

JAN 0 1 1984 Effective:

General Exchange Tariff Section 13 3rd Revised Sheet 25 Replacing 2nd Revised Sheet 25

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Agent Assist Terminal - one required for each serving office termination used for channels over which agents obtain assistance from a supervisor console, each (A3G)(2)(3)(4)(5)	В	\$5.60	\$158.50	\$5.50
(FC)	Agent Call Terminal - one required for each channel used by supervisors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(2)(4)(5)	В	5.35	158.50	5.50
(- 0)	(1207/(2)(1)(0))	-	3.33	20.00	2.20

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.

(FC) (5) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

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General Exchange Tariff Section 13 2nd Revised Sheet 25 Replacing 1st Revised Sheet 25

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 2.5 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems MISSOURI (ACD-ESS)-(Continued)

Public Service Commission

Rates-(Continued)

Type A & B Service-(Continued)

			Complex	Service
	Servic e	Monthly	Installation/	and Equip-
	Type(s)	Rate	Move Charge	ment Charge
Agent Assist Terminal - one required for each serving office termi-nation used for channels over which agents obtain assistance from a supervisor console, each (A3G)(1)(2)(3)(4)	В	\$5.60	\$158.50	(CR) 65 50
(A3G)(1)(2)(3)(4)	Б	\$2.60	FD	(CR)\$5.50
Agent Call Terminal - one required for each channel used by super- visors to call special access numbers necessary for completing "assistant call backs" or for servi-	ce c e	CANCI MAR R BY 32 Sublic Servi	R.S. 25 R.S. 2	·
supervising of consoles, each (A3J)(1)(3)(4)	В	5.35	158.50	(CR) 5.50

(1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.

(2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.

(4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

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SEP 2 5 1999 Issued: OCT 1 1989

General Exchange Tariff

Section 13
Replacing Original Sheet 25

MISCELLANEOUS SERVICE OFFERINGS

JUN 27 1986

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electrophic Service Commissions (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Agent Assist Terminal - one required for each serving office termi- nation used for channels over which agents obtain assistance from a super- visor console, each (A3G)(1)(2)(3)(4) Agent Call Terminal - one required for each channel used by super- visors to call special access numbers necessary for completing "assistance call backs" or for service supervising of consoles, each (A3J)(1)(3)(4)	ncT	OELED 1 1989 200 R.S.#2 Price Comm	0.5	(CR)\$8.50
supervising of consoles, each $(A3J)(1)(3)(4)$	B B	5.35	158.50	(CR) 8.50

(1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the customer's premises.

(2) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(3) If terminal lines are installed in telephone instruments other than Agent on Supervisory Consoles, the customer will furnish this equipment of the customer will furnish the equipment of the customer will furnish the equipment of the customer will be a consoler to the customer will be a conso

(4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

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Issued: JUN 2 7 1986

Effective: JUL 11986

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Installation/ Move Charge	Equipment Charge
Agent Assist Terminal - one required for each serving office termi- nation used for channels over which agents obtain assistance from a super- visor console, each (A3G)(1)(2)(3)(4)(5)	В	\$5.60	\$158.50	\$5.25

Agent Call Terminal - · one required for each channel used by supervisors to call special access numbers necessary for completing "assistance for call backs" or for service supervising of consoles. 39.35 BIUL 1 each (A3J)(1)(3)(4)(5). .

158.50

5.25

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(1) In addition, rates found in Section 2 of the Private Line Service Tariff are applicable for a channel between the ACD-ESS serving office and the constomer's premises. Public Sen. ca Commission (2) If visual supervision is required, additional equipment—furnished at the cus-

tomer's expense will be required.

(3) If terminal lines are installed in telephone instruments other than Agent or Supervisory Consoles, the customer will furnish this equipment.

(4) When a single-line instrument is required for termination, also apply rates for Supervisors Single-Line Console.

(5) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

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Effective:

General Exchange Tariff
Section 13
2nd Revised Sheet 26
Replacing 1st Revised Sheet 26

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Night Transfer - per split equipped (A3T)(2)(3)	В	\$ 1.85	\$37.60	\$6.00
	Call Origin Announcements: -Per announcement (A8FTG)Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each line		48.25	89.00	6.00
	(A8FTE)Per ACD-ESS Terminal	В	2.55	69.75	6.00
	(A8FTR)	В	1.25		6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Also apply private line charges for a Type 10l channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.

(FC) (3) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

Issued: February 28, 1990 Effective: March 30, 1990

CANCELLED
May 1, 2014
Missouri Public
Service Commission

JI-2014-0380

General Exchange Tariff
Section 13
1st Revised Sheet 26

Replacing Original GETVED

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

	rvice be(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Night Transfer - per split equipped (A3T)(1)(2) Call Origin Announcements:	В	\$ 1.85	\$37.60	(CR)\$6.00
-Per announcement (A8FTG)Additional equipment required for Foreign Exchange or Foreign Serving Office lines to reach Call Origin Announcements, each	В	48.25	89.00	6.00
line (A8FTE)Per ACD-ESS Terminal (A8FTR)	B B	2.55 1.25	69.75 	6.00 (CR) 6.00

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(1) Also apply private line charges for a Type 101 channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

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Effective: JUL 1 1986

General Exchange Particle Section 13 Original Sheet 26 UEC 29 1983 MISSOURI Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Night Transfer - per split equipped (A3T)(1)(2)	В	\$ 1.85	\$37.60	\$5.25
Call Origin Announcements: -Per announcement (A8FTG)Additional equipment required for Foreign Exchange or Foreign Serving	В	48.25	89.00	5 . 25 _.
Office lines to reach Call Origin Announcements, each line (A8FTE) -Per ACD-ESS Terminal (A8FT	В	2.55 1.25	69.75	5.25 5.25

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PUBLIC SERVICE COMMISSION

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(1) Also apply private line charges for a Type 101 channel as specified in Section 2 of the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided at the customer's expense.

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General Exchange Tariff Section 13 3rd Revised Sheet 27 Replacing 2nd Revised Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly _Rate_	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Flexible First Delay Announcement:(2) -Announcement, each (A30CE)	В	\$ 48.20	\$115.00	\$5.50
	-Trunk to access the flexible delay announcement, each (A30AT)	В	9.70	100.00	5.50
	Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service supervising provided, each				
(FC)	(A85AM)	В	(3)	(3)	(3)

- (1) Obsolete - applicable to existing installations at existing locations for existing customers. (AT)
- (FC) (2) This tariff element is supplemental to Tariff Delay Announcement items.
- (FC) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff. (3)

Issued: February 28, 1990 Effective: March 30, 1990

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public **Service Commission** JI-2014-0380

General Exchange Tariff Section 13 2nd Revised Sheet 27 Replacing 1st Revised Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Flexible First Delay Announcement:(1) -Announcement, each (A30CE)	. B	\$ 48.20	\$115.00	(CR)\$5.50
-Trunk to access the flexible delay an-nouncement, each (A30AT)	. в	9.70	100.00	(CR) 5.50
Agent Emergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service super- vising provided, each				
(A85AM)	. В	(2)	(2)	(2)

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(1) This Tariff element is supplemental to Tariff Delay Announcement items.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: SEP 2 5 1989 Effective: OCT 01 1989

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General Exchange Tariff Section 13 1st Revised Sheet 27 Replacing Original Sheet 27

MISCELLANEOUS SERVICE OFFERINGS

13.2 - ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

JUN 27 1986

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	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Flexible First Delay Announcement:(1) -Announcement, each	D	÷ 40 20	0315 00	(CD) 68 50
(A30CE)	. В	\$ 48.20	\$115.00	(CR)\$8,50
(A30AT)	. В	9.70	100.00	(CR) 8.50
(A85AM)	. В	(2)	(2)	(2)

CANCELLED OCT 1 1989 Public Service Commission

JUL 1 1986 86-84 Public Service Commission i

This Tariff element is supplemental to Tariff Delay Announcement items.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

JUN 27 1986 Issued:

Effective:

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MISCELLANEOUS SERVICE OFFERINGS

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ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Public Service Commission 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- Rates-(Continued) D.
 - Type A & B Service-(Continued)

·	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Flexible First Delay Announcement:(1) -Announcement, each (A30CE)Trunk to access the flexible delay an-	. В	\$ 48.20	\$115.00	\$5.25
nouncement, each (A30AT)	. В	9.70	100.00	5.25
Agent Fmergency Alert Arrangement - one required per 24 consoles or fraction thereof with the service super- vising provided, each (A85AM)	. B	(2)	(2)	(2)

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(1) This Tariff element is supplemental to Tariff Delay Announcement Items.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

DEC 2 9 1983 Issued:

Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
2nd Revised Sheet 28
Replacing 1st Revised Sheet 28

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
	System Display and Control Equipment: -Display and Control Unit, central office components,				
	each (A4C)	В	\$20.85	\$233.00	\$6.00
(FC)	(A8K)	В	(2)	(2)	(2)
(FC)	Unit, each (A8P)	В	(2)	(2)	(2)
	each (A9GAS)	В	5.40	233.00	6.00
	patterns, each (A9GAR)	В	5.40	208.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

Issued: February 28, 1990 Effective: March 30, 1990

.II-2014-0380

General Exchange Tariff
Section 13
1st Revised Sheet 28
Replacing Original Sheet 28

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

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Comple		Service	and

	Service Type(s)	Monthly Rate	Installation/ Move Charge	Equipment Charge
System Display and Control Equipment: -Display and Control Unit, central office components				
each (A4C)		\$20.85	\$233.00	(CR)\$6.00
-Premises components, each (A8K)	. B	(1)	(1)	(1)
with a Display and Contro Unit, each (A8P) -Agent to split patterns,		(1)	(1)	(1)
each (A9GAS)	. В	5.40	233.00	(CR) 6.00
-Agent to reporting group patterns, each (A9GAR).		5.40	208.00	(CR) 6.00

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JUL 1 1986 S 6 - 8 4 Public Service Commission

(1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

Issued: JUN 27 1986

Effective: JUL 1 1988

Section 13 Original Sheet 28 MISSOURI Public Service Commission

MISCELLANFOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

·	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
System Display and Control Equipment: -Display and Control Unit, central office components	1			
each (A4C)	. В	\$20.85	\$233.00	\$5.25
(A8K)	. B	(1)	(1)	(1)
Unit, each (A8P) Agent to split patterns,		(1)	(1)	(1)
each (A9GAS)	. В	5.40	233.00	5.25
patterns, each (A9GAR).	. В	5.40	208.00	5.25

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(1) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

DEC 29 1983 Issued:

Effective:

JAN 0 1 1984

General Exchange Tariff
Section 13
2nd Revised Sheet 29
Replacing 1st Revised Sheet 29

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service	Monthly	Complex Installation/	Service and Equip-
		Type(s)	<u>_Rate</u>	_Move Charge	ment Charge
	Dynamic Traffic Display -Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each				
(FC)	(A8LCE)(2)	В	\$19.10	\$1,100.00	\$6.00
	-Per split (A8LSP)-Dynamic traffic display units displaying information on, one	В	9.20		6.00
(FC)	split each (A8M)	B d	(3)	(3)	(3)
(FC)	one split units, each (A8LUC)Common equipment, one required per 30 Dynamic Dis-	В	(3)	(3)	(3)
	play Units, each (A8LMF).	В	56.85		6.00
(FC)	Agent Status Display Console, each (A9C)	В	(3)	(3)	(3)
(MT)					
(MT) (AT) (1)	Obsolete - applicable to existing installatio	ne at eviet	ing locations	for existing custo	mers
(FC) (2)	In addition, apply Private Line Service Tarequipment.		-	_	
(FC) (3)	Rates and charges are defined in Paragraph	13.2.1, D	0.3., of this tar	iff.	

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public Service Commission

.II-2014-0380

General Exchange Tariff
Section 13
1st Revised Sheet 29
Replacing Original Sheet 29

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) JUN 27 1986

Service

Monthly

D. Rates-(Continued)

Type A & B Service-(Continued)

g	SOURI e <u>Commission</u>
Installation/	Equipment
Move Charge	Charge
	

	DELAIC		Installation/	ederbuene
	Type(s) Rate	Move Charge	Charge
Dynamic Traffic Display				
-Common equipment for up				
to 20 display units, for				•
a maximum of 12 splits,				
•				
with a split displayed no				
more than five times, each				(07) + (+0
(A8LCE)(1)	. В	\$19.10	\$1,100.00	(CR)\$6.00
-Per split (A8LSP)	. В	9.20		(CR) 6.00
-Dynamic traffic display				
units displaying infor-			•	
mation on one split,				
each (A8M)	. В	(2)	(2)	(2)
-Display controller, one	-	(/	ν-,	(-)
required per 20 display				
units, each (ASLUC)	. в	(2)	(2)	(2)
		(2)	(2)	(2)
-Common equipment, one re-				
quired per 30 Dynamic Dis			rsD	(00) (00
play Units, each (A8LMF)	. В	30.00	,ED	(CR) 6.00
		CANGESL		
Agent Status Display Conso	le,	- 17	1011	
each (A9C)	. B	MAR (20 19	(2)	(2)
		MAR(2)) 13	5th dan	
Key Control and Alarm Cons	ole.	av Zempi	ocamission.	
-Console with up to ten ke	VS.	Carrice	,mi	
equipped for alarm condi-	ິ້ ວາ	BY 2 Price Consolidation (National Consolidation (Nati	UHI	
tions, each (A8Q)	. в	$N_{(2)}$		(2)
-Keys equipped for activa-		(2)		<u> ደ</u> መ '~' (
tion/deactivation of con-			1. Lull	ج ان) ا
-			\ }	1
trol functions at the			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	1986
central office, each key	_		-386	8 (ER) 6.00
$(A4K)(3) \dots \dots \dots$. В	1.75		
			Public Service	Commission
tion, apply Private Line Se	rvice 1	ariff charges		

(1) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

(3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: JUN 27 1986

Effective: JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

DEC 29 1883

MISSOURI
Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching.

Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

	rvice pe(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Dynamic Traffic Display	1-1-2			
-Common equipment for up to 20 display units, for a maximum of 12 splits, with a split displayed no more than five times, each				
(A8LCE)(1)	В	\$19.10	\$1,100.00	\$4.75
-Per split (A&LSP)	В	9.20		4.75
 Dynamic traffic display units displaying infor- mation on one split, 			·	
each (A8M)	В	(2)	(2)	(2)
units, each (A8LUC)Common equipment, one required per 30 Dyammic Dis-	В	(2)	(2)	(2)
play Units, each (A8LMF) .	В	56.85		4.75
Agent Status Display Console,		(2)	(2)	(2)
each (A9C)	В	(2).	(2)	(2)

Key Control and Alarm Console,

-Keys equipped for activation/deactivation of control functions at the central office, each key gy (A4K)(3)....

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(1) In addition, apply Private Line Service Tariff charges for one channel for each common equipment.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

(3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: DEC 29 1983

Effective: JAN 0 7 1834

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 29.1 Replacing Original Sheet 29.1

Original Sheet 29.1 was previously Original Sheet 29.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Key Control and Alarm Console -Console with up to ten keys equipped for alarm conditions, each (A8Q)	,	(2)	(2)	(2)
-Keys equipped for activation/ deactivation of control functions at the central office, each key (A4K)(3)	В	\$1.75	\$84.25	\$6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
- (3) In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service Tariff. One channel required for each function controlled by key.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

Effective: January 1, 2010

General Exchange Tariff Section 13 Original Sheet 29.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

	Service Type(s)	Monthly _Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Key Control and Alarm Console, -Console with up to ten keys equipped for alarm conditions,	,			
each (A8Q)Keys equipped for activation/ deactivation of control functions at the central office, each key	В	(2)	(2)	(2)
(A4K)(3)	В	\$1.75	\$84.25	\$6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 - (2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.
 - In addition, apply a Series 101 Channel as specified in Section 2 of the Private Line Service (3) Tariff. One channel required for each function controlled by key.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff Section 13 2nd Revised Sheet 30 Replacing 1st Revised Sheet 30

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued) 1.

	1.	Type A & B Service-(Continue	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
		Teletypewriter Management Information System (MIS)				
(FC)		Common equipment for teletypewriter - one required for ACD-ESS system, each (A8T)(2)	В	\$151.35	\$572.00	\$6.00
		Split Counts: -Common equipment, one required for each five splits or fraction thereof:				
		Half hourly and daily counts, each (A8SHH) Hourly and daily counts,	В	124.95	50.50	6.00
		each (A8SHC)Counts per split, up	В	62.45	50.50	6.00
		to 19 counts, each (A8SSC)	В	13.70	302.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- In addition, the customer will be required to provide the following service or a comparable (2) service:
 - (a) a Model 35 receive-only teletypewriter, (b) one data set for 110 baud service or greater and (c) one 150 baud teletypewriter channel.

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> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public Service Commission JI-2014-0380

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronial Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

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MISSUURI Public Service Commission

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter - one required for ACD-ESS		۴	LED	

required for ACD-ESS system, each (A8T)(1)	В	CAMICAELLE	\$572.00	(CR)\$6.00
Split Counts: -Common equipment, one required for each five splits or fraction thereof: Half hourly and daily		MAR & 0 1990 MAR & 0 1990 BY Service Co	30 mmission	
counts, each (A8SHH)	В	124.95	50.50	6.00
Hourly and daily counts, each (A8SHC)	В	62.45	50.50	6.00
-Counts per split, up to 19 counts, each				
(A8SSC)	В	13.70	302.00	(CR) 6.00

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(1) In addition, the customer will be required to provide the fo or a comparable service:

(a) a Model 35 receive-only teletypewriter, (b) one data set for 110 band service or greater and (c) one 150 baud teletypewriter channel.

Issued: 30 2 199

Effective: 1 1986 JUL

MISCELLANEOUS SERVICE OFFERINGS

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Public Service Commission

iginal Sheet 30

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & R Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)				
Common equipment for teletypewriter — one required for ACD-ESS system, each (AST)(1)	. В	\$151.35	\$572.00	\$5.25
Split Counts: -Common equipment, one required for each five splits or fraction thereof: Half hourly and daily				
counts, each (ASSHR). Hourly and daily	. B	124.95	50.50	5.25
counts, each (A8SHC)Counts per split, up to 19 counts, each	. В	62.45	50.50	5.25
(A8SSC)	. В	13.70	302.00	5.25

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(1) In addition, the customer will be required to provide the or a comparable service:

(a) a Model 35 receive-only teletypewriter, (b) one data set for 110 baud service or greater and (c) one 150 baud teletypewriter channel.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
2nd Revised Sheet 31
Replacing 1st Revised Sheet 31

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equipment <u>Charge</u>
В	\$ 4.40	\$269.00	\$ 6.00
В	79.05	50.50	6.00
В	39.55	50.50	6.00
В	6.45	302.00	6.00
201:			
В	26.30	50.50	6.00
В	13.20	50.50	6.00
В	4.30	24.00	6.00
B B	5.10 .20	176.00	6.00 6.00
	Type(s) B B B y, B eof: B B B	Type(s) Rate B \$4.40 B 79.05 B 39.55 V, B 6.45 eof: B 26.30 B 13.20 B 4.30 B 5.10	Service Type(s) Monthly Rate Installation/Move Charge B \$4.40 \$269.00 B 79.05 50.50 B 39.55 50.50 V, B 6.45 302.00 eof: B 26.30 50.50 B 13.20 50.50 B 4.30 24.00 B 5.10 176.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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General Exchange Tariff
Section 13
1st Revised Sheet 31
Replacing Original Sheet 31

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Nigching 6
Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

MISSUURI Public Service Commission

Complex Service and Service Monthly Installation/ Equipment Type(s) Rate Move Charge Charge

Teletypewriter Management Information System (MIS)-(Continued)

Report Group Counts:

Report Group Country.				
-Report Groups, each			. 	
(A8VCE)	В	\$ 4.40	ري (\$ 2 6.90.00 (CI	R)\$6.00
-Report Group Counts		CANU	EL13269.00 (C	
-Common equipment, one		Or.	1000	
required for each five		9 00 44	30 1990	
report groups or frac-		MALL	00c#3L	
tion thereof:		27	RS#3L	
-Half hourly and daily		BIO	ice Cours	
counts, each (A8VHH).	В	2::079.05	CCOUSO.50	6.00
-Hourly and daily	_	Wi	200 33124	
counts, each (A8VHC).	В	39.55	SSOUBO.50	6.00
-Counts per report	_			
groups, up to nine counts	_		ĺ	'
half hourly, hourly or	,]	ı
daily, each (A8VRC)	В	6.45	302.00	6.00
Trunk Group Counts:	_	• • • •		
-Common equipment, one			1	
required for each five				
trunk groups or frac-				
tion thereof:			The second secon	
-Half hourly and daily			പ്രവ പ്രവ	
counts, each (A8WHH).	В	26.30	19.77715101	6.00
-Hourly and daily	b	20.50	50.50	0.45
counts, each (A8WHC).	В	13.20	(1986	6.00
-Counts per trunk group,	ם	13.20	6-84	0.90
up to six counts (A8WTC)	В	4.30		6 00
-Nonusage Trunk Reports	5	4.50	Public Service Comm	ilssivii"
common equipment (A8XCE)	В	5.10	176.00	6.00
per trunk (A8XTE)	В	.20	(C	
per crank (Month)	_		(0.	., 0.00

Issued: JUN 27 1986

Effective: jij 195

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by E Public Service Commission Systems (ACD-ESS)-(Continued)

Ceperal Exchange Tariff DEC 29 1933 MISSOURI Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Teletypewriter Management Information System (MIS)- (Continued)				
Report Group Counts: -Report Groups, each (A8VCE)	re :-	\$ 4.40	\$269.00	\$5.25
-Half hourly and dail counts, each (A8VHH)	-	79.05	50.50	5.25
-Hourly and daily counts, each (A8VEC) -Counts per report		39.55	50.50	5.25
groups, up to nine countaily, hourly or daily, each (A8VRC). Trunk Group Counts: -Common equipment, one	. В	6.45	302.00	5.25
required for each five trunk groups or frac- tion thereof: -Half hourly and daily	CANC	ELLE		
counts, each (A8WHH) -Hourly and daily counts, each (A8WHC) -Counts per trunk group up to six counts (A8WT -Nonusage Trunk Reports common equipment (A8XC per trunk (A8XTE)	JUL 1	25,30 13.20 4.30 5.10 .20	50.50 FIII 50.50 FIII 224.00JAN - 24.00JAN - 83	上尾圆.25

Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff
Section 13
3rd Revised Sheet 32
Replacing 2nd Revised Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

1. Type A & B Service-(Continued)

	1. Type A & B Service-(Continued)	Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Equipment for Service Supervising of Agent Console Position-Circuits:(2)				
	-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT)	В	\$ 6.60		\$5.50
(FC)	-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)	В	(3)	(3)	(3)
(FC)	-Auxiliary Equipment, one required for a group of 24 consoles or fraction thereof, each (A8HAE)	В	(3)	(3)	(3)
(FC)	-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (A8HMT)(4)	В	12.40	\$595.00	5.50
(FC)	Optional Emergency Reserve Power	В	(5)	(5)	(5)
(IC)	Tower	Б	(3)	(3)	(3)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Service Supervising arrangements are subject to additional equipment requirements for service observing.

(3) Rates and charges are defined in Paragraph 13.2.1, D.3., of this tariff.

(4) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.

(FC) (5) Rates will be provided via a Special Service Arrangement Request.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
2nd Revised Sheet 32
Replacing 1st Revised Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1985

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

Type A & B Service-(Continued)

1. Type A & B Service-(Cont	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge
Equipment for Service Super- vising of Agent Console Posi- tion Circuits:(1)		,		
-Agent Assist and/or Agent Call Terminal equipped for service supervising, each (A8HAT)	В	\$ 6.60		(CR)\$5.50
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)Auxiliary Equipment, one required for a group of 24 consoles or fraction	В	(2) ماريخار	(2) ED	(2)
-Service Supervising Trunk to access agent position circuits, a maximum of six trunks may be provided for group of 72 consoles or fraction thereof, each (ASHMT)(3)	^В С _{ЭИ})) В	MAR 30 191 MAR 30 191 BY 3 CHICE O NISSO 12.40	90 (2) #32 commission URI \$595.00	(2) (CR) 5.50
Optional Emergency Reserve Power	В	(4)	(4)	(4)

(1) Service Supervising arrangements are subject to additional equipment requirements for service observing.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

(3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.

(4) Rates will be provided via a Special Service Arrangement Request.

Issued: SEP 2 5 1989 Effective:

OCT 01 1989

sion 00T 1 1989 89 - 14 Public Service Commission

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 32 Replacing Original Sheet 32

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

JUN 27 1986

MISSUURI **Public Service Commission**

		Service Type(s)	Monthly Rate CANCEL	Complex Installation/ Move Charge	Service and Equipment Charge
	Equipment for Service Super vising of Agent Console Postion Circuits:(1)	i-	OCT 1	1989 C#3 2-	
	-Agent Assist and/or Agent Call Terminal equipped for service supervising, each	PL	blic Service MISS(
	(A8HAT)	В	\$ 6.60		(CR)\$8.50
	thereof, each (A8HCE)Auxiliary Equipment, one required for a group of 24 consoles or fraction	В	(2)	(2)	(2)
	thereof, each (A8HAE). ?Service Supervising Trunk to access agent position circuits, a maximum of	. В	(2)	(2)	(2)
	six trunks may be provided for group of 72 consoles or fraction thereof,	1		IGN 6	em I
	each (A8HMT)(3)	. В	12.40	\$595.00	(CR) 8.50
	Optional Emergency Reserve Power	. В	(4)	Public Service	
e	Supervising arrangements as	e subiec	t to addition	nal=eouioment~	reouire-

(1) Service Supervising arrangements are subject to additional equipment requirements for service observing.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff.

(3) Apply Private Line Charges for a Series Type 311 channel as specified in Section 2 of the Private Line Service Tariff for each service supervisory trunk.

(4) Rates will be provided via a Special Service Arrangement Request.

Issued: JUN 27 1986 Effective: JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

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Original Value 32

MISSOURI

Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type A & B Service-(Continued)

		•		
	Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Equipment for Service Supe vising of Agent Console Potion Circuits:(1)				
-Agent Assist and/or Agent Call Terminal equipped fo service supervising, each	r			
(A8HAT)	. в	\$ 6.60	<u> </u>	\$5.25
thereof, each (A8HCE)Auxiliary Equipment, one required for a group of 24 consoles or fraction	. В	(2)	(2)	(2)
thereof, each (A8HAE)Service Supervising Trunk to access agent position circuits, a maximum of		(2)	(2)	(2)
six trunks may be provide for group of 72 consoles	nani	BELLE	D	
or fraction thereof, each (A8HMT)(3)	. B JUL	1.2.40	\$595.00	5,25
Optional Emergency Reserve	· PY B	<u>B</u> 3.,3	2 (5)	FM (4)
e Supervising arrangements a	re subjec	t to addit	ional equipment	Teoritie-

(1) Service Supervising arrangements are subject to additional∥equipment'Tequirements for service observing.

(2) Rates and charges are defined in Paragraph 13.2.1, D.3., of this Tariff. 1984

(3) Apply Private Line Charges for a Series Type 311 channel as specifies 3m - 253 Section 2 of the Private Line Service Tariff for each service sapervise Contains

(4) Rates will be provided via a Special Service Arrangement Request.

DEC 29 1983. Issued:

Effective: JAN 0 1.1984

General Exchange Tariff
Section 13
2nd Revised Sheet 33
Replacing 1st Revised Sheet 33

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

		Service Type(s)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
(FC)	Agent Information Announcement Access, each(2)	A, B	(3)	(3)	(2)
	Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE)Per split (A4RSE)	B B	\$.95 8.25	 \$101.00	\$6.00 6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this tariff.

(FC) (3) Rates will be provided via a Special Service Arrangement Request.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company

St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff Section 13 1st Revised Sheet 33 Replacing Original Sheet 33

MISCELLANEOUS SERVICE OFFERINGS

- ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

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MISSUURI Public Service Commission

	vice e(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Agent Information Announcement Access, each(1) A	A, B	(2)	(2)	(2)
Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE)Per split (A4RSE)	В	\$.95 8.25	\$101.00	(CR)\$6.00 (CR) 6.00

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(1) In addition, apply charges from Section 2 of the Private Line Service Tariff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.

(2) Rates will be provided via a Special Service Arrangement Request.

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Effective: JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

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Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

Service Type(s)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Agent Information Announcement Access, each(1) A, B	(2)	(2)	(2)
Alternate Traffic Routing: -Common equipment in central office, one required per system (A4RCE) B -Per split (A4RSE) B	\$.95 8.25	\$101.00	\$5.25 5.25

CANCELLED JUL 1 1980

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- (1) In addition, apply charges from Section 2 of the Private Line Service Tar iff for channels between the ACD-ESS serving office and the location of the announcement source. Announcement equipment may be subject to tariff charges for an appropriate connecting arrangement as found in Section 4 of this Tariff.
- (2) Rates will be provided via a Special Service Arrangement Request.

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Effective: JAN 0 1 1884

General Exchange Tariff Section 13 1st Revised Sheet 34 Replacing Original Sheet 34

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 1. Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classi- fications--Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major Addition \$300.00 Minor Addition 75.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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MISSOURI

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type A & B Service-(Continued)

Non-recurring Charges

Equipment or Feature Addition Charges

These charges apply only to central office rate elements added to an existing installation and are in addition to the tariffed installation charges for the rate elements. There are two additional classifications—Major and Minor. Major is defined as equipment or feature additions. They require cabling and/or equipment mounting. A Minor addition requires no cabling and/or equipment mounting. When an addition involves both Major and Minor services, only the Major addition charges applies.

Major Addition \$300.00 Minor Addition 75.00

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Public Service Commission

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Public Service Commission

General Exchange Tariff
Section 13
3rd Revised Sheet 35
Replacing 2nd Revised Sheet 35

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service
 - a. Central Office System Components

(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment Charge (6)
	System Common Equipment (A2B)	\$1,448.60	\$10,600.00	
	Attendant Line Frame, per 120 consoles or fraction thereof (A3Z)	138.50	740.00	\$5.50
(FC)	ACD-ESS Terminal, each (A2T) (2)(3)(4)	18.60	9.50	5.50
	Queuing Service, per split arramge -First on requested			
	order (A3S)	6.25	268.50	5.50
	-Each additional on the same order (A3S)	6.25	68.75	5.50
(FC)	Queue slot, each (A83RA) (5)	.70		6.75

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.

(3) One voice grade channel is provided according to the regulations found in this tariff.

(4) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

(5) The number of queue slots is specifiable by the customer where the central office is so equipped.

(FC) (6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 35

Replacing 1st Revised Sheet 35 RECEIVED

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

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D. Rates-(Continued)

2. Type C Service

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a. Central Office System Components ublic Service Commission MISSOURI

·	•	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
System Common Equip- ment (A2B)	\$1,448.60	\$10,600.00	
Attendant Line Frame, per 120 consoles or fraction thereof (A3Z)	138.50	740.00	(CR)\$5.50
ACD-ESS Terminal, each (A2T)(1)(2)(3)	18.60	9.50	5.50
Queuing Service, per split arranged -First on requested			
order (A3S)	6.25	268.50	5.50
-Each additional on the same order (A3S)	6.25	68.75	5.50
Queue slot, each (A83RA) . (4)	. 70		(CR) 6.75

- (1) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.
- (2) One voice grade channel is provided according to the regulations found in this Tariff.
- (3) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (4) The number of queue slots is specifiable by the customer where the central office is so equipped.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

SEP 2 5 1989

Issued:

Effective: OCT 01 1989

OCT 1 1989

General Exchange Tariff Section 13 1st Revised Sheet 35 Replacing Original Sheet 35

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electeronic Syntchings Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

- Type C Service
 - a. Central Office System Components

System Common Equip-

Attendant Line Frame, per 120 consoles or

ment (A2B)

fraction thereof (A3Z) . .

