General Exchange Tariff
Section 18
5th Revised Sheet 1
Replacing 4th Revised Sheet 1
5th Revised Sheet 2
2nd Revised Sheet 3
4th Revised Sheet 4
Original Sheet 5
Original Sheet 6
Original Sheet 7

#### SEMI-PUBLIC TELEPHONE SERVICE

The Semi-Public Telephone Service, Section 18 of the General Exchange Tariff, P.S.C. Mo.-No. 35, has been withdrawn, in its entirety, and the contents completely removed.

Issued: January 15, 1997 Effective: April 15, 1997

By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 18
The Revised Sheet 1
Replacing Ind Revised Sheet 1

#### SEMI-PUBLIC TELEPHONE SERVICE

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18.1 Semi-Public Telephone Service will be furnished at the rates shown in the Local Exchange Tariff at locations accessible to transients and collective groups of the general public. Semi-Public Telephone Representational furnished at the following types of locations where the customer desires a directory listing and inward service: clubs, fraternal organizations, educational institutions, hospitals, boarding houses, cigar stores, candy stores and other small places of business. Coin Telephone Service is excluded from the provisions of Docket 20828. Therefore the Telephone Company will continue to own and provide terminal equipment associated with Coin and non-Coin Public and Semi-Public Service.

As of January 26, 1992, all public pay phones will be equipped with Touch-Tone Service, where capabilities exist, as mandated in the American Disabilities Act (ADA) 1990.

In addition, volume control is required on 25 percent of all, but not less than one, semi-public telephones per customer location. Rates and charges for the volume control feature are found in Paragraph 18.13 of this Tariff.

- 18.2 Not more than one semi-public telephone will be installed on the same premises except, when in the judgment of the Telephone Company, additional semi-public telephones are warranted.
- 18.3 Semi-Public Telephone Service is furnished on an individual-line basis.
- 18.4 Semi-Public Telephone Service may be furnished as paralleling service to any other business service, at locations chosen by the customer and agreed to by the Telephone Company, where there is sufficient public and customer need to warrant furnishing combinations of these services.
- 18.5 In a location where there is frequent or material use of slugs, or foreign or mutilated coins, and after the customer has been notified that such practice must be discontinued, the customer shall be required to redeem, at the value for which it was tendered, each slug or foreign or mutilated coin found in the coin receptacle.
- 18.6 Semi-Public Telephone Service is not primarily intended for the use of data service. However, some Semi-Public Telephones allow for the connection of a data terminal and for data transmission. The Telephone Company does not guarantee that all data services will be compatible with this service.

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MISSOURI Public Service Commission

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Issued:

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Effective:

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General Exchange Tariff

Properties 18

3rd Revised Sheet 1

Replacing 2nd Revised Sheet 1

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#### SEMI-PUBLIC TELEPHONE SERVICE

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In addition, volume control is required on 25 percent of all, but not less than one, semi-public telephones per customer location. Rates and changes for the volume control feature are found in Paragraph 18.13 of Change Fariff.

- 18.2 Not more than one semi-public telephone will be installed on the same premises except, when in the judgment of the Telephone Company, and it is semi-public telephones are warranted.
- 18.3 Semi-Public Telephone Service is furnished on an individual Plans GON Public Service is furnished on an individual P
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- 18.6 Semi-Public Telephone Service is not primarily intended for the use of data service. However, some Semi-Public Telephones allow for the connection of a data terminal and for data transmission. The Telephone Company does not guarantee that all data services will be compatible with this service.

  Answering or recording equipment may not be electrically connected as an extension. (1)
- (1) Existing extension arrangements which do not comply with this provision are obsolete, applicable to existing installations at existing locations for existing customers.

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Issued: DEC 0 8 1994

Effective: MAD 0 4

General Exchange Tariff Section 18 2nd Revised Sheet 1 Replacing 1st Revised Sheet 1

#### SEMI-PUBLIC TELEPHONE SERVICE

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18.1 Semi-Public Telephone Service will be furnished at the rates should in the 18.1 Local Exchange Tariff at locations accessible to transients and collective groups of the general public. Semi-Public Telephone Service is or Wiscours furnished at the following types of locations where the customer Services Commission directory listing and inward service: clubs, fraternal organizations, educational institutions, hospitals, boarding houses, cigar stores, candy stores and other small places of business. Coin Telephone Service is excluded from the provisions of Docket 20828. Therefore the Telephone Company will continue to own and provide terminal equipment associated with Coin and non-Coin Public and Semi-Public Service.

As of January 26, 1992, all public pay phones will be equipped with Touch-Tone Service, where capabilities exist, as mandated in the American Disabilities Act (ADA) 1990. Charges for Touch-Tone Service can be found in Section 24 of the General Exchange Tariff.

In addition, volume control is required on 25 percent of all, but not less than one, semi-public telephones per customer location. Rates and charges for the volume control feature are found in Paragraph 18.13 of the ANDELAGED

- 18.2 Not more than one semi-public telephone will be installed on the same premises except, when in the judgment of the Telephone Company, additiona 1995 semi-public telephones are warranted.
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  - (1) Existing extension arrangements which do not comply with this provi obsolete, applicable to existing installations at existing locati existing customers.

Issued:

Effective:

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AU6 3 0 1993 By A. D. ROBERTSON, Assistant Vice President-External Publicies or Vice Commission Southwestern Bell Telephone St. Louis, Missouri

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General Exchange Tariff Section 18 1st Revised Sheet 1 Replacing Original Sheet 1 RECEIVED

#### SEMI-PUBLIC TELEPHONE SERVICE

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- 18.1 Semi-Public Telephone Service will be furnished at the rates shown in the Local Exchange Tariff at locations accessible to transients and quissoup groups of the general public. Semi-Public Telephone Serveca is ordinarily furnished at the following types of locations where the customer desires ammission directory listing and inward service: clubs, fraternal organizations, educational institutions, hospitals, boarding houses, cigar stores, candy stores and other small places of business. Coin Telephone Service is excluded from the provisions of Docket 20828. Therefore the Telephone Company will continue to own and provide terminal equipment associated with Coin and non-Coin Public and Semi-Public Service.
  - As of January 26, 1992, all semi-public pay phones will be equipped with Touch-Tone Service, where capabilities exist, as mandated in the American Disabilities Act (ADA) 1990. Charges for Touch-Tone Service in Section 24 of the General Exchange Tariff.

In addition to Touch-Tone Service, volume control is required po at least one semi-public pay phone per customer leaster. 18.2 Not more than one semi-public telephone will be installe public hears remarks except, when in the judgment of the Telephone Company semi-public telephones are variable. one semi-public pay phone per customer location. Rates and charges for the

- 18.3 Semi-Public Telephone Service is furnished on an individual-line basis.
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- Semi-Public Telephone Service is not intended for data service, and facilities will not be arranged for such use, nor shall any type of answering or recording equipment be electrically connected as an extension. (1)
- 18.7 Charges for mileage, directory listings (other than the primary listing as specified in the Directory Services Section of this Tariff), and miscellaneous equipment are applied in accordance with the applicable rates and regulations of this Tariff.
- (1) Existing extension arrangements which do not comply with this provision are obsolete, applicable to existing installations at existing locations for existing customers.

Issued: APR 2 8 1992 Effective:

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By R. D. BARRON, President-Missouri Division MO. PUBLIC SERVICE COMM\* Southwestern Bell Telephone St. Louis, Missouri

General Exchange Original Sheet

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#### SEMI-PUBLIC TELEPHONE SERVICE

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(1) Existing extension arrangements which do not comply with this provision area maission obsolete, applicable to existing installations at existing locations forexisting customers.

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Effective: JAN 0 1 1984

General Exchange Tariff
Section 18
6th Revised Sheet 2
Replacing 5th Revised Sheet 2

#### SEMI-PUBLIC TELEPHONE SERVICE

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- 18.8 Extension Service on Semi-Public Telephone Service will De Corovided Combinesion same premises. Extension Service is limited to one extension for each Semi-Public Telephone Service. The extension set will be without a coincollecting device and must be provided by the customer subscribing to Semi-Public Telephone Service.
- 18.9 Customers are encouraged to display public telephone signs furnished by the Telephone Company.
- 18.10 Service Connection Charges, as specified in Section 19 of this Tariff, apply to Semi-Public Telephone Service.
- 18.11 Outgoing local messages are charged at twenty five cents (.25) each.

  Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.
- Local messages billed to a Telephone Company calling card, to a third

  (RT) number or placed collect will be charged the appropriate service charge

  (RT) as specified in the Local Exchange Tariff. This charge is in addition to

  the above-mentioned local message charge.

Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable Operator Service Charge as specified in the Local Exchange Tariff.

18.12 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin Semi-Public Telephone Service.

As a condition to the provision of Semi-Public Telephone Service, the occupant of the premises where the service is located must select a Primary Interexchange Carrier to carry the interLATA dialed usage.

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Public Service Commission

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Issued:

SEP 3 0 1996

Effective:

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By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

DEC 7 1998

General Exchange Tariff Section 18 5th Reves CSteeV E D Replacing 4th Revised Sheet 2

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#### SEMI-PUBLIC TELEPHONE SERVICE

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Public Service Commission (MT) 18.7 Charges for mileage, directory listings (other than the primary listing as specified in the Directory Services Section of this Tariff), and miscellaneous equipment are applied in accordance with the applicable rates (MT) and regulations of this Tariff.

- 18.8 Extension Service on Semi-Public Telephone Service will be provided on the same premises. Extension Service is limited to one extension for each Semi-Public Telephone Service. The extension set will be without a coin-collecting device and must be provided by the customer subscribing to Semi-Public Telephone Service.
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Local messages billed to a Telephone Company calling card, to a third number or placed collect will be charged the appropriate Dial Calling Card Station-to-Station, the Operator Station-to-Station or the Person-to-Person Service Charge as specified in the Local Exchange Tariff. This charge is in addition to the above-mentioned local message charge.

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SEP 3 0 1993

Issued:

AUG 3 0 1993

SEP 3 0 1993

MISSOURI Public Service Commission

By A. D. ROBERTSON, Assistant Vice President-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 18
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2
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SEMI-PUBLIC TELEPHONE SERVICE

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- Extension Service on Semi-Public Telephone Service will be provided on the same premises. Extension Service is limited to one waters for Cardina Semi-Public Telephone Service. The extension set will be without a coin-collecting device and must be provided by the customer subscribing to Semi-Public Telephone Service.
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(AT) | (AT) As a condition to the provision of Semi-Public Telephone Service, the occupant of the premises where the service is located must select a Primary Interexchange Carrier to carry the interLATA dialed usage.

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APR 24 1989

Public Service Commission

Issued: MAR 24 1989

Effective: APR 24 1989

General Exchange Tariff
Section 18
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

#### SEMI-PUBLIC TELEPHONE SERVICE

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- 18.8 Extension Service on Semi-Public Telephone Service will be provided on the same premises. Extension Service is limited to one extension Set Plach Semi-Public Telephone Service. The extension set will be evictor coin-collecting device and must be provided by the customer subscribing to Semi-Public Telephone Service.

  (RT) Semi-Public Telephone Service.
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Public Service Commission

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Effective:

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General Exchange Tariff
Section 18
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

#### SEMI-PUBLIC TELEPHONE SERVICE

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- 18.8 Extension Service on Semi-Public Telephone Service will be provided on the same premises. Extension Service is limited to one extension for each Semi-Public Telephone Service. The extension set will be without a coin-collecting device and must be provided by the customer subscribing to Semi-Public Telephone Service.(1)
- 18.9 Customers are encouraged to display public telephone signs furnished by the Telephone Company.
- 18.10 Service Connection Charges, as specified in Section 19 of this Tariff, apply to Semi-Public Telephone Service.
- (CR) 18.11 Outgoing local messages are charged at twenty five cents (25¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.
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  - 18.12 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin Semi-Public Telephone Service.

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Public Service Commission

(1) Existing extension arrangements, including the extension with a coin-collecting device (CUF), at \$.60 per month, which do not comply with this provision are obsolete-applicable to existing installations at existing locations for existing customers.

Issued: JUN 27 1986

Effective: JUL 1 1986

General Exchange Tariff
Section 18

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#### SEMI-PUBLIC TELEPHONE SERVICE

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- 18.9 Customers are encouraged to display public telephone signs furnished by the Telephone Company.
- 18.10 Service Connection Charges, as specified in Section 19 of this Tariff, apply to Semi-Public Telephone Service.
- 18.11 Outgoing local messages are charged at twenty cents (20¢) each. Long distance messages are charged for at the Telephone Company's established Long Distance Message Telecommunications Service rates.

Local calls billed to a Telephone Company credit card, to a third telephone number or placed collect are charged at fifty cents (50¢) each. This charge is in lieu of the above-mentioned charge.

(AT) Requests to verify the status of an access line or to interrupt a busy access line will be charged the applicable operator service charge as specified in the Local Exchange Tariff.

18.12 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin Semi-Public Telephone Service.

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(1) Existing extension arrangements, including the extension with a coin-collecting device (CUF), at \$.60 per month, which do not comply with this provision are obsolete-applicable to existing installations at existing locations for existing customers.

Issued: **NOV** 5 1984

Effective: JAN 1 5 1985

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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Public Service Commission

#### SEMI-PUBLIC TELEPHONE SERVICE

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18.12 The Telephone Company will continue to own and provide terminal equipment and the service associated with coin and non-coin semi-public telephone service.

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JAN 1 5 1985

Public Service Commission

(1) Existing extension arrangements, including the extension with a coin-collecting device (CUF), at \$.60 per month, which do not comply with this provision are obsolete-applicable to existing installations at existing locations for existing customers.

Issued:

Effective:

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General Exchange Tariff Section 18 2nd Revised Sheet 3 Replacing 1st Revised Sheet 3

#### SEMI-PUBLIC TELEPHONE SERVICE

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18.13 COIN TELEPHONE EQUIPMENT AND ENCLOSURES

SEP 25 1989

All equipment/enclosures are subject to availability.

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The following charges apply in addition to any applicable charges to connect Semi-Public or Private Coin Service:

Booths		Instal-	Rearrange/	Service
	Monthly	Lation	Move	and Equip-
	Rate	Charge	Charge	ment Charge
			<del></del>	
Aluminum, each (BAV++)(1) \$	57.30	\$113.00	\$127.75	(CR)\$6.75
Light Control Unit, each (K15)(1).	1.70	7.50	7.50	6.75
Ventilating System, each (CL9)(1).	2.45	7.50	7.50	6.75
Deluxe Glass, each (C96++)(1)	122.70	87.25	87.25	6.75
Wooden Indoor, each (C92++)(1)	55.10	87.25	87.25	6.75
Fortec Enclosures with optional				- 1
pedestals (FTR)(2)(3)	16.40	153.75	157.25	6.75
Walk-up pedestal (CYPUF)(2)	9.85			6.75
Drive-up pedestal (CYPUT)(2)	9.85			6.75
Shelves				
Shelf, each (KS19267)(C86++)(1).	25.55	79.50	79.50	6.75
Shelves with optional pedestals, each	eh e			· <b>· !</b>
(KS20842-L31)(C81)(1)	16.70	113.00	153.25	6.75
(KS20842-L31A)(WXC++)(1)	19.10	113.00	153.25	6.75
Pedestals, each				
$(L141)(CYPW7)(1) \dots$	12.50			6.75
$(L143)(CYPW9)(1) \dots$	12.15			6.75
Modeez 7001 Shelf, each (M72)(2)(3)	5.80	18.25	36.25	6.75
Modeez 8001 Shelf, each (M80)(2)(3)	5.40	18.25	36.25	(CR) 6.75
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		CANCE		

(1) Available for Semi-Public Service only.

(2) Available for Semi-Public or Private Coin Service only.

(3) A charge equivalent to the initial increment of the Premises Work Charge, as found in Section 19 of this tariff, is applicable.

SEP 25 1990 Issued:

Effective:

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OCT 01 1988

General Exchange Tariff Section 18 1st Revised Sheet 3 Replacing Original Sheet 3

#### SEMI-PUBLIC TELEPHONE SERVICE

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C) 18.13 COIN TELEPHONE EQUIPMENT AND ENCLOSURES

AUG 1 0 1987

All equipment/enclosures are subject to availability.

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Public Service Commission The following charges apply in addition to any applicable charges to connect Semi-Public or Private Coin Services

Booths	MONTHLY RATE	INSTAL- LATION CHARGE	REARRANGE/ MOVE CHARGE	SERVICE & EQUIPMENT CHARGE
Aluminum, each (BAV++)(1) Light Control Unit, each (K15)(1).	\$ 57.30 1.70	\$113.00 7.50	\$127.75 7.50	\$17.50 17.50
Ventilating System, each (CL9)(1).	2.45	7.50	7.50	17.50
Deluxe Glass, each (C96++)(1)	122.70		-	17.50
Wooden Indoor, each (C92++)(1)	55.10	87.25	87.25	17.50
Fortec Enclosures with optional			6	
pedestals (FTR)(2)(3)		153.75	157.25	17.50
Walk-up pedestal (CYPUF)(2)	9.85	· · · · · · · · · · · · · · · · · · ·		17.50
Drive-up pedestal (CYPUT)(2)	9.85			17.50
Shelves		•		
Shelf, each (KS19267) (C86++)(1) .	25.55	79.50	79.50	17.50
Shelves with optional pedestals, ea		112 00	150 05	17 50
(KS20842-L31) (C81)(1)	16.70			17.50
(KS20842-L31A) (WXC++)(1) Pedestals, each	19.10	113.00	153.25	17.50
(L141) (CYPW7)(1)	12.50			17.50
(L143) (CYPW9)(1)	12.15			17.50
Modeez 7001 Shelf, each (M72)(2)(3)		18.25	36.25	17.50
Modeez 8001 Shelf, each (M80)(2)(3)		18.25	36.25	17.50

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Public Service Commission

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SEP 15 1987

(1) Available for Semi-Public Service only.

Public Service Commission

(2) Available for Semi-Public or Private Coin Service only.

(3) A charge equivalent to the initial increment of the Premises Work Charge, as found in Section 19 of this tariff, is applicable.

Issued: AUG 14 1987

SEP 15 1387 Effective:

### SEMI-PUBLIC TELEPHONE SERVICE

General Exchange Tariff

DEC 19 1986

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(AT) 18.2 COIN TELEPHONE EQUIPMENT AND ENCLOSURES

All equipment/enclosures are subject to availability.

The following charges apply in addition to any applicable charges to connect Semi-Public or Private Coin Service:

(AT)	Booths				
,		MONTHLY	INSTAL-	REARRANGE/	SERVICE &
		RATE	LATION	MOVE	<b>EQUIPMENT</b>
			CHARGE	CHARGE	CHARGE
(NR)	Aluminum, each (BAV++) (1)	\$ 57.30	\$113.00	\$127.75	\$17.50
(TM)	Light Control Unit, each (K15) (1)	1.70	7.50	7.50	17.50
	Ventilating System, each (CL9) (1)	2.45	7.50	7.50	17.50
ļ	Deluxe Glass, each (C96++) (1)	122.70	87.25	87.25	17.50
(MT)	Wooden Indoor, each (C92++) (1)	55.10	87.25	87.25	17.50
(NR)	Fortec Enclosures with optional				
ļ	pedestals (FTR) (2) (3)	16.40	153.75	157.25	17.50
	Walk-up pedestal (CYPUF) (2)	9.85			17.50
(NR)	Drive-up pedestal (CYPUT) (2)	9.85			17.50
	Shelves				
(MT)	Shelf, each (KS19267) (C86++) (1)	25.55	79.50	79.50	17.50
(NR)	Shelves with optional pedestals, each				
	(KS20842-L31) (C81) (1)	16.70	113.00	153.25	17.50
	(KS20842-L31A) (WXC++) (1)	19.10	113.00	153.25	17.50
	Pedestals, each				
1	(L141) (CYPW7) (1)	12.50			17.50
	(L143) (CYPW9) (1)	12.15			17.50
	Modeez 7001 Shelf, each (M72) (2) (3)	5.80	18.25	36.25	17.50
(NR)	Modeez 8001 Shelf, each (M80) (2) (3)	5.40	18.25	36.25	17.50
<b>)</b>	, , , , , , , , , , , , , , , , , , , ,				

CANCELLED SEP 15 1987

(1) Available for Semi-Public Service only Service Commission
(2) Available for Semi-Public or Pripadi Coin 330 NB only.
(3) A charge equivalent to the initial increment of the Premises Work Charge. found in Section 19 of this tariff, is applicable.

JAN 30 1987

Public 33: 3.50 33 minission

Issued:

DEC 19 1986

Effective JAN WW 1987

(AT) (RT) General Exchange Tariff Section 18

4th Revised Sheet 4

Replacing 3rd Revised Sheet 4

#### SEMI-PUBLIC TELEPHONE SERVICE

DEC - 9 1994

#### 18.13 COIN TELEPHONE EQUIPMENT AND ENCLOSURES-(Continued)

Panel Coin Telephone (1)	Monthly Rate	lation	Organiance Move Charge	MCESETVICE & Equipment Charge
Panel Coin Telephone-enclosure, each				
(AZZ++)	\$10.15	\$62.00	\$76.75	\$ 6.75
Panel Coin Telephone-Single Slot,	•	• -	•	
each (191)				
Rotary Dial/Touch-Tone	33.25	19.00	19.00	6.75
Volume Controls (1) (2) (3)				
Volume Control Handset with				
2'8" cord, each (C87+1)	3.25			6.75
Volume Control Handset with				
4'6" cord, each (C87+2)	3.30			6.75
Loud Button Retrofit Kit (LBZ)	1.00	37.75 (4	k)	6.75
Obsolete Enclosures (3)				
Aluminum, each (CTY)	41.65	99.25	99.25	6.75
Wooden, Indoor, each (CTB++)	8.35	10.00	10.00	6.75
Outdoor, each (CTW)	9.70	10.00	10.00	6.75
Semi-booth, each (CT7)	6.10	10.00	10.00	6.75
Walk-up or Drive-up Mounting,				
each, (CT8++)	11.40	10.00	10.00	6.75
19-A Shelf, each (CUB)	4.10	10.00	10.00	6.75
Chrome Stand, each (C71)	2.20	10.00	10.00	6.75
Modular Coin Telephone Unit,				
each (C26++)	65.60	87.25	87.25	6.75

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths, and shall be responsible for the safe condition will be the booth or booths in respect to such wiring outlets and current.

