

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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MISSOURI
Public Service Comm.

SECTION IV

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the intrastate
Services and Facilities of
the Green Hills Telephone
Corporation in the State of
Missouri.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

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ISSUED BY

Teravis Harper
name of officer

Manager
title

Breckenridge, Mo.
address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
 Name of Issuing Corporation Community, Town or City
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Name of Issuing Corporation Community, Town or City
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For- ALL MISSOURI EXCHANGES

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GREEN HILLS TELEPHONE CORPORATION
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GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
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General Manager Breckenridge, M.
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GREEN HILLS TELEPHONE CORPORATION
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GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

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GENERAL RULES AND REGULATIONS OF GREEN HILLS TELEPHONE CORPORATION

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A. Application

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the Green Hills Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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Managu Breckinridge, Jr.
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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
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OF GREEN HILLS TELEPHONE CORPORATION

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C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon it's ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of Service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from it's directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in it's directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
Name of Issuing Corporation Community, Town or City GREEN

GENERAL RULES AND REGULATIONS

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MISSOURI

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANIES (Section 100.01)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accomodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

* 6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existance of the Telephone Company's demarcation point and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined, when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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name of officer title address

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GREEN HILLS TELEPHONE CORPORATION
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| <u>GENERAL RULES AND REGULATIONS</u> <u>OF GREEN HILLS TELEPHONE CORPORATION</u> | | RECEIVED JAN 20 1961 MISSOURI Public Service Comm. |
| C. | OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued) | |
| | 4. Transmitting Messages | |
| | The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors. | |
| | 5. Use of Connecting Company Lines | |
| | When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company. | |
| | 6. Defacement of Premises: | |
| | The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company. <i>S. #87</i> | |
| | 7. Adjustment of Charges | |
| | In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined, when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period. | |
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GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
Name of Issuing Corporation Community, Town or City SECTION IV

GENERAL RULES AND REGULATIONS

NOV 30 1987

MISSOURI
Public Service Commission

D. USE OF SERVICE AND FACILITIES

*1. Ownership and Use of Equipment

Telephone service furnished by the Telephone Company on the premises of a subscriber is the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such service. Telephone services are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or to the public or to the property, the Telephone Company may refuse to install, and maintain such service, and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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GREEN HILLS TELEPHONE

ALL EXCHANGES

Name of Issuing Corporation

For

Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS

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Public Service Commission

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

TEL SA
~~Equipment, instruments, and lines~~ furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the ~~equipment, instruments and lines~~, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such ~~equipment, instruments and lines~~. Such ~~equipment, instruments and lines~~ *TEL SA* are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it.

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GENERAL MANAGER, BRECKENRIDGE, MO 64625
 title address

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

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OF GREEN HILLS TELEPHONE CORPORATION

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D. USE OF SERVICE AND FACILITIES

JAN 20 1961

1. Ownership and Use of Equipment

MISSOURI
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Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

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JAN - 4 1982
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If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

PUBLIC SERVICE COMMISSION
OF MISSOURI

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or other wise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harper Manager Buckinidge, Mo.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
 Name of Issuing Corporation Community, Town or City
SECTION 156.010 (2)(b)
MISSOURI PUBLIC SERVICE COMMISSION

GENERAL RULES AND REGULATIONS

NOV 70 1987

D. USE OF SERVICE AND FACILITIES (CONTINUED)

MISSOURI
 Public Service Commission

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Reserved for future use.

5. Reserved for future use.

JAN 01 1988

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE 11-24-87 DATE EFFECTIVE 1-1-88
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ISSUED BY Lloyd Hargrave Manager, Box 155, Breckenridge, MD 64625
 name of officer title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

(Original)
(Revised)
(Original)
(Revised)

Cancelling P.S.C.MO. No 2-Consolidated

GREEN HILLS TELEPHONE

For ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS

RECEIVED

DEC - 4 1981

MISSOURI

Public Service Commission

D. USE OF SERVICE AND FACILITIES (CONTINUED)

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Use of Party Line Service (Discontinued).

5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

CANCELLED

JAN 01 1988

BY Zad RS. # 89
PUBLIC SERVICE COMMISSION

*Indicates new rate or text of instrument
+Indicates change

FILED

JAN 4 1982

Public Service Commission

DATE OF ISSUE December 3, 1981
month day year

DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature] GENERAL MANAGER, BRECKENRIDGE, MO 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

D. USE OF SERVICE AND FACILITIES (Continued)

JAN 20 1961

MISSOURI
Public Service Comm.

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

CANCELLED

4. Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration of number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

JAN - 4 1962

128 RS 89

PUBLIC SERVICE COMMISSION
OF MISSOURI

5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

FILED

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY

Francis Harper
name of officer

Manuel Breckenridge, Jr.
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

RECEIVED
JAN 20 1961
MISSOURI
Public Service Comm.

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

MAR 1 1961

DATE OF ISSUE _____
month day year

DATE EFFECTIVE _____
month day year

ISSUED BY Thomas Harper
name of officer

Manassah Breckenridge, Mo.
title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

E. ESTABLISHMENT AND FURNISHING OF SERVICE

JAN 20 1961

1. Application for Service

MISSOURI
Public Service Comm.

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applications for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished.

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

FILED

MAR 1 - 1961

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

PUBLIC SERVICE COMMISSION

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Terris Harper
name of officer

Manay Breckenridge, Mo.
title address

GREEN HILLS TELEPHONE CORPORATION

Section IV
PSC Mo. No. 2-Consolidated
2nd Revised Sheet 92
Cancels 1st Revised Sheet 92

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

Reserved for future use.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay such costs pursuant to the "Special Construction" section of this tariff.

(D)
(N)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

Date of Issue: September 1, 2009

Effective: October 1, 2009

Steve Gann
General Manager
P.O. Box 227, 7926 N.E. State Route M
Breckenridge, MO 64625

FILED
Missouri Public
Service Commission
JI-2010-0127

Name of Issuing Corporation _____ For _____ Community, Town or City _____

| GENERAL RULES AND REGULATIONS | | RECEIVED |
|--|--|------------------------------------|
| E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued) | | NOV 30 1987 |
| 4. Payment for Service | The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed. | MISSOURI PUBLIC SERVICE COMMISSION |
| 5. Maintenance and Repairs | Reserved for future use. | |
| 6. Unusual Installation Costs | Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs. | JAN 01 1988 |
| *Indicates new rate or text †Indicates change | | MISSOURI PUBLIC SERVICE COMMISSION |

CANCELLED
 October 1, 2009
 Missouri Public
 Service Commission
 JI-2010-0127

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month day year month day year
 ISSUED BY Lloyd Hargrave, General Manager, P.O. Bx 155, Breckenridge, MO 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

JAN 20 1961

4. Payment for Service

MISSOURI
Public Service Comm.

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

CANCELLED

FILED

JAN 01 1988

MAR 3 - 1961

By Lat. R.S. # 92
PUBLIC SERVICE COMMISSION
OF MISSOURI

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Thomas Harper Manuel Brackenridge, Mo.
name of officer title address

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For

ALL EXCHANGES
Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS

RECEIVED

DEC - 4 1981

E. ESTABLISHMENT AND FURNISHING OF SERVICE (CONTINUED)

7. Furnishing Party Line Service (Discontinued)

MISSOURI
Public Service Commission

F. TELEPHONE DIRECTORIES:

1. DISTRIBUTION

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. OWNERSHIP AND USE

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.

FILED

JAN 4 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
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DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature]
name of officer

GENERAL MANAGER, BRECKENRIDGE, MO
title address 64625

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

JAN 20 1961

7. Furnishing Party Line Service:

MISSOURI
Public Service Comm.

- a. Four-Party Service within the local Base Rate Area, when offered, is furnished at any location where there is a vacancy on an existing line or when there is no vacancy, a new line will be opened up when there is, in the opinion of the Telephone Company, an opportunity to connect additional subscribers in nearby locations to that line within a reasonable time.
- b. Two or four-party service beyond the local Base Rate Area, when offered, will be furnished only when in the opinion of the Telephone Company there is sufficient demand for such service to assure a reasonable fill of the lines and where such demand is concentrated within a reasonable area.
- c. Rural multi-party service is furnished only beyond the local Base Rate Area and within the Exchange Area.

CANCELLED

F. TELEPHONE DIRECTORIES

JAN - 4 1982
BY RS 93
PUBLIC SERVICE COMMISSION

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

FILED
MAR 3 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Terrance Harpes Manager Breckenridge, Mo.
name of officer title address

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

G. DEPOSITS AND GUARANTEES OF PAYMENT

- 1. The Company may require a deposit or guarantee prior to providing new service. (C)
The deposit may be required prior to and no more than thirty (30) calendar days after
the Company actually provides service. (C)

- A. (Deleted)
- B. (Deleted)
- C. (Moved to 2.A and B on Sheet 95.2)
- D. (Deleted)
- E. (Moved to 6. On Sheet 95.3)

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SEP 29 2000

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Public Service Commission

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OCT 30 2000

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Public Service Commission

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Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS
DEPOSITS AND GUARANTEES OF PAYMENT

RECEIVED

* DEPOSITS AND GUARANTEES OF PAYMENT

MAR 19 1981

G.

