

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the)	
Certificate of Service Authority of)	<u>File No. XD-2020-0141</u>
CallCatchers, Inc.)	
d/b/a Freedom Voice Systems)	

ORDER CANCELLING CERTIFICATE OF SERVICE AUTHORITY AND INTERCONNECTED VOICE OVER INTERNET PROTOCOL REGISTRATION

Issue Date: December 3, 2019

Effective Date: January 2, 2019

On November 20, 2019, the Staff of the Missouri Public Service Commission (Staff) filed a motion requesting that the Commission cancel the certificate of interexchange service authority and interconnected voice over internet protocol (IVoIP) registration of CallCatchers, Inc. d/b/a Freedom Voice Systems (Company). Staff's motion stated that the Company had notified the Commission by letter that it wished to voluntarily relinquish its authority. The Commission previously granted two certificates to the Company on July 5, 2016: a certificate to provide intrastate interexchange service in Case No. XA-2016-0351; and registration to provide IVoIP services in Case No. DA-2016-0352.

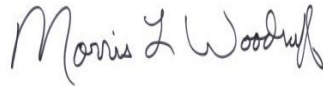
On November 22, 2019, the Commission issued its order that anyone wishing to respond to Staff's Motion or request a hearing do so by filing a pleading no later than December 2, 2019. There were no such filings. The Commission need not hold a hearing if, after proper notice and opportunity to

intervene, no party requests such a hearing.¹ Therefore, the Commission may cancel the certificate based on Staff's motion.

THE COMMISSION ORDERS THAT:

1. The certificate of authority issued to CallCatchers, Inc. d/b/a Freedom Voice Systems to provide interexchange service in the State of Missouri is cancelled.
2. The registration of CallCatchers, Inc. d/b/a Freedom Voice Systems to provide IVoIP services in the State of Missouri is cancelled.
3. This order shall be effective January 2, 2020.
4. This file shall close January 3, 2020.

BY THE COMMISSION



Morris L. Woodruff
Secretary

Charles Hatcher, Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 3rd day of December, 2019.

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3rd day of December 2019.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 3, 2019

File/Case No. XD-2020-0141

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

FreedomVoice Systems

Legal Department
5600 Avenida Encinas
Carlsbad, CA 92008

**Missouri Public Service
Commission**

Whitney Payne
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
whitney.payne@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is fluid and cursive, with the first name "Morris" being the most prominent.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.