MISSUURI

Public Service Commission

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Complex Service and Monthly Installation/ Equipment Rate Move Charge Charge(5) \$1,448.60 \$10,600.00 CANCELLED 740.00 (CR)\$8.50 8.50

ACD-ESS Terminal, each (A2T)(1)(2)(3).. order (A3S) Public Sorvice Commission
Each additional on the BY 2 CM Queuing Service, per split arranged -First on requested 268.50 8.50 -Each additional on the same order (A3S). . . . 6.25 68.75 8.50

Queue slot, each (A83RA)(4) .70

(1) When used with supervisor consoles, rates for Agent Call and of Agent Agent Agent Line Terminations may also be applicable. 86-84

(2) One voice grade channel is provided according to the regulations foundainssion this Tariff.

(3) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

(4) The number of queue slots is specifiable by the customer where the central office is so equipped.

(5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

JUN 27 1986 Issued:

Effective: . (300

MISCELLANEOUS SERVICE OFFERINGS

MISSOURI Public Service Commission

General Exchange Ter

Original Sheet

DEC 29 1983

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - 2. Type C Service
 - a. Central Office System Components

		Complex	Service and
	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge(5)
System Common Equipment (A2B)	\$1,448.60	\$10,600.00	
Attendant Line Frame, per 120 consoles or			
fraction thereof (A3Z)	138.50	740.00	\$5.25
**			
ACD-ESS Terminal,			
each (A2T)(1)(2)(3)	18.60	9.50	5.25
		,	
Queuing Service, per split			
arranged		r	
-First on requested CAN	雅写	5 M	
order (A3S) প্রামা	OP STA	268.50	5.25
-Each additional on the			
same order (A3S) JU	L1 6925	68.75	5.25
st.			
Queue slot, each (A83Ra) (4)	<.5.350		5.25
PUBLIC SE	RVICE COMMIS	SION	
	OF MISSOURI		

(1) When used with supervisor consoles, rates for Agent Call and/or Agent Assist Line Terminations may also be applicable.

(2) One voice grade channel is provided according to the regulations found in this Tariff.

(3) Refer to Section 19 of this Tariff for the appropriate service charge (s) 20 when installed subsequent to the initial installation of the systems - 25

(4) The number of queue slots is specifiable by the customer where the central office is so equipped.

Public Service Commission

(5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective: JAN 0 1 1934

General Exchange Tariff Section 13 3rd Revised Sheet 36 Replacing 2nd Revised Sheet 36

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

	a. Central Office	System Components-(Con		
(FC)		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment Charge (6)
			_	_
	Network Access Register,	PBX		
(FC)	each (2)(3)(4)	Trunk Rate		(7)
(FC)	Foreign Exchange and			
	Foreign Serving Office			
	Service Termination on			
	ACD-ESS queuing equip-			
	ment, each (A8EFX)	\$45.55	(6)	\$5.50
	Tie Line or Private Switched			
	Service (CCSA) Access Line			
	Termination on ACD-ESS			
(FC)	Queuing equipment, each	45.65	(6)	5.50
(FC)	(A8ETL) (5)	45.65	(6)	5.50
	Tie Line on Drivete Coultabed			
	Tie Line or Private Switched Service (CCSA) Access Line			
	Termination on ACD-ESS, not			
	terminated on queuing equip-			
(FC)	ment each (A3L) (5)	37.65	(6)	5.50
(AT)			sting locations for existing cu	
(FC)		<u> </u>	rvice applicable to Private Br	
			Access Register equipped for	
i	calling.	turni on each retwork i	recess register equipped for	exendinge rough rone
i	Č	r outgoing calls long dist	ance call identification will b	ne provided by Primary
i	Listed Directory Number of		ance can rachametarion win s	or provided by Trimary
i			e to Private Branch Exchange	trunks.
i	(5) Also includes "trunk-to-sta			
i	* *		facilities which are covered in	n this and other tariffs.
i			vice and Equipment Charge.	
i			nen the item is provided subse	equent to the initial
(FC)	installation of the ACD-ES		•	•
•		·		

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff

Section 13

2nd Revised Sheet 36

Replacing 1st Revised Sheet 36

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Sarvice Commission

- Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

		Complex	Service
	Monthly		and Equip-
	Rate		
	rate	Hove Charge	ment Charge(7)
Network Access Register, each(1)(2)(3)	PBX Trunk Ra	te	(6)
Foreign Exchange and			
Foreign Serving Office			
-		_i i ED	
Service Termination on	_	ANCELLE	
ACD-ESS queuing equip-		JANO .	
ment, each (A8EFX)	\$45.55	ANCELLED	(CR)\$5.50
		MAR 30 (320 BY 32 R S#36 BY 32 R COMM	. 1
Tie Line or Private Switched		"" 1000 STIZE	-ihn
Service (CCSA) Access Line		av 35 Daniil	/88/h
Termination on ACD-ESS		B CONICE COM	1
	diac	BY30 8 S#36 BY30 8 S#36 BY30 8 S#36 BY30 BY30 BY30 BY30 BY30 BY30 BY30 BY30 BY30 BY30 BY30 BY30	i
queuing equipment, each	26,0	Wigo	
(A8ETL)(4)	45.65	(5)	5.50
Tie Line or Private Switched			ì
Service (CCSA) Access Line			1
Termination on ACD-ESS, not			
terminated on queuing equip-			
ment, each (A3L)(4)	37.65	(5)	(CR) 5.50
merre, each (unn)(4)	57.05	(-)	(011) 3130

(1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.

(2) If the facilities are used for outgoing calls, long distance call indentification will be provided by Primary Listed Directory Number only.

(3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.

(4) Also includes "trunk-to-station" tie line terminations.

(5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.

(6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.

(7) The Service and Equipment Charge applies only when the item is provided sub-The Service and Equipment Charge applies ..., sequent to the initial installation of the ACD-ESS Type C System. FILED

Issued:

Effective:

OCT 1 1989

SEP 2 5 1989 89 - 14By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

MISCELLANEOUS SERVICE OFFERINGS

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 13 1st Revised Sheet 36 Replacing Original Sheet 36

13.2 ACD-ESS CENTRAL OFFICE SERVICE+(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic 25will bing Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type C Service-(Continued)

MISSUURI Public Service Commission

 a. Central Office System Components-(Continued) Complex Service and Monthly Installation/ Equipment Rate Move Charge Charge(7)

Network Access Register, PBX each(1)(2)(3) Trunk Rate (6)

Foreign Exchange and Foreign Serving Office Service Termination on ACD-ESS queuing equipment, each (A8EFX). . . .

Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS queuing equipment, each $(ASETL)(4), \dots, \dots$

Tie Line or Private Switched Service (CCSA) Access Line Termination on ACD-ESS, not terminated on queuing equipment, each (A3L)(4) \$45. GANCELLED OCT 1 1989) (CR)\$8.50 BY 2 1 2 5 + 136 Public Service Commission 45.65 MISSOUR

(5) (CR) 8.50 37.65

8.50

(1) Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling

(2) If the facilities are used for outgoing calls, long distance € 211 1 indentification TP:JLICIU will be provided by Primary Listed Directory Number only.

(3) Charge rate equivalent to service charges applicable to Private Branch Exchange **JUL 1** 1986 trunks.

(4) Also includes "trunk-to-station" tie line terminations.

(5) These rates are in addition to charges for the actual facilities which are covered in this and other tariffs.

(6) Refer to Local Frederick Transfer of the actual facilities which are covered in this and other tariffs.

(6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.

(7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

JUN 27 1386 Issued:

Effective: JUL

MISCELLANEOUS SERVICE OFFERINGS

DEC 29 1983

MISSOURI Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type C Service-(Continued)
 - Central Office System Components-(Continued)

		Complex	Service and
	Rate	Installation/ Move Charge	Equipment Charge(7)
	- Nate	nove onarge	0.14160(1)
Network Access Register,	PBX		
$each(1)(2)(3) \dots \dots$	Trunk Rat	e	(6)
Foreign Exchange and			
Foreign Serving Office			
Service Termination on			
ACD-ESS queuing equip- ment, each (A8EFX)	¢ / E E E	(5)	\$5.25
ment, each (Aobra)	\$40.00	(3)	93.23
Tie Line or Private Switched		•	
Service (CCSA) Access Line			
Termination on ACD-ESS	AMME	N N (E10)	
queuing equipment, each (A8ETL)(4)		(5)	5.25
(110111) (4)	1	1986	3.23
Tie Line or Private Switched	JUL 1	1300	
Service (CCSA) Access Line	1225	.36	
Termination on ACD-ESS, not by terminated on queuing equip-pu	IDLIC SERVICE	COMMISSION	
ment, each (A3L)(4)	37.85 ^{MIS}	ຣວນ ^{ຄຸນ} (5)	5.25
,,,,,,,,,,,,,,,,,,		\-,	- · - -

 Apply rates and charges for Touch-Tone Calling Service applicable to Private Branch Exchange trunks as found in Section 24 of this Tariff on each Network Access Register equipped for exchange Touch-Tone calling.

Access Register equipped for exchange room for containing the facilities are used for outgoing calls, long distance call indentification will be provided by Primary Listed Directory Number only.

(3) Charge rate equivalent to service charges applicable to Private Branch Exchange trunks.

(4) Also includes "trunk-to-station" tie line terminations.

- (5) These rates are in addition to charges for the actual facilities wh covered in this and other tariffs.
- (6) Refer to Local Exchange Tariff for appropriate Service and Equipment Charge.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 2.9 1983

JAN 0 1 1984 Effective:

General Exchange Tariff
Section 13
3rd Revised Sheet 37
Replacing 2nd Revised Sheet 37

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

(FC)			Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(6)
		Data Link			
(FC)		-Per 100 consoles or fr tion thereof (A2C)(2).		\$260.00	\$5.50
()		-AEMIS Interface	,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	4-22122	72.2
(FC)		(A2E)(2)	110.25	260.00	5.50
		b. Premises System Comp	onents		
		Cabinet A assembly,			
(FC)		capacity 50 consoles (3	3)		
,		-First Cabinet A (A21)		(4)	5.50
		-Each additional			
(FC)		Cabinet A (A22)	. (4)	(4)	5.50
		Cabinet B assembly,			
		capacity 50 consoles,			
(FC)		each (A2F)(3)	. (4)	(4)	5.50
		Additional Line Circui	t		
(FC)		Carriers, each (A2L)(5) (4)	(4)	5.50
(AT)	(1)	Obsolete - applicable to existing insta	allations at existing loca	tions for existing o	customers.
(FC)	(2)	Also apply rates found in the Private			ch Data Link.
	(3)	Includes power supply and line circu			
	(4)	Rates and charges are found in Parag	-		
 (EG)	(5)	One required for each additional 20 c			•
(FC)	(6)	The Service and Equipment Charge a	•	em is provided sub	sequent to the
		initial installation of the ACD-ESS	Type C System.		

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 37
Replacing 1st Revised Sheet 37

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Salvice Commission

- D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	, -
	Data Link			
	-Per 100 consoles or frac- tion thereof (A2C)(1)	\$110.25	\$260.00	(CR)\$5.50
	-AEMIS Interface (A2E)(1)	110.25	ED 260.00	5.50
b.	Premises System Components	110.25 NCELL	an	
		0 (1)	, ,	
	-First Cabinet A (A21)Each additional	3432636	20121(3)	5.50
	Cabinet A assembly, capacity 50 consoles(2) -First Cabinet A (A21)	ි _{පිහි} (මි)දැ	(3)	5.50
	Cabinet B assembly, capacity 50 consoles,			
	each (A2F)(2)	(3)	(3)	5.50
	Additional Line Circuit			
	Carriers, each (A2L)(4)	(3)	(3)	(CR) 5.50

- (1) Also apply rates found in the Private Line Service Tariff for one channel for each Data Link.
- (2) Includes power supply and line circuit carrier for the first 10 consoles.
- (3) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.
- (4) One required for each additional 20 consoles in Cabinet A or B.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: SEP 2 5 (989)

Effective: OCT 01 1989

General Exchange Tariff Section 13 1st Revised Sheet 37 Replacing Original Sheet 37

MISCELLANEOUS SERVICE OFFERINGS

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Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Swatching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

•	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(5)
Data Link -Per 100 consoles or frac- tion thereof (A2C)(1)	\$110.25	\$260.00	(CR)\$8.50
-AEMIS Interface (A2E)(1)	GWWC	ELL显8.00	8.50
b. Premises System Components	OCT	1989 10 c #31	
Cabinet A assembly, capacity 50 consoles(2) -First Cabinet A (A21)	BY 2E	ce Commission	
-First Cabinet A (A21)	ing Bilding Bilding	SSOUFI(3)	8.50
Cabinet A (A22)	(3)	(3)	8.50
Cabinet B assembly, capacity 50 consoles,			
each (A2F)(2)	(3)	(3)	8.50
Additional Line Circuit	(2)	(2)	(CR)_8-50
Carriers, each (A2L)(4)	(3)	F :	ED
(1) Also apply rates found in the Private Li	na Sarwica	JUL 1	1986 channel
for each Data Link		86-	24
(2) Includes power supply and line circuit co. (3) Rates and charges are found in Paragraph	arrier for 13.2.1, D.	the first 10 60	nsolles!!55 U i }
(4) One required for each additional 20 cons			

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Effective: JUL 1 195

(5) The Service and Equipment Charge applies only when the item is provided sub-

sequent to the initial installation of the ACD-ESS Type C System.

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

DEC 29 1883

13.2 ACD-FSS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI Public Service Commission

Service and

Complex

Automatic Call Distributing Systems Provided by Elect Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type C Service-(Continued)
 - a. Central Office System Components-(Continued)

		Monthly Rate	Installation/ Move Charge	
	Data Link -Per 100 consoles or frac- tion thereof (A2C)(1)	\$110.25	\$260.00	\$5.25
	-AEMIS Interface (A2E)(1)	110.25	260.00	5.25
ъ.	Premises System Components			
	Cabinet A assembly, capacity 50 consoles(2)		• .	
	-First Cabinet A (A21) Each additional	(3)	(3)	5.25
	Cabinet A (A22)	(3) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(3) 문 제	5.25
	Cabinet B assembly, UAN Capacity 50 consoles,		LEW	
		JL 1_ ⁽³ 1986	\hat{S} (3)	5.25
	Additional Line Circuit Carriers, each (A2L)(4) BY PUBLIC SI	PRINCE COMM	AISSION (3)	5.25
		OF MISSOURI		FILED

(I) Also apply rates found in the Private Line Service Tariff for one Achanne 24 for each Data Link.

83 - 2

(2) Includes power supply and line circuit carrier for the first 10 consoles.
(3) Rates and charges are found in Paragraph 13.2.1, D.4., of this tartiful commission

(4) One required for each additional 20 consoles in Cabinet A or B.

(5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

DEC 2 9 1983 Issued:

JAN 0 1 1984 Effective:

General Exchange Tariff Section 13 2nd Revised Sheet 38 Replacing 1st Revised Sheet 38

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - Rates-(Continued) D.
 - Type C Service-(Continued)
 - Premises System Components-(Continued)

(FC) (FC)		Consoles:(2)	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
		-10-button			
j		-Agent, each (A2G)	(3)	(3)	\$6.00
		-Supervisor, each (A2M)20-button	(3)	(3)	6.00
j		-Agent, each (A2H)	(3)	(3)	6.00
		-Supervisor, each (A2N)With Fixed Lamp Field,	(3)	(3)	6.00
		Agent, each (A2J)	(3)	(3)	6.00
 		Supervisor, each (A2P)With Alphanumeric Field,	(3)	(3)	6.00
ĺ		Agent, each (A2K)	(3)	(3)	6.00
		Supervisor, each (A2V)Supervisor single-line	(3)	(3)	6.00
(FC)		set, each $(A9B+T)(4)$	2.55		6.00
(MT) (MT)					
(AT)	(1)	Obsolete - applicable to existing installations at	existing loc	ations for existing	customers.

- applicable to existing installations at existing locations for existing customers.
- (FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.
- Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff. (3)
 - Also apply service charges for installation of service as described in Section 19 of this tariff. (4)
- (FC) The Service and Equipment Charge applies only when the item is provided subsequent to the (5) initial installation of the ACD-EDD Type C System.

Issued: February, 1990 Effective: March 30, 1990

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 38 Replacing Original Sheet 38

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type C Service-(Continued)
 - b. Premises System Components-(Continued) Public Service Commission

JUN 27 1986

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•		Complex	Service and
	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge(6)
Consoles:(1)			
-10-button			
-Agent, each (A2G)	(2)	(2)	(CR)\$6.00
-Supervisor, each (A2M)	(2)	(2)	6.00
-20-button		4.5	
-Agent, each (A2H)	(2)	(2)	6.00
-Supervisor, each (A2N)	(2)	(2)	6.00
-With Fixed Lamp Field,	4->	(-)	
Agent, each (A2J)	(2)	(2)	6.00
Supervisor, each (A2P)	(2)	(2)	6.00
-With Alphanumeric Field,	(0)	(0)	4.00
Agent, each (A2K)	(2)	(2)	6.00
Supervisor, each (A2V)	(2)	(2)	6.00
-Supervisor single-line	40 55	ai i ED	(07) (00
set, each (A9B+T)(3)	\$2.55	VCELLED	(CR) 6.00
M	CE	~ ^ ^	
Management Information		7 1340	
System (AEMIS)	W_i	11 Spc #30-	
-Basic Common Equipment, for		and Star and St	9/011
the first 200 consoles and	BA	Comme Comme	
14 Cathode Ray Tubes (A5CCE)(4)(5)	3.65% C	361,165011141	(CR) 6.00
-Additional equipment for	P ((2))	Miso (2)	(CK) 0.00
systems with more than 200			
consoles (A5CAC)	(2)	(2)	(CR) 6.00
composed (noone)	(4)	(-)	(6K) 0.00

(1) Includes external dual headset jacks. Headsets must be provided by the customer.
(2) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

(3) Also apply service charges for installation of service as described in Section 19 of this Tariff.

(4) The appropriate Dataspeed 40 Type service, provided by the customer 8 day be used

with the AEMIS when reports are required in hardcopy formalic Service Commission (5) In addition, a 212A Dataphone type data set, provided by the customer, and

associated business line at tariff rates are required.

(6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

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General Exchange Original Sheet

DEC 20 1983

MISSOURI Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

Premises System Components-(Continued)

tremises olystem combonence (co	ne maca)		
		Complex	Service and
	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge(6)
Consoles:(I)			
-10-button			
-Agent, each (A2G)	(2)	(2)	(2)
-Supervisor, each (A2M)	(2)	(2)	(2)
-20-button	(-)	(-/	(-/
-Agent, each (A2H)	(2)	(2)	(2)
*			
-Supervisor, each (A2N)	(2)	(2)	(2)
-With Fixed Lamp Field,	4-1	4-1	4-1
Agent, each (A2J)	(2)	(2)	(2)
Supervisor, each (A2P)	(2)	(2)	(2)
-With Alphanumeric Field,			
Agent, each (A2K)	(2)	(2)	(2)
Supervisor, each (A2V)	(2)	(2)	(2)
-Supervisor single-line	\ - <i>\</i>	\- /	\-/
set, each (A9R+T)(3)	\$2.55		\$4.75
set, each (Ashri)(J)	Ÿ2.55		04.73
Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and		LLED	
14 Cathode Ray Tubes (ASCCE)(4)(5)	1 2. S	1986 38 (2)	(2)
consoles (A5CAC)	of 24 issou	(2)	(2)

(1) Includes external dual headset jacks. Headsets must be provided-by the customer.

(2) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff. [5] (3) Also apply service charges for installation of service as described in Section 19 of this Tariff.

(4) The appropriate Dataspeed 40 Type service, provided by the customer, may 3 with the AEMIS when reports are required in hardcopy form

(5) In addition, a 212A Dataphone type data set, provided by the customer, cand associated business line at tariff rates are required.

(6) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 2.9 1985

JAN 0-1-1984 Effective:

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 38.1 Replacing Original Sheet 38.1

Original Sheet 38.1 was previously Original Sheet 38.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - b. Premises System Components-(Continued)

<u>Rate</u>		Monthly _Move Charge_	Complex Installation/ ment Charge(5)	Service and Equip-
	Management Information			
	System (AEMIS)			
	-Basic Common Equipmen	·		
	for the first 200 consoles	and		
	14 Cathode Ray Tubes	(2)	(2)	6.00
	(A5CCE)(3)(4)	(2)	(2)	6.00
	systems with more than 2	200		
	consoles (A5CAC)		(2)	6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
- The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
- (4) In addition, a 212A Dataphone type data set, provided by the customer, and associated business line at tariff rates are required.
- (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff Section 13 Original Sheet 38.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - b. Premises System Components-(Continued)

		Complex	Service
I	Monthly	Installation/	and Equip-
	Rate	_Move Charge_	ment Charge(5)
Management Information			
System (AEMIS)			
-Basic Common Equipment,			
for the first 200 consoles and			
14 Cathode Ray Tubes			
$(A5CCE)(3)(4)\dots$	(2)	(2)	6.00
-Additional equipment for			
systems with more than 200			
consoles (A5CAC)	(2)	(2)	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
 - (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
 - (3) The appropriate Dataspeed 40 Type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.
 - (4) In addition, a 212A Dataphone type data set, provided by the customer, and associated business line at tariff rates are required.
 - (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
2nd Revised Sheet 39
Replacing 1st Revised Sheet 39

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - b. Premises System Components-(Continued)

(FC)		Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
	Management Information System (AEMIS)-(Continued)			
(FC)	Cathode Ray Tubes: -Black and White, each (A5H)	. (2)	(2)	\$6.00
(FC)	-Color, each (A5J)Equipment to remote CRT, in the same building, beyond 50 feet from AEMIS Control Equipment, each 100 feet	(2)	(2)	6.00
(FC)	(A5FR5)(3)Equipment to remote CRT in different building and/or beyond 1,000 feet from AEMIS Control Equip-	\$2.60	\$116.00	.00
(FC)	ment, each (A5FRT)(4)	1.95	172.00	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.
 - (3) Each CRT that is located greater than 50 feet but less than 1,000 feet from the AEMIS Control Equipment requires this feature.
 - (4) In addition, a voice grade private line channel and two customer-provided data sets are required.
- (FC) (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JI-2014-0380

General Exchange Tariff Section 13 1st Revised Sheet 39 Replacing Original Sheet 39

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Type C Service-(Continued)
 - Premises System Components-(Continued)

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MISSUURI Public Service Commission

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
Management Information System (AEMIS)-(Continued)			
Cathode Ray Tubes:			
-Black and White, each (A5H) .		(1)	(CR)\$6.00
-Color, each (A5J) Equipment to remote	(1)	(1)	6.00
CRT, in the same			
building, beyond 50			
feet from AEMIS Control			
Equipment, each 100 feet (A5FR5)(2)	\$2.60	\$116.00	6.00
-Equipment to remote CRT	, 32.00	\$110.00	0.50
in different building			Ì
and/or beyond 1,000 feet			
from AEMIS Control Equip-	1 05	172.00	(CD) (OO :
ment, each (A5FRT)(3)	LEDO	1/2.00	(CR) 6.00 ·
_ ~~CE			
ment, each (A5FRT)(3)	21290		
NAM.	0 1990 A S#39 A Comm	l aion	
(iii)	Comm	1991	-
BOST	I/ce CURI	FIL	[5]N
MAR O BO Public Serv	18500		1 1 1 1 1
charges are found in Paragraph	13.2.1. D.	4. of this Ta	ri#286
at is leasted sweeten then FO		35	

(1) Rates and charges are found in Paragraph 13.2.1, D.4.

(2) Each CRT that is located greater than 50 feet but less than \$,800 feat from the AEMIS Control Equipment requires this feature. Public Service Commission (3) In addition, a voice grade private line channel and two_custome

data sets are required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

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MISCELLANEOUS SERVICE OFFERINGS

DEC 20 1003

General Exchange Tariff

-Section 13

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI 13.2.1 Automatic Call Distributing Systems Provided by Electronic Severe Bingnission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

Premises System Components-(Components-	atinued)	C	ا د د د د د د د د د د د د د د د د د د د
	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
Management Information			
System (AFMIS)~(Continued)			
Cathode Ray Tubes:			
-Black and White, each (A5H) .	(1)	(1)	(1)
-Color, each (A5J)	(1)	(1)	(1)
-Equipment to remote	•	• •	, ,
CRT, in the same			
building, beyond 50			
feet from AEMIS Control		•	
Equipment, each 100 feet			
(ASFR5)(2)	\$2.60	\$116.00	\$5.25
-Equipment to remote CRT			
in different building			
and/or beyond 1,000 feet			
from AEMIS Control Equip-	A PARENT	ZM: 172.00	E 25
ment, each (A5FRT)(3)		包侧 172.00	5.25

JUL 1 1986 PUBLIC SERVICE COMMISSION OF MISSOURI

Rates and charges are found in Paragraph 13.2.1, D.4., of this

(2) Each CRT that is located greater than 50 feet but less than 1,000

(3) In addition, a voice grade private line channel and two customers provided data sets are required.

Charge applies only when the item is provided sub-

sequent to the initial installation of the ACD-ESS Type C System.

DEC 2 9 1983 Issued:

Effective: JAN 0 1 1934

General Exchange Tariff
Section 13
3rd Revised Sheet 40
Replacing 2nd Revised Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 CD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - c. Incoming Call Identification

(FC)		Monthly Rate	Complex Installation/ _Move Charge 1	Service and Equip- ment Charge(2)
	Audible Option: -Per Announcement (A8FTG). Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie Line to	\$52.15	\$ 81.25	\$6.00
	reach the Announcement, each line (A8FTE) -Per ACD-ESS Terminal	4.20	57.00	6.00
	(A8FTR)	.10		6.00
	Visual Option: -Per System (A5VSY)Per Visual Console (A5VCN)	2.45 1.20	274.50	6.00 6.00
d.	Delay Announcements			
	Standard Recorded Announcement Frame: -Per 11-second announcement	ent		
	A8GCE)	52.15	55.25	6.75
	announcement (A8GAT)Per ACD-ESS Terminal	9.15	56.00	6.75
	(A8GTT)	1.25		5.50

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 40
Replacing 1st Revised Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Carvice Commission

- D. Rates-(Continued)
 - Type C Service-(Continued)
 - c. Incoming Call Identification

			Complex	Service
	•	Monthly	Installation/	and Equip-
		Rate	Move Charge	ment Charge(1)
	Audible Option:			
	-Per Announcement (A8FTG) .	\$52.15	\$ 81.25	\$6.00
	-Equipment to allow each			
	Foreign Exchange, Foreign			
	Serving Office or Tie			
	Line to reach the Announce			
	ment, each line (ASFTE)	4.20	57.00	6.00
	-Per ACD-ESS Terminal			
	(A8FTR)	. 10		6.00
	Wienel Ontions			
	Visual Option:	2 / 5	274 60	4 00
	-Per System (A5VSY)		274.50	6.00
	-Per Visual Console (A5VCN)	1.20	- AN	CEFINED
	0-1 4		GAN	
d.	Delay Announcements		- 7.0 [301990
	Standard Recorded Announce-		भिभ	RS#40
	ment Frame:		20	rvice Corner ission
	-Per 11-second announcement			
			360/12 De	(CR)6!75
	(A8GCE)	32.13	,33.23	(Cryetto)
	announcement (ASGAT)	9.15	56.00	6.75
	-Per ACD-ESS Terminal	9.13	30.00	(0.75
	(ABGTT)	1.25		(CR)5.50
	(MOGII)	1.43		(00,000)

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 2 5 1989

Effective: OCT 01 1989

OCT 1 1989

FILED

General Exchange Tariff Section 13 1st Revised Sheet 40 Replacing Original Sheet 40

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

c. Incoming Call Identification

JUN 27 1986

MISSUURI Public Service Commission

Audible Option: -Per Announcement (A8FTG) \$52.15 \$ 81.25 (CR)\$6.00 -Equipment to allow each Foreign Exchange, Foreign)0
Foreign Exchange, Foreign	
Serving Office or Tie	
Line to reach the Announce-	
ment, each line (A8FTE) 4.20 57.00 6.00	. ^
-Per ACD-ESS Terminal (A8FTR)	111
(, ,
Visual Option:	
-Per System (A5VSY) 2.45 274.50 6.00 -Per Visual Console (A5VCN) . 1.20 6.00	
d. Delay Announcements	
Standard Recorded Announce- ment Frame:	
-Per 11-second announcement	• 0
(A8GCE)) U
appouncement (ASGAT) 9.15 56.00 8.5	50
-Per ACD-ESS Terminal CELLED (A8GTT) CANCELLED 1.25	50
(A8GTT)CANO	
[//.l A .l., A .l., A	
By Commission 86-84	
Public Service Commission	114
MISSOS.	

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective: JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff
Section 13 --Original Sheet 40

DEC 29 1983

MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - c. Incoming Call Identification

	N. 441.1 a. O-440m.	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(1)
	Audible Option: -Per Announcement (A8FTG)Equipment to allow each Foreign Exchange, Foreign Serving Office or Tie	\$52.15	s 81.25	\$4.75
	Line to reach the Announce- ment, each line (A8FTE)	4.20	57.00	4.75
	(A8FTR)	.10	-	4.75
	Visual Option: -Per System (A5VSY)Per Visual Console (A5VCN) .	2.45 1.20	274.50	4.75 4.75
đ.	Delay Announcements			
	Standard Recorded Announce- ment Frame: -Per 11-second announcement			, m
	(A8GCE)	52.15	55.25	5.25
	announcement (ASGAT) -Per ACD-ESS Terminal (N)	n Zelfa	56.00	5.25
	(ASGTT) WANDE		The second secon	5.25
	J <u>ul</u> 1.	1986	FIL	民间!
	PUBLIC SERVICE CO	S. 40 COMMISSION SHIPL		1 1984 • 2 5 3 Commission

(1) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective:

JAN 0 1 1994

General Exchange Tariff Section 13 3rd Revised Sheet 41 Replacing 2nd Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

- ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1) (AT) 13.2
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)
 - Delay Announcements-(Continued)

(FC)		a.	Delay Announcements-(Continued)	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(2)
			Standard Recorded			
			Announcement Frame:-(Continued)			
			-Load Dependent First Delay			
			Announcement:			
			-Per 11-second announcement			
			(A30CE)	\$ 52.15	\$55.25	\$5.50
			-Per trunk to access			
			announcement (A30AT)	9.15	56.00	5.50
			Common Systems Recorded			
			Announcement Frame (CSRAF):			
			-Common equipment (A4GCE)	204.40		5.50
			-Per 16-second announcement (A4G16)	. 155.60	41.00	5.50
			-Per 32-second announcement (A4G32)	. 190.10	41.00	5.50
			-Per 48-second announcement (A4G48)	224.70	41.00	5.50
			-Per trunk to access announcement (A30AT)	15	56.00	5.50
			-Per ACD-ESS Terminal (A8GTT).	1.25		5.50
			-Remote recording capability (A4F)	24.55		5.50
(MT)						
(MT)						
(AT)	(1) Obsol	lete -	applicable to existing installations at existing	locations f	for existing custo	omers.