1. The Telephone Company may require an applicant for service to post a deposit if:

a. The applicant is unable to establish that he had a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid or,

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

- Has a valid major national charge card
- Has a valid major national oil charge card
- Home ownership, excluding mobile home
- Is fifty (50) or more years of age
- Has been employed two years or more with the current employer
- Has a savings account
- Has a local charge card
- Has an existing loan from a financial institution not considered delinquent by the creditor

b. The Telephone Company is not obligated to furnish service to any individual that owes for service furnished by the Telephone Company previously rendered at the same or a different address until arrangements have been made to liquidate such previous indebtedness to the Company.

c. The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two out of the last twelve (12) billing periods become delinquent. The deposit shall not exceed charges for two (2) months service based on the average bill during the preceding twelve (12) months.

d. If within the first six (6) months of establishing service, the customer incurs toll or other charges in any one (1) billing period which are greater than 400% of the amount of the deposit previously required, an additional deposit may be required.

e. In lieu of a deposit the Telephone Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit provided for in these tariffs.

*Indicates new rate or text

+Indicates change

Public Service Commission

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OCT 30 2000

BY DRS 94
Public Service Commission
MISSOURI

DATE OF ISSUE MARCH 12, 1981
month day year

DATE EFFECTIVE May 1, 1981
month day year

ISSUED BY [Signature]
name of officer

General Manager, Breckenridge, MO
title address 64625

Green Hills Telephone Corporation For _____
 Name of Issuing Corporation

Community, Town or City
RECEIVED

| | |
|---|---|
| GENERAL RULES AND REGULATIONS | NOV 14 1977 |
| <p>G. DEPOSITS AND GUARANTEES OF PAYMENT</p> <p>(1) The Telephone Company may require a deposit or guarantee as a condition of service if the customer or prospective customer has an unpaid and undisputed delinquent account with the Telephone Company which accrued within the last two (2) years or if such a delinquent account was paid within the last six (6) months.</p> <p>(2) The Telephone Company may require a deposit or guarantee as a condition of continued service if undisputed charges in two (2) of the last twelve (12) billing periods become delinquent. The Telephone Company shall with respect to each customer maintain a record of all charges which have become delinquent within the last twelve (12) billing periods.</p> <p>(3) No deposit or guarantee shall be required of a Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, or geographical area of residence.</p> <p>(4) A deposit shall be subject to the following terms:</p> <p>(A) It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or estimated for the next twelve (12) months by the customer and the Telephone Company.</p> <p>(B) It shall bear interest of six (6) percent per annum which shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer. Records shall be kept of efforts made to return a deposit.</p> <p>(C) Upon discontinuance or termination, it shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.</p> <p>(D) Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, it shall with accrued interest be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. A Telephone Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such</p> <p>*Indicates new rate or text †Indicates change</p> | <p style="text-align: center; font-weight: bold;">MISSOURI Public Service Commission</p> <p style="text-align: center; font-size: 2em; font-weight: bold;">CANCELLED</p> <p style="text-align: center;">BY <u>JRS 94</u> PUBLIC SERVICE COMMISSION</p> <p style="text-align: center;">MAY 12 1981</p> <div style="border: 1px solid black; padding: 5px; text-align: center;"> <p style="font-size: 1.5em; font-weight: bold;">JAN 15 1978</p> </div> |

DATE OF ISSUE November 3, 1977 DATE JAN 15 1978
 month day year month day year

ISSUED BY [Signature] General Manager Breckenridge, Mo. 64625
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

JAN 20 1961

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

MISSOURI
Public Service Comm.

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Telephone Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Telephone Company, doubtful. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- a. By furnishing references acceptable to the Telephone Company.
- b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.
- c. By means of a cash deposit.

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

CANCELLED

JAN 15 1978

BY 1st R.S. 94
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Terrance Harper Manuel Bruckmiller, Jr.
name of officer title address

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

RECEIVED

SEP 29 2000

G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

MISSOURI
Public Service Commission

1. (Cont'd)

F. (Moved to 3. on Sheet 95.2)

G. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

H. (moved to 4.A, B, C, D and 5 on Sheets 95.2 and 95.3)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

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OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

RECEIVED

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS
G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

DEC 05 1997

MISSOURI
Public Service Commission

f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.

g. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

(N)
(N)
(T)

h. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all residence subscribers.

It shall bear interest of nine (9) percent annum which shall be credited annually upon the account of the customer or shall be paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by (G.1.e.) shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

(T)

CANCELLED

OCT 30 2000
By 416 RS 95
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997 James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998

FILED

JAN 01 1998 3 4
MO. PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS

RECEIVED

*G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

f. No deposit or guarantee shall be required by the Telephone Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap or geographical area or residence of the subscriber.

g. A deposit shall be subject to the following terms:

It shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in case of new applicants for service the average monthly bill for all residence subscribers.

It shall bear interest of nine (9) percent annum which shall be credited annually upon the account of the customer or shall be paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

The deposit along with the accrued interest shall be promptly refunded or credited against charges stated on subsequent bills upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. The Telephone Company may withhold the refunding of a deposit pending the resolution of dispute with respect to charges secured by such deposit.

The deposit shall be credited with accrued interest to the charge stated on the final bill and the balance if any shall be returned to the subscriber within twenty-one (21) days after the rendition of a final bill upon the discontinuance or termination of service.

The Telephone Company shall permit a customer concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon by the subscriber and the Telephone Company.

A guarantor as provided for by (G. l.e.) shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charges become delinquent provided it is not in dispute.

*Indicates new rate or text
+Indicates change

JAN 01 1998

By 3rd PS #95

MAY 1 1981

Public Service Commission
MISSOURI

DATE OF ISSUE MARCH 12, 1981 EFFECTIVE May 1, 1981
month day year month day year

ISSUED BY [Signature] General Manager, Breckenridge, MO
name of officer title address 64625

Green Hills Telephone Corporation For _____
 Name of Issuing Corporation Community, Town or City

RECEIVED

GENERAL RULES AND REGULATIONS

NOV 14 1977

MISSOURI
Public Service Commission

G. DEPOSITS AND GUARANTEES OF PAYMENT (continued)

deposit.

(E) The Telephone Company shall maintain records which show the name of each customer who has posted a deposit, the current address of such customers, the date and amount of deposit, the date and amount of interest paid, and the earliest possible refund date.

(F) Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days from the date a receipt which contains the following information:

1. Name of customer.
2. Address where the service for which the deposit is required will be provided.
3. Plant where deposit was received or a designated code which identifies the location.
4. Date when the deposit was received.
5. Amount of deposit.
6. The terms which govern retention and refund of the deposit.

(G) The Telephone Company shall provide means whereby a person entitled to a refund of a deposit is not deprived of the refund even though he may be unable to produce the receipt for the deposit, provided he can produce identification to ensure that he is the person entitled to the refund. The Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made.

(H) The Telephone Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

(5) In lieu of a deposit the Telephone Company may accept a written guarantee. The limit of the guarantee shall not exceed the amount of a cash deposit.

(6) A guarantor shall be released upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.

*Indicates new rate or text
 †Indicates change

FILED
JAN 15 1978
Public Service Commission

CANCELLED
 BY 2-4-81 RS 95
 MAY - 7 1981
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

RECEIVED
JAN 20 1961
MISSOURI
Public Service Comm.

CANCELLED

JAN 15 1961

BY 1st R. S. 95
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Therrell Hazard
name of officer

Marguerite Breckenridge, Mrs.
title address

RECEIVED

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

SEP 29 2000

G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

MISSOURI
Public Service Commission

1. (Cont'd)

I. (deleted)

J. Record of Previous Accounts:

The Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made.

(C)
|
(C)

K. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

L. (deleted)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FILED

OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS
G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

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DEC 05 1997

MISSOURI (T)
Public Service Commission

i. Deposit not to Effect Regular Collection Practices:

The fact that a deposit has been made shall in not way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practice of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

j. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

k. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

l. The Telephone Company may render a special toll billing to any customer who incurs toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges contained on the special toll billing shall delinquent ten (10) days thereafter.

(T)

CANCELLED

OCT 30 2000
BY 2nd RS 95.1
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997

James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998
FILED

JAN 01 1998 - 236
NO. PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For _____

ALL EXCHANGES
Community, Town or City

SECTION IV

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150505

GENERAL RULES AND REGULATIONS

*G. DEPOSITS AND GUARANTEES OF PAYMENT (CONTINUED)

MAR 19 1981

h. Deposit not to Effect Regular Collection Practices:

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payments of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of the service for non-payment of any sums due the Telephone Company for service rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure a payment of such bills or has furnished the Company with a guarantee in writing of such bills.

i. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

j. Restoral of Service Charges:

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

k. The Telephone Company may render a special toll billing to any customer who incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from such customers. Customers shall be informed of special toll billing by first class mail and the toll charges contained on the special toll billing shall become delinquent ten (10) days thereafter.

CANCELLED

JAN 01 1998
By KRS #95.1
Public Service Commission
MISSOURI

MAY - 1 1981

*Indicates new rate or text
+Indicates change

DATE OF ISSUE MARCH 12, 1981
month day year

DATE EFFECTIVE May 1, 1981
month day year

ISSUED BY Charles W. Bandy
name of officer

General Manager, Breckenridge, MO
title address 64625

Original Filed 05.2
RECEIVED

**GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS**

SEP 29 2000

G. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

**MISSOURI
Public Service Commission**

- 2. The Company may require a deposit or guarantee as a condition of continued service if:
 - A. The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
 - B. The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.
- 3. No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.
- 4. Terms of Deposits:
 - A. Deposits shall not exceed the estimated charges for two (2) month's service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
 - B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal*. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the *Wall Street Journal* on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
 - C. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

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OCT 30 2000

**MISSOURI
Public Service Commission**

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

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GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

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H. DEPOSITS AND GUARANTEES OF PAYMENT (Cont'd)

SEP 29 2000

4. Terms of Deposits: (Cont'd)

MISSOURI
Public Service Commission

D. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit. (C)

E. The Company will maintain records of all pertinent information with regard to each deposit held. (N)

F. The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit. (N)

5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon. (C)

6. In lieu of a deposit the Company may accept a written guarantee. The guarantee shall be limited to an amount not exceeding the cash deposit that the Company could request under this section. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent, provided it is not in dispute.

