



Legal Department

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October 15, 2024

Secretary of the Commission
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102-0360

RE: EW-2023-0199, Quarterly Time-of-Use Report

Dear Madam Secretary:

Enclosed please find Evergy Missouri Metro's and Evergy Missouri West's Q3 2024 Quarterly TOU Report (for the period July 1, 2024 through September 30, 2024) as required by the Missouri Public Service Commission's *Order Altering Reporting Requirements and Setting Presentation* issued on February 29, 2024 in Docket No. EW-2023-0199.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "R. W. Steiner".

Roger W. Steiner



Time of Use Customer Reporting

Q3 2024 – October 2024

EW-2023-0199



Rate Enrollment





Time of Use Rate Enrollments

Active Customers on TOU rates as of October 1, 2024

Rate Plan	MO West	MO Metro	Total	% of enrollments
Nights & Weekends Max Plan (3-period/high differential)	16,482	8,395	24,877	4.3%
Nights & Weekends Plan* (3-period)	7,425	5,317	12,742	2.2%
Default Time Based Plan (peak adjustment charge/low diff/default)	254,783	233,182	487,965	85.2%
Summer Peak Time Based Plan (2-period)	24,024	23,255	47,279	8.3%
EV Only Plan (separately metered/3-period/high differential EV rate)	3	6	9	0.0%
Total	302,717	270,155	572,872	



Time of Use Rate Enrollments

Quarterly Review

TOTAL of MO West & MO Metro Rate Plan	Month Ending*		
	July	August	September
Nights & Weekends Max Plan (3-period/high differential)	24,713	24,792	24,877
Nights & Weekends Plan* (3-period)	12,702	12,744	12,742
Default Time Based Plan (peak adjustment charge/low diff/default)	485,938	486,947	487,965
Summer Peak Time Based Plan (2-period)	48,522	48,001	47,279
EV Only Plan (separately metered/3-period/high differential EV rate)	8	9	9
TOTAL	571,883	572,493	572,872

*approximately end of month/beginning of month data

Rate Switching Data





Rate Switching

Number of rate changes by Customer from original selection or defaulted rate	Number of Customers who have made changes	
	Missouri West	Missouri Metro
Data as of 10/01/24		
1 rate change	10,018	7,445
2 rate changes	959	722
3 rate changes	148	134
4 rate changes	34	24
5 rate changes	4	7
6 rate changes	1	2
8 rate changes		1
12 rate changes		1
TOTAL	11,164	8,336



Rate Switching Data

Quarterly Review

Number of rate changes by Customer from original selection or defaulted rate	Count of Total Rate Changes at Month End*		
	July	August	September
Total MO West & MO Metro			
1 rate change	15,850	16,761	17,463
2 rate changes	1,428	1,568	1,681
3 rate changes	232	248	282
4 rate changes	36	51	58
5 rate changes	9	12	11
6 rate changes	1	1	3
7 rate changes	1	-	
8 rate changes		1	1
12 rate changes	1	1	1
TOTAL	17,558	18,643	19,500

*approximately end of month/beginning of month data

New Customer Education Material





Plan Tips Email

Audience: Special Customer Groups: all electric, low income, seniors, hard to reach
Send Date: February 2024



DEFAULT TIME BASED PLAN

Ways to Save
We're here to help!



Saving money on this plan

The best way to save on your [Default Time Based Plan](#) is to shift your energy usage away from the peak hours. But adjusting some of your energy usage doesn't mean giving up a hot shower or not making dinner.

Instead, it's like avoiding rush hour – those peak hours – by changing when you use large amounts of energy.

During the winter months, take advantage of Super-Off-Peak times between midnight and 6 am for the lowest prices.

→ **Tip:** Start your laundry before 4 pm or after 8 pm
Why? Delaying till off-peak hours can cost 2/3 less by avoiding peak hours.

→ **Tip:** Load the dishwasher, but don't run it until bedtime
Why? Use your dishwasher's "delay" feature to take advantage of off-peak prices and still have clean dishes in the morning.

→ **Tip:** Install a programmable thermostat
Why? These let you put your heating and cooling on a schedule. Many have programs for time-based rates to get the most out of every dollar.

More choices, more ways to save

With time-based plans, energy prices more closely match the cost to produce energy, which like airline tickets, tend to cost more when demand is highest, and less during off-peak times.



Control over your energy bill

You can't avoid doing laundry or running the dishwasher, but try to choose **WHEN** to run these appliances, avoiding the higher cost of peak times.



Freedom to choose the best plan

With four time-based plans to choose from, you can pick the one that costs the least, based on how you use energy, and you can change anytime. We have a [Rate Comparison Tool](#) to help.



A more resilient energy grid

During periods of high demand, strain on our energy grid is highest, which can lead to more wear and instability. Spreading energy use throughout the day promotes a stronger grid that benefits everyone.