The Service and Equipment Charge applies only when the item is provided subsequent to the (FC) (2) initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public **Service Commission** JI-2014-0380

General Exchange Tariff Section 13 2nd Revised Sheet 41 Replacing 1st Revised Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISCOUNE

D. Rates-(Continued)

Type C Service-(Continued)

Public Sarvice Commission

Delay Announcements-(Continued)

Complex Service Installation/ Monthly and Equip-Move Charge Rate ment Charge(1) Standard Recorded Announcement Frame: - (Continued)

Announcement Flame: -(Continued)		
-Load Dependent First Delay		
Announcement:		
-Per 11-second announcement		
(A30CE)\$ 52.15	GANCELLE	37)\$ 5.50
-Per trunk to access	CANCELL	
announcement (A30AT) 9.15	\$6:00 j	5.50
	1991 0 2 000	J
Common Systems Recorded	MAR 0 0 1999 BY 3 0 1999	#41
Announcement Frame (CSRAF):		
-Common equipment (A4GCE) 204.40	BY Jing CO	3175.50
-Per 16-second announce-	BY 3 K3 Public Service Co	11
ment (A4G16) 155.60	Public Sarvice Co. 41.001SSOUI	5.50
-Per 32-second announce-		3.50
ment (A4G32) 190.10	41.00	5.50
-Per 48-second announce-	41.00	3.30
ment (A4G48)	41.00	5.50
-Per trunk to access	41.00	0.00
announcement (A30AT) 9.15	56.00	5.50
-Per ACD-ESS Terminal (A8GTT). 1.25		5.50
-Remote recording capa-		
bility (A4F) 24.55		5.50
-Load Dependent First		
Delay Announcement:		
-Per 16-second announce-		
ment (A4H16) 155.60	41.00	5.50
-Per 32-second announce-		
ment (A4H32) 190.10	41.00	5.50
-Per 48-second announce-		
ment (A4H48) 224.70	41.00	5.50
-Per trunk to access		
announcement (A3OAT) 9.15	56.00 (C	R) 5.50

(1) The Service and Equipment Charge applies only when the item is provided sub-

Effective:

OCT 01 1989

<u>001 1 1989</u>

Issued:

SEP 2 5 1989
By R. D. BARRON, President-Missouri Divisionublic Service Commission Southwestern Bell Telephone Company

St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 41 Replacing Original Sheet 41

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching JUN 27 1986

D. Rates-(Continued)

Type C Service-(Continued)

Delay Announcements-(Continued)

MISSUURI c Service Commission

	Monthly	Installation/	Equipment
	Rate		
	<u>Rate</u>	Move Charge	Charge(1)
Standard Recorded	CAP	CELLET	
Announcement Frame: - (Continued)	T 1 1989	
-Load Dependent First Delay	00	T 1 1905	
Announcement:	00	mps #41	-0
-Per 11-second announcement	BY	Commiss	On
(A30CE)	\$ 52-152	201 C\$55'25	(CR)\$8.50
-Per trunk to access	Sublic 2	MISSOUPE 56.00	
announcement (A30AT)	9.,15	56.00	8.50
, ,			
Common Systems Recorded			
Announcement Frame (CSRAF):			Ì
-Common equipment (A4GCE)	204.40		8.50
-Per 16-second announce-			
ment (A4G16)	155,60	41.00	8.50
-Per 32-second announce-			
ment (A4G32)	190.10	41.00	8.50
-Per 48-second announce-	2,0.10	12.00	0.50
ment (A4G48)	224.70	41.00	8.50
-Per trunk to access	22 / / / 2		0.50
announcement (A30AT),	9.15	56.00	8.50
-Per ACD-ESS Terminal (A8GTT).			8.50
-Remote recording capa-	1.25		0.30
bility (A4F)	24.55		8.50
-Load Dependent First			0.00
Delay Announcement			
-Per 16-second announce-			1
ment (A4H16)	155.60	41.00	8.50
-Per 32-second announce-	200		0.50
ment (A4H32)	190.10	41.00	8.50
-Per 48-second announce-	200120	,2,4	1 0.00
ment (A4H48)	224.70	41.00	
-Per trunk to access	22 (115		رَشِ عَا اللَّ
announcement (A30AT)	9.15	56.00	(CR)=8050
	3.20	1	
		86	-1 s 1986

Issued: JUN 27 1986

Effective:

(1) The Service and Equipment Charge applies only when the item is provided sub-

sequent to the initial installation of the ACD-ESS Type COSYNTER COMMISSION

MISCELLANEOUS SERVICE OFFERINGS

DEC 20 103

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI
Public Service Commission

Original Sheet 4

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)
 - d. Delay Announcements-(Continued)

		Complex	Service and
	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge(1)
Standard Recorded			***************************************
Announcement Frame: - (Continued)		
-Load Dependent First Delay	-		
Announcement:			
-Per 11-second announcement			
(A30CE)	\$ 52.15	\$55.25	\$5.25
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.25
Common Systems Recorded			
Announcement Frame (CSRAF):	201 10	•	'E 05
-Common equipment (A4GCE)Per 16-second announce-	204.40		5.25
ment (A4G16)	155.60	<i>k</i> 1 00	5.25
-Per 32-second announce-	155.60	41.00	3.25
ment (A4G32)	190.10	41.00	5.25
-Per 48-second announce-	190.10	41.00	3.23
ment (A4G48)	224.70	41.00	5,25
-Per trunk to access	224.70	41.00	
announcement (A30AT)@ 5 N 42	经报 9. 65[M 56.00	5.25
-Per ACD-ESS Terminal (ASOTE)	561-191	<u>۔۔۔</u> رو	5.25
-Remote recording capa-			
bility (A4F)	12 38 6 5		5,25
-Load Dependent First			
Delay Announcement	.S.4L		
-Per 16-second announce Public SERVIC	CE COMMISS	NO	
ment (A4H15)	ussb56.60	41,00	5.25
-Per 32-second announce-		#	
ment (A4H32)	190.10	41.00	1 1115 155,125
-Per 48-second announce-	20/ 70	41 00 J	AN - 1519251
ment (A4H48)	444.70	411.00	4 20225
announcement (A30AT)	9.15	56 100-10	3 - 2 5 3
announcement (ASUAI)	9.15	56.00-1	envice Confinission
a and Considerate Character and Line a	-1		001011

 The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS, Type C System.

Issued: DEC 2 9 1985

Effective: JAN 0 1 1884

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 41.1 Replacing Original Sheet 41.1

Original Sheet 41.1 was previously Original Sheet 41.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - d. Delay Announcements-(Continued)

	Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(2)
-Load Dependent First			• • •
Delay Announcement: -Per 16-second announce-			
ment (A4H16)	\$155.60	41.00	\$ 5.50
-Per 32-second announce-	100.10	44.00	F F0
ment (A4H32)	190.10	41.00	5.50
ment (A4H48)	224.70	41.00	5.50
-Per trunk to access announcement (A30AT)	9.15	56.00	5.50
	9.10	30.00	5.50

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff Section 13 Original Sheet 41.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - Rates-(Continued) D.
 - 2. Type C Service-(Continued)
 - Delay Announcements-(Continued) d.

		Complex	Service
	Monthly	Installation/	and Equip-
	_Rate	_Move Charge_	ment Charge(2)
-Load Dependent First			
Delay Announcement:			
-Per 16-second announce-			
ment (A4H16)	\$155.60	41.00	\$ 5.50
-Per 32-second announce-			
ment (A4H32)	190.10	41.00	5.50
-Per 48-second announce-			
ment (A4H48)	224.70	41.00	5.50
-Per trunk to access			
announcement (A30AT)	9.15	56.00	5.50

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
 - (2) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
3rd Revised Sheet 42
Replacing 2nd Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(EC)		2. Type C Service-(Continued)	Monthly	Complex Installation/	Service and Equip-
(FC)			<u>Rate</u>	_Move Charge_	ment Charge(8)
		e. Emergency Alert Arrangement			
(FC)		-Per 25 consoles equipped for Alert (A85AA) Per 25 consoles equipped for Alert only/or also Service Supervising	(2)	(2)	\$5.50
(FC)		(A85AS)	(2)	(2)	5.50
(FC)		f. Agent Assist(3)(4)(5)(6)(7)			
		-Per Terminal (A3G) -Calling/Called line identification, per Agent	\$2.85	\$38.50	5.50
(2.47)		Assist Terminal (A3H)	.30	42.75	6.00
(MT) (MT)					
(AT)	(1)	Obsolete - applicable to existing installations at exi			tomers.
(FC)	(2) (3)	Rates and charges are defined in Paragraph 13.2.1, In addition, rates found in the Private Line Service			a arada
l I	(3)	channel between the ACD-ESS serving office and t		•	e grade
j	(4)	If visual supervision is required, additional equipmerequired.		-	expense will be
	(5)	If terminal lines are installed in equipment other the customer will furnish this equipment.	an agent or s	upervisory console	es, the
İ	(6)	When a single-line instrument is required for termining furnish this equipment.	nation, the c	ustomer will bear	the expense to
 	(7)	Refer to Section 19 of this tariff for the appropriate to the initial installation of the system.	service char	rge(s) when installe	ed subsequent
(FC)	(8)	The Service and Equipment Charge applies only winitial installation of the ACD-ESS Type C System		is provided subseq	uent to the

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 42
Replacing 1st Revised Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2	ACD-ESS	CENTRAL	OFFICE	SERVICE-(Continued)	

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

Type C Service-(Continued)

Complex Service

Monthly Installation/ And EquipRate Move Charge Comment Charge (S) Or

e. Emergency Alert Arrangement

	-Per 25 consoles equipped for Alert (A85AA) -Per 25 consoles equipped for Alert only/or also	(1)	CANCELLED	(CR)\$5.50
	Service Supervising (A85AS)	(1)	MAR 0 0 1990	5.50
f.	Agent Assist(2)(3)(4)(5)(6)	3 .:	BY 300 S # 4 S HOLD STORY STOR	
	-Per Terminal (A3G) S -Calling/Called line	\$2.85	iolic Service OURI \$38550	(CR) 5.50
	identification, per Agent Assist Terminal (A3H)	.30	42.75	6.00
€.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)Calling/Called line identi-		38.50	(CR) 5.50
	fication, per Agent Call Terminal (A3W)	.30	42.75	6.00

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment.

(5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.

(6) Refer to Section 19 of this Tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.

(7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: SEP 2 5 1989

Effective:

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OCT 1 1989

General Exchange Tariff Section 13 1st Revised Sheet 42 Replacing Original Sheet 42

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)	MEMERARE
13.2.1 Automatic Call Distributing Systems Provided by Elect Systems (ACD-ESS)-(Continued)	ronic Switching JUN 27 1986
D. Rates-(Continued)	Annual MON
2. Type C Service-(Continued)	MISSUURI Walic Service Goremission
Monthly Install	
	harge Charge(7)
e. Emergency Alert Arrangement	
-Per 25 consoles equipped for Alert (A85AA) (1) -Per 25 consoles equipped for Alert only/or also) (CR)\$8.50
Service Supervising (A85AS) (1)	8.50
f. Agent Assist(2)(3)(4)(5)(6)	
-Per Terminal (A3G) CASCELLED \$38.5 -Calling/Called line identification, per Agent and 1989	50 8.50
identification, per Agent Assist Terminal (A3H)	75 ion 6.00
g. Agent Call(2)(3)(4)(5)(6)	
g. Agent Call(2)(3)(4)(5)(6) public Service Ouri -Per Terminal (A3J)	50 8.50

Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

-Calling/Called line identification, per Agent Call Terminal (A3W).....

(2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent or supervisory consoles, the customer will furnish this equipment. 1986

(5) When a single-line instrument is required for termination, the Gustemer will bear the expense to furnish this equipment.

(6) Refer to Section 19 of this Tariff for the appropriate salvice commission when installed subsequent to the initial installation of the system.

(7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

1 1986

42.75

(CR) 6.00

Original Sheet 42

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)

e. Emergency Alert Arrangement	-	Complex Installation/ Move Charge	Equipment
-Per 25 consoles equipped for Alert (A85AA)Per 25 consoles equipped for Alert only/or also	. (1)	(1)	\$5.25
Service Supervising (A85AS)	. (1)	(1)	5.25
f. Agent Assist(2)(3)(4)(5)(6)			
-Per Terminal (A3G)	\$2.85	\$38.50	5.25
identification, per Agent Assist Terminal (A3H)	30	42.75	4.75
g. Agent Call(2)(3)(4)(5)(6)			
-Per Terminal (A3J) GAN -Calling/Called line identi-		色0 38.50	5.25
fication, per Agent Call Terminal (A3W)	L 1 .3986	42.75	4.75

(1) Rates and charges are defined in Paragraph 3.2 of this Tariff

(2) In addition, rates found in the Private Sine Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.

(3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.

(4) If terminal lines are installed in equipment other than agent of suber visory consoles, the customer will furnish this equipment.

(5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.

will bear the expense to furnish this equipment.

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(6) Refer to Section 19 of this Tariff for the appropriate service \$48 cm (2) 5 3

when installed subsequent to the initial installation of the system. (7) The Service and Equipment Charge applies only when the item is provided mmission

subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 42.1 Replacing Original Sheet 42.1

Original Sheet 42.1 was previously Original Sheet 42.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

,,		Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(7)
g.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)Calling/Called line identi- fication, per Agent Call Terminal (A3W)	\$2.80 .30	\$38.50 42.75	\$5.50 6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
- (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
- (4) If terminal lines are installed in equipment other than agent or super visory consoles, the customer will furnish this equipment.
- (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
- (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
- (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri St. Louis, Missouri FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff Section 13 Original Sheet 42.01

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

		Monthly <u>Rate</u>	Complex Installation/ <u>Move Charge</u>	Service and Equip- ment Charge(7)
g.	Agent Call(2)(3)(4)(5)(6)			
	-Per Terminal (A3J)Calling/Called line identification, per Agent Call	\$2.80	\$38.50	\$5.50
	Terminal (A3W)	.30	42.75	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
 - (2) In addition, rates found in the Private Line Service Tariff are applicable for a voice grade channel between the ACD-ESS serving office and the customer's premises.
 - (3) If visual supervision is required, additional equipment furnished at the customer's expense will be required.
 - (4) If terminal lines are installed in equipment other than agent or super visory consoles, the customer will furnish this equipment.
 - (5) When a single-line instrument is required for termination, the customer will bear the expense to furnish this equipment.
 - (6) Refer to Section 19 of this tariff for the appropriate service charge(s) when installed subsequent to the initial installation of the system.
 - (7) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
3rd Revised Sheet 43
Replacing 2nd Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(FC)			Monthly _Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
(FC)		h. Service Supervising of Agent Console:(2)			
(FC)		-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)Per Service Supervising Trunk:(3)(4) -Central Office Components (A8HCO)Per 25 consoles equipped	\$8.25 8.95	 \$24.00	\$5.50 5.50
(FC)		for Service Supervising (A8HSS)(3)(6)	(7)	(7)	5.50
(AT) (FC)	(1) (2)	Obsolete - applicable to existing installations at e Service supervising arrangements are subject to s customer.			
į	(3)	Apply Private Line Charges for a voice grade characteristic Tariff for each service supervisory trunk.	nnel as specif	ied in the Private L	ine Service
	(4)	A maximum of four trunks may be provided for esupervisors may simultaneously observe the same		60 agent consoles.	Up to four
	(5)	The Service and Equipment Charge applies only initial installation of the ACD-ESS Type C Syste	when the item	is provided subsec	quent to the
	(6)	Not applicable when system has Emergency Aler			

Issued: February 28, 1990 Effective: March 30, 1990

Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

(FC)

General Exchange Tariff
Section 13
2nd Revised Sheet 43
Replacing 1st Revised Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

RECEIVED

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

MISSOUPI
Public Sarvice Commission

Type C Service-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
h.	Service Supervising of Agent Console:(1)			
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)Per Service Supervising Trunk:(2)(3) -Central Office Components (A8HCO)Per 25 consoles equipped for Service Supervising (A8HSS)(2)(5)	MAR S	EL \$24,000 10 19996) 2.5#43 ce Commission 350URI	(CR)\$5.50 5.50 (CR) 5.50
		Shippic Selling	SSOURI	

- (1) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.
- (3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.
- (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (5) Not applicable when system has Emergency Alert Arrangement.
- (6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

Effective: OCT 011389

FILED

General Exchange Tariff Section 13 1st Revised Sheet 43 Replacing Original Sheet 43

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

h.

Type C Service-(Continued)

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	Rate	Move Charge	Equipment Charge(4)
Service Supervising of Agent Console:(1)			
-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)	\$8.25		(CD) 69 E0
-Per Service Supervising Trunk:(2)(3) -Central office components	şo.25		(CR)\$8.50
(A8HCO)	8.95	\$24.00	8.50
(A8HSS)(2)(5)	(6)	(6)	(CR) 8.50

CANCELLED OCT ! 1989 Public Service Commission

 Service supervising arrangements are subject to service observing equipment furnished by the customer.

(2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk!

(3) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent! . A

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type Commission (5) Not applicable when system has Emergency Alert Arrangement unit Service Commission

(6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

JUN 27 1986 Issued:

Effective:

MISCELLANEOUS SERVICE OFFERINGS

DEC 20 1033

General Exchange Tariff

MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching mmission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

2. Type C Service-(Continued)

-72	e o cervice (concinue)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge(4)
h.	Service Supervising of Agent Console:(1)	-		
	-Per Agent Assist and/or Agent Call Terminal equipped for Service Supervising (A8HAT)	\$8.25		\$5.25
	-Central office components (A8HCO)	8.95	\$24.00	5.25
	(A8HSS)(2)(5)	(6)	(6)	5.25

GANGELLED

JUL 1 1986 PUBLIC SERVICE COMMISSION OF MISSOURI

(1) Service supervising arrangements are subject to service observing equipment furnished by the customer.

(2) Apply Private Line Charges for a voice grade channel as specified in the Private Line Service Tariff for each service supervisory trunk.

(3) A maximum of four trunks may be provided for each group of 50 agent consoles.

Up to four supervisors may simultaneously observe the same agent!

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System - 1 1934

(5) Not applicable when system has Emergency Alert Arrangement.

(6) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

DEC 2 9 1983 Issued:

Effective:

JAN 0-1-1284

General Exchange Tariff Section 13 3rd Revised Sheet 44 Replacing 2nd Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

(FC)	i. Agent Status Display Console	Monthly _Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
(FC)	-First three consoles, each (A3X)	(2)	(2)	\$5.50
(FC)	(A3Y)	(2)	(2)	5.50
	j. System Display and Control Features			
	-Per system (A9H)Per agent-to-split	\$16.05	\$353.00	6.00
	pattern (A9GAS)Key control and alarm console:	5.40	78.00	6.00
(FC)	-Per console (A4N)Per key equipped for activation/deactivation	(2)	(2)	6.00
(FC)	(A4K)(3)	1.90	66.50	6.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Rates and charges are defined in Paragraph 13.2.1, D.4., of this tariff.
 - (3) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.
- (FC) (4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JI-2014-0380

General Exchange Tariff
Section 13
2nd Revised Sheet 44
Replacing 1st Revised Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

Type C Service-(Continued)

		Monthly Rate		Service and Equip- ment Charge(3)
i.	Agent Status Display Consol	e		
	-First three consoles, each (A3X)	. (1)	(1)	(CR)\$5.50
	(A3Y) ,	. (1)	(1)	(CR) 5.50
j.	System Display and Control Features			
	-Per system (A9H)Per agent-to-split	.\$16.05	\$353.00	6.00
	pattern (A9GAS)	. 5.40	78.00	6.00
	-Per console (A4N)	. (1)	(1)	6.00
	activation/deactivation (A4K)(2)	. 1.90 AN	ELLED. 50	6.00
		_	NO 1990 NORS#44 NORSOURI NISSOURI	'n
		Sriplic 20	MISSOUTH,	

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, apply a charge for signal grade channel as specified in the Private Line Service Tariff. One channel required for each function controlled by key.

(3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 2 5 1989

Effective: OCT 011989

OCT 1 1989

FILED

General Exchange Tariff Section 13 1st Revised Sheet 44 Replacing Original Sheet 44

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic 25 vitching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

Type C Service-(Continued)

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MISSUURI **Public Service Commission**

i.	. Agent Status Display Console	-	Complex Installation/ Move Charge	
	-First three consoles, each (A3X)	(1)	(1)	(CR)\$8.50
	(A3Y)	(1)	(1)	8.50
j.	System Display and Control Features			
	-Per system (A9H)Per agent-to-split	\$16.05	\$353.00	6.00
	pattern (A9GAS)	5.40	78.00	6.00
	<pre>console -Per console (A4N)Per key equipped for activation/deactivation</pre>	(1)	(1)	6.00
	(A4K)(2)	1.90	66.50	(CR) 6.00

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Public Service Commission MISSOUP

JUL 1 1986

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(1) Rates and charges are defined in Paragraph 13.2.1, D.4., Broking paragraph 13.2.1, D.4., B Private Line Service Tariff. One channel required for each function controlled by key.

(3) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

JUN 27 1986 Issued:

Effective:

1 1986 JUL

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General-Exchange-Tariff

DEC 20 1003

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI

Public Service Commission

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued)

Type C Service-(Continued)

i.	Agent Status Display Console	Monthly Rate	Complex Installation/ Move Charge	
	-First three consoles, each (A3X)	(1)	(1)	\$5.25
j.	(A3Y)	(1)	(1)	5.25
	-Per system (A9H)Per agent-to-split	\$16.05	\$353.00	4.75
	pattern (A9GAS)	5.40	78.00	4.75
	-Per console (A4N)Per key equipped for activation/deactivation	(1)	(1)	(1)
	(A4K)(2)	1.90	66.50	4.75

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1986 JUL 1 PUBLIC SERVICE COMMISSION OF MISSOURI

(1) Rates and charges are defined in Paragraph 13.2.1, D.4., of this Tariff.

(2) In addition, apply a charge for signal grade channel as specificallifethe Private Line Service Tariff. One channel required for each function controlled by key.

(3) The Service and Equipment Charge applies only when the item is provided SSC subsequent to the initial installation of the ACD-ESS Type C System.

DEC 2 9 1983 Issued:

Effective:

General Exchange Tariff Section 13 3rd Revised Sheet 45 Replacing 2nd Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)

(FC)		Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge(5)
	k. Alternate Traffic Routing per split equipped (A4RSE).	\$ 9.10	\$74.75	\$6.00
(FC)	1. Night Transfer, per split equipped (A3T)(2)(3)	2.00	43.25	6.00
	m. Calls Waiting Indication			
(FC)	-Remote calls waiting(4) -Per timing state, per			
	split (A4PTS)	.25	52.25	5.50
(FC)	24 timing states (A4PCE)Console calls waiting, per	(6)	(6)	5.50
	100 consoles (A4X)Assistance calls waiting,	13.30	51.50	6.00
	per assistance group (A4Y).	10.10	94.00	6.00

- (AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- Also apply Private Line Charges for a signal grade channel as specified in the Private Line (FC) (2) Service Tariff for control channel per night transfer key.
 - Activation requires a premises-located key which may be included in the Key Control and Alarm (3) Console or be a separately mounted key provided by the customer.
 - Visual signals are also required. (4)
 - (5) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.
- (FC) (6) Rates and charges are found in Paragraph 13.2.1, D.4., of this tariff.

Issued: February 28, 1990 Effective: March 30, 1990

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
2nd Revised Sheet 45
Replacing 1st Revised Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

NIBSOURI
Public Service Commission

Type C Service-(Continued)

		Monthly Rate	Complex Installation/ Move Charge	Service and Equip- ment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE) .	\$ 9.10	E074.75	\$6.00
1.	Night Transfer, per split	ANCEL	_	
	equipped (A31)(1)(2)	100 g	390 43.23	6.00
m.	Calls Waiting Indication	DY ZMAR	commission.	
	-Remote calls waiting(3)	ic Service	JURI	
	-Per timing state, per Public split (A4PTS)	.25	52.25	(CR)5.50
	24 timing states (A4PCE)	(5)	(5)	(CR)5.50
	-Console calls waiting, per 100 consoles (A4X)	13.30	51.50	6.00
	<pre>-Assistance calls waiting, per assistance group (A4Y).</pre>	10.10	94.00	6.00

(1) Also apply Private Line Charges for a signal grade channel as specified in the Private Line Service Tariff for control channel per night transfer key.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: SEP 9 5 1989 Effective: OCT 0 1 1989

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⁽²⁾ Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

General Exchange Tariff Section 13 1st Revised Sheet 45 Replacing Original Sheet 45

MISCELLANEOUS SERVICE OFFERINGS

REGEIVED

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Type C Service-(Continued)

MISSUURI Public Service Commission

••		•	Complex Installation/ Move Charge	Service and Equipment Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE)	\$ 9.10	\$74.75	(CR)\$6.00
1.	Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	6.00
m.	Calls Waiting Indication			
	-Remote calls waiting(3) -Per timing state, per			
	split (A4PTS)	.25	52.25	8.50
	24 timing states (A4PCE)Console calls waiting, per	(5)	(5)	8.50
	100 consoles (A4X)	13.30	51.50	6.00
	-Assistance calls waiting, per assistance group (A4Y)	10.10	94.00	(CR) 6.00

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MISSOURI

FILED JUL 1 1986

(1) Also apply Private Line Charges for a signal grade channel—as—specified in the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: JUN 27 1986

Effective:

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

General Frohange (Partief
Original Sheet 45
DEC 20 1883
MISSOURI
Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)

	•	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment _Charge(4)
k.	Alternate Traffic Routing per split equipped (A4RSE)	\$ 9.10	\$74.75	\$4.75
1.	Night Transfer, per split equipped (A3T)(1)(2)	2.00	43.25	4.75
m.	Calls Waiting Indication			
	-Remote calls waiting(3) -Per timing state, per			
	split (A4PTS)	.25	52.25	5.25
	24 timing states (A4PCE)Console calls waiting, per	(5)	(5)	(5)
	100 consoles (A4X)	13.30	51.50	4.75
	per assistance group (A4Y).	10.10	94.00	4.75

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JUL 1 1986

BY AR S.45

PUBLIC SERVICE COMMISSION

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FNLED JAN - 1 1984 83 - 253

(1) Also apply Private Line Charges for a signal grade channel as tispecified in the Private Line Service Tariff for control channel per night transfer key.

(2) Activation requires a premises-located key which may be included in the Key Control and Alarm Console or be a separately mounted key provided by the customer.

(3) Visual signals are also required.

(4) The Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(5) Rates and Charges are found in Paragraph 13.2.1, D.4., of this Tariff.

Issued: DEC 29 1983

Effective: JAN 0 1 1984

P.S.C. Mo. - No. 35 **GENERAL EXCHANGE TARIFF**

Southwestern Bell Telephone Company d/b/a AT&T Missouri

Section 13 2nd Revised Sheet 45.1 Replacing 1st Revised Sheet 45.1

1st Revised Sheet 45.1 was previously 1st Revised Sheet 45.01 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - n. Nonrecurring Charges
 - 1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

\$ 200.00

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . 38,500.00

31,650.00 Service Establishment Charge, AEMIS.

Service Establishment Charge, CSRAF..... 28,450.00

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: December 2, 2009

CANCELLED May 1, 2014 Missouri Public Service Commission JI-2014-0380

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public

Effective: January 1, 2010

Service Commission JI-2010-0371

General Exchange Tariff Section 13 1st Revised Sheet 45.01 Replacing Original Sheet 45.01

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 2. Type C Service-(Continued)
 - n. Nonrecurring Charges
 - 1. Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

2. Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. . . . 38,500.00

Service Establishment Charge, AEMIS. 31,650.00

Service Establishment Charge, CSRAF. 28,450.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: February 28, 1990 Effective: March 30, 1990

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JI-2010-0371

MISCELLANEOUS SERVICE OFFERINGS

DEC 25 1003

General-Exchange Tariff

REGENVECTION 13 REGENTATION 13

MISSOURI

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - Automatic Call Distributing Systems Provided by Electronic Switching 13.2.1 Systems (ACD+ESS)-(Continued)
 - D. Rates=(Continued)
 - Type C Service-(Continued)
 - Nonrecurring Charges
 - Equipment or Feature Addition Charges

This charge applies when rate elements are added to an existing installation and is in addition to the tariffed Complex Installation/Move Charges for the rate elements being added.

200.00 Addition .

Service Establishment Charge

This charge applies to the initial installation of a Type C ACD-ESS system, to AEMIS and to CSRAF and is in addition to all other recurring and nonrecurring charges.

Service Establishment Charge, each system. 38,500.00

Service Establishment Charge, AEMIS. 31,650.00

Service Establishment Charge, CSRAF. 28,450.00

> CANCELLED MAR 20 1990 BY MLS.#45.01 Public Service Commission NISSOURI

JAN - 1 1980 83 - 253 Public Service Coramient

Issued: DEC 2 9 1983 Effective: JAN 0 1 1984

Section 13 3rd Revised Sheet 45.2 Replacing 2nd Revised Sheet 45.2

2nd Revised Sheet 45.2 was previously 2nd Revised Sheet 45.02 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3.	Plan I and Plan II Rat a. Plan I rates	<u>es</u> 72	96				
	Type B ACD-ESS Common Equipment: -Premises components, per system (A3P) (4)	<u>Move</u> <u>Charge</u>	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Months
	-Fixed RateVariable RateComponents, per 72 Consoles or fraction there- of, each (A*B) (4)	\$2,300.00	\$1,470.00 24.25	\$69.50 24.25	\$37.80 24.25	\$27.30 24.25	\$22.15 24.25
	-Fixed RateVariable Rate	5,900.00	8,8695.00 71.30	412.00 71.30	224.00 71.30	162.00 71.30	131.00 71.30
	Attendant Positions, per agent of super- visory multibutton console, each (A8C0 (2)(3)(4)						
	-Fixed Rate -Variable Rate	400.00	432.00 7.20	25.40 7.20	13.30 7.20	9.60 7.20	7.80 7.20

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Also apply Service Charges for installations as described in Section 19 of this tariff.
- (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Service Commission

Effective: January 1, 2010

General Exchange Tariff Section 13 2nd Revised Sheet 45.02 Replacing 1st Revised Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

	3.	Plan I and Plan II Rate	* *	_		_		
		a. Plan I rates	Complex Installation/	_ <u>Fi</u>	ixed Monthly 24	y Rates 48/	70	96
		Type B ACD-ESS Common Equipment:	Move Charge	Month	Months Months	Months	72 Months	Months Months
(FC)		-Premises components, per system (A3P) (4)						
		-Fixed Rate	\$2,300.00	\$1,470.00	\$69.50	\$37.80	\$27.30	\$22.15
		-Variable Rate		24.25	24.25	24.25	24.25	24.25
		-Components, per 72 Consoles or fraction there- of, each (A*B) (4)						
(FC)		-Fixed Rate	5,900.00	8,8695.00	412.00	224.00	162.00	131.00
		-Variable Rate		71.30	71.30	71.30	71.30	71.30
(FC)		Attendant Positions, per agent of super- visory multibutton console, each (A8C0 (2)(3)(4)						
(10)		-Fixed Rate	400.00	432.00	25.40	13.30	9.60	7.80
		-Variable Rate		7.20	7.20	7.20	7.20	7.20

(AT)	(1)	Obsolete - applicable to existing installations at existing locations for existing customers.
(FC)	(2)	Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset
		jacks. Headsets must be provided by the customer.
	(3)	Also apply Service Charges for installations as described in Section 19 of this tariff.
(FC)	(4)	A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff Section 13 1st Revised Sheet 45.02 Replacing Original Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

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Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service

•	a. Plan I Rates	Complex Installation	•	Fixed 24 Months	Monthly 48 Months	Rates 72 Months	96 Months
(27)	Type B ACD-ESS Common Equipment: -Premises components, per system	Move Charge	Month	Honens	HOHEHS	Honens	HOULIS
(CP)	(A3P)(3) -Fixed RateVariable RateComponents, per 72 Consoles or fraction there-	\$2,300.00	\$1,470.00 24.25	\$ 69.50 24.25	\$ 37.80 24.25	,	0 \$ 22.15 5 24.25
(CP)	of, each (A8B)(3) -Fixed RateVariable Rate	5,900.00 CANC	8.695-00 EL91.30	412.00 71.30			
(RT)	Attendant Positions, per agent or super- visory multibutton console, each (A8C) (1)(2)(3)	MAIS	80 1950 MRS 450	anission			±
	-Fixed RateVariable Rate	74661.667	141050UFI 1419\$32.00 7.20	25.40 77.20		9.6 7.2	
					JUL 1	1986	

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Also apply Service Charges for installations as described in Section 19 of this Tariff.

(RT)
(CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

(Issued: JUN 27 1986

Effective:

JUL 1 1986

DEC 29 1083

MISSOURI Public Service Commission

Original Sheet 45.02

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service

a. Plan I Rates	Complex		Fixed Monthly Rates					
•	Installation/	· 1	24	48	72	96		
	Move Charge	Month	Months	Months	Months	Months		
Type B ACD-ESS Common Equipment: -Premises compo- nents, per system (A3P)								
-Fixed Rate	\$2,300.00 \$	\$1,470.00			-	0 \$ 22.15		
-Variable RateComponents, per 72 Consoles or fraction there- of, each (ASB)		24.25	24.25	24.2	5 24.2	5 24.25		
-Fixed Rate	5,900.00	8,695.00	412.00	224.0	0 162.00	0 131.00		
-Variable Rate	0, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	71.30	71.30					
Attendant Positions, per agent or super- visory multibutton console, each (A8C)	CANGE							
(1)(2)(3)(4) -Fixed RateVariable Rate	BY PUBLIC SERVICE	1986 1300 432,00 50720 COMMISSION SOURTSUICN	25.40 7.20					

(1) Includes a specially designed 20-button telephone set equipped with Touch Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Also apply Service Charges for installations as described in Section 19 of thi Tariff.