(1) Available for Semi-Public Service only.

(2) Charge applies to connect, change to or from.

(3) Obsolete-applicable to existing installation Public Service existing customers.

(4) Installation charge applicable to subsequent installations only MAR - 1 1995

Issued: MAR 0 Publig Service Commission Effective: DEC 0 8 1994

General Exchange Tariff
Section 18
3rd Revised Sheet 4
Replacing 2nd Revised Sheet 4

#### SEMI-PUBLIC TELEPHONE SERVICE

18.13	COIN TELEPHONE EQUIPMENT AND ENCLOSURES-(Continued)			RECEIVED		
	Panel Coin Telephone (1)	Monthly Rate	Instal- lation Charge	Rearrande/ Move Charge	Søridge & Equipment Cocharse	
	Panel Coin Telephone-enclosure, each (AZZ++)	\$10.15	\$62.00	Pyblis Sen	os <del>ourn —</del> Vic <del>g</del> Gorbmission	
	Panel Coin Telephone-Single Slot,					
•	each (191)	33.25	19.00	19.00	6.75	
	Touch-Tone	38.40	19.00 <b>C</b> A	NCFS-10ED	6.75	
(CT)	Volume Controls (1) (2) (3)		<b>Q.</b> -			
(,	Volume Control Handset with			. 400E		
	2'8" cord, each (C87+1)	3.25	<b>f</b> UD	R 11995	6.75	
	Volume Control Handset with			-1 1 ( 1 th 1 th 1		
	4'6" cord, each (C87+2)	3.30	中生	W K.S. T	issi016.75	
(NR)	Loud Button Retrofit Kit (LBZ)	1.00	2371755	MISSOURI	6.75	
	Obsolete Enclosures (3)		L do	WI22001		
	Aluminum, each (CTY)	41.65	99.25	99.25	6.75	
	Wooden, Indoor, each (CTB++)	8.35	10.00	10.00	6.75	
	Outdoor, each (CTV)	9.70	10.00	10.00	6.75	
	Semi-booth, each (CT7)	6.10	10.00	10.00	6.75	
	Valk-up or Drive-up Mounting,					
	each, (CT8++)	11.40	10.00	10.00	6.75	
	19-A Shelf, each (CUB)	4.10	10.00	10.00	6.75	
	Chrome Stand, each (C71)	2.20	10.00	10.00	6.75	
	Modular Coin Telephone Unit,					
	each (C26++)	65.60	87.25	87.25	6.75	

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths, and shall be responsible for the safe condition of the booth or booths in respect to such wiring outlets and current.

FILED

(1) Available for Semi-Public Service only.

MAY 231992

(2) Charge applies to connect, change to or from.

(3) Obsolete-applicable to existing installations at existing locations Effet COMM. existing customers.

(4) Installation charge applicable to subsequent installations only.

Issued: APR 2 8 1992

Effective:

MAY 2 8 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 18
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

#### SEMI-PUBLIC TELEPHONE SERVICE

SEP 25 1989

18.13 COIN TELEPHONE EQUIPMENT AND ENCLOSURES (Continued)

MISSOURI

			1811000	
Panel Coin Telephone (1)		Insta <sub>ի ը</sub> ,	Rearrange	⊘om\$eisei <b>ce</b>
	Monthly	Lation	Move	and Equip-
	Rate	Charge	Charge	Charge
Panel Coin Telephone-enclosure, each	ch			<del>-</del>
(AZZ++)	\$10.15	\$62.00	\$76.75	(CR)\$6.75
Panel Coin Telephone-Single Slot,	•	• • • • • • • • • • • • • • • • • • • •	• • • • •	
each (191)				1
Rotary Dial	33.25	19.00	19.00	6.75
Touchtone	38.40	19.00	19.00	6.75
Volume Controls (1) (2)				1
Volume Control Handset with		CANO	CELLED	
2'8" cord, each (C87+1)	3.25			6.75
Volume Control Handset with	•	HIM	1 1000	
4'6" cord, each (C87+2)	3.30		1 1992	6.75
, , , , , , , , , , , , , , , , , , , ,		BYZW	(R.SFI	
Obsolete Enclosures (3)	Pii		e Commissi	
	, ч			ווטוו
Aluminum, each (CTY)	41.65	99.25	OUBL.25	6.75
Wooden, Indoor, each (CTB++) .	8.35	10.00	10.00	6.75
Outdoor, each (CTW)	9.70	10.00	10.00	6.75
V20-2021, 02011 (0011), 0				33,72
Semi-booth, each (CT7)	6.10	10.00	10.00	6.75
Walk-up or Drive-up Mounting,	0.10	20.00	20.00	0.,5
each, (CT8++)	11.40	10.00	10.00	6.75
19-A Shelf, each (CUB)	4.10	10.00	10.00	6.75
Chrome Stand, each (C71)	2.20	10.00	10.00	6.75
Modular Coin Telephone Unit,	2.20	10.00	10.00	1 0.73
	65.60	87.25	87.25	(CB) 6 75
each (C26++)	03.00	01.43	67.23	(CR) 6.75

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths and shall be responsible for the safe condition of the booth or booths in respect to such wiring outlets and current.

(1) Available for Semi-Public Service only.

(2) Charge applies to connect, change to or from.

(3) Obsolete-applicable to existing installations at existing locations for existing customers.

Effective: OCT 01 1966 89 - 14
Public Service Commission

**OCT 1 1989** 

Issued: SEP 25 1980

General Exchange Tariff Section 18 1st Revised Sheet 4 Replacing Original Sheet A

#### SEMI-PUBLIC TELEPHONE SERVICE

AUG 1 0 1987

C) 18.13 COIN TELEPHONE EQUIPMENT AND ENCLOSURES (Continued)

	•		MISS	OURI
Panel Coin Telephone (1)	MONTHLY	INSTAL-	PREARRANGE VICE	SERVICEISSIO
•	RATE	LATION .		EQUIPMENT
		CHARGE	CHARGE	CHARGE
Panel Coin Telephone-enclosure, each		440.00	A77 75	A17 FA
(AZZ++)	\$10.15	\$62.00	\$76.75	\$17.50
Panel Coin Telephone-Single Slot,				
each (191)			10.00	47 50
Rotary Dial	33.25	19.00		17.50
Touchtone	38.40	19.00	19.00	17.50
		CANC	ELLED	
Volume Controls (1) (2)		Challe	<del>-</del>	
Volume Control Handset with		22T 1	1989	47 50
2'8" cord, each (C87+1)	3.25	() (}+ <b>2</b> 7	1300	17.50
Volume Control Handset with		31/Jens/	2.5.74	
4'6" cord, each (C87+2)	- 3.30	D 122	e Commission	17.50
	idu<'	ic Servic	SOURI	
Obsolete Enclosures (3)		MIS	2000	
		22.25	00.05	17.50
Aluminum, each (CTY)	41.65	99.25		17.50
Wooden, Indoor, each (CTB++)	8.35	10.00		17.50
Outdoor, each (CTW)	9.70	10.00	10.00	17.50
Semi-booth, each (CT7)	6.10	10.00	10.00	17.50
Walk-up or Drive-up Mounting,				
each, (CT8++)	11.40	10.00		17.50
19-A Shelf, each (CUB)	4.10			17.50
Chrome Stand, each (C71)	2.20	10.00	10.00	17.50
Modular Coin Telephone Unit,				
each (C26++)	65.60	87.25	87.25	17.50

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths, and shall be responsible for the safe condition of the booth or booths in respect to such wiring outlets and current. FILED

SEP 15 1987

(1) Available for Semi-Public Service only.

(2) Charge applies to connect, change to or from.

Public Service Commission

(3) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: AUG 14 1987

Effective: SEP 15 1987

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General Exchange Tariff Section 18 Original Sheet 4

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## SEMI-PUBLIC TELEPHONE SERVICE

18.2	COIN	TELEPHONE	EQUIPMENT	AND	ENCLOSURES	(Continued)	)
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DEC 19 1980

	Panel Coin Telephone (1)	MONTHLY RATE	INSTAL- LATION CHARGE	MÖVE	/ SERVICE & NIEQUEPHENT Serv <u>ehargenmis</u> sion
<u>د)</u>	Panel Coin Telephone-enclosure, each (AZZ++)	. \$10.15	\$62.00	\$76.75	\$17.50
3	Panel Coin Telephone-Single Slot, each (191)		<b>V</b> 02.00	ψ/στ/3	<b>V</b> 1.130
	Rotary Dial		19.00	19.00	17.50
	Touchtone			19.00	17.50
	Volume Controls (1) (2) (3)				
	Volume Control Handset with	=D			
	Volume Control Handset with 2'8" cord, each (C87+1) CELL Volume Control Handset With	3.25			17.50
-	Volume Control Handset with	7			
[)	Volume Control Handset With 4'6" cord, each (C87+2) 5 10 5	3.30			17.50
(1)	Obsolete Enclosures (4)  Aluminum, each (CTY), whic Service Consumers (CTB++), MISSOL (CTB++), MISSOL (CTB++), MISSOL (CTW)	ommission	7		
	Aluminum, each (CTY), whic Service O.	JR1 <sub>41.65</sub>	99.25	99.25	17.50
	Wooden, Indoor, each (CTB++)	8.35	10.00	10.00	17.50
	Outdoor, each (CTW)	9.70	10.00	10.00	17.50
	Semi-booth, each (CT7)		10.00	10.00	17.50
	Walk-up or Drive-up Mounting,	/0	10.00	10.00	17 50
	each, (CT8++)		10.00	10.00	17.50
	19-A Shelf, each (CUB)		10.00	10.00	17.50
	Chrome Stand, each (C71) Modular Coin Telephone Unit,	2.20	10.00	10.00	17.50
(1)	each (C26++)	65.60	87.25	87.25	17.50

The customer on whose premises a telephone booth or booths is/are to be located is required to furnish, maintain and assume all responsibility for the necessary power wiring and power outlet at the location where the booth or booths is/are to be installed, and to provide the electric current required to properly light and ventilate the booth or booths, and shall be responsible for the safe condition of the booth or booths in respect to such wiring outlets and current.

(1) Available for Semi-Public Service only.

(3) Charge applies to connect, change to or from.

(AT) (4) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: DEC 19 1986

Effective JAN 30 1987

<sup>(2)</sup> A charge equivalent to the initial increment of the Premises Work Charge, as found in Section 19 of this tariff, is applicable.

General Exchange Tariff Section 18 Original Sheet 5

#### SEMI-PUBLIC TELEPHONE SERVICE

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18.14 COIN TELEPHONE EXTENSION STATION SET

AUG 1 0 1987

18.14.1 Custom Telephone Unit (1)

MISSOURI
Public Service Commission

Regulations

A Custom Telephone Unit is a combination of electrical and mechanical telephone parts within a customer-provided telephone enclosure assembled to function as a regular telephone instrument.

The Telephone Company assumes no responsibility for maintenance, repairs or replacement of the customer-provided enclosure used with the Telephone Company Custom Telephone Unit.

Ownership of the Custom Telephone Unit will remain with the Telephone Company. The Telephone Company will continue to provide maintenance subject to availability of replacement parts. No new equipment can be purchased by the Telephone Company to provide this maintenance. Customers may not remove or permit others than the Telephone Company to remove Telephone Company Custom Telephone Units from the customer-provided enclosure.

Rates

The following rate is applicable for a Custom Telephone Unit for a customer-provided telephone enclosure.

Monthly Rate

Customer-Provided antique or decorator telephone with the Custom Telephone Unit (rotary), each (CAW)

\$1.25

CANCELLED

APR 15 1997

BY Service Commission

BUBIC Service Commission

**FILED** 

SEP 15 1987

Public Service Commission

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued:

AUG 14 1987

Effective:

\$EP 15 1987

General Exchange Tariff Section 18 Original Sheet 6

#### SEMI-PUBLIC TELEPHONE SERVICE

RECEIVED

18.14 COIN TELEPHONE EXTENSION STATION SET-(Continued)

AUG 1 0 1987

18.14.2 Telephones (1)

MISSOUR! Public Service Commission

General

Telephones that may be used by Semi-Public telephone customers, are contained in this section and are billed as specified in the Rates section.

Monthly Rate

Rates

Noisy Location Set (control in handset), each (TF3). . . . . . . . 2.05CANCELLED

Coin Telephone Extension with Coin Collector, each (CUF) . .

.60 APR 1 5 1997

18.15 ASSOCIATED ITEMS OF EQUIPMENT FOR SEMI-PUBLIC TELEPHONES (Public Service Commission)
MISSOURI

General Regulations

Associated optional services and items that may be used by Semi-Public telephone customers, such as auxiliary bells, gongs, etc. are contained in this section and are billed as specified in the Rates section.

Auxiliary bells, gongs and other associated electrical equipment directly connected to the telephone network at the customer's premises are grandfathered and will be permitted to remain so long as they are continuously in service for the same customer and at the same premises. Any customer-initiated moves, rearrangements, or change of customer will revoke the grandfather status.

SEP 15 1987

Public Service Commission

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued:

AUG 14 1987

Effective: SEP 15 1987

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 18
PRECEIVED 7

SEMI-PUBLIC TELEPHONE SERVICE

AUG 1 0 1987

18.15 ASSOCIATED ITEMS OF EQUIPMENT FOR SEMI-PUBLIC TELEPHONES(1) (1) (1) Public Service Commission

Rates

	Monthly Rate
Indoor Bell with self-contained relay,	
each (BL6)	\$ 5.15
Extension Bell, each (EXB)	2.20
	1.05
Extension Bell, each (EXBO1)	2.25
Extension Bell, each (XB3)	
3-Inch Bell, each (3VB)	2.05
Bell Chime, each (BEC)	1.10
Extension Gong, each (EXG)	.80
Outdoor Horn, each (GNN)	9.50
Indoor Horn, each (HN2)	3.75
Outdoor Horn, each (HN4)	4.85
Indoor Loud Ringer, each (6NR)	1.95
Outdoor Loud Ringer, each (6NU)	2.50
Push Button, each (BUT)	2.55
Outside Push Button, each (BUTXX)	1.55
Buzzer, each (BUZ)	1.15
Outside Buzzer, each (BUZXX)	1.80
Automatic Answer Only 100A Type, each (AC2)	72.15
Manual Cutoff, each (CFF)	4.50
Outside Cutoff, each (CFFXX)	4.50
Confidencer, each (HUJ)	2.05
Non-continuous Relay, each (LNC)	3.55
Lamp Indication, each (LPN)	3.20
Lamp Indicator, each (LP7)	
Intercom Line each (NCM)	
Intercom Line, each (NCM)	FLLEU 1.70
Tickup, each (tku)	- 1/0

APR 15 1994 STAR S.S.

Public Service Commission FILED

MISSOURI

SEP 15 1987

**Public Service Commission** 

(1) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued:

Effective:

SEP 15 997

AUG 14 1937

General Exchange Tariff
Section 19
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES

#### 19.1.1 General

The charges specified in this Section for the connection, move or change of service, contemplate work being performed by the Telephone Company employees involved at a time when overtime wages do not apply.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs involved applies.

All changes in location of customers' service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying. For a definition of the term "Premises," refer to Section 8 of this Tariff.

Service Charges are in addition to other rates and charges normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of mileage charges.

For regulations covering the payment of Service Charges, refer to Section 17 of this Tariff.

#### 19.1.2 Installment Billing

(CP) (RT)

Residence service charges may be billed in equal amounts over periods not exceeding eight months

Installment Billing allows business customers to negotiate payment of nonrecurring charges for up to four (4) months. Only two such arrangements at any one time will be provided to non-incorporated accounts. This service will only be applicable to those products and services not specified for deferred payment in other sections of this Tariff.

An amount of five dollars (\$5.00) will be applied to the first monthly payment for business customers only for each installment billing arrangement. This charge will only be applied once when multiple orders are issued for one customer, at one location, with one due date.

Issued: July 14, 2000 Effective: August 14, 2000

General Exchange Tariff Section 19 2nd Revised Sheet 1 Replacing 1st Revised Sheet 1

SERVICE CONNECTION CHARGES

RECEIVED

19.1 SERVICE CHARGES

MAY 21 1991

19.1.1 General

MISSOURI

Public Service Commission

The charges specified in this Section for the connection, move or change of service, contemplate work being performed by the Telephone Company employees involved at a time when overtime wages do not apply.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs involved applies.

All changes in location of customers' service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying. For a definition of the term "Premises," refer to Section 8 of this Tariff.

Service Charges are in addition to other rates and charges normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of mileage charges.

For regulations covering the payment of Service Charges, refer to Section 17 of this Tariff.

(AT) 19.1.2 Installment Billing

> Residence service charges may be billed in equal amounts over periods not exceeding eight months. Only one such arrangement at any one time will be provided.

Installment Billing allows business customers to negotiate payment of nonrecurring charges for up to four (4) months. Only two such arrangements at any one time will be provided to nonincorporated accounts. This service will only be applicable to those products and services not specified for deferred payment in other sections of this Tariff.

An amount of five dollars (\$5.00) will be applied to the first monthly payment for business customers only for each installment billing arrangement. This charge will only be applied once when multiple orders are issued for one customer, at one location, with one due date.

CANCELLED

AUG 1 4 2000

3raps1

MAY 2 2 1 19 Service Commission

MISSOURI

By R. D. BARRON, President-Missouri Division

Public Service Commission

JUN 21 1991

Southwestern Bell Telephone Company

St. Louis, Missouri

(AT)

(TM)

General Exchange Tariff Section 19 1st Revised Sheet 1 Replacing Original Sheet 1

SERVICE CONNECTION CHARGES

RECEIVED

19.1 SERVICE CHARGES

JUN 5 1990

19.1.1 General

MISSOURI

**Public Service Commission** 

The charges specified in this Section for the connection, move or change of service contemplate work being performed by the Telephone Company employees involved at a time when overtime wages do not apply.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs involved applies.

All changes in location of customers' service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying. For a definition of the term "Premises," refer to Section 8 of this Tariff.

Service Charges are in addition to other rates and charges normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of mileage charges.

For regulations covering the payment of Service Charges, refer to Section 17 of this Tariff.

Residence service charges may be billed in equal amounts over periods not exceeding eight months. Only one such arrangement at any one time will be provided.

19.1.2 Service and Equipment Charge

A. Description

(CT)

The Service and Equipment Charge is a nonrecurring charge associated with a given service or item of equipment which applies on a per-item basis each time the service or item of equipment is provided.

> CANCELLED JUN 21 1991 BY 21 1991

Public Re-vice Commission

MISSOURI

FILED

JUL 5 1990

Public Service Commission

Issued: JUN 0 5 1990

Effective: JUL 0 5 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

SERVICE CONNECTION CHARGES

General Exchange Tariff

DEC 2 9 1993

Taissouri **Public Service Commission** 

#### 19.1 SERVICE CHARGES

#### 19.1.1 General

The charges specified in this Section for the connection, move or change of service contemplate work being performed by the Telephone Company employees involved at a time when overtime wages do not apply.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs involved applies.

All changes in location of customers' service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying. For a definition of the term "Premises," refer to Section 8 of this Tariff.

Service Charges are in addition to other rates and charges normally applying under the Tariffs. They apply in addition to construction charges made because of unusual costs in establishing service and are not in lieu of mileage charges.

For regulations covering the payment of Service Charges, refer to Section 17 of this Tariff.

Residence service charges may be billed in equal amounts over periods not exceeding four months. Only one such arrangement at any one time will be provided.

#### 19.1.2 Service and Equipment Charge

#### A. Description

The Service and Equipment Charge is a nonrecurring charge associated with a given service or item of equipment which applies on a per-item basis each time the service or item of equipment is provided.

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Public Service Commission

Issued: DEC 29 1983 Effective: JAN 0 1 1984

General Exchange Tariff Section 19 5th Revised Sheet 2 Replacing 4th Revised Sheet 2

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES-(Continued)

#### 19.1.3 Service and Equipment Charge

#### A. Description

The Service and Equipment Charge is a nonrecurring charge associated a given service or item of equipment which applies on a per-item basis each time the service or item of equipment is provided.

#### B. Regulations

Where two or more of the Service and Equipment Charges listed below would occur on the same exchange access line on the same order, only one Service and Equipment Charge is applied. The Service and Equipment Charge applicable is the highest of the charges that would otherwise apply.

Service and Equipment Charge associated with:

-exchange access line

(RT)

- -temporary suspension of service at the customer's request
- -restoral of service after a temporary denial for nonpayment
- -changes to or from Outstate Calling Area (OCA) Service
- -changes to or from Community Optional Service (COS)

### C. Charges

The Service and Equipment Charges, where applicable, are specified in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

Effective: March 01, 1995

Issued: December 08, 1994

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri Missouri Public Service Commission

**CANCELLED** May 1, 2014

JI-2014-0380

General Exchange Tariff
Section 19
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

#### SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

APR 1 1993

19.1.3 Service and Equipment Charge

MISSOUR Public Service Commission

A. Description

The Service and Equipment Charge is a nonrecurring charge associated a given service or item of equipment which applies on a per-item basis each time the service or item of equipment is provided.

B. Regulations

Where two or more of the Service and Equipment Charges listed below would occur on the same exchange access line on the same order, only one Service and Equipment Charge is applied. The Service and Equipment Charge applicable is the highest of the charges that would otherwise apply.

Service and Equipment Charge associated with:

- exchange access line
- changes to or from Touch-Tone
- temporary suspension of service at the customer's request
- restoral of service after a temporary denial for nonpayment
- changes to or from Outstate Calling Area (OCA) Service
- changes to or from Community Optional Service (COS)

C. Charges

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The Service and Equipment Charges, where applicable, are specified in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

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Public Service Commission
MISSOURI

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MAY 1 1993 92-306 MO. PUBLIC SERVICE COMM

Issued:

APR 0 1 1993

Effective: MAY 0 1 1993

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff
Section 19
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

MAY 21 1991

(FC) 19.1.3 Service and Equipment Charge

MISSOUR!

(MT) A. Description

**Public Service Commission** 

The Service and Equipment Charge is a nonrecurring charge associated with a given service or item of equipment which applies on a per-item basis each time the service or item of equipment is provided.

#### B. Regulations

Where two or more of the Service and Equipment Charges listed below would occur on the same exchange access line on the same order, only one Service and Equipment Charge is applied. The Service and Equipment Charge applicable is the highest of the charges that would otherwise apply.

Service and Equipment Charge associated with:

- -exchange access line
- -changes to or from Touch-Tone
- -temporary suspension of service at the customer's request
- -restoral of service after a temporary denial for nonpayment

#### C. Charges

The Service and Equipment Charges, where applicable, are specified in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

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Public Service Commission

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JUN 21 1991

Public Service Commission

Issued: MAY 2 2 1991

Effective: JUN 2 1 1891

General Exchange Tariff
Section 19
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

#### SERVICE CONNECTION CHARGES

- 19.1 SERVICE CHARGES-(Continued)
  - 19.1.2 Service and Equipment Charge-(Continued)

# RECEIVED

B. Regulations

NOV 26 1986

Where two or more of the Service and Equipment Charges listed below would occur on the same exchange access line on the same order. Only one Service and Equipment Charge is applied. The Service Equipment Charge applied is the highest of the charges—that—would other—wise apply.

Service and Equipment Charge associated with:

- -exchange access line
- -changes to or from Touch-Tone
- -temporary suspension of service at the customer's request
- -restoral of service after a temporary denial for nonpayment
- C. Charges

The Service and Equipment Charges, where applicable, are specified in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

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Public Service Commission MISSOURI

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JAN - 1 1987

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Issued:

DEC 01 1986

Effective:

JAN 01 1987

General Exchange Tariff Section 19 1st Revised Sheet 2 Replacing Original Sheet 2

#### SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

19.1.2 Service and Equipment Charge-(Continued)

AUG 24 1984

MISSOURI

B. Regulations

Where two or more of the Service and Equipment Charges lic Service Commission would occur on the same exchange access line on the same order, only one Service and Equipment Charge is applied. The Service and Equipment Charge applicable is the highest of the charges that would otherwise apply.

Service and Equipment Charge associated with:

- -exchange access line
- -changes to or from Touch-Tone
- -temporary suspension of service at the customer's request
- -restoral of service after a temporary denial for nonpayment

C. Charges

The Service and Equipment Charges, where application in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

19.1.3 Premises Work Charges

JAN 1 1987

A. Description

BY 201 R.S. # 2
PUBLIC SERVICE COMMISSION

Standard Service is residence or business service furnished by means of line(s) terminating only in nonbutton or one-button (non-key) telephone instruments.

Premises Work Charges - work associated with customer-requested installations, moves, changes, removals, rearrangements and replacements of customer premises inside wire (including jacks) associated with Standard Service or Wide Area Telecommunications Service (WATS) furnished by means of line(s) terminating only in nonbutton or one-button (non-key) telephone instruments and performed by the Telephone Company on the customer's premises, exclusive of establishing or reestablishing network access.(1)

 In those instances where the Telephone Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customerprovided or maintained inside wire and jacks that are not in accordance with the technical standards for such inside wire and jacks, and the customer elects to have the Telephone Company replace inside wire after pretermining that the trouble is located therein, the customer will be subject; to the the the Charges.

Issued: AUG 24 1964

Effective:

OCT - 8 1984 blic Service Commission By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

(AT)

SERVICE CONNECTION CHARGES

19.1 SFRVICE CHARGES-(Continued)

19.1.2 Service and Equipment Charge-(Continued)

B. Regulations

Section 19 Original-Sheet\_2 DEC 2 9 1983

General Exchange Tariff

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Where two or more of the Service and Equipment Charges listed below would occur on the same exchange access line on the same order, only one Service and Equipment Charge is applied. .... ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charges that would other ment Charge applicable is the highest of the charge applicable is the highest of the charge applicable is the highest of the charge applicable in the highest of the charge applicable is the highest of the charge applicable in the highest of the highest of

Service and Equipment Charge associated with:

- -exchange access line
- -changes to or from Touch-Tone
- DCT 8 1984 -temporary suspension of service at the customer's request PUBLIC SERVICE COMMISSION

-restoral of service after a temporary denial for nonpayment

C. Charges

The Service and Equipment Charges, where applicable, are specified in this Tariff and the Local Exchange Tariff for a given service or item of equipment.

19.1.3 Premises Work Charges

A. Description

Standard Service is residence or business service furnished by means of line(s) terminating only in nonbutton or one-button (non-key) telephone instruments.

Premises Work Charges - work associated with customer requested installations, moves, changes, removals, rearrangements and replacements of customer premises inside wire (including jacks) associated with Standard Service and performed by the Telephone Company on the customer's premises, exclusive of establishing or reestablishing network access.(1)

(1) In those instances where the Telephone Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire and jacks that are not in accordance with the technical standards for such inside wire and jacks, and the customer elects to have the Telephone Company replace inside wire after determining that the trouble is located therein, the customer will be subject to the Premises Work 83 - 253Charges. Public Service Commission

Issued: DEC 29 1983

JAN 0 1 1984 Effective:

General Exchange Tariff
Section 19
4th Revised Sheet 3
Replacing 3rd Revised Sheet 3

#### SERVICE CONNECTION CHARGES

- 19.1 SERVICE CHARGES-(Continued)
  - 19.1.3 Service and Equipment Charge-(Continued)
    - D. Outstate Calling Area (OCA) Service
      - 1. Service and Equipment Charges are applicable when a customer in a Southwestern Bell Telephone Company exchange subscribes to or disconnects Outstate Calling Area (OCA) Service or changes plan options.
      - 2. Service and Equipment Charges, per account:

Residence \$4.00 Business 5.00

3. OCA Service and Equipment Charges will be waived for a period of 60 days commencing with the initial OCA service offering for a particular exchange.

(RT)

Issued: JUNE 22, 1999 Effective: JULY 22, 1999

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 19
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

APR 1 1993

(AT) 19.1.3 Service and Equipment Charge-(Continued)

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Public Service Commission

- D. Outstate Calling Area (OCA) Service
  - Service and Equipment Charges are applicable when a customer in a Southwestern Bell Telephone Company exchange subscribes to or disconnects Outstate Calling Area (OCA) Service or changes plan options.
  - Service and Equipment Charges, per account:

Residence

\$4.00

Business

5.00

- 3. OCA Service and Equipment Charges will be waived for a period of 60 days commencing with the initial OCA service offering for a particular exchange.
- E. Community Optional Service (COS)
  - 1. Service and Equipment Charges are applicable when a customer in a Southwestern Bell Telephone Company exchange subscribes to or disconnects Community Optional Service (COS) or changes plan options.
  - Service and Equipment Charges, per line:

Residence

\$4.00

Business

5.00

3. COS Service and Equipment Charges will be waived for a period of 60 days commencing with the initial COS offering for a particular exchange.

CANCELLED

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**FILED** 

Public Service Commission MISSOURI

MAY 1 1993 92 - 30 b MO. PUBLIC SERVICE COMM.

Issued:

APR 0 1 1993

Effective: MAY 0 1 1993

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff. General Exchange Tariff
Section 19
2nd Revised Sheet 3
Replacing 1st Revised Sheet 3

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

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Issued: DEC 01 1986

Effective:

JAN 01 1987

General Exchange Tariff Section 19 1st Revised Sheet 3 Replacing Original Sheet 3

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MISSOURI Public Service Commission

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES-(Continued)

19.1.3 Premises Work Charges-(Continued)

#### B. Rules

- 1. Premises wire may be provided and maintenance performed by either the Telephone Company or the customer and must be in accordance with the technical standards established by the Telephone Company.
- In the event that the customer provides, maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service. damage to property or death to or injury of the customer or the customer's agent. The customer will save the Telephone Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.
- The Telephone Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at designated locations.
- The Network Interface for the connection of customer premises inside wire consists of a standard jack or its equivalent and is provided as part of the Exchange or Wide Area Telecommunications Service (WATS) Access Line. This Network Interface will be installed at the customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the Network Interface would be in close proximity to the protector or equivalent where the Telephone Company facilities enter the customer's premises, wherever practicable.
- Premises Work Charges are based on the cost of recovering the labor and materials used to complete the premises wiring work orders. They apply to all customer-requested installations, moves, changes, removals, rearrangements and replacements of customer premises inside wire performed by the Company on the customer's premises. These charges apply separately for each service call when billable premises work is performed on premises wire.
- 6. Title to any wire, cable or materials as defined remain with the Company.

JAN 1 1987

BY 2Nd R.S. # 3 PUBLIC SERVICE COMMISSION 00T·8 **1984** 

Issued: AUG 24 1984

Effective:

OCT - 8 1984 By R. D. BARRON, President-Missouri Division Service Commission

Southwestern Bell Telephone Company

St. Louis, Missouri

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SERVICE CONNECTION CHARGES

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General Exchange Tariff

Section 19

Original Sheet 3

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MISSOURI Public Service Commission

19.1 SERVICE CHARGES-(Continued)

19.1.3 Premises Work Charges-(Continued)

#### B. Rules

- Premises wire may be provided and maintenance performed by either the Telephone Company or the customer and must be in accordance with the technical standards established by the Telephone Company.
- In the event that the customer provides, maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property or death to or injury of the customer or the customer's agent. The customer will save the Telephone Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.
- The Telephone Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at designated locations.
- The Network Interface for the connection of customer premises inside wire consists of a standard jack or its equivalent and is provided as part of the Exchange Access Line. This Network Interface will be installed at the customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the Network Interface would be in close proximity to the protector or equivalent where the Telephone Company facilities enter the customer's premises, wherever practicable.
- 5. Premises Work Charges are based on the cost of recovering the labor and materials used to complete the premises wiring work orders. They apply to all customer-requested installations, moves, changes, removals, rearrangements and replacements of customer premises inside wire performed by the Company on the customer's premises. These charges apply separately for each service call when billable premises work is performed on premises wire.

6. Title to any wire, cable or materials is the Company.

OCT - 8 1984 PUBLIC SERVICE COMMISSION OF MISSOURI

Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0-1-1984

General Exchange Tariff
Section 19
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

(RT)

Issued: December 1, 1986 Effective: January 1, 1987

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

General Exchange Tariff
Section 19
1st Revised Sheet 4
Replacing Original Sheet 4

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JUN 27 1980

MISSUURI Public Service Commission

#### SERVICE CONNECTION CHARGES

- 19.1 SERVICE CHARGES-(Continued)
  - 19.1.3 Premises Work Charges-(Continued)
    - C. Charges
      - 1. Time Sensitive Charge Plan

Nonrecurring Charge

 Initial Premises Work Charge
 First 15 minutes or fraction thereof of billable premises work

(CR) \$39.50

- (CR) 14.25
- 2. Exclusions from Time Sensitive Charges

Premises work required to establish or reestablish network access to the Company-provided network interface.

JAN 1 1987

PUBLIC SERVICE COMMISSION
OF MISSIGNE

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JUL 1 1986

Public Service Commission

Issued: JUN 27 1986

Effective:

JUL 1 1988

General Exchange Tariff Section 19 Original Sheet 4

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

19.1.3 Premises Work Charges-(Continued)

C. Charges

1. Time Sensitive Charge Plan

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EMISSOURI Public Service Commission

Nonrecurring
Charge

- Initial Premises Work Charge
- First 15 minutes or fraction
thereof of billable premises

\$27.25

9.50

2. Exclusions from Time Sensitive Charges

Premises work required to establish or reestablish network access to the Company-provided network interface.

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JUL 1 1986

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PUBLIC SERVICE COMMISSION

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**83 - 253** Public Service Commisci

Issued:

DEC\_29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff
Section 19
1st Revised Sheet 5
Replacing Original Sheet 5

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

(RT)

Issued: December 01, 1996 Effective: January 01, 1987

SERVICE CONNECTION CHARGES

1º.1 SERVICE CHARGES-(Continued)

19.1.3 Premises Work Charges-(Continued)

D. Definitions (Applicable to this Tariff section only)

General Exchange Tariff Section 19 Original Sheet 5

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(...ISSOURI Public Service Commission

- 1. Billable Premises Work work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. This includes work preparation, actual work and cleanup. Any work required to establish or reestablish network access to the Company-provided network interface is excluded.
- 2. Estimate a broad statement of expected price which is not necessarily the price the customer will be billed.
- 3. Intrabuilding Network Cable cable in a building that extends the outside plant distribution facilities from the building entrance to equipment rooms, cross connection points, or other distribution points.
- 4. Move a customer-requested move of premises wiring from one location to another on the same premises. JAN = 1301
- 5. Premises (See Section 8 for definition). 84 15 R.S PUBLIC SERVICE COMMISSIC.
- 6. Customer Premises Inside Wire all wire within a customer's premises including connectors, jacks and miscellaneous materials associated with its installation. Premises wiring is located on the customer's side of the Telephone Company-provided Network Interface. Premises wiring may be installed by the Telephone Company or by others.(1)
- Rearrangement work required to unfasten and refasten premises wiring to accommodate a customer's need for temporary relocation of the wire.
- Service Call a premises visit or series of visits by an installer for purposes of performing billable premises work requested at one time by the customer or customer's representative.

Excludes Account 242 type cable such as includes House, Riser, Buried and Aerial.

Issued: DEC 2 9 1983 Effective:

JAN 0 1 1984

General Exchange Tariff
Section 19
5th Revised Sheet 6
Replacing 4th Revised Sheet 6

#### SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES (cont'd)

19.1.4 Travel Charge(1)

**RECD NOV 01 2002** 

#### A. Regulations

#### Service Commission

Nonrecurring Charge

Travel Charge - applies when a trip to the customer's premises is required to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop. The Travel Charge applies for the inside move of a single network interface associated with a single line service. The inside move of a network interface associated with multiple lines or the move of multiple interfaces for the same customer on the same order will be charged as specified in Paragraph 19.2.1.

#### B. Charges

Time-Sensitive Charge Plan

(CT)	- Initial Travel Charge - Residence - First 15 minutes or fraction thereof billable work	\$39.50
(AT)	- Initial Travel Charge - Business	
(AT)	- First 15 minutes or fraction thereof billable work	42.65(CR)
(CT)	<ul> <li>Additional Travel Charge - Residence</li> <li>Each additional 15 minutes or fraction thereof billable work</li> </ul>	14.25
(CT)	<ul> <li>Additional Travel Charge - Business</li> <li>Each additional 15 minutes or fraction thereof billable work</li> </ul>	15.35(CR)

19.1.5 No distinction is made between a "New Installation or Connection" and an "Outside Move." All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.

(CT) (1) Not applicable with DigiLine<sup>SM</sup> Service.

Issued: November 1, 2002

Effective: December 2, 2002

By CINDY BRINKLEY, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

Missouri Public Service Commission

FILED DEC 02 2002

CANCELLED
May 1, 2014
Missouri Public
Service Commission
--:H=2014-0380

General Exchange Tariff
Section 19
4th Revised Sheet 6
Replacing 3rd Revised Sheet 6

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

OCT 25 1994

(AT) 19.1.4 Travel Charge(1)

MO. PUBLIC SERVICE COMM.

A. Regulations

Travel Charge - applies when a trip to the customer's premises is required to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop. The Travel Charge applies for the inside move of a single network interface associated with a single-line service. The inside move of a network interface associated with multiple lines or the move of multiple interfaces for the same customer on the same order will be charged as specified in Paragraph 19.2.1.

B. Charges

Time-Sensitive Charge Plan

#### Nonrecurring Charge

- Initial Travel Charge

- First 15 minute or fraction thereof of billable work . . . . .

\$39.50

- Additional Travel Charge

- Each additional 15 minutes or fraction thereof of billable work . . . . . . . . . . . . . . . .

14.25

19.1.5 No distinction is made between a "New Installation or Connection" and an "Outside Move." All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.

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(AT) (1) Not applicable with DigiLine<sup>SM</sup> Service.

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MISSOURI blic Service Commission

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

Issued:

OCT 2 5 1994

General Exchange Tariff
Section 19
3rd Revised Sheet 6
Replacing 2nd Revised Sheet 6

SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

MAY 21 1991

(FC) 19.1.4 Travel Charge

A. Regulations

MISSOURI

Public Service Commission

Travel Charge - applies when a trip to the customer's premises is required to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop. The Travel Charge applies for the inside move of a single network interface associated with a single-line service. The inside move of a network interface associated with multiple lines or the move of multiple interfaces for the same customer on the same order will be charged as specified in Paragraph 19.2.1.

B. Charges

Time-Sensitive Charge Plan

#### Nonrecurring Charge

- Initial Travel Charge

- First 15 minute or fraction thereof of billable work . . . .

\$39.50

- Additional Travel Charge

- Each additional 15 minutes or fraction thereof of billable

14.25

(FC) 19.1.5 No distinction is made between a "New Installation or Connection" and an "Outside Move." All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.

Public Service Commission
MISSOURI

FILED

JUN 21 1991

Public Service Commission

Issued: MAY 2 2 1991

Effective: JUN 2 1 1997

General Exchange Tariff
Section 19
2nd Revised Sheet 6
Replacing 1st Revised Sheet 6

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

(FC) 19.1.3 Travel Charge

A. Regulations

REGEIVED

NOV 26 1986

Travel Charge - applies when a trip to the customer's premises is required to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop. The Travel Charge applies for the inside move of a single network interface associated with a single-line service. The inside move of a network interface associated with multiple lines or the move of multiple interfaces for the same customer on the same order will be charged as specified in Paragraph 19.2.1.

(CT) B. Charges

Time Sensitive Charge Plan

Nonrecurring Charge

- Initial Travel Charge

- First 15 minute or fraction thereof of billable work . . . .

\$39.50

- Additional Travel Charge

 Each additional 15 minutes or fraction thereof of billable work

14.25

(FC) 19.1.4 No distinction is made between a "New Installation or Connection" and an "Outside Move". All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.

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JUNE 21 1991

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Commission

Public Service Commission

MISSOURI

JAN - 1 1987

Issued:

DEC 01 1986

Effective: JAN 01 1987

General Exchange Tariff Section 19 1st Revised Sheet 6 Replacing Original Sheet 6

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES-(Continued)

19.1.4 Travel Charge

A. Regulations

(CP)

(CP)

(CT)

(CT)

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Travel Charge - applies when a trip to the customer Pablic Comains Bed to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop. The Travel Charge applies for the inside move of a single network interface associated with a singleline service. The inside move of a network interface associated with multiple lines or the movel of multiple interfaces for the same customer on the same order will be charged as specified in Paragraph 19.2.1.

JAN 1 1987

Nonrecurring Charge

Time Sensitive Charges as specified in Paragraph 19.1.3,C

- 19.1.5 No distinction is made between a "New Installation or Connection" and an "Outside Move". All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.
- 19.1.6 In those instances where the Telephone Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire and jacks that are not in accordance with the Telephone Company's technical standards for such inside wire and jacks, the customer is responsible for the payment of the Customer Owned Equipment Trouble Isolation Charge specified in Section 16 of this Tariff. If the customer elects to have the Telephone Company replace customer-provided inside wire and/or jacks after determining that the trouble is located therein, the customer will be subject to the Additional Premises Work Charge as specified in Paragraph 19.1.3, C.1. of this Tariff in addition to the Customer Owned Equipment Trouble Isolation Charge.

Public Service Commission

JUN 27 1986

Effective: JUL 1 1986

SERVICE CONNECTION CHARGES

Section 19
Original Sheet 6
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General Exchange Tariff

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f. MISSOURI

Public Service Commission

19.1 SERVICE CHARGES-(Continued)

19.1.4 Travel Charge

A. Regulations

Travel Charge - applies when a trip to the customer's premises is required to install a network interface or provide service on the Telephone Company's side of the network interface as a result of a customer's request and no other service activity is performed. This includes but is not limited to the installation of a network interface at an existing location or the moving of a protector or aerial drop.

B. Rates

#### Nonrecurring Charge

Travel Charge . . .

\$26.75

- 19.1.5 No distinction is made between a "New Installation or Connection" and an "Outside Move". All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.
- 19.1.6 In those instances where the Telephone Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided or maintained inside wire and jacks that are not in accordance with the Telephone Company's technical standards for such inside wire and jacks, the customer is reponsible for the payment of the Maintenance of Service Charge specified in Section 16 of this Tariff. If the customer elects to have the Telephone Company replace customer-provided inside wire and/or jacks after determining that the trouble is located therein, the customer will be subject to the Additional Premises Work Charge as specified in Paragraph 19.1.3, C.1. of this Tariff in addition to the Maintenance of Service Charge.

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JUL 1 1986

PUBLIC SERVICE COMMISSION OF MISSOURI 序[[]] [] JAN - 1 198;

83 - 253

Public Service Commission

Issued: **DEC** 2 9 1983

Effective:

JAN 0 1 1984

#### P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 19 11th Revised Sheet 7 Replacing 10th Revised Sheet 7

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES (cont'd)

- 19.1.6 Non-application of Service Charges
  - A. Service Charges do not apply to:
    - 1. Exchange access lines for which no basic exchange rates apply, including public telephones.
    - 2. Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, e.g., fire, flood or other acts of God, whether at the same or another location, except as provided pursuant to the Major Disaster Relief Plan as shown in Section 17, Sheet 31 of this Tariff. (1) (CP)(RT)
    - 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
    - 4. Any activity required for the proper maintenance of equipment or service.
    - 5. Partial or full disconnection of service.
    - 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
    - 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
    - Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
    - 9. Orders issued for record purposes.
    - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.
    - 11. Advanced Intelligent Network Services.

(RT) | (RT)

(FC)

(1) Additional Disaster Plan provisions are specified in Section 17 of this tariff.

Effective: December 31, 2006

By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

CANCELLED
May 1, 2014
Missouri Public
Service Commission

Issued: December 1, 2006



General Exchange Tariff
Section 19
10th Revised Sheet 7
Replacing 9th Revised Sheet 7

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES (cont'd)

- 19.1.6 Non-application of Service Charges
  - A. Service Charges do not apply to:
    - 1. Exchange access lines for which no basic exchange rates apply, including public telephones.
    - 2. Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)(2)
    - 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
    - 4. Any activity required for the proper maintenance of equipment or service.
    - 5. Partial or full disconnection of service.
    - 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
    - 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
    - 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
    - 9. Orders issued for record purposes.
    - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

(RT)

(AT)

- (FC) 11. Advanced Intelligent Network Services.
  - (1) For customers displaced by a federal or state declared disaster, e.g., major flooding, tornadoes, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires December 31, 1996.
- (AT) (2) Additional Disaster Plan provisions are specified in Section 17 of this tariff.

