

## Salsman, Kari

---

**To:** carl.billek@idt.net  
**Subject:** Annual Report Deficiency for Net2Phone 2.0 America, Inc. (BMAR-2025-0142)

This email is a deficiency notice for your 2023 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- Item No. 5 of page 2 of your annual report fails to identify the proper Relay Missouri surcharge of \$.10. Please verify the Relay Missouri surcharge applied to customers. If the surcharge was not \$.10 please provide an explanation. The table also indicated the company didn't retain any of the surcharge collected. Please note companies are allowed to deduct from the amount collected, a retention amount equal to up to \$30.00 or 1% of the amount collected, whichever is greater.
- Item No. 6 of page 2 of your annual report states the company didn't remit to the MoUSF however the company's revenue reported on page 3 indicates the company should have. If your annual report should have reported Missouri USF assessment information then please amend your annual report accordingly. If the company didn't remit, please respond to this email explaining why.
- Section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. The document you previously submitted contains information regarding the number of customers or lines served in your exchange(s) in the public document and a confidential report was not submitted. Therefore, the company must resubmit its report in two forms, a public (with line counts redacted) and non-public version.

Please resubmit your revised annual report in its entirety (both public and non-public versions) to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Thank you,  
Kari Salsman | Missouri Public Service Commission | 573-526-5630