(3) Refer to Section 19 of this Tariff for Service Charges required when charges faceplates.

Public Service Comm

raceplates.

(4) A \$4.75 Service and Equipment Charge will apply for each item-of equipment provided.

Issued: **DEC** 29 1985

Effective:

JAN 0 1 1984

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 45.3 Replacing 2nd Revised Sheet 45.3

2nd Revised Sheet 45.3 was previously 2nd Revised Sheet 45.03 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)

Installation/	a.	Plan I Rates-(Continued	l) Complex 1 love Charge	24	48	72	onthly Rat 96 Months	
Agency Emergency	,							
Alert Arrangement, one required per 24 consoles or fraction there of with service supervi		9						

(A85AM)(2)(3)(4)
-Fixed Rate. . \$530.0 \$115.00 \$5.45 \$2.95 \$2.15 \$1.75
Variable Rate . 2.50 2.50 2.50 2.50

Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction there-(FC)of, each (A8JCE)(4)

provided, each

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Audible and/or visual signals and relay control equipment may be required.
- (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.
- (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009 Effective: January 1, 2010

General Exchange Tariff
Section 13
2nd Revised Sheet 45.03
Replacing 1st Revised Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)

a.	Plan I Rates-(Continued	d) Complex		<u>l</u>	Fixed Mo	<u>onthly</u>	
Ra	<u>tes</u>						
		Installation/	1	24	48	72	96
	_ <u>N</u>	Move Charge	Month	Months	Month	s Montl	ns

Months

Agency Emergency

Alert Arrangement, one required per 24 consoles or fraction there of with service supervising provided, each

(FC) (A85AM)(2)(3)(4)

-Fixed Rate		\$530.0	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
Variable Rate.	2.50		2.50	2.50	2.50	2.	.50

Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction there-(FC)of, each (A8JCE)(4)

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Audible and/or visual signals and relay control equipment may be required.
 - (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.
- (FC) (4) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JI-2010-0371

General Exchange Tariff
Section 13
1st Revised Sheet 45.03
Replacing Original Sheet 45.03

MISCELLANEOUS SERVICE OFFERINGS

REGEIVED

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching 980 Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

MISSUURI
Public Service Commission

- Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex Installation/	1	24	Monthly 48	72	96
Agency Emergency Alert Arrange- ment, one re- quired per 24 consoles or fraction there- of with service supervising pro- vided, each (A85AM)(1)(2)(3)	Move Charge	Month	Months	Months	Months	Months
-Fixed Rate -Variable Rate .	\$530.00	\$115.00 2.50	\$5.45 2.50	\$2.95 2.50	\$2.15 2.50	\$1.75 2.50
Calls Waiting Indication, one premises common equipment re- quired for 72 consoles or fraction there- of, each (A8JCE)(3)		NCELLI AR 80 195 200 RS Service Co MISSOL	445.03 445.03	n		
-Fixed RateVariable Rate .	440.00	93.25 2.25	2 25		1986	1.40 2.25

(1) Audible and/or visual signals and relay control equipmen

(2) If service supervising is not required, see Paragraph [37000, 050000 And 1610 Equipment, for additional charges.

(CR) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1986

Effective:

1 1986

original Sheet 45.03

MISSOURI
Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex		Fixed 24	Monthly 48	Rates 72	96
	Installation/ Move Charge	Month	Months	Months	Months	Months
Agency Emergency Alert Arrange- ment, one re- quired per 24 consoles or fraction there- of with service supervising pro- vided, each (A85AM)(1)(2)(3) -Fixed Rate	\$530.00	\$115.00	\$5.45	\$2.95	\$2.15	\$1.75
-Variable Rate .		2.50	2.50	2.50	2.50	2.50
Calls Waiting Indication, one premises common equipment re- quired for 72 consoles or fraction there- of, each (A8JCE)(3)	sto c	1986 45.03_				
-Fixed Rate -Variable Rate .	PHATICOSERVICE	COMMISSIO SSOUR 3.25 2.25	4.40 2.25	2.40 2.25	1.75 2.25	1.40 2.25

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(1) Audible and/or visual signals and relay control equipment may be required.

(2) If service supervising is not required, see Paragraph 13.2.1, D.I., Auxiliary Equipment, for additional charges.

(3) A \$4.75 Service and Equipment Charge will apply for each item of Requipment (1985)

(3) A \$4.75 Service and Equipment Charge will apply for each provided.

Issued: DEC 29 1983

Effective: JAN 0 1 8884

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 45.4 Replacing 2nd Revised Sheet 45.4

2nd Revised Sheet 45.4 was previously 2nd Revised Sheet 45.04 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)- (Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex		Fixed Monthly Rates						
	Installation/	1	24	48	72	96			
	Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>			
System Display and Control Equipment: -Premises Components, each (A8K)(2)(3) -Fixed RateVariable RateOptional printer associated with a Display and Control unit, each	\$1,100.00	\$2,100.00 16.60	\$99.50 16.60	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60			
printer (A8P)(3) -Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15			
-Variable Rate		17.10	17.10	17.10	17.10	17.10			

(1) Obsolete - applicable to existing installations at existing locations for existing customers.

(2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

JI-2014-0380

Effective: January 1, 2010

General Exchange Tariff
Section 13
2nd Revised Sheet 45.04
Replacing 1st Revised Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

		Complex	Fixed Monthly Rates				
		Installation/	1	24	48	72	96
		Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	Months	Months
(FC)	System Display and Control Equipment: -Premises Components, each (A8K)(2)(3) -Fixed RateVariable RateOptional printer associated with a	\$1,100.00	\$2,100.00 16.60	\$99.50 16.60	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60
(FC)	Display and Control unit, each printer (A8P)(3)						
	-Fixed Rate	270.00	740.00	35.00	19.05	13.75	11.15
	-Variable Rate		17.10	17.10	17.10	17.10	17.10

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff Section 13 1st Revised Sheet 45.04 Replacing Original Sheet 45.04

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

- JUN 27 1988
 Electronic Switching
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 Public Service Commission
- 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	complex		rixed [nonthly	Rates	
	Installation/	1	24	48	72	96
_	Move Charge	Month	Months	Months	Months	Months
System Display and Control Equipment: -Premises Components each (A8K)(1)(2) -Fixed RateVariable RateOptional printer associated with a Display and Control unit, each	, \$1,100.00	\$2,100.00 16.60		\$54.00 16.60	\$38.70 16.60	\$31.60 16.60
printer (A8P)(2) -Fixed RateVariable Rate	270.00	740.00 17.10	35.00 17.10		13.75 17.10	11.15 17.10

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(1) Also apply rates found in Section 2 of the Private Line channels for each system display and control unit.

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: JUN 27 1996

Effective: JUL

MISCELLANEOUS SERVICE OFFERINGS

General-Exchange-Fariff

DEFESECTION 13

Original Sheet 45.04

DEC 2 9 1883

MISSOURI

Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex		Fixed N	Monthly Rates			
	Installation/		24	48	72	96	
	Move Charge	Month	Months	Months	Months	Months	
System Display and Control Equipment: -Premises Components, each (A8K)(1)(2)							
-Fixed RateVariable RateOptional printer associated with a Display and Con- trol unit, each printer (A8P)(2)	\$1,100.00	\$2,100.00 16.60	-	\$54.00 16.60	\$38.70 16.60	\$31.60 16.60	
-Fixed RateVariable Rate	270.00	740.00 17.10			13.75 17.10	11.15 17.10	

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JUL 1 1986

PUBLIC SERVICE COMMISSION

OF MISSOURI

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 Also apply rates found in Section 2 of the Private Line Service channels for each system display and control unit.

(2) A \$4.75 Service and Equipment Charge will apply for each item of equipment provided.

DEC 2 9 1983 Issued:

Effective:

JAN 0 1 1984

Southwestern Bell Telephone Company d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 45.5 Replacing 2nd Revised Sheet 45.5

2nd Revised Sheet 45.5 was previously 2nd Revised Sheet 45.05 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)
 - Plan I Rates-(Continued)

	Complex	Complex Fixed Monthly Rates				
	Installation/	1	24	48	72	96
	Move Charge	_ <u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)(2)						
-Fixed RateVariable RateDisplay controller, one required per 20 display units or fraction there- of, each (A8LUC)(2)	\$520.00	\$865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30
-Fixed RateVariable Rate .	790.00	1,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
Agent Status Display Console, each (A9C) -Fixed Rate	800.00	351.00	16.65	9.05	5.50	5.30
-Variable Rate .		18.25	18.25	18.25	18.25	18.25

- (1) Obsolete - applicable to existing installations at existing locations for existing customers.
- (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Effective: January 1, 2010

General Exchange Tariff
Section 13
2nd Revised Sheet 45.05
Replacing 1st Revised Sheet 45.05

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

		Complex	Fixed Monthly Rates				
		Installation/	1	24	48	72	96
		_Move Charge	<u>Month</u>	Months	Months	Months	Months
(EG)	Dynamic Traffic Display: -Display units, displays information on one split, each						
(FC)	(A8M)(2) -Fixed RateVariable RateDisplay controller, one required per 20 display units or fraction there-	\$520.00	\$865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30
(FC)	of, each (A8LUC)(2) -Fixed RateVariable Rate.	790.00	1,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
	Agent Status Display Console, each (A9C) -Fixed Rate -Variable Rate .	800.00	351.00 18.25	16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

General Exchange Tariff
Section 13
Proceed Sheet 45.05
Replacing Griginal Sheet 45.05

JUN 27 1986

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

Public Service Commission

- D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

	Complex	_			Monthly	Rates_	
	Installatio	•	1	24	48	72	96
	Move Charg	<u>e</u>	Month	<u>Months</u>	<u>Months</u>	Months	Months
Dynamic Traffic Display: -Display units, display infor- mation on one split, each (A8M)(1)							
Fixed Rate	\$520.00	s	865.00	\$41.00	\$22.00	\$16.00	\$13.00
-Variable Rate -Display controller, one required per	•	7	9.30	9.30	9.30	9.30	9.30
20 display units or fraction there- of, each (A8LUC)(1)							
-Fixed Rate -Variable Rate .	790.00	1	,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
Agent Status Dis- play Console, each (A9C)							
-Fixed Rate	\$300.00		351.00	16.65	9.05	5.50	5.30
-Variable Rate .			18.25	18.25	18.25	18.25	18.25
CAMO	LLE 200.00 1. S. HISO VICE COMMISS VICE COURT	ior.			FIIL	ED	
EVE	VICE COLLIN				WE 1	1986	
(CR) (1) A \$6.00 Service and Equipment	t Charge wil	l a	pply for	each	in Stre	alipments	SIOI1

Issued: JUN 27 1986

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Effective:

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MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

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MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switch Commission Systems (ACD-ESS)-(Continued)

- Rates-(Continued)
 - Plan I and Plan II Rates Type B Service-(Continued)

Plan I Rates-(Continued)

	ComplexFixed M				onthly Rates		
•	Installatio		1	24	48	72	96
	Move Charg	<u>e</u>	Month	Months	Months	Months	Months
Dynamic Traffic Display: -Display units, displays infor- mation on one split, each (A8M)(I)							
-Fixed RateVariable RateDisplay controller, one required per 20 display units or fraction there- of, each (A8LUC)(1)		\$	865.00 9.30	\$41.00 9.30	\$22.00 9.30	\$16.00 9.30	\$13.00 9.30
-Fixed Rate -Variable Rate .	790.00	1	,675.00 12.35	79.50 12.35	43.10 12.35	31.20 12.35	25.25 12.35
Agent Status Dis- play Console, each (A9C) -Fixed Rate -Variable Rate.	100 A BB	G L 1	18.25 1986	16.65 18.25	9.05 18.25	5.50 18.25	5.30 18.25
	L			_			CONTRACTOR OF STREET

OF MISSOURI

FILED JAN - 1 1984

(1) A \$4.75 Service and Equipment Charge will apply for each item of Dequipment Commission provided.

DEC 29 1983 Issued:

JAN 0 1 1934 Effective:

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 45.6 Replacing 2nd Revised Sheet 45.6

2nd Revised Sheet 45.6 was previously 2nd Revised Sheet 45.06 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued) Complex_ Fixed Monthly Rates Installation/ 72 96 24 48 Move Charge Month Months Months Months Months Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(3)\$369.00 \$17.50 \$9.50 -Fixed Rate . . \$560.00 \$6. \$5.55 -Variable Rate. 6.55 6.55 6.55 6.55 6.55 Equipment for Service Supervising of Agent Console Position Circuits:(2) -Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE) -Fixed Rate . . 480.00 100.00 4.75 1.90 1.50 2.60 -Variable Rate. 1.80 1.80 1.80 1.80 1.80 -Auxiliary equip ment, one required for a group of 24 con soles or fraction thereof, each (A8HAE) -Fixed Rate . . 420.00 82.50 3.95 2.10 1.55 1.25 -Variable Rate. 1.60 1.60 1.60 1.60 1.60

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: December 2, 2009 Effective: January 1, 2010

General Exchange Tariff
Section 13
2nd Revised Sheet 45.06
Replacing 1st Revised Sheet 45.06

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

	a. Plan I Rates-(Co	ontinued)						
	`	Complex	Fix	ed Month	nly Rates			
		Installation/	1	24	48	72	96	
		Move Charge_	Month	Months	Months	Months	Months	
	Key Control and A	Alarm						
	Console with up to	O						
	10 keys equipped							
	for alarm conditio	ns, each						
(FC)	(A8Q)(3)							
	-Fixed Rate	\$560.00	\$369.00	\$17.50	\$9.50	\$6.	\$5.55	
	-Variable Rate.		6	5.55	6.55	6.55	6.55	6.55
	Equipment for Ser	vice						
	Supervising of Ag							
	Console Position							
(FC)	Circuits:(2)							
, ,	-Common equipm	ent,						
	one required for a	•						
	of 72 consoles or							
	fraction thereof,							
	each (A8HCE)							
	-Fixed Rate	480.00	100.00	4.75	2.60	1.90	1.50	
	-Variable Rate.]	1.80	1.80	1.80	1.80	1.80
	-Auxiliary equip n	nent,						
	one required for a	group						
	of 24 con soles or							
	fraction thereof, e	ach						
	(A8HAE)							
	-Fixed Rate	420.00	82.50	3.95	2.10	1.55	1.25	
	-Variable Rate.		1	1.60	1.60	1.60	1.60	1.60

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) (2) Service supervising arrangements are subject to service observing equipment furnished by the customer.
- (FC) (3) A \$6.00 Service and Equipment Charge will apply for each item of equipment provided.

Issued: February 28, 1990 Effective: March 30, 1990

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JI-2010-0371

General Exchange Tariff Section 13

1st-Revised Sheet 45.06 Replacing Off

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Swi2ching6 Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued Dic Service Commission

MISSUURI

a. Plan I Rates-(Continued)

	Complex		Fixed	Monthly	Rates	
	Installation/	1	24	48	72	96
	Move Charge	Month	Months	Months	Months	Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(2) -Fixed RateVariable Rate.	\$560.00	\$369.00 6.55	\$17.50 6.55	\$9.50 6.55	\$6.90 6.55	\$5.55 6.55
Equipment for				~		
Service Super-			CANC	ELLED		
vising of Agent			CWIAN			
Console Position Circuits:(1)			9 900	10 1920		
-Common equip-			Whis	20 44	200	
ment, one re-			MAIN BYOS blic Serv	COLD	π^{i3SiU}	
quired for a			-nc Serv	SSO()H)	ı	
group of 72		Pů	Dug - Nit	55U···		
consoles or						
fraction thereof, each (A8HCE)						
-Fixed Rate	480.00	100.00	4.75	2.60	1.90	1.50
-Variable Rate.		1.80	1.80	1.80	1.80	1.80
-Auxiliary equip-						
ment, one re-						
quired for a group of 24 con-						
soles or fraction						
thereof, each						
(ASHAE)						
-Fixed Rate	420.00	82.50	3795~	210	1.55_	1.25
-Variable Rate.		1.60	1.60	1,50		1.60

(I) Service supervising arrangements are subject to service observing equipment furnished by the customer. JUL 1 1986

(CR) (2) A \$6.00 Service and Equipment Charge will apply for each item of provided.

Issued: JUN 27 1986 Effective:

JUL 1 1986

Original Sheet 45.06

DEC 2 9 1983

MISSOURI

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Automatic Call Distributing Systems Provided by Elect Public Savieth Commission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

- Plan I and Plan II Rates Type B Service-(Continued)
 - a. Plan I Rates-(Continued)

a. Han I haces (OO II C LII G G G					
	Complex			Monthly		
	Installation/	1	24	48	72	96
	Move Charge	Month	Months	Months	Months	Months
Key Control and Alarm Console with up to 10 keys equipped for alarm conditions, each (A8Q)(2) -Fixed RateVariable Rate.	. \$560.00	\$369.00 6.55	\$17.50 6.55	\$9.50 6.55	\$6.90 6.55	\$5.55 6.55
Equipment for Service Super- vising of Agent Console Position Circuits:(1) -Common equip- ment, one re- quired for a group of 72 consoles or fraction thereof,						-
each (A8HCE) -Fixed RateVariable RateAuxiliary equip- ment, one re-	GANDE Jul 1	1986	4.75 1.80	2.60 1.80	1.90 1.80	1.50 1.80
quired for a group of 24 con- soles or fraction thereof, each	BY LOTO SERVICE OF MISS		**	25. LEGIS 1.	II - Period	· .
(A8HAE) -Fixed Rate -Variable Rate.	420.00	82.50 1.60	3.95 1.60	2.10 1.60	NLED N - 1 1934	1.25

(1) Service supervising arrangements are subject to service observing supervising furnished by the customer.

(2) A \$4.75 Service and Equipment Charge will apply for each itembof provided.

Issued: DEC 29 1983

Effective:

JAN G I 1934

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 45.7 Replacing 2nd Revised Sheet 45.7

2nd Revised Sheet 45.7 was previously 2nd Revised Sheet 45.07 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates

	Monthly _Rate	Complex Installation/ _Move Charge	Service and Equip- ment Charge
Type B ACD-ESS Common Equipment: -Premises components, per		-	
system (A3P)Components, per 72 consoles or fraction thereof, each	\$ 69.50	\$2300.00	\$6.00
(A8B)	316.90	5900.00	6.00
Attendant Positions, per agent or supervisory multi button console, each (A8C)(2)	22.05	400.00	6.00
Agent Emergency Alert Arrangement, one required for 24 con-soles or fraction thereo with service supervising provide each (A85AM)(3)(4)	of	530.00	6.00
Calls Waiting Indication, one p common equipment required for consoles or fraction thereof, earth	or 72 ach		
(A8JCE)	4.65	440.00	6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.
- (3) Audible and/or visual signals and relay control equipment may also be required.
- (4) If service supervising is not required, see Paragraph I3.2.I, D.I., Auxiliary Equipment, for additional charges.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff
Section 13
2nd Revised Sheet 45.07
Replacing 1st Revised Sheet 45.07

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Effective: March 30, 1990

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates

			Complex	Service
		Monthly	Installation/	and Equip-
		_Rate	_Move Charge	ment Charge
	Type B ACD-ESS Common	<u></u>	_ iviove charge	ment entirge
	Equipment:			
	-Premises components, per			
	system (A3P)	\$ 69.50	\$2300.00	\$6.00
	-Components, per 72 consoles			
	or fraction thereof, each			
	(A8B)	316.90	5900.00	6.00
	()			
	Attendant Positions, per			
	_			
	agent or supervisory multi			
(T.C)	button console, each	22.07	400.00	- 00
(FC)	$(A8C)(2)\dots$	22.05	400.00	6.00
	Agent Emergency Alert			
	Arrangement, one required for			
	24 con-soles or fraction thereo			
(T.C)	with service supervising provi		72 0.00	- 00
(FC)	each $(A85AM)(3)(4)$	5.25	530.00	6.00
	Calls Waiting Indication, one	premises		
	common equipment required for	•		
	consoles or fraction thereof, ea			
	•		440.00	6.00
	(A8JCE)	4.65	440.00	6.00

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(3) Audible and/or visual signals and relay control equipment may also be required.

(FC) (4) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary Equipment, for additional charges.

Issued: February 28, 1990

CANCELLED
January 1, 2010
Missouri Public
Service Commission
JI-2010-0371

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

⁽FC) (2) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

General Exchange Tariff Section 13 1st Revised Sheet 45.07 Replacing Original Sheet 45.07

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Saitching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)

MISSUURI Public Service Commission

- 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates

	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)	\$ 69.50 s	\$2300.00 5900.00	(NR)\$6.00 (NR) 6.00
Attendant Positions, per agent or supervisory multi-button console, each (A8C)(1) 22,054 5	ICELLED	(CR) 6.00
Agent Emergency Alert Arrangment, one required for 24 cosoles or fraction thereof we service supervising provide each (A85AM)(2)(3)	ge- on- ith d, 75/235	AR 30 1990 200 R 5#4507 Service Commissi ANISS530.00	Or.
Calls Waiting Indication, or premises common equipment required for 72 consoles or fraction thereof, each	ne	ስር በ <u>ት</u>	(CR) 6 00

(RT)

4.65

440.00

(CR) 6.00

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Audible and/or visual signals and relay control equipment may also be required. (3) If service supervising is not required, see Paragraph 13.2.1, D.1., Auxiliary

Equipment, for additional charges.

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(RT)

Issued: JUN 27 1986

Effective:

Public Service Commission.

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MISSOURI 13.2.1 Automatic Call Distributing Systems Provided by Electronic Service Commission Systems (ACD-ESS)-(Continued)

- Rates-(Continued) D.
 - Plan I and Plan II Rates Type B Service-(Continued)
 - Plan II Rates

•	Complex Monthly Installation/ Rate Move Charge		Service and Equipment Charge
Type B ACD-ESS Common Equipment: -Premises components, per system (A3P)Components, per 72 consoles or fraction thereof, each (A8B)	\$ 69.50 316.90	\$2300.00 5900.00	
Attendant Positions, per agent or supervisory multi- button console, each (A8C)(1)(4)(5)	22.05	400.00	\$4.75
Agent Emergency Alert Arrangement, one required for 24 consoles or fraction thereof with service supervising provided each (A85AM)(2)(3)	n– th	图 530.00	4.75
Calls Waiting Indication, one premises common equipment required for 72 consoles or fraction thereof, each BY (A8JCE)	R.S. 45.	07 NSSION 440.00	4.75

(1) Includes a specially designed 20-button telephone set equipped with Touch-Tone and external dual headset jacks. Headsets must be provided by the customer.

(2) Audible and/or visual signals and relay control equipment may also be required.

(3) If service supervising is not required, see Paragraph 13.2.1, D. Lan Auxiliary Equipment, for additional charges.

(4) Also apply service charges for installations as described in Section 19 of this JAN - 1 1924

Tariff.

(5) Refer to Section 19 of this Tariff for service charges required when charging faceplates.

Public Service Commission

Issued: DEC 29 1985 Effective / JAN 0 1 1081

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 45.8 Replacing 3rd Revised Sheet 45.8

3rd Revised Sheet 45.8 was previously 3rd Revised Sheet 45.08 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates-(Continued)

	Monthly <u>Rate</u>	Complex Installation/ Move Charge	Service and Equip- ment Charge
System Display and Control Equipment: -Premises components, each (A8K)(2)		\$1,100.00	\$6.00
Control unit, each printer (A8P)	37.25	270.00	6.00
Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display units or fraction thereof,	33.55	520.00	6.00
each (A8LUC)	58.55	790.00	6.00
Agent Status Display Console, each (A9C)	30.00	800.00	5.50
Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	17.90	560.00	6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

Issued: December 2, 2009

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff
Section 13
3rd Revised Sheet 45.08
Replacing 2nd Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued)

b. Plan II Rates-(Continued)

		Monthly	Complex Installation/	Service and Equip-
		Rate	_Move Charge	ment Charge
	System Display and Control Equipment: -Premises components, each			
C)	(A8K)(2)Optional printer associated with a Display and Control unit, each printer	\$74.85	\$1,100.00	\$6.00
	(A8P)	37.25	270.00	6.00
	Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display units or fraction thereof, each (A8LUC)	33.55 58.55	520.00 790.00	6.00 6.00
	Agent Status Display Console, each (A9C)	30.00	800.00	5.50
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	17.90	560.00	6.00

(MT)

(MT)

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

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CANCELLED January 1, 2010 Missouri Public Service Commission JI-2010-0371 By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Effective: March 30, 1990

(FC)

General Exchange Tariff
Section 13
2nd Revised Sheet 45.08
Replacing 1st Revised Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

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13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

3. Plan I and Plan II Rates - Type B Service-(Continued) MISSOURI

rian I and rian II kates - Type	R Service		
		Public Se	avice Commission
b. Plan II Rates-(Continued)		Complex	Service
	Monthly	Installation/	and Equip-
	Rate	Move Charge	ment Charge
System Display and Control			
Equipment:			
-Premises components, each			
$(A8K)(1) \dots \dots$	\$74.85	\$1,100.00	\$6.00
-Optional printer associ-	4,	41 ,100100	\$ 0.00
ated with a Display and			
Control unit, each printer			
(A8P)	37.25	270.00	6.00
(not)	37.23	2,0.00	0.00
Dynamic Traffic Display:			
-Display units, display			
information on one split,			
each (A8M)	33.55	520.00	6.00
-Display controller, one	33.33	220.00	0.00
required per 20 display			
units or fraction thereof.			
each (A8LUC)	58.55	790.00	6.00
each (NoLOC)	26.22	790.00	0.00
Agent Status Display			
Console, each (A9C)	30.00	800.00	(CR)5.50
			(,
Key Control and Alarm			
Console with up to ten			
keys equipped for alarm			
conditions, each (A8Q)	17.90	~~~ FL365.00	6.00
,	C	ANCEL36E.BO	
Equipment for Service Super-		MAR 30 1990 MAR 30 C#45.08	
vising of Agents Console	Ţ.	MAR & 2 2 445.08	,
Position Circuits:(2)		MAR 3 0 1990 300 R S.#45.08 Service Commissi MISSOURI	ar.
-Common equipment, one	В	Yang Commiss.	
required for a group of	Oilour	Service	
72 consoles or fraction	- (1951.va	Service CURI MISSCURI	
thereof, each (ASHCE)	4.30	480.00	6.00
-Auxiliary equipment, one			
required for a group of			
24 consoles or fraction			
thereof, each (ASHAE)	3.45	420.00	6.00
increozy cach (nound).	5.75		- THE P

(1) Also apply rates found in Section 2 of the Private Line Service Taniff Eto two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipments provided by the customer.

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Issued: SEP 2 5 1999R. D. BARRON, President-Missort Division Division

General Exchange Tariff Section 13 1st Revised Sheet 45.08

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Replacing Original Sheet 45.08

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronity Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

b.

3. Plan I and Plan II Rates - Type B Service-(Continue Hillic Service Commission

Plan II Rates-(Continued)	•	Complex	Service and
,	Monthly	Installation/	Equipment
	Rate	Move Charge	Charge
System Display and Control Equipment:			
-Premises components, each (A8K)(1)	\$74.85	\$1100.00	(CR)\$6.00
unit, each printer (A8P)	37.25	270.00	6.00
Dynamic Traffic Display: -Display units, display information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	6.00
units or fraction thereof,	58.55	ED 790.00	6.00
Agent Status Display Console, each (A9C) C	38.33 ANCELL 30.00	800.00	6.00
key Control and Alarm	UCJ 7	#45.08 commission	6.00
Equipment for Service 71/5/1	SELING	Ou.	
Supervising of Agents Console Position Circuits:(2)	191.	THE FALL	ED
-Common equipment, one required for a group of 72 consoles or fraction thereof, each (A8HCE)	4.30	JUL 1 86-8	
-Auxiliary equipment, one required for a group of 24 consoles or fraction	4.30	Publice Service	Commission
thereof, each (A8HAE)	3.45	420.00	(CR) 6.00

(1) Also apply rates found in Section 2 of the Private Line Service Tariff for two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

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Effective:

JUL

1 1986

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching
Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

Plan I and Plan II Rates - Type B Service-(Continued)

1.	D1	5017100	(done in a car	
b.	Plan II Rates-(Continued)	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	System Display and Control Equipment: -Premises components, each			
	(A8K)(1)	\$74.85	\$1100.00	\$4.75
	unit, each printer (A8P).	37.25	270.00	4.75
•	Dynamic Traffic Display: -Display units, displays information on one split, each (A8M)Display controller, one required per 20 display	33.55	520.00	4.75
	units or fraction thereof, each (A8LUC)	58.55	790.00	4.75
	Agent Status Display Console, each (A9C)	30.00	800.00	4.75
	Key Control and Alarm Console with up to ten keys equipped for alarm conditions, each (A8Q)	a Nas	[[[560.00	4. 75
	Equipment for Service Supervising of Agents	JUL 1	1986	
	Console Position Circuits:(2)	. A+0 .	/	
	-Common equipment, one BY	LIC SERVICE (
	thereof, each (ASHCE)	4.30	480.00 €	而 區域.75
	-Auxiliary equipment, one required for a group of 24		9 IF	
	consoles or fraction thereof, each (A8HAE)	3.45		3 - 2 5 3 5

(1) Also apply rates found in Section 2 of the Private Line Service Tariff (for two channels for each system display and control unit.

(2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: DEC 291985

Effective: JAN 0 1 1984

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 45.8.1 Replacing Original Sheet 45.8.1

Original Sheet 45.8.1 was previously Original Sheet 45.08.1 (AT)

MISCELLANEOUS SERVICE OFFERINGS

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates-(Continued)

	Monthly _Rate_	Complex Installation/ Move Charge	Service and Equip- ment Charge
Equipment for Service Supervising of Agents Console Position Circuits:(2)			
-Common equipment, one			
required for a group of 72 consoles or fraction			
thereof, each (A8HCE) Auxiliary equipment, one	4.30	480.00	6.00
required for a group of			
24 consoles or fraction			
thereof, each (A8HAE)	3.45	420.00	6.00

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

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CANCELLED May 1, 2014 Missouri Public Service Commission

.II-2014-0380

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff Section 13 Original Sheet 45.08.1

MISCELLANEOUS SERVICE OFFERINGS

- (AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 3. Plan I and Plan II Rates Type B Service-(Continued)
 - b. Plan II Rates-(Continued)

Monthly <u>Rate</u>	Complex Installation/ _Move Charge	Service and Equip- ment Charge
4.30	480.00	6.00
3.45	420.00	6.00
	_ <u>Rate</u> 4.30	Monthly Installation/ Rate Move Charge 4.30 480.00

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
 - (2) Service supervising arrangements are subject to service observing equipment provided by the customer.