Saving on heating and AC costs



Tips for homes with electric heating

Nearly half of the energy used in your home during the winter goes to heating. Take advantage of lower off-peak prices by adjusting your thermostat. Here's how:

1. Three hours before peak hours begin, set the thermostat to **three degrees above** your preferred temperature. For example, if your usual temperature is 70, turn it to 73.
2. When peak hours begin, adjust the thermostat to **three degrees below** your preferred temperature (such as 67) to keep the unit from running too much.
3. When peak hours end, set the thermostat back to your preferred setting.

This is an easy, money-saving trick you can try right now!



NIGHTS AND WEEKENDS MAX PLAN

Ways to Save
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Saving money on this plan

The best way to save on your [Nights & Weekends Max Plan](#) is to shift your energy usage away from the peak hours. But adjusting some of your energy usage doesn't mean giving up a hot shower or not making dinner.

Instead, it's like avoiding rush hour – those peak hours – by changing when you use large amounts of energy, even by just an hour or so. You don't need to avoid all energy usage but try to shift your large appliances to off-peak times.

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Plan Tips Email

Audience: Special Customer Groups: all electric, low income, seniors, hard to reach
Send Date: February 2024

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SUMMER PEAK TIME BASED PLAN

Ways to Save
We're here to help!



Saving money on this plan

The best way to save on your [Summer Peak Time Based Plan](#) is to shift your energy usage away from the peak hours. But adjusting some of your energy usage doesn't mean giving up a hot shower or not making dinner.

Instead, it's like avoiding rush hour – those peak hours – by changing when you use large amounts of energy.

During the winter months, take advantage of Super-Off-Peak times between midnight and 6 am for the lowest prices.

- **Tip:** Set your laundry to start after midnight
Why? Take advantage of overnight hours, when energy costs less than half as much.
- **Tip:** Load the dishwasher, then use the delay timer
Why? Use your dishwasher's "delay" feature to take advantage of Super-Off-Peak prices and still have clean dishes in the morning.
- **Tip:** Install a programmable thermostat
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Monthly Customer Newsletter Email

Electric Heating Pod

Audience: MO Residential w/ emails
Send Date: February 2024

Tips for homes with electric heating

Nearly half of the energy used in your home during the winter goes to heating. **Take advantage of lower off-peak prices by adjusting your thermostat.** Here's how:

1. Three hours *before* peak hours (4-8 pm) begin, set your thermostat to 3° above your preferred temperature (if your usual temp is 70°, turn it to 73°)
2. When peak hours begin, adjust the thermostat to 3° below your preferred setting to stop your unit from running too much
3. When peak hours end, set the thermostat back to your preferred setting



Savings Tip Digital Ad Videos

Audience: MO Residential customers
Uses: Used as targeted digital ads
Start Date: Summer/Fall 2024

Dishwasher Tip Video



**Time-based rates
saving suggestion**

»evergy

EV/Large Appliances Tip Video



**Time-based rates
saving suggestion**

»evergy

HVAC Tip Video



**Time-based rates
saving suggestion**

»evergy

Washer/Dryer Tip Video



**Time-based rates
saving suggestion**

»evergy



MO TOU Seasonal Change and Tips Email (Summer)

Audience: MO Residential with emails
Send Date: May 2024

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SUMMER PEAK TIME BASED PLAN

Save now and all year
We're here to help!



Summer is here

Along with the warmer weather comes a change in your energy usage as your air conditioner works to keep you cool. In our area, energy use in the summer goes up, and that impacts the cost to produce energy.

Your time-based plan can help you manage your bill

On your plan, **20 hours of every weekday—plus all day on weekends and holidays—are off peak**, where you pay less for energy. You'll save the most money by shifting some of your large appliance usage.

Here are some quick tips:

- Move some laundry to weekends
- Load the dishwasher, then run it overnight
- Use a smart thermostat to take advantage of off-peak prices

Your plan only has a peak time (M-F, 4-8 pm) during the summer months of June-September. Now that it's summer, it's important to shift some of your large energy usage to off-peak times. Here's a look at your summer energy rates.

Missouri West: Summer Peak Time-Based Plan

Time Period	Rate
12 AM - 4 PM	\$0.08
4 - 8 PM	\$0.33
8 PM - 12 AM	\$0.08
12 AM - 12 AM (Weekends & Holidays)	\$0.08

View Rate Details

Pre-cool for the lowest prices

Take advantage of off-peak prices by "pre-cooling" your home on weekdays. Tip: a smart thermostat makes this really easy!

Step 1: Before peak times begin, set your AC temperature 3-4° below your usual preferred temperature. For example: if your normal setting is 78°, lower it to 75°.

Step 2: During 4-8 pm, raise the setting. This will allow your home to warm up gradually, delaying the need for the AC to kick on.

Step 3: After 8 pm, return to your normal preferred temperature.

