

Carole J. Williamson Director – Tariffs & Compliance 5 Davis Farm Road Portland, ME 04103 207.535.3069

October 2, 2024

Nancy Dippell, Secretary Missouri Public Service Commission 200 Madison Street, PO Box 360 Jefferson City, MO 65102-0360

RE: Consolidated Communications Enterprise Services, Inc. - Tariff Revision - PSC MO. No. 2, Grandfather Voice Advantage II Basic and 600 Calling Plans

Dear Secretary:

Enclosed for filing, Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of November 1, 2024.

Table of Contents - Third Revised Sheet No. 34 Section 9 – Tenth Revised Sheet No. 34 Section 9 – Seventh Revised Sheet No. 36 Section 10 – Original Sheet No. 37 Section 10 – Original Sheet No. 38

The purpose of this filing is to make the following tariff changes:

- 1. Add Section 10 for Obsolete Services
- 2. Move the previously grandfathered Voice Advantage In-State Calling Plan to Obsolete Service
- 3. Grandfather Voice Advantage II In-State Basic and 600 Calling Plans

A copy of the bill message language is attached and will be placed on applicable customer October bills.

Please contact me at the number above or at <u>carole.williamson@consolidated.com</u> or Carrie Patterson at <u>carrie.patterson@consolidated.com</u> with any questions or concerns regarding this filing.

Thank you for your assistance in this matter.

Regards,

anolif. Nummer

Carole J. Williamson

CONSOLIDATED COMMUNICATIONS ENTERPRISE SERVICES, INC. BILL MESSAGES – CUSTOMER NOTIFICATION

VOICE ADVANTAGE II BASIC AND 600 BUNDLES

Effective November 1, 2024, Consolidated Communications will no longer offer the Voice Advantage II Basic or 600 Bundle. Existing customers will be allowed to retain their Voice Advantage II Basic or 600 Bundle at their current location only. No moves, changes or additions to the existing Voice Advantage II Basic or 600 Bundle will be allowed after this date. Any requests for moves, changes or additions will result in the loss of the Voice Advantage II Basic or 600 Bundle. Consolidated may change the rates, terms and conditions of your service upon notification. For information regarding this notification please call (844) 968-7224.

Consolidated Communications Enterprise Services, Inc.	Third Revised Sheet No. 4
d/b/a Consolidated Communications	Cancels Second Revised Sheet No. 4

6.	Prom	btions	30	
7.	Privat	e Line Services	30	
	7.1	Services	30	
	7.2	Individual Case Basis	30	
8.	Operator Services		30	
	8.1	Directory Assistance	30	
	8.2	Operator Assistance	31	
		8.2.2 Operator Assisted Surcharges	32	
	8.3	Busy Line Verification	32	
	8.4	Busy Line Verification with Interrupt	32	
	8.5	Rates	33	
9.	D. Optional Calling Plans for Bundles		34	
	9.1	Reserved for Future Use	34	(M) (C)
	9.2	ExpansionPAK II (EPAK II) In-State Calling Plan	34	
	9.3	Voice Advantage II In-State Calling Plan	34	
10. Obsolete S		ete Services	34	(N)
	10.1	Voice Advantage In-State Calling Plan	34	(M)
	10.2	Voice Advantage II In-State Calling Plan	34	(N)

(M) Voice Advantage In-State Calling Plan moved from Section 9 to Section 10.

Issued: October 2, 2024

9. OPTIONAL BUNDLE CALLING PLANS

9.1 <u>Reserved for Future Use</u>

(M)

(D)

(M) | (M)

(M) Information that previously appeared on this sheet appears in Section 10, Sheet No. 37.

(M) (C)

9. OPTIONAL BUNDLE CALLING PLANS (Cont'd)

9.3 Voice Advantage II In-State Calling Plan

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

(M)

(M)

Voice Advantage II Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

Monthly Recurring Charge

\$5.54

(M)

(M) Information that previously appeared on this sheet for Voice Advantage II In-State Basic and 600 Calling Plans appears in Section 10, Sheet 38.

Issued: October 2, 2024

Carole J. Williamson, Director – Tariffs & Compliance 2116 S. 17th Street Mattoon, IL 61938

\$5.57¹

10. OBSOLETE SERVICES

10.1 <u>Voice Advantage In-State Calling Plan¹</u>

Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply.

Voice Advantage Unlimited Bundle includes unlimited combined IntraLATA and InterLATA usage per month.

Monthly Recurring Charge

¹Effective December 1, 2013, Voice Advantage In-State Calling Plan will no longer be available to new customers. Existing Voice Advantage In-State Calling Plan customers will be allowed to keep their Voice Advantage In-State Calling Plan at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage In-State Calling Plan is allowed.

(M) Information that appears on this sheet previously appeared in Section 9, Sheet 34.

Carole J. Williamson, Director – Tariffs & Compliance 2116 S. 17th Street Mattoon, IL 61938 **(M)**

(M)

10. **OBSOLETE SERVICES**

*

10.2	Voice Advantage II In-State Calling Plan ¹	(M) (C)	
	Provides calling anywhere in the United States, U.S. Territories and Canada, 24 hours a day and seven days a week. To be eligible, the customer must be a residential customer subscribing to a Voice Advantage Bundle offered by an affiliate, and be presubscribed to the Company for both IntraLATA and InterLATA service. Taxes, universal service fund fee, other charges and surcharges will apply. Voice Advantage II Basic Bundle includes 120 minutes combined IntraLATA and InterLATA usage per month.*		
	Monthly Recurring Charge \$5.54		
	Voice Advantage II 600 Bundle includes 600 minutes combined IntraLATA an InterLATA usage per month.*		
	Monthly Recurring Charge \$5.54		
All In	traLATA and InterLATA additional minutes of usage are billed at \$.10 per minute.	 (M)	

¹Effective November 1, 2024, Voice Advantage II In-State Basic and 600 Callings Plans will no longer be available to new customers. Existing Voice Advantage II In-State Basic and 600 Calling Plan customers will be allowed to keep their Voice Advantage II In-State Basic and 600 Calling Plans at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage II In-State Basic and 600 Calling Plans are allowed.

(M) Information that appears on this sheet for Voice Advantage II In-State Basic and 600 Calling Plans previously appeared in Section 9, Sheet 36.

Issued: October 2, 2024

Effective: November 1, 2024

(N)

(N)

Carole J. Williamson, Director - Tariffs & Compliance 2116 S. 17th Street Mattoon, IL 61938