Issued: February 28, 1990 Effective: March 30, 1990

Effective. Materi 30, 1990

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 45.9 Replacing 3rd Revised Sheet 45.9

3rd Revised Sheet 45.9 was previously 3rd Revised Sheet 45.09 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

(FC)

4. Plan I and Plan II Rates - Type C Service

	Complex		Plan I Monthly Rates				Plan II
	Installation/	1	36	60	84	120	Monthly
	Move Charge	<u>Month</u>	Months	Months	<u>s</u> !	<u>Months</u>	<u>Months</u>
	Rate_						
Cabinet A assembly	,						
capacity 50							
consoles(2)							
-First Cabinet A							
USOC: A21(4)	\$6,100.00	•					\$921.55
Fixed Rate		\$22,299.00			T	20 \$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional Cal							0.40 =0
USOC: A22(4)	920.00	04 000 05	700.00	450.05.0	.=0.4=		849.70
Fixed Rate		21,329.05					
Variable Rate.		136.80	136.80	136.80 1	36.80	136.80	
Cabinet B							
	1.200.00						577.15
Fixed Rate	1,=00100	14.527.25	478.25	311.25	240.5	5 188.65	
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
Additional Line Circ	uit						
Carriers, each(3)							
USOC: A2L(4)	86.75						97.80
Fixed Rate		2,502.25	82.40	53.60	41.45	32.50	
Variable Rate.		10.10	10.10	10.10	10.10	10.10	
Variable Rate. Additional Line Circ Carriers, each(3) USOC: A2L(4) Fixed Rate		2,502.25	70.75 82.40	70.75 53.60	70.75 4l.45	70.75 32.50	

- (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (2) Includes power supply and common line circuit carrier for the first ten consoles.
- (3) One required for each additional 20 consoles in Cabinet A or B.
- (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: December 2, 2009 Effective: January 1, 2010

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

General Exchange Tariff
Section 13
3rd Revised Sheet 45.09
Replacing 2nd Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

		Complex	- 	Plan I	Monthly	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
	Cohinet A essembly	Move Charge	<u>Month</u>	<u>Months</u>	Months	<u>Month</u>	Months	Rate_
	Cabinet A assembly, capacity 50							
(FC)	consoles(2)							
(- /	-First Cabinet A							
(FC)	USOC: A21(4)	\$6,100.00						\$921.55
	Fixed Rate		\$22,299.00				\$289.55	
	Variable Rate.		165.35	165.35	165.35	165.35	165.35	
(EC)	-Each additional Cabine USOC: A22(4)	et A 920.00						849.70
(FC)	Fixed Rate	920.00	21.329.05	702.20	456.95	353.15	276.95	049.70
	Variable Rate.		136.80	136.80	136.80	136.80	136.80	
	Cabinet B							
	assembly, capacity							
(EC)	50 consoles,							
(FC) (FC)	each(2) USOC: A2F(4)	1,200.00						577.15
(I·C)	Fixed Rate	1,200.00	14,527.25	478.25	311.25	240.55	188.65	377.13
	Variable Rate.		70.75	70.75	70.75	70.75	70.75	
	Additional Line Circuit							
(FC)	Carriers, each(3)	06.75						07.00
(FC)	USOC: A2L(4) Fixed Rate	86.75	2 502 25	82.40	53.60	41.45	32.50	97.80
	Variable Rate.		2,502.25 10.10	10.10	10.10	10.10	32.30 10.10	
	, arabic Rate.		10.10	10.10	10.10	10.10	10.10	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes power supply and common line circuit carrier for the first ten consoles.

(3) One required for each additional 20 consoles in Cabinet A or B.

(FC) (4) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
2nd Revised Sheet 45.09
Replacing 1st Revised Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

SEP 25 1989

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

MISSOURI Public Service Commission

	Complex		Plan	I Monthly	/ Rates		Plan II
	Installati	on/ 1	36	60	84	120	Monthly
	Move Char	ge Month	Months	Months	Months	Months	Rate
Cabinet A							
assembly,							
capacity 50							
consoles(l)							
-First Cabinet A							
USOC: A21(3)	\$6,100.00						\$921.55
Fixed Rate		\$22,299.00			\$369.20	\$289.55	
Variable Rate.		165.35	165.35	165.35	165.35	165.35	
-Each additional	_						
Cabinet A							
USOC: A22(3)	920.00	03 220 25	700 00	, 5 4 . 0 5	252 15		849.70
Fixed Rate		21,329.05	702.20	456.95	35315	276.95	
Variable Rate.		136.80	136.80	136.80	ELLIBIO	136.80	
Cabdaaa n				CWIAN	_		
Cabinet B				0	0 1990 R S#45, Ice Commi	_ a	
assembly, capacity 50				MAG	45,	וט	
consoles,					18.50	3510°	
each(1)				B()	Ce Coum		
USOC: A2F(3)	1,200.00		5	BYON BYON	ce COURI SSOURI 240.55 70.75		577.15
Fixed Rate	1,200.00	14,527.25	478.25	311.25	240.55	188.65	2//.13
Variable Rate.		70.75	70.75	70.75	70.75	70.75	
variable Mate.		70.73	, 02	,0.,5	,0,,5	70.75	
Additional Line							
Circuit Carrier							
each(2)	-,						
USOC: A2L(3)	86.75						97.80
Fixed Rate		2,502.25	82.40	53.60	41.45	32.50	250
Variable Rate.		10.10	10.10	10.10	10.10	10.10	

(1) Includes power supply and common line circuit carrier for the first ten consoles.

(2) One required for each additional 20 consoles in Cabinet A or B.

(CR) (3) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C Systems

Issued: SEP 2 5 1989 Effect

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General Exchange Tariff
Section 13
1st Revised Sheet 45.09

Replacing Original Sheet 45.09

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1985

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service

	Complex	/ 1	Plan 36	I Monthly	y Rates 84	120	Plan II
	Installation Move Charge		Months	Months	Months	120 Months	Monthly Rate
Cabinet A assembly, capacity 50 consoles(1) -First Cabinet	- A						
USOC: A21(3) Fixed Rate . Variable Rate -Each addition	\$6,100.00	\$22,299.00 165.35	\$734.10 165.35	\$477.75 165.35	\$369.20 165.35	\$289.55 165.35	\$921.55
Cabinet A USOC: A22(3) Fixed Rate . Variable Rate		21,329.05	702.20 GA8 6C	E456.95	353.15 136.80	276.95 136.80	849.70
Cabinet B assembly, capacity 50 consoles, each(1) USOC: A2F(3)	1200.00	Pub	BY Jeb lic Servic	. 1989 (577.15
Fixed Rate . Variable Rate	•	14,527.25 70.75	478.25 70.75	311.25 70.75	240.55	188.65 70.75	3//.13
Additional Lic Circuit Carriceach(2) USOC: A2L(3) Fixed Rate . Variable Rate	ers, 86.75	2,502.25 10.10	82.40 10.10	58860¶	JUL 1 19 E 6 - 84 c Sertice co	986 L mmisse50	97.80

(1) Includes power supply and common line circuit carrier for the first ten consoles.

(2) One required for each additional 20 consoles in Cabinet A or B.

(CR) (3) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective:

. : 1995

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Ceneral Exchange Tariff

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Original Sheet 45.09

DEC 29 623

MISSOURI

Public Service Commission

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service

		Complex		Plan I Monthly Rates			Plan II	
		Installation/		36	60	84	120	Monthly
		Move Charge	Month	Months	Months	Months	Months	Rate
	Cabinet A							
	assembly,							
	capacity 50 consoles(1)	•						
	-First Cabinet	: A						
	USOC: A21(3)							\$921.55
	Fixed Rate .	· ·	22,299.00	*		\$369.20	\$289.55	
	Variable Rate -Each addition		165.35	165.35	165.35	165.35	165.35	
	Cabinet A						•	
	USOC: A22(3)	920.00		-				849.70
	Fixed Rate .		21,329.05		456.95	353.15	276.95	,
	Variable Rate	₹,	136.80	136.80	136.80	136.80	136.80	
	Cabinet B			•				
	assembly,							
	capacity 50							
	consoles,							
	each(1) USOC: A2F(3)	1200.00			- cad f G	ා <i>ලබ</i>		577.15
	Fixed Rate		14,527.25	RA.135	6 31 . 25	240.55	188.65	3,,,,,,
	Variable Rate	•	70.75	70.75	70.75	70.75	70.75	
				JUL	1 1986			
	Additional Lin Circuit Carrie			₽~ -		^ G		
	each(2)	-13,		BY DA	<u>.s.45.0</u>		75	
	USOC: A2L(3)	86.75			VICE COMMIS	ISION !	GUI E	97.80
	Fixed Rate		2,502.25		* MISSOURI 53.60	41.45	17 312 502	.W
	Variable Rate.	•	10.10	10.10	10.10	10.10	J/.N - 1 1	024
`	T11		7.4					304)

(1) Includes power supply and common line circuit carrier for the first stan carrier for the fi

(2) One required for each additional 20 consoles in Cabinet A of Papilin Sanina Commission (3) A S4.75 Service and Equipment Charge applies only when the item is provided MISSIC subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.10 Replacing 1st Revised Sheet 45.10

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		<u>Plan</u>	Plan I Monthly Rates						
		Installation/	1	36	60	84	120	Monthly			
		Move Charge	<u>Month</u>	Months 	Months	Months	Months	_Rate			
(FC)	Consoles(2)										
	-(Continued)										
	-20-button with										
	Fixed Lamp Field										
	-Agent, each										
(FC)	USOC: A2J(3)	\$229.00						\$53.90			
	Fixed Rate		\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80				
	Variable Rate		13.95	13.95	13.95	13.95	13.95				
	-Supervisor, each										
(FC)	USOC: A2P(3)	229.00						53.90			
	Fixed Rate		1138.40	37.50	24.40	18.95	14.80				
	Variable Rate		13.95	13.95	13.95	13.95	13.95				
	-20-button with										
	Alphanumeric Field										
	-Agent, each										
(FC)	USOC: A2K(3).	229.00						88.10			
	Fixed Rate		1858.25	61.15	39.80	30.75	24.15				
	Variable Rate.		23.10	23.10	23.10	23.10	23.10				
	-Supervisor, each										
(FC)	USOC: A2V(3).	229.00						88.10			
	Fixed Rate		1858.25	61.15	39.80	30.75	24.15				
	Variable Rate.		23.10	23.10	23.10	23.10	23.10				

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes external dual headset jacks. Headsets must be provided by the customer.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 45.10

Replacing Original Sheet 45-10

MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSUURI Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plai	n I Monthl	y Rates		Plan II
I	nstallation/	1	36	60	84	120	Monthly
_	Move Charge	Month	Months	Months	Months	Months	<u>Rate</u>
Consoles(1)	:						
-(Continued)							
-20-button with	1						
Fixed Lamp Fie	1d						
-Agent, each							
USOC: A2J(2)	\$229.00						\$53.90
Fixed Rate .		\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Rate	· .	13.95	13.95	13.95	13.95	13.95	
-Supervisor, e	ach						
USOC: A2P(2)	229.00						53.90
Fixed Rate .		1138.40	37.50		18.85	14.80	
Variable Rate	· .	13.95	13.95	13.95	13.95	13.95	
-20-button wit							
Alphanumeric	Field						
-Agent, each							
USOC: A2K(2	•						88.10
Fixed Rate.		1858.25	61.15		30.75	24.15	
Variable Rat		23.10	23.10	23.10	23.10	23.10	
-Supervisor,							
USOC: A2V(2	•		· · ·	~			88.10
Fixed Rate.		1858.25	61.13	D 39.80	30.75	24.15	
Variable Rat	ce.	23.10	$^{\prime}\mathrm{Cs}_{3^{-10}}$	23.10	23.10	23.10	1
		Gro	RSO 1991	9 44	- IGNI	[511]	1
•			20 1391 20 1391	1610	. Main	כורוו	5 6
		Min	120 S#	The seigh	1 1	1986	Ì
		0		$\ e_{ellLilli} \ $	JUL 1	84	1
	aal dual baad	20	arvice	A) I	86-	-	1
) Included extern	al dual basé		309830C	ate mustifi	odar Leve	e Coromiss	1001

(1) Includes external dual headset Gacks A Readsets must be bring SSIO customer.

(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

(C)

Effective: JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electrong Systems (ACD-ESS)-(Continued)

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General Exchange Tariff

Section 13

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan	Plan II			
	Installation/	1	36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	Rate
Consoles(1)							
-(Continued)							
-20-button wit	th						
Fixed Lamp Fi	ield						
-Agent, each							
USOC: A2J(2)\$229.00			-		•	\$53.90
Fixed Rate		\$1138.40	\$37.50	\$24.40	\$18.85	\$14.80	
Variable Ra	te	13.95	13.95	13.95	13.95	13.95	
-Supervisor,	each						
USOC: A2P(2) 229.00				•		53.90
Fixed Rate		1138.40	37.50	24.40	18.85	14.80	
Variable Ra	te	13.95	13.95	13.95	13.95	13.95	
-20-button w	ith						
Alphanumeri	c Field						
-Agent, eacl	h						
USOC: A2K	(2) . 229.00						88.10
Fixed Rate		1858.25	61.15	39.80	30.75	24.15	
Variable R	ate .	23.10	23.10	23.10	23.10	23.10	
-Supervsior	, each					•	
USOC: A2V	(2) . 229.00			APA CE	M		88.10
Fixed Rate	• • •	1858.25	哈林林	1239.80己	30.75	24.15	
Variable R	ate .	23.10	23.10	23.10	23.10	23.10	
	•		JUL	1 1986			

BY NEC S. 45,10
PUBLIC SERVICE COMMISSION

OF WISSOUR

(1) Includes external dual headset jacks. Headsets must be provided by the customer.

customer.

(2) A \$4.75 Service and Equipment Charge applies only when the item is provided measubsequent to the initial installation of the ACD-ESS Type C System.

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Effective; JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 45.11 Replacing 1st Revised Sheet 45.11

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan I	Monthly	Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
(EC)	Camarlag(2)	Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate_
(FC)	Consoles(2) -ten-button agent, each							
(FC)	USOC: A2G(3)	\$229.00						\$34.60
	Fixed Rate			5 \$24.35		\$11.95	\$9.35	
	Variable Rate		9.05	9.05	9.05	9.05	9.05	
	-ten-button super visor,							
(EC)	each	220.00						24.60
(FC)	USOC: A2M(3)	229.00	701.5	5 2425	15 45	11.05	0.25	34.60
	Fixed Rate		721.5			11.95	9.35	
	Variable Rate		9.05	9.05	9.05	9.05	9.05	
	-20-button agent,							
(EC)	each	220.00						40.00
(FC)	USOC: A2H(3).	229.00	1040.20	2455	22.50	17 25	12.65	49.80
	Fixed Rate		1049.20			17.35	13.65	
	Variable Rate.		12.90	12.90	12.90	12.90	12.90	
	-20-button super visor,							
(EC)	each	220.00						40.80
(FC)	USOC: A2N(3) Fixed Rate	229.00	1049.20	34.55	22.50	17.35	13.65	49.80
	Variable Rate		12.90	12.90	12.90	12.90	12.90	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Includes external dual headset jacks. Headsets must be provided by customer.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 45,11.

Replacing Oxiginal Sheet 45 11

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1986

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			n I Month	ly Rates		Plan II
	Installation/		36	60	84	120	Monthly
	Move Charge	Month	Months	<u>Months</u>	Months	Months	Rate
Consoles(1)							
-ten-button							
agent, each							
USOC: A2G(2) \$229.00						\$34.60
Fixed Rate .		\$721.55		•		\$9.35	
Variable Rate		9.05	9.05	9.05	9.05	9.05	
-ten-button s	uper-						
visor, each							0/ 60
USOC: A2M(2 Fixed Rate.	•	721.55	24.35	15.45	11.95	9.35	34.60
Variable Rat		9.05	9.05	9.05	9.05	9.05	
-20-button ag		9.03	9.03	9.03	3.03	9.03	
each	cir c ,						
USOC: A2H(2) 229.00						49.80
Fixed Rate .		1049.20	34.55	22.50	17.35	13.65	
Variable Rat	e	12.90	12.90	12.90	12.90	12.90	
-20-button su	per-						
visor, each							
USOC: A2N(2		30/0 00			17.05	10.65	49.80
Fixed Rate . Variable Rat		1049.20	1,3€50	22.50	17.35 12.90	13.65	
variable kat	e	~ 4 COV	1 42.90	12.90	() () () () () () () () () ()	C C	1
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(1) Includes external dual headset jacks. Headsets must be provided by customer. (CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: JUN 27 1986

Effective:

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

OF FISHER Sheep 45.11

DEC 25 1003

M!SSOURI

Bublic Comics O

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Ssion Systems (ACD-ESS)-(Continued)

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan I Monthly Rates					
	Installation/	1	36	60	84	120	Monthly	
	Move Charge	Month	Months	Months	Months	Months	Rate	
Consoles(1) -ten-button agent, each								
Fixed Rate .		\$721.55		\$15.45	\$11.95	\$9.35	\$34.60	
Variable Rat		9.05	9.05	9.05	9.05	9.05		
visor, each USOC: A2M(2) 229.00	•					34.60	
Fixed Rate .		721.55	24.35	15.45	11.95	9.35		
Variable Rat -20-button ag		9.05	9.05	9.05	9.05	9.05		
each USOC: A2H(2) 229.00						49.80	
Fixed Rate .		1049.20	34.55	22.50	17.35	13.65		
Variable Rat -20-button su		12.90	12.90	12.90	12.90	12.90		
visor, each USOC: A2N(2 Fixed Rate . Variable Rat		1049.20 12.90	ANGE 12.90	LLED 12.90	17.35 12.90	13.65 12.90	49.80	
variable Mat		12.90	JUL 1	1986	12.30	12.70		

PUBLIC SERVICE COMMISSION
OF MISSOURI

(1) Includes external dual headset jacks. Headsets must be provided by

(2) A \$4.75 Service and Equipment Charge applies only when the item is proven subsequent to the initial installation of the ACD-ESS Type ϵ System 8.3

item is provided to System 83 - 253
Public Service Commission

Issued: DEC 2 9 1983

Effective:

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General Exchange Tariff
Section 13
2nd Revised Sheet 45.12
Replacing 1st Revised Sheet 45.12

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

- 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

		Complex		Plan II				
		Installation/	1	36	60	84	120	Monthly
		Move Charge	<u>Month</u>	Months	Months	Months	Months	Rate_
	Management							
	Information System							
	(AEMIS)							
	-Basic Common							
	Equipment, for							
	the first 200							
	consoles and 14							
(EC)	Cathode Ray Tubes							
(FC)	(CRT's)(2)(3)	¢5200.00						¢4020 40
(FC)	USOC: A5CCE(4). Fixed Rate	\$5300.00	\$88,087.6	5 \$2900 0	5 ¢1007 3	N ¢1450 5N	¢11/2 90	\$4030.40
	Variable Rate		956.6			0 \$1436.30 55 956.65		
	-Additional equip		930.0.	3 930.0	3 930.0	03 930.03	930.03	
	-ment for systems							
	with more than							
	200 consoles							
(FC)	USOC: A5CAC(4)	90.75						863.40
()	Fixed Rate	, , , , ,	18,000.60	0 592.60	385.65	298.05	233.75	
	Variable Rate .		238.0			238.00	238.00	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.

(3) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet-45-12-Replacing Organial She

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1980

13.2.1 Automatic Call Distributing Systems Provided by Electronic Swift Sible! Systems (ACD-ESS)-(Continued)

Public Service Commission

Public Service Commission

- D. Rates-(Continued)
 - Plan I and Plan II Rates Type C Service-(Continued)

	Installation/ Move Charge		36 Months	60 Months	84 Months	120 Months	Monthly Rate
Management Information Syst			•	C	CANCELI	LED	
(AEMIS) -Basic Common				1	MAR & 0 19	90	
Equipment, for the first 200)			B	Y 3 MRS #	<u> 145.1</u> 2	
consoles and Cathode Ray T				Policium	Bervice Co MISSOUR		
(CRT's)(1)(2) USOC: A5CCE	(3). \$5300.00						\$4030.40
Fixed Rate . Variable Rate				\$1887.20 956.65	\$1458.50 956.65		
-Additional e ment for sys with more th 200 consoles	equip- stems nan	750.03	,33.03	,30.03	,30. 03	,,,,,,,	
USOC: A5CAC	2(3) 90.75	10 202 (2	500 (0	005 (5	200 05	000 75	863.40
Fixed Rate. Variable Rat		18,000.60 238.00		£			
				1	JUL 1		

Plan I Monthly Rates

(1) In addition, a 212A DATAPHONE type data set, provided by the customer, and associated line at Tariff rates are required.

(2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - Plan I and Plan II Rates Type C Service-(Continued)

Plan II Complex Plan I Monthly Rates Installation/ 36 60 120 Monthly Rate Move Charge Month Months Months Months Months

Management Information System (AEMIS) -Basic Common Equipment, for the first 200 consoles and 14 Cathode Ray Tubes (CRT's)(1)(2)

USOC: A5CCE(3), \$5300.00

\$4030.40

Fixed Rate . . . \$88.087.65 \$2899.95 \$1887.20 \$1458.50 \$1143.80 956.65 956.65 956.65 956.65 956.65 Variable Rate. .

-Additional equipment for systems with more than 200 consoles

Fixed Rate. . .

USOC: A5CAC(3) 90.75

الراة 18,000.60 238.00 238.00 238.00 238.00

Variable Rate . 1986 JUL 1

298.05 233.75 238.00

PUBLIC SERVICE COMMISSION OF MISSOURI

863,40

(1) In addition, a 212A DATAPHONE type data set, provided by the customer Public Service Commission associated line at Tariff rates are required.

(2) The appropriate DATASPEED 40 type service, provided by the customer, may be used with the AEMIS when reports are required in hardcopy form.

(3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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General Exchange Tariff Section 13 2nd Revised Sheet 45.13 Replacing 1st Revised Sheet 45.13

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Pla	n I Monthly	y Rates		Plan II
		Installation/	1 Month	36 Months	60 Months	84 Months	120 Months	Monthly
	Management Information System (AEMIS)-(Continued) -Disk equipment for syst with up to 350 consoles,		<u>Month</u>	Months	Months	<u>Months</u>	Months	<u>Rate</u>
(FC)	USOC: A5CAA(4). Fixed Rate Variable Rate	\$124.50	\$32,504.25 663.00	\$1070.05 663.00	\$ 696.40 663.00	\$ 538.20 663.00	\$ 422.05 663.00	\$1791.35
(FC)	-Disk equipment for sys with more than 350 cons USOC: A5CAD(4). Fixed Rate Variable Rate		80,953.75 793.80	2665.10 793.80	1734.40 93.80	1340.40 793.80	10511.20 793.80	3601.95
(FC) (FC)	-Cabinet C Assembly, p six Data Links, each(2)(3) USOC: A5EAS(4). Fixed Rate Variable Rate	415.50	4,478.60 22.30	147.45 22.30	95.95 22.30	74.15 22.30	58.15 22.30	180.05

- (AT) (1) Obsolete applicable to existing installations at existing locations for existing customers.
- (FC) Data Links are engineerable, however, the customer may order spare data links if desired.
 - (3) Applies in addition to rate for the Data Link(s) associated with the AEMIS Interface.
- (FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 45.13 Replacing Original Sheet 45,13

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Public Service Commission

- D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

Compl	ex		Plan	I Monthly	Rates		Plan II
Installa	tion/	1	36	60	84	120	Monthly
Move Ch	arge	Month	Months	Months	Months	Months	Rate
				CANCE			
Management In-				O.	- 40		
formation System				MAR _C 30	1990		
(AEMIS)-(Continued)				Mirtin	がルスノス		
-Disk equipment for				BY	5.4.	ion	
systems with up to				BYOK.	Commiss	1000	
350 consoles,			Publ	MISS!	nuRl		
USOC: A5CAA(3), \$124	.50			Miso			\$1791.35
Fixed Rate		2,504.25	\$1070.05	\$ 696.40	\$ 538.20	\$ 422.05	•
Variable Rate		663.00			663.00	663.00	
-Disk equipment							
for systems with							
more than 350							
consoles,							
	.50						3601.95
Fixed Rate	8	30,953.75	2665.10	1734.40	1340.40	1051.20	
Variable Rate		793.80	793.80	793.80	793.80	793.80	
-Cabinet C Assembly,					C270		~1
per six Data Links,				1	58 L	15 Mi	
each(1)(2)				H	,,,,	, — 1 ō ;	1
USOC: A5EAS(3). 415	.50			, Ř.,	12u -1	1000	180.05
Fixed Rate		4,478.60		95 95	J74.13	198\$8.15	1
Variable Rate		22.30	22.30	22 30	22 .30 -	22.30	
				Pul	hic Service	Commission	2 }
				100	ATTA COLATOR	UJUIIIII JOIUI	, ,

(1) Data Links are engineerable, however, the customer may order spare data links if desired.

(2) Applies in addition to rate for the Data Link(s) associated with the AEMIS

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

MEUE Section 13

Original Sheet 45.13

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MISSOURI

Public Service Commission

- 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)
 - 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)
 - D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

	Complex Installation/ Move Charge	1 Month	Plan 36 Months	I Monthly 60 Months	Rates 84 Months	120 Months	Plan II Monthly Rate
Management Information Sys (AEMIS)-(Cont -Disk equipments systems with 350 consoles USOC: A5CAA	tem inued) nt for up to						\$1791.35
Fixed Rate . Variable Rat -Disk equipme for systems	\$3 e nt with	32,504.25 663.00		\$ 696.40 663.00	\$ 538.20 663.00	\$ 422.05 663.00	
more than 35 consoles, USOC: A5CAD Fixed Rate . Variable Rat	(3). 45.50 8			简介3月.4页 [57:95-86]		1051.20 793.80	3601.95
-Cabinet C As per six Data each(1)(2) USOC: A5FAS Fixed Rate . Variable Rat	Links, (3). 415.50			1986 S.45,13 CE COMMISSE MISSOURS .95 22.30	22.305	が で N - 1 1984	180.05

(1) Data Links are engineerable, however, the customer may drder spare data links if desired.

(2) Applies in addition to rate for the Data Link(s) associated with the Data Link(s) associated with the Data Link(s).

(2) Applies in addition to rate for the Data Link(s) associated with with CAEMISSICS Interface.

(3) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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General Exchange Tariff Section 13 2nd Revised Sheet 45.14 Replacing 1st Revised Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex			Plan I Mor	nthly Rates		Plan II
		Installation/	1_	36	60	84	120	Monthly
		Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	_Rate
	Management In -formation System (AEMIS)-(Continued) -Data Link Termi nation per AEMIS Data Link,							
(FC)	USOC: A5ETE(4). Fixed Rate Variable Rate	\$ 74.00	\$ 804.10 9.90	\$ 26.45 9.90	\$ 17.25 9.90	\$ 13.30 9.90	\$ 10.45 9.90	\$34.60
	-Common Equipment for CRT,							
(FC)	USOC: A5DCE(4). Fixed Rate	379.00	841.60	27.70	18.05	13.95	10.95	36.75
(EG)	Variable RateFirst Black and		8.05	8.05	8.05	8.05	8.05	
(FC) (FC)	White CRT,(2) USOC: A5DBW(4)	71.00						182.75
	Fixed Rate Variable RateFirst Color CRT,		4726.70 18.10	1 55.60 18.10	101.25 18.10	78.25 18.10	61.40 18.10	
(FC) (FC)	(3) USOC: A5DCL(4)	71.00						323.85
	Fixed Rate Variable Rate .		8399.20 31.85	276.50 31.85	179.95 31.85	139.05 31.85	109.05 31.85	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (4) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

⁽FC) (2) One required when Black and White CRT(s) are used in the System.

One required when Color CRT(s) are used in the System.

General Exchange Tariff
Section 13
1st Revised Sheet 45.14
Replacing Original Sheet 45.14

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronig (Swingshing):
Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

MISSUURI
Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex Installation, Move Charge		Plan 36 Months	I Monthly Rates	120	Plan II Monthly Rate
Management In-			MAR SO 1390	514	
formation System			MAR. CORS. S. H. BY OF SERVICE CO. MISSOU	10,95i0?	
(AEMIS)-(Continued)			510 CO	China	
-Data Link Termi-			Service OU	A)	
nation per AEMIS		,	Million William		
Data Link, USOC: A5ETE(3). \$ 74.00					\$ 34.60
Fixed Rate	\$ 804 10	\$ 26.45	\$ 17.25 \$ 13	.30 \$ 10.45	\$ 34.00
Variable Rate	9.90			.90 9.90	
-Common Equipment					
for CRT,					
USOC: A5DCE(3). 379.00					36.75
Fixed Rate	841.60			.95 10.95	
Variable Rate	8.05	8.05	8.05 8	.05 8.05	
-First Black and					
White CRT,(1) USOC: A5DBW(3) 71.00					100 75
Fixed Rate	4726.70	155.60	101.25 78	.25 61.40	182.75
Variable Rate .	18.10			.10 18.10	
-First Color CRT,	10.10	10.10	10.10	.10 15.10	
(2)					
USOC: ASDCL(3) 71.00					323.85
Fixed Rate	8399.20	276.50	179.95	9-05-109-05	 ,
Variable Rate .	31.85	31.85	31.85 3	1 [85] [[3]1) 85	5
			1	it. tur it iñi	

(1) One required when Black and White CRT(s) are used in the System 1 1986 (2) One required when Color CRT(s) are used in the System.

(CR) (3) A \$6.00 Service and Equipment Charge applies only when the accomprovided subsequent to the initial installation of the C System.

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Issued: JUN 27 1986

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JUL 1 1986

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

MSSOURI 13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

·	Complex Installation/ Move Charge	1 Month	Plan 36 Months	I Monthly 60 Months	Rates 84 Months	120 Months	Plan II Monthly Rate
Management In formation Sys (AEMIS)-(Cont -Data Link Te nation per A	tem inued) rmi-	- Italien	·	nonens	1011119	- Additional Control of the Control	Nace
Data Link,	(3). \$ 74.00	\$ 804.10 9.90	\$ 26.45 9.90	\$ 17.25 9.90	\$ 13.30 9.90	\$ 10.45 . 9.90	\$ 34.60
-Common Equip for CRT, USOC: A5DCE Fixed Rate . Variable Rat	(3). 379.00 e	841.60 8.05		18.05 8.05	13.95 8.05	10.95 8.05	36.75
-First Black White CRT,(USOC: A5DB Fixed Rate. Variable Ra -First Color	1) W(3) 71.00	4726.70 18.10		是是是 1 1986	78.25 18.10	61.40 18.10	182.75
(2) USOC: A5DO Fixed Rate. Variable Ra	• •			S. 45.14 NCE 009.95. MISSOUR .85	31.85	109.05 31.85 201 (21a)	-

One required when Black and White CRT(s) are used in the System.

(2) One required when Color CRT(s) are used in the System.

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General Exchange Tariff

DEC 25 1633

Section 13

Public Service Commission

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Effective:

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⁽³⁾ A \$4.75 Service and Equipment Charge applies only when the provided subsequent to the initial installation of the ACD-ESS Type 3 - 253 C System.

General Exchange Tariff Section 13 3rd Revised Sheet 45.15 Replacing 2nd Revised Sheet 45.15

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Plan	I Monthly R	lates		Plan II
		Installation/ _Move Charge	1 Month	36 Months	60 Months	84 Months	120 Months	Monthly Rate
		_iviove charge	Wolten	Wionuis	Wolluis	Wolfuls	Wionins	Rate
	Management Information System (AEMIS)-(Continued) -Cathode Ray Tubes (CRT's): -Black and White, each	1						
(FC)	USOC: A5H(2).	\$343.50						\$230.20
	Fixed Rate		\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
	Variable Rate.		62.80	62.80	62.80	62.80	62.80	
(FC)	-Color, each USOC: A5J(2).	343.50						380.85
(10)	Fixed Rate	343.50	8,767.35	288.65	187.85	145.15	113.85	300.03
	Variable Rate .		74.85	74.85	74.85	74.85	74.85	
(FC)	Emergency Alert Arrangement -Per 25 consoles equipped for Alert, USOC: A85AA(3) Fixed Rate Variable Rate . -Per 25 consoles equipped for Alert	74.00	483.55 5.80	15.90 5.80	10.35 5.80	8.00 5.80	6.30 5.80	21.35
(FC)	only/or also Service Supervising, USOC: A85AS(3) Fixed Rate Variable Rate .	74.00	244.85 5.85	8.05 5.85	5.25 5.85	4.05 5.85	3.20 5.85	15.25
(AT) (FC) (FC)	(2) A \$6.00 Servi installation of	plicable to existing ce and Equipment the ACD-ESS Tyle Equipment Char	t Charge appli pe C System.	es only whe				the initial

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Section 13
2nd Revised Sheet 45.15
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MISCELLANEOUS SERVICE OFFERINGS

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13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989
13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex			I_Monthly	Rates		Plan II
Installat:	ion/ 1	36	60	84	120	Monthly
Move Chai	rge Month	<u>Months</u>	Months	Months EL LOO	Months	Rate
			. 81/2	الماساساسا		_
Management In-			CWIAN	_		
formation System			- C	n 1990	. 6	
(AEMIS)-(Continued)			MAB	0 1990 60 c# 45	12	
-Cathode Ray Tubes			1.20	0 1990 R S# 45 100 COMMI SSOURI	_{s3} i0F	
(CRT's):			BYO	Cotty,,	5 -	
-Black and White,			Serv	SSOURI		
ea ch		•	1991 - 1991	SSU		
USOC: A5H(1) . \$343.50			•-		\$	230,20
Fixed Rate	\$4,772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	
Variable Rate .	62.80	62.80	62.80	62.80	62.80	
-Color, each						
USOC: A5J(1) . 343.50						380.85
Fixed Rate	8,767.35	288.65	187.85	145.15	113.85	
Variable Rate .	74.85	74.85	74.85	74.85	74.85	
Emergency Alert						
Arrangement						
-Per 25 consoles						
equipped for Alert,	•					
USOC: A85AA(2)74.00						21.35
Fixed Rate	483.55	15.90	10.35	8.00	6.30	
Variable Rate .	5.80	5.80	5.80	5.80	5.80	
-Per 25 consoles						
equipped for Alert						
only/or also Ser-						
vice Supervising,						
USOC: A85AS(2)74.00						15.25
Fixed Rate	244.85	8.05	5.25	4.05	3.20	
Variable Rate .	5.85	5.85	5.85	5.85	5.85	
		2.35			2.03	

(1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(CR) (2) A Service and Equipment Charge of \$5.50 applies.

