BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of the
Eligible Telecommunications Carrier for Q
Link Wireless, LLC

| File No. RD-2025-0259 |

ORDER GIVING NOTICE, SETTING AN INTERVENTION DEADLINE, AND DIRECTING A RESPONSE

Issue Date: April 2, 2025 Effective Date: April 2, 2025

On March 28, 2025, the Staff of the Commission (Staff) filed a motion to revoke the Eligible Telecommunications Carrier (ETC) status of Q-Link Wireless, LLC, (Q-Link). Staff explains that due to actions taken against Q-Link and its CEO, the Federal Communications Commission (FCC) has suspended Q-Link from participating in any universal support programs and is seeking to disqualify Q-Link from future participation in all federal universal support mechanisms. Additionally, Staff asserts that Q-Link did not file a required annual report by January 31, 2025.

The Commission granted Q-Link an ETC designation in File No. RA-2012-0205, on September 26, 2012.

Staff notes that it has been unable to contact Q-Link using the company contact information maintained with the Commission.

The Commission will give notice of Staff's motion and will set a time for applications to intervene.

THE COMMISSION ORDERS THAT:

1. The Data Center of the Commission shall send a copy of this order to each eligible telecommunications carrier in the State of Missouri.

2. The Data Center of the Commission shall send a copy of this order to Q-Link and Q-Link's Missouri Secretary of State registered agent, Incorp Services Inc.

Incorp Services Inc. 2847 S. Ingram Mill Rd. Suite A100 Springfield, MO 65804

- 3. Q-Link shall file a response to Staff's motion no later than May 2, 2025.
- 4. Any applications to intervene are due no later than May 2, 2025.
- 5. This order shall be effective when issued.

BY THE COMMISSION

Nancy Dippell



Nancy Dippell Secretary

John T. Clark, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 2nd day of April, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2nd day of April 2025.

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Nancy Dippell Secretary

MISSOURI PUBLIC SERVICE COMMISSION April 2, 2025

File/Case No. RD-2025-0259

MO PSC Staff

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MO PSC Staff

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Q Link Wireless, LLC

Legal Department 499 Sheridan Street, Ste 300 Dania, FL 33004

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Secretary

Distributed to all eligible telecommunications carriers.

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.