7. The Company may request an advance payment for the purpose of securing payment of installation charges and estimated charges for one (1) month of services requested by the customer. (C)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

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OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000

Effective: October 30, 2000

Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

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SEP 29 2000

H. DISCONTINUANCE OF SERVICE

MISSOURI
Public Service Commission

- (1) Service may be discontinued for any of the following reasons:
 - (A) Nonpayment of an undisputed delinquent charge for basic local telecommunications service. (C)
 - (B) Failure to post a required deposit or guarantee. (C)
 - (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - (D) Failure to substantially comply with the terms of a settlement agreement.
 - (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
 - (F) Material misrepresentation of identity in obtaining Telephone Company service.
 - (G) As provided by state or federal law.
 - (H) (D)

- (2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of discontinuance. (C)

- (3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of basic local telecommunications service, or on a day immediately preceding such day. (C)

- (4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least ten (10) days prior to the date of the proposed discontinuance. (D)

- (5) A notice of discontinuance shall contain the following information: (C)

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OCT 30 2000

MISSOURI

Public Service Commission

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: October 30, 2000

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

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H. DISCONTINUANCE OF SERVICE

DEC 05 1997

(1) Service may be discontinued for any of the following reasons:

MISSOURI
Public Service Commission

- (A) Nonpayment of an undisputed delinquent charge.
- (B) Failure to post a required deposit or guarantee.
- (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (D) Failure to substantially comply with the terms of a settlement agreement.
- (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
- (F) Material misrepresentation of identity in obtaining Telephone Company service.
- (G) As provided by state or federal law.
- (H) Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the company or undisputed, delinquent exchange service charges including any FCC approved end-user charge, or both, with the exception of Lifeline Service, after a written notice has been furnished to the customer.

(N)
(N)

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance, except as indicated in (1)(H) above.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent, except as provided in section (10) of this rule.

Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance shall not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

(5) A notice of discontinuance shall contain the following information:

CANCELLED

OCT 30 2000
BY 416 RS 96
Public Service Commission
MISSOURI

Issued :
Issued By: DEC 5 1997

James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998

FILED

JAN 01 1998 2 3 4
MO PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE CORPORATION For Area Served
Name of Issuing Corporation Community, Town or City

RECEIVED

GENERAL RULES AND REGULATIONS

APR 20 1984

H. DISCONTINUANCE OF SERVICE

- (1) Service may be discontinued for any of the following reasons:
 - (A) Nonpayment of an undisputed delinquent charge.
 - (B) Failure to post a required deposit or guarantee.
 - (C) Unauthorized use of the Telephone Company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
 - (D) Failure to substantially comply with the terms of a settlement agreement.
 - (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
 - (F) Material misrepresentation of identity in obtaining Telephone Company service.
 - (G) As provided by state or federal law.
 - (H) Nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the company or undisputed, delinquent exchange service charges including any FCC approved end-user charge, or both.

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance, except as indicated in (1)(H) above.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent, except as provided in section (10) of this rule.

(4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the discontinuance. A notice of discontinuance shall not be effective if the customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

(5) A notice of discontinuance shall contain the following information:
*Indicates new rate or text
+Indicates change

MISSOURI Public Service Commission

CANCELLED

JAN 01 1998

By 3rd RS #96
Public Service Commission
MISSOURI

FILED

MAY 26 1984

Public Service Commission

DATE OF ISSUE April 26, 1984 DATE EFFECTIVE May 26, 1984
month day year month day year

ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri 64625
name of officer title address

Green Hills Telephone Corporation
Name of Issuing Corporation For

Community, Town or City

GENERAL RULES AND REGULATIONS

NOV 14 1977

H. DISCONTINUANCE OF SERVICE

MISSOURI

Public Service Commission

(1) Service may be discontinued for any of the following reasons:

- (A) Nonpayment of an undisputed delinquent charge.
- (B) Failure to post a required deposit or guarantee.
- (C) Unauthorized use of the telephone company's equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- (D) Failure to substantially comply with the terms of a settlement agreement.
- (E) Refusal after reasonable notice to permit inspection, maintenance, or replacement of the Telephone Company's equipment.
- (F) Material misrepresentation of identity in obtaining telephone company service.
- (G) As provided by state or federal law.

(2) The failure to pay charges not subject to commission jurisdiction shall not constitute cause of a discontinuance.

(3) Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of a Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. Service shall not be discontinued for nonpayment of a delinquent charge within five (5) days after a charge has become delinquent except as provided in section (10) of this rule.

(4) Service shall not be discontinued under section (1) of this rule unless written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance shall not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based. The Telephone Company shall inquire at the time service is contracted for if the customer will also be the user. If the user is different from the customer, a Telephone Company shall maintain a record of this showing the name and address of the user. Unless notified by a customer, the Telephone Company shall not be required to know of changes in this status after the initial contract for service has been fully executed.

(5) A notice of discontinuance shall contain the following information:

- *Indicates new rate or text
- +Indicates change

CANCELLED

MAY 26 1984

BY *Jud RC 96*
PUBLIC SERVICE COMMISSION
OF MISSOURI

JAN 15 1978

Public Service Commission

DATE OF ISSUE November 3, 1977
month day year

DATE EFFECTIVE JAN 15 1978
month day year

ISSUED BY *[Signature]*
name of officer

General Manager Breckenridge, Mo.
title address 64525

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

General RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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JAN 20 1961

MISSOURI
Public Service Comm.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Interest to be paid on Deposits

Interest at the rate of 6 % per annum shall be paid by the Company on all deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

6. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

CANCELLED

JAN 15 1961

BY 1st R.S. 96
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Teranis Harper
name of officer

Manque Breckenridge, Ms.
title address

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GREEN HILLS TELEPHONE CORPORATION
SEP 29 2000

P.S.C.MO. NO.2 Consolidated
Section 4
First Revised Sheet 96.1
Canceling Original Sheet 96.1

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Cont'd)

- (5) A notice of discontinuance shall contain the following information: (Cont'd)
 - (A) The name and address and the telephone number of the customer;
 - (B) A statement of the reason for the proposed discontinuance and the cost of reconnection;
 - (C) The date after which service will be discontinued unless appropriate action is taken;
 - (D) How a customer may avoid the discontinuance;
 - (E) The customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full at one time;
 - (F) The telephone number where the customer may make an inquiry;
 - (G) A statement that this notice will not be effective if the charges involved are part of an unresolved dispute;
 - (H) A statement of the exception for medical emergency under section 7 of this rule.

- (6) At least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service the Telephone company shall make reasonable efforts to contact the customer to advise them of the proposed discontinuance and what steps must be taken to avoid it. (C)
(C)

- (7) Notwithstanding any other provision of this chapter, the Telephone Company shall postpone a discontinuance for at least twenty-one (21) day if service is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency, if requested, shall provide the Telephone Company with reasonable evidence of such necessity.

- (8) Upon the customer's request, the Telephone Company shall restore service consistent with all other provisions of this chapter when the cause for discontinuance has been eliminated.

- (9) Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

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Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Effective: ~~October 29, 2000~~

FILED

OCT 30 2000

MISSOURI
Public Service Commission

GENERAL EXCHANGE SERVICE TARIFFS **RECEIVED**
GENERAL RULES AND REGULATIONS

SEP 29 2000

I. DISCONTINUANCE OF SERVICE (Cont'd)

**MISSOURI
Public Service Commission**

(10) (Deleted)

(A) (Deleted)

(B) (Deleted)

(11) (Deleted)

(11) Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

(12) Payment may be made by the customer for restoration of service in any reasonable manner, including personal check. Payment by personal check may be refused if the customer has within the last twelve (12) months tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

(13) A late payment charge may be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administration expenses associated with these accounts.

(D)

(D)

(N)

(N)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

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OCT 30 2000

**MISSOURI
Public Service Commission**

Issued: September 29, 2000

Effective: October 30, 2000

Issued By:

Steve Gann, General Manager
P O Box 227
Breckenridge, MO 64625

Green Hills Telephone Corporation

Name of Issuing Corporation

For

Community, Town or City

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NOV 14 1977
MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (continued)

(10) Notwithstanding any other provisions of this chapter, service to a customer may be discontinued at any time after written notice has been sent, certified mail, to such customer at his last known address and at the address where the service to be discontinued is provided if such customer:

(A) Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or

(B) Damages or evidences an intent to damage telephone company equipment.

(11) The notice required by section (10) of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone company equipment.

CANCELLED

OCT 30 2000
BY 15ERS 96.2
Public Service Commission
MISSOURI

FILED
JAN 15 1978
Public Service Commission

*Indicates new rate or text
+Indicates change

Green Hills Telephone Corporation For All Exchanges
Name of Issuing Corporation Community, Town or City

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General Rules and Regulations

MAR 21 1978

MISSOURI
Public Service Commission

I. Connection of Automatic Dialing-Announcing Devices:

1. Automatic Dialing-Announcing Devices used for solicitation may not be connected to the telephone network.
2. An Automatic Dialing-Announcing Device is any Automatic Equipment used for solicitation which incorporates the following features:
 - (a) 1. Storage capability of numbers to be called; or
2. A random or sequential number generator that produces numbers to be called; and
 - (b) Has the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FILED
MAY 1 1978
Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 3 20 1978 DATE EFFECTIVE 5 1 1978
month day year month day year

ISSUED BY [Signature] Gen. Manager Breckenridge, Mo.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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JAN 20 1961

MISSOURI
Public Service Comm.

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under E-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, bill boards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when in compliance with the law or established custom, business places are ordinarily closed.
4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
5. In college fraternity houses.
6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under E-3 below.

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Thomas Harper
name of officer

Manager Buckinidge, Mo.
title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

JAN 20 1961

MISSOURI
Public Service Comm.

E. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

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ISSUED BY

Francis Harper
name of officer

Manager Buckenidge, Mo.
title

Buckenidge, Mo.
address



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GREEN HILLS TELEPHONE CORPORATION

Section IV
PSC Mo. No. 2-Consolidated
2nd Revised Sheet 99
Cancels 1st Revised Sheet 99

**GENERAL RULES AND REGULATIONS
CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES**

A. MAIN LINE EXTENSION

(D)

RESERVED FOR FUTURE USE

(D)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

Date of Issue: September 1, 2009

Effective: October 1, 2009

Steve Gann
General Manager
P.O. Box 227, 7926 N.E. State Route M
Breckenridge, MO 64625

FILED
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation

Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS
CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

RECEIVED

*A. MAIN LINE EXTENSION

DEC - 4 1981

FACILITIES PROVIDED WITHOUT CONSTRUCTION CHARGE:

MISSOURI

1. Under normal conditions, the Telephone Company without charge, will extend it's lines to reach applicants within the exchange service area, provided the following condition is satisfied:

Public Service Commission

- (a). The cost of constructing the required line extension will not exceed seven times the estimated annual local exchange revenue from such applicant or applicants.

When it is necessary for the Telephone Company to extend its plant in order to provide telephone service to a new subscriber or subscribers, and the condition above is not satisfied, the Telephone Company may require the prospective subscriber or subscribers each to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

| Length of New Line Extension | Number of Months Advance Payments |
|--------------------------------|---|
| a. Up to 1/2 mile | 3 |
| b. Over 1/2 and up to 3/4 mile | 6 |
| c. Over 3/4 and up to 1 mile | 18 |
| d. Excess over 1 mile | 18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile. |

The advance payment as required above is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payment will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

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When recircuiting is necessary in connection with a line extension, the Telephone Company will bear the expenses of this

- *Indicates new rate or text recircuiting when Telephone Company
- +Indicates change facilities only are involved

Public Service Commission

DATE OF ISSUE December 3, 1981 DATE EFFECTIVE January 4, 1982
month day year month day year

ISSUED BY [Signature] GENERAL MANAGER, BRECKENRIDGE, MO
name of officer title address

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

JAN 20 1961

MISSOURI
Public Service Comm.

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3 and 4, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or ~~an unusual investment or expense~~, as for example:
 - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
 - b. Conditions require the provision of special ~~equipment~~ usual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

CANCELLED

JAN - 4 1982
BY 1st RS 99
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 1961

SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harger Manager Breckenridge, Mo.
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 4th { Original } SHEET No. 100
 { Revised }
 Cancelling P.S.C.MO. No. 2-Consolidated 3rd { Original } SHEET No. 100
 { Revised }

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
 Name of Issuing Corporation Community, Town or City
 SECTION IV

| GENERAL RULES AND REGULATIONS | |
|--|--|
| Customer Premises Equipment | NOV 30 1987 MISSOURI Public Service Commission |
| Reserved for future use. | |
| *Indicates new rate or text †Indicates change | JAN 01 1988 Public Service Commission |

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

DATE OF ISSUE 11-24-87 DATE EFFECTIVE 1 - 1 - 88
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 ISSUED BY Lloyd Hargrave Manager, Box 155, Breckenridge, MO 64625
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
 Name of Issuing Corporation Community, Town or City

SECTION IV RECEIVED

General Rules and Regulations FEB 19 1986

Customer Premises Equipment

MISSOURI Public Service Commission

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.
4. All embedded Customer Premises Equipment shall be detariffed and deregulated effective January 1, 1988, by authority of the Missouri Public Service Commission in Case No. TO-86-26.

CANCELLED

JAN 01 1988

BY 4th R.S. #100
 PUBLIC SERVICE COMMISSION
 OF MISSOURI

FILED
 MAR 1 1986
 86-26
 Public Service Commission

*Indicates new rate or text
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DATE OF ISSUE February 19, 1986 DATE EFFECTIVE March 1, 1986
 month day year month day year
 ISSUED BY Ferrell L. Reno Manager, Breckenridge, MO
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation

For ALL EXCHANGES
Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS

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Customer Premises Equipment

DEC 15 1982

1. Effective January 1, 1983, in accordance with the order of the FCC in Docket 20828, customer premises equipment will be provided by the telephone company for use with new or existing service only so long as such equipment is available from telephone company supply acquired prior to January 1, 1983.
2. Customer premises equipment is defined for this tariff as all equipment located on the customer premises except over-voltage protection equipment, inside wiring, coin-operated or pay telephones, and multiplexing equipment to deliver multiple channels to the customer.
3. The telephone company will continue to provide maintenance for the telephone company provided customer premises equipment subject to the availability of replacement parts and/or equipment.

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Public Service Commission

CANCELLED

MAR 1 1986

BY 3rd R.S. #100
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN - 1 1983

TAO 803
Public Service Commission

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ISSUED BY Ferrell L. Reno, General Manager, Breckenridge, Missouri 64625
name of officer title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st Original SHEET No. 100

Cancelling P.S.C.MO. No. 2-Consolidated Revised Original SHEET No. 100

Green Hills Telephone Company For All Exchanges
Name of Issuing Corporation Community, Town or City
Section IV

| | |
|--|---|
| <u>General Rules and Regulations</u> | RECEIVED |
| Held for future use. | DEC - 4 1981 MISSOURI Public Service Commission |
| <p>CANCELLED</p> <p>JAN - 1 1983</p> <p>BY <u>2nd RS 100</u></p> <p>PUBLIC SERVICE COMMISSION OF MISSOURI</p> | |
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+Indicates change

DATE OF ISSUE December 3, 1981 DATE EFFECTIVE January 4, 1982
month day year month day year

ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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B. SPECIAL TYPE OF CONSTRUCTION

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When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the phone Company.
2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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JAN 19 1961
BY 1st RS 100
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

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DATE EFFECTIVE MAR 1 1961
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ISSUED BY Lillian Harper Maney Breckenridge, Mo
name of officer title address

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Cancelling P.S.C.MO. No. 2-Consolidated 2nd Original SHEET No. 101

GREEN HILLS TELEPHONE CORPORATION

For ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City
SECTION IV

GENERAL RULES AND REGULATIONS

A. SALE OF TERMINAL EQUIPMENT

Reserved for future use.

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Public Service Commission

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+Indicates change

JAN 01 1988

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ISSUED BY Lloyd Hargrave Manager, Box 155, Breckenridge, MO 64625
name of officer title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FORM NO. 13

P.S.C.MO. No. 2 Consolidated

2nd

{ Original }
{ Revised }

SHEET No. 101

Cancelling P.S.C.MO. No. 2 Consolidated

1st

{ Original }
{ Revised }

SHEET No. 101

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation

For

ALL EXCHANGES

Community, Town or City
SECTION IV

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General Rules and Regulations

FEB 19 1986

MISSOURI
Public Service Commission

A. SALE OF TERMINAL EQUIPMENT

1. The Company may offer for sale to the general public items of telephone equipment, terminal equipment, and telephone accessory equipment that is not included in the Company's rate base for regulatory purposes. Applicable warranty coverage, if any, for specific items will be provided by the Company, in a written format, at the time of purchase.
2. Embedded telephone sets and ancillary equipment shall be offered for sale. The charge for single line Company owned equipment shall be the net book value plus the cost of the transaction up to December 31, 1987. The minimum charge for multi-line Company owned equipment shall not be less than net book value plus cost of transaction.

CANCELLED

JAN 01 1988

BY 3rd P.S. #101
PUBLIC SERVICE COMMISSION
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MAR 1 1986

86-26

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ISSUED BY Ferrell L. Reno
name of officer

Manager
title

Breckenridge, MO
address

~~Original~~
Revised
~~Original~~
Revised

Cancelling P.S.C.MO. No. 2-Consolidated

~~Original~~
Revised

Green Hills Telephone Company
Name of Issuing Corporation

For All Exchanges

Community, Town or City

Section IV

General Rules and Regulations

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ISSUED BY Ferrell L. Reno General Manager
name of officer

Breckenridge, Missouri
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

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GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

JAN 20 1961

C. POLES ON PRIVATE PROPERTY

MISSOURI
Public Service Comm

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of \$ 1.50 for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

D. LINE EXTENSION (OUTSIDE BASE RATE AREA)

1. Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Services of this tariff.

CANCELLED

JAN - 4 1961
BY Lat RS 101
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

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month day year

ISSUED BY Travis Harper Maney Breckinridge, Jr.
name of officer title address

Green Hills Telephone Company For All Exchanges
 Name of Issuing Corporation Community, Town or City
 Section IV

| General Rules and Regulations | |
|---|---|
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ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri
name of officer title address

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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Public Service Comm.

E. LINE EXTENSIONS (Continued)

2. Construction Charges for Facilities in Excess of the Above Allowances

- a. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under E-1-A-(2). The construction charge for line extensions is apportioned equally among all applicants of a group.
- b. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.
- c. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.
- d. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

3. Provision of Private Right-of-Way

- a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-Way parallel to the public highway; such right-of-Way shall be free from tree interference and otherwise suitable.

4. Other Regulations

- a. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

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JAN - 4 1982
BY Lat RS 102
PUBLIC SERVICE COMMISSION
OF MISSOURI

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month day year

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ISSUED BY Thomas Harper
name of officer

Manassah Breakenridge, Mo.
title address

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st {Original} SHEET No. 103
{Revised}

Cancelling P.S.C.MO. No. 2-Consolidated {Original} SHEET No. 103
{Revised}

Green Hills Telephone Company For All Exchanges
Name of Issuing Corporation Community, Town or City
Section IV

| General Rules and Regulations | |
|-------------------------------|---|
| <p>Held for future use</p> | <div data-bbox="1096 357 1485 672" data-label="Text"> <p>RECEIVED DEC - 4 1981 MISSOURI Public Service Commission</p> </div> <div data-bbox="1079 1533 1469 1785" data-label="Text"> <p>FILED JAN - 4 1982 Public Service Commission</p> </div> |

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+Indicates change

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ISSUED BY Ferrell L. Reno General Manager Breckenridge, Missouri
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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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JAN 20 1961

MISSOURI
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E. LINE EXTENSIONS (Continued)

- b. Line extensions are further subject to the regulations specified in the Tariffs of this company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this tariff.

CANCELLED

JAN - 4 1982
BY 1st RS 103
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 1961

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DATE OF ISSUE _____
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month day year

ISSUED BY

Thomas Harper
name of officer

Mary Breckinridge, Mo.
address



Green Hills Telephone Corporation
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

MAR 12 1972

MISSOURI
Public Service Commission

1.1 INSTALLATION OF TELEPHONE LINES WITHIN SUB-DIVISION (1), TELEPHONE LINES CONSTRUCTED, INSTALLED AND OWNED BY UTILITIES IN SUBDIVISIONS SHALL BE INSTALLED UNDERGROUND.

1.1.1 The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 175-9, effective January 23, 1973.

* Indicates new rate or text
+ Indicates change

FILED

APR 20 1973

Public Service Commission

DATE OF ISSUE March 7 1973
month day year

DATE EFFECTIVE April 20 1973
month day year

ISSUED BY *[Signature]*
name of officer

General Manager, Breckenridge, Mo.
title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

Green Hills Telephone Corporation
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

MAR 12 1972

MISSOURI
Public Service Commission

1.1.2 The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs 1.1.4 and 1.1.6 of this section of the Tariff. Temporary service is provided under Paragraph 1.1.5 of this section of the Tariff.

1.1.3 RIGHTS-OF-WAY AND EASEMENTS

A. Within the applicant's subdivision, the Telephone Company will construct, own, operate and maintain underground telephone lines only along public streets, roads and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

B. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone

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Public Service Commission

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ISSUED BY *Donella D. ...*
name of officer

General Manager, Breckenridge, Mo.
title address

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Green Hills Telephone Corporation For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City

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MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

1.1.3 B.
(cont.)

Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

1.1.4 ADVANCE PAYMENTS

A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.

B. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

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DATE OF ISSUE March 7 1973 DATE EFFECTIVE April 20 1973
month day year month day year

ISSUED BY [Signature] General Manager, Breckenridge, Mo.
name of officer title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

Green Hills Telephone Corporation For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

1.1.4 (cont.) C. Any portion of an advance remaining unrefunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

1.1.5 TEMPORARY FACILITIES

A. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

B. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

1.1.6 SPECIAL CONDITIONS

A. In circumstances, where the application of these rules appears impracticable or unjust

*Indicates new rate or text
+Indicates change

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ISSUED BY *Charles L. Reno* General Manager, Breckenridge, Mo.
name of officer title address

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Green Hills Telephone Corporation For All Missouri Exchanges
Name of Issuing Corporation Community, Town or City

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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1.1.6 A.
(cont?)

to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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*Indicates new rate or text
+Indicates change

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month day year month day year

ISSUED BY *James H. Reno* General Manager, Breckenridge, Mo.
name of officer title address

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
DIRECTORY LISTINGS

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A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
 - a. In connection with residence service:
 - (1) The individual name of the subscriber, or
 - (2) The individual name of a member of the subscriber's family or a joint user.
 - b. In connection with business service:
 - (1) The individual name of the subscriber or joint user, or
 - (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
 - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or
 - (4) The individual names of the officers, partners, or employees of the subscriber, or
 - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

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month day year

ISSUED BY

Tina Harris Harper
name of officer

Maney Breckenridge, Mrs.
address



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{ ~~Revised~~ }

{ ~~Original~~ }

{ ~~Revised~~ }

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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A. GENERAL REGULATIONS (Continued)

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4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

a. One listing without charge, termed the primary listing, is provided as follows:

- (1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
- (2) For each semi-public service.
- (3) For each joint user.
- (4) For each service station subscriber.

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B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of members of the subscriber's immediate family.

3. In connection with semi-public telephone service, extra listings

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ISSUED BY

T. Travis Harper
name of officer

Manager Breckenridge, Mo.
title address



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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS (Con't.)
OF GREEN HILLS TELEPHONE CORPORATION

3. (Con't.)

are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.

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ISSUED BY Travis Harper
name of officer

Manay Breckenridge, Mo.
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

JAN 20 1961

B. REGULAR EXTRA LISTINGS (Continued)

MISSOURI
Public Service Comm

- 4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
- 5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
- 6. Extra Listing charges (except for listings of alternate call numbers and office hours,) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

C. SPECIAL TYPES OF EXTRA LISTINGS

- 1. Duplicate and cross reference listings
 - (a) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - (b) Cross reference Listings are permitted when their use will facilitate in the handling of telephone calls.
 - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
- 2. Alternate Call Number Listings
 - (a) Listing of an alternate telephone number, other than those

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Travis Harper
name of officer

Manuel Breckinridge, Mrs
title address



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GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

covered under paragraph 5-a "Office Hour Listings" of this Public Service Comm. Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

2. Alternate Call Number Listings

(b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

(c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Foreign Exchange Listings

(a) Foreign Exchange Listing, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

(b) The Regular Extra Listing rate applies for each Foreign Exchange listing.

4. Temporary Tenant Listings

(a) Residence subscribers who lease their premises for period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

(b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

(c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

5. Office Hour Listings

(a) Listing of office hours or other information which is not

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ISSUED BY Travis Harper
name of officer

Manager Breckenridge, Mo.
title address



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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

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Community, Town or City
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Public Service Comm.

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

required in order to effeciently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a P.B.X. operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

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ISSUED BY

Travis Harper
name of officer

Manager
title

Buckridge, Mo.
address



FORM NO. 13 P.S.C.MO. No. 2-Consolidated 2nd Original SHEET No. 110
Revised
 Cancelling P.S.C.MO. No. 2-Consolidated 1st Original SHEET No. 110
Revised

GREEN HILLS TELEPHONE CORPORATION For ALL EXCHANGES
 Name of Issuing Corporation Community, Town or City
 SECTION IV

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| GENERAL RULES AND REGULATIONS EXTENSION STATIONS | RECEIVED |
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| *Indicates new rate or text †Indicates change | JAN 01 1988 Public Service Commission |

DATE OF ISSUE 11-24-87 DATE EFFECTIVE 1 - 1 - 88
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 ISSUED BY Lloyd Hargrave Manager, Box 155, Breckenridge, MO 64625
 name of officer title address

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Green Hills Telephone Corporation

For All Exchanges

Name of Issuing Corporation

Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS
EXTENSION STATIONS

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 300 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.
2. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the company.
3. Extension stations are not furnished with Public Telephone Pay-stations or service stations.
4. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
5. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension stations may be contracted for by the customer for joint user.
6. Where either the main or extension station is at a Business location, Business Rates apply to both stations.
7. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bells, or signalling circuits and associated apparatus used in connection with the wiring plan desired.

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JAN 1981

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JAN 01 1988

BY 2nd R.S. #110
PUBLIC SERVICE COMMISSION
OF MISSOURI

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JAN 7 4 1982

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
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DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature]
name of officer

General Manager
title

Breckenridge, Missouri
address

~~(Previous)~~

~~(Previous)~~

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS

EXTENSION STATIONS

JAN 20 1961

MISSOURI
Public Service Comm.

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 300 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.
2. Extension Stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.
3. Extension stations are not furnished with Public Telephone Pay-stations, or service Stations.
4. Extension Stations may be furnished with rural multi-party line service at the regular rate for such stations quoted in the Local Exchange Tariff for service within the Base Rate Area provided they are located on the same premises as the main station. Extension Stations on Rural Multi-party lines are provided subject to the right of the Telephone Company to remove such stations whenever they interfere with the satisfactory operation of the line.
5. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
6. Extension stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension stations may be contracted for by the customer for joint user.

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BY 1st RS 110
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ISSUED BY

Thomas Harper
name of officer

Manasse Breckenridge, Mo.
title address



GREEN HILLS TELEPHONE CORPORATION

Section IV
PSC Mo. No. 2-Consolidated
2nd Revised Sheet 111
Cancels 1st Revised Sheet 111

GENERAL RULES AND REGULATIONS

RESERVED FOR FUTURE USE

(N)
(D)

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Effective: October 1, 2009

Steve Gann
General Manager
P.O. Box 227, 7926 N.E. State Route M
Breckenridge, MO 64625

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JI-2010-0127

FORM NO. 13

P.S.C.MO. No. 2- Consolidated 1st

~~Original~~ SHEET No. 111

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Cancelling P.S.C.MO. No. 2- Consolidated

Original SHEET No. 111

~~Revised~~

Green Hills Telephone Corporation

For All Exchanges

Name of Issuing Corporation

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

EXTENSION STATIONS (DISCONTINUED)

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ISSUED BY Paul H. Bond
name of officer

General Manager Breckenridge, Missouri 64625
title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS
EXTENSIONS STATIONS (Continued)

JAN 20 1961

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Public Service Comm.

- 7. Where either the main or extension station is at a business location, business rates apply to both stations. Extension Stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.
- 8. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished, if desired with each extension station. Such bells must be located at extension station.
- 9. The following instructions are to be observed where machine ringing is employed and should be observed where manual ringing is employed, except in special cases:

Maximum Number of Bells to
be Connected including
Extension Bells

Class

- Individual or two-party line station
- Four Party line station
- Intercommunicating system trunk
- Private branch exchange station

- 10. When station cut-out keys or bell-cut out keys are installed, the wiring is so arranged that at lease one bell is cut in on the line at all times.
- 11. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bells, or signalling circuits and associated apparatus used in connection with the wiring plan desired.

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JAN - 4 1961
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PUBLIC SERVICE COMMISSION
OF MISSOURI

MAR 1 - 1961

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ISSUED BY Francis Hazrel Manager Buckinidge, Mo.
name of officer title address

~~Revised~~

{ Original }

~~Revised~~

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. In case of P.B.X. service, the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

B. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
 - b. In the case of directory listings and joint-user service where the listings have appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month:

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month day year

ISSUED BY

Travis Harper
name of officer

Manager
title

Breakenridge, Mo.
address



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GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

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MISSOURI
Public Service Comm.

GENERAL RULES AND REGULATIONS
INITIAL CONTRACT PERIODS AND TERMINATION OR SERVICE(Con'd.)

B. TERMINATION OF SERVICE (Continued)

- (1) The contract for the main service is terminated.
 - (2) The listed party or joint user becomes a subscriber to some class of exchange service.
 - (3) The listed party or joint user moves to a new location.
 - (4) The listed party or joint user dies.
- c. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

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month day year

ISSUED BY

Travis Harper
name of officer

Manager
title

Breakridge, Mo.
address



GENERAL RULES AND REGULATIONS

JOINT USER SERVICE

1. Joint user service is an arrangement whereby an individual, firm or corporations whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint users, except that not more than two joint users will be permitted for each main line or for each trunk of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.
2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone number as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and P.B.X. service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.
4. Extension stations may be furnished for the use of joint users at the regular extension station rates.
5. Joint user service shall be furnished only at the request of the subscriber to the main station, who shall make application therefore, and shall be responsible for the payment of all charges incurred thereunder.
6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.

* Joint User Service is furnished to existing Joint User Service customers only and is not available to new customers. Once the service is discontinued, it will no longer be offered. (N)
(N)

** Joint User Service is not available in conjunction with Digital Subscriber Line (DSL) Service. (N)

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Issued: July 22, 2009

Date Effective: August 21, 2009

Steve Gann
P.O. Box 227
Breckenridge, MO 64625

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{ ~~Revised~~ }

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS
JOINT USER SERVICE

JAN 20 1961

MISSOURI

Public Service Comm.

1. Joint user service is an arrangement whereby an individual, firm or corporations whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint users, except that not more than two joint users will be permitted for each main line or for each trunk of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.
2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone number as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and P.B.X. service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.
4. Extension stations may be furnished for the use of joint users at the regular extension station rates.
5. Joint user service shall be furnished only at the request of the subscriber to the main station, who shall make application therefore, and shall be responsible for the payment of all charges incurred thereunder.
6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance. The minimum charge for joint user service is for a directory period, except that the service may be cancelled before the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.

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month day year

ISSUED BY

Travis Harper
name of officer

Manuel Bruckenida, Mo
title address



GENERAL RULES AND REGULATIONS

- A. EXTRA EXCHANGE LINE MILEAGE (DISCONTINUED)
- B. EXTENSION AND P.B.X. STATION MILEAGE

- 1. Mileage charges apply to the additional circuit required where extension stations, or signals, or P.B.X. stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 150 feet from the main station or P.B.X. switchboard.
- 2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

(N)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

Green Hills Telephone Corporation
Name of Issuing Corporation

For All Exchanges
Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS

RECEIVED

A. EXTRA EXCHANGE LINE MILEAGE (DISCONTINUED)

B. EXTENSION AND P.B.X. STATION MILEAGE

DEC - 4 1981

1. Mileage charges apply to the additional circuit required where extension stations, or signals, or P.B.X. stations located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 300 feet from the main station or P.B.X. switchboard.
2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

Public Service Commission

FILED

JAN - 4 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
month day year

DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature]
name of officer

General Manager Breckenridge, Missouri 64625
title address

CANCELLED
October 1, 2009
Missouri Public
Service Commission
JI-2010-0127

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

RECEIVED

GENERAL RULES AND REGULATIONS

JAN 20 1961

MILEAGE CHARGES

MISSOURI

Public Service Comm.

A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted in the Local Exchange Service Tariffs plus extra Exchange Line Mileage Charges for the Additional circuit required as quoted in the General Exchange Tariffs.
2. Mileage charges are computed on airline measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway, shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner as charges for associated service.
3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

B. EXTENSION AND P.B.X. STATION MILEAGE

1. Mileage Charges apply to the additional circuit required where extension Stations, or Signals, or P.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 300 feet from the main station or P.B.X. switchboard.
2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

CANCELLED

JAN - 4 1961
BY 1st RS 115
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harper
name of officer

Maney Breckenridge, Jr.
title address

GENERAL RULES AND REGULATIONS

1. PAYMENT FOR SERVICE AND FACILITIES

- (a) A customer shall pay for service and facilities monthly in advance except Department, Administration and Agencies of the Federal, State, County, Township or Municipal Governments.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

(D)

(D)

Green Hills Telephone Corporation For _____ Community, Town or City
 Name of Issuing Corporation

RECEIVED

GENERAL RULES AND REGULATIONS NOV 9 1977

1. PAYMENT FOR SERVICE AND FACILITIES MISSOURI
Public Service Commission

(a) A customer shall pay for service and facilities ~~monthly in~~ advance except Department, Administration and Agencies of the Federal, State, County, Township or Municipal Governments.

(b) A customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated except when the customer has had service discontinued (under 4CSR240-33.070) within the last twelve (12) months in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for five (5) days after such demand, or twenty-one (21) days from rendition of the bill which ever is less such charges will be deemed delinquent.

CANCELLED
 March 1, 2021
 Missouri Public
 Service Commission
 JI-2021-0153

FILED
 JAN 15 1978
 Public Service Commission

*Indicates new rate or text
 †Indicates change

DATE OF ISSUE November 8, 1977 DATE EFFECTIVE JAN 15 1978
 month day year month day year

ISSUED BY *[Signature]* General Manager Breckenridge, Mo.
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
 Name of Issuing Corporation Community, Town or City

RECEIVED

| | |
|--|-------------|
| GENERAL RULES AND REGULATIONS | |
| | OCT 16 1974 |
| <div style="border: 1px solid black; padding: 2px; display: inline-block;"> MISSOURI Public Service Commission </div> | |
| PAYMENT FOR SERVICE AND FACILITIES | |
| <ol style="list-style-type: none"> 1. The subscriber shall pay for services and facilities monthly in advance except Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments and shall pay for Toll Messages, Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein. 2. All bills for local, toll or miscellaneous services are due when rendered and payable to the office of the Telephone Company, or an authorized collection agency, on or before the (10th) Tenth day after the bill is rendered. 3. When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand. 4. In the event of failure by the subscriber or those responsible to pay any regular bill on or before the (10th) tenth day after the bill is rendered, or to promptly settle special toll bills, the Company will mail a courtesy notice notifying the subscriber of the outstanding bill; on all bills that are unpaid by the (20th) twentieth day, the company will mail a final notice notifying the subscriber the bill must be paid within five days after the day of the final notice and service may be discontinued without further notice. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges and establishment of credit deposits. | |
| <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <p style="font-size: 2em; font-weight: bold; margin: 0;">CANCELLED</p> <p style="margin: 5px 0;">JAN 15 1978</p> <p style="margin: 5px 0;"><i>4th R.S. 116</i></p> <p style="margin: 5px 0;">BY _____</p> <p style="margin: 5px 0;">PUBLIC SERVICE COMMISSION</p> <p style="margin: 5px 0;">*Indicates new rate or text</p> <p style="margin: 5px 0;">+Indicates change</p> </div> <div style="width: 45%; border: 1px dashed black; padding: 10px; text-align: center;"> <p style="font-size: 2em; font-weight: bold; margin: 0;">FILED</p> <p style="margin: 5px 0;">NOV 20 1974</p> </div> </div> | |

DATE OF ISSUE 10 15 74 month day year DATE EFFECTIVE 11 25 74 month day year
 ISSUED BY *Donald R. Reno* General Manager Breckenridge, Mo.
 name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

RECEIVED

GENERAL RULES AND REGULATIONS

JAN 20 1961

PUBLIC TELEPHONE SERVICE

MISSOURI

Public Service Comm.

1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and toll Messages are charged for at the Telephone Company's established rates. No charges are applied to connections with the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY

Travis Harper
name of officer

Manager Brickmidge Mo.
title address



CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st (~~Original~~) SHEET No. 118
(Revised)

Cancelling P.S.C.MO. No. 2-Consolidated (Original) SHEET No. 118
(Revised)

Green Hills Telephone Corporation For all exchanges
Name of Issuing Corporation Community, Town or City
Section IV

GENERAL RULES AND REGULATIONS

RECEIVED

RURAL LINE SERVICE (DISCONTINUED)

DEC - 4 1981

MISSOURI
Public Service Commission

FILED

JAN - 4 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981 DATE EFFECTIVE January 4, 1982
month day year month day year

ISSUED BY [Signature] General Manager Breckenridge, Missouri
name of officer title address

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City
Section IV

RECEIVED

JAN 20 1961

MISSOURI

Public Service Comm.

