

1. On November 1, 2024, Staff filed its complaint against Respondent concerning defects in the installation of two manufactured homes.
2. On November 4, 2024, the Commission ordered Respondent to file an answer to the complaint or an agreement to participate in mediation no later than December 4, 2024.
3. On December 3, 2024, Respondent submitted a request for mediation.
4. On December 4, 2024, the Commission issued its *Order Directing Response to Mediation Request*, ordering the Manager to file a response to Respondent's mediation request no later than December 10, 2024.
5. The Manager states that he agrees to enter into mediation.

WHEREFORE, Staff prays that the Commission accept its *Response to Order*; and grant such other and further relief as is just in the circumstances.

Respectfully submitted,

/s/ Mark Johnson

MARK JOHNSON

Missouri Bar No. 64940

Chief Staff Counsel

Missouri Public Service Commission

P.O. Box 360

Jefferson City, MO 65102

573-751-7431 (Voice)

573-751-9285 (Fax)

mark.johnson@psc.mo.gov

Attorney for the Staff of the

Missouri Public Service Commission

CERTIFICATE OF SERVICE

I hereby certify that true and correct copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all parties on this 27th day of December 10, 2025.

/s/ Mark Johnson