Liberty Utilities (Missouri Water) LLC. d.b.a. Liberty

Case No. WR-2024-0104

Missouri Public Service Commission Data Request - 0025

Data Request Received: 2024-03-18

Request No. 0025

Submitted by: Ashley Sarver, Ashley.Sarver@psc.mo.gov

Supplement Response Date: 2024-06-14

Witness/Respondent: Hayley Sirmon

REQUEST:

1. Please provide the actual water usage gallons pumped and sold (actual commodity charge per thousand gallons) that was billed to each customer (including name/ID no. and service address), delineating which tariffed service area the customer belongs, for the period of January 1, 2019 through current, by month, and by customer.

2. Identify all instances, by month, by Missouri system, by customer name and service address, where estimated usages were used to bill a customer. For each instance please provide the reason for each estimated billing and explain the reason for estimated billing in detail.

SUPPLEMENTAL RESPONSE 06/14/2024: **Attachments are CONFIDENTIAL pursuant to 20 CSR 4240-2.135(2)(A)1**

Due to the voluminous nature of the attachments, they will be provided via the Company's ShareFile.

See attached DR 0025 Update CONFIDENTIAL.xlsx, which includes additional information: meter reads, usage, read reason and multiplier. Also attached, Tyson Usage and Pipesize CONFIDENTIAL.xlsx, which includes the Tyson plant usage and pipe size by customer token.

ORIGINAL RESPONSE 04/17/2024: **Attachments are CONFIDENTIAL pursuant to 20 CSR 4240-2.135(2)(A)1**

Due to the voluminous nature of the attachments, they will be provided via the Company's ShareFile.

1. See attached spreadsheet "Water DR-0025 2019-2024 1 CONFIDENTIAL.xlsx"

2. See attached spreadsheet "Water DR-0025 2019-2024 2 CONFIDENTIAL.xlsx"

    Read Reason Code explanation:

    Skipped – The meter reader could not obtain a read in the field due to various reasons (see read error description field in spreadsheet).

    Office Est – An estimate was calculated by a billing representative based on historical usage.

    Missed – The entire route or partial route could not be read by a meter reader because of weather, no access, etc. This code is used in the Itron meter reading system to mass close a read route so it can be uploaded to the billing system.