Download the Eversight app

The YOUtility Company

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Install a smart thermostat

These let you put your heating and cooling on a schedule. Many have programs for time-based rates to get the most out of every dollar. Get a [free one from Eversight](#).

Save all year

You can also help your home use less energy in general by making changes and upgrades over time.

Replace your AC filter every 90 days
Replacing a dirty filter with a clean one can reduce your system's energy usage by 10%!

Install draft stoppers
You could save up to 10% per year on energy by stopping cool air from escaping under exterior doors.

Unplug energy vampires
Items like TVs, game consoles and computers draw energy even when turned off. Try an advanced power strip to stop energy from flowing to unused devices, especially during peak hours.



May is National Electrical Safety Month. Are your home's appliances protected? Shop power strips and more energy saving products on sale today.

Shop Marketplace

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NIGHTS AND WEEKENDS PLAN

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Missouri West: Nights & Weekends

Time Period	Rate
12 AM - 4 PM	\$0.08
4 - 8 PM	\$0.28
8 PM - 12 AM	\$0.08
12 AM - 12 AM (Weekends & Holidays)	\$0.08

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MO TOU Seasonal Change and Tips Email (Summer)

Audience: MO Residential with emails
Send Date: May 2024

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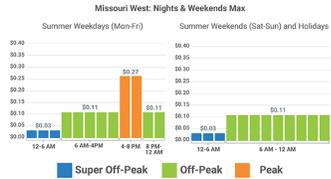
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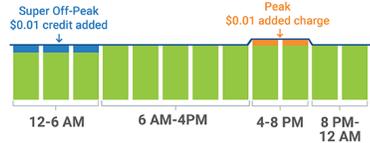
On your plan, **20 hours of every day are off peak**, where you pay less for energy. You'll save the most by shifting some of your large appliance usage.

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Default Time-Based Plan



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Weekly Rate Coach Email – Seasonal Change Example



Stay ahead of heat this summer

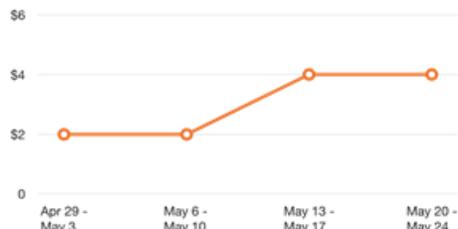
Along with the change of seasons comes a change in energy usage. Demand for electricity in the summer is typically higher, which affects the cost to produce the energy for your home.

Starting June 1, Evergy's summer prices go into effect, so it's even more important to shift your large energy usage away from Peak Hours of 4-8 pm.

	Non-Summer	Summer
Dates	October 1 - May 31	June 1 - September 30
Peak pricing (4 pm - 8 pm Monday through Friday, excluding holidays)	\$0.27 / kWh	\$0.36 / kWh
Off-Peak pricing (6 am - 4 pm, 8 pm - 12 am)	\$0.09 / kWh	\$0.12 / kWh
Super Off-Peak pricing (12 am - 6 am)	\$0.02 / kWh	\$0.03 / kWh

During peak hours this month, you spent the least on two different weeks

That's \$2 less than your most expensive weeks this month

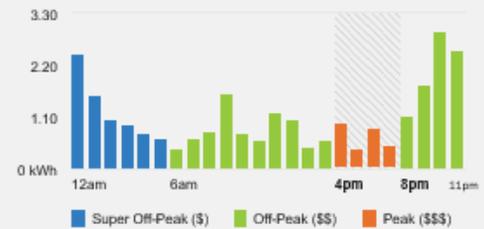


— Your peak electricity costs

This data is based on your weekly electricity use from Apr 29 to May 24.

Here's how you used electricity during the weekdays

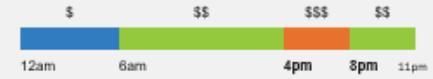
What parts of your routine could you do at off-peak times?



■ Super Off-Peak (\$) ■ Off-Peak (\$\$) ■ Peak (\$\$\$)

This data is based on your average weekday electricity use from May 20 to May 24.

On weekdays, electricity is 12x more expensive from 4 to 8 p.m.



Ways to Save



Open the oven only when necessary during peak hours

Instead of opening the oven door to peek inside, look through the oven window. Your oven loses a significant amount of heat when you open the door. This will shorten your cooking time as well.

[SEE MORE WAYS TO SAVE](#)



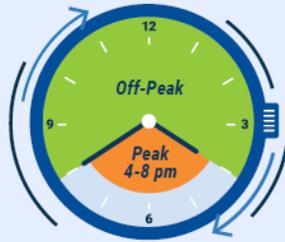
Rate Education Report Insert

Audience: MO Residential
Send Date: March/April 2024



Get spring & summer ready on your time-based rate plan.

Evergy has rebates, tools, and tips to help you manage your home's energy use.