GENERAL RULES AND REGULATIONS
RURAL LINE SERVICE

1. Rural Line Multi-party service will be furnished to applicants located outside the local Base Rate Area and on established pole lines, but within the local Exchange Area at the rates shown in the Local Exchange Service Tariff. Only the type or types of service for which a rate is quoted will be furnished. In no case will new contracts be accepted for less than five main station telephones per line, or the equivalent rate therefore.
2. New rural lines will be established outside the Local Base Rate Area only when, in the judgement of the Telephone Company, there appears to be sufficient demand for the service to warrant the construction costs involved.
3. Rural Line Service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber may be required to pay the entire cost of the new construction necessary to establish service.
4. The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a portion of the line from the central office are permitted except in the case of an extension station where a key may be provided for disconnecting it from the main station.
5. Extension Stations are furnished in connection with Rural Stations subject to the provision specified under "Extension Stations" in this Section.

CANCELLED

JAN - 4 1962
BY LAT RS 118
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Terrell Harper Manuel Buckenidge, Jr.
name of officer title address

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

RECEIVED

GENERAL RULES AND REGULATIONS

JAN 20 1961

SPECIAL SERVICES AND FACILITIES

MISSOURI

Public Service Comm.

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FILED

MAR 1 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harper
name of officer

Manager Breckinridge, Mo.
title address



GREEN HILLS TELEPHONE CORPORATION

PSC Mo. No. 2 Consolidated
Section IV
Fourth Revised Sheet 120
Cancels Third Revised Sheet 120

HELD FOR FUTURE USE

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

(D)

(D)

Issued: June 1, 2012
Issued by:

Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: July 1, 2012

FILED
Missouri Public
Service Commission
JI-2012-0771

GENERAL RULES AND REGULATIONS (Cont'd)

SUSPENSION OF SERVICE

VACATION RATE

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

Bills are rendered at a 50% rate reduction at regular billing dates during the period of suspension.

Vacation rate does not apply to any class of exchange service where that service is provided in conjunction with a bundle or package of services that includes DSL service.

(N)
(N)

Issued : August 5, 2008

Issued By: **CANCELED**
July 1, 2012
Missouri Public
Service Commission
JI-2012-0771

Steve Gann, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: September 5, 2008

FILED
Missouri Public
Service Commission

GENERAL RULES AND REGULATIONS (Cont'd)

Missouri Public
Service Commission

SUSPENSION OF SERVICE

REC'D MAR 15 1999

VACATION RATE

Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

(T)
|
(T)

The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, equipment, optional services and directory listings.

(T)
|
(T)

Bills are rendered at a 50 percent rate reduction at regular billing dates during the period of suspension.

(T)

The applicable service connection charges will apply upon restoral of service.

(D)

Missouri Public
Service Commission

FILED APR 14 1999

Issued: March 15, 1999
Issued By:

James A. Simon, General Manager
P. O. Box 227
Breckenridge, MO 64625

Effective: April 14, 1999

{ Original }
{ Revised }

{ Original }
{ Revised }

Green Hills Telephone Corporation
Name of Issuing Corporation

For all Exchanges
Community, Town or City

Section IV

General Rules and Regulations

RECEIVED

SUSPENSION OF SERVICE
(VACATION SERVICE)

DEC - 4 1981

1. Upon request from a subscriber his service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
3. The reduction on rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for instruments, directory listings, joint user service, mileage and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. The allowance will be applied after the service is restored.
5. The applicable service connection charges will apply upon restoral of service.

CANCELLED

APR 14 1999
By And RS #120
Public Service Commission
MISSOURI

FILED

JAN - 4 1982

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE December 3, 1981
month day year

DATE EFFECTIVE January 4, 1982
month day year

ISSUED BY [Signature]
name of officer

General Manager Breckenridge, Missouri
title address 646

GREEN HILLS TELEPHONE CORPORATION

For ALL MISSOURI EXCHANGES

Name of Issuing Corporation or Municipality

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

JAN 20 1961

SUSPENSION OF SERVICE

MISSOURI
Public Service Comm.

1. Upon request from a subscriber having any class of exchange service, except service stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the full allowance applied after the service is restored.

CANCELLED

JAN - 4 1982
BY 1st RS 120
PUBLIC SERVICE COMMISSION
OF MISSOURI

FILED

JAN 21 - 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Travis Harper Manasse Breckenridge, Mo.
name of officer title address

SEP 29 2000

MISSOURI
Public Service Commission

GENERAL RULES AND REGULATIONS

DISPUTED BILLS

- A. A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.
- B. When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.
- C. Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.
- D. If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.
- E. If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.
- F. Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.
- G. If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess moneys paid by the customer.
- H. If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.
- I. If the customer elects not to make a claim with the Commission, the disputed amount becomes due and payable at once and must be paid within seven (7) calendar days after the date the Company notifies the customer that the investigation and review are complete and that such payment must be made or service will be interrupted.
- J. After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

(N)

(N)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

FILED

Issued: September 29, 2000
Issued By:

Steve Gann, General Manager
P.O. Box 227
Breckenridge, Missouri 64625

Effective: October 30, 2000

OCT 30 2000

**MISSOURI
Public Service Commission**

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st { Original } SHEET No. 121
{ Revised }

Cancelling P.S.C.MO. No. 2-Consolidated { Original } SHEET No. 121
{ Revised }

GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
Name of Issuing Corporation Community, Town or City
Section IV

RECEIVED

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION FEB 25 1988

RESERVE FOR FUTURE USE

MISSOURI
Public Service Commission

CANCELLED

OCT 30 2000

BY 2nd RS 121
Public Service Commission
MISSOURI

FILED

APR 1 1988

Public Service Commission

*Indicates new rate or text
+Indicates change

DATE OF ISSUE 2 - 17 - 88 DATE EFFECTIVE 4 - 1 - 88
month day year month day year
ISSUED BY Lloyd Hargrave Manager, Breckenridge, MO 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

RECEIVED

JAN 20 1961

MISSOURI
Public Service Comm.

CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIPMENT

A. Regulations

1. General

Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

a. Connection with Telephone Company Facilities

- (1) Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the telephone company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.
- (2) Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the Telephone Company.
- (3) Temporary connection for a period not to exceed thirty days may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment is obtained from and is manufactured by the Telephone Company and is connected with the telephone line through jacks installed on the line by the telephone Company for that purpose.
- (4) The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Telephone Company or switched on and off.

CANCELLED

APR 1 1988

By R.S. #121

Public Service Commission
MISSOURI

DATE OF ISSUE _____
month day year

DATE EFFECTIVE _____
MISSOURI 1961
month day year

ISSUED BY Travis Harper Manager Breakridge
name of officer title address

GENERAL RULES AND REGULATIONS

Billing and Collection Standards/Late Payment/Restoral of Service

Information regarding billing and collection standards, late payment charges, and restoral of service charges is available at the Company's website:

<https://greenhills.net/>

(T)

(T)

CANCELLED - Missouri Public Service Commission - 04/12/2023 - IN-2023-0270

RECEIVED

SEP 29 2000
GENERAL RULES AND REGULATIONS

LATE PAYMENT CHARGE

**MISSOURI
Public Service Commission**

A. General

(N)

A late payment charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

1. Late Payment Charge

a. Residence or Business \$ 5.00

C. Conditions

1. The late payment charge applies each time a customer's account is mailed a disconnect notice.

2. See Discontinuance of Service section in this tariff.

(N)

CANCELLED
March 1, 2021
Missouri Public
Service Commission
JI-2021-0153

FILED

OCT 30 2000

**MISSOURI
Public Service Commission**

Issued: September 29, 2000

Effective: October 30, 2000

Issued By:

Steve Gann, General Manager
P. O. Box 227
Breckenridge, MO 64625

FORM NO. 13 P.S.C.MO. No. 2-Consolidated 1st (Original) SHEET No. 122
(Revised)
Cancelling P.S.C.MO. No. 2-Consolidated (Original) SHEET No. 122
(Revised)

GREEN HILLS TELEPHONE CORPORATION For ALL MISSOURI EXCHANGES
Name of Issuing Corporation Community, Town or City
Section IV RECEIVED

| | | |
|---|--|---------------------------------------|
| GENERAL RULES AND REGULATIONS OF GREEN HILLS TELEPHONE CORPORATION | | FEB 25 1988 |
| RESERVED FOR FUTURE USE | | MISSOURI Public Service Commission |
| CANCELLED | | |
| OCT 30 2000 BY <u>209/RS122</u> Public Service Commission MISSOURI | | |
| FILED APR 1 1988 Public Service Commission | | |
| *Indicates new rate or text +Indicates change | | |

DATE OF ISSUE 2 - 17 - 88 DATE EFFECTIVE 4 - 1 - 88
month day year month day year
ISSUED BY Lloyd Hargrave Manager, Breckenridge, MO 64625
name of officer title address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

RECEIVED

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

JAN 20 1961

MISSOURI

Public Service Comm.

CONNECTION WITH SUBSCRIBER-OWNED VOICE RECORDING EQUIPMENT (continued)

b. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment, occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionage charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the recorder connector equipment occurs.