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MISCELLANEOUS SERVICE OFFERINGS

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Public Service Commission

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex		Plan	I Monthly	y Rates	•	Plan II
	Installation/	1	36	60	84	120	Monthly
	Move Charge	Month	Months	Months	Months	Months	Rate
			CAI	NCELLE	D	·	
	Management In-		CA	60 500			
	formation System			T 1 1989	Į.		
	(AEMIS)-(Continued)		0.0				
	-Cathode Ray Tubes (CRT's):		BVJ.	MORS#4	15.15		
	-Black and White, each		Public Se	rvice Com	i i i i i i i i i i i i i i i i i i i		
	USOC: A5H(1) \$343.50		•	-			\$230.20
	Fixed Rate	\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	, -
	Variable Rate	62.80	62.80	62.80	62.80	62.80	
	-Color, each						
	USOC: A5J(1) 343.50						380.85
	Fixed Rate	8767.35	288.65	187.85	145.15	113.85	
	Variable Rate	74.85	74.85	74.85	74.85	74.85	
	Emergency Alert Arrangement -Per 25 consoles equipped for Alert,						
(CP)	USOC: A85AA(2). 74.00						21.35
	Fixed Rate	483.55	15.90	⊶35 _] . 10	8-00-	6:30	`.
	Variable RatePer 25 consoles	5.80	5.80	5.80	15080 17111L	E 1 .80	
(CP)	equipped for Alert only/or also Ser- vice Supervising, USOC: A85AS(2) . 74.00				JUL 1 86		15.25
(01)	Fixed Rate Variable Rate	244.85 5.85	8.05 5.85	5. 25% 5.85=	iblic Service	Commissio 5.85	nj 13.23
					-		

(CR) (1) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

(NR) (2) A Service and Equipment Charge of \$8.50 applies.

Issued: JUN 27 1986 Effective: JUL

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff

DEC 29 1083

Section 13

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Syntch Commission Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Complex			I Monthly	y Rates		Plan II
Installation/	1	36	60	84	120	Monthly
Move Charge	Month	Months	Months	Months	Months	Rate
Management In-						
formation System						
(AEMIS)-(Continued)						
-Cathode Ray Tubes	`					
(CRT's):						
-Black and White,						
each						6220 20
USOC: A5H(1) \$343.50 Fixed Rate	\$4772.20	\$157.10	\$102.25	\$ 79.00	\$ 61.95	\$230,20
Variable Rate	62.80	62.80	62.80	62.80	62.80	
-Color, each	, 02.00	. 02.00	02.00	-02.00	02.00	
USOC: A5J(1) 343.50						380.85
Fixed Rate	8767.35	288.65	187.85	145.15	113.85	300.03
Variable Rate	74.85	74.85	74.85	74.85	74.85	
		,	, , , , ,	, ,		
Emergency Alert						
Arrangement						
-Per 25 consoles	•					
equipped for Alert,	-			•		
USOC: A85AA 74.00						21.35
Fixed Rate	483.55	15 19 N	n and real and an analysis of the second	尼回 8.00 5.80	6.30	
Variable Rate	5.80	PPE U	<u>ிரு ஓந்</u>	,⊫ ש 5.80	5.80	
-Per 25 consoles			_			
equipped for Alert		11	UL 1 1981	6		
only/or also Ser-		0	L			
vice Supervising, USOC: A85AS 74.00		212	R.S. 45	<u>, 15</u>	renn	लिकि १९
Fixed Rate	244.85	#24.0≤ #24.0≤	ELV CE - SE	שון לאט בוא	1311/1	闰川;,,,,,
Variable Rate	5.85	5 2 5	아 씨트관취	5.85	5.95	
vallable mate	. 5.65	ره.د	ره.ر	دی.د	JRNº2 1	l 1984 (
				. [00 6) K 3

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided mission subsequent to the initial installation of the ACD-ESS Type C System.

Issued: DEC 29 1983.

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 45.16 Replacing 2nd Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex			Plan I Monthly Rates					
		Installation	n/	1	36	60	84	120	Monthly	
		_Move Charg	<u>ge</u>	Month	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate	
(FC)	Service Supervising of Agent Console(2) -Per 25 consoles equipped for Service Super-									
(FC)	vising,(3)									
(FC)	USOC: A8HSS(6).	\$74.00	\$						15.25	
` /	Fixed Rate			\$244.85	\$8.05	\$5.25	\$4.05	\$3.20		
	Variable Rate			5.85	5.85	5.85	5.85	5.85		
	-Per Service									
	Supervising									
(FC)	Trunk,(4)(5)									
(FC)	USOC: A8HCU(6).	74.00							12.45	
	Fixed Rate			270.65	8.90	5.80	4.50	3.50		
	Variable Rate			3.85	3.85	3.85	3.85	3.85		

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) Service Supervising arrangements are subject to service observing equipment provided by the customer.

(3) Not applicable when system has Emergency Alert Arrangement.

Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each

Service Supervisory trunk.

(5) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(FC) (6) A Service and Equipment Charge of \$6.00 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
2nd Revised Sheet 45.16
Replacing 1st Revised Sheet 45.16

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

SEP 25 1989

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued) MISSOURI

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			Plan I Monthly Rates				
	Installation/ Move Charge	1 Month	36 Months	60 Months	84 Months	120 Months	Monthly <u>Rate</u>	
Service Super- vising of Agent Console(1) -Per 25 consoles equipped for Service Super- vising,(2) USOC: A8HSS(5). Fixed Rate Variable RatePer Service Supervising	. \$24	4.85 5.85	\$8.05 5.85	\$5.25 5.85	\$4.05 5.85	\$3.20 5.85	\$15.25	
Trunk,(3)(4) USOC: A8HCU(5). Fixed Rate Variable Rate	. 27	0.65 3.85	8.90 3.85	5.80 3.85 M BY Public S	AR 3 0 1990 AR 3 0 1990 AR ST Betvice Cor MISSOLIF	3.50. 3.85 45.16 nmission	12.45	

 Service Supervising arrangements are subject to service observing equipment provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.

(4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(CR) (5) A Service and Equipment Charge of \$5.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: SEP 2 5 1969

Effective: OCT 011989

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General Exchange Tariff
Section 13
1st Revised Sheet 45.16
Replacing Original Sheet 45-16

MISCELLANEOUS SERVICE OFFERINGS

REGEIVED

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

WiSSUURI Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

Сс	omplex	Plan I Monthly Rates					
Insta	allation/	1	36	60	84	120	Monthly
Move	Month	Months	Months	Months	Months	Rate	
Service Super- vising of Agent Console(1) -Per 25 consoles		_		NCELLE T 1 1989 MRS.#)		
equipped for Service Super- vising,(2) USOC: A8HSS(5). Fixed Rate Variable RatePer Service	\$74.00	\$244.85 5.85	\$8.05	rvice Com AISSOURI \$5.25 5.85	mission	\$3.20 5.85	\$15.25
Supervising Trunk,(3)(4) USOC: A8HCU(5). Fixed Rate Variable Rate	74.00	270.65 3.85	8.90 3.85	5.80 3.85	4.50 3.85	3.50 3.85	12.45

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'JUL **1** 1986

(1) Service Supervising arrangements are subject to service observing equipment provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk.

(4) A maximum of four trunks may be provided for each group of 50 agent consoles. Up to four supervisors may simultaneously observe the same agent.

(CR) (5) A Service and Equipment Charge of \$8.50 applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective:

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MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

DEC 20 1033

MISSOURI

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

Public Service Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

Rates-(Continued)

Plan I and Plan II Rates - Type C Service-(Continued)

Com	plex		Plan I Monthly Rates						
Instal	Installation/		36	60	- 84	120	Monthly		
Move	Charge	Month	Months	Months	Months	Months	Rate		
Service Super- vising of Agent									
Console(1)									
-Per 25 consoles									
equipped for									
Service Super-									
vising,(2)									
USOC: A8HSS(5). \$	74.00						\$15.25		
Fixed Rate	•	\$244.85	\$8.05	\$5.25	\$4.05	\$3.20			
Variable Rate		5.85	5.85	5.85	5,85	5.85			
-Per Service									
Supervising					•				
Trunk,(3)(4)									
USOC: A8HCU(5).	74.00						12.45		
Fixed Rate		270.65	8.90	5.80	4.50	3.50			
Variable Rate		3.85	3.85	3.85	3.85	3.85			
		·		GANGE	IL IL IE IM				
			1						

JUL 1 1986

PUBLIC SERVICE COMMISSION

 Service Supervising arrangements are subject to service observing equipment provided by the customer.

(2) Not applicable when system has Emergency Alert Arrangement.

(3) Apply private Line charges for a voice grade channel as specified in the Private Line Service Tariff for each Service Supervisory trunk AN - 1 1984

(4) A maximum of four trunks may be provided for each group of 50 agent consol Up to four supervisors may simultaneously observe the same agent 83 - 253

(5) A \$4.75 Service and Equipment Charge applies only when the item subsequent to the initial installation of the ACD-ESS Type C System.

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DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 3rd Revised Sheet 45.17 Replacing 2nd Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)(1)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

		Complex		Pla	an I Monthl	y Rates		Plan II
		Installation/	1	36	60	84	120	Monthly
		_Move Charge	<u>Month</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	Rate
	Agent Status Display							
	Console							
	-First three							
	consoles, each	#200.00						\$40.60
	(FC) USOC: A3X(2).	. \$300.00	¢00ζ 00	¢20.05	¢10.45	¢15 00	¢11.75	\$40.60
	Fixed Rate Variable Rate		\$906.90 6.85	\$29.85 6.85	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	
	-Each Additional		0.63	0.83	0.65	0.83	0.83	
	Console,							
	(FC) USOC: A3Y(2).	. 300.00						40.60
	Fixed Rate		906.90	29.85	19.45	15.00	11.75	
	Variable Rate		6.85	6.85	6.85	6.85	6.85	
	System Display							
	and Control Features							
	-Key control and							
	alarm console,							
(EC)	each	2.50						20.05
(FC)	USOC: A4N(3) 39 Fixed Rate	2.50	568.45	18.70	12.20	9.40	7.40	29.95
	Variable Rate		6.95	6.95	6.95	6.95	6.95	
	variable Rate.		0.75	0.73	0.73	0.75	0.73	
	Calls Waiting							
	Indication Common							
	equipment, per 24							
	timing states USOC:							
(FC)	A4PCE(2)	175.00	<i>552.6</i> 0	10.05	11.05	0.15	7.00	5.30
	Fixed Rate Variable Rate		553.60	18.25	11.85	9.15	7.20	
	variable Rate		6.65	6.65	6.65	6.65	6.65	

(AT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

(FC) (2) A Service and Equipment Charge of \$5.50 applies.

(FC) (3) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

Issued: February 28, 1990 Effective: March 30, 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
2nd Revised Sheet 45.17
Replacing 1st Revised Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

RECEIVED

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Systems (ACD-ESS)-(Continued)

MISSOURI

D. Rates-(Continued)

Public Service Commission

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex			n I Monthl			Plan II
	Installation Move Charge		36 Months	60 Months	84 Months	120 Months	Monthly Rate
Agent Status Display Console -First three consoles, each USOC: A3X(1) Fixed Rate Variable Rate	\$300.00	\$906.90 6.85	\$29.85	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	\$40.60
Console, USOC: A3Y(1) Fixed Rate Variable Rate	300.00	906.90 6.85	29.85 6.85	C 66,85	LL15.00 6.85	11,75 6.85	40.60
System Display and Control Features -Key control and alarm console, edusoc: A4N(2) Fixed Rate Variable Rate		568.45 6.95	คน 18.70 6.95	MAR SO BY 200 blic Sarvic 12.120 6.95	Commis	7.40 6.95	29.95
Calls Waiting Ind cation Common equ ment, per 24 timi states USOC: A4PCE(1) Fixed Rate Variable Rate	ip- ng	553.60 6.65	18.25 6.65	11.85 6.65	9.15 6.65	7.20 6.65	25.30

(CR) (1) A Service and Equipment Charge of \$5.50 applies.

(2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System! ED

Issued: SEP 2 5 1989

(CP)

Effective OCT 01 1989

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General Exchange Tariff
Section 13
1st Revised Sheet 45.17

Replacing Original Sheet 45.17

MISCELLANEOUS SERVICE OFFERINGS

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

JUN 27 1980

13.2.1 Automatic Call Distributing Systems Provided by Electronic Switching Distribution Systems (ACD-ESS)-(Continued)

Public Service Commission

D. Rates-(Continued)

4. Plan I and Plan II Rates - Type C Service-(Continued)

	Complex Installation/ Move Charge	Month C	Plan 36 Monthsel	I Month 60 Months	ly Rates 84 Months	120 Months	Plan II Monthly Rate
(CP)	Agent Status Display Console -First three consoles, each USOC: A3X(1) \$300.00		Sarvice (989 <u>.# US.</u> I Commiss	7 Ion		\$40.60
Ī	Fixed Rate Variable RateEach Additional Console,	\$906.90 6.85	\$29585O 6.85	(\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	
(CP)	USOC: A3Y(1) 300.00 Fixed Rate Variable Rate	906.90 6.85	29.85 6.85	19.45 6.85	15.00 6.85	11.75 6.85	40.60
(FC)	System Display and Control Features -Key control and alarm console, each USOC: A4N(2) 392.50 Fixed Rate Variable Rate	568.45 6.95	18.70 6.95	12.20 6.95	9.40 6.95	7.40 6.95	29.95
(FC)	Calls Waiting Indication Common equipment, per 24 timing states USOC: A4PCE(2)175.00 Fixed Rate Variable Rate	553.60 6.65	18.25 6.65	11.85 6.65	Fulfit Sen		25.30 SSION

(NR) (1) A Service and Equipment Charge of \$8.50 applies.

(CR) (2) A \$6.00 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type C System.

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Effective:

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MISCELLANEOUS SERVICE OFFERINGS

DEC 28 1883

General Exchange Tariff

Section 13

13.2 ACD-ESS CENTRAL OFFICE SERVICE-(Continued)

13.2.1 Automatic Call Distributing Systems Provided by Electronic Systems (ACD-ESS)-(Continued)

- D. Rates-(Continued)
 - 4. Plan I and Plan II Rates Type C Service-(Continued)

Complex Installation/		36	I Monthl 60	. 84	120	Plan II Monthly
Move Charge	Month	Months	Months	Months	Months	Rate
Agent Status Display Console -First three consoles, each						
USOC: A3X \$300.00	0006 00	620 05	610 45	415 00	611 75	\$40.60
Fixed Rate Variable RateEach Additional	\$906.90 6.85	-	\$19.45 6.85	\$15.00 6.85	\$11.75 6.85	
Console, USOC: A3Y 300.00						40.60
Fixed Rate	906.90	29.85	19.45	15.00	11.75	40.00
Variable Rate	6.85	6.85	6.85	6.85	6.85	
System Display and Control Features -Key control and alarm console, each USOC: A4N(1) 392.50 Fixed Rate Variable Rate	568.45 6.95	NGE 18.70 JUL ⁶ 1 ⁹⁵	LED 12.20 1986.95	9.40 6.95	7.40 6.95	29.95
Calls Waiting Indi- cation Common equip- ment, per 24 timing states USOC:	BY	IC SERVICE OF MISS	15.17 COMMISSION DUR			
A4PCE(1) 175.00					****	25.30
Fixed Rate Variable Rate	553.60 6.65		11.85 6.65	9.15 6.65	FILL SO	
				l J	AN - 1 100.	, /

(1) A \$4.75 Service and Equipment Charge applies only when the item is provided subsequent to the initial installation of the ACD-ESS Type G. System 3 - 25:

Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 13 Original Sheet 46

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE (1)

13.3.1 General

Apartment Door Answering Service is a lobby-to-apartment communication system which permits tenants in an apartment house to receive calls from a telephone located in the lobby and release the door latch in the lobby to admit visitors. The service does not permit tenants to originate calls to the lobby telephone or to other apartments.

13.2.2 Regulations

- A. Apartment Door Answering Service is furnished only where facilities permit. The service can be provided under the following conditions when served from the same common equipment:
 - 1. A maximum of four entrances and 400 apartment terminations in the same apartment house building.
 - 2. A maximum of four entrances and 400 apartment terminations in different apartment house buildings. All buildings must be located in the same central office building area as the serving common equipment.
- B. The building owner or management is the customer for Apartment Door Answering Service. All Charges for the service are billed to the customer and are in addition to all charges for the class-ofexchange service, extensions and types of instrumentalities furnished and billed to the tenants with which the service is associated.
- C. The customer is responsible for (1) providing, installing and maintaining the door latch equipment, furnishing the power to activate the door latch equipment and connecting the door latch equipment to the Telephone Company terminal or terminals, (2) installing the metal box provided by the Telephone Company for each lobby telephone, (3) providingand installing the conduit required for Telephone Company channel facilities within the building and (4) providing an up-to-date directory for each lobby telephone showing the code to be dialed for each apartment.
- D. The Service is available only if furnished in all apartments in the apartment house occupied or vacant.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 Original Sheet 47

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

- 13.3.2 Regulations-(Continued)
 - E. The service is available only with individual or two-party service.
 - F. It may be used with a tenant's rotary or Touch-Tone residence or business service.
 - G. Where an occupant has more than one exchange line in an individual apartment in the apartment house, Apartment Door Answering Service will be furnished on only one of the exchange lines.
 - H. A separate telephone for Apartment Door Answering Service only will not be provided in an apartment where Exchange Service is furnished.
 - I. No access to bridged lines or stations outside an occupant's apartment will be permitted from the lobby telephone.
 - J. Liability of the Telephone Company

The offering of Apartment Door Answering Service does not create any relationship or obligation, direct or indirect, to any person other than the customer for this service. The obligation of the Telephone Company is limited to the extent of providing facilities suitable for ordinary telephone service and maintaining and operating those facilities in a manner proper for telephone service.

The Telephone Company has no responsibility with respect to (1) the suitability of any equipment not furnished by the Telephone Company, (2) the use of such equipment in connection with the Telephone Company's facilities and (3) any other obligation of the customer as set forth, preceding. The use of the customer's door latch equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the Telephone Company shall not be responsible to the customer or any other person for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the Telephone equipment furnished for Apartment Door Answering Service, except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

(1) Obsolete-applicable to existing locations only.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 48 Replacing 1st Revised Sheet 48

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- Ment Charge
Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central			
office (PYLVL) (PVSL)	\$192.10	\$200.00	(CR)\$5.50

(1) Obsolete-applicable to existing locations only.

Issued: September 25, 1989 Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 48 Replacing Original Sheet 48

JUN 27 1986

MISSUURI Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Instal-Service Monthly lation/Move and Equip-Rate Charge ment Charge

Common equipment (AXT) with a maximum capacity of 400 apartment terminations in four entrances, including the facilities between the lobby and the central office (PYLVL) (PVLSL). .

\$192.10

\$200.00

(CR)\$8.50

CANCELLED (1) Obsolete-applicable to existing locations only.

JUL 1 -86-84 Public Service Commission

Issued: JUN 27 1986

Effective:

1 1986 JUL

MISCELLANEOUS SERVICE OFFERINGS

13.3 APARTMENT DOOR ANSWERING SERVICE(1)-(Continued)

13.3.2 Regulations-(Continued)

J. (Continued)

except as provided for above. The liability of the Telephone Company for damages caused by its failure to furnish facilities suitable for ordinary telephone service or to maintain and operate such facilities in a manner proper for telephone service is as set forth in Section 17 of this Tariff.

K. Indemnification

The customer indemnifies and saves the Telephone Company harmless from any and all liability, damages, losses, claims or demands of any kind arising out of any act or omission of the customer or any other person in connection with facilities provided by the Telephone Company and from any and all liability, damages, losses, claims or demands of any kind for any infringement of patents arising from, combining with or using in connection with facilities of the Telephone Company, apparatus or systems of the customer.

13.3.3 Rates and Charges

Instal- Service

| A | Monthly | Lation/Move and Equip| Charge | ment Charge

Common equipment (AXT) with JUL 1 1986 a maximum capacity of 400 JUL 1 1986 apartment terminations in four entrances, including SY S. 48 the facilities between the PUBLIC SERVICE COMMISSION lobby and the central bissiwwood of Minossiw do confice (PYLVL) (PVLSE): Minossiw do confice (PYLVL) (PVLSE): 10.301/1835 301801

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\$200.00 \$4.75

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Public Service Commission

General Exchange Tariff

DEC 29 1933

MISSOURI

Public Service Commission

Section 13

nal Sheet 48

(1) Obsolete-applicable to existing locations only.

Issued:

DEC 2 9 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 49 Replacing 1st Revised Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

	Monthly <u>Rate</u>	Instal- lation/Move <u>Charge</u>	Service and Equip- Ment Charge	
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	(CR)\$5.50	
Signaling channel		As specified in the Private Line Service Tariff.		
Change in point of break in rotary number group		5.00	(CR) 5.50	

- (1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.
- (2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: September 25, 1989 Effective: October 01, 1989

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
1st Revised Sheet 49
Replacing Original Sheet 49

MISCELLANEOUS SERVICE OFFERINGS

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

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JUN 27 1986

Install Service RING Monthly lation/Move and Equip RING Rate Charge Publice Service formission

Control equipment at the central office (P89).......

\$21.50(2)

\$5.00

(CR)\$8.50

Signaling channel. As specified in the Private Line Service

Tariff.

5.00

(CR) 8.50

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BY MISSOURI

FALED

JUL 1 1986

Public Service Commission

(1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

(2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: JUN 27 1988

Effective:

1 1936

MISCELLANEOUS SERVICE OFFERINGS

No supplement to this tariff will be issued. except for the purpose of canceling this tariff.

13.4 BUSY-OUT ARRANGEMENT

Rotary Number Group(1)

General Exchange Tariff Section 13

Original Sheet 49

REGE

DEC 20 1833

MISSOURI

Public Service Commission

•	Monthly lation/Move and Equip		
	Monthly Rate	lation/Move Charge	and Equip- ment Charge
Control equipment at the central office (P89)	\$21.50(2)	\$5.00	\$5.25
Signaling channel	-	ied in the ine Service	
Change in point of break in rotary number group		5.00	5.25

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PUBLIC SERVICE COMMISSION OF MISSOURI

FILED Public Service Commission

(1) The Telephone Company reserves the right to limit the number of trunks or lines that can be busied-out in any Electronic Switching System.

(2) Includes the provision of two Busy-Out Arrangements over separate signaling channels within a rotary number group.

Issued: DEC 29 1983

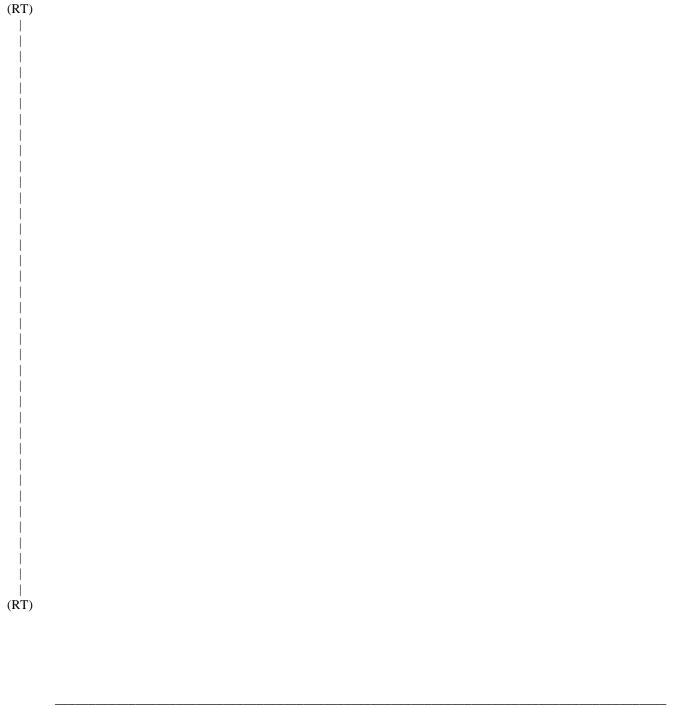
Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 4th Revised Sheet 50 Replacing 3rd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)



Issued: December 19, 1986 Effective: January 30, 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 50 Replacing 2nd Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

Booths	Monthly Rate	Instal- lation/Move Charge	ment-Charge
Aluminum, Indoor or Outdoor, each (CTY)	\$ 41.65 1.70 2.45	NOV 26 \$99.25 7.50MISSC Public Gervice	\$17.50 \
Wooden Indoor, each (KS-19340)(C92) Deluxe Glass, each (C96)	55.10 122.70	87.25 87.25	17.50 17.50
Modular Coin Telephone Unit, each (C26)	65.60	87.25	17.50
Shelf, each (KS-19267)(C86)	25.55	79.50	17.50
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial	33.25 38.40	19.00 19.00	17.50 17.50
Booths			
Wooden Indoor, each (CTB)	8.35 9.70 6.10 11.40 4.10 2.20	10.00 10.00 10.00 10.00 10.00	17.50 17.50 17.50 17.50 17.50 17.50
Volumé Control Handset with 2'8" cord, each (C87+1) Volume Control Handset with 4'6" cord, each (C87+2)	LED ²⁵	[3 1]	\$ [\$7.50 1 1997.50
with 4'6" cord, each (C87+2)	OMMISSION	sting locations	e formanission

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DEC 01 1986 Issued:

JAN 01 1987 Effective:

General Exchange Tariff Section 13 2nd Revised Sheet 50 Replacing 1st Revised Sheet 50

MISCELLANEOUS SERVICE OFFERINGS 13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY) REGENVEN

COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC	SERVICE ONLY)	NEMRIARE I
	Monthly Rate	Instal- Service Lation/Moves 7 and Equip Charge ment Charge
Booths		MISSUURI Public Service Commission
Aluminum, Indoor or Outdoor, each (CTY)	. 1.70	\$99.25 (CR)\$17.50 7.50 7.50
Wooden Indoor, each (KS-19340)(C92) Deluxe Glass, each (C96)		87.25 (CR) 17.50 87.25 17.50
Modular Coin Telephone Unit, each (C26)	. 65.60	87.25 17.50
Shelf, each (KS-19267)(C86)	. 25.55	79.50 17.50
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial		19.00 17.50 19.00 (CR) 17.50
Wooden Indoor, each (CTB)	CIE MISSOUR9 . 70	10.00 (NR) 17.50 10.00 17.50 10.00 17.50
each (CT8)	. 4.10	10.00 17.50 10.00 17.50 10.00 (NR) 17.50
Volume Control Handset with 2'8" cord, each (C87+1)(2)	3.25	写图LEQ _{R) 17.50}
Volume Control Handset with 4'6" cord, each (C87+2)(2)	15	JUL 1 1986 86-84 ^{CR)} 17.50
Obsolete-applicable to existing install	ations at exi	skyrg gegree Pamerssion

existing customers.

(2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: JUN 27 1986

Effective:

1 1986

MISCELLANEOUS SERVICE OFFERINGS

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

Dootha

General Exchange Tariff Section 13 1st Revised Sheet 50 Replacing Original Sheet 50

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COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY

MAR - 8 1985 Instal - Service ation**//evallo**pand Equip-

Monthly Rate

Public Service Commission

Booths		······································
Aluminum,		
Indoor or Outdoor,		
each (CTY) \$ 41.65	\$99.25	\$9.00
-Light Control Unit, each (K15)(1) . 1.70	7.50	
-Ventilating System, each (CL9)(1) . 2.45	7.50	
Wooden		
Indoor, each (KS-19340)(C92) 55.10	87.25	9.00
Deluxe Glass, each (C96) 122.70	87.25	9.00
Modular Coin Telephone Unit,		
each (C26) 65.60	87.25	9.00
Shelf, each (KS-19267)(C86) 25.55	79.50	9.00
Panel Coin Telephone-Single Slot,		
each (191)		
-Rotary Dial	19.00	9.00
-Touch-Tone Dial 38.40	19.00	9.00
Booths		
Wooden		
Indoor, each (CTB) 8.35	10.00	
Outdoor, each (CTW) 9.70	10.00	
Semi-booth, each (CT7) 6.10	10.00	
Walk-up or Drive-up Mounting BELLED 11.40		
each (CT8)	10.00	
19-A Shelf, each (CUB) 4.10	10.00	
Chrome Stand, each (C71) JUL 1 · 1986 2.20	10.00	
Volume Control Handset a man D C 50		
with 2'8" cord, each B(C87+1)(2)(2)(3).25 PUBLIC SERVICE COMMISSION		9.00
Volume Control Handset OF MISSOUR		
with 4'6" cord, each (C87+2)(2) 3.30		9.00

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

(AT) (2) The Premises Work Charge is applicable, as found in Section 19 of this Tariff.

Issued: MAR. OR 1085

(NR)

(NR)

Effective:

APR 0.81985

APR 08 1985

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)

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Section 13
Original Sheet 50
DEC 2 3 1983

MISSOURI

Public Service Commission

Nonthly Rate Service and Equipment Charge Service and Equipment Charge	• • • • • • • • • • • • • • • • • • • •	•			
Indoor or Outdoor, each (CTY)	Booths	-	lation/Move	and Equip-	
Indoor or Outdoor, each (CTY)	Aluminum				
Indoor, each (KS-19340) (C92). 55.10 87.25 9.00 Deluxe Glass, each (C96) 122.70 87.25 9.00 Modular Coin Telephone Unit, each (C26)	<pre>Indoor or Outdoor, each (CTY)</pre>	1.70	7.50	\$9.00 	
Indoor, each (KS-19340) (C92). 55.10 87.25 9.00 Deluxe Glass, each (C96) 122.70 87.25 9.00 Modular Coin Telephone Unit, each (C26)	Wooden				
## Shelf, each (KS-19267) (C86)					
## Shelf, each (KS-19267) (C86)	Modular Coir Telephone Unit				
Panel Coin Telephone-Single Slot, each (191) -Rotary Dial		65.60	87.25	9.00	
each (191) -Rotary Dial	Shelf, each (KS-19267) (C86)	. 25.55	79.50	9.00	
each (191) -Rotary Dial	Panel Coin Telephone-Single Slot,				
-Touch-Tone Dial	each (191)			•	
Booths Wooden Indoor, each (CTB) . 8.35 10.00 Outdoor, each (CTW) . 9.70 10.00 Semi-booth, each (CT7) . 6.10 10.00 Walk-up or Drive-up Mounting, each (CT8) . 11.40 10.00 19-A Shelf, each (CUB) . 4.10 10.00 Chrome Stand, each (C71) . 2.20 10.00 APR -8 1985 JAN -1 1984 83 - 253					
Wooden Indoor, each (CTB)	-Touch-Tone Dial	38.40	19.00	9.00	
Indoor, each (CTB) 8.35 10.00 Outdoor, each (CTW) 9.70 10.00 Semi-booth, each (CT7) 6.10 10.00 Walk-up or Drive-up Mounting, each (CT8) 11.40 10.00 19-A Shelf, each (CUB) 4.10 10.00 Chrome Stand, each (C71) 2.20 10.00 APR -8 1985 JAN - 1 1984 83 - 253					
Semi-booth, each (CT7)	·	8.35	10.00		
Walk-up or Drive-up Mounting, each (CT8)					
each (CT8)		6.10	10.00	~	
19-A Shelf, each (CUB)		11.40	10.00	772	
Chrome Stand, each (C71) Chrome Stand, each (C71) CAN - 8 1985 APR - 8 1985 JAN - 1 1984 83 - 253 BY SERVICE COMMISSION Public Service Commission	10-A Shelf each (CIR)				
APR - 8 1985 JAN - 1 1984 83 - 253 Public Service Commission	Chrome Stand, each (C71) CARR A E	2.20	10.00		
APR - 8 1985 JAN - 1 1984 83 - 253 Public Service Commission	CAN GELLE	العا	[20]		
BY SERVICE COMMISSION BUSINESSION Public Service Commission	3.006		1 17111		
BY SERVICE COMMISSION BUSINESSION Public Service Commission	APR - 8 1983		1001-	- 1 1024	
BY Dublic Commission		0_	93-	253	
PUBLIC SERVICE COMMISSION	BY SERVICE COMMIS	SION	W .	"	
	OF MISSOURI		Lanie Selvic	e commission!	