With time-based plans, you can take advantage of discounted off-peak pricing by shifting your larger appliance usage, like dishwashers and clothes drying, to off-peak hours.

Plus, get Evergy rebates on smart thermostats, HVAC units, EV chargers, and more.

[evergy.com/SpringSavings](https://www.evergy.com/SpringSavings)

Save with these time-based plan savings tips

Energy costs are higher during peak hours of 4-8 pm on most rate plans.



- 1 Kitchen**
Delay Start: Delay your dishwasher until overnight or in the morning.
- 2 Living room**
Program Your Thermostat: Use a smart thermostat to lower the temperature during peak hours.
Rebate Offer: Evergy offers free and discounted smart thermostats.
- 3 Garage**
Off-Peak Charging: If you have an electric vehicle, charge it during off-peak hours to save on charging costs.
Rebate Offer: Get up to \$500 toward the cost of an EV outlet or charger.
- 4 Laundry room**
Wash Clothes Wisely: Try cold water for washing clothes, and run your washer and dryer during off-peak hours.
- 5 Bedroom**
Seal Drafts: Ensure windows and doors are sealed to prevent heat loss.
Rebate Offer: Get up to \$1,200 off on new HVAC units. Evergy can also help with other efficiency upgrades through our PAYS program.
- 6 Office**
Monitor Energy Usage: Log in to your Evergy online MyAccount to monitor your usage by hour.
Tip: Download the new Evergy mobile app to monitor your usage from anywhere.



TOU Summer Email Journey

Audience: MO Residential with emails

April 2024

May 2024

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SMART SUMMER ENERGY



It's the season of growing

Your energy usage could start growing, too. The warmer it gets outside, the harder your air conditioner will work to cool things off inside. But on your time-based rate plan, you have LOTS of control over your usage—and your bill. This summer we'll be sharing our best tips and tricks.



It's all in the timing.

On your time-based plan, WHEN you use energy makes a difference. Saving is as easy as shifting some of your large-appliance usage to off-peak and overnight hours.



Make the most of off-peak hours

Save the cleaning and laundry for later to take advantage of the lowest energy prices.



Delay those dishes

Use your dishwasher's delay setting. You'll get the lowest energy prices and wake up to squeaky clean dishes.



Wash clothes in cold water

Shifting from using hot water to using cold water will save you around 50 cents per load. That adds up!



There's more you can do to keep usage low as temps rise.

[See More Energy Saving Tips](#)



Avoid sticker shock

Unexpected bills can blow a budget, and that's stressful. Keep your bills predictable with our Average Payment Plan.

[Get Average Payment Plan](#)

Check your usage



See where your bill stands now and when your home uses electricity. Shift daytime usage to nights and weekends to get the lowest energy prices.

[Energy Analyzer Tools](#)

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)

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SMART SUMMER ENERGY



Time for appliance spring cleaning

Large appliances can suck huge amounts of energy, making your home less efficient. While you're focusing on spring cleaning your home, don't forget about your appliances. And remember, on your time-based plan, running them at night costs less!



Make small changes to help manage summer usage.



Lower your water heater temp

Lowering your setting from 140 degrees to 120 degrees could reduce your water heating energy bill by more than 10 percent. Learn how to [adjust your temperature setting here](#).



Use the sun and line-dry the laundry

Run the dryer overnight to get the lowest off-peak energy prices. Better yet, save even more by skipping the dryer: use the sun's energy with a clothesline. Bonus: your clothes will smell amazing!



Get a smart thermostat

These [thermostats](#) let you control your air conditioner with your phone. You can put your system on a schedule, and pre-cool your home before peak hours begin to save energy and money.



There's more you can do to keep usage low as temps rise.

[See More Energy Saving Tips](#)



You have options

View and pay your bill online, through the app or with autopay. No stamp needed!

[Payment Options](#)

Check your usage



See where your bill stands now and how your home uses electricity. With our Energy Analyzer Tools, you'll know more so that you can save more.

[Energy Analyzer Tools](#)

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)



MO TOU Seasonal Change and Tips Bill Insert (Summer)

Audience: MO Residential

Send Date: June 2024



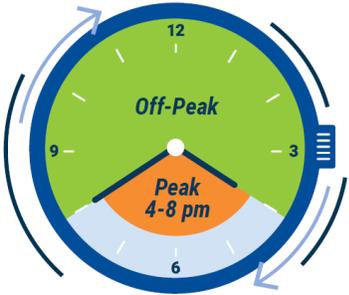
Stay Ahead of The Heat This Summer

Make a plan to maximize your savings

Along with the change of seasons comes a change in energy usage. Demand for electricity in the summer is typically higher, which impacts the cost to produce the energy for your home.

With summer prices now in effect (June-September), it's even more important to shift your large energy usage away from peak hours of 4-8 pm.

