#### STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 3rd day of April, 2025.

Mariah Gordon, Complainant,

v.

Spire Missouri Inc. d/b/a Spire, Respondent File No. GC-2025-0175

## ORDER DISMISSING COMPLAINT

Issue Date: April 3, 2025 On December 3, 2024, Complainant, Mariah Gordon, filed a complaint with the Missouri Public Service Commission against Spire Missouri Inc. d/b/a Spire. The Commission issued notice and directed that Spire answer Mariah Gordon's complaint.

On March 11, 2025, the Commission held a prehearing conference via WebEx, as put forth in the procedural schedule. Mariah Gordon failed to appear at that procedural conference by either videoconference or telephone, and did not contact the Commission prior to the prehearing conference to request a continuance. On March 13, 2025, the Commission issued an *Order Directing Complainant to Show Cause Why the Complaint Should Not be Dismissed*. That order gave Mariah Gordon until March 21, 2025, to show good cause why her complaint should not be dismissed for failure to appear at a prehearing conference. To date, no response to that order has been received.

Two Commission rules deal with the failure of a party to appear for a prehearing conference. First, Commission rule 20 CSR 4240-2.116(3) provides:

A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session.

Second, Commission rule 20 CSR 4240-2.090(5) provides:

Failure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of the party or the party's complaint, application or other action unless good cause for the failure to appear is shown.

Mariah Gordon failed to appear at a scheduled prehearing conference and she did not file a pleading to show cause why her complaint should not be dismissed. It is reasonable for the Commission to conclude that Mariah Gordon is no longer pursuing her complaint and therefore, good cause exists to dismiss the case. Mariah Gordon's complaint will be dismissed.

Commission Rule 20 CSR 4240-2.070(14), requires the Regulatory Law Judge to notify the parties that the Commission's decision will be final unless an application for rehearing is filed. Any applications for rehearing must be filed with the Commission before the effective date of this order. If the Commission denies the application for rehearing, then the party has 30 days after the denial is issued to file an appeal with the court of appeals. If the Commission grants the application for rehearing, then the Commission will order appropriate actions at that time.

#### THE COMMISSION ORDERS THAT:

- 1. This matter is dismissed.
- 2. This order shall be effective May 3, 2025.
- 3. This case shall be closed on May 4, 2025.

# **BY THE COMMISSION**



Nancy Dippell

Nancy Dippell Secretary

Hahn, Ch., Coleman, Kolkmeyer, and Mitchell CC., concur.

John T. Clark, Senior Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3<sup>rd</sup> day of April 2025.



wy Dippell

Nancy Dippell Secretary

# **MISSOURI PUBLIC SERVICE COMMISSION** April 3, 2025

#### File/Case No. GC-2025-0175

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#### Spire

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#### Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Tancy Dippell

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.