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 1st Revised Sheet 51 Replacing Original Sheet 51

MISCELLANEOUS SERVICE OFFERINGS

13.5 COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Continued)



Issued: December 19, 1986 Effective: January 30, 1987

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

Original Sheet 51 DEC 20 1083

MISSOURI

MISCELLANEOUS SERVICE OFFERINGS

COIN TELEPHONE EQUIPMENT (SEMI-PUBLIC SERVICE ONLY)-(Charling Service Commission)

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring, outlets and current.



FILED JAN - 1 1934 83-253 Public Service Comments

Issued: DEC 29 1983 Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 1st Revised Sheet 52 Replacing Original Sheet 52

MISCELLANEOUS SERVICE OFFERINGS

(CT) 13.6 RESERVED

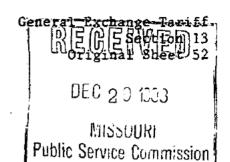
(RT)

Issued: December 01, 1986 Effective: January 01, 1987

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

MISCELLANEOUS SERVICE OFFERINGS



13.6 CONVERTERS

13.6.1 42A Modular Converter

A. Regulations

It is designed for use by customers in conjunction with individual and party line standard residence and business exchange services.

It may be provided by either the Telephone Company or by the customer.

B. Rates

Purchase
Price

Price

42A Modular Converter (MJC), each. \$ 4.10

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JAN 1 1987

PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1984

83 - 253

Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0 1 1934

Southwestern Bell Telephone Company d/b/a AT&T Missouri

Section 13 3rd Revised Sheet 53 Replacing 2nd Revised Sheet 53

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

- Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- The service includes the central office switching equipment necessary for Direct Inward Dialing from the exchange and Long Distance Message Telecommunications network directly to stations and attendant positions associated with customer premises-located switching systems.
- The service must be provided on all lines in a trunk or Network Access Line group 3. arranged for inward service.
- The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- Operational characteristics of interface signals between the Telephone Companyprovided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- Direct Inward Dialing telephone numbers are normally provided on a consecutivenumber basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

(RT) (RT)

Issued: March 20, 2009

CANCELLED

May 1, 2014

Missouri Public

JI-2014-0380

Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

Filed Missouri Public Service Commission JI-2009-0675

Effective: April 19, 2009

General Exchange Tariff
Section 13
2nd Revised Sheet 53
Replacing 1st Revised Sheet 53

MISCELLANEOUS SERVICE OFFERINGS

(AT) 13.7 DID/AIOD SERVICE (1)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- The service includes the central office switching equipment necessary for Direct Inward
 Dialing from the exchange and Long Distance Message Telecommunications network
 directly to stations and attendant positions associated with customer premises-located
 switching systems.
- 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.
- 4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.
 - This service is competitively classified in the following exchanges:
 <u>Business:</u>
 St. Louis
 Kansas City

(AT)

(AT)

Issued: February 20, 2002 Effective: March 29, 2002

(RT)

(RT)

CANCELLED

General Exchange Tariff
Section 13
1st Revised Sheet 53
Replacing Original Sheet 53

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13.7 DID/AIOD SERVICE By 2 ARS 53

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems

MISSOURI
Public Service Commission

A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- The service includes the central office switching equipment necessary
 for Direct Inward Dialing from the exchange and Long Distance Message
 Telecommunications network directly to stations and attendant
 positions associated with customer premises-located switching
 systems.
- 3. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service.

4. The Charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.

- 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations of the Telephone Company considers necessary to maintain proper standards of service.
- 6. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains its rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

Issued: **JUN 2 1** 1995

Effective:

JUL 2 1 1995

FILED

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff

DEC 20 1003

MISSOURI

13.7 DID/AIOD SERVICE

13.7.1 Direct Inward Dialing Service to Customer Premises-Local Swittening NISSION Systems

A. Additional General Regulations

- 1. Direct Inward Dialing Service to customer premises-local Switching systems is furnished subject to the switching systems is furnished subject to the availability of Micilities and the availability of telephone numbers.
- The service includes the central office switching equipment, nacessarys of for Direct Inward Dialing from the exchange and long distance manual telecommunications network directly to stations and propositions associated with customer premises-located switching unite mail Societies
- The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the Direct Inward Dialing number group over a separate trunk or Network Access Line group is not contemplated.
- The charges for the service, as provided in B., following, are in addition to all applicable charges for PBX Service with which this service is associated, and the applicable Network Access Line and connecting arrangement charges as provided in Section 4 of this Tariff.
- 5. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- 7. Direct Inward Dialing telephone numbers are normally provided on a consecutive-number basis. DID numbers may be provided on a nonconsecutive basis when such service provision is acceptable to the customer and the Telephone Company and is within the normal limitations of the serving office. The Telephone Company retains rights to the administration and use of telephone numbers as described in Section 17, of this Tariff.

Issued: DEC 2.9 1983

Effective:

JAN O Public Service Commissis a

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 54 Replacing 3rd Revised Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - 11. a. The removal of a number(s) from a DID number block, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. (RT)
 - b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.
 - 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
 - 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

Issued: December 31, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0434

Effective: February 1, 2010

General Exchange Tariff
Section 13
3rd Revised Sheet 54
Replacing 2nd Revised Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont. a) 2002

A. Additional General Regulations (cont'd)

Service Commission

- 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
- 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
- 11. a. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - b. The re-instatement of one or more numbers to a DID number block, for use by the customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall pay the appropriate rate for the original number block of DID numbers.
- 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
- 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

(MT)

(AT)

(AT)

(AT)

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri Missouri Public Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis, Missouri

FILED AUG 11 2002

Service Commission

CANCELLED February 1, 2010 Missouri Public Service Commission JI-2010-0434

General Exchange Tariff Section 13 2nd Revised Sheet 54 Replacing 1st Revised Sheet 54

ANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-Lander Sweet hing

Systems - (Continued)

MO. PUBLIC SERVICE COMM.

- A. Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - 9. The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
 - In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).
 - Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the Ph accordance with the provisions of Section 28 of the General Exchange Tariff.

Issued: SEP 2 9 1995 Effective:

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NOV 1 0 1995

BY HORACE WILKINS, JR., President-Missouri WISSUURI Southwestern Bell Telephone Company Public Service Commission . St. Louis, Missouri

(AT)

General Exchange Tariff
Section 13
1st Revised Sheet 54
Replacing Original Sheet 54

MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located SwiMSGOURI
Public Service Commission

Systems-(Continued)

- A. Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - The customer premises-Located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - 10. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - 11. The temporary removal of a number(s) from a DID number block, for use by the same customer, is offered, subject to the availability of facilities, at the charge specified in 13.7.1.B., following. In such cases, the customer shall continue to pay the appropriate rate for the original number block of DID numbers. When a block of DID numbers or when the temporarily removed number is disconnected, all numbers which were temporarily removed must be returned to the original block of DID numbers.
 - 12. Rates and charges for DID numbers apply on a per trunk group basis. The rate and charge for an initial block of DID numbers, whether in quantities of 100 or in quantities of 10, will apply only once for each quantity. All subsequent number blocks requested by the customer will be at the rates and charges specified for additional quantities.
 - 13. In cases where a customer converts a block of 100 numbers into one or more blocks of 10 numbers, or vice versa, it will constitute a disconnection and the appropriate nonrecurring charges will apply to establish the new number block(s). However, the customer may be required to accept different numbers from those in the original number block(s).

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Public Service Commission MISSOURI

Issued:

JUN 2 1 1995

Effective:

JUL 21 1995

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BY HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

JUL 2 1 1995

MISCELLANEOUS SERVICE OFFERINGS

General Exchange Tariff Section 13 ginal Sheet 54

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Public Service Commission

DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises Systems-(Continued)

- Additional General Regulations-(Continued)
 - 8. Directory Listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX listed number trunks. Direct Inward Dialing numbers furnished herein are not entitled to free Directory Listings.
 - 9. The customer premises-located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
 - The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

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DEC 29 1993 Issued:

Effective:

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Section 13 12th Revised Sheet 55 Replacing 11th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$45.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	45.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	9.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	9.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

JI-2014-0380

Effective: December 1, 2013

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Offered subject to the availability of facilities.

Section 13 11th Revised Sheet 55 Replacing 10th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$40.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	40.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	8.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	8.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

Effective: July 5, 2013

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Offered subject to the availability of facilities.

Section 13 10th Revised Sheet 55 Replacing 9th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:		-	-
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$36.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	36.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	7.00 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	7.00 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

Effective: January 3, 2013

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Offered subject to the availability of facilities.

Section 13 9th Revised Sheet 55 Replacing 8th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
trunk types except Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$30.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	30.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.50 (CR)	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.50 (CR)	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Offered subject to the availability of facilities.

General Exchange Tariff
Section 13
8th Revised Sheet 55
Replacing 7th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

- 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)
 - A. Additional General Regulations (cont'd)
 - 14. Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:	Monthly Rate	Installation Charge	Service and Equipment Charge
First 100 Direct Inward Dialing numbers assigned, (NEB)	\$27.00(CR)	\$165.00	\$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	27.00(CR)	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

- (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.
- (2) Offered subject to the availability of facilities.

Issued: April 21, 2003 Effective: May 21, 2003

General Exchange Tariff Section 13 7th Revised Sheet 55 Replacing 6th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (conf'd)

Service Commission

Additional General Regulations (cont'd)

(MT) (MT) Note that special steps are required for PBX customers to have 9-1-1 service features consistent with those provided to other end users in the same 9-1-1 service area. Automatic Number Identification, Automatic Location Identification and/or Selective Routing are only available through coordination with the governmental agency responsible for 9-1-1 service within the area served by the PBX in accordance with the provisions of Section 28 of the General Exchange Tariff.

B. Rates

(AT) (AT)	Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN:	Monthly Rate	Installation Charge	Service and Equipment Charge
	First 100 Direct Inward Dialing numbers assigned, (NEB)	\$25.00	\$165.00	\$5.50
	Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	25.00	165.00(1)	5.50
MCELLEN	First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50
May 2 2 2003	Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50
1. 26 11. 20 Day	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ) (2)		10.00	5.50

Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

Offered subject to the availability of facilities.

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri Missouri Public Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

FILED AUG 11 2002

Service Commission

General Exchange Tariff
Section 13
6th Revised Sheet 55
Replacing 5th Revised Sheet 55

MISSOURI Public MISCELLANEOUS SERVICE OFFERINGS SONICE COmmission

13.7 DID/AIOD SERVICE-(Continued)

REC'D JUL 28 2000

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates

AUG 1 1 2002 THIRS 55 THIRSTON

Monthly Installation and Equip-Rate Charge ment Charge

Direct Inward Dialing Service to Customer Premises-Located Switching Systems:

> First 100 Direct Inward Dialing numbers assigned, (NEB)

\$25.00 (CR) \$165.00(1)

\$5.50

Service

Each additional 100 Direct Inward Dialing	Missouri Public Service Commission			
numbers assigned over the initial block of 100 numbers (NEC)	FL 25.00 (CR)	ED AUG 3 0	2000 5.50	
First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00	165.00	5.50	
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00	10.00(1)	5.50	
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)		10.00	5.50	

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(2) Offered subject to the availability of facilities.

Issued: July 31, 2000 Effective: August 30, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
5th Revised Sheet 55
Replacing 4th Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching WISSUER!
Systems-(Continued)
Public Service Com

Public Service Commission

B. Rates

(CT)		Monthly I	Installation Charge	Service and Equip- ment Charge
	Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
(CT)	First 100 Direct Inward Dialing numbers assigned, (NEB)	\$23.50	\$165.00(1)	\$5.50
(CT) (CT)	Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (NEC)	23.50	165.00(1)	5.50
(AT)	First 10 Direct Inward Dialing numbers assigned (NDZ)	5.00(NR)	165.00(NR)	5.50(NR)
	Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (NDA)	5.00(NR)	10.00(1)(NR	.) 5.50
(AT)	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)	ANCELLED	10.00(NR)	5.50(NR)
(MT)	A By $l \emptyset$ Public Se	UG 3 0 2000 Hn RS 55 ervice Commi MISSOURI	ຣຣເບເ່	

(AT) (1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(AT) (2) Offered subject to the availability of facilities.

Issued:

JUN 2 1 1995

Effective:

JUL 2 1 1995

FILED

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

JUL 21 1995

General Exchange Tariff
Section 13
4th Revised Sheet 55

Replacing 3rd Revised Sheet 55
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MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

13.7.1 Direct Inward Dialing Service to Customer Premises-bocated Switching Systems-(Continued)

B. Rates

Direct Inward Dialing Service	Monthly I Rate	Complex Installation/ Move Charge CANCELL	ment Charge
to Customer Premises-Located Switching Systems:		au 21	1995
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	\$23.50	JUL STAR	1995 Commission DURI \$5.50
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	23.50		5.50
Direct Inward Dialing Trunk Termination:(2) -With Dial Pulse (DP) Signaling per trunk (NDT).	47.10	15.75	5.50
-With Multi-frequency (MF) Signaling per trunk (NTP).	47.10	15.75	5.50
-With Dual Tone Multi- frequency (DTMF) Signaling per trunk (NMD)(1)	47.10	138.00	5.50

(1) One Service Establishment Charge of \$555.00 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or when changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

(AT) (2) Direct Inward Dialing trunk terminations are not applicable with JUN 131992

Sm Service Mark of Southwestern Bell Telephone Company.

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Issued:

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MAY 0 1 1992

Effective: JUN 1 3 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
3rd Revised Sheet 55
Replacing 2nd Revised Sheet 55

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MISCELLANEOUS SERVICE OFFERINGS

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13.7 DID/AIOD SERVICE-(Continued)

SEP 25 1989

Service

13.7.1 Direct Inward Dialing Service to Customer Premises-Located/Switching
Systems-(Continued)
Public Service Commission

B. Rates

	Monthly Rate	Installation/ Move Charge	
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			CELLED
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	(CR)\$23.	BY 4-50 PSAMS OBrvio	of Pommission
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	23.	MIS	5.50
Direct Inward Dialing Trunk Termination: -With Dial Pulse (DP) Signaling per trunk (NDT).	47.	10 15.75	5.50
-With Multi-frequency (MF) Signaling per trunk (NTP).	47.	10 15.75	5.50
-With Dual Tone Multi- frequency (DTMF) Signaling per trunk (NMD)(1)) (CR) 47.	10 138.00	(CR) 5.50

(1) One Service Establishment Charge of \$555 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multi-frequency signaling or When changing from another type of trunk termination to the DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

St. Louis, Missouri

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Issued: SEP 2 5 1989

Effective: 967 01 1989 89 - 14

General Exchange Tariff Section 13 2nd Revised Sheet 55 Replacing 1st Revised Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

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13.7.1 Direct Inward Dialing Service to Customer Premises-Incated Switching Systems-(Continued)

OCT 9 1986

B. Rates

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Public Service Commission

	Monthly	Installation/	Equipment
	Rate _	Move Charge	Charge
	CANC	ELLED	
Direct Inward Dialing Service	Q, a	- 00	
to Customer Premises-Located	OCT	1 1989	
Switching Systems:	- Ω ₀	&1c #55	
	BYJE	Commission	
First 100 Direct Inward	Public Servi	ce Commission	
Dialing numbers assigned,	\$29.35 MIS	3500ki	60 50
minimum charge (NEB)	\$49.33	\$165.00	\$8.50
Each additional 100			
Direct Inward Dialing			
numbers assigned over			
the first 100 (NEC)	29.35	165.00	8.50
			•
Direct Inward Dialing			
Trunk Termination:			
-With Dial Pulse (DP)	E0 00	15 35	0.50
Signaling per trunk (NDT)	58.90	15.75	8.50
-With Multi-frequency (MF)			
Signaling per trunk (NTP)	58.90	15.75	8.50
organization per organic (mir)	30.70	23.73	0.30
-With Dual Tone Multi-frequenc	су		
(DTMF)			
Signaling per trunk (NMD)(1)	58.90	138.00	8.50

(AT) (1) One Service Establishment Charge of \$555 (USOC DY8) applies to the initial installation of DID Trunk Termination(s) with Dual Tone Multisfrequency signaling or when changing from another type of trunk termination(s) DID trunk termination with Dual Tone Multi-frequency signaling at a premises on the same customer account.

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Issued: OCT 10 1986

Effective:

NOV 14 1986

General Exchange Tariff
Section 13
1st Revised Sheet 55
Replacing Original Sheet 55

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

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13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates

Compublic Service Commission equipment

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	Monthly Rate	Installation/ Move Charge	Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	\$29.35	\$165.00	(CR)\$8.50
Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	29.35	165.00	8.50
Direct Inward Dialing Trunk Termination- per DID trunk, each (NDT)	58.90	(NR) 15.75	(CR) 8.50

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BY SERVICE COMMISSION
PUBLIC SERVICE COMMISSION
OF MISSOURI

JUL 1 1986 86-84 Public Service Commission

Issued: JUN 27 1986

Effective: 198

MISCELLANEOUS SERVICE OFFERINGS

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DID/AIOD SERVICE-(Continued)

Public Service Commission 13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

В.	Rates	Monthly Rate	Complex Installation/ Move Charge	Service and Equipment Charge
	Direct Inward Dialing Service to Customer Premises-Located Switching Systems:			
	First 100 Direct Inward Dialing numbers assigned, minimum charge (NEB)	\$29.35	\$ 165.00	\$5.25
	Each additional 100 Direct Inward Dialing numbers assigned over the first 100 (NEC)	29.35	165.00	5.25
	Direct Inward Dialing Trunk Termination- per DID trunk, each (NDT) .	58.90		5.25

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PUBLIC SERVICE COMMISSION

OF MUSSOURI

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Public Service Commission

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 7th Revised Sheet 55.1 Replacing 6th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2) - 1st DID Number - Each Additional DID Number		\$200.00 20.00	
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$65.00(CR)	15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	65.00(CR)	15.75	5.50
 With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD) 	65.00(CR)	138.00	5.50

(2) Offered subject to the availability of facilities.

Service Mark of Southwestern Bell Telephone Company.

Issued: November 21, 2013

CANCELLED

JI-2014-0380

Effective: December 1, 2013

⁽¹⁾ Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 6th Revised Sheet 55.1 Replacing 5th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)	Monthly <u>Rate</u>	Installation Charge	Service and Equipment Charge
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2) - 1st DID Number - Each Additional DID Number		\$200.00 20.00	
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$60.00(CR)	15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	60.00(CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	60.00(CR)	138.00	5.50

Issued: June 25, 2013

Effective: July 5, 2013

⁽¹⁾ Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

⁽²⁾ Offered subject to the availability of facilities.

Service Mark of Southwestern Bell Telephone Company.

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 5th Revised Sheet 55.1 Replacing 4th Revised Sheet 55.1

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)	Monthly <u>Rate</u>	Installation <u>Charge</u>	Service and Equipment Charge
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2) - 1st DID Number - Each Additional DID Number		\$200.00 20.00	
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$52.00(CR)	15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	52.00(CR)	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	52.00(CR)	138.00	5.50

(2) Offered subject to the availability of facilities.

Service Mark of Southwestern Bell Telephone Company.

⁽¹⁾ Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 55.1 Replacing 3rd Revised Sheet 55.1

3rd Revised Sheet 55.1 was previously 3rd Revised Sheet 55.01

(AT)

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)	Monthly Rate	Installation Charge	Service and Equipment Charge
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2) - 1st DID Number - Each Additional DID Number		\$200.00(NR) 20.00(NR)	
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00	15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	50.00	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00	138.00	5.50

Effective: January 1, 2010

⁽¹⁾ Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

⁽²⁾ Offered subject to the availability of facilities.

Service Mark of Southwestern Bell Telephone Company.

General Exchange Tariff
Section 13
3rd Revised Sheet 55.01
Replacing 2nd Revised Sheet 55.01
Nissourl Public

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

REC'D JUL 12 2002

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Vision Continuous ion

B. Rates (cont'd)

		MonthlyRate	Installation <u>Charge</u>	Service and Equipment Charge
(AT) (AT)	Direct Inward Dialing Service to Customer Premises-Located Switching Systems for all trunk types except Primary Rate ISDN (cont'd)			
(AT)	Re-instatement of a number to Direct Inward Dialing Number Block (REAL9) (2) - 1st DID Number - Each Additional DID Number		\$200.00(NR) 20.00(NR)	
	Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00	15.75	\$5.50
	 With Multi-frequency (MF) Signaling per trunk (NTP) 	50.00	15.75	5,50
	 With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD) 	50.00	138.00	5.50

Issued: July 12, 2002

Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri

Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis Missouri

St. Louis, Missouri

FILED AUG 11 2002

⁽¹⁾ Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

Offered subject to the availability of facilities.
 Service Mark of Southwestern Bell Telephone Company.

General Exchange Tariff
Section 13
2nd Revised Sheet 55.01
Replacing 1st Revised Sheet 55.01

MISCELLANEOUS SERVICE OFFERINGS

Missouri Public Sorvice Commission

13.7 DID/AIOD SERVICE-(Continued)

REC'D JUL 28 2000

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$50.00 (CR) \$15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	50.00 (CR) 15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	50.00 (CR) 138.00	5.50

CANCELLED

AUG 1 1 2002 3 CLRS 55.01 Public Signal Commission

Service Commission

FILED AUG 3 0 2000

(1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

sm Service Mark of Southwestern Bell Telephone Company.

Issued: July 31, 2000

Effective: August 30, 2000

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 13
1st Revised Sheet 55.01
Replacing Original Sheet 55.01

Missouri Public Sorvice Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

REC'D SEP 0 4 1998

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)	Monthly _ Rate	Installation . Charge .	Service and Equipment . Charge .
Direct Inward Dialing Trunk Termination:(1) - With Dial Pulse (DP) signaling per trunk (NDT)	\$47.10	\$15.75	\$5.50
 With Multi-frequency (MF) Signaling per trunk (NTP) 	47.10	15.75	5.50
- With Dual Tone Multi-frequency (DTMF) Signaling per trunk (NMD)	47.10	138.00	5.50

CANCELLED

AUG 3 0 2000

By 2 NA RS 55.01

Public Service Commussion
MISSOURI

Sowies Commission

FILED OCT 07 1998

(AT) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunksm or SuperTrunk Service.

sm Service Mark of Southwestern Bell Telephone Company.

SEP 0 7 1998

Issued:

Effective:

OCT 0 7 1998

General Exchange Tariff
Section 13
Original Sheet 55.01

MISCELLANEOUS SERVICE OFFERINGS

RECEIVED

13.7 DID/AIOD SERVICE-(Continued)

JUN 21 1995

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching OURI Systems-(Continued)

Public Service Commission

B. Rates-(Continued)

		Monthly Rate	Installation Charge	Service and Equip- ment Charge
	Direct Inward Dialing Service to Customer Premises-Located Switching Systems:-(Continued)			
(MT) (FC)	Direct Inward Dialing Trunk Termination: (1) -With Dial Pulse (DP) signaling per trunk (NDT)	\$47.10	\$15.75	\$5.50
	-With Multi-frequency (MF) Signaling per trunk (NTP).	47.10	15.75	5.50
(RT)	-With Dual Tone Multi- frequency (DTMF) Signaling per trunk (NMD)	47.10	138.00	5.50

CANCELLED

OCT 071998

By S+FS-01

Public Service Commission

MISSOURI

(RT)

(RT)

(FC) (1) Direct Inward Dialing trunk terminations are not applicable with SmartTrunk Service.

Sm Service Mark of Southwestern Bell Telephone Company.

(MT)

Issued: **JUN 2 1 1995**

Effective:

JUL 2 1 1995

FILED

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

JUL 21 1995

Section 13 6th Revised Sheet 55.2 Replacing 5th Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 45.00 (CR) \$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	45.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	9.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	9.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.50	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	2.50 (CR) 10.50(3)	

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Applies to the first number ordered per request, per customer premises, per installation date.

⁽³⁾ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Section 13 5th Revised Sheet 55.2 Replacing 4th Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 40.00 (CR)) \$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	40.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	8.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	8.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.30	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	2.30 (CR)) 10.50(3)	

Effective: July 5, 2013

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Applies to the first number ordered per request, per customer premises, per installation date.

⁽³⁾ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Section 13 4th Revised Sheet 55.2 Replacing 3rd Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 36.00 (CR)) \$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	36.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	7.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	7.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	2.00	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	2.00 (CR)) 10.50(3)	

Effective: January 3, 2013

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Applies to the first number ordered per request, per customer premises, per installation date.

⁽³⁾ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Section 13 3rd Revised Sheet 55.2 Replacing 2nd Revised Sheet 55.2

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 30.00 (CR)	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	30.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	5.50	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.50	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	1.50	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	1.50 (CR)) 10.50(3)	

Effective: July 5, 2012

⁽¹⁾ Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

⁽²⁾ Applies to the first number ordered per request, per customer premises, per installation date.

⁽³⁾ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

Southwestern Bell Telephone Company d/b/a AT&T Missouri

Section 13 2nd Revised Sheet 55.2 Replacing 1st Revised Sheet 55.2

1st Revised Sheet 55.2 was previously 1st Revised Sheet 55.02 (AT)

MISCELLANEOUS SERVICE OFFERINGS

DID/AIOD SERVICE (cont'd) 13.7

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation <u>Charge</u>	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZT5)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.00	10.00(1)	5.50
First individual Direct Inward Dialing number assigned (ZTN)	1.00	10.50(2)	
Each Additional Direct Inward Dialing number assigned (ZTN)	1.00	10.50(3)	

July 5, 2012

JI-2012-0836

Effective: January 1, 2010

Installation Charge does not apply when customer moves service within the same central office and (1) there is no telephone number change.

Applies to the first number ordered per request, per customer premises, per installation date. (2)

⁽³⁾ Applies to all other numbers ordered in addition to the initial number, per request, per premises, per installation date.

General Exchange Tariff
Section 13

Service and

Equipment Charge

Missouri Public Revised Sheet 55.02
Replacing Original Sheet 55.02

Installation

Charge

MISCELLANEOUS SERVICE OFFERINGS 2002

Monthly

Rate

13.7 DID/AIOD SERVICE (cont'd)

Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

		Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
		First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
		Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165.00(1)	5.50
(CT)		First 10 Direct Inward Dialing numbers assigned (ZT5)	5.00	165.00	5.50
(CT)		Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZT6)	5.00	10.00(1)	5.50
(AT)		First individual Direct Inward Dialing number assigned (ZTN)	1.00	10.50(2)	
(AT)		Each Additional Direct Inward Dialing number assigned (ZTN)	1.00	10.50(3)	
(MT)					
	(1)	Installation Charge does not apply when custo and there is no telephone number change.	omer moves se	rvice within the sam	e central office
(CT) (AT) (AT)	(2) (3)	Applies to the first number ordered per request Applies to all other numbers ordered in additional per installation date.			

Issued: August 12, 2002 Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri
Public

CANCELLED January 1, 2010 Missouri Public Service Commission JI-2010-0371 FILED SEP 11 2002

General Exchange Tariff
Section 13

Original Shep 55170

MISCELLANEOUS SERVICE OFFERINGS

REC'D JUL 12 2002

13.7 DID/AIOD SERVICE (cont'd)

Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

CANCELLEN SEP 11 2002

	Monthly Rate	Installation Charge	Service and Equipment Charge
Direct Inward Dialing Service to Customer Premises-Located Switching Systems for Primary Rate ISDN:			
First 100 Direct Inward Dialing numbers assigned (ZT8)	\$ 25.00	\$ 165.00(1)	\$ 5.50
Each additional 100 Direct Inward Dialing numbers assigned over the initial block of 100 numbers (ZT9)	25.00	165,00(1)	5.50
First 10 Direct Inward Dialing numbers assigned (ZTZ)	5.00	165.00	5.50
Each additional 10 Direct Inward Dialing numbers assigned over the initial block of 10 numbers (ZTA)	5.00	10.00(1)	5.50
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(2)		10.00	5.50
Inward Dialing Number Block (REAL9)(2)			
- 1st DID Number		200.00(NR)	
 Each Additional DID Number 		20.00(NR)	

(1) Installation Charge does not apply when customer moves service within the same central office and there is no telephone number change.

(2) Offered subject to the availability of facilities.

Issued: July 12, 2002 Effective: August 11, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis, Missouri

FILED AUG 1 1 2002

Service Commission

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 55.3 Replacing Original Sheet 55.3

3rd Revised Sheet 55.3 was previously 3rd Revised Sheet 55.03 (AT)

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE (cont'd)

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

	Monthly Rate	Installation Charge	Service and Equipment Charge
Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(1)		\$ 10.00	\$ 5.50
Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(1)			
- 1st DID Number		200.00	
 Each Additional DID Number 		20.00	

(1) Offered subject to the availability of facilities.

Issued: December 2, 2009

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By DAVID NICHOLS, President - Missouri St. Louis, Missouri

FILED Missouri Public Service Commission JI-2010-0371

Effective: January 1, 2010

General Exchange Tariff
Section 13

Missouri Publish Sheet 55.03

MISCELLANEOUS SERVICE OFFERINGS 12 2002

13.7 DID/AIOD SERVICE (cont'd)

Service Commission

13.7.1 Direct Inward Dialing Service to Customer Premises-Located Switching Systems (cont'd)

B. Rates (cont'd)

		Monthly Rate	Installation Charge	Service and Equipment Charge
(MT)	Removal of a number from Direct Inward Dialing Number Block, per DID number (REAHZ)(1)	***	10.00	5.50
	Re-instatement of a number to Direct Inward Dialing Number Block (REAL9)(1)		200.00	
	 1st DID Number 		200.00	
(MT)	- Each Additional DID Number		20.00	

(MT) (1) Offered subject to the availability of facilities.

Issued: August 12, 2002

Effective: September 11, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

FILED SEP 11 2002

Service Commission

CANCELLED January 1, 2010 Missouri Public Service Commission JI-2010-0371

General Exchange Tariff Section 13 1st Revised Sheet 56 Replacing Original Sheet 56

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)

A. Additional General Regulations

- 1. Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
- 2. The service includes the central office equipment necessary for the identification of outgoing Long Distance Message Telecommunications Service messages by station number. The billing of messages by station number is the responsibility of the interexchange carrier providing the Long Distance service connection. The billing of messages by station is limited to the cases where the interexchange carrier subscribes to Southwestern Bell Telephone Company's Billing and Recording service as provided in Section 8 of the Access Services Tariff.

The service provides for the identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number where the Long Distance Message Telecommunications Service is provided by Southwestern Bell Telephone Company.

- 3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
- 4. The service must be provided on all lines in a trunk or Network Access Line group. Where the service is requested and provided or more than one trunk or Network Access Line group, each such group will be considered a separate service in determining charges.

(MT)

(CP)

Issued: April 12, 1985 Effective: May 20, 1995

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tar 出足低起班妈克 Original Sheet 56

DEC 20 1983

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Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems

A. Additional General Regulations

- Automatic Identified Outward Dialing (AIOD) Service from customer premises-located switching systems is furnished subject to equipment and facility limitations and the availability of telephone numbers.
- The service includes the central office equipment necessary for identification of outgoing Long Distance Message Telecommunications Service messages and the billing of these messages by station number.
- 3. The service will be provided on calls placed over PBX trunks or Network Access Lines from the local serving central office only. Where AIOD is not available in the customer's local serving central office, it may be provided from a distant serving central office subject to the availability of facilities. In such a case, the PBX trunks or Network Access Lines over which outward calling takes place must be served from the AIOD serving office. In addition, Type 322 interoffice channels, interoffice channel terminals and/or interexchange channels and interexchange channel terminals, as provided in Section 2 of the Private Line Service Tariff, are applicable for the required Data Link.
- The service must be provided on all lines in a trunk or Network Access Line group. Where the service is on more than one trunk or Network Access Line group, each small 2 0 1985 group will be considered a separate service in determining charges.
- . BUC SERVICE COMMISSION The charges for the service as provided in B., following, are oimssour addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
- Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customerprovided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers megessary to maintain proper standards of service.