Issued: July 22, 2003 Effective: August 21, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri





General Exchange Tariff Section 19 9th Revised Sheet 7 Replacing 8th Revised Sheet 7

SERVICE CONNECTION CHARGES

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#### 19.1 SERVICE CHARGES-(Continued)

#### 19.1.6 Nonapplication of Service Charges

MAY 9 1996

A. Service Charges do not apply to:

#### MISSOURI Public Service Commission

- 1. Exchange access lines for which no basic exchange rates apply, including public telephones.
- 2. Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)

3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.

- 4. Any activity required for the proper maintenance of equipment or service.
- Partial or full disconnection of service.
- 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
- 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
- 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
- Orders issued for record purposes.
- 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.
- 11. VOICE DIAL
- 12. Advanced Intelligent Network Services

(CT) (1) For customers displaced by a federal or state declared disaster, e.g., major flooding, tornadoes, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires on December 31, 1996.

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Issued:

MAY 08 1996

Effective:

Southwestern Bell Telephone St. Louis, Missouri

By HORACE WILKINS, JR., President-Missouri

(RT)

General Exchange Tariff Section 19 8th Revised Sheet 7 Replacing 7th Revised Sheet 7

SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES-(Continued)

RECEIVED

19.1.6 Nonapplication of Service Charges

OCT 24 1995

- A. Service Charges do not apply to:
  - cluding public telephones.
  - 2. Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)(2)
  - 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
  - 4. Any activity required for the proper maintenance of equipment or service.
  - 5. Partial or full disconnection of service.
  - 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
  - 7. Restoral of Services suspended at the customer's request. appropriate Service and Equipment Charge applies when the service is suspended.)
  - Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement ED
  - 9. Orders issued for record purposes.

On the "from" portion of work involved in a transfer of service and equipment from one premises to another. Public Service Commission equipment from one premises to another.

11. VOICE DIAL

12. Advanced Intelligent Network Services

(1) For customers displaced by the major flooding of 1995, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires December 31, 1995.

For customers displaced by the Moberly tornado, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location.

expires December 31, 1995.

DEC 0 1 1995 THE LEASE PER CONTRACTOR

Issued:

(AT)

OCT 2 5 1995

Effective:

General Exchange Tariff Section 19 7th Revised Sheet 7 Replacing 6th Revised Sheet 7

SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

AUG 25 1995

- 19.1.6 Nonapplication of Service Charges
  - A. Service Charges do not apply to:

MO. PUBLIC SERVICE COMM.

- 1. Exchange access lines for which no basic exchange rates apply, including public telephones.
- Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)(2)
- 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons 11995 annoying and anonymous calls, etc. DEC
- Public Service Commission 4. Any activity required for the proper maintenance of equipment of service.
- 5. Partial or full disconnection of service.
- 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
- 7. Restoral of Services suspended at the customer's request. appropriate Service and Equipment Charge applies when the service is suspended.)
- 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
- 9. Orders issued for record purposes.
- On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

(AT) 11. VOICE DIAL

- (1) For customers displaced by the major flooding of 1995, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires December 31, 1995.
- (2) For customers displaced by the Moberly tornado, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This proexpires December 31, 1995.

Issued: AUG 15 1995 Effective: OCT 01 1995

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General Exchange Tariff Section 19 6th Revised Sheet 7 Replacing 5th Revised Sheet 7

SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

JUL 10 1995

19.1.6 Nonapplication of Service Charges

MISSOURI Public Service Commission

- Service Charges do not apply to:
  - Exchange access lines for which no basic exchange rates apply, including public telephones.
  - Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God. whether at the same or another location. (1)(2)
  - Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., company-initiated annoying and anonymous calls, etc.
  - 4. Any activity required for the proper maintenance of equipment of 1995 service.

  - Changing grade of service when customers are upgraded after Massing to take a lower grade of service initially due to facilities being available.
  - Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
  - Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
  - 9. Orders issued for record purposes.
  - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.
- (1) For customers displaced by the major flooding of 1995, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires December 31, 1995.
- (AT) (2) For customers displaced by the Moberly tornado, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision (TA) expires December 31, 1995.

Issued:

(AT)

JUL 1 0 1995

Effective:

MO. PUBLIC SERVICE COMM

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone St. Louis, Missouri

General Exchange Tariff Section 19 5th Revised Sheet 7 Replacing 4th Revised Sheet 7

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

MAY 24 1995

- 19.1.6 Nonapplication of Service Charges
  - A. Service Charges do not apply to:

MO. PUBLIC SERVICE COMM.

- Exchange access lines for which no basic exchange rates apply, including public telephones.
- Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)
- 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
- 4. Any activity required for the proper maintenance of equipment or service. service. JUL 211995
- 5. Partial or full disconnection of service.
- 6. Changing grade of service when customers are upgraded to take a lower grade of service initially due to take a lower grade of service grade gr to take a lower grade of service initially due to fac SB being available.
- Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
- Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
- 9. Orders issued for record purposes.
- On the "from" portion of work involved in a transfer of service and equipment from one premises to another.
- (CT) (1) For customers displaced by the major flooding of 1995, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location.

(CT) This provision expires December 31, 1995.

MAY 24 1995 Issued:

JUN 10 199

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General Exchange Tariff
Section 19
4th Revised Sheet 7
Replacing 3rd Revised Sheet 7

SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES - (Continued)

APR 15 1994

19.1.6 Nonapplication of Service Charges

MISSOURI Public Service Commission

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- A. Service Charges do not apply to:
  - Exchange access lines for which no basic exchange rates apply, including public telephones.
  - Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)
  - 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.

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  - Any activity required for the proper maintenance of equipment or service.
     IIIN 101995
  - 5. Partial or full disconnection of service.
  - 6. Changing grade of service when customers are upgraded in the Service Commission to take a lower grade of service initially due to facilitie Mission being available.
  - 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
  - 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
  - 9. Orders issued for record purposes.
  - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

(CT) (1) For customers displaced by the major river flooding of 1994, Service Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location.

(CT) This provision expires December 31, 1994.

Issued: APR 1 8 1994

Effective MAY 04 1994 MAY -4 1994

(AT)

General Exchange Tariff
Section 19
3rd Revised Sheet 7
Replacing 2nd Revised Sheet 7

#### SERVICE CONNECTION CHARGES

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19.1 SERVICE CHARGES-(Continued)

JUL 12 1993

19.1.6 Nonapplication of Service Charges

MISSOURI Public Service Commission

- A. Service Charges do not apply to:
  - Exchange access lines for which no basic exchange rates apply, including public telephones.
  - Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location. (1)
  - 3. Changes of telephone numbers and associated listing changes CANCELLED service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
  - 4. Any activity required for the proper maintenance of equipment 1. R.S. \*\*
    service.
  - 5. Partial or full disconnection of service.
  - 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
  - 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
  - 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
  - Orders issued for record purposes.
  - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.
- (AT) (1) For customers displaced by the major river flooding in the summer of 1993, Services Charges do not apply to the establishment of service at an interim location nor to the later re-establishment of service at the same or another location. This provision expires December 31, 1993.

Issued: JUL 1 4 1993

Effective: JUL 2 1 1993

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General Exchange Tariff
Section 19
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

#### SERVICE CONNECTION CHARGES

19.1 SERVICE CHARGES-(Continued)

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MAY 21 1991

(FC) 19.1.6 Nonapplication of Service Charges

MISSOURI

A. Service Charges do not apply to:

Public Service Commission exchange rates apply, in-

- Exchange access lines for which no basic exchange rates apply, including public telephones.
- Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location.
- 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
- 4. Any activity required for the proper maintenance of equipment or service.
- 5. Partial or full disconnection of service.
- 6. Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
- 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
- 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
- 9. Orders issued for record purposes.

10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

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JUN 21 1991

Public Service Commission

Issued: MAY 2 2 1991

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General Exchange Tariff Section 19 1st Revised Sheet 7 Replacing Original Sheet 7

#### SERVICE CONNECTION CHARGES

## REGEIVED

### 19.1 SERVICE CHARGES-(Continued)

NOV 26 1986

(FC) 19.1.5 Nonapplication of Service Charges

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A. Service Charges do not apply to:

- Exchange access lines for which no basic exchange rates apply Coincluding public telephones.
- Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location.
- 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
- 4. Any activity required for the proper maintenance of equipment or service.
- 5. Partial or full disconnection of service.
- Changing grade of service when customers are upgraded after having to take a lower grade of service initially due to facilities not being available.
- Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
- Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
- 9. Orders issued for record purposes.

On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

Public Service Commission

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Issued:

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Section 19

General Exchange Tariff

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Public Service Commission

#### SERVICE CONNECTION CHARGES

#### 19.1 SERVICE CHARGES-(Continued)

#### 19.1.7 Nonapplication of Service Charges

- A. Service Charges do not apply to:
  - Exchange access lines for which no basic exchange rates apply, including public telephones.
  - Service re-established, once, after the destruction or partial destruction of the customer's premises by means beyond the control of the customer, i.e., fire, flood or other acts of God, whether at the same or another location.
  - 3. Changes of telephone numbers and associated listing changes for service reasons or Company-initiated reasons, e.g., continuing annoying and anonymous calls, etc.
  - 4. Any activity required for the proper maintenance of equipment or service.
  - 5. Partial or full disconnection of service. JAN 1 1987
  - 6. Changing grade of service when customers are ubgraded after having to take a lower grade of service initially die to facilities not being available.

    OF MISSOURI
  - 7. Restoral of Services suspended at the customer's request. (The appropriate Service and Equipment Charge applies when the service is suspended.)
  - 8. Reassociation of party-line service when the change is made due to Company reasons, e.g., regrouping to maintain party-line fill or clearing cable pair for other service or facility requirement.
  - 9. Orders issued for record purposes.
  - 10. On the "from" portion of work involved in a transfer of service and equipment from one premises to another.

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Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff
Section 19
5th Revised Sheet 8
Replacing 4th Revised Sheet 8

#### SERVICE CONNECTION CHARGES

#### 19.2 MOVE CHARGES

19.2.1 When, at the request of the Customer, the network facilities are required to be moved for a Customer-Provided Communications System, PBX, or Key System, this move will be based on the cost of making the change.

#### **19.3 JACKS**

#### 19.3.1 General

A. All registered terminal equipment and systems, whether customer-provided or Telephone Company-provided, will be directly connected to the tele-communications network through a Network Interface/Demarcation Point. This Network Interface/Demarcation Point will generally consist of a Company-provided standard jack as specified in, or authorized by, the Federal Communications Commission's Registration Program. See Connections of Registered Equipment in Section 4 and Demarcation Point in Section 8.

(RT)

(FC) B. Network Interface Jacks are provided as part of an Exchange Access Line for Standard and Complex Services.

Issued: October 06, 1993 Effective: November 05, 1993

General Exchange Tariff
Section 19
4th Revised Sheet 8
Replacing 3rd Revised Sheet 8

SERVICE CONNECTION CHARGES

DEC 9 1991

19.2 MOVE CHARGES

MISSOURI

19.2.1 When, at the request of the Customer, the network facilities are required to be moved for a Customer-Provided Communications System, PBX, or Key System, this move will be based on the cost of making the change.

19.3 JACKS

19.3.1 General

A. All registered terminal equipment and systems, whether customer-provided or Telephone Company-provided, will be directly connected to the tele-communications network through a Network Interface/Demarcation Point. This Network Interface/Demarcation Point will generally consist of a Company-provided standard jack as specified in, or authorized by, the Federal Communications Commission's Registration Program. See Connections of Registered Equipment in Section 4 and Demarcation Point in Section 8.

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(CT)

19.3.2 Charges

A. Network Interface Jacks are provided as part of an Exchange Access Line for Standard and Complex Services.

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Public Service Commission MISSOURI

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MAY - 9 1992

MO. PUBLIC SERVICE COMM.

Issued: DEC 1 0 1991

Effective: MAY - 9 1992

General Exchange Tariff
Section 19
3rd Revised Sheet 8
Replacing 2nd Revised Sheet 8

SERVICE CONNECTION CHARGES

REGEIVED

19.2 MOVE CHARGES

NOV 26 1986

19.2.1 When, at the request of the Customer, the network facilities are required to be moved for a Customer-Provided Communications System, PBX, or Key System, this move will be based on the cost of Smaking Only State the change.

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19.3 JACKS

19.3.1 General

MAY 9 - 1992 BY 11 TH R.S. 48

- A. All registered terminal equipplic Service Commission or Telephone Company-provided, must MISSPECTLY connected to the telecommunications network through Telephone Company-provided standard jacks as specified in, or authorized by, the Federal Communications Commission's Registration Program.
- (CT) B. The Network Interface is the point of connection where the Telephone Company's installation and maintenance responsibility, on a tariffed basis, ends and the customer's installation and maintenance responsibility begins. It is a Telephone Company-provided jack or its equivalent. See demarcation point in Section 8.

For Standard (non-Key) Services, it is located at the customer's premises as close as possible to the protector and utility entrance at a location which is accessible to the customer. For Complex Services, it is located at a point immediately inside the customer's premises or, where the customer-provided equipment involves "common equipment," at an alternate premises in the same building, if requested by the customer and agreed to by the Telephone Company, and at the end of the network distribution facility, generally within 25 feet (or, with one extension, within 50 feet) of the multiline terminating equipment.

### 19.3.2 Charges

A. Network Interface Jacks are provided as part of an Exchange Access Line for Standard and Complex Services.

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JAN - 1 1987

Issued: DEC 01 1986

Effective: JAN 01 1987

General Exchange Tariff
Section 19
2nd Revised Sheet 8
Replacing 1st Revised Sheet 8

SERVICE CONNECTION CHARGES

19.2 MOVE CHARGES

REGEIVED

(CP) 19.2.1 When, at the request of the Customer, the network facilities are required to be moved for a Customer-Provided Communications, System, PBX, or Key System, this move will be based on the cost of making the change.

19.3 JACKS

#### 19.3.1 General

- A. All registered terminal equipment and systems, whether customer-provided or Telephone Company-provided, must be directly connected to the telecommunications network through Telephone Company-provided standard jacks as specified in, or authorized by, the Federal Communications Commission's Registration Program.
  - B. The Network Interface is the point of connection with the telecommunications network and is the termination of the Exchange Access Line. It is a Telephone Company-provided standard jack or its equivalent.

For Standard (non-Key) Services, it is located at the customer's premises as close as possible to the protector and utility entrance at a location which is accessible to the customer. For Complex Services, it is located at a point immediately inside the customer's premises or, where the customer-provided equipment involves "common equipment," at an alternate premises in the same building, if requested by the customer and agreed to by the Telephone Company, and at the end of the network distribution facility, generally within 25 feet (or, with one extension, within 50 feet) of the multiline terminating equipment.

JAN 1 1987

19.3.2 Charges

A. Network Interface Jacks are provided as part of an Exchange Access Line for Standard and Complex Services.

B. Jacks other than the Network Interface are furnished to Standard Residence and Business Service customers subject to the application of Premises Work Charges found in this Section of this Tariff.

- 301 1 1986

Public Service Commission

Issued: JUN 27 1986

Effective: JUL | 1988

General Exchange Tariff Section 19 1st Revised Sheet 8 Replacing-Original

#### SERVICE CONNECTION CHARGES

19.2 MOVE CHARGES

AUG 2-1 (004)

19.2.1 When network facilities are required to be moved for a PBX, for customer reasons, this move will be based on the cost of making the change. Public Service Commission

#### 19.3 JACKS

#### 19.3.1 General

- A. All registered terminal equipment and systems, whether customer-provided or Telephone Company-provided, must be directly connected to the telecommunications network through Telephone Company-provided standard jacks. Jacks other than the Network Interface may be provided by the Telephone Company or the customer as specified in, or authorized by, the Federal Communications Commission's Registration Program.
- The Network Interface is the point of connection with the telecommunications (AT) network and is the termination of the Exchange or Wide Area Telecommunications Service (WATS) Access Line. It is a Telephone Company-provided standard jack or its equivalent.

For Standard (non-key) Services, it is located at the customer's premises as close as possible to the protector and utility entrance at a location which is accessible to the customer. For Complex Services, it is located at a point immediately inside the customer's premises at the end of the network distribution facility, generally within 25 feet (or, with one extension, within 50 feet) of the multiline terminating equipment.

#### 19.3.2 Charges

- (AT) A. Network Interface Jacks are provided as part of an Exchange or Wide Area Telecommunications Service (WATS) Access Line for Standard and Complex Services.
  - Jacks other than the Network Interface are furnished to Standard Residence and Business Service customers subject to the application of Premises Work Charges found in this Section of this Tariff.

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Issued: AUG 2 4 1984

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By R. D. BARRON, President-Missouri Di Public Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Taffiff Original Sheet 8 DEC 29 1883

MISSOURI **Public Service Commission** 

#### SERVICE CONNECTION CHARGES

#### 19.2 MOVE CHARGES

When network facilities are required to be moved for a PEX, for customer reasons, this move will be based on the cost of making the change.

#### 19.3 JACKS

#### 19.3.1 General

- A. All registered terminal equipment and systems, whether customer-provided or Telephone Company-provided, must be directly connected to the telecommunications network through Telephone Company-provided standard jacks. Jacks other than the Network Interface may be provided by the Telephone Company or the customer as specified in, or authorized by, the Federal Communications Commission's Registration Program.
- B. The Network Interface is the point of connection with the telecommunications network and is the termination of the Exchange Access Line. It is a Telephone Company-provided standard jack or its equivalent.

For Standard (non-Key) Services, it is located at the customer's premises as close as possible to the protector and utility entrance at a location which is accessible to the customer. For Complex Services, it is located at a point immediately inside the customer's premises at the end of the network distribution facility, generally within 25 feet (or, with one extension, within 50 feet) of the multi-line terminating equipment.

#### 19.3.2 Charges

- A. Network Interface Jacks are provided as part of an Exchange Access Line for Standard and Complex Services.
- Jacks other than the Network Interface are furnished to Standard Residence and Business Service customers subject to the application of Premises Work Charges found in this Section of this Tariff.

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JAN -1 1984 **83 - 253** Public Service Commission

Issued: DEC 29 1985

Effective:

General Exchange Tariff
Section 19
3rd Revised Sheet 9
Replacing 2nd Revised Sheet 9

#### SERVICE CONNECTION CHARGES

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Issued: October 06, 1993 Effective: November 05, 1993

May 1, 2014 Missouri Public

General Exchange Tariff
Section 19
2nd Revised Sheet 9
Replacing 1st Revised Sheet 9

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19.3 JACKS-(Continued)

19.3.2 Charges-(Continued)

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Nonrecurring(1)
Charge

(FC) B. Standard Voice and Private Line Jacks

\$ 16.75

(FC) C. Standard Data Jacks

- Programmed, each (RJ45S) (2) . . . . . . 16.50

- Universal, each (RJ41S) (2). . . . . . . 28.25

- Multiple Universal, each (RJ41M)(2)(3) . 251.75

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(RT) (1) Applies in addition to the appropriate Service and Equipment Charge.

(2) Nonconditioned - voice grade only. The Telephone Company will not be responsible for failure of service associated with data transmission.

(3) Includes multiple mounting for up to 16 circuits (RJM2X).

Issued: DEC 01 1986

Effective: JAN 01 1987

General Exchange Tariff
Section 19
1st Revised Sheet 9

Replacing Original Sheet 9

### SERVICE CONNECTION CHARGES | REGIS

19.3 JACKS-(Continued)

19.3.2 Charges-(Continued)

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Nonrecurring Charge

(1) MISSOURI Public Service Commission

C. Standard Voice and Private Line Jacks

\$ 16.75

D. Standard Data Jacks

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- Programmed, each (RJ45S) (2) . . . . . . 16.50

- Universal, each (RJ41S) (2)..... 28.25

- Multiple Universal, each (RJ41M)(2)(3) . 251.75

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PUBLIC SERVICE COMMISSION
OF MISSOURI

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Public Service Commission

(1) Applies in addition to the appropriate Service and Equipment or Premises Work Charges.

(2) Nonconditioned - voice grade only. The Telephone Company will not be responsible for failure of service associated with data transmission.

(CT) (3) Includes multiple mounting for up to 16 circuits (RJM2X).

Issued: AUG 29 1986

Effective:

OCT 7 1986

By. R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 19 Original Sheet 9

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Nonrecurring Wallic Service Commission Charge

SERVICE CONNECTION CHARGES

19.3 JACKS-(Continued)

19.3.2 Charges-(Continued)

(NR) Standard Voice and Private Line Jacks - Weatherproof (3 position) jack for marine and recreation vehicle use, each (RJ15C) . . . . . . . . . \$ 16.75 (NR) D. Standard Data Jacks - Programmed, each (RJ45S) (2) . . . . . 16.50 - Universal, each (RJ41S) (2). . . . . . 28.25 - Multiple data jack for use with both fixed lose loop and programmable data equipment: Multiple line data jack common equip-

ment for up to eight lines, each

 $(RJ26X)(3) \dots \dots \dots \dots \dots \dots$ 

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(1) Applies in addition to the appropriate Service and Equipment or Premises
Work Charges. 1986 Work Charges.

(2) Nonconditioned - voice grade only. The Telephone Company will not be 84 responsible for failure of service associated with data transmission

(3) Includes 8 line circuit cards (RJ26S).

JUN 27 1986 Issued:

Effective:

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By. R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 20 1st Revised Sheet 1 Replacing Original Sheet 1

# SERVICE LINE SERVICE(1)

# 20.1 STANDARD ARRANGEMENT

20.1.1 Service lines may be connected with the Telephone Company's facilities in a central office through circuits provided by the Telephone Company at a rate of \$1.10 per month, per line.

# 20.2 GENERAL REGULATIONS

- 20.2.1 The primary service area for service lines connected to a central office is the same as that for customers within the exchange in which the service lines are located. Service lines may be connected with only one central office and may not be extended across exchange area boundaries.
- 20.2.2 Contracts are executed with an agent representing all service line customers on the line, and the agent is responsible for the payment in full of all charges to the account. Contracts are executed with the agent for a period of one year, terminable thereafter upon 30-days written notice. All charges are payable in advance, except toll charges which are payable monthly in arrears.
- 20.2.3 Under the service line rates shown in Paragraph 20.1.1, the Telephone Company provides pole leads and circuits from the central office to a junction point at or near the initial rate area boundary. Beyond this junction point, customers are required to furnish and maintain the pole lead or both, as the case may be.

(1) Obsolete - applicable to existing installations at existing locations for existing Customers.

Issued: June 5, 1989 Effective: July 5, 1989

(CT)

# SERVICE LINE SERVICE(1)

# 0.1 STANDARD ARRANGEMENT

20.1.1 Service lines may be connected with the Telephone Company's facilities in a central office through circuits provided by the Telephone Company at a rate of \$1.10 per month, per line.

#### 20.2 GENERAL REGULATIONS

- 20.2.1 The primary service area for service lines connected to a central office is the same as that for customers within the exchange in which the service lines are located. Service lines may be connected with only one central office and may not be extended across exchange area boundaries.
- 20.2.2 Contracts are executed with an agent representing all service line customers on the line, and the agent is responsible for the payment in full of all charges to the account. Contracts are executed with the agent for a period of one year, terminable thereafter upon thirty days' written notice. All charges are payable in advance, except toll charges which are payable monthly in arrears.
- 20.2.3 Under the service line rates shown in Paragraph 20.1.1, the Telephone Company provides pole leads and circuits from the central office to a junction point at or near the initial rate area boundary. Beyond this junction point, customers are required to furnish and maintain the pole lead or both, as the case may be.

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(1) Obsolete - applicable to existing customers at existing locations.

Issued: DEC 29 1983

Effective:

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General Exchange Tariff
Section 20
1st Revised Sheet 2
Replacing Original Sheet 2

# SERVICE LINE SERVICE(1)

# 20.2 GENERAL REGULATIONS-(Continued)

20.2.4 Customer's lines, instruments and apparatus must be constructed, maintained and operated so as to insure satisfactory service or connection will not be permitted.

Failure to provide satisfactorily for the proper maintenance shall be considered a voluntary termination of the contract by the customer (agent).

20.2.5 Extension Service is not furnished in connection with Service Line Service.

# 20.3 SERVICE LINES CONNECTED WITH A CENTRAL OFFICE

- 20.3.1 The rate for service lines specified in Paragraph 20.1.1 applies when five or more customers are connected to the line and entitles customers to switching service and to one listing for each main telephone.
- 20.3.2 If there are less than five customers connected to the line, the rate for a residence customer is the rate for five residence customers divided by the number of total customers connected to the line. The rate per residence customer shall not exceed the residence rate for Exchange Service for a corresponding class of service within the base rate area.

(CT) (1) Obsolete - applicable to existing installations at existing locations for existing customers.

Issued: June 5. 1989 Effective: July 5, 1989

SERVICE LINE SERVICE(1)

General Exchange Tariff

Section 20

DEC 25 1000

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Public Service Commission

20.2 GENERAL REGULATIONS-(Continued)

20.2.4 Customer's lines, instruments and apparatus must be constructed, maintained and operated so as to insure satisfactory service or connection will not be permitted.

Failure to provide satisfactorily for the proper maintenance shall be considered a voluntary termination of the contract by the customer (agent).

- 20.2.5 Extension Service is not furnished in connection with service line service.
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  - 20.3.1 The rate for service lines specified in Paragraph 20.1.1 applies when five or more customers are connected to the line and entitles customers to switching service and to one listing for each main telephone.
  - 20.3.2 If there are less than five customers connected to the line, the rate for a residence customer is the rate for five residence customers divided by the number of total customers connected to the line. The rate per residence customer shall not exceed the residence rate for Exchange Service for a corresponding class of service within the base rate area.

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JUL 5 1989

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Public Service Commission

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(1) Obsolete - applicable to existing customers at existing locations.

Issued: DEC 29 1883

Effective:

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General Exchange Tariff
Section 22
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

# SUSPENSION OF SERVICE

#### 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED

# 22.1.1 By the Telephone Company(1)

# A. Residence Service

A customer's service may be suspended for nonpayment of all undisputed, delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. Basic local telecommunications service may not be disconnected for

customer non-payment of a delinquent charge for other than basic local telecommunications service. The customer's written notice shall be sent or delivered to the customer at least ten days prior to the date of the proposed discontinuance. Basic telecommunications service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A customer

have at least 21 days from the rendition of a bill to pay the charges stated.

At least 24 hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Issued: September 29, 2000 Effective: December 1, 2000

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 21
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1
and 1st Revised Sheet 2

**Extension Service** 

The Extension Service section has been removed in its entirety.

(RT)

Issued: December 01, 1986 Effective: January 01, 1987

General Exchange Tariff Section 21 1st Revised Sheet 1 Replacing Original WIBBBB

# **EXTENSION SERVICE**

- 21.1 Extension Service provides the user with the capability for griginating, calls from or receiving calls at locations in addition to the location of the main station where such services are connected to the same SOURI exchange access line as the main station. **Public Service Commission**
- 21.2 Extension Service consists of an extension station line. An extension station line consists of wiring on a customer's premises to the jack or outlet of the extension station location other than the inside wiring associated with the telephone jack or outlet of a main station location.
- 21.3 An extension station line component is associated with each Extension Service location to which a customer-provided instrument is connected.
- (CT) 21.4 For charges applicable to circuits between different buildings or different premises, see Section 2 of the Private Line Service Tariff.
  - Extension Service is furnished in accordance with such standard wiring plans as may be adopted by the Company.
  - Extension Service is not furnished in connection with Service Line Service as covered in Section 20 of this Tariff.
  - 21.7 Extension Service may be furnished in connection with Suburban Line Service provided it is located on the same premises as the main station. Extension Service on suburban lines is provided subject to the right of the Telephone Company to remove such service whenever it interferes with the satisfactory operation of the line.
  - 21.8 Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted. Extension stations are not listed, except as provided in Section 6 of this Tariff, and no additional free listings are allowed in connection with the main station on account of the extension stations.

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JAN 1 1987

PUBLIC SERVICE COMMISSION OF MISSOUN

Issued: JUN 15 1984 Effective: JUL 15 1984

JUL 15 1984

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

General Exchange Fariff

Original Sheet 1

DEC 20 1000

#### EXTENSION SERVICE

- 21.1 Extension service provides the user with the capability for or receiving calls at locations in addition to the location commission of the main station where such services are connected to the same exchange access line as the main station.
- 21.2 Extension service consists of an extension station line. An extension station line consists of wiring on a customer's premises to the jack or outlet of the extension station location other than the inside wiring associated with the telephone jack or outlet of a main station location.
- 21.3 An extension station line component is associated with each extension service location to which a customer-provided instrument is connected.
- 21.4 Refer to the Private Line Service Tariff for private line charges applicable to extension service. For urban mileage, see Section 12 of this Tariff.
- 21.5 Extension service is furnished in accordance with such standard wiring plans as may be adopted by the Company.
- 21.6 Extension service is not furnished in connection with Service Line Service as covered in Section 20 of this Tariff.
- 21.7 Extension service may be furnished in connection with suburban line service provided it is located on the same premises as the main station. Extension service on suburban lines is provided subject to the right of the Telephone Company to remove such service whenever it interferes with the satisfactory operation of the line.
- 21.8 Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted. Extension stations are not listed except as provided in Section 6 of this Tariff, and no additional free listings are allowed in connection with the main station on account of the extension stations.

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Public Service Commission

Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff
Section 21
1st Revised Sheet 2
Replacing Original Sheet 2

# EXTENSION SERVICE

- 21.9 Extension Service furnished in connection with flat rate service must not be located so as to restrict its use to the customer, his representatives or members of his immediate family.

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- (RT) 21.10 Extension Service, in connection with service furnished at locations where the same discount would not apply for a main station and exchange service.
  - 21.11 Refer to Section 4 of this Tariff for information regarding Ringer Equivalence for the maximum number of extension lines.

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Issued:

JUN 15 1984

Effective:

JUL 15 1984

JUL 15 1984

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

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General Exchange Tariff
Section 21
Original Sheet 2
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Public Service Commission

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

#### EXTENSION SERVICE

- 21.9 Extension service furnished in connection with flat rate service must be located so as to restrict its use to the customer, his representatives or members of his immediate family.
- 21.10 Where the main or dial extension service is at a business location, business rates apply to both services. However, the residence extension station line component will apply to residence extension station lines at business locations provided the extension station line is equipped with a non-dial station set and provided that the customer has business service at this location. Extension service in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.
- 21.11 Refer to Section 4 of this Tariff for information regarding Ringer Equivalence for the maximum number of extension lines.



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Issued: DEC 29 1983

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General Exchange Tariff
Section 22
3rd Revised Sheet 1
Replacing 2nd Revised Sheet 1

# SUSPENSION OF SERVICE

#### 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED

# 22.1.1 By the Telephone Company(1)

# A. Residence Service

A customer's service may be suspended for nonpayment of all undisputed, delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. Basic local telecommunications service may not be disconnected for

customer non-payment of a delinquent charge for other than basic local telecommunications service. The customer's written notice shall be sent or delivered to the customer at least ten days prior to the date of the proposed discontinuance. Basic telecommunications service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A customer

have at least 21 days from the rendition of a bill to pay the charges stated.

At least 24 hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

The Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Issued: September 29, 2000 Effective: December 1, 2000

CANCELLED
May 1, 2014
Missouri Public
Service Commission

By JAN NEWTON, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 22
2nd Revised Sheet 1
Replacing 1st Revised Sheet 1

SUSPENSION OF SERVICE

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22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED

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22.1.1 By the Telephone Company(1)

A. Residence Service

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A customer's service may be suspended for nonpayment of all undisputed, delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. Notwithstanding the foregoing, the Telephone Company shall not suspend a customer's service for charges not originating with the Telephone Company, interexchange carriers, or other local exchange companies unless otherwise authorized by the Missouri Public Service Commission. The customer's written notice shall be sent or delivered to the customer at least five days prior to the date of the proposed discontinuance. Service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A customer shall have at least 21 days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued by the Company within the last months or where the customer incurs toll or other charges at any time Firing the billing period which are equal to at least 400 percent of the Solution the deposit or guarantee previously required from the customer, which case payment may be demanded for the toll charges by a telephone Call to the customer followed by written notification of such demand.

At least 24 hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

When a customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be suspended at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be suspended is provided. The written notice shall state how a customer has evidenced an intent not to pay charges when due.

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(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Issued: DEC 0 9 1991

Effective: JAN 0 8 1992

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JAN 8 1992

General Exchange Tariff
Section 22
1st Revised Sheet 1
Replacing Original Sheet 1

SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED

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22.1.1 By the Telephone Company(1)

SEP 6 1991

A. Residence Service

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A customer's service may be suspended for nonpayment of all undisputersion delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. This written notice shall be sent or delivered to the customer at least five days prior to the date of the proposed discontinuance. Service shall not be suspended on a day when the offices of the Telephone Company

shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A customer shall have at least 21

days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued by the Company within the last 12 months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the

customer, in which case payment may be demanded for the collection by a telephone call to the customer followed by written notification of such demand.

JAN 6 1992
At least 24 hours preceding a suspension, the Telephone company shall to make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken commission MISSOURI

When a customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be suspended at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be suspended is provided. The written notice shall state how a customer has evidenced an intent not to pay charges when due.

The Telephone Company shall postpone a suspension for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

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Effective: OCT 0 9 1991

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SUSPENSION OF SERVICE

DEC 29 1203

General Exchange Tariff

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Public Service Commission

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED

22.1.1 By the Telephone Company(1)

# A. Residence Service

For nonpayment of undisputed, delinquent state or interstate long distance service charges billed by Southwestern Bell or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both, after a written notice has been furnished to the customer. This written notice shall be sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. Service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued by the Company within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges by a will be to call to the customer followed by written notification of such demand.

At least 24 hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it Service Commission MISSOURI

When a customer incurs charges not covered by a deposit or guaranty and evidences an intent not to pay such charges when due, service may be suspended at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be suspended is provided. The written notice shall state how a customer has evidenced an intent not to pay charges when due.

The Telephone Company shall postpone a suspension for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

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(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Issued: DEC 2 9 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 22 2nd Revised Sheet 2 Replacing 1st Revised Sheet 2

# SUSPENSION OF SERVICE

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

#### 22.1.1 By the Telephone Company(1)-(Continued)

# Residence Service-(Continued)

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The Telephone Company shall postpone a suspension for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.

#### **Business Service** B.

A customer's service may be suspended for nonpayment of all undisputed, delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. Notwithstanding the foregoing, the Telephone Company shall |not suspend a customer's service for charges not originating with the Telephone Company, interexchange carriers, or other local exchange companies unless otherwise authorized by the Missouri Public Service Commission. The customer's written notice shall be sent or delivered to the customer at least five days prior to the date of the proposed discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

#### C. Residence or Business Service

A customer's service may be suspended for abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of a long distance charge.

A customer's service may be suspended for failure on the part of the customer to remove or disconnect unauthorized attachments or connections to Telephone Company facilities after being furnished written notice.

(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Effective: January 08, 1992

Southwestern Bell Telephone Company

Issued: December 09, 1991

By R. D. BARRON, President-Missouri Division

**CANCELLED** May 1, 2014 Missouri Public JI-2014-0380

Service Commission

St. Louis, Missouri

(CT)

(CI)

(C)

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General Exchange Tariff
Section 22
1st Revised Sheet 2
Replacing Original Sheet 2

#### SUSPENSION OF SERVICE

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22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

SEP 6 1991

22.1.1 By the Telephone Company(1)-(Continued)

B. Business Service

MISSOURI
Public Service Commission

A customer's service may be suspended for nonpayment of all undisputed, delinquent charges for services furnished the customer, authorized users, and any other charges for which the customer has agreed to be responsible, including but not limited to charges for services originated or charges accepted at the customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the customer's account from terminated accounts billed to the same customer; and any charges pursuant to Section 17, Paragraph 17.4., of this Tariff, where the customer has executed a Contract of Guaranty, after a written notice has been furnished to the customer. This written notice shall be sent or delivered to the customer at least five days prior to the date of the proposed discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been

(FC) C. Residence or Business Service

furnished to the customer.

(AT) A customer's service may be suspended for abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of a long distance charge.

A customer's service may be suspended for failure on the part of the customer to remove or disconnect unauthorized attachments or connections to Telephone Company facilities after being furnished written notice.

CANCELLED

JAN 8 1992 BY 2 M R.S. # 2

(1) For provisions and charges associated with restoring service Commission suspension, see Section 16 of this Tariff.

Public Service Commission
Suspension, see Section 16 of this Tariff.

Issued: SEP 0 9 1991

Effective: 007 0 9 1991

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

OCT 8 1991

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SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

22.1.1 By the Telephone Company(1)-(Continued)

B. Business Service

General Exchange Tariff
Section 22
OFIGENAL SHEET 2

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LISSOURI
Public Service Commission

For nonpayment of state or interstate long distance service charges billed by Southwestern Bell or exchange service charges including any FCC-approved end user charge or both, after a written notice has been furnished to the customer. This written notice shall be sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after 48 hours' written notice has been furnished to the customer.

- C. For abuse or fraudulent use of service. Abuse or fraudulent use of service includes the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of a long distance charge.
- D. For failure on the part of the customer to remove or disconnect unauthorized attachments or connections to Telephone Company familiates after being furnished written notice.

22.1.2 At Their Own Request

A. General

By late RS

**Public Service Commission** 

- 1. More than one period of suspension may be permitted in ASO Pealendar year provided at least one month's full rental shall be paid between each period of suspension.
- 2. If the service is placed on temporary suspension for more than four months, there will be an extension of the contract period equivalent to the time the service is suspended where the initial contract period is in excess of one month.

JAN - 1 1984

83 - 253

(1) For provisions and charges associated with restoring service after suspension, see Section 16 of this Tariff.

Issued: DEC 29 1983

Effective

JAN 0 1 1984

General Exchange Tariff
Section 22
4th Revised Sheet 3
Replacing 3rd Revised Sheet 3

#### SUSPENSION OF SERVICE

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

- (AT) 22.1.1 By the Telephone Company-(Continued)
  - D. Resold Residence and Business Service

Customers transferred to the Telephone Company's local service because of their Local Service Providers failure to pay the Telephone Company will have their service terminated 30 days from the date of transfer if they have not selected a new Local Service Provider.

# 22.1.2 At Their Own Request

#### A. General

(AT)

- 1. More than one period of suspension may be permitted in any one calendar year provided at least one month's full rental shall be paid between each period of suspension.
- 2. If the service is placed on temporary suspension for more than four months, there will be an extension of the contract period equivalent to the time the service is suspended where the initial contract period is in excess of one month.
- 3. Temporary suspension of service may begin on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
- 4. Service will be suspended upon sufficient notice from the customer. Service will not be suspended on Sundays and Holidays.
- 5. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 6. Suspended service will be restored upon sufficient notice from the customer. Service will not be restored on Sundays and Holidays. There is no additional charge for restoration of service.
- 7. The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request.

	Residence	<u>Business</u>
Service and Equipment Charge	\$17.25	\$20.50

Issued: April 1, 1998 Effective: May 8, 1998

By PRISCILLA HILL-ARDOIN, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

May 1, 2014
Missouri Public
Service Commission

**CANCELLED** 

General Exchange Tariff
Section 22
3rd Revised Sheet 3
Replacing 2nd Revised Sheet 3

#### SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

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SEP 6 1991

(MT) 22.1.2 At Their Own Request

#### A. General

(HT)

# MISSOURI Public Service Commission

- More than one period of suspension may be permitted in any one calendar year provided at least one month's full rental shall be paid between each period of suspension.
- 2. If the service is placed on temporary suspension for more than four months, there will be an extension of the contract period equivalent to the time the service is suspended where the initial contract period is in excess of one month.
- Temporary suspension of service may begin on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
- 4. Service will be suspended upon sufficient notice from the customer. Service will not be suspended on Sundays and Holidays.
- Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 6. Suspended service will be restored upon sufficient notice from the customer. Service will not be restored on Sundays and Holidays. There is no additional charge for restoration of service.
- 7. The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request.

Service and Equipment Charge . . . . \$17.25 \$20.50

CANCELLED

MAY 08 1998

Public Service Commission

Issued: **SEP 0** 9 1991

Effective: 007 0 9 1991

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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OCT 8 1991

General Exchange Tariff Section 22 2nd Revised Sheet 3 Replacing 1st Revised Sheet 3

SUSPENSION OF SERVICE

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22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

SEP 2.5 1989

22.1.2 At Their Own Request-(Continued)

MISSOURI

A. General-(Continued)

Public Service Commission

- Temporary suspension of service may begin on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
- 4. Service will be suspended upon sufficient notice from the customer. Service will not be suspended on Sundays and Holidays.
- Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- Suspended service will be restored upon sufficient notice from the customer. Service will not be restored on Sundays and Holidays. There is no additional charge for restoration of service.
- The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request.

Residence Business

Service and Equipment Charge . . . . (CR)\$17.25 (CR)\$20.50

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OCT - 8 1991 **Public Service Commission** MISSOURI

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OCT 1 1989 89 - 14
Public Service Commission

Issued:

SEP 25 1980

Effective: OCT 01 1900

General Exchange Tariff Section 22 1st Revised Sheet 3

Replacing Original Sheet.

JUN 27 1986

MISSUURI Public Service Commission

# SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

22.1.2 At Their Own Request-(Continued)

- A. General-(Continued)
  - Temporary suspension of service may begin on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
- (CT) Service will be suspended upon sufficient notice from the customer. Service will not be suspended on Sundays and Holidays.
  - Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- (AT) Suspended service will be restored upon sufficient notice from the customer. Service will not be restored on Sundays and Holidays. There is no additional charge for restoration of service.
- (FC) 7. The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request.

Residence

Business

Service and Equipment Charge . . . . (CR) \$41.75

(CR) \$85.50

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Issued:

JUN 27 1986

Effective

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General Exchange Tariff Section 22

\_Original Sheet 3

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# SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

22.1.2 At Their Own Request-(Continued)

# A. General-(Continued)

- Temporary suspension of service may begin on any day of the month provided notice is given sufficiently in advance for arrangements to be made.
- 4. Service will be restored promptly during day hours except on Sundays and holidays upon sufficient notice from the customer. There is no charge made for this restoration of service.
- 5. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 6. The following Service and Equipment Charge will apply for temporary suspension of service at the customer's request.

Service and Equipment Charge . . . . \$21.75 \$21.00

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JUL 1 1986

PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN - 1 1934 83 - 253 Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

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General Exchange Tariff
Section 22
2nd Revised Sheet 4
Replacing 1st Revised Sheet 4

#### SUSPENSION OF SERVICE

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

- 22.1.2 At Their Own Request-(Continued)
  - B. Temporary Suspension of Customer's Entire Service
    - Complete temporary suspension of service is available to customers for any grade of business and residence service, individual line (flat, measured), party-line and Private Branch Exchange Service, except Service Line Service. Neither outward nor inward service is provided during the period of suspension.
    - 2. Temporary suspension of service with reduction in charges is permitted for any period of one month or more.
    - 3. The reduction in rate for the period of suspension is equal to 50 per-cent of the Exchange Service charges, including charges for Directory Listings and mileage.
    - 4. At the request of the customer, calling parties are advised of the telephone number of a telephone designated by the customer at which he may be reached or his calls received. Customers requesting to initiate, change or discontinue this transfer arrangement during the temporary suspension period will be charged one-half (1/2) of the Service and Equipment Charge for temporary suspension. In view of the possibility of errors, arrangements for advising calling parties of the telephone number of a telephone at which the customer may be reached or his calls received are made with the understanding that the customer assumes all risks in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete a particular call.

Issued: November 24, 1997 Effective: December 24, 1997

Service Commission

General Exchange Tariff
Section 22
Ist Revised Sheet 4
Replacing Original Sheet 4

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MISSUURI Public Service Commission

# SUSPENSION OF SERVICE

- 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)
  - 22.1.2 At Their Own Request-(Continued)
    - B. Temporary Suspension of Customer's Entire Service
      - 1. Complete temporary suspension of service is available to customers for any grade of business and residence service, individual line (flat, measured, semi-public), party-line and Private Branch Exchange Service, excepting Service Line Service. Neither outward nor inward service is provided during the period of suspension.
      - 2. Temporary suspension of service with reduction in charges is permitted for any period of one month or more.
      - The reduction in rate for the period of suspension is equal to 50 percent of the Exchange Service charges, including charges for Directory Listings and mileage.
      - 4. At the request of the customer, calling parties are advised of the telephone number of a telephone designated by the customer at which he may be reached or his calls received. Customers requesting to initiate, change or discontinue this transfer arrangement during the temporary suspension period will be charged one-half (½) of the Service and Equipment Charge for temporary suspension. In view of the possibility of errors, arrangements for advising calling parties of the telephone number of a telephone at which the customer may be reached or his calls received are made with the understanding that the customer assumes all risks in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete a particular call.

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Public Service Commission MISSOURI

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Public Service Commission

Issued: JUN 27 1986

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Effective:

JUL 1 1986

SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

22.1.2 At Their Own Request-(Continued)

- B. Temporary Suspension of Customer's Entire Service
  - l. Complete temporary suspension of service is available to customers for any grade of business and residence service, individual line (flat, measured, semi-public), party-line and Private Branch Exchange Service, excepting Service Line Service. Neither outward nor inward service is provided during the period of suspension.
  - Temporary suspension of service with reduction in charges is permitted for any period of one month or more.
  - 3. The reduction in rate for the period of suspension is equal to 50 percent of the Exchange Service charges, including charges for Directory Listings and mileage.
  - 4. At the request of the customer, calling parties are advised of the telephone number of a telephone designated by the customer at which he may be reached or his calls received. In view of the possibility of errors, arrangements for advising calling parties of the telephone number of a telephone at which the customer may be reached or his calls received are made with the understanding that the customer assumes all risks in connection therewith, and that no liability attaches to the Telephone Company by reason of failure to complete a particular call.

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General Exchange Tariff

DEC 29 1283

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**Public Service Commission** 

Section 22

Issued: **DEC** 29 1983

Effective: JAN 0 ! 1984

General Exchange Tariff
Section 22
1st Revised Sheet 5
Replacing Original Sheet 5

#### SUSPENSION OF SERVICE

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(cont'd)

# 22.1.2 At Their Own Request-(cont'd)

- C. Temporary Suspension of Centrex Service
  - 1. Temporary suspension of a part of the customer's service is available when the customer has Centrex Service.
  - 2. A reduction in rate is applicable to Centrex stations billed separately. The period of suspension will be for a minimum of at least two months. In any event, a reduction in rate shall not be applicable to the minimum number of stations required with Centrex Systems. Regular charges are applicable to all other services and facilities continued in service.
  - 3. The reduction in rate for the period of suspension is equal to 50 percent of the regular charges for the services and facilities temporarily suspended.
- (AT) D. Temporary Suspension of Plexar Service

(AT)

- 1. Temporary suspension of a part of the customer's service is available when the customer has Plexar Service.
- 2. The customer needs to provide to the Telephone Company the number of exchange access lines to be put on suspension. The customer will not be charged for these exchange access lines during the period of suspension.

Issued: August 2, 2002 Effective: September 1, 2002

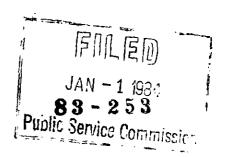
SUSPENSION OF SERVICE

22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(Continued)

22.1.2 At Their Own Request-(Continued)

- C. Temporary Suspension of Centrex Service
  - 1. Temporary suspension of a part of the customer's service is available when the customer has Centrex Service.
  - 2. A reduction in rate is applicable to Centrex stations billed separately. The period of suspension will be for a minimum of at least two months. In any event, a reduction in rate shall not be applicable to the minimum number of stations required with Centrex Systems. Regular charges are applicable to all other services and facilities continued in service.
  - 3. The reduction in rate for the period of suspension is equal to 50 percent of the regular charges for the services and facilities temporarily suspended.

CANCELLED
SEP 01 2002
SEP 01 2002



General Exchange Tariff

Section 22

Original Sheet 5

DEC 2 3 1083

MISSOURI
Public Service Commission

Issued: DEC 29 1983

Effective:

JAN 0 1 1984

General Exchange Tariff Section 22 Original Sheet 6

# SUSPENSION OF SERVICE

# 22.1 CUSTOMER'S SERVICE MAY BE SUSPENDED-(cont'd)

# 22.1.3 Promotions

A. The Telephone Company will offer a promotion for the period beginning May 3, 2004 through July 2, 2004. With this promotion, business network access line customers subscribing to Suspension of Service - At Their Own Request, as shown in this Tariff, Section 22.1.2, will receive a waiver of the applicable Service and Equipment Charge of \$20.50.

Issued: April 2, 2004 Effective: May 3, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

# P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone Company d/b/a AT&T Missouri Section 23 1st Revised Sheet 1 Replacing Original Sheet 1

(RT)

Issued: November 19, 2012

General Exchange Tariff Section 23 Original Sheet 1

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.1 REGULATIONS

- 23.1.1 Telephone Answering and Secretarial Service consists of intraLATA facilities and services furnished to business customers enabling them to use their patron's service in the provision of answering and secretarial service to the patron. Such service, as described in Paragraphs 23.1.4 and 23.1.7, may be provided under the following arrangements:
  - A. One-Way Inward Service

Provides for answering of patron's incoming calls. The Telephone Answering and Secretarial Service cannot place outgoing calls over the patron's line.

B. Two-Way Service

Provides for answering of patron's incoming calls and the placing of outgoing calls over the patron's line. Patron's residence lines may not be used as two-way service.

C. Outward WATS Service

Provides for an extension of the patron's outward WATS line. The patron must submit a letter to the Telephone Company authorizing the Telephone Answering and Secretarial Service to place calls on this line.

- 23.1.2 Unless otherwise stated herein, the minimum contract period is one month.
- 23.1.3 The necessary floor space, power, wiring, power outlets and commercial power for the operation of these services are furnished by the customer who assumes all responsibility for the safe condition of such floor space, wiring, outlets and power.
- 23.1.4 Telephone Answering and Secretarial Service may be furnished to both flat and message rate business and residence customers by the following arrangement:
  - A. Extension Station Line

Connects the patron's serving office line, Foreign Exchange line, Inward WATS line, Outward WATS line, PBX station lines, Centrex station lines or similar services with facilities located at a telephone answering or secretarial service location. Two-way service will be provided except in the case of Outward WATS lines where only one-way service is provided.

Issued: December 29, 1983 Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri





General Exchange Tariff Section 23 Original Sheet 2

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.1 REGULATIONS-(Continued)

- 23.1.4 Telephone Answering and Secretarial Service may be furnished to both flat and message rate business and residence customers by the following arrangements:-(Continued)
  - B. Secretarial Answering Line

An arrangement whereby patron's main service, Foreign Exchange service or Inward WATS service is terminated at a Telephone Answering and Secretarial Service location. Two-way service will be provided except in the case of Inward WATS where only one-way service is provided.

C. Secondary Line Termination on Concentrator Unit

An arrangement whereby patron's serving office line, Foreign Exchange line or Inward WATS line is bridged to the concentrator unit, located in the same or a different serving office, in addition to the main point of termination. Only one-way inward service is provided.

D. Primary Line Termination on Concentrator Unit

An arrangement whereby patron's main service, Foreign Exchange service and Inward WATS service may be terminated directly on the concentrator unit in the same or a different serving office. Only one-way inward service is provided.

E. Occasional Telephone Answering Service

An arrangement whereby patron's serving office line is bridged to occasional answering service equipment in the same serving office. Concentrator-Identifier equipment cannot be used in conjunction with occasional service equipment.

- F. Alternate Call Number Listings and Secretarial Listings See the Directory Listings Section of this Tariff.
- G. Temporary Suspension of Service at the request of the customer, either partial or complete, is not applicable to equipment provided under this Tariff.
- 23.1.5 Communication Between the Telephone Answering and Secretarial Service and Patrons
  - A. Telephone communication between the Telephone Answering and Secretarial Service and its patron may be accomplished in one of the following ways:
    - 1. Through the Local Exchange network.
    - 2. PBX or Centrex station lines from the premises of the patron.
    - 3. Private Lines contracted for by either the answering and secretarial service or the patron.

Issued: December 29, 1983 Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

December 19, 2012
Missouri Public
Service Commission
December 19, 2012

**CANCELLED** 



General Exchange Tariff Section 23 1st Revised Sheet 3 Replacing Original Sheet 3

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

- 23.1 REGULATIONS-(Continued)
  - 23.1.6 The patron's service may be used only for communication in which the patron has a direct interest.
  - 23.1.7 The Local or Foreign Exchange Telephone Service of a patron extended to a Telephone Answering and Secretarial Service will always be arranged for two-way service except when provided in connection with a Telephone Company-provided concentrator-identifier or electronic concentrator. When the patron's telephone service is extended to a Telephone Answering and Secretarial Service as two-way service, the patron is responsible for all local and long distance charges. A Telephone Answering and Secretarial Service may not originate calls, either local or long distance, over extensions of a patron's residence service even when service has been arranged for two-way operation.
- 23.1.8 Where it is necessary to provide facilities over and above those normally provided to a Telephone Answering and Secretarial Service location or other specified location that requires unusual expenditures, such costs will be assessed against the Telephone Answering and Secretarial Service.
- (RT) 23.1.9 Touch-Tone Calling Service is available with Telephone Answering and Secretarial Service.

(RT)

- 23.1.10 Outward WATS service of a patron can, after written authorization to the Telephone Company, only be terminated at a Telephone Answering and Secretarial Service as an extension line.
- **23.2 RATES**
- 23.2.1 Patron Line Termination Charges
  - A. Extension Station Line

Refer to Section 2 of the Private Line Service Tariff for private line charges applicable to extension station line service.

B. Secretarial Answering Line(1)(2)

The patron will be billed the applicable business or residence rate as provided for in the Local Exchange Tariff or WATS Tariff. In addition, Private Line Charges as specified in Section 2 of the Private Line Tariff may apply.

- (1) Refer to the Service Connection Charges Section of this Tariff for applicable Service Charges.
- (2) Primary Line Terminations are not applicable to customer-provided concentrators.

Issued: December 8, 1994 Effective: March 1, 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff Section 23

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

DEC 29 1983

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23.1 REGULATIONS-(Continued)

i.:ISSOURI 23.1.6 The patron's service may be used only for communication in which the patron has a direct interest.

- 23.1.7 The Local or Foreign Exchange Telephone Service of a patron extended to a Telephone Answering and Secretarial Service will always be arranged for two-way service except when provided in connection with a Telephone Company-provided concentrator-identifier or electronic concentrator. When the patron's telephone service is extended to a Telephone Answering and Secretarial Service as two-way service, the patron is responsible for all local and long distance charges. A Telephone Answering and Secretarial Service may not originate calls, either local or long distance, over extensions of a patron's residence service even when service has been arranged for two-way operation.
- 23.1.8 Where it is necessary to provide facilities over and above those normally provided to a Telephone Answering and Secretarial Service location or other specified location that requires unusual expenditures, such costs will be assessed against the Telephone Answering and Secretarial Service.
- 23.1.9 Touch-Tone Calling Service is available with Telephone Answering and Secretarial Service. See the Touch-Tone Calling Service Section of this Tariff for additional rates, rules and regulations that apply to Touch-Tone Calling Service.
- 23.1.10 Outward WATS service of a patron can, after written authorization to the Telephone Company, only be terminated at a Telephone Answering and Secretarial Service as an extension line.

23.2 RATES

23.2.1 Patron Line Termination Charges

A. Extension Station Line

Public Service Commission Public Service MISSOURI
Refer to Section 2 of the Private Line Service Tariff for private line charges applicable to containing charges applicable to extension station line service.

B. Secretarial Answering Line(1)(2)

The patron will be billed the applicable business or residence rate as provided for in the Local Exchange Tariff or WATS Tariff. In addition, Private Line Charges as specified in Section 2 or the Private Line Tariff JAN - 1 1982 may apply.

83-253 Refer to the Service Connection Charges Section of Public Service Confinession Service Charges.

Primary Line Terminations are not applicable to customer-provided concentrators.

DEC 29 1993 JAN 0 1 1984 Issued: Effective:

> By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 23 Original Sheet 4

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

- 23.2 RATES-(Continued)
- 23.2.1 Patron Line Termination Charges-(Continued)
- C. Line Terminations on Concentrator-Identifier

In cases involving connection to Telephone Company-provided concentrator equipment, the patron will be billed the following charges in addition to tariffed charges for the facilities terminated:

Patron located in same serving office as that of the concentrator

- Primary or Secondary Line Termination as specified in this Tariff.

Patron located in different serving office than that of the concentrator

- Primary or Secondary Line Termination as specified in this Tariff, interoffice channel and interoffice channel terminals as specified in Section 2 of the Private Line Service Tariff.

In cases involving connection to customer-owned and maintained concentrator equipment, the patron will be billed the following charges in addition to tariffed charges for the facilities terminated(1):

Patron located in same serving office as that of the concentrator

- Secondary Line Termination as specified in this Tariff, Type 416 local channel as specified in Section 2 of the Private Line Service Tariff. The private line is measured from the patron's serving office or theoretical serving office to the concentrator.

Patron located in different serving office than that of the concentrator.

- Secondary Line Termination as specified in this Tariff, Type 416 local channel measured from the serving office or theoretical serving office to the concentrator, interoffice channel and interoffice channel terminals as specified in Section 2 of the Private Line Service Tariff.

(1) Primary Line Terminations are not applicable to customer-provided concentrators.

Issued: December 29, 1983 Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



General Exchange Tariff
Section 23
Ofiginal Sheet 5

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

DEC 20 1003

23.2 RATES—(Continued)

23.2.2 Termination of Patron Services

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Public Service Commission

- A. The flat rate or message rate one-party or two-party telephone service of business and residence patrons, PBX or Centrex station lines, secondary line terminations of a patron's PBX trunk line extensions and private lines may be terminated at Telephone Answering and Secretarial Services subject to the availability of suitably registered terminating equipment.
- B. One-party service or two-party service may be terminated in Telephone Company-provided concentrator-identifier or electronic concentrator equipment.
- C. Four-party service, mobile service and private lines terminated in Telephone Company-provided concentrator-identifier or electronic concentrator equipment require Special Service Arrangement Requests.
- D. Rates and charges for exchange telephone service provided to the Telephone Answering and Secretarial Service are specified in the Local Exchange Tariff. When equipment offered in this Tariff is arranged for station switching or call distribution, rates equivalent to Private Branch Exchange trunk rates are applicable.
- 23.2.3 Telephone Answering and Secretarial Equipment(1)

The Telephone Answering and Secretarial Service will be billed by the Telephone Company for all equipment provided by the Telephone Company located on the Telephone Answering and Secretarial Service premises, and for identifiers and concentrator equipment located in the Telephone Company's serving office.

JAN - 1 1934 Public Service Commission

(1) Refer to the Service Connection Charges Section of this Tariff for applicable Service Charges.

Issued:
CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012

DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 23 Original Sheet 6

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.2 RATES-(Continued)

23.2.3 Telephone Answering and Secretarial Equipment(1)-(Continued)

# A. Concentrator-Identifier Equipment

- 1. Concentrator-Identifier equipment is available for use in conjunction with compatible switchboard equipment to enable the identification and answering of calls to patrons. The concentrator equipment is normally installed in the same Telephone Company serving office in which the Telephone Answering and Secretarial Service is located. However, at the request of the customer, it may also be installed in Telephone Company serving offices remote from the Telephone Company serving office in which the Telephone Answering and Secretarial Service is located.
- 2. Where a concentrator is located in a Telephone Company building which has two or more central office codes serving different serving office areas, the Telephone Answering and Secretarial Service will specify which serving office area is to be served by the concentrator. An additional concentrator(s) may be contracted for by the Telephone Answering and Secretarial Service to serve the other serving office area being served by the different switching equipment.(2)

#### B. Occasional Telephone Answering Service

Occasional Telephone Answering Service equipment as described in this Tariff may be used to facilitate the part-time answering of telephone answering and secretarial patron facilities. Concentrator-Identifier service cannot be used in conjunction with occasional service equipment.

- (1) Refer to the Service Connection Charges Section of this Tariff for applicable Service Charges.
- (2) Patrons connected to the concentrator unit must be located in the same serving office area that the concentrator serves or Private Line charges as described previously in this Tariff and in Section 2 of the Private Line Service Tariff, shall be applicable.

Issued: December 29, 1983 Effective: January 1, 1984

By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri



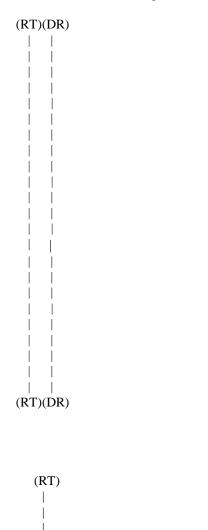
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December 19, 2012
Missouri Public
Service Commission
December 19, 2012

General Exchange Tariff
Section 23
2nd Revised Sheet 7
Replacing 1st Revised Sheet 7

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.2 RATES-(Continued)

23.2.4 Telephone Answering and Secretarial Service



Issued: February 6, 1989 Effective: March 10, 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012

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General Exchange Tariff Section 23 1st Revised Sheet 7

Replacing Original Sheet 7

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.2 RATES-(Continued)

23.2.4 Telephone Answering and Secretarial Service

JUN 27 1980

Monthly Rate

Concentrator-Identifier Equipment(1)

		-
Concentrator-Identifier (ST3)(2) \$424.00	\$ 9,300.00	(CR)\$8.50
Primary Line Termination (ST2ML)(3)	~ ~ ~	(CR) 8.50
Secondary Line Termination (ST201)(3)(4)		(CR) 8.50
Trunks interconnecting concentrator with identifier, per circuit required (1LJKY)	(2)	(3)
Local Signaling Channel Interconnecting Concentrator with Identifier, per circuit required (1L3Q4)	(2)	(3)

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(1) Obsolete - Applicable to existing location except in a case where the termination agreement has not expired. In this case a customer may move the service within an exchange by paying all costs incidental to the move. Exception - the identifier unit may be moved within the exchange on an out-of-service basis whether or not the termination agreement has expired.

(2) Private Line Charges, as specified in Section 2 of the Private Line Service Tariff, apply to the trunks connecting the concentrator unit with the identifier on the Telephone Answering and Secretarial Service customer's premise 286 Service Charges are not applicable on these trunks. 86-84

(3) Refer to the Service Connection Charges Section of this Tariff for the appropriate Service Charges applicable.

(4) On an extension of WATS service, the WATS extension line-charge is applicable in addition to the Secondary Line Termination Charge.

JUN 27 1986 Issued:

Effective: 1 1985

General Exchange Tariff Section 23

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

DEC 29 1883

23.2 RATES-(Continued)

23.2.4 Telephone Answering and Secretarial Service

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	Monthly Rate	Installation/ Move Charge	and Equip— ment Charge
Concentrator-Identifier Equipment(1)	4		
Concentrator-Identifier (ST3)(2)	. \$424.00	\$ 9,300.00	\$ 5.25
Primary Line Termination (ST2ML)(3)		<b>~−</b> ~	5.25
Secondary Line Termination (ST201)(3)(4)	,		5.25
Trunks interconnecting concentrator with identifier, per circuit requir (lLJKY)	ed	(2)	(3)
Local Signaling Channel Interconnection Concentrator with Identifier, per circuit required (IL3Q4)	•	(2)	(3)

JUL 1 1986

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(1) Obsolete - Applicable to existing Modations except in a case where the termination agreement has not expired. In this case a customer may move the service within an exchange by paying all costs incidental to the move. Exception - the identifier unit may be moved within the exchange on an out-of-service basis whether or not the termination agreement has expired.

(2) Private Line Charges, as specified in Section 2 of the Private Line Service Tariff, apply to the trunks connecting the concentrator unit with the identifier on the Telephone Answering and Secretarial Service customer's premises. Service Charges are not applicable on these trunks.

(3) Refer to the Service Connection Charges Section of this Tariff for the appropriate Service Charges applicable.

(4) On an extension of WATS service, the WATS extension line charge is applicable in addition to the Secondary Line Termination Charge.

Issued: DEC 29 1983

Effective:

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#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.2 RATES-(Continued)

# 23.2.4 Telephone Answering and Secretarial Service-(Continued)

	Monthl Rate	y Installation/ Move Charge	Service and Equip- ment Charge
Occasional Service For Telephone Answering Bureaus(4)			
Common Equipment (A9Q)(1) Trunks, from central office to telephone answering bureau,	. \$24.00	\$50.00	
each (A9R)(3)	1.65		
Bridging charge (A9U)(2)	1.65		
Control channel		As specified in the Private Line Service Tariff	

- (1) Minimum contract term 12 months.
- (2) The bridging charge will be billed to the telephone answering bureau's patron. The Service Charges as found in the Service Connection Charges Section of this Tariff will apply.
- (3) In addition, private line charges specified in Section 2 of the Private Line Service Tariff for facilities between different premises are applicable.
- (4) Obsolete-applicable to existing installations at existing locations for existing customers.

Issued: December 29, 1983 Effective: January 1, 1984





General Exchange Tariff Section 23 Original Sheet 9

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.3 MOVE AND CHANGE CHARGES

# 23.3.1 Changes

When changes of patron's lines terminating in Telephone Answering and Secretarial Service equipment are made at the request of the Telephone Answering and Secretarial Service customer, charges for changes will be billed to the Telephone Answering and Secretarial Service customer. When such changes will effect the monthly charges applicable to the patron(s), the Telephone Company will notify each patron before the change is made, so that the patron may elect either to assume the new charges or discontinue the service.

### 23.3.2 Outside Moves of Telephone Answering and Secretarial Service - A Move to a New Premises

#### A. In-Service Move

When a Telephone Answering and Secretarial Service requests a move of its system to a new address, and the move is made by the installation of new switchboards, attendants' position, key equipment or identifiers and the removal of switchboards, attendants' positions, key equipment or identifiers at the old location, the Telephone Answering and Secretarial Service will be billed based on cost for patrons' lines terminating in the new system. Existing termination agreements shall be paid, if they have not expired at the old location. Appropriate Service Charges will apply for reterminating all individual central office lines, trunk lines and other circuits(1).

