ViaTech, Inc. dba Vertical Voice

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS/IVoIP ANNUAL REPORT TO THE

MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of 2024

January 1 - December 31, This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and Section 392.210 RSMo. Please select how the company is certificated and/or registered with the Commission (check all that apply): Incumbent Local Telecommunications Company (ILEC) Competitive Local Exchange Telecommunications Company (CLEC) Interexchange or Local Non-Switched Telecommunications Company (IXC) Interconnected Voice over Internet Protocol Service Provider (IVoIP) https://psc.mo.gov/Forms/Telecommunications Forms If unsure of the company's authorization, see list of companies at: Please choose one of the following filing options to indicate the security level of the filing: **Public** Confidential (See instructions for how to file an annual report under seal)

Excel Issue Date: 02-04-25

For use when filing under seal.

	Annual Report of ViaTech, Inc. dba Vertical Voice				
	for the calendar year of January 1	- December	31, 2024		
F	Provide the following company information:				
	500 N. Kingshighway				
C	Company Street			Telephone Number	
	500 N. Kingshighway				
	Company Mailing Address if different from street address)	Com	pany Websi	te Address (if no webs	site insert "no
(1					
_	Cape Girardeau, MO 63701 City State Zip				
	ony State 2.p				
T	The company's contact information in EFIS has been re	viewed and	updated as	s applicable.	
	✓ Yes				
F	Provide the following information for the person compl	eting this a	nnual repor	t:	
•	Name: Mark Lammert		Street Ad		
	Email Address: regulatory@csilongwood.com			242 Rangeline	Road
	Telephone: 407-260-1011			Longwood, FL 3	
	1616phone. 407-200-1011			20.19.1000, 12.	
١	am (check as appropriate): An employee of the company	✓ A third	-party preparer		
ı	am listed in EFIS as the company's annual report contact:	√ Yes	☐ No		
	and the state of t	and of the			
ŀ	dentify the company's top three principal officers at the	e end of the	year.	Name	
1	Title	e end of the	year.	Name Eric Bennett	
- -	Title President & Treasurer	e end of the	year.	Name Eric Bennett Ryan Frenz	
- -	Title	e end of the	year.	Eric Bennett	
- -	Title President & Treasurer Vice President & Secretary			Eric Bennett Ryan Frenz	ormation
	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide	le the follow	ng Relay Mis	Eric Bennett Ryan Frenz	ormation:
	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide Relay Missouri: 20	le the follow	ng Relay Mis	Eric Bennett Ryan Frenz	ormation:
F	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide Relay Missouri: 20 Relay Missouri Surcharge applied per line in December 202	le the follow	ng Relay Mis year ¹	Eric Bennett Ryan Frenz	
F	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide Relay Missouri: 20 Relay Missouri Surcharge applied per line in December 202 Revenue Collected From Relay Missouri Surcharge	le the follow	ng Relay Mis /ear ¹	Eric Bennett Ryan Frenz	**
F	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide Relay Missouri: 20 Relay Missouri Surcharge applied per line in December 202 Revenue Collected From Relay Missouri Surcharge Amount Retained for Billing and Collecting the Surcharge	le the follow	ng Relay Mis /ear ¹ **	Eric Bennett Ryan Frenz	**
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F	Title President & Treasurer Vice President & Secretary ILECs, CLECs and IVoIP companies are required to provide Relay Missouri: 20 Relay Missouri Surcharge applied per line in December 202 Revenue Collected From Relay Missouri Surcharge Amount Retained for Billing and Collecting the Surcharge	le the follow 24 calendar	ng Relay Mis /ear ¹ ** ** ** **	Eric Bennett Ryan Frenz ssouri assessment infe	**

¹ For information about the Relay Missouri assessment see https://psc.mo.gov/Telecommunications/Assessments and Filling Requirements