Issued: DEC 2.9 1983.

Effective:

JAN 0 1 190 ublic Service Commission

General Exchange Tariff
Section 13
3rd Revised Sheet 57
Replacing 2nd Revised Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises Located Switching Systems-(Continued)
 - A. Additional General Regulations-(Continued)
 - 5. The charges for the service as provided in B., following, are in addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
 - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
 - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
 - 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.
 - B. Rates

	Complex	Service and
Monthly	Installation/	Equipment
Rate	Move Charge	<u>Charge</u>

Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:

Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1)......

\$345.75 \$262.50 (CR)\$5.50

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: September 25, 1989 Effective: October 01, 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 13
2nd Revised Sheet 57
Replacing 1st Revised Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)

JUN 27 1986

- A. Additional General Regulations-(Continued)
 - The charges for the service as provided in B publication addition to all applicable charges for the Network Access Lines and connecting arrangement charges as provided in Section 4 of this Tariff.
 - 6. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
 - 7. The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
 - The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

Complex Service and Installation/ Monthly Equipment Rate Move Charge Charge ward Dialing Service from CANCELLED Customer Premises-Located CANCELLED Automatic Identified Out-Switching Systems: the first 10 trunks or public Service Commission Network Access Lines in Tublic Service Commission Network Automatic Identified Out-86**-**84 **Public Service Commission** (a group, minimum charge (NDK)(1), \$345.75 (CR)\$262.50 (CR)\$8.50

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: JUN 27 1986

Effective: JUL 1 1986

(MT)

General Exchange Tariff Section 13

1st Revised Sheet 57

Replacing Original Sheet 57

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises Located Switching Systems-(Continued)

A. Additional General Regulations-(Continued)

APR 15 665

The charges for the service as provided in B., following addition to all applicable charges for the Network APOBEC Seriese Commission and connecting arrangement charges as provided in Section 4 of this Tariff.

- Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customerprovided communication system with switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

B. Rates

Monthly Rate

Complex Installation/ Move Charge

Service and Equipment Charge

Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:

Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1).

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JUL 1 1986

PUBLIC SERVICE COMMISSION

OF MISSOURI

\$345.75

\$159.00

\$5.25

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the customer's premises.

Issued: APR 1 2 1985

Effective: Tor

MAY 20 1985

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

MISCELLANEOUS SERVICE OFFERINGS

Generall Exchange Original Sheet 57 DEC 29 1983 MISSOURI

Public Service Commission

13.7 DID/AIOD SERVICE-(Continued)

- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)
 - A. Additional General Regulations-(Continued)
 - The Telephone Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
 - 8. The rates and charges for the service contemplate the use of standard Telephone Company equipment and serving arrangements.

В. Rates

> Complex Monthly Installation/ Rate Move Charge

Service and Equipment Charge

Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems:

Automatic Identified Outward Dialing Service for the first 10 trunks or Network Access Lines in a group, minimum charge (NDK)(1)...... GANGELLED

MAY 20 1985

PUBLIC SERVICE COMMISSION

OF MISSOURI

\$345.75

\$159.00

\$5.25

(1) Refer to Section 2 of the Private Line Service Tariff for rates applicable to the data channel (Type 322) between the AIOD serving office and the Junio Centica Commission.

Issued: DEC 2 9 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 13 2nd Revised Sheet 58 Replacing 1st Revised Sheet 58

MISCELLANEOUS SERVICE OFFERINGS

- 13.7 DID/AIOD SERVICE-(Continued)
- 13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)
 - B. Rates-(Continued)

(AT)		Monthly _Rate	Complex Installation Move Charge	Service and Equipment Charge
	Automatic Identified Outward Dialing Service from Customer Premises- Located Switching Systems:-(Continued)			
	Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDK)	\$27.15	26.25	(CR)\$5.50
	Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or			
	Network Access Line (NDM)	27.15	26.25	(CR) 5.50

Issued: September 25. 1989 Effective: October 01, 1989

> BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED May 1, 2014 Missouri Public **Service Commission** .II-2014-0380

General Exchange Tariff Section 13 1st Revised Sheet 58 Replacing Original Sheet 58

MISCELLANEOUS SERVICE OFFERINGS

13.7 DID/AIOD SERVICE-(Continued)

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13.7.2 Automatic Identified Outward Dialing Service F#om Customer Premises-Located Switching Systems-(Continued)

JUN 27 1986

B. Rates-(Continued)

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Monthly Rate

Installation/ Move Charge

Equipment Charge

Automatic Identified Outward Dialing Service from Customer Premises-Located Switching Systems: - (Continued)

CANCELLED

OCT 1 1989

Public Service Commission

MISSOURI

Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per

trunk or Network Access Line (NDL).

\$27.15

(NR)\$26.25

(CR)\$8.50

Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or Network Access Line (NDM)

27.15

(NR) 26.25

(CR) 8.50

JUL 1 1986 86-84

Public Service Commission

Issued: JUN 27 1986

Effective:

1 1500

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MISCELLANEOUS SERVICE OFFERINGS

General_Exchange_Tariff DECEMBER 13 Sheet 58

DEC 25 1883

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Service and

DID/AIOD SERVICE-(Continued)

13.7.2 Automatic Identified Outward Dialing Service From Customer Premises-Located Switching Systems-(Continued)

B. Rates-(Continued)

	Monthly Rate	Equipment Charge
Automatic Identified Out- ward Dialing Service from Customer Premises- Located Switching Systems:-(Continued)		
Automatic Identified Outward Dialing Service for the 11th through the 50th trunk or Network Access Line in a group, per trunk or Network Access Line (NDL)	\$27.15	\$5.25
Automatic Identified Outward Dialing Service for the 51st trunk or Network Access Line in a group and each subsequent trunk or Network Access Line in a group, per trunk or		
Network Access Line (NDM)	27.15	5.25

CANGELLED

JUL 1, 1986 PUBLIC SERVICE COMMISSION OF MISSOURI

FILED JAN - 1 198.1 83 - 253 Public Service Commission

Issued: DEC 29 1985 Effective: JAN 0 1 1984

General Exchange Tariff Section 13 Original Sheet 59

MISCELLANEOUS SERVICE OFFERINGS

13.8 DIRECT SALE PLAN

13.8.1 General

The Telephone Company will offer for sale to subscribers or persons entitled to be subscribers of telecommunications services of the Telephone Company items of telephone equipment and associated services as listed in this Section of the Tariff. A copy of any applicable warranties is available for inspection at all Telephone Company locations where equipment is sold and will be given to customers with each purchase. Pursuant to Telephone Authority No. 763, Southwestern Bell Telephone Company will establish and maintain separately identifiable accounts for direct sale items in accordance with the Uniform System of Accounts.

The Company will periodically review its service offerings to determine whether additional items should be added as salable offerings.

13.8.2 Equipment for Sale

A. Customer Convenience Products

Issued: December 29, 1983 Effective: January 01, 984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff Section 13 Original Sheet 60

MISCELLANEOUS SERVICE OFFERINGS

(RESERVED FOR FUTURE USE)

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JI-2014-0380

General Exchange Tariff Section 13 Original Sheet 61

MISCELLANEOUS SERVICE OFFERINGS

(RESERVED FOR FUTURE USE)

Issued: December 29, 1983 Effective: January 01, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
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Missouri Public
Service Commission
JI-2014-0380

General Exchange Tariff Section 13 Original Sheet 62

MISCELLANEOUS SERVICE OFFERINGS

13.9 HEAVY RADAR INTERNAL COMMUNICATIONS SYSTEMS(1)(2)

	Monthly Rates	Service and Equip- ment Charge
Intercom Line Unit (1Z1)	\$1.95	
Two-Wire Private Line Circuit, Ringdown		
Signaling (RDL)	3.95	
PBX Station Line Termination (UYY)	1.90	

- (1) One hundred twenty-month termination agreement is applicable to each item in this system.
- (2) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 63 Replacing 2nd Revised Sheet 63

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(RT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 2nd Revised Sheet 63 Replacing 1st Revised Sheet 63

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1)

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/ Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer. and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

(CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 63 Replacing Original Sheet 63

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1)

(AT)

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/ Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer, and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (AT)

Issued: July 20, 2007 Effective: August 21, 2007

General Exchange Tariff Section 13 Original Sheet 63

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS

13.10.1 Regulations-General

The quoted rates are based upon such limitations as appear below and in other applicable Tariffs of the Telephone Company and would be higher if the liability were extended or unlimited. Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting and Conference/ Alerting Telephone Systems are furnished only subject to the following conditions and regulations:

- A. The Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching and Conference/Alerting Telephone Systems are supplied only for the benefit of the customer, and no other person shall derive any rights from the furnishing of these systems by the Telephone Company. When the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency or Dispatching and Conference/Alerting Telephone System is furnished to a corporation, city, town or municipality, as no person other than the corporation, city, town or municipality, as a legal entity or governmental body, shall be deemed to be a customer, and service furnished to any legal entity or governmental body shall not be interpreted, construed or regarded as being for the benefit of, or creating any contractual rights in or duty toward any individual connected with such corporation, or any individual resident of any city, town or municipality. Any benefit derived from the use of the Group Alerting and Dispatching or the Group Alerting and Public Emergency Reporting and Conference/Alerting Telephone Systems by persons other than the customer is to be considered as incidental. These offerings are subject to the availability and limitations of facilities.
- B. The rates charged for the Group Alerting and Dispatching, the Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems do not con template constant monitoring by the Telephone Company to discover operating defects and malfunctions. The customer shall have the responsibility of discovering such operating defects and malfunctions, and assumes the duty of, and will make such tests as are in the judgment of the customer, required to determine whether the system is functioning properly. The customer shall forthwith notify the Telephone Company whenever the system is not functioning properly.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 64 Replacing 2nd Revised Sheet 64

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Issued: June 1, 2012 Effective: July 1, 2012

CANCELLED
May 1, 2014
Missouri Public
Service Commission

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 2nd Revised Sheet 64 Replacing 1st Revised Sheet 64

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

13.10.1 Regulations-General (cont'd)

C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

(CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri

Section 13 1st Revised Sheet 64 Replacing Original Sheet 64

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

(AT)

13.10.1 Regulations-General (cont'd)

C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing (AT) locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

(AT)

Issued: July 20, 2007 Effective: August 21, 2007

General Exchange Tariff Section 13 Original Sheet 64

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.1 Regulations-General-(Continued)

C. The Telephone Company shall not be liable for any loss or damages arising out of interruptions, defects, failure or malfunctions of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or the Conference/Alerting Telephone Systems which occur during the operation of the system until after it has been duly notified by the customer that the system is not functioning properly, and the Telephone Company has had a reasonable time there after to correct such defect or malfunction. Damages arising out of interruptions, defects, failures or malfunctions of the system after the Telephone Company has been so notified and has had a reasonable time to correct the same shall in no event exceed an amount equivalent to the charges made for the system for the period following notice from the customer until service is restored. The customer indemnifies the Telephone Company against all loss or damage to persons or property occurring from the use, attempted use or failure of the Group Alerting and Dispatching, Group Alerting and Public Emergency Reporting, Emergency Reporting and Dispatching or Conference/Alerting Telephone System before the Telephone Company has been notified as provided herein and before it has had a reasonable time to restore service.

13.10.2 Large System

A. The Large Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment. Stations in different central offices within the same exchange area boundary may be connected to the system.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 65 Replacing 3rd Revised Sheet 65

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Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 65 Replacing 2nd Revised Sheet 65

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

13.10.2 Large System (cont'd)

- B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:
 - The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.
- C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- D. A maximum of four groups may be located at an additional central office.
- E. Message transmission is one way only from the dispatcher's station.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

(CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 2nd Revised Sheet 65 Replacing 1st Revised Sheet 65

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

(AT)

13.10.2 Large System (cont'd)

B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

- C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- D. A maximum of four groups may be located at an additional central office.
- E. Message transmission is one way only from the dispatcher's station.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (AT)

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri
St. Louis, Missouri
ED

Issued: July 20, 2007

General Exchange Tariff Section 13 1st Revised Sheet 65 Replacing Original Sheet 65

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

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- (FC) C. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- (FC) D. A maximum of four groups may be located at an additional central office.
- (FC) E. Message transmission is one way only from the dispatcher's station.

Issued: Feb. 7, 1997 Effective: Mar. 17, 1997

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

Public Service Commission B. Large Group Alerting and Dispatching Service will be furnished for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed as the unexpired portion of the initial contract period bears to the full initial contract period.

- C. Only one party on a party line may be connected to the system.
- D. The total stations connected with the system may be divided into as many as seven groups which can be individually or collectively connected to the dispatcher's station by dialing different digits for each group selected.
- A maximum of four groups may be located at an additional central office.
- F. Message transmission is one-way only from the dispatcher's station.

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General Exchange Tariff

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Issued: DEC 2 9 1983 Effective:

JAN 0 1 1981

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 6th Revised Sheet 66 Replacing 5th Revised Sheet 66

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(RT)

Issued: June 1, 2012 Effective: July 1, 2012

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JI-2014-0380

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 5th Revised Sheet 66 Replacing 4th Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)

13.10.2 Large System (cont'd)

F. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system (56V)	\$151.65(2)	\$100.00	\$6.25
Multigroup system (6EF)	202.05(2)	200.00	6.25
Additional serving offices(1) Single- or multigroup system, each serving office (56W)	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y)	3.45		6.25
Additional grouping equipment, each (6#G)	4.35	10.00	6.25
Alternate line control equipment, each (6EH)	36.75	25.00	6.25
Monitoring line equipment, each (RGA)	5.60		5.50
_	Nonrecurr Charge	•	ervice and ement Charge
Line Connection and Rewire Charges Connection or substitution of subscriber lines subsequent to installation of central office line units			
First Line	\$10.00		\$5.50
Each additional line at same time	1.00		5.50

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply been each dispatcher's station and its serving office and between the serving office with the dispatcher's station additional serving offices on the same system.
- (2) Minimum contract term of 60 months.
- (3) Group Alerting and Dispatching Systems are obsolete applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri St. Louis, Missouri (CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 66 Replacing 3rd Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)

(AT)

13.10.2 Large System (cont'd)

F. Rates

	N.A. and I	Landa Ha Canal	Service and
	Monthly Rate	Installation/	Equipment Charge
-	Rate	Move Charge	Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system (56V)	\$151.65(2)	\$100.00	\$6.25
Multigroup system (6EF)Additional serving offices(1) Single- or multigroup system, each serving	202.05(2)	200.00	6.25
office (56W)	131.80(2)	100.00	6.25
Supplementary Equipment Items:			
Line equipment, each station (56Y)	3.45		6.25
Additional grouping equipment, each (6#G)	4.35	10.00	6.25
Alternate line control equipment, each (6EH)	36.75	25.00	6.25
Monitoring line equipment, each (RGA)	5.60		5.50
	Nonrecurr Charge	•	ervice and ement Charge
Line Connection and Rewire Charges Connection or substitution of subscriber lines subsequent to installation of central office line units	•10.65		
First Line	\$10.00		\$5.50 5.50
Each additional line at same time	1.00		5.50

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply been each dispatcher's station and its serving office and between the serving office with the dispatcher's station additional serving offices on the same system.
- (2) Minimum contract term of 60 months.
- Group Alerting and Dispatching Systems are obsolete applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

 (AT)

Issued: July 20, 2007 Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

General Exchange Tariff Section 13 3rd Revised Sheet 66 Replacing 2nd Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

(FC) F. Rates

		Instal- Service and
	Monthly lation/N	Iove Equipment
	Rate Charge	Charge
	_	-
Common Equipment: (To serve up to		
480 stations) Initial (one) central		
office serving dispatcher station		
Single-group system(56V) \$151.65(2) \$	100.00 \$6.25	
Multigroup system(6EF) 202.05(2) 20	00.00 6.25	
Additional serving offices(1)		
Single- or multigroup system, each		
serving office (56W) 131.80(2) 100.	00 6.25	
Supplementary Equipment Items:		
Line equipment, each station		
(56Y) 3.45	6.25	
Additional grouping equipment, each		
(6#G) 4.35 10.00	6.25	
Alternate line control equipment,		
each (6EH)	6.25	
Monitoring line equipment, each		
(RGA) 5.60	5.50	

Service and

Nonrecurring	Equipme	ent	
	_	Charge	<u>Charge</u>
Line Commetion and Demine Change			
Line Connection and Rewire Charges			
Connection or substitution of sub-			
scriber lines subsequent to instal-			
lation of central office line units			
First Line \$10.00	\$5.50		
Each additional line at same time	1.00	5.50	

- (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply been each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.
- (2) Minimum contract term of 60 months.

Issued: Feb. 7, 1997 Effective: Mar. 17, 1997

General Exchange Tariff
Section 13
2nd Revised Sheet 66
Replacing 1st Revised Sheet 66

MISCELLANEOUS SERVICE OFFERINGS

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13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

SEP 25 1989

13.10.2 Large System-(Continued)

MISSOURI

G. Rates

Public Service Commission

	Monthly Rate	Instal- lation/Move Charge	Service and Equip- ment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system(56V)			(CR)\$6.25
Multigroup system(6EF)	202.05(2)	200.00	6.25
Additional serving offices(1) Single- or multigroup system, eac	h		
serving office (56W)		100.00	6.25
-		CANCELLED	
Supplementary Equipment Items: Line equipment, each station		61 m 40 mm	
(56Y)	3.45		6.25
Additional grouping equipment, each		MAR 1 7 1997	
(6EG)	4.35	2 12/80 = 1	EL (6.25
Altonosto lina control coningent	- E	3	120 O
Alternate line control equipment, each (6EH)	36 75 -	G Service Comm	6.25
Monitoring line equipment, each	30.73	1823888 n.	0.23
(RQA)	5.60		(CR) 5.50
			Service and
	Nonre	curring	Equipment
		erge	Charge
		 _	
Line Connection and Revire Charges Connection or substitution of sub- scriber lines subsequent to instal- lation of central office line units			
First Line		\$10.00	(CR)\$5.50
Each additional line at same tim	e	1.00	(CR) 5.50

(1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.

(2) Minimum contract term of 60 months.

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Effective:

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General Exchange Tariff Section 13 1st Revised Sheet 66 Replacing Original Sheet 66

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MISCELLANEOUS SERVICE OFFERINGS | MISCEL

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

JUN 27 1986

13.10.2 Large System-(Continued)

G. Rates

MISSUURI Public Service Commission

	Monthly Rate	lation/Move Charge	Equipment Charge
Common Equipment: (To serve up to 480 stations) Initial (one) central office serving dispatcher station			
Single-group system(56V)	\$151.65(2)	\$100.00	(CR)\$8.50
Multigroup system(6EF) Additional serving offices(1)		200.00	8.50
Single- or multigroup system, each serving office (56W)		100.00	8.50
Supplementary Equipment Items: Line equipment, each station			
(56Y)	3.45		8.50
Additional grouping equipment, each (6EG)	4.35	10.00	8.50
Alternate line control equipment,			
each (6EH)	36,750	25.00	8.50
each (6EH)	CE1-60		(CR) 8.50
000	was cattleton	recurring Charge	Service and Equipment Charge
Line Connection and Rewire Charges a Connection or substitution 6 5 5 5 5 5	Wice Down		
Connection or substitution of sub-	ale story		

Each additional line at same time

\$10.00 FNLEDCR)\$8.50 1.00 (CR) 8.50 JUL 1 1986 86-84 Public Service Commission

(1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional serving offices on the same system.

(2) Minimum contract term of 60 months.

Issued: JUN 27 1900

Effective:

1 1986

G. Rates

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.2 Large System-(Continued)

DEC 20 1983 f.::ISSUURI Public Service Commission

General Exchange Tariff

Section. 13.

	Monthly Rate_	Instal- lation/Move Charge	Service and Equipment Charge
Common Equipment: (To serve up to			
480 stations) Initial (one) central			
office serving dispatcher station			
Single-group system (56V)		\$100.00	\$4.75
Multigroup system (6EF)	202.05(2)	200.00	4.75
Additional serving offices(1)			
Single- or multigroup system, each			
serving office (56W)	131.80(2)	100.00	4.75
Supplementary Equipment Items: Line equipment, each station			
(56Y)	3.45		4.75
Additional grouping equipment, each		•	
(6EG)	4.35	10.00	4.75
		·	•
Alternate line control equipment,			
each (6EH)	36.75	25.00	4.75
Monitoring line equipment, each			
(RQA)	5.60		4.75

Service and Nonrecurring Equipment Charge Charge Line Connection and Rewire Charges lation of central office line under Tirst Line. . . Connection or substitution of subscriber lines subsequent to instal \$4.75 Each additional line at same time JUL 1

OF MISSOURI (1) In addition, private line charges, as specified in the Private Line Service Tariff, apply between each dispatcher's station and its serving office and between the serving office with the dispatcher's station and additional money of serving offices on the same system.

(2) Minimum contract term of 60 months.

Issued: DEC 2 9 1983

JAN 0 1 1884 Effective:

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 5th Revised Sheet 67 Replacing 4th Revised Sheet 67

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Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 67 Replacing 3rd Revised Sheet 67

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (2) (cont'd)

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations) (1) Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699) (1)	\$70.55	\$50.00	\$6.25
Each Additional Five Answering Stations or Fraction Thereof (59J)	21.15	10.00	6.25
<u>-</u>	Nonrecuri Charge	· ·	ervice and ment Charge
Line Connection and Rewire Charges Connection or substitution of sub scriber lines subsequent to installation of central office line units			
First Line Each additional line at same time	\$10.00 1.00	;	\$5.50 5.50

- (1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.
- (2) Group Alerting and Dispatching Systems are obsolete applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

By DAVID NICHOLS, President – Missouri St. Louis, Missouri (CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 67 Replacing 2nd Revised Sheet 67

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MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (2) (cont'd)

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13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly Rate	Installation/ Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations) (1) Dispatcher's Station and First 20 Answering Stations or Fraction Thereof (699) (1)	\$70.55	\$50.00	\$6.25
Each Additional Five Answering Stations or Fraction Thereof (59J)	21.15	10.00	6.25
	Nonrecur Charge	•	ervice and ment Charge
Line Connection and Rewire Charges Connection or substitution of sub scriber lines subsequent to installation of central office line units			
First Line Each additional line at same time	\$10.00 1.00	:	\$5.50 5.50

(1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

(2) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

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Issued: July 20, 2007 Effective: August 21, 2007

General Exchange Tariff
Section 13
2nd Revised Sheet 67
Replacing 1st Revised Sheet 67

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.3 Small System

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dialcentral office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly	Instal- lation/Move	Service and Equipment
	Rate	Charge	<u>Charge</u>
Small system (to serve up to 40 stations) (1)			
Dispatcher's Station and First 20 Answering Stations or Fraction			
Thereof (699) (1)	\$70.55	\$50.00	(CR)\$6.25
Each Additional Five Answering Stations or Fraction Thereof			
(59J)	21.15	10.00	CR) 6.25
			C
		Nonrecurring	Service and Equipment
		Charge	Charge
Line Connection and Rewire Charges Connection or substitution of sub scriber lines subsequent to			
installation of central office line units			
First Line		\$10.00	(CR)\$5.50
Each additional line at same time		1.00	(CR) 5.50

(1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: September 25, 1989 Effective: October 01, 1989

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 1st Revised Sheet 67 Replacing Original Sheet 67

MISCELLANEOUS SERVICE OFFERINGS

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13.10 GROUP_ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.3 Small System

JUN 27 1986

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or a left thousand the connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.
- C. Rates

	Monthly Rate	Instal- lation/Move Charge	Service and EquipmentCharge
Small system (to serve up to 40			
stations)(1)			
Dispatcher's Station and First 20			
Answering Stations or fraction thereof (699)(1)	\$70.55	\$50.00	(CR)\$8.50
Each Additional Five Answering Stations or fraction thereof			
(59J)	21.15	10.00	(CR) 8.50
			Service and
		Nonrecurring	Equipment
		Charge	Charge

Line Connection and Rewire Charges Connection or substitution of subscriber lines subsequent to installation of central office line units

10.00 (CR)\$8.50 FNLED (CR) 8 50

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Public Service Commission

(1) Private line charges, as specified in Section 2 of the Private Line Service Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: JUN 27 1986

Effective:

July 1 1:30

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.3 Small System

General Exchange Tariff
Section 13
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AMSSOURI
Public Service Commission

- A. The small Group Alerting and Dispatching System is designed to permit a simultaneous connection with a number of exchange telephones so that the customer may make an announcement to or alert those persons connected with the system. The system may be used only with dial central office equipment and is composed of special central office equipment. The system may be used only when all stations are served from a single central office building.
- B. Only individual line customers may be connected to the system.

C. Rates

	Monthly Rate	Instal- lation/Move Charge	Service and Equipment Charge
Small system (to serve up to 40 stations)(1)			
Dispatcher's Station and First 20 Answering Stations or Fraction			•
Thereof (699)(1)	\$70.55	\$50.00	\$4.75
(59J)	21.15	10.00	4.75
	No.	onrecurring Charge	Service and Equipment Charge

Line Connection and Rewire Charges
Connection or substitution of subscriber lines subsequent to
installation of central office

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PUBLIC SERVICE COMMISSION
OF MISSOURI

\$10.00 1.00 FILED N JAN - 1.983

(1) Private line charges as specified in Section 2 of the Private Line Services Tariff, apply between the serving office and the dispatcher's station. Two additional dispatcher's stations allowed per system.

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 6th Revised Sheet 68 Replacing 5th Revised Sheet 68

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Issued: June 1, 2012 Effective: July 1, 2012

CANCELLED
May 1, 2014
Missouri Public
Service Commission
JI-2014-0380

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 5th Revised Sheet 68 Replacing 4th Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)

- 13.10.4 Group Alerting and Public Emergency Reporting System
 - A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
 - B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	Monthly Rate	Service and Equipment Charge
Common Equipment (Including three busy override features) (PN8)(1)(2)	\$20.75	\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.
- (3) Group Alerting and Dispatching Systems are obsolete applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri (CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 4th Revised Sheet 68 Replacing 3rd Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (3) (cont'd)

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- 13.10.4 Group Alerting and Public Emergency Reporting System
 - A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
 - B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	Monthly Rate	Service and Equipment Charge
Common Equipment (Including three busy override features) (PN8)(1)(2)	\$20.75	\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.
- (3) Group Alerting and Dispatching Systems are obsolete applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

Issued: July 20, 2007

(AT)

(AT)

General Exchange Tariff
Section 13
3rd Revised Sheet 68
Replacing 2nd Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

- 13.10.4 Group Alerting and Public Emergency Reporting System
 - A. The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
 - B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

	Monthly <u>Rate</u>	Service and Equipment <u>Charge</u>
Common Equipment (Including three busy override features) (PN8)(1)(2).	\$20.75	(CR)\$5.50

- (1) In addition, the regular one-party business rate will apply.
- (2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: September 25, 1989 Effective: October 01, 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 13 2nd Revised Sheet 68 Replacing 1st Revised Sheet 68

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System UN 27 1986

- A. The Group Alerting and Public Emergency Reporting System is in the total to connect an incoming call simultaneously to a number of cations coming on ing service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- B. Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

C. Rates

Service and Monthly Equipment Rate Charge Common Equipment (Including three busy override features) (PN8)(1)(2). . \$20.75 (CR)\$8.50

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1986 86-84 Public Service Commission

 In addition, the regular one-party business rate will apply. (2) Channel charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

Issued: JUN 27 1986

Effective: 1 1986 JUL

General Exchange Tariff Section 13 1st Revised Sheet 68 Replacing-Original-Sheet-68

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MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

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13.10.4 Group Alerting and Public Emergency Reporting System

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- The Group Alerting and Public Emergency Reporting Systemici Service School Britision connect an incoming call simultaneously to a number of stat ing service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the Termination Charges given below:

The Termination Charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired protion of the initial contract period bears to the full initial contract period.

C. Rates

> Service and Monthly Equipment Rate Charge busy override features) (PN8)(1)(2)... \$4.75

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PUBLIC SERVICE COMMISSION

JUL 1 1986

OF MISSOURI

(1) In addition, the regular one-party business rate will apply.

Common Equipment (Including three

(2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

NOV 3 0 1984 Issued:

Effective: DEC 31 1984

DEC 3 1 1984

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company Public Service Commission St. Louis, Missouri

MISCELLANEOUS SERVICE OFFERINGS

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General Exchange Tariff

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Original Sheet 68

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

13.10.4 Group Alerting and Public Emergency Reporting System

- The Group Alerting and Public Emergency Reporting System is designed to connect an incoming call simultaneously to a number of stations for incoming service only. Only one station may talk while the remainder may monitor the conversation. By means of the busy override feature, more than one incoming call may be connected simultaneously to the system.
- Group Alerting and Public Emergency Reporting Service will be furnished for a minimum contract term of 12 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial tendract period.

Rates

Common Equipment (Including three Mississes Properties of PN8) (1)(2). \$20.75	Service and Equipment Charge
Common Equipment (Including three"	
busy override features) (PN8)(1)(2) \$20.75	\$4.75
Additional Busy Override Feature, per	+
	. 75
group of three (PNA) 7.25	4.75

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In addition, the regular one-party business rate will apply.

(2) Channel Charges as specified in Section 2 of the Private Line Service Tariff are applicable between the serving office and control point for working signal operation.

DEC 2.9 1983 Issued:

Effective:

JAN 0 1 1984

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 69 Replacing 2nd Revised Sheet 69

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Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 2nd Revised Sheet 69 Replacing 1st Revised Sheet 69

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

13.10.5	Emergency	Reporting	System
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A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

CANCELLED July 1, 2012 Missouri Public Service Commission JI-2012-0774 (CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 69 Replacing Original Sheet 69

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

(AT)

13.10.5 Emergency Reporting System

A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (AT)

Effective: August 21, 2007

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

Issued: July 20, 2007

General Exchange Tariff Section 13 Original Sheet 69

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

- 13.10.5 Emergency Reporting System
 - A. Where contract rates have been agreed upon with a municipality as permitted by Missouri law for this service prior to the effective date of the Tariff, the service is furnished in accordance with the provisions, conditions and regulations of this Tariff, except only that the agreed contract rates shall apply in lieu of these Tariff rates.

Issued: December 29, 1983 Effective: January 01, 1984

BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 3rd Revised Sheet 70 Replacing 2nd Revised Sheet 70

(RT)

(RT)

Effective: July 1, 2012

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 2nd Revised Sheet 70 Replacing 1st Revised Sheet 70

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

13.10.5 Emergency Reporting System (cont'd)

B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until June 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn.

Issued: March 3, 2008 Effective: April 2, 2008

(CT)

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 13 1st Revised Sheet 70 Replacing Original Sheet 70

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS (1) (cont'd)

(AT)

13.10.5 Emergency Reporting System (cont'd)

B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

(1) Group Alerting and Dispatching Systems are obsolete – applicable to existing installations at existing locations for existing customers until January 15, 2008, when Group Alerting and Dispatching Systems will be completely withdrawn. (AT)

Issued: July 20, 2007 Effective: August 21, 2007

General Exchange Tariff Section 13 Original Sheet 70

MISCELLANEOUS SERVICE OFFERINGS

13.10 GROUP ALERTING AND DISPATCHING SYSTEMS-(Continued)

- 13.10.5 Emergency Reporting System-(Continued)
 - B. The items of equipment so designated will be furnished at the same location for a minimum contract term of 60 months. Service may be terminated prior to the expiration of the initial contract period upon notice in writing to the Telephone Company a reasonable period in advance and upon payment of all charges for the period service has been rendered and upon payment of the termination charges given below:

The termination charge will be such proportion of the sum of the cost of the equipment installed and the cost of removal, less the immediate recovery value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

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BY R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri