

Consolidated Communications Enterprise Services d/b/a Consolidated Communications

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS/IVoIP ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of
January 1 - December 31, 2024

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and Section 392.210 RSMo.

**Please select how the company is certificated and/or registered with the Commission
(check all that apply):**

- ☐ Incumbent Local Telecommunications Company (ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☒ Interexchange or Local Non-Switched Telecommunications Company (IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (VoIP)

If unsure of the company's authorization, see list of companies at: https://psc.mo.gov/Forms/Telecommunications_Forms

A company's annual report must be filed for each certificate or registration held by the company.

We anticipate the annual reports will be identical; however please verify:

- ☐ The various annual reports filed in EFIS are **identical**.
- ☐ The various annual reports filed in EFIS are **different**.
- ☒ Not applicable (*Company only has one authorization*)

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public**
- ☐ **Confidential** (See instructions for how to file an annual report under seal)

**Annual Report of Consolidated Communications Enterprise Services d/b/a Consolidated Communications
for the calendar year of January 1 - December 31, 2024**

1. Provide the following company information:

2116 S. 17th Street
Company Street

207-535-4249
Telephone Number

Company Mailing Address
(if different from street address)

www.consolidated.com
Company Website Address (if no website insert "none")

Mattoon IL 61938
City State Zip

2. The company's contact information in EFIS has been reviewed and updated as applicable.

☒ Yes ☐ No

3. Provide the following information for the person completing this annual report:

Name: Beth Westman

Street Address:

Email Address: beth.westman@consolidated.com

2116 S. 17th Street

Telephone: 207-535-4249

Mattoon IL 61938

I am (check as appropriate): ☒ An employee of the company ☐ A third-party preparer

I am listed in EFIS as the company's annual report contact: ☒ Yes ☐ No

4. Identify the company's top three principal officers at the end of the year.

Title
Chief Executive Officer
Chief Financial Officer
Chief Information Officer

Name
C. Robert Udell, Jr.
Fred Graffam, III
John J. Lunny

5. ILECs, CLECs and IVoIP companies are required to provide the following Relay Missouri assessment information:

Amount remitted to the Relay Missouri fund for 2024 calendar year ¹	
Revenue Collected From Relay Missouri Surcharge	
Amount Retained for Billing and Collecting the Surcharge	
Relay Missouri Revenue Remitted to Relay Missouri Fund	

Per line value of Relay Missouri Surcharge applied in December 2022: \$0.06

6. ILECs, CLECs and IVoIP companies are required to provide the following Missouri USF assessment information:

Amount remitted to the Missouri USF fund for 2024 calendar year ²
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The amounts for Item Nos. 5 and 6 should reflect the time period associated with the payment and not dependent on when a payment is made. For example this amount can include a payment made in 2025 for a time period within 2024.

Public

For use when filing under seal.

¹ For information about the Relay Missouri assessment see https://psc.mo.gov/Telecommunications/Assessments_and_Filing_Requirements

² For information about the Missouri USF assessment see www.missouriusf.com.

for the calendar year of January 1 - December 31, 2024

7. Please provide the following revenue information:

If no revenue was collected for any box insert \$0.

Row	RETAIL END USER REVENUES	**	Missouri Intrastate (Column A)	**	**	Missouri Interstate & International (Column B)	**	**	Missouri Total Company ³ (Column C)	**
1.	Voice Local Service (Basic local telecommunications service, IVoIP service ⁴ including revenue with other features associated with these services. Includes any bundled service whereby these services are bundled with other non-regulated services. ⁵)									
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).									
3.	Non-Switched Services ⁶ (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 6).									
4.	Retail Uncollectibles. (Amount is typically a negative number.)									
5.	RETAIL END-USER TOTAL (Row 1+2+3+4) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)									
	WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES									
6.	Wholesale Revenue ⁷									
7.	Wholesale Uncollectibles. (Amount is typically a negative number.)									
8.	Federal USF Revenue (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)									
9.	State USF Revenue									
10.	TOTAL REVENUES (Row 5+6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.									

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³ Total Company Revenue (Column C) = Column A revenue + Column B revenue.⁴ IVoIP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.⁵ Bundled Service Revenue: If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.⁶ Retail Non-Switched Private Line Service Revenue: If 10% or more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.⁷ Wholesale Revenue: Revenue from telecommunications or IVoIP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A, Block 3. NECA settlements should be reported in Column B.

for the calendar year of January 1 - December 31, **2024**

Exchange	Line Quantities (as of December 31, 2024)*					
	**	Residential	**	**	Business	**
816-270 Farrelview						
816-431 Platte City						
816-464 Farrelview						
816-628 Kearney						
816-635 Kearney						
816-858 Platte City						
816-902 Kearney						
816-903 Kearney						
Totals:						

Clarifications about reporting line quantities:

1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in Section 386.020(4) and (23), RSMo.
2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
3. Exchange refers to areas as listed in ILEC tariffs.
4. IVoIP line quantities must be filed on a confidential basis per Section 392.550(7)(c) RSMo. See instructions for how to file on a confidential basis.

For use when filing under seal.

VERIFICATION

Note: Prefer Affiant to be President, Treasurer, CFO, General Manager or Receiver of Company *

Company Name: Consolidated Communications Enterprise Services

Annual Report for calendar year 2024

Affiant Information	
Name	Fred Graffam, III
Title	Executive Vice President, CFO
City, State	Conroe, TX

Under penalty of perjury, I declare the information contained in this annual report is true and correct to the best of my knowledge and belief.

Affiant is the Chief Financial Officer

03-18-2025

Date



Signature of Affiant

(If electronic signatures are used, you must use "/s/" before the name.)

Missouri Revised Statutes §392.210, §393.140 and §509.030