Visit [evergy.com/SummerPeak](https://www.evergy.com/SummerPeak) to see your plan's pricing details.



How can you save?

Shifting energy use away from the higher-priced peak hours of 4-8 pm is always a good idea and can help you save on your energy bill.

- 1 Keep blinds, curtains, and other window coverings closed during summer days to help block unwanted heat and reduce cooling costs.
- 2 Program your thermostat to pre-cool your home before 4 pm.
- 3 When possible, use heat-generating appliances such as washers, dryers, and dishwashers later in the evening during off-peak hours.
- 4 Set timers for appliances, like dishwashers and pool pumps, to run off-peak.
- 5 Use tools such as our High Bill Alerts and Weekly Energy Reports to track your energy use and costs.



Note: If you're on the **Summer Peak Time Based Plan**, your rate plan only has a peak time (M-F, 4-8 pm) during the summer months of June-September. Now that we're in summer, it's important to shift some of your large energy usage to off-peak times.



TOU Summer Email Journey

Audience: MO Residential with emails

June 2024

July 2024

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Rising temps = rising usage

Summer means barbecues, swimming pools and higher energy bills. Your air conditioner runs at max capacity in the summer, and that requires a lot of energy. Even though a higher energy bill is normal for this season, we understand that it can still come as a surprise. We want to help.



Pre-cool to save energy

Avoid higher energy prices during peak hours by "pre-cooling" your home. Tip: a [smart thermostat](#) makes this really easy.

Before peak hours

3 hours before the peak period begins, use your programmable or smart thermostat to:

- ✓ Set the temp 3-4° below your normal temp
- ✓ Example: 78° to 75°



During peak hours

When peak hours begin at 4pm:

- ✓ Raise the setting 3-4° higher
- ✓ Example: 81° if you normally like 78°
- ✓ Leave it there until 8pm



After peak hours

Return to your normal setting:

- ✓ After peak times end (8pm)
- ✓ Example: from 81° back to 78°




There's more you can do to keep usage low as temps rise.

[See More Energy Saving Tips](#)



Watch for High Bill Alerts

These are emails triggered when your energy usage spikes higher than usual so that you can make changes around your home to lower your bill. It's a good idea to [verify your contact info](#) to be sure you get the alerts.



You have options

View and pay your bill online, through the app or with autopay. No stamp needed!

[Payment Options](#)

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)

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A few degrees can make a difference

When it's this hot, your air conditioner is working harder than ever to keep up, which means your thermostat setting could have a huge impact on your energy bill. Try turning it a couple degrees warmer than you've currently set it. The difference could add up to hundreds of dollars in the long run.



What's your ideal temperature?



The size of your home and the temperature outside directly impact the savings you could see by adjusting your thermostat. Upgrade to an inexpensive [smart thermostat](#) to make easy adjustments on-the-go.

[Compare Thermostats](#)

It's all in the timing

Keeping your thermostat on a schedule will optimize your energy savings.



- ✓ Keep it warmer than normal while you are away
- ✓ Lower the setting when you return home
- ✓ Don't set it cooler than normal when you first turn your AC on. This will only result in a higher bill.

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)



MO TOU High Usage Tips Bill Insert

Audience: MO Residential
Send Date: July 2024



Shift, Switch, and Save

*Shift when and switch how
you're using energy this summer
to maximize your savings*

As the seasons change, so does your energy usage. During the summer, demand for electricity is typically higher, affecting the cost to produce energy for your home.

With summer prices now in effect (June-September), it's even more important to **shift your energy usage away from peak hours of 4-8 pm and lower your overall use.**



TIP: Use our **online Energy Analyzer tools** to see when you're using the most energy, by hour of day, week, or month.

Visit [evergy.com/WaysToSave](https://www.evergy.com/WaysToSave) to view more savings tips.

Stay cool with these low- to no-cost tips to save energy & money

-  **Laundry:** Shift laundry to weekends and wash in cold water.
-  **Water:** Lower water heater to 120°F to reduce standby heat loss.
Possible savings: \$36 to \$61 per year
-  **Dishwasher:** Set dishwasher to run during off-peak hours.
-  **LED bulbs:** Replace incandescent bulbs with energy-efficient LED bulbs.
Possible savings: \$225 per year
-  **Thermostat:** Pre-cool your home off-peak with a smart thermostat.
-  **AC:** Run AC unit off-peak and replace the filter regularly.
Possible savings: 5%-15% of energy usage
-  **Electronics:** Unplug electronics when not in use.
Possible savings: \$100 per year

*Expected savings amount from [evergy.gov](https://www.evergy.gov)



TOU Summer Email Journey

August 2024

Audience: MO Residential with emails

September 2024

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Little things can make a big difference

With your AC working around the clock, it may seem like a given that your energy use, and your bill, will be high. However, you do have control over the amount of energy your home uses. In fact, some little changes in your everyday routine—such as when you do dishes or laundry—could add up to big savings.