² For information about the Missouri USF assessment see <u>www.missouriusf.com.</u>

for the calendar year of January 1 - December 31, 2024

7. Please provide the following revenue information:

	If no revenue was collected for any box insert \$0.	9459			36.2			320		10.83
Row	RETAIL END USER REVENUES	**	Missouri Intrastate (Column A)	**	**	Missouri Interstate & International (Column B)	**	**	Missouri Total Company ³ (Column C)	**
1.	Voice Local Service (Basic local telecommunications service, IVoIP service including revenue with other features associated with these services. Includes any bundled service whereby these services are bundled with other non-regulated services. ⁵)	**		**	**		**	**		*
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).	**		**	**		**	**		
3.	Non-Switched Services ⁶ (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 6).	**		**	**		**	**		
4.	Retail Uncollectibles. (Amount is typically a negative number.)	**		**	**		**	**		
5.	RETAIL END-USER TOTAL (Row 1+2+3+4) Revenue in Column A will be25 provided to Missouri USF Administrator for assessment purposes.)	**		**	*		**	**		
	WHOLESALE AND UNIVERSAL SERVICE FUND REVENUES									
6.	Wholesale Revenue ⁷	**		**	**		**	**		
7.	Wholesale Uncollectibles. (Amount is typically a negative number.)	**		**	**		**	**		
8.	Federal USF Revenue (This revenue will be usually listed in Column B; however, list in column A any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions.)	**		**	**		**	. **		
9.	State USF Revenue	**		**	**		**	**		
10.	TOTAL REVENUES (Row 5+6+7+8+9) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.	**		**	*		**	**	,	

For use when filing under seal.

³ Total Company Revenue (Column C) = Column A revenue + Column B revenue.

⁴ IVOIP Revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage of 35.1% intrastate and 64.9% interstate or as otherwise adjusted by the FCC.

⁵ Bundled Service Revenue: If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A. Method 1: Report bundled revenue in Column A.

⁶ Retail Non-Switched Private Line Service Revenue: If 10% of more of the customer's private line network traffic is considered interstate traffic then 100% of the customer's non-switched private line service revenue can be classified as interstate traffic.

⁷ Wholesale Revenue: Revenue from telecommunications or IVoIP services sold to other service providers including revenue associated with switched access service, special access service, billing and collection and any remaining carrier's carrier revenue provided in FCC Form 499-A, Block 3. NECA settlements should be reported in Column B.

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8. Line Quantities for Basic Local Telecommunications &/or IVoIP Services

	Line Quantities (as of December 31, 2024)*							
Exchange	**	Residential	**	**	Business	**		
Cape Girardeau	**		**	**		**		
Perry	**		**	**		**		
Saint Louis	**		**	**		**		
Scott	**		**	**		**		
	17.65							
	178							
			3.2					
Totals:								

^{*} Line quantities can be provided for a date other than December 31, 2024 if the date is within the month of December.

Clarifications about reporting line quantities:

- 1. Report line quantities for basic local telecommunications service and/or IVoIP service as those terms are defined in Section 386.020(4) and (23), RSMo.
- 2. Lines include analog and digital. For DS-1 or higher band-width facilities a voice grade equivalency must be used. For channelized service report the number of channels subscribed to by the customer. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice service.
- 3. Exchange refers to areas as listed in ILEC tariffs.
- 4. IVoIP line quantities must be filed on a confidential basis per Section 392.550(7)(c) RSMo. See instructions for how to file on a confidential basis.

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VERIFICATION

Note: Prefer Affiant to be President, Treasurer, General Manager or Receiver of Company * ViaTech, Inc. dba Vertical Voice **Company Name:** Annual Report for calendar year 2024 **Affiant Information Mark Lammert** Name Title Attorney-in-Fact Longwood, FL City, State Seminole County Under penalty of perjury, I declare the information contained in this annual report is true and correct to the best of my knowledge and belief. * If Affiant is not the President, Treasurer, General Manager or Receiver of the company then explain Affiant's ability to verify the accuracy of the information presented: Mark Lammert is the Attorney-in-Fact and has a Power of Attorney on file. Signature of Affiant (If electronic signatures are used, you must use "/s/" before the name.) Subscribed and sworn to before me, a Notary Public, in and for the State and County above named, this My Commission expires SARAH HOFMA Notary Public-State of Florida

Missouri Revised Statutes §392.210, §393.140 and §509.030

Commission # HH 619789 My Commission Expires December 09, 2028

Signature of Notary Public

(If electronic signatures are used, you must use "/s/" before the name.) 619789 Notary Commission Number