

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Bobby and Margaret Armour,  
Complainants,

V.

Spire Missouri Inc. d/b/a Spire,  
Respondent.

**File No. GC-2025-0252**

## ORDER GRANTING MOTION FOR MORE DEFINITE STATEMENT

Issue Date: April 15, 2025

Effective Date: April 15, 2025

On March 14, 2025,<sup>1</sup> Bobby and Margaret Armours (Complainants) filed a complaint with the Missouri Public Service Commission against Spire Missouri Inc. d/b/a Spire. That same day, the Commission directed notice and ordered Spire to file an Answer by April 14. On April 14, Spire filed a *Motion to Dismiss Complaint*, requesting that the Commission either dismiss the complaint or require the Complainants to file a more definite statement so that Spire may accurately answer the complaint. Spire explains that Complainants have not claimed Spire violated a statute, tariff, or Commission regulation or order, and that the Complainants have provided little detail explaining their billing concerns.

Section 386.390, RSMo 2016, requires a complainant to identify a violation of a law, a Commission rule or a Commission order. Complainants have not clearly identified what violation serves as the basis for their complaint. While the Commission allows non-attorney complainants considerable latitude when pursuing a complaint, basic elements of a complaint must be present in order to properly proceed. Complainants will be directed to file a more definite statement of their complaint.

<sup>1</sup> All dates refer to the year 2025 unless otherwise indicated.

**THE COMMISSION ORDERS THAT:**

1. The Complainants shall file a more definite statement regarding their allegations by April 30, 2025.
2. All other actions in this matter shall cease and all time limitations and deadlines are tolled until further order of the Commission.
3. This order is effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Riley G. Fewell, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 15<sup>th</sup> day of April, 2025.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15<sup>th</sup> day of April 2025.**



*Nancy Dippell*

**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**April 15, 2025**

**File/Case No. GC-2025-0252**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Bobby J. Armour**

Bobby Armour  
7944 Monroe Drive  
Saint Louis, MO 63133  
bobby.armour@charter.net

**MO PSC Staff**

Andrea Hansen  
200 Madison Street  
Jefferson City, MO 65101  
andrea.hansen@psc.mo.gov

**Spire**

Matthew Aplington  
700 Market Street  
Saint Louis, MO 63101  
matt.aplington@spireenergy.com

**Spire**

J. Antonio Arias  
700 Market Street, 6th Floor  
St. Louis, MO 63101  
antonio.arias@spireenergy.com

**Spire**

Sreenivasa Dandamudi  
700 Market Street  
St. Louis, MO 63101  
sreenu.dandamudi@spireenergy.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.