Simple ways to save



Use a smart thermostat to set a schedule for your air conditioner, turning the temp up a few degrees when you aren't home.



Close your blinds, shades or curtains to block sunlight during the hottest part of the day — especially for south- or west-facing windows.



Schedule any outdoor systems (like sprinkler systems and pool cleaners) to run overnight and take advantage of the lowest energy prices.

Have an electric vehicle? Charge it overnight when energy costs less. Most EVs let you schedule your charging to get the least expensive off-peak prices.



Turn ceiling fans counterclockwise to push cool air down. Just remember to turn them off when you leave the room, since fans cool people, not rooms.



Check out our helpful tips on how to save energy in little ways all around the house.

[Save Throughout Your Home](#)

Understand your home's usage



See how your home uses electricity so that you can make even more changes and reduce your costs.

[Energy Analyzer Tools](#)

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)

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SMART SUMMER ENERGY



Get ready for fall

Get your home ready for fall and the coming cooler weather. Use these easy tips to make your home more efficient while keeping you cozy this autumn.



Now, it's time to get your home ready for falling temps



Reverse your ceiling fans

Setting your fans to turn clockwise will ensure they push warm air down.



Add area rugs

If you have tile or hardwood floors, rugs will help keep the warm air in.



Clean air registers

Vacuuming or wiping down your registers and vents will extend the life of your home's air filters.

Are you on the right plan?



Because everyone uses energy differently, you can choose a rate plan that fits your household. Our Rate Compare Tool shows an estimate of what you would pay on all available plans (based on 9 months of past usage), so you can make the best choice.

[View Your Dashboard](#)

Connect with us on-the-go with the Evergy mobile app



Now you can easily access your account from anywhere. Make payments, track your usage, report outages and more. Download the new app today.

[Download](#)

Ready for predictable bills?



Summer bills can come as a surprise, but next year they don't have to. With Average Payment Plan, your bill is consistent and predictable every month.

[Get Average Payment Plan](#)

We're here to help

Big bills are daunting. If you need help paying your bill, we have financial assistance programs and [payment plans](#) if you fall behind.

[Explore Financial Assistance](#)



MO TOU Tips/Tools Bill Insert

Audience: MO Residential

Send Date: August 2024

Beat the Heat with Our Tips & Tools

Stay cool and save more this summer



Evergy has the tips and tools to help you manage your home's energy usage and **avoid peak hours of 4-8 pm this summer.**

You may have noticed that during the summer months, energy usage and costs tend to increase due to higher demand. By understanding when and how you're using energy, you can help lower your overall energy bills.

Quick Summer Savings Tips:

- Shift large energy usage away from 4-8 pm
- Program your thermostat to pre-cool your home
- Run your dishwasher and dryer during off-peak hours
- Keep blinds and curtains closed during summer days
- Seal leaks and insulate your home
- Track when you're using energy with our online tools

Four Easy Tools to Help You Manage & Shift Your Usage

Use our online **Energy Analyzer tools**, within your My Account, to see when you're using the most energy, by hour of day, week, or month.



Visit [evergy.com/EnergyTools](https://www.evergy.com/EnergyTools) to find more personalized tips and tools to help you save on your plan.



1. Usage and Cost Trends

View your usage down to the hour or compare month over month



2. Analyze My Usage

View your energy use breakdown by appliance (*Note: for best experience, complete the survey to view.*)



3. Compare My Bill

Compare your bill to last month or last year. Plus, get a breakdown on why your bill may have changed



4. Compare My Rate

Compare your rate options and see which rate plan is the best for you based on your past usage history



Weekly Rate Coach Email – Seasonal Change Example



Summer peak pricing and hours are coming to an end.

Starting October 1, summer pricing, along with peak summer hours from 4-8 pm, will come to an end for the season. Until next summer, most of the day is priced at off-peak rates, with a super off-peak period between midnight and 6 am.

	Jun 1 - Sep 30	Oct 1 - May 31
Peak hours	4 pm - 8 pm, Monday through Friday, excluding holidays	none
Off-Peak hours	12 am - 4 pm & 8 pm - 12 am	6 am - 12 am
Super Off-Peak hours	none	12 am - 6 am
Price difference	4x	2x

! You spent \$4 more on electricity during peak hours last week



Here's how you used electricity during the weekdays

What parts of your routine could you do at off-peak times?



This data is based on your average weekday electricity use from Sep 16 to Sep 20. Super Off-Peak hours do not apply June - September.

On Summer weekdays, electricity is 4x more expensive from 4 to 8 pm.



Ways to Save



Upgrade to an ENERGY STAR® certified streaming device
ENERGY STAR certified digital media players, like Roku or Apple TV, are 45% more efficient than standard models, and can help you save on energy costs during peak hours.