CANCELLED

APR 1 1968

BY W.P.S. #122

Public Service Commission

MISSOURI

c. Obligation of the Subscriber

- (1) The operating characteristics of the subscriber-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.
- (2) The subscriber indemnifies and saves the Telephone Company harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or suing in connection with, facilities of the Telephone Company, apparatus or systems of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company

FILED

MAR 1 1961

PUBLIC SERVICE COMMISSION

DATE OF ISSUE _____
month day year

DATE EFFECTIVE MAR 1 1961
month day year

ISSUED BY Thomas Harper
name of officer

Manager Breckenridge, Mo.
title address

GREEN HILLS TELEPHONE
Name of Issuing Corporation

For

ALL EXCHANGES
Community, Town or City
SECTION IV

RECEIVED

GENERAL RULES AND REGULATIONS
DEFINITIONS

MAR 19 1981

* ACCESS LINE - A circuit including protection apparatus, drop wiring and lines (circuit) necessary to connect an individual line, foreign exchange, key system or an intercommunication system customer with a central office. An access line will be terminated in a standard jack.

+CHANNEL - The electrical path provided by the telephone company between two or more locations.

+CIRCUIT - The term applies to a channel used for the transmission of electrical energy.

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

+ CONTRACT - The service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the tariffs applicable.

*CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

+ EXCHANGE - A unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

*Indicates new rate or text

+Indicates change

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ISSUED BY [Signature]
name of officer

General Manager, Breckenridge, MO
title address 64625

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
DEFINITIONS

Base Rate Area

A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges".

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Common Battery Service

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signalled or dial tone is obtained by lifting the receiver of the calling station.

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

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name of officer

Manager Buckenidge, Mo.
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GREEN HILLS TELEPHONE CORPORATION

For ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City (10)

GENERAL RULES AND REGULATIONS

NOV 30 1987

DEFINITIONS (Continued)

Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

Exchange Station

- * A station connected directly or indirectly with a central office of the Company over its own lines. (A) Main Station: A station directly connected with a central office switchboard by an individual or party line circuit. (B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. system.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

Extension Station (See Telephone Station)

Extra Exchange Line Mileage

"Extra Exchange Line Mileage" is the Measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Individual Line

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

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*Indicates new rate or text +Indicates change

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~~Revised~~

~~Revised~~

GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

Exchange Station

A station owned by the ~~Telephone Company~~ and connected directly or indirectly with a central office of the Company over its own lines.

(A) Main Station: A station directly connected with a central office switchboard by an individual or party line circuit.

(B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. system.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance ~~from the main station~~ or P.B.X. switchboard.

Extension Station

(See Telephone Station)

Extra Exchange Line Mileage

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Individual Line

An exchange line designed for the connection of only one main station (Not a private branch exchange trunk line).

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Teravis Harper
name of officer

Manager Brokenidge, Mo.
title address



GREEN HILLS TELEPHONE CORPORATION

Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

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Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

Joint User Service

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber.

Local Ser Channel

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Local Exchange Service provides for telephone communication within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

Local Messages

A Local Message is a communication between subscribers' stations within the same Exchange Area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

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~~Original~~
Revised

Original
~~Revised~~

GREEN HILLS TELEPHONE

For ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City

SECTION REVISED
REVISED

GENERAL RULES AND REGULATIONS
DEFINITIONS (CONTINUED)

MAR 19 1981

LONG DISTANCE TERMINAL - (SEE TELEPHONE STATION)

* MAINTENANCE SERVICE CHARGE - The charge applicable for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer-provided terminal equipment or communication system which is arranged for connection to Company facilities.

PREMISES - All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

+ PRIVATE BRANCH EXCHANGE - An arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

(a) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

*Indicates new rate or text
+Indicates change

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (Continued)

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Long Distance Terminal

(SEE TELEPHONE STATION)

Magneto Service

Magneto Service, as the name implies, utilizes a telephone instrument containing a magneto generator which when operated makes possible the signalling of the operator or other customers on the same line. Talking battery is supplied at each station by dry batteries.

Party Line

A central office line designed for the connection of more than one main station.

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

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MAR 1 - 1961

Private Branch Exchange System

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A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

(A) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

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Travis Harper
name of officer

Manuel Bruckmidge, Jr.
title

address

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (Continued)

- (B) P.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
- (C) Switchboards: Switchboards are classified as follows:
 - (1) Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines established by means of cords equipped with plugs.
 - (a) Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
 - (b) Non-multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
 - (2) Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys; interconnection of stations and of stations and trunk lines, is established by means of keys.

Private Branch Exchange Trunks

(See Private Branch Exchange System.)

Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

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Manayw Breckenridge, Mrs.
title address

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS
DEFINITIONS (CONTINUED)

RECEIVED

DEC 05 1997

Qualifying Low-Income Subscriber

A qualifying low-income subscriber is a subscriber who participates in one of the following programs: Medicaid; food stamps; supplemental security income; federal public housing assistance; or Low-Income Home Energy Assistance Program.

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Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates.

Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Service Station

(See Telephone Station)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers when in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Issued :
Issued By: DEC 5 1997

James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

Effective: January 1, 1998

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JAN 01 1998

MO. PUBLIC SERVICE COMM

GREEN HILLS TELEPHONE For ALL EXCHANGES
 Name of Issuing Corporation Community, Town or City
 SECTION IV

GENERAL RULES AND REGULATIONS
DEFINITIONS (CONTINUED)

MAR 19 1981

+ Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates.

Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

Service Station

(See Telephone Station)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers when in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

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 Public Service Commission
 MISSOURI

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GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

JAN 20 1961

DEFINITIONS (Continued)

MISSOURI
Public Service Comm.

Rural Line Service

A type of multi-party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates plus Extra Exchange Line Mileage Charges.

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Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

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Service Station

(SEE Telephone Station)

MAY - 1 1961

MAR 1 - 1961

Subscriber

BY 107 RS 128
PUBLIC SERVICE COMMISSION
OF MISSOURI

PUBLIC SERVICE COMMISSION

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

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FORM NO. 13

P.S.C.MO. No. 2-Consolidated 2nd

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Revised
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SHEET No. 129

Cancelling P.S.C.MO. No. 2-Consolidated 1st

SHEET No. 129

GREEN HILLS TELEPHONE CORPORATION

For - ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City
SECTION IV - (RESERVED)

GENERAL RULES AND REGULATIONS

NOV 30 1987

DEFINITIONS (continued)

MISSOURI
Public Service Commission

Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.

*(1) Main station: A station directly connected by means of an individual line circuit with a central office.

*(2) Extension Station: An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

*(3) Private Branch Exchange Station: Any station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

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GREEN HILLS TELEPHONE

For

ALL EXCHANGES

Name of Issuing Corporation

Community, Town or City

SECTION IV

GENERAL RULES AND REGULATIONS

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DEFINITIONS (continued)

MAR 19 1981

Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station ~~owned by the Telephone Company,~~ receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.

+ (1) Main station: A ~~company~~ station directly connected by means of an individual line circuit with a central office.

Toll Station: A ~~company~~ station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over the Telephone Company's lines.

Toll Terminal: A ~~company~~ station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (Also known as Long Distance Terminal).

Extension Station: An additional ~~company~~ station connected on the same circuit as the main station and having the same telephone number as the main station.

(3) Private Branch Exchange Station: Any ~~Company~~ station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

(B) Service Stations: A station or one of a group of stations which, under arrangements made by the service station, subscribers, receive service from a Telephone Company central

*Indicates new rate or text office over facilities provided in part by
+Indicates change such subscribers and in part by the Telephone Company.

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BY 2nd R.S. #129
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ISSUED BY [Signature]
name of officer

GENERAL MANAGER BRECKENRIDGE, MO
title address 64625

GREEN HILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

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DEFINITIONS (continued)

JAN 20 1961

MISSOURI
Public Service Comm.

Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station owned by the Telephone Company, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.

(1) Main Station: A company station directly connected by means of an individual line or party line circuit with a central office.

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Toll Station: A company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established public rates are charged for all messages sent over the Telephone Company's lines.

MAR 1 - 1961

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Toll Terminal: A company station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (Also known as Long Distance Terminal.)

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(2) Extension Station: An additional company station connected on the same circuit as the main station and having the same telephone number as the main station.

MAY - 1 1961
BY PUBLIC SERVICE COMMISSION OF MISSOURI

(3) Private Branch Exchange Station: Any Company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

(B) Service Station: A station or one of a group of stations which, under arrangements made by the service station subscribers, receive service from a Telephone Company central office over facilities provided in part by such subscribers and in part by the Telephone Company.

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ISSUED BY Thomas Hargreaves Manager Buckneridge, Mo.
name of officer title address

GENERAL EXCHANGE SERVICE TARIFFS
GENERAL RULES AND REGULATIONS
DEFINITIONS (CONTINUED)

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DEC 05 1997

MISSOURI
Public Service Commission

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. A circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Blocking

Toll blocking is a service provided by carriers that lets customers elect not to allow the completion of outgoing toll calls to the Long Distance Message Telecommunications Network, this would include 1+, 0+ and/or 0- operator handled calls.

(N)
|
(N)

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Toll Service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

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Issued By: DEC 5 1997 James A. Simon, General Manager
P. O. Box 227
Breckenridge, Missouri 64625

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MO PUBLIC SERVICE COMM

GREENHILLS TELEPHONE CORPORATION
Name of Issuing Corporation or Municipality

For ALL MISSOURI EXCHANGES
Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS
OF GREEN HILLS TELEPHONE CORPORATION

DEFINITIONS (continued)

Tie unk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such I.X. switching apparatus. A circuit is not intended to provide for general exchange service through either of the I.X. systems with which it connects.

Toll message

A message from a calling station to a station located in a different local service area.

Toll service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between zones in different local service areas in accordance with rates and regulations specified in the Company's Toll tariff.

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ISSUED

Thomas Harper Manager Brookfield, Mo.
name of officer title address