BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Mariah Gordon, Complainant,)
V.)) <u>File No. GC-2025-0175</u>
Spire Missouri, Inc. d/b/a Spire, Respondent)))

ORDER DIRECTING COMPLAINANT TO SHOW CAUSE WHY THE COMPLAINT SHOULD NOT BE DISMISSED

Issue Date: March 13, 2025 Effective Date: March 13, 2025

On March 5, 2025, the Commission issued an order setting a procedural schedule in this complaint. The order set a prehearing conference for March 11, 2025, beginning at 2:00 p.m. Instructions on how to appear at the conference were included in the order. Counsel for Spire and the Commission's Staff were present at the prehearing conference via videoconference. Mariah Gordon failed to appear by videoconference or telephone, and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 20 CSR 4240-2.090(5) provides that "[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party's complaint...unless good cause for the failure to appear is shown". The Commission will not dismiss the complaint without giving Mariah Gordon an opportunity to explain why she did not attend the prehearing conference. Therefore, Mariah Gordon shall file a pleading showing cause why her complaint should not be dismissed for failure appear at the prehearing conference.

THE COMMISSION ORDERS THAT:

- 1. Mariah Gordon shall file a pleading no later than March 21, 2025, explaining why she did not appear at the prehearing conference and why her complaint against Spire should not be dismissed.
 - 2. This order is effective when issued.

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BY THE COMMISSION

Nancy Dippell

Nancy Dippell Secretary

John T. Clark, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 13th day of March, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of March 2025.

Nancy Dippell Secretary

MISSOURI PUBLIC SERVICE COMMISSION March 13, 2025

File/Case No. GC-2025-0175

MO PSC Staff

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Spire

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.