SEE MORE WAYS TO SAVE



Time to prepare for lower seasonal price changes!

Starting October 1, Evergy's summer pricing will end for the year. While fall and winter rates are lower than summer pricing, you'll save even more if you shift large-appliance use away from the peak hours of 4-8 pm on weekdays, especially if you have electric heating. Take a moment to review time-based pricing to maximize bill savings this fall and winter. Prices rounded to the nearest 1 cent.

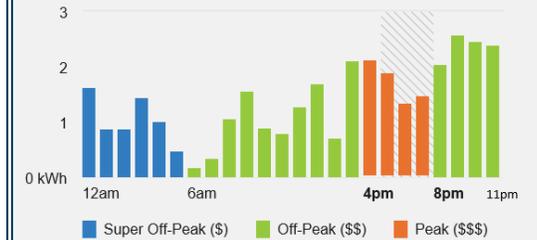
	Summer	Non-Summer
Dates	Jun 1 - Sep 30	Oct 1 - May 31
Peak pricing (4 pm - 8 pm Monday through Friday, excluding holidays)	\$0.36 / kWh	\$0.27 / kWh
Off-Peak pricing (8 pm - 12 am, 6 am - 4 pm)	\$0.12 / kWh	\$0.09 / kWh
Super Off-Peak pricing (12 am - 6 am)	\$0.03 / kWh	\$0.02 / kWh

! You spent \$9 more on electricity during peak hours last week



Here's how you used electricity during the weekdays

What parts of your routine could you do at off-peak times?



This data is based on your average weekday electricity use from Sep 16 to Sep 20.

Around 65% of your peak electricity use came from these categories:



Cooling around 20.4 kWh 62%



Water heating around 1 kWh 3%

How do we know how you use energy?

Thanks to data from your smart meter, we can identify patterns in your electricity use that give us an idea of what appliances are using electricity in your home. We can match those end uses to different times of day to determine what appliances you use during peak hours. To get the most accurate view of your appliance use, make sure your [home energy analysis is up-to-date](#).



MO TOU Seasonal Change and Tips Bill Insert (Winter)

Audience: MO Residential

Send Date: October 2024



Stay Warm and Save This Winter

Make a plan to maximize your savings



Along with the change of seasons comes a change in energy usage. Demand for electricity during the colder months is typically lower, decreasing the cost to produce energy for your home.

While lower prices are now in effect (October-May), it's still important to shift some of your large energy usage away from peak hours of 4-8 pm.

Costs and peak times vary by each plan.

View your plan's details at evergy.com/TimePlans.

Save with these time-based plan savings tips



- 1 Laundry room**
Wash Clothes Wisely: Try washing your clothes in cold water and run your washer and dryer during off-peak hours.
- 2 Bedroom**
Seal Drafts: Ensure windows and doors are sealed to prevent heat loss.
- 3 Office**
Monitor Energy Usage: Use our online Energy Analyzer tools to see when you're using the most energy, by hour of day, week, or month.
- 4 Garage**
Off-Peak Charging: If you have an electric vehicle, charge it during off-peak hours to save on charging costs.
- 5 Living room**
Program Your Thermostat: Use a smart thermostat to adjust your heating system to avoid peak hours.
- 6 Kitchen**
Delay Start: Delay your dishwasher until overnight or in the morning.

Note: If your home uses electric heat, it's especially important to understand how your home uses energy, and to shift some of your large energy usage, like laundry and the dishwasher, to off-peak times.



MO TOU Seasonal Change and Tips Email (Winter)

Audience: MO Residential with emails
Send Date: October 2024

evergy
DEFAULT TIME BASED PLAN

Save now and all year
We're here to help!

Along with the change of seasons comes a change in energy usage. Customer demand for electricity during the colder months is typically lower, decreasing the cost to produce energy for your home.

While lower non-summer prices are here (October-May), you can save a bit by shifting some of your large energy usage away from peak hours of 4-8pm, when prices are a little lower.

Here's a look at the pricing for your Default Time Based Plan.

Default Time Based Plan
All Year (Mon-Sun)

Category	June - Sept	Oct-May
Monthly kWh	\$0.14094	\$0.12233
First 400:	\$0.14094	\$0.07532
Next 400:	\$0.14094	\$0.07532
Over 1000:	\$0.15094	\$0.06681

Four Easy Tools

Use our online Energy Analyzer Tools, within your My Account, to see when you're using the most energy, by hour of the day, week or month.

- Usage and Cost Trends**
View your usage down to the hour, or compare month over month. [Go there >>](#)
- Analyze My Usage**
View your energy use by appliance, plus take the survey for personalized information. [Go there >>](#)
- Compare My Bill**
Compare your bill to past months or years. Plus, get a breakdown on why your bill may have changed. [Go there >>](#)
- Compare Plans**
Compare plans and find out which might be best for your home, based on your past energy usage. [Go there >>](#)

Get more personalized energy tips and tools:
[Learn More](#)

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SUMMER PEAK TIME BASED PLAN

Save now and all year
We're here to help!