#### B. Out-of-Service Move

When the Telephone Answering and Secretarial Service requests an out-of-service move of all or part of its attendants' positions and identifiers, it will be given an option of moving the out-of-service portion on a cost basis. This option can be exercised in lieu of paying the outstanding termination charges and Service Charges, as explained in Paragraph 23.3.2, A. The Telephone Answering and Secretarial Service will be billed based on cost for patrons' lines terminating in the new system. The cost of this move will include the cost of making the change in location, including the cost of removing all of the Telephone Company-provided facilities from the old location and the cost of installing the same facilities at the new location. In this case, the existing termination agreement will be made applicable to the new service address.

(1) The Telephone Answering and Secretarial Service is not given the option to pay for the change in location on a cost basis for an in-service move. Charges will be applied as provided in the Service Connection Charges Section of this Tariff.

Issued: December 29, 1983 Effective: January 1, 1984





General Exchange Tariff Section 23 Original Sheet 10

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.3 MOVE AND CHANGE CHARGES-(Continued)

23.3.2 Outside Moves of Telephone Answering and Secretarial Service - A Move to a New Premises-(Continued)

#### B. Out-of-Service Move-(Continued)

Concentrator equipment can only be moved on an out-of-service basis during the period covered by the existing termination agreement. The identifier equipment can be moved within the exchange on an out-of-service basis whether or not the termination agreement has expired.

23.3.3 Inside Moves of Telephone Answering and Secretarial Service Equipment - A Move on the Same Premises

#### A. In-Service Move

In-service moves on the same premises of Telephone Answering and Secretarial Service equipment will be provided on a cost basis only. The cost of the move includes the cost of installing Telephone Company-provided facilities at a new location, including the cost of material, the cost of removal of Telephone Company-provided facilities at the old location, less the salvage value.

#### B. Out-of-Service Move

Charges for out-of-service moves of Telephone Answering and Secretarial Service equipment on the same premises will be applied in the manner as provided in Paragraph 23.3.2, B.

## 23.3.4 Retermination Charges

When the Telephone Answering and Secretarial Service requests all of its patron lines be reterminated from a Bell-provided or customer provided concentrator for use in a Bell-provided or customer-provided concentrator, the patron lines will be reterminated, based on cost, and billed to the Telephone Answering and Secretarial Service.

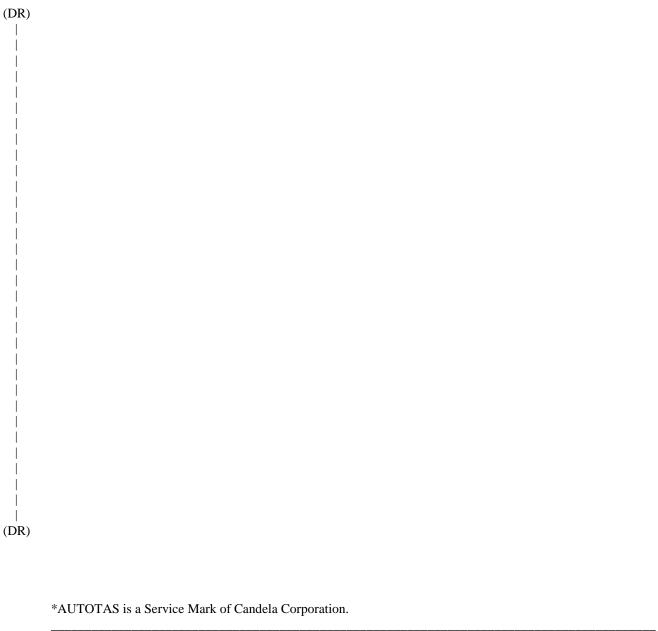
Issued: December 29, 1983 Effective: January 1, 1984



General Exchange Tariff Section 23 1st Revised Sheet 11 Replacing Original Sheet 11

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS\* CONCENTRATOR SERVICE



Issued: June 27, 1986 Effective: July 1, 1986





General Exchange Tariff
Section 23

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TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS\* CONCENTRATOR SERVICE

23.4.1 General

AUTOTAS Concentrator Service is available to any subscriber who has AUTOTAS premises equipment and a need to concentrate incoming calls to patron's Central Office exchange line(s). The service is provided by the Telephone Company through the use of concentrator(s) located in the Company's Central Office. The concentrator(s) concentrates incoming calls to some number of patron lines to some smaller number of channels connected to the Telephone Answering and Secretarial Service customer's AUTOTAS premises equipment.

AUTOTAS Concentrator Service, upon detecting a ringing signal to the patron's line, will process the call, with unique identification, to the subscriber's AUTOTAS premises equipment.

# 23.4.2 Rules and Regulations

- A. The following rules and regulations are in addition to other rules and regulations as stated in this Tariff.
- B. Provision of this service, or a portion thereof, is subject to the availability and operational limitations of the equipment.
- C. The rates and charges for AUTOTAS Concentrator Service are in addition to the established monthly and nonrecurring charges applicable to services terminated in or used in conjunction with AUTOTAS Concentrator Service.
- D. Channels connecting the concentrator with the customer's premises shall be provided at rates specified in the Private Line Service Tariff.

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\*AUTOTAS is a Service Mark of Candela Corporation.

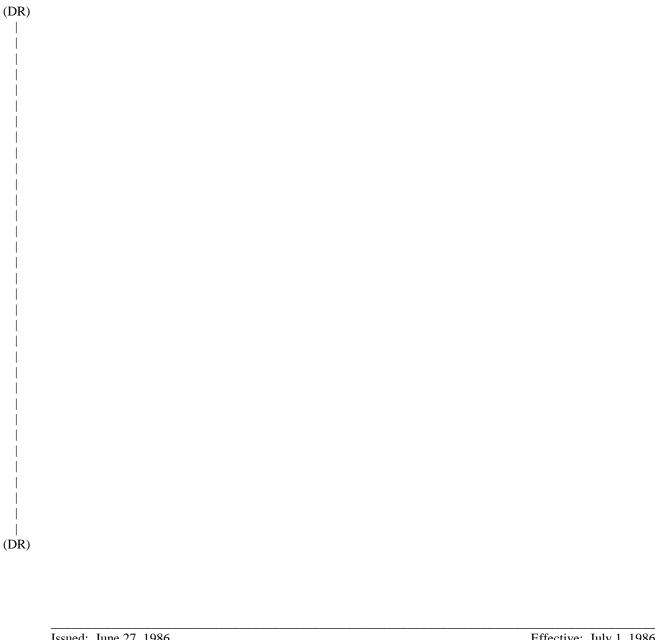
Issued: DEC 29 1983

Effective:

General Exchange Tariff Section 23 1st Revised Sheet 12 Replacing Original Sheet 12

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)



Effective: July 1, 1986 Issued: June 27, 1986

> By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

**CANCELLED** December 19, 2012 Missouri Public Service Commission December 19, 2012



General Exchange Tariff
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# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

- 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)
  - 23.4.2 Rules and Regulations-(Continued)
    - E. Central office lines terminating in AUTOTAS Concentrator Service common equipment shall be provided at rates and charges equivalent to PBX trunks.
    - F. Central office lines terminating directly on key telephone instruments and not in the AUTOTAS Concentrator Service common equipment shall be provided at the appropriate multiline local exchange rate.
    - G. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
    - H. Additional Directory Listings will be obtained at rates for Business Extra Listings as provided for in the Directory Listings Section of this Tariff.
    - I. Nonrecurring Charges

AUTOTAS Concentrator Service Nonrecurring and Installation/Move Charges are in addition to Service Charges provided for in the Service Connection Charges Section of this Tariff. For those items designated as being available under Plan I, Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Installation/Move Charges to the amount to be billed:

36 Months

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J. Moves and Changes

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Moves, changes and rearrangements of AUTOTAS Concentrator Service emipment or equipment components will be based on cost, including engineering labor and material, except as otherwise noted.

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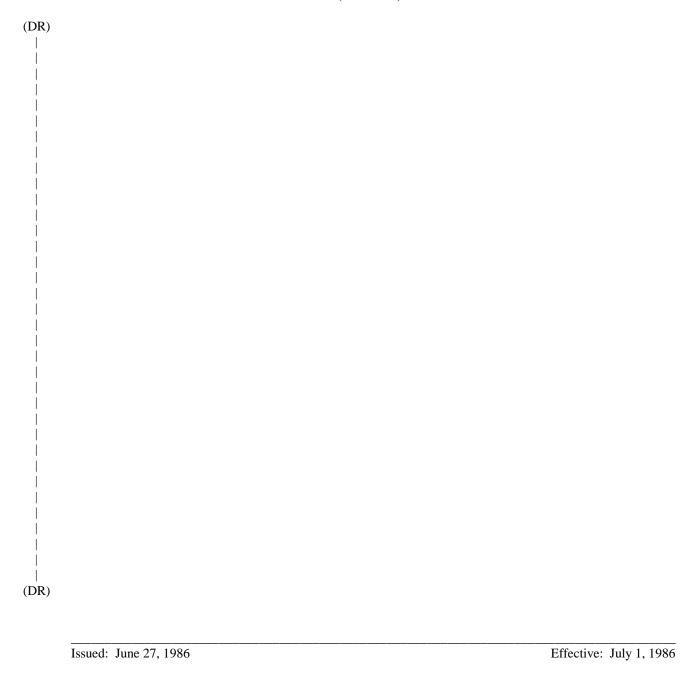
Issued: DEC 29 1983

Effective:

General Exchange Tariff Section 23 1st Revised Sheet 13 Replacing Original Sheet 13

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)







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Original Sheet 13

TELEPHONE ANSWERING AND SECRETARIAL SERVIÇE

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23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

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23.4.2 Rules and Regulations-(Continued)

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K. Plan I and Plan II Service

1. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.

- 2. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to changes by the Telephone Company during that period, but remain subject to the regulation of the Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- 3. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- 4. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.
- 5. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250.00, provided that the assignment does not require the Telephone Company to remove the Telephone Company to remove the Telephone Company to remove the Telephone provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
- 6. Additional equipment provided under Plan II and Plan II may be added, subsequent to the initial installation of management of applicable Installation/Move Obsassement subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected; the customer will be given a choice of a separate or coterminous fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the Ainitial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis of Commission

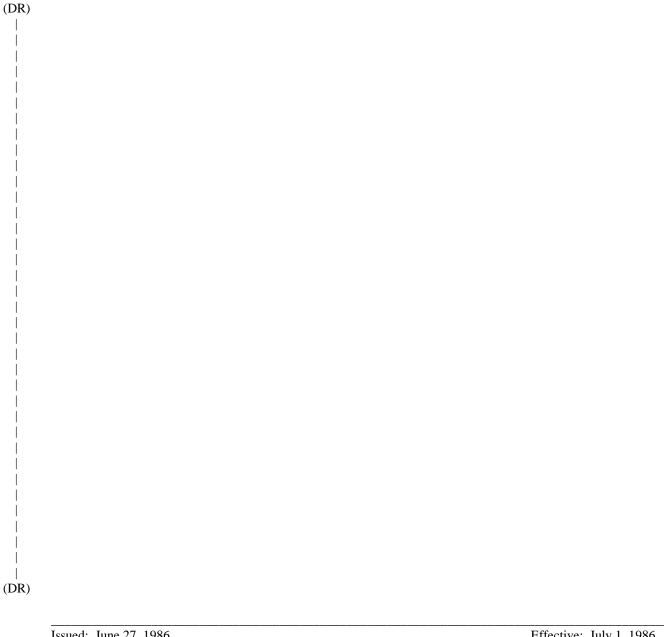
Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 23 1st Revised Sheet 14 Replacing Original Sheet 14

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)



Effective: July 1, 1986 Issued: June 27, 1986

> By R. D. BARRON, Vice President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

**CANCELLED** December 19, 2012 Missouri Public Service Commission December 19, 2012



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TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

23.4.2 Rules and Regulations-(Continued)

K. Plan I and Plan II Service-(Continued)

- 7. All equipment provided on a single customer order and offered under this section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- 8. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- 9. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Installation/Move Charges will not apply, and the Fixed Rate Term will commence as of the date the customer elects to make the change.
- 10. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to be used will be 9 percent per annum.

#### 23.4.3 Service Features

Standard

Ring Counting - This feature allows the patron's line to be answered immediately or after three or five rings; an option is also provided for no answer. This allows patrons flexibility in having their calls answered as described. Ring counts may be varied for a patron by time-of-day using the system administrative management console. The no-answer option would be employed for non-24 hour customers and would effectively deactivate their service as desired. Falls are missplayed to the operator position by the traffic distributor only when the appropriate ring count is reached. If the management console is not selected as a system option, a nonoptional default lring count of three is employed for all patron lines.

Optional

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Patron Line Control - This feature provides a means of elimicommission nating possible interference between the TAS bureau operator and the patron when they both attempt to answer an incoming call that is processed through a concentrator.

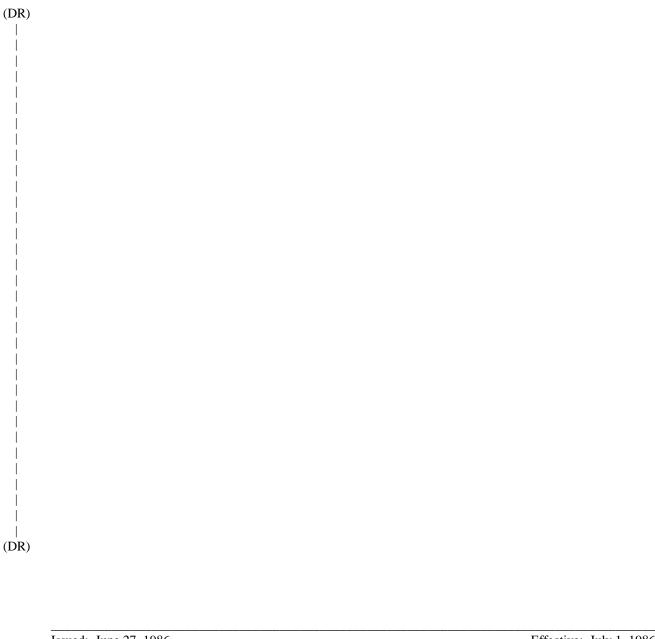
Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 23 1st Revised Sheet 15 Replacing Original Sheet 15

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)



Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012



General Exchange Tariff Section 23

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# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

DEC 20 1003

23.4.4 Rate Applications

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B. Plan I and Plan II Rates

Public Service Commission

		Plan I Monthly Rates				
	Installation/		36	60	84	Monthly
	Move Charge	Month	Months	Months	Months	Rates
Electronic Concentrator Master Concentrator, each(1)(2) USOC: HXJ(5) Fixed Variable	\$7450.00	\$9097.25 183.35	\$299.50 183.35	\$194.90 183.35	\$150.65 183.35	\$423.65
Slave Concentrator, each (maximum of two), per Master Concentrator(2)(3) USOC: HXN(5) Fixed Variable	2650.00	2866.55 61.50	94.35 61.50	61.40 61.50	47.45 61.50	138.70
Concentrator Line Card, per 32 patron lines or fraction thereof(2)(4) USOC: HXL(5) Fixed Variable	17.25		11.40 1 1986 . S. 1 5 CE COMMISSI	24.35 11.40	18.85 11.40	37.15

(1) Should the subscriber desire the ability to change the ring cycle count in the Master Concentrator, a subvoice 150 band data grade channel, as found in the Private Line Service Tariff, is required between the Master Concendrator and the customer premises.

(2) Obsolete - Applicable to existing systems.

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(3) Slave Concentrators must be located in the same central of fice as the assperated Master Concentrator.

(4) Maximum of eight Concentrator Line Cards per each Master Concentrator and mission Slave Concentrator.

(5) A \$5.25 Service and Equipment Charge will apply for each item of equipment provided.

Issued: **DEC** 29 1983

Effective:

General Exchange Tariff Section 23 1st Revised Sheet 16 Replacing Original Sheet 16

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

(DR) (DR)

Issued: June 27, 1986 Effective: July 1, 1986

> By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

**CANCELLED** December 19, 2012 Missouri Public Service Commission December 19, 2012



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Section 23
Original Sheet 16

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

23.4.4 Rate Applications-(Continued)

B. Plan I and Plan II Rates-(Continued)

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Plan II

	Installation/ Move Charge	Month	36 Months	60 Months	84 Months	Monthly Rates
Patron Line Control	l,					
per concentrator,	per					
25 patron line						
terminations or						_
fraction thereof						•
USOC: $HXQ(1)(2)$ .	\$148.50					\$ 29.30
Fixed	\$	817.60	\$ 26.90	\$ 17.50	\$13.55	
Variable	• •	10.10	10.10	10.10	10.10	

Plan I Monthly Rates

C. Equipment or Feature Addition Charges

These charges consist of a system charge and any applicable unit charges. These charges apply when rate elements are added to an existing system and are in addition to the Installation/Move Charges shown for the rate elements being added.(3)

System Charge, each occasion(4) . . . . . \$484.50

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(1) Obsolete - Applicable to existing systems.

(2) A \$5.25 Service and Equipment Charge will apply for each item of equipment - provided.

(3) Not applicable to Patron Line Terminations.

(4) Not applicable to Master Concentrator or Patron Line Control (if installed at the same time as the Master Concentrator).

Issued: DEC 29 1983

Effective:

General Exchange Tariff Section 23 1st Revised Sheet 17 Replacing Original Sheet 17

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

(DR) (DR)

Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
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December 19, 2012



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TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

23.4.4 Rate Applications-(Continued)

C. Equipment or Feature Addition Charges-(Continued)

						Nonrecurring Charge
Unit Charge, each unit						
Slave Concentrator (HXN)(1) Concentrator Line Card (HXL)(1) Patron Line Control (HXQ)(1)	•				•	\$1,150.00 230.50 9.75

Patron Line Terminations D.

> Patron lines may be terminated in AUTOTAS Concentrator equipment as Primary Line Terminations or Secondary Line Terminations.

Primary Line Termination - An arrangement whereby patron's main service, Foreign Exchange Service or Inward WATS Service is terminated directly on the AUTOTAS concentrator unit. Only one-way inward service is provided.

Secondary Line Termination - An arrangement whereby patron's main service, Foreign Exchange Service or Inward WATS Service is bridged to the AUTOTAS concentrator in addition to the main point of termination. Only one-way inward service is provided.

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Obsolete - Applicable to existing systems.

Issued: DEC 2 9 1983 Effective:

General Exchange Tariff Section 23 1st Revised Sheet 18 Replacing Original Sheet 18

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

(DR) (DR)

Issued: June 27, 1986 Effective: July 1, 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012



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TELEPHONE ANSWERING AND SECRETARIAL SERVICE BEGEIVED

23.4 AUTOTAS CONCENTRATOR SERVICE-(Continued)

23.4.4 Rate Applications-(Continued)

D. Patron Line Terminations-(Continued)

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Installation/ Move Charge

Primary Line Termination

USOC: BC3(3)(4)

\$ 15.25(2)

Secondary Line Termination

USOC: BC4(3)(4)

15.25(1)(2)

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(1) For WATS terminations, refer to the Private Line Service Tariff for private line charges applicable to extension station line service.

(2) These charges should be billed directly to the patron.

(3) A \$5.25 Service and Equipment Charge will apply for ead provided.

(4) Obsolete - Applicable to existing systems.

Issued: DEC 2 9 1983

Effective:

General Exchange Tariff Section 23 Original Sheet 19

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE

#### 23.5.1 General

- A. Central Office Concentrator Service is available to any subscriber who has a need for concentration of incoming calls to patron's central office exchange lines. The service is provided by the Telephone Company through the use of concentrator(s) located in the Company's central office. The concentrator(s) concentrate incoming calls to patron lines to some smaller number of channels connected to the subscriber's premises equipment.
- B. Central Office Concentrator Service, upon detecting a ringing signal to the patron's line, will immediately process the call, with unique identification, to the subscriber's premises equipment. A variable ring count feature whereby the patron's ring count can be changed from the customer premises is also provided. The signaling arrangement employed in processing the call from the concentrator to the subscriber's premises equipment is Standard Bell System Direct Inward Dialing (DID)-type signaling.
- C. Central Office Concentrator Service is available for use in conjunction with compatible equipment located on the subscriber's premises.

# 23.5.2 Regulations

- A. Channels connecting the concentrator with the subscriber's premises equipment shall be provided at rates set forth in the Private Line Service Tariff.
- B. Patron line terminations on the concentrator shall be billed to the patron by the Company at the monthly rate equivalent to the sum of 1/200th of the rate for the 200 pair Dedicated Cable for Customer Operating Center Service within 1/4 mile (USOC: 1LZ2A) plus the monthly rate for a Type 416 Intraexchange Local Channel activated within 1/4 mile (USOC: 1LLHZ) as found in the Private Line Service Tariff.
  - The charge to connect the patron line termination will be billed at the rates set forth in Paragraph 23.4.4, D., of this Tariff.
- C. Central Office Concentrator Service is designed to work with all premises equipment which is capable of receiving Standard Bell System DID-type signaling. However, the Telephone Company does not guarantee the compatibility of Central Office Concentrator Service with any particular manufacturer's premises equipment.

Issued: December 29, 1983 Effective: January 1, 1984



General Exchange Tariff Section 23 1st Revised Sheet 20 Replacing Original Sheet 20

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

# 23.5.2 Regulations-(Continued)

- D. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
- E. Nonrecurring and Installation/Move Charges are in addition to Service Charges provided for in the Service Connection Charges Section of this Tariff. For those items designated as being available under Plan I, Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to co-terminate with the Plan I payment period selected for the item of service. If the customer elects to pay Installation/Move Charges as an additive to the Fixed Monthly Rate, an annuity factor must be applied to convert the Installation Charges to the amount to be billed. The annuity factor for the selected fixed payment period is listed in Section 17.6.5 (Rules and Regulations Applying to All Customer's Contracts, Payments for Service) of the General Exchange Tariff.

# (RT) 23.5.3 Plan I and Plan II Service

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- A. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- B. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to changes by the Telephone Company during that period, but remain subject to the regulation of the Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- C. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- D. Monthly charges for Plan II apply from the date the equipment is placed in service and are subject to change.