Along with the change of seasons comes a change in energy usage. Customer demand for electricity during the colder months is typically lower, decreasing the cost to produce energy for your home.

On your plan, non-summer prices (October-May), are the same every day, and there's no peak period!

Here's a look at the non-summer pricing for your Summer Peak Time Based Plan.

October - May Every Day (Mon-Sun)

View Rate Details

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NIGHTS AND WEEKENDS MAX PLAN

Save now and all year
We're here to help!

Along with the change of seasons comes a change in energy usage. Customer demand for electricity during the colder months is typically lower, decreasing the cost to produce energy for your home.

While lower non-summer prices are here (October-May), it's still important to shift some of your large energy usage away from peak hours of 4-8pm, or to weekends, when prices are lower.

Here's a look at the non-summer pricing for your Nights & Weekends Max Plan.

Non-Summer Weekdays (Mon-Fri) October-May

Weekends (Sat-Sun) and Holidays October-May

View Rate Details

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NIGHTS AND WEEKENDS PLAN

Save now and all year
We're here to help!

Along with the change of seasons comes a change in energy usage. Customer demand for electricity during the colder months is typically lower, decreasing the cost to produce energy for your home.

While lower non-summer prices are here (October-May), it's still important to shift some of your large energy usage away from peak hours of 4-8pm, or to weekends, when prices are lower.

Here's a look at the non-summer pricing for your Nights & Weekends Plan.

Non-Summer Weekdays (Mon-Fri) October-May

Weekends (Sat-Sun) and Holidays October-May

View Rate Details



Rate Education Report

Audience: MO Residential
Send Date: Fall 2024



P.O. Box 418679, Kansas City, MO 64141

Rate Education Report
March 21, 2020
Account number XX00001



Scan to compare rate plans.

Our commitment to reliable, sustainable, and affordable energy

We're providing this report to guide you through your rate plan options and help you see if there is a better plan for your household. By looking at your home's past energy usage, we've estimated your potential costs with our various plan options. Take a moment to explore how your current rate plan compares to the other options.

Interested in switching plans? Compare plans and switch at [evergy.com/PlanDetails](https://www.evergy.com/PlanDetails)

 Current plan Nights & Weekends Max Plan <i>Three time periods, lowest overnight prices</i> Schedule your large appliances and electric vehicle charger to run overnight during super off-peak hours (12-6 am).	 Default Time Based Plan <i>Lowest price difference between peak and off-peak times</i> Keep your electricity use low during daily peak hours of 4-8 pm and earn bill discount credits by running large appliances during super off-peak hours (12-6 am).	 Summer Peak Time Based Plan <i>No peak pricing for 8 months of the year</i> Shift your energy use away from weekday peak hours of 4-8 pm in the summer (June-September).	 Nights & Weekends Plan <i>Three time periods, lower overnight prices</i> Schedule your smart thermostat and large appliances to run during off-peak hours (8 am-4 pm and 8 pm-12 am) and super off-peak hours (12-6 am).
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Estimated average monthly cost per plan (based on your historical usage)



Turn over to learn more →

Estimated annual and monthly plan costs

	Annual Cost	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Nights & Weekends Max Plan (current plan)	\$X,XXX	\$XXX											
Default Time Based Plan	\$X,XXX	\$XXX											
Summer Peak Time Based Plan	\$X,XXX	\$XXX											
Nights & Weekends Plan	\$X,XXX	\$XXX											

The amounts shown here are estimates based on your electricity usage from available data using applicable rate prices and surcharges only. They do not include local taxes or fees and might differ from your costs. A result of "n/a" indicates billing data was not available.

Tips for saving on time-based plans



Reminder: avoid peak hours
Shifting energy use away from peak hours is the goal of all time-based plans. Make note of your plan's peak hours and work to shift your energy usage away from that time.



Set it and forget it
Use a smart thermostat to automate your heating and cooling systems to run less frequently during peak hours.



Delay running large appliances
Use large appliances like dishwashers and dryers during off-peak hours. Some appliances even have the option to delay their running time!

Learn more and compare plans at [evergy.com/PlanDetails](https://www.evergy.com/PlanDetails).

This rate comparison is provided for illustrative purposes only and does not constitute a representation or recommendation by Evergy as to what rate is best for you. Evergy cannot guarantee the accuracy, completeness or usefulness of the estimated cost information. Estimated costs shown may vary from results of the online rate comparison tool, since your energy use and billing period may have changed from the time this report was generated. Evergy expressly disclaims any and all liability for any damages of any nature (including direct, indirect, incidental and consequential) arising in connection with the use of the estimated rate comparison.

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Scan to compare plans.