Issued: March 31, 1994 Effective: May 19, 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012



General Exchange Tariff

Original Sheet 20 ED

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

DEC 20 1033

23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

I.1ISSOURI Public Service Commission

23.5.2 Regulations-(Continued)

- D. Temporary suspension of service at the request of the customer, either partial or complete, is not applicable to equipment provided under this offering.
- E. Nonrecurring and Installation/Move Charges are in addition to Service Charges provided for in the Service Connection Charges Section of this Tariff. For those items designated as being available under Plan I, Installation/Move Charges may, at the customer's option, be paid as additional monthly charges over selected fixed payment periods to coterminate with the Plan I payment period selected for the item of service. If the customer elects to pay Installation/Move Charges as an additive to the Fixed Monthly Rate, the following annuity factors must be applied to convert the Installation Charges to the amount to be billed:

36 Months	60 Months	84 Months	
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		•	BY 1 at R.S. + 2

#### 23.5.3 Plan I and Plan II Service

Public Service Commission MISSOURI

- A. As a condition to providing service under Plan I and Plan II, a written Service Application will be required from the customer for the equipment provided.
- B. The monthly rates under Plan I will consist of the sum of the Fixed and Variable Rates and will apply from the date the equipment is placed in service. The Fixed Rate will apply only for the selected payment period and will not be subject to changes by the Telephone Company during that period, but remain subject to the regulation of the Public Service Commission. The Variable Rate will apply for the time the equipment to which it applies is in service. Variable Rates are subject to change.
- C. In the event that a part or all of the equipment provided under Plan I is disconnected prior to the expiration of the Fixed Rate Term, the customer will be billed the sum of the present-worth amount of the Fixed Monthly Rates for the unexpired portion of the Fixed Rate Term.
- D. Monthly charges for Plan II apply from the date the equipment is lated in service and are subject to change.

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Issued: DEC 29 1983

Effective: JAN 0 1 1984

General Exchange Tariff Section 23 1st Revised Sheet 21 Replacing Original Sheet 21

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

# 23.5.3 Plan I and Plan II Service-(Continued)

- E. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250.00, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
- F. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service, upon payment of applicable Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
- G. All equipment provided on a single customer order and offered under this section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- H. Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- I. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Installation/Move Charges will not apply, and the Fixed Rate Term will commence as of the date the customer elects to make the change.
- J. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to be used is the discount rate listed in Section 17.6.5 (Rules and Regulations Applying to All Customer's Contracts, Payments for Service) of the General Exchange Tariff.

Issued: March 31, 1994 Effective: May 19, 1994

By M. H. SCHULTEIS, Division Manager-Regulatory & Industry Relations Southwestern Bell Telephone Company St. Louis, Missouri

CANCELLED
December 19, 2012
Missouri Public
Service Commission
December 19, 2012

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General Exchange Tariff Section 23

DEC 2 9 1003

MISSOURI Public Service Commission

TELEPHONE ANSWERING AND SECRETARIAL SERVICE:

23.5 CENTRAL OFFICE CONCENTRATOR SERVICE—(Continued)

23.5.3 Plan I and Plan II Service—(Continued)

- E. Subject to prior written consent of the Telephone Company, service provided under Plan I may be transferred to others upon payment of a transfer charge of \$250.00, provided that the assignment does not require the Telephone Company to remove any of the equipment provided under Plan I from the premises where located. In addition, the assignee shall establish financial responsibility to the Telephone Company's satisfaction.
- F. Additional equipment provided under Plan I and Plan II may be added, subsequent to the initial installation of the service, upon payment of applicable Installation/Move Charges and subject to conditions and rates then in effect in the Telephone Company's Tariffs. The customer may select any Plan I or Plan II payment option for the equipment added. If a Plan I payment option is selected, the customer will be given a choice of a separate or coterminous Fixed Rate Term. A coterminous Fixed Rate Term will expire within the same billing period as that of the Fixed Rate Term of the initial Service Application. For the equipment added under a coterminous agreement, Fixed Rates will be adjusted on a present-worth basis.
- G. All equipment provided on a single customer order and offered under this section of the Tariff under Plan I must be provided under the terms of the same Plan I Fixed Rate Term.
- Plan I customers may elect to prepay all of the unexpired portion of the Fixed Rates during the Fixed Rate Term. The amount billed to the customer will be the present-worth amount of the sum of the remaining monthly payments.
- I. Plan II customers may elect to change to any Plan I payment period. In this event, initial Plan I Installation/Move Charges will not apply, and the Fixed Rate Term will commence as of the date the customer elects to make the change.

J. Where present-worth amount or basis is referred to in regulations stated for this offering, the percentage to the used will be 15.71 percent per

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MAY 191994 BY Jot R.S#21 Public Service Commission

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DEC 2 9 1983 Issued:

Effective:

General Exchange Tariff Section 23 Original Sheet 22

#### TELEPHONE ANSWERING AND SECRETARIAL SERVICE

#### 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

# 23.5.4 Type A

#### A. Description of Service Elements

1. <u>Master Concentrator</u> - The Master Concentrator provides for up to 256 patron line terminations and 16 outgoing channels to the subscriber's premises.

Variable Ring Count is also provided as a feature which allows the patron's line to be answered immediately or after three or five rings; selection is also provided for no-answer. The no-answer alternative would be employed for non-24-hour customers and would effectively deactivate service as desired. Also required for operation with each Master Concentrator, when using the Variable Ring Count feature, are 108-type data sets and a 313B-type channel. If the Variable Ring Count is not desired, the Master Concentrator can be set to answer all patron lines immediately or after three rings, as determined by the customer. All patron lines terminated in the concentrator will have the same ring count, unless the Variable Ring Count is employed.

2. <u>Slave Concentrator</u> - Slave Concentrators must be located in the same Central Office as the host Master Concentrator. Up to two Slave Concentrators can be connected to a Master Concentrator.

Each Slave Concentrator provides for up to 256 additional patron line terminations. When a Master Concentrator and two Slave Concentrators are employed, there is capacity for 768 patron line terminations and 16 outgoing channel terminations.

- 3. <u>Concentrator Line Card</u> The Concentrator Line Card provides for connection of up to 32 patron lines to the concentrator/matrix switch. Eight of these cards may be connected for a single 256-line concentrator assembly. This card is used in both the Master and Slave Concentrators.
- 4. <u>Patron Line Control</u> Patron Line Control provides capability for the concentrator to transfer control of a completed call from the answering service attendant back to the patron (originally called party) if the patron goes off-hook, thus eliminating any possible interference between the answering service attendant and the patron.

Issued: December 29, 1983 Effective: January 1, 1984





General Exchange Tariff Section 23 2nd Revised Sheet 23 Replacing 1st Revised Sheet 23

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

# 23.5.4 Type A-(Continued)

# B. Rate Applications

#### 1. Plan I and Plan II Rates

1. I fall I allu I fal	i ii Rates				P	lan II
Master Concentrator, each	Installation/ Move <u>Charge</u>	1 <u>Month</u>	36 Months	60 Months	84 <u>Months</u>	Monthly <u>Rates</u>
USOC: ECR (1) (3) Fixed Variable	\$9050.00	\$7420.40 137.45	\$274.05 137.45	\$187.60 137.45	\$151.80 137.45	\$471.85
Slave Concentrator, each USOC: ECV (1) Fixed Variable	3750.00	2430.05 46.75	89.75 46.75	61.45 46.75	49.70 46.75	167.20
Concentrator Line Card, per 32 Patron Lines or fraction thereof, each USOC: EC2 (1) Fixed	21.25	1382.20 9.20	51.05 9.20	34.95 9.20	28.30 9.20	48.50
Patron Line Control, per 25 Patron Line Terminations or fraction thereof, each USOC: EC7 (1) Fixed Variable	186.00	590.00 5.55	21.80 5.55	14.90 5.55	12.10 5.55	24.40

(CR) (1) A \$5.50 Service and Equipment Charge will apply for each item of equipment provided.

Issued: September 25, 1989 Effective: October 1, 1989





<sup>(2)</sup> In addition, apply the rates and charges for the appropriate data sets and data channel if the customer requires Variable Ring Counting.

General Exchange Tariff Section 23 1st Revised Sheet 23

Replacing-Original Sheet [23]

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

23.5.4 Type A-(Continued)

B. Rate Applications

1. Plan I and Plan II Rates

JUN 27 1980

WIZZOAKI Public Service Commission

		<u>P</u>	LAN I MON	THLY RATE	<u>s</u>	<b>.</b>
	Installation/ Move Charge	1 Month	36 Months	60 Months	84 Months	Plan II Monthly Rates
Master Concentrator, each						
(FC) USOC: ECR(1)(2) Fixed Variable	(CP)\$9050.00 \$		\$274.05 137.45			\$471.85
Slave Concentrator, each USOC: ECV(1) Fixed	(CP) 3750.00	2430.05 46.75	89.75 46.75	61.45 46.75	49.70 46.75	167.20
Concentrator Line Care per 32 Patron Lines or fraction thereof, each USOC: EC2(1) Fixed Variable Patron Line Control, per 25 Patron Line	CPCANCELLI OCT 1 198	9.20 0mmissic	51.05 9.20 on	34.95 9.20	28.30 9.20	48.50
Terminations or fraction thereof, each USOC: EC7(1) Fixed	Public 58 Missol	590.00 5.55	21.80 5.55	14.90 5.55	[5,55 [-,.]]	24.40 <b>E</b> D

provided. (RT)

(FC) (2) In addition, apply the rates and charges for the appropriate data sets and data channel if the customer requires Variable Ring Counting.

JUN 27 1986 Issued:

1 1986 JUL Effective:

General Exchange Tariff Section 23

Original Sheet 23

TELEPHONE ANSWERING AND SECRETARIAL SERVICE REGET VED

23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

23.5.4 Type A-(Continued)

B. Rate Applications

Plan I and Plan II Rates

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Public Service Commission

		<u>P</u>	LAN I MON	THLY RATE	<u>S</u>	
	Installation/ Move Charge	1 Month	36 Months	60 Months	84 Months	Plan II Monthly Rates
Master Concentrator, each						
USOC: ECR(1)(3) Fixed Variable	\$9050.00(2)	\$7420.40 137.45	\$274.05 137.45	\$187.60 137.45	\$151.80 137.45	\$471.85
Slave Concentrator, each USOC: ECV(1) Fixed	3750.00(2)	2430.05 46.75	89.75 46.75	61.45 <sup>.</sup> 46.75	49.70 46.75	167.20
Concentrator Line Card, per 32 Patron Lines or fraction thereof, each USOC: EC2(1) Fixed	21.25(2)	1382.20 BANG	51.05 ELE	34.95 9.20	28.30 9.20	48.50
Patron Line Control, per 25 Patron Line Terminations or fraction thereof, each USOC: EC7(1) Fixed	186.00(2) <sup>£</sup>	JUL 1 PUBLIC SERVI	1986 S. 2 CE COMMISS MISSOZII. 80 5.55	3 ION 14.90 5.55	12.10 5.55	24.40

(1) A \$17.25 Service and Equipment Charge will apply for each item of equipment provided.

(2) Installation/Move Charge does not apply to Concentrator Service converted from AUTOTAS Concentrator Service.

(3) In addition, apply the rates and charges for the appropriate dat data channel if the customer requires Variable Ring Counting.

**DEC 29 1983** Issued:

Effective:

JAN 0 1

General Exchange Tariff Section 23 1st Revised Sheet 24 Replacing Original Sheet 24

# TELEPHONE ANSWERING AND SECRETARIAL SERVICE

# 23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

# 23.5.4 Type A-(Continued)

# B. Rate Applications-(Continued)

# 2. Equipment Addition Charges

These charges consist of a System Charge and any applicable unit charges. These charges apply when rate elements are added to existing service and are in addition to the Installation/Move Charges shown for any rate elements being added.

	Nonrecurring  Charge
System Charge, each occasion	\$ 410.50
Unit Charge, each unit	
Slave Concentrator (USOC: ECV)	1,150.00
Concentrator Line Card (USOC: EC2)	181.00
Patron Line Control (USOC: EC7)	60.00



Issued: June 27, 1986 Effective: July 1, 1986

General Exchange Tariff Section 23 Original Sheet 24

TELEPHONE ANSWERING AND SECRETARIAL SERVICE

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23.5 CENTRAL OFFICE CONCENTRATOR SERVICE-(Continued)

DEC 20 (883

23.5.4 Type A-(Continued)

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B. Rate Applications-(Continued)

2. Equipment Addition Charges

These charges consist of a System Charge and any applicable unit charges. These charges apply when rate elements are added to existing service and are in addition to the Installation/Move Charges shown for any rate elements being added.

	Nonrecurring Charge
System Charge, each occasion	\$ 410.50
Unit Charge, each unit	
Slave Concentrator (USOC: ECV) Concentrator Line Card (USOC: EC2) Patron Line Control (USOC: EC7)	1,150.00 181.00 · 60.00

Conversion Charges

A one-time charge of \$3,500.00 applies for conversion from AUTOTAS Concentrator Service to Central Office Concentrator Service - Type A.

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JUL 1 1986

BY LET R. S. 24

PUBLIC SERVICE COMMISSION

OF MISSOURI

FILED

JAN - 1 1984

83 - 259

Public Service Commission

Issued:

DEC 29 1983

Effective:

General Exchange Tariff
Section 24
1st Revised Sheet 1
Replacing Original 1

# TOUCH-TONE CALLING SERVICE

APR 28 1992

#### 24.1 GENERAL REGULATIONS

Touch-Tone Calling Service provides for the origination state Commission means of instrumentalities equipped for tone-type address signaling.

The service is provided utilizing special central office facilities and is furnished subject to the availability of the central office facilities.

- 24.1.2 The service is furnished in connection with individual and party-line service and semi-public service where facilities are available. The service may be furnished to one or more customers on the same party line.
- 24.1.3 Where Touch-Tone Calling Service is furnished in connection with partyline service, the monthly rate applies to each Touch-Tone Calling Service customer on the same party line.
- 24.1.4 Unless otherwise specified herein, the minimum contract period is one month.
- 24.1.5 All dial-type lines that terminate in an instrumentality equipped for tone-type address signaling shall be equipped for Touch-Tone Calling Service, except for such of those dial-type lines as are served from a central office where the special facilities for Touch-Tone Calling Service are not available. To provide outward-dial capability on such non-Touch-Tone dial-type lines from said instrumentality, a TOUCH-TONE to Dial Pulse Converter is required as provided for in Section 13 of this Tariff.
- 24.1.6 Other facilities and miscellaneous service offerings requested by customers and not detrimental to this service or other services of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this Tariff.

(AT) 24.1.7 Touch-Tone Calling Service is not applicable with SmartTrunk Service.

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Public Service Commission

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Issued: MAY 0 1 1992

Effective: JUN 1 3 1992

By A. D. ROBERTSON, Assistant Vice President-External Affairs
Southwestern Bell Telephone Company
St. Louis, Missouri

General Exchange Tariff
Section 24

October 1

TOUCH-TONE CALLING SERVICE

DEC 2 3 (383

# 24.1 GENERAL REGULATIONS

MISSOURI

- 24.1.1 Touch-Tone Calling Service provides for the original Public Scrips Commission means of instrumentalities equipped for tone-type address signaling.

  The service is provided utilizing special central office facilities and is furnished subject to the availability of the central office facilities.
- 24.1.2 The service is furnished in connection with individual and party-line service and semi-public service where facilities are available. The service may be furnished to one or more customers on the same party line.
- 24.1.3 Where Touch-Tone Calling Service is furnished in connection with partyline service, the monthly rate applies to each Touch-Tone Calling Service customer on the same party line.
- 24.1.4 Unless otherwise specified herein, the minimum contract period is one month.
- 24.1.5 All dial-type lines that terminate in an instrumentality equipped for tone-type address signaling shall be equipped for Touch-Tone Calling Service, except for such of those dial-type lines as are served from a central office where the special facilities for Touch-Tone Calling Service are not available. To provide outward-dial capability on such non-Touch-Tone dial-type lines from said instrumentality, a TOUCH-TONE to Dial Pulse Converter is required as provided for in Section 13 of this Tariff.
- 24.1.6 Other facilities and miscellaneous service offerings requested by customers and not detrimental to this service or other services of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this Tariff.

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JUN 13 1992 BY JOY R.S. L Public Service Commission MISSOURI

FILED JAN - 1 1984 83 - 253

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Issued: DEC 2 9 1983

Effective:

General Exchange Tariff
Section 24
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

TOUCH-TONE CALLING SERVICE

SEP 22 1994

24.2 RATES

24.2.1 TOUCH-TONE Calling Service for Individual and Party LMCaPUBLIC SERVICE COMM.

The following rates and charges for TOUCH-TONE Calling Service apply, per line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

	Monthly Rate	Service and Equipment Charge(2)
Residence service (TTR) (TTRMX)	(CR) \$.72	\$9.00
Business service (TTB) (TTBMX)	.72	7.75
Central Office Trunks (TJB)(1)	(c/R) .72	7.75

# 24.3 PROMOTIONAL RATES

The Telephone Company may, during certain promotional periods, waive in full or in part the Service and Equipment charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.

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Public Service Commission
MISSOURI

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MISSOURI Public Service Commission

(1) Applies to trunks capable of originating traffic and/or accepting outward TOUCH-TONE Signals.

(2) Applicable when changing to or from TOUCH-TONE Calling Service on existing lines at existing locations.

Issued: SEP 2 2 1994

Effective: 1904

OCT 0 1 1994

General Exchange Tariff
Section 24
4th Revised Sheet 2
Replacing 3rd Revised Sheet 2

TOUCH-TONE CALLING SERVICE

24.2 RATES

DEC 23 1993

MISSOURI
24.2.1 TOUCH-TONE Calling Service for Individual and Partyublic Service Commission

The following rates and charges for TOUCH-TONE Calling Service apply, per line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

	Monthly Rate	Service and Equipment Charge(2)
Residence service (TTR) (TTRMX) Business service (TTB) (TTBMX)	.43	\$9.00 7.75 7.75
Central Office Trunks (TJB)(1)	(CR) .43	7.75

#### 24.3 PROMOTIONAL RATES

The Telephone Company may, during certain promotional periods, waive in full or in part the Service and Equipment charge and/or monthly rates as provided for in Section 17:of the General Exchange Tariff.

CANCELLED

BY TROOK 23 85
Public Service Commission
MISSOURI

(1) Applies to trunks capable of originating traffic and/or accepting outward TOUCH-TONE Signals.

(2) Applicable when changing to or from TOUCH-TONE Calling Service on existing lines at existing locations.

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Issued: DEC 2 3 1993

Effective: JAN 0 1 1994

94 MISSOURI Public Service Commission

General Exchange Tariff
Section 24
3rd Revised Sheet 2
Replacing 2nd Revised Sheet 2

TOUCH-TONE CALLING SERVICE

RECEIVED

DEC 29 1989

24.2 RATES

MISSOURI

Public Service Commission

24.2.1 TOUCH-TONE Calling Service for Individual and Party Lines

The following rates and charges for TOUCH-TONE Calling Service apply, per line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

	Monthly Rate	Equipment Charge(2)
Residence service (TTR) (TTRMX)	\$1.85	\$9.00
Business service (TTB) (TTBMX)	3.88	7.75
Central Office Trunks (TJB)(1)	3.88	7.75

# (AT) 24.3 PROMOTIONAL RATES

The Telephone Company may, during certain promotional periods, waive in full or in part the Service and Equipment charge and/or monthly rates as provided for in Section 17 of the General Exchange Tariff.

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Public Service Commission
MISSOURI

(1) Applies to trunks capable of originating traffic and/or accepting outward TOUCH-TONE Signals.

(2) Applicable when changing to or from TOUCH-TONE Calling Service on existing lines at existing locations.

Issued: DEC 2 9 1989

Effective:

JAN 2 9 1990

BY R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JAN 29 1990

General Exchange Tariff
Section 24
2nd Revised Sheet 2
Replacing 1st Revised Sheet 2

TOUCH-TONE CALLING SERVICE

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24.2 RATES

SEP 25 1989

24.2.1 TOUCH-TONE Calling Service for Individual and Party Lines SOURI

The following rates and charges for TOUCH-TONE Calling Service appropriation per line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

	٠	Monthly Rate	Service and Equipment Charge(2)
Residence service (TTR) (TTRMX) Business service (TTB) (TTBMX) Central Office Trunks (TJB)(1)	•	3.88	(CR) \$9.00   7.75 (CR) 7.75



(1) Applies to trunks capable of originating traffic and/or accepting outward TOUCH-TONE Signals.

(2) Applicable when changing to or from TOUCH-TONE Calling Service on existing lines at existing locations.

Issued: Sep. 25, 1989

Effective: Oct. 1, 1985 LED

General Exchange Tariff
Section 24
1st Revised Sheet 2
Replacing Original Sheet 2

# TOUCH-TONE CALLING SERVICE

24.2 RATES

JUN 27 1980

24.2.1 TOUCH-TONE Calling Service for Individual and Party Lines

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The following rates and charges for TOUCH-TONE Callbing Service applyissper line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

	Monthly Rate	Service and Equipment Charge(2)
Residence service (TTR) (TTRMX) Business service (TTB) (TTBMX) Central Office Trunks (TJB)(1)	(CR) \$2.05	(CR)\$20.25   14.25 (CR) 14.25

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Public Service Commission MISSOURI

(1) Applies to trunks capable of originating traffic and/or accepting outward TOUCH-TONE Signals.

(2) Applicable when changing to or from TOUCH-TONE Calling Service on extra lines at existing locations.

Public Service Company

Public Service Commission

Issued: JUN 27 1986

Effective:

JUL 1 1986

General Exchange Tariff -Section-24

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# TOUCH-TONE CALLING SERVICE

24.2 RATES

24.2.1 Touch-Tone Calling Service for Individual and Party Panels Service Commission

The following rates and charges for Touch-Tone Calling Service apply, per line or trunk equipped, in addition to the established rates and charges for the services with which this equipment is associated.

-	Monthly Rate	Service and Equipment Charge(2)
Residence service (TTR) (TTRMX)	\$1.90	\$11.25
Business service (TTB) (TTBMX)	4.35	7.25
Central Office Trunks (TJB)(1)	9.35	7.25

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PUBLIC SERVICE COMMISSION

OF MISSOURI

JAN **- 1** 1984

(1) Applies to trunks capable of originating traffic and/or accepting outward Touch-Tone Signals.

(2) Applicable when changing to or from Touch-Tone Calling Service on existing lines at existing locations.

DEC 29 1983 Issued:

JAN 0 1 1984 Effective: