

ADOPTION NOTICE

Consolidated Communications Enterprise Services, Inc. (C)
d/b/a Consolidated Communications

Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications (C)
hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed
by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public (C)
Service Commission, State of Missouri, by ExOp of Missouri, Inc, d/b/a Consolidated (C)
Communications and its predecessors prior to January 1, 2019. (C)

By this notice Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated (C)
Communications also adopts and ratifies all supplements or amendments to any of the above
tariffs, schedules, etc., which ExOp of Missouri, Inc. d/b/a Consolidated Communications and its (C)
predecessors have heretofore filed with, and which were approved by, said Commission,

ADOPTION NOTICE

ExOp of Missouri, Inc., d/b/a Consolidated Communications

(C)

ExOp of Missouri, Inc., d/b/a Consolidated Communications hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public Service Commission, State of Missouri, by ExOp of Missouri, Inc, d/b/a FairPoint Communications and its predecessors prior to February 19, 2018.

(C)

By this notice ExOp of Missouri, Inc. d/b/a Consolidated Communications also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which ExOp of Missouri, Inc. d/b/a FairPoint Communications and its predecessors have heretofore filed with, and which were approved by, said Commission,

(C)

Issued: January 19, 2018

Effective: February 19, 2018

Kevin Kastor - Manger, Regulatory & Legislative Affairs
350 South Loop 336W
Conroe, TX 77304

CANCELLED
January 1, 2019
Missouri Public
Service Commission
TN-2019-0190; YC-2019-0130

FILED
Missouri Public
Service Commission
TN-2018-0197; JC-2018-0084

ExOp of Missouri, Inc., d/b/a FairPoint Communications

PSC MO. No. 1
1st Revised Adoption Notice
Replaces Original Adoption Notice

ADOPTION NOTICE

ExOp of Missouri, Inc., d/b/a FairPoint Communications

(T)

ExOp of Missouri, Inc., d/b/a FairPoint Communications hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, previously filed with the Missouri Public Service Commission, by ExOp of Missouri, Inc. d/b/a Unite.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which ExOp of Missouri, Inc. d/b/a Unite has heretofore filed with, and which were approved by, said Commission.

Issued: January 28, 2008

Effective: February 27, 2008

By: Patrick L. Morse
Senior V.P. - Governmental Affairs
ExOp of Missouri, Inc., d/b/a FairPoint Communications
PO Box 199
Dodge City, KS 67801-0199

CANCELLED
February 19, 2018
Missouri Public
Service Commission
TN-2018-0197; JC-2018-0084

FILED
Missouri Public
Service Commission
CN-2008-0246

ADOPTION NOTICE

ExOp of Missouri, Inc. d/b/a Unite

ExOp of Missouri, Inc. d/b/a Unite hereby adopts ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, previously filed with the Missouri Public Service Commission, by ExOp Missouri, Inc.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which ExOp of Missouri, Inc. has heretofore filed with, and which were approved by, said Commission.

Issued: January 23, 2003

Effective: February 24, 2003

By: Kevin Anderson, CEO
ExOp of Missouri, Inc. d/b/a Unite
303 North Jefferson, P.O. Box 891
Kearney, Missouri 64060

TITLE SHEET

MISSOURI BASIC LOCAL EXCHANGE TARIFF

OF

Consolidated Communications Enterprise Services, Inc. (C)
d/b/a Consolidated Communications

This tariff contains the rates, terms and conditions applicable to the provision of basic local telecommunications services by Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications within the Company's Missouri certificated service area. Copies of this tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides facilities-based service and does not provide services on a resale basis. The telecommunications services provided by the Company are not for resale. (C)

The Company and the services it offers under this tariff have been classified as "competitive" by the Missouri Public Service Commission.

All references throughout this tariff to ExOp of Missouri, Inc. d/b/a Consolidated Communications, "the Telephone Company", or "the Company", shall be read as Consolidated Communications Enterprise Services, Inc. d/b/a Consolidated Communications. (C)

(C)

TITLE SHEET

MISSOURI BASIC LOCAL EXCHANGE TARIFF (T)

OF

ExOp of Missouri, Inc., d/b/a Consolidated Communications (C)

This tariff contains the rates, terms and conditions applicable to the provision of basic local telecommunications services by ExOp of Missouri, Inc., d/b/a Consolidated Communications within the Company's Missouri certificated service area. Copies of this tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides facilities-based service and does not provide services on a resale basis. The telecommunications services provided by the Company are not for resale. (C)

The Company and the services it offers under this tariff have been classified as "competitive" by the Missouri Public Service Commission in Case No. TA-97-193.

All references throughout this tariff to ExOp of Missouri, Inc. d/b/a FairPoint Communications, "the Telephone Company", or "the Company", shall be read as ExOp of Missouri, Inc. d/b/a Consolidated Communications. (N)
(N)

Issued: January 19, 2018

Effective: February 19, 2018

Kevin Kastor - Manger, Regulatory & Legislative Affairs
350 South Loop 336W
Conroe, TX 77304

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January 1, 2019
Missouri Public
Service Commission
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FILED
Missouri Public
Service Commission
TN-2018-0197; JC-2018-0084

TITLE SHEET

MISSOURI BASIC LOCAL EXCHANGE TARIFF

OF

ExOp of Missouri, Inc., d/b/a FairPoint Communications

(T)

This tariff contains the rates, terms and conditions applicable to the provision of basic local telecommunications services by ExOp of Missouri, Inc., d/b/a FairPoint Communications within the Company's Missouri certificated service area. Copies of this tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides facilities-based service and does not provide services on a resale basis. The telecommunications services provided by the Company are not for resale.

The Company and the services it offers under this tariff have been classified as "competitive" by the Missouri Public Service Commission in Case No. TA-97-193.

Issued: January 28, 2008

Effective: February 27, 2008

By: Patrick L. Morse
Senior V.P. - Governmental Affairs
ExOp of Missouri, Inc., d/b/a FairPoint Communications
PO Box 199
Dodge City, KS 67801-0199

CANCELLED
February 19, 2018
Missouri Public
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TN-2018-0197; JC-2018-0084

FILED
Missouri Public
Service Commission
CN-2008-0246

TITLE SHEET

MISSOURI BASIC LOCAL EXCHANGE TARIFF

OF

ExOp of Missouri, Inc. d/b/a Unite

This tariff contains the rates, terms and conditions applicable to the provision of basic local telecommunications services by ExOp of Missouri, Inc. d/b/a Unite within the Company's Missouri certificated service area. Copies of this tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides facilities-based service and does not provide services on a resale basis. The telecommunications services provided by the Company are not for resale.

The Company and the services it offers under this tariff have been classified as "competitive" by the Missouri Public Service Commission in Case No. TA-97-193.

Issued: January 23, 2003

Effective: February 24, 2003

By: Kevin Anderson, CEO
ExOp of Missouri, Inc. d/b/a Unite
303 North Jefferson, P.O. Box 891
Kearney, Missouri 64060

ExOp of Missouri, Inc.

PSC Mo. No. 1

Original Sheet No. 1

RECEIVED

OCT 5 1998

MO. PUBLIC SERVICE COMM

**TARIFF
OF
EXOP OF MISSOURI, INC.**

This Tariff, filed with the Missouri Public Service Commission, contains the rates, terms and conditions applicable to local exchange telecommunications services in the State of Missouri by ExOp of Missouri, Inc. (the "Company"). Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides facilities-based services and does not provide exchange telecommunications services on a resale basis. The telecommunications services provided by the Company are not for resale.

Notice: Pursuant to Case No. TA-97-193, the Missouri Public Service Commission has classified the Company as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules: 392.210.2; 392.270; 392.280; 392.290.1; 392.300.2; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30-040; and 4 CSR 240-35.

Missouri Public
Service Commission
97-193
FILED DEC 15 1998

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: 1

DEC 15 1998

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PSC Mo. No. 1

OCT 5 1998

ExOp of Missouri, Inc.

Original Sheet No. 3

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Effective: N

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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Missouri
Service Corp.
97-193
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ExOp of Missouri, Inc., d/b/a FairPoint Communications

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Effective: July 26, 2014

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December 31, 2015
Missouri Public
Service Commission
JC-2016-0134

Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
JC-2014-0553

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Issued: May 25, 2005

Kevin Anderson, CEO
 ExOp of Missouri, Inc.
 P.O. Box 891
 Kearney, MO 64060

Effective: July 1, 2005

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OCT 5 1998

PSC Mo. No. 1

ExOp of Missouri, Inc.

Original Sheet No. 4

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Effective: November 10, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Missouri Public
Service Commission
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ExOp of Missouri, Inc., d/b/a FairPoint Communications

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Missouri Public
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Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

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JC-2014-0553

ExOp of Missouri, Inc., d/b/a FairPoint Communications

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Issued: May 23, 2014

Effective: July 1, 2014

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Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
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OCT 5 1998

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM
Original Sheet No. 5

ExOp of Missouri, Inc.

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Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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July 1, 2014
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8.	Special Construction	Sixth Revised Sheet No. 6 Replacing Fifth Revised Sheet No. 6	48	(M)
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(N)
 |
 (N)

Issued: August 6, 2013

Effective: August 16, 2013

CANCELLED
 July 1, 2014
 Missouri Public
 Service Commission
 JC-2014-0474

Patrick L. Morse
 Senior Vice President – Governmental Affairs
 ExOp of Missouri, Inc. d/b/a FairPoint Communications
 908 W. Frontview
 Dodge City, KS 67801-0199

FILED
 Missouri Public
 Service Commission
 JC-2014-0060

ExOp of Missouri, Inc., d/b/a FairPoint Communications

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(N)

(N)

Issued: May 13, 2013

Effective: May 14, 2013

CANCELLED
August 16, 2013
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JC-2014-0060

Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
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ExOp of Missouri, Inc., d/b/a Unite

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Issued: May 25, 2005

Kevin Anderson, CEO
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: July 1, 2005

CANCELLED
June 19, 2012
Missouri Public
Service Commission
JC-2012-0815

REC'D SEP 30 1999

First Revised Sheet No. 6
Replacing Original Sheet No. 6

ExOp of Missouri, Inc.

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ExOp of Missouri, Inc.

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM
Original Sheet No. 6

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By *SRSL*
Public Service Commission
MISSOURI

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: N

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Service Commission
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MO. PUBLIC SERVICE COMM

ExOp of Missouri, Inc.

Original Sheet No. 11

1. DEFINITIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

Business — When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Commission — The Missouri Public Service Commission, unless the context indicates otherwise.

Company — ExOp of Missouri, Inc. unless the context indicates otherwise.

Customer — The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Premises — One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) — Equipment provided by the Customer.

Demarcation Point — That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Disconnection — The temporary cessation of telecommunications service.

Exchange Access Line — A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service — The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Issued: September 26, 1998

Effective: [REDACTED]

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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Service Commission
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ExOp of Missouri, Inc.

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM
Original Sheet No. 12

1. DEFINITIONS (continued)

LATA — Local Access and Transport Area.

Local Messages — A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications are established are both within the same local service area.

Local Service Area — That area within which a Customer can make telephone calls at exchange rates.

Person — An individual, corporation, limited liability company, partnership, or any other entity.

Residence or Residential — When used in relation to service, means service provided in private residence for personal non-business use.

Station — Telephone equipment from or to which calls are placed.

Trunk — A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination — The permanent cessation of telecommunications service.

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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MO. PUBLIC SERVICE COMM

Original Sheet No. 32

3. EXCHANGE AREA

3.1 General

The Company provides services to Customers in the Kearney and Platte City exchanges. Except for commercial Customers that elect a more limited local calling scope (the "ExOp Calling Scope," see Sections 3.3 and 4.1.2), the Company's local calling scope includes all the exchanges of United Telephone Company of Missouri ("Sprint/United") and Southwestern Bell Telephone ("SWB") in the Kansas City Metropolitan Calling Area ("MCA"), as they appear on the maps in Sprint/United's tariff PSC Mo. No. 22. For all residential and electing commercial Customers, the basic local calling scope (the "ExOp-MCA Calling Scope") is described in more detail in Section 3.2. The Company concurs in the exchange boundary maps of Sprint/United's tariff, PSC Mo. No. 10.

3.2 ExOp-MCA Calling Scope

The ExOp-MCA Calling Scope covers all of Sprint/United and SWB's exchanges in the MCA, including SWB's Missouri and Kansas principal zones and the MCA-1, -2, -3, -4, and -5 zones, encompassing the following exchanges:

In the MCA-1 zone: Gladstone, Independence, Parkville, Raytown, South Kansas City, Bethel (Kansas), and Melrose (Kansas); in the MCA-2 zone: Belton, Blue Springs, East Independence, Lee's Summit, Liberty, Nashua, Tiffany Springs, Bonner Springs (Kansas), Olathe (Kansas), and Stanley (Kansas); in the MCA-3 zone: Farley, Smithville, Grain Valley, Greenwood, the Missouri customers in SWB's exchange of Leavenworth, Platte City, Ferrelview, Kearney, Missouri City, Buckner, and Lake Lotawana; in the MCA-4 zone: Excelsior Springs, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, and Harrisonville; and in the MCA-5 zone: Richmond, Archie, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville, and Strasburg.

3.3 ExOp Calling Scope

The ExOp Calling Scope, which commercial Customers may elect, includes only the Kearney and Platte City exchanges.

4. LOCAL EXCHANGE SERVICES

4.1 Basic Local Telecommunication Service4.1.1 Description

Residential Basic Local Telecommunication Service provides for unlimited calling within the ExOp-MCA Calling Scope and for connection to the toll network. Commercial Basic Local Telecommunication Service may be purchased to provide for unlimited calling within either the ExOp Calling Scope or within the ExOp-MCA Calling Scope in addition to, in either case, connection to the toll network. This service is subject to all terms and conditions specified in this tariff. Basic Local Telecommunication Service rates are listed in Section 4.1.2.

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$33.95
Residential Basic Local Telecommunication Service	\$19.95
Commercial Basic Local Telecommunication Service	\$41.00 (I)
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$61.00 (I)

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$33.95 (I)
Residential Basic Local Telecommunication Service	\$19.95 (I)
Commercial Basic Local Telecommunication Service	\$36.00
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$56.00

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$31.95
Residential Basic Local Telecommunication Service	\$17.95
Commercial Basic Local Telecommunication Service	\$36.00 (I)
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$56.00

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$31.95 (I)
Residential Basic Local Telecommunication Service	\$17.95 (I)
Commercial Basic Local Telecommunication Service	\$33.00
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$56.00

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$29.95
Residential Basic Local Telecommunication Service	\$15.95
Commercial Basic Local Telecommunication Service	\$33.00 (I)
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$56.00 (I)

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

Issued: August 2, 2021

Effective: September 1, 2021

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Kevin J. Kastor, Director – Government Affairs
350 South Loop 336W
Conroe, TX 77304

FILED
Missouri Public
Service Commission
JC-2022-0027

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$29.95 (I)
Residential Basic Local Telecommunication Service	\$15.95 (I)
Commercial Basic Local Telecommunication Service	\$30.00
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$53.60

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge	
Residential Basic Local Telecommunication Service (MCA Calling Scope)	\$27.95(I)	(C)
Residential Basic Local Telecommunication Service	\$13.95 (I)	(C) (C)
Commercial Basic Local Telecommunication Service	\$30.00 (I)	(D) (D)
Commercial Basic Local Telecommunications Service (MCA Calling Scope)	\$53.60	(C)

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (ExOp-MCA Calling Scope)	\$25.95 (I)
(ExOp Calling Scope) Additional Lines Only	\$11.95 (I)
Commercial Basic Local Telecommunication Service (ExOp Calling Scope)	\$26.90 (I)
(To add MCA Calling Scope to Basic Local Service)	\$26.70 (I)
Commercial Basic Local Telecommunications Service (ExOp-MCA Calling Scope)	\$53.60 (I)

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic, Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge	
Residential Basic Local Telecommunication Service (ExOp-MCA Calling Scope)	\$23.95	(R)
(ExOp Calling Scope) Additional Lines Only	\$9.95	(N)
Commercial Basic Local Telecommunication Service (ExOp Calling Scope)	\$24.90	
(To add MCA Calling Scope to Basic Local Service)	\$24.70	(N)
Commercial Basic Local Telecommunications Service (ExOp-MCA Calling Scope)	\$49.60	

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

Issued: May 25, 2005

Kevin Anderson, CEO
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: July 1, 2005

CANCELLED
July 1, 2014
Missouri Public
Service Commission
JC-2014-0474

PSC Mo. No. 1

ExOp of Missouri, Inc.

First Revised Sheet No. 33
Replacing Original Sheet No. 33

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge	
Residential Basic Local Telecommunication Service (ExOp-MCA Calling Scope)	\$26.09	
Commercial Basic Local Telecommunication Service (ExOp Calling Scope)	\$24.90	
Commercial Basic Local Telecommunications Service (ExOp-MCA Calling Scope)	\$49.60	(R)

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

Issued: January 25, 1999

Effective: February 1, 1999

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

WRITTEN NOTICE OF RATE DECREASE
AND ITS EFFECTIVE DATE FILED ON

1-25-99
(DATE)

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1996
EFFECTIVE DATE OF RATE DECREASE

2-1-99
(DATE)

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PSC Mo. No. 1

MO. PUBLIC SERVICE COMM

ExOp of Missouri, Inc.

Original Sheet No. 33

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.1 Description (continued)

Basic Local Telecommunication Service can be activated by equipment generating pulses (rotary); multi tones (touch) signal or when available, voice activated dialing to the switching equipment.

4.1.2 Rates

Description	Monthly Rate Per Line Charge
Residential Basic Local Telecommunication Service (ExOp-MCA Calling Scope)	\$26.09
Commercial Basic Local Telecommunication Service (ExOp Calling Scope)	\$24.90
Commercial Basic Local Telecommunications Service (ExOp-MCA Calling Scope)	\$52.65

4.1.3 Vacation Rate Service

Vacation rate service is available upon advance notice. Basic Local Telecommunication Service will be placed on a half-rate basis for a period of not less than one calendar month, which corresponds to the billing period, and not more than six months. This service applies where a subscriber closes his Residence or place of business for the above time and to schools if applied for during vacation.

4.1.4 Missouri School Discount Program

- A. A discount from standard monthly rates for Basic Local Telecommunication Service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the Customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3 following.

CANCELLED

FEB 01 1999

By 1st RS#33

Issued: September 26, 1998

Public Service Commission
Missouri

Thomas W. Moore, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

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4. SERVICES (continued)

Third Revised Sheet No. 34
Replacing Second Revised Sheet No. 34

4.1 Basic Local Telecommunications Service (continued)

4.1.4 Missouri School Discount Program (continued)

- C. All educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. The Department of Elementary and Secondary Education must accredit public schools for the state of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
- E. In addition to meeting the qualifications specified in Paragraph 3 preceding, an eligible Customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- F. The Customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.
- G. The following Basic Local Telecommunication Services are eligible for a discount wider this program:
 - Flat rate, business one-party service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.1.5 Missouri USF Low-Income Assistance

- A. General - A low-income customer is any customer who requests or receives residential essential local telecommunications service and who meets eligibility requirements in Section 4.1.5.B and in Title 47 of the Code of Federal Regulations, Section 54. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program. (T)
| (T)
- B. Regulations - Low income assistance is available to all residential customers who demonstrate, by certifying with the company under penalty of perjury, that they are eligible for support by participation in: (T)

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.4 Missouri School Discount Program (continued)

- C. All educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. The Department of Elementary and Secondary Education must accredit public schools for the state of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
- E. In addition to meeting the qualifications specified in Paragraph 3 preceding, an eligible Customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- F. The Customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.
- G. The following Basic Local Telecommunication Services are eligible for a discount wider this program:
 - Flat rate, business one-party service
 - All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.1.5 Missouri USF Low-Income Assistance

- A. General - A low-income customer is any customer who requests or receives residential essential local telecommunications service and who meets eligibility requirements in Section 4.1.5.B and in Title 47 of the Code of Federal Regulations, Section 54. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program. (T)
| (T)
- B. Regulations - Low income assistance is available to all residential customers who demonstrate, by certifying with the company under penalty of perjury, that they are eligible for support by participation in: (T)

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.4 Missouri School Discount Program (continued)

- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. The Department of Elementary and Secondary Education must accredit public schools for the state of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
- E. In addition to meeting the qualifications specified in Paragraph 3 preceding, an eligible Customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- F. The Customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.
- G. The following Basic Local Telecommunication Services are eligible for a discount under this program:

Flat rate, business one-party service
All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.1.5 Missouri USF Low-Income Assistance

- A. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. Regulations- Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

(N)

(N)

OCT 5 1998

MO. PUBLIC SERVICE COMM

Original Sheet No. 34

PSC Mo. No. 1

ExOp of Missouri, Inc.

4. SERVICES (continued)

4.1 Basic Local Telecommunication Service (continued)

4.1.4 Missouri School Discount Program (continued)

- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the national Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri—Columbia. The Department of Elementary and Secondary Education must accredit public schools for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.
- E. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible Customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- F. The Customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.
- G. The following Basic Local Telecommunication Services are eligible for a discount under this program:

Flat rate, business one-party service

All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.2 Basic Rate ISDN Service

4.2.1 Description

ISDN service provides 2B+D switched access to the public network for the transmission of circuit-switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services.

Issued: September 26, 1998

Effective:

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P.O. Box 891
Kearney, MO 64060

DEC 15 1998

Missouri Public
Service Commission
87-193

FILED DEC 15 1998

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SSI)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program
7. Temporary Assistance to Needy Families (TANF)

In addition, residence Customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the Commission, comprised of the following services and their recurring charges:

1. Single line residential service and any applicable mileage or zone charges
2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
3. Access to basic local operator services
4. Access to basic local directory assistance
5. Standard intercept service
6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
7. One (1) standard white pages directory listing
8. Toll blocking or toll control for qualifying low-income Customers

- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any Customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any).

4.1.6 Missouri USF Disabled Assistance*

- A. General - A disabled Customer, or a dependent, is a Customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

*The Missouri USF Disabled Assistance Program is grandfathered. Enrollment in the program is closed. Existing enrollees may not reenroll if they are de-enrolled from the program.

(N)
(N)

Issued: December 12, 2014

Effective: January 11, 2015

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December 2, 2016
Missouri Public
Service Commission
JC-2017-0090

FILED
Missouri Public
Service Commission
JC-2015-0220

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SSI) (T)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program
7. Temporary Assistance to Needy Families (TANF)

In addition, residence customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
1. Single line residential service and any applicable mileage or zone charges (C)
 2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
 3. Access to basic local operator services
 4. Access to basic local directory assistance
 5. Standard intercept service
 6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
 7. One (1) standard white pages directory listing
 8. Toll blocking or toll control for qualifying low-income customers
- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any). (C)

4.1.6 Missouri USF Disabled Assistance

- A. General - A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

Issued: August 19, 2014

Effective: September 18, 2014

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CANCELLED
January 11, 2015
Missouri Public
Service Commission
JC-2015-0220

FILED
Missouri Public
Service Commission
JC-2015-0050

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SST)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program
7. Temporary Assistance to Needy Families (TANF)

In addition, residence customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

1. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
3. Access to basic local operator services
4. Access to basic local directory assistance
5. Standard intercept service
6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
7. One (1) standard white pages directory listing
8. Toll blocking or toll control for qualifying low-income customers

- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

(T)
(T)

4.1.6 Missouri USF Disabled Assistance

- A. General - A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

Issued: June 29, 2012

Effective: August 1, 2012

CANCELLED
September 18, 2014
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Senior Vice President – Governmental Affairs
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908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
JC-2012-0858

4. SERVICES (continued)

Fourth Revised Sheet No. 35
Replacint Third Revised Sheet No. 354.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

- | | | |
|----|--|-----|
| 1. | Medicaid | |
| 2. | Supplemental Nutrition Assistance Program (SNAP) | (T) |
| 3. | Supplementary Security Income (SST) | |
| 4. | Federal Public Housing Assistance or Section 8 | (T) |
| 5. | Low Income Home Energy Assistance Program (LIHEAP) | |
| 6. | National School Lunch Program's free lunch program | (N) |
| 7. | Temporary Assistance to Needy Families (TANF) | |
| | | |
| | | |
| | | (N) |

In addition, residence customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

1. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
3. Access to basic local operator services
4. Access to basic local directory assistance
5. Standard intercept service
6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
7. One (1) standard white pages directory listing
8. Toll blocking or toll control for qualifying low-income customers

- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.1.6 Missouri USF Disabled Assistance

- A. General - A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid (T)
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SST)
4. Federal Public Housing Assistance or Section 8 (T)
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program (N)
7. Temporary Assistance to Needy Families (TANF) |

In addition, residence customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance. (N)

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

1. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
3. Access to basic local operator services
4. Access to basic local directory assistance
5. Standard intercept service
6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
7. One (1) standard white pages directory listing
8. Toll blocking or toll control for qualifying low-income customers

- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.1.6 Missouri USF Disabled Assistance

- A. General - A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations - Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a

Issued: May 16, 2012

Effective: June 1, 2012

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CANCELED
June 16, 2012
Missouri Public
Service Commission
JC-2012-0746

FILED
Missouri Public
Service Commission
JC-2012-0731

PSC Mo. No. 1

ExOp of Missouri, Inc. d/b/a Unite

Second Revised
Sheet No. 35 Replacing First Revised Sheet No. 35

4. SERVICES (continued)

(N)

4.1 Basic Local Telecommunications Service (continued)

4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Food stamps
3. Supplementary Security Income (SSI)
4. Federal Public Housing Assistance or section 8
5. Low Income Home Energy Assistance Program (LIHEAP)

C. Eligible Services- Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

1. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
3. Access to basic local operator services
4. Access to basic local directory assistance
5. Standard intercept service
6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
7. One (1) standard white pages directory listing
8. Toll blocking or toll control for qualifying low-income customers

D. Support Amount- Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

4.1.6 Missouri USF Disabled Assistance

- A. General- A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations- Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependant, are totally and permanently disabled or blind and receiving any of the following:

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ExOp of Missouri, Inc. d/b/a Unite
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Effective: May 1, 2005

(N)

CANCELLED
June 1, 2012
Missouri Public
Service Commission
JC-2012-0731

PSC Mo. No. 1

ExOp of Missouri, Inc.

First Revised Sheet No. 35
Replacing Original Sheet No. 35

4. SERVICES (continued)

4.2 Basic Rate ISDN Service (continued)

4.2.1 Description (continued)

Circuit-Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit-Switched Data provides the ability to originate and receive circuit-switched data calls over a 64 Kbps channel.

ISDN lines have two 64 Kbps B channels. Each channel can be combined (bonded together) to create a single, higher bandwidth channel (128Kbps).

ISDN has one 16 Kbps data or D channel used primarily for signaling and data transmission.

4.2.2 Rates

<u>ISDN SERVICE</u>	<u>DESCRIPTION</u>	<u>MONTHLY CHARGE</u>	
ISDN Package #1	Consists of : (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. ISDN external terminal adapter at the Customer location. The terminal adapter will have the ability to: (1) bond the A & B channel for 128Kbs, (2) provide the ability to use one of the 64Kbs channels for voice/analog and one 64Kbs for data and (3) when the 64Kbs used for voice/analog is disconnected, the terminal adapter automatically re-bonds the A & B channels for 128Kbs. Customers not requiring a terminal adapter may elect not to have one, resulting in the reduced price indicated at the right. Calls outside of the Company's service area will be charged at standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel will be added for residential Customers and \$24.70/month for commercial Customers.	\$58.75 (w/terminal adapter) or \$45.00 (w/o terminal adapter)	(N) (N)

Issued: January 25, 1999

Effective: February 1, 1999

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

WRITTEN NOTICE OF RATE DECREASE
AND ITS EFFECTIVE DATE FILED ON

1-25-99
(DATE)

PURSUANT TO SECTION 382.500 (1)
RSMO SUPP. 1990

EFFECTIVE DATE OF RATE DECREASE

2-1-99
(DATE)

OCT 5 1998

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM

ExOp of Missouri, Inc.

Original Sheet No. 35

4. SERVICES (continued)

4.2 Basic Rate ISDN Service (continued)

4.2.1 Description (continued)

Circuit-Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

Circuit-Switched Data provides the ability to originate and receive circuit-switched data calls over a 64 Kbps channel.

ISDN lines have two 64 Kbps B channels. Each channel can be combined (bonded together) to create a single, higher bandwidth channel (128Kbps).

ISDN has one 16 Kbps data or D channel used primarily for signaling and data transmission.

4.2.2 Rates

<u>ISDN SERVICE</u>	<u>DESCRIPTION</u>	<u>MONTHLY CHARGE</u>
ISDN Package #1	Consists of: (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. ISDN external terminal adapter at the Customer location. The terminal adapter will have the ability to: (1) bond the A & B channel for 128Kbs, (2) provide the ability to use one of the 64Kbs channels for voice/analog and one 64Kbs for data and (3) when the 64Kbs used for voice/analog is disconnected, the terminal adapter automatically re-bonds the A & B channels for 128Kbs. Calls outside of the Company's service area will be charged at standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel will be added for residential Customers and \$24.70/month for commercial Customers.	\$58.75
ISDN Package #2	Consists of: (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. External ISDN LAN Modem integrating a 4-port 10 Base-T Ethernet Hub, an IP router, and two voice/fax ports. The External ISDN LAN Modem is expandable to 10 users with a separate 8-port 10 Base-T Ethernet hub. Calls outside of the Company's service area will be charged at standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel for residential Customers and \$24.70/month for commercial Customers will be added.	\$68.75
Added Numbers	Consists of: adding up to 6 additional numbers per B channel.	\$3.00

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: [REDACTED]

DEC 15 1998
Missouri Public
Service Commission
97-193
FILED DEC 15 1998

CANCELLED

FEB 01 1999
By IS#RS#35
Public Service Commission
MISSOURI

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.6 Missouri USF Disabled Assistance (continued)

- B. Regulations - Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits (D)
 - 2) Veteran Administration Disability benefits (T)
 - 3) State Blind Pension |
 - 4) State Aid to Blind Persons |
 - 5) State Supplemental Disability Assistance (T)
- C. Support Amount - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any.) (C)

4.1.7 "Missouri Universal Service Fund"

- A. Company will place on each end retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

4.2 Basic Rate ISDN Service

4.2.1 Description

ISDN service provides 2B+D switched access to the public network for the transmission of circuit switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services,

Circuit-switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

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Effective: September 18, 2014

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Service Commission
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Service Commission
JC-2015-0050

4. SERVICES (continued)

Third Revised Sheet No. 35.01
Replaces Second Revised Sheet No. 35.01

4.1 Basic Local Telecommunications Service (continued)

4.1.6 Missouri USF Disabled Assistance (continued)

- B. Regulations - Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

(M)
|
(M)

- 1) Federal Social Security Disability benefits,
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160 RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

- C. Support Amount - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any.)

4.1.7 "Missouri Universal Service Fund"

- A. Company will place on each end retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

4.2 Basic Rate ISDN Service

4.2.1 Description

ISDN service provides 2B+D switched access to the public network for the transmission of circuit switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services,

Circuit-switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.6 Missouri USF Disabled Assistance (continued)

dependant, are totally and permanently disabled or blind and receiving any of the following:

(M)

(M)

- 1) Federal Social Security Disability benefits,
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160 RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

- C. Support Amount - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any.)

4.1.7 "Missouri Universal Service Fund"

- A. Company will place on each end retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

4.2 Basic Rate ISDN Service

4.2.1 Description

ISDN service provides 2B+D switched access to the public network for the transmission of circuit switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services,

Circuit-switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

4. SERVICES (continued)

(N)

4.1 Basic Local Telecommunications Service (continued)

4.1.6 Missouri USF Disabled Assistance (continued)

- 1) Federal Social Security Disability benefits.
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160 RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

- C. Support Amount- Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any.)

4.1.7 "Missouri Universal Service Fund"

- A. Company will place on each end retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

4.2 Basic Rate ISDN Service

4.2.1 Description

(M)

ISDN service provides 2B+D switched access to the public network for the transmission of circuit switched voice, circuit-switched data and packet-switched data on an incoming and outgoing basis. It provides a Customer with the ability to integrate current voice and data channel services.

Circuit-switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps channel.

(M)

PSC Mo. No. 1

ExOp of Missouri, Inc.

Original Sheet No. 35.01

ISDN Package #2	Consists of: (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. External ISDN LAN Modem integrating a 4-port 10 Base-T Ethernet Hub, an IP router, and two voice/fax ports. The External ISDN LAN Modem is expandable to 10 users with a separate 8-port 10 Base-T Ethernet hub. Calls outside of the Company's service area will be charged at standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel for residential Customers and \$24.70/month for commercial Customers will be added.	\$68.75
Added Numbers	Consists of: adding up to 6 additional numbers per B channel.	\$3.00

Issued: January 25, 1999

Effective: February 1, 1999

Thomas W. White, President
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P.O. Box 891
Kearney, MO 64060

WRITTEN NOTICE OF RATE DECREASE
AND ITS EFFECTIVE DATE FILED ON

1-25-99

(DATE)

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1986

EFFECTIVE DATE OF RATE DECREASE

2-1-99

(DATE)

PSC Mo. No. 1

ExOp of Missouri, Inc. d/b/a Unite

Original Sheet No. 35.02

4. SERVICES (continued)

4.2 Basic Rate ISDN Service (continued)

4.2.1 Description (continued)

Circuit-Switched Data provides the ability to originate and receive circuit-switched data calls over a 64 Kbps channel.

ISDN lines have two 64 Kbps B channels. Each channel can be combined (bonded together) to create a single, higher bandwidth channel (128 Kbps).

ISDN has one 16 Kbps data or D channel used primarily for signaling and data transmission.

4.2.2 Rates

<u>ISDN SERVICE</u>	<u>DESCRIPTION</u>	<u>MONTHLY CHARGE</u>
ISDN Package #1	Consists of: (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. ISDN external terminal adapter at the Customer location. The terminal adapter will have the ability to: (1) bond the A & B channel for 128 Kbs, (2) provide the ability to use one of the 64 Kbs channels for voice/analog and one 64 Kbs for data and (3) when the 64 Kbs used for voice/analog is disconnected, the terminal adapter automatically re-bonds the A & B channels for 128 Kbs. Customers not requiring a terminal adapter may elect not to have one, resulting in the reduced price indicated at the right. Calls outside of the Company's service area will be charged at Standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel Will be added for residential Customers and \$24.70/month for Commercial Customers.	\$58.75 (w/ terminal adapter) or \$45.00 (w/out terminal adapter)
ISDN Package #2	Consists of (1) basic rate ISDN as described in Section 4.2.1, (2) 1/ea. External ISDN LAN Modem integrating a 4-port 10 Base-T Ethernet Hub, an IP router, and two voice/fax ports. The External ISDN LAN Modem is expandable to 10 users with a separate 8-port 10 Base-T Ethernet hub. Calls outside of the Company's service area will be charged at standard intrastate rates and interstate rates. For the ExOp-MCA Calling Scope, an additional charge of \$12.35/month per channel for residential Customers and \$24.70/month for commercial Customers will be added.	\$68.75
Added Numbers	Consists of adding up to 6 additional numbers per B channel.	\$3.00

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4. SERVICES (continued)

4.2 Basic Rate ISDN Service (continued)

4.2.3 Upgrade

When a Customer upgrades from Basic Local Telecommunication Service to ISDN, where the ISDN service will replace the Basic Local Telecommunication Service, the old Basic Local Telecommunication Service will be canceled without penalty. Any installation fee paid to the Company for installation of the old Basic Local Telecommunication Service will be credited against any ISDN installation fee to be charged to the Customer for the new ISDN service.

4.3 DSL Service (Wide Band Data Service)

(T)

4.3.1 Description

(T)

DSL is available in multiple downstream (data stream being transmitted to the end user) and multiple upstream (data being transmitted from the end user) combinations. DSL Service is available only to commercial and residential customers subscribing to local phone service.

4.3.2 Rates

(N)

The standard monthly rate for the Company's non-switched DSL service for commercial and residential customers is ICB. Non-switched DSL services offered in bundles with other service will be priced ICB.

Pricing exclude the terminal adapter at the Customer premises with an Ethernet (10 Base-T) output. For Basic Local Telecommunication Service supplied over the DSL service refer to Section 4.I for pricing and terms.

4.3.3 Upgrade

When a Customer upgrades from ISDN service to DSL service, where the DSL service will replace the ISDN service, the existing ISDN service will be canceled without penalty. Any installation fee paid to the Company for installation of the ISDN service will be credited against any DSL installation fee to be charged to the Customer for the new DSL service.

(T)

4.4 Commitments

A Customer may elect to enter into a commitment to purchase any of the services offered by the Company for a period of one or two years. This election will result in a reduction of the charges for initial service connection, as specified in Section 7. If a Customer does not make such an election, the Customer will purchase services on a month-to-month basis.

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4. SERVICES (continued)

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4.2 Basic Rate ISDN Service (continued)

Service Commission

4.2.3 Upgrade

When a Customer upgrades from Basic Local Telecommunication Service to ISDN, where the ISDN service will replace the Basic Local Telecommunication Service, the old Basic Local Telecommunication Service will be canceled without penalty. Any installation fee paid to the Company for installation of the old Basic Local Telecommunication Service will be credited against any ISDN installation fee to be charged to the Customer for the new ISDN service.

4.3 DSL Service (Wide Band Data Service)

4.3.1 Description

DSL is available in multiple downstream (data stream being transmitted to the end user) and multiple upstream (data being transmitted from the end user) combinations. DSL Service is available only to commercial and residential customers subscribing to local phone services. (T)

4.3.2 Rates

The standard monthly rate for the Company's non-switched DSL service for commercial and residential customers is ICB. The rate for DSL service for residential Customers who have a child enrolled in the Kearney R-1 School District is discounted \$5.00 per month. Non-switched DSL services offered in bundles with other service will be priced ICB. (R)

Pricing exclude the terminal adapter at the Customer premises with an Ethernet (10 Base-T) output. For Basic Local Telecommunication Service supplied over the DSL service refer to Section 4.1 for pricing and terms. (T)

4.3.3 Upgrade

When a Customer upgrades from ISDN service to DSL service, where the DSL service will replace the ISDN service, the existing ISDN service will be canceled without penalty. Any installation fee paid to the Company for installation of the ISDN service will be credited against any DSL installation fee to be charged to the Customer for the new DSL service.

4.4 Commitments

A Customer may elect to enter into a commitment to purchase any of the services offered by the Company for a period of one or two years. This election will result in a reduction of the charges for initial service connection, as specified in Section 7. If a Customer does not make such an election, the Customer will purchase services on a month-to-month basis. Missouri Public

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4. SERVICES (continued)

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4.2 Basic Rate ISDN Service (continued)

Service Commission

4.2.3 Upgrade

When a Customer upgrades from Basic Local Telecommunication Service to ISDN, where the ISDN service will replace the Basic Local Telecommunication Service, the old Basic Local Telecommunication Service will be canceled without penalty. Any installation fee paid to the Company for installation of the old Basic Local Telecommunication Service will be credited against any ISDN installation fee to be charged to the Customer for the new ISDN service.

4.3 DSL Service (Wide Band Data Service)

4.3.1 Description

DSL is available in one downstream (data stream being transmitted to the end user) and one upstream (data being transmitted from the end user) combinations. DSL Service is available only to commercial and residential customers subscribing to local phone services. (T)

4.3.2 Rates

The standard monthly rate for the Company's DSL service is \$49.95 per month for commercial customers. For residential Customers, the rate for DSL service is \$39.99 per month. The rate for DSL service for residential Customers who have a child enrolled in the Kearney R-1 School District is \$34.99 per month. (R)

4.3.3 Upgrade

When a Customer upgrades from ISDN service to DSL service, where the DSL service will replace the ISDN service, the existing ISDN service will be canceled without penalty. Any installation fee paid to the Company for installation of the ISDN service will be credited against any DSL installation fee to be charged to the Customer for the new DSL service.

4.4 Commitments

A Customer may elect to enter into a commitment to purchase any of the services offered by the Company for a period of one or two years. This election will result in a reduction of the charges for initial service connection, as specified in Section 7. If a Customer does not make such an election, the Customer will purchase services on a month-to-month basis.

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4. SERVICES (continued)

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4.2 Basic Rate ISDN Service (continued) By

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MISSOURI

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4.2.3 Upgrade

When a Customer upgrades from Basic Local Telecommunication Service to ISDN, where the ISDN service will replace the Basic Local Telecommunication Service, the old Basic Local Telecommunication Service will be canceled without penalty. Any installation fee paid to the Company for installation of the old Basic Local Telecommunication Service will be credited against any ISDN installation fee to be charged to the Customer for the new ISDN service.

4.3 ADSL Service (Wide Band Data Service)

4.3.1 Description

ADSL is available in one downstream (data stream being transmitted to the end user) and one upstream (data being transmitted from the end user) combinations.

4.3.2 Rates

The standard monthly rate for the Company's ADSL service is \$77.00 per month. For residential Customers, however, that have an existing Company telephone line when they subscribe for ADSL service, the rate for ADSL service is \$39.99 per month, rather than \$77.00 per month. The rate for ADSL service for residential Customers who already have a Company telephone line and have a child enrolled in the Kearney R-1 School District is \$34.99 per month.

(T)
(R)
|
(R)

These prices include the terminal adapter at the Customer premises with an Ethernet (10 Base-T) output. For Basic Local Telecommunication Service supplied over the ADSL service refer to Section 4.1 for pricing and terms.

4.3.3 Upgrade

When a Customer upgrades from ISDN service to ADSL service, where the ADSL service will replace the ISDN service, the existing ISDN service will be canceled without penalty. Any installation fee paid to the Company for installation of the ISDN service will be credited against any ADSL installation fee to be charged to the Customer for the new ADSL service.

4.4 Commitments

A Customer may elect to enter into a commitment to purchase any of the services offered by the Company for a period of one or two years. This election will result in a reduction of the charges for initial service connection, as specified in Section 7. If a Customer does not make such an election, the Customer will purchase services on a month-to-month basis.

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4. SERVICES (continued)

4.2 Basic Rate ISDN Service (continued)

4.2.3 Upgrade

When a Customer upgrades from Basic Local Telecommunication Service to ISDN, where the ISDN service will replace the Basic Local Telecommunication Service, the old Basic Local Telecommunication Service will be canceled without penalty. Any installation fee paid to the Company for installation of the old Basic Local Telecommunication Service will be credited against any ISDN installation fee to be charged to the Customer for the new ISDN service.

4.3 ADSL Service (Wide Band Data Service)

4.3.1 Description

ADSL is available in one downstream (data stream being transmitted to the end user) and one upstream (data being transmitted from the end user) combinations.

4.3.2 Rates

<u>Downstream Band Width</u>	<u>Upstream Band Width</u>	<u>Monthly Charge</u>
8Mbps	800kbs	\$77.00

These prices include the terminal adapter at the Customer premises with an Ethernet (10 Base-T) output. For Basic Local Telecommunication Service supplied over the ADSL service refer to Section 4.1 for pricing and terms.

4.3.3 Upgrade

When a Customer upgrades from ISDN service to ADSL service, where the ADSL service will replace the ISDN service, the existing ISDN service will be canceled without penalty. Any installation fee paid to the Company for installation of the ISDN service will be credited against any ADSL installation fee to be charged to the Customer for the new ADSL service.

4.4 Commitments

A Customer may elect to enter into a commitment to purchase any of the services offered by the Company for a period of one or two years. This election will result in a reduction of the charges for initial service connection, as specified in Section 7. If a Customer does not make such an election, the Customer will purchase services on a month-to-month basis.

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4. SERVICES (continued)

(N)

4.5 Directory Listings

4.5.1 Description

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.
2. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. A residential primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name
 - c. A Duplicate Listing reversing the order of the individuals given names above may be provided at the rates for Additional Listings,
 - d. When two or more lines serve a customer in a group arranged for "hunting", each group of lines is considered one telephone number and is entitled to only one Primary Listing.
3. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
4. Non-published Listing is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
 - a. When Non-published Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listing.

(N)

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4. SERVICES (continued)

(N)

4.5 Directory Listings (continued)

4.5.1 Description (continued)

5. Non-listed Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
6. Service Charges apply to change listed directory service to Non-published Service or Non-listed Service. Service Charges DO NOT apply to change from Non-published Service or Non-listed Service to listed Primary Listing service.
7. The charge for Directory listings begins on the day the Directory Assistance records are posted.
8. The length of directory listing period is from the day on which the directory is published to the day the succeeding directory is published.
9. Listings will be limited to such information as is necessary for proper identification.
10. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

4.5.2 Rates

		Residential Monthly Rate	Business Monthly Rate
1.	Additional Listing	\$2.25	\$2.25
2.	Non-Published Listing	\$3.00	\$2.25
3.	Non-Listed Service	\$0.50	\$0.50

(N)

4. SERVICES (cont'd)

4.7 Directory Listings (cont'd)

4.7.1 Description (cont'd)

5. Non-listed Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
6. Service Charges apply to change listed directory service to Non-published Service or Non-listed Service. Service Charges DO NOT apply to change from Non-published Service or Non-listed Service to listed Primary Listing service.
7. The charge for Directory listings begins on the day the Directory Assistance records are posted.
8. The length of directory listing period is from the day on which the directory is published to the day the succeeding directory is published.
9. Listings will be limited to such information as is necessary for proper identification.
10. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

4.7.2 Rates

	Residential Monthly Rate	Business Monthly Rate
1. Additional Listing	\$2.25	\$2.25
2. Non-Published Listing	\$3.00	\$2.25
3. Non-Listed Service	\$0.50	\$0.50

(M) Information previously found on Sheet No. 36.2

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5. OPTIONAL SERVICES

5.1 CLASS Services

Custom Local Area Signaling Services (CLASS Services) provide end-user services that allow the Customer more control over incoming and outgoing calls based on Signaling System 7 (SS7) hardware and software. The following services are offered where technically feasible.

5.1.1 Caller ID

Caller ID enables the subscriber to view on a display unit the Calling Party Directory Number (the "CPN") on incoming telephone calls.

When Caller ID is activated on a subscriber's line, the CPNs of incoming calls are displayed on the subscriber's display unit during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of the subscriber's CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax-exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the subscriber by dialing an access code immediately prior to placing a call.

Line blocking subscribers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A subscriber may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch Tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from a Customer-Owned Pay Telephone Service.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the subscriber's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the features specified herein will be the responsibility of the subscriber. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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5. OPTIONAL SERVICES (continued)

5.1 CLASS Services (continued)

5.1.1 Caller ID (continued)

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. The CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

5.1.2 Call Forwarding

Call Forwarding allows the subscriber to have calls forwarded to a designated remote Station.

5.1.3 Call Waiting

Call Waiting informs a subscriber, when busy on one call, that another call is waiting.

5.1.4 Three-Way Calling

Three-Way Calling allows the subscriber to connect to two other numbers at once.

5.1.5 Six-Way Calling

Six-Way Calling allows the subscriber to connect up to five other numbers at once. Six-Way Calling is only available to Customers with ISDN services.

5.1.6 Call Return

Call Return permits a subscriber to have a call automatically returned to the last party who called. If that line is busy when the recall attempt is made, the call is queued until both the subscriber and the last calling party are idle, at which point the subscriber is rung first. When the subscriber answers, the last calling party is rung to complete the call.

5.1.7 Selective Call Forwarding

Selective Call Forwarding allows the subscriber to have certain terminating calls forwarded to a designated remote Station. The activity will occur whenever a call is received from a directory number which has been indicated on a list of numbers referred to as the Selective Call Forwarding screening list. Calls from directory numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.

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5. OPTIONAL SERVICES (continued)

5.1 CLASS Services (continued)

5.1.9 Automatic Redial

(T)

Automatic Callback permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered, or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing, and when the called subscriber answers, the calling subscriber is given regular ringing.

5.1.10 Remote Access Call Forwarding

(T)

Remote Access Call Forwarding allows a subscriber to initiate Call Forwarding activation and deactivation from a location other than the subscribing Station.

5.1.11 Speed Dial

(T)

Speed Dial permits the subscriber to program up to eight numbers that can be dialed automatically, using special Station equipment.

5.1.12 Customer-Oriented Trace

Customer-Oriented Trace allows the Customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded in the Company office. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all Customers. Charges for the services will be made on a per-call basis when the Customer uses the activation code and the number is successfully retrieved.

5.1.13 Teen Ring

(N)

This feature allows the Customer to have an additional telephone number assigned to one local exchange line. Each telephone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call.

5.1.14 Anonymous Call Rejection

Allows a Customer to redirect incoming calls for which calling name and number display has been suspended through the use of per-call blocking or per-line blocking, to an announcement indicating the Customer is not presently accepting such calls.

5.1.15 Selective Call Block

An arrangement that allows a subscriber to selectively block any calls from a list of previously identified directory numbers.

5.1.16 Call Blocking

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services.

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5. OPTIONAL SERVICES (continued)

5.1 CLASS Services (continued)

5.1.8 Automatic Callback

Automatic Callback permits a subscriber encountering a busy connection to have call setup performed automatically when the called station becomes idle. This feature is designed to automatically set up a call to the last telephone number called by the subscriber, regardless of whether the called telephone number was busy or idle, answered, or unanswered. If the call cannot be completed immediately because of a busy line, the call is queued and call completion is attempted when both lines are idle. As part of the completion attempt, the calling subscriber is given special ringing, and when the called subscriber answers, the calling subscriber is given regular ringing.

5.1.9 Remote Access Call Forwarding

Remote Access Call Forwarding allows a subscriber to initiate Call Forwarding activation and deactivation from a location other than the subscribing Station.

5.1.10 Speed Dial

Speed Dial permits the subscriber to program up to eight numbers that can be dialed automatically, using special Station equipment.

5.1.11 Customer-Oriented Trace

Customer-Oriented Trace allows the Customer to initiate a trace on the last incoming call by dialing an activation code. The call will be traced automatically, and the telephone number that originated the call and the time the call was made will be recorded in the Company office. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. Customer-Originated Trace will be made available to all Customers. Charges for the services will be made on a per-call basis when the Customer uses the activation code and the number is successfully retrieved.

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5. OPTIONAL SERVICES (continued)

5.2 CLASS Services Rates

Rates for CLASS Services, with the exception of Call Trace, will be charged on a monthly basis, at the following rates:

(T)

<u>Service</u>	<u>Residential Pricing</u>	<u>Commercial Pricing</u>	
Caller ID Name and Number	\$7.50	\$8.50	
Call Forwarding	3.00	4.00	
Call Waiting	3.00	4.00	
Call Blocking	N/C	N/C	
Three-Way Calling	3.00	3.00	
Six-Way Calling (ISDN Only)	6.00	10.00	
Call Return	3.00	5.00	
Selective Call Forwarding	3.00	4.50	
Automatic Redial	3.00	4.00	
Remote Access to Call Forwarding	3.00	3.00	
Speed Calling 8	3.00	3.00	(T)
Caller ID/Call Waiting	3.00	4.00	
Call Forwarding Busy	3.00	4.00	
Selective Call Rejection	3.00	4.00	(T)
Teen Ring	3.25	4.00	
Anonymous Call Rejection	3.00	N/A	
Value Pack (any 5 CLASS Services)	14.95	15.00	
Call Trace	3.00/successful activation	N/A	(T)
Remote Call Forwarding Service	4.50	4.50	(N)

5.3 CLASS Services Installation Charge

The CLASS Services Installation Charge will be \$15.00 per CLASS Services order.

6 OPERATOR SERVICES

6.1 Directory Assistance

6.1.1 A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.2 Each call to Directory Assistance will be charged as follows:

Per Call
\$0.90

6.1.3 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

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5. OPTIONAL SERVICES (continued)

5.2 CLASS Services Rates

Rates for CLASS Services, with the exception of Customer-Originated Trace, will be charged on a monthly basis, at the following rates:

<u>Service</u>	<u>Residential Pricing</u>	<u>Commercial Pricing</u>	
Caller ID Name and Number	\$7.50	\$8.50	(I)
Call Forwarding	3.00	4.00	
Call Waiting	3.00	4.00	
Call Blocking	N/C	N/C	
Three-Way Calling	3.00	3.00	
Six-Way Calling (ISDN Only)	6.00	10.00	
Call Return	3.00	5.00	
Selective Call Forwarding	3.00	4.50	
Automatic Redial	3.00	4.00	
Remote Access to Call Forwarding	3.00	3.00	
Speed dialing	3.00	3.00	
Caller ID/Call Waiting	3.00	4.00	(N)
Call Forwarding Busy	3.00	4.00	
Selective Call Blocking	3.00	4.00	(N)
Teen Ring	3.25	4.00	
Anonymous Call Rejection	3.00	N/A	
Value Pack (any 5 CLASS Services)	14.95	15.00	
Customer-Originated Trace	3.00/successful activation	N/A	

5.3 CLASS Services Installation Charge

The CLASS Services Installation Charge will be \$15.00 per CLASS Services order.

6. OPERATOR SERVICES

6.1 Directory Assistance

6.1.1 A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.2 Each call to Directory Assistance will be charged as follows:

Per Call

\$ 0.90

6.1.3 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

Issued: May 25, 2005

Kevin Anderson, CEO
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: July 1, 2005

OCT 5 1998

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM

ExOp of Missouri, Inc.

Original Sheet No. 40

5. OPTIONAL SERVICES (continued)

5.2 CLASS Services Rates

Rates for CLASS Services, with the exception of Customer-Originated Trace, will be charged on a monthly basis, at the following rates:

<u>Service</u>	<u>Residential Pricing</u>	<u>Commercial Pricing</u>
Caller ID	\$6.50	\$8.50
Call Forwarding	3.00	4.00
Call Waiting	3.00	4.00
Call Blocking	N/C	2.00
Three-Way Calling	1.50	3.00
Six-Way Calling (ISDN Only)	6.00	10.00
Call Return	3.00	5.00
Selective Call Forwarding	3.00	4.50
Automatic Redial	3.00	4.00
Remote Access to Call Forwarding	3.00	3.00
Speed dialing	1.50	3.00
Value Pack (any 5 CLASS Services)	11.00	15.00
Customer-Originated Trace	1.25/successful activation	N/A

5.3 CLASS Services Installation Charge

The CLASS Services Installation Charge will be \$15.00 per CLASS Services order.

6. OPERATOR SERVICES

6.1 Directory Assistance

6.1.1 A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

6.1.2 Each call to Directory Assistance will be charged as follows:

Per Call

\$ 0.90

6.1.3 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

Issued: September 26, 1998

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: [REDACTED]

DEC 15 1998
Missouri Public
Service Commission
97-193
FILED DEC 15 1998

9. PROMOTIONAL OFFERINGS

9.1 Voice Advantage II Feature Bundle Promotion - 3 month credit

During the period of July 1, 2014 through October 31, 2014, residential customers subscribing to standard Voice Advantage II Feature Bundles, subject to the limitations below, may be eligible to receive a 3 month credit.

Eligibility rules:

- New residential customers purchasing Voice Advantage II lines with the standard Voice Advantage II Feature Bundles
- Existing residential customers that are:
 - adding new Voice Advantage II lines and
 - who are upgrading to Voice Advantage II - Feature Bundle Upgrade
- A credit for the rate of \$5.00 will be applied to the customer's FairPoint Communications bill for 3 months.

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond October 31, 2014. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

9.2 Save Offer Promotion - 12 month credit

During the period of July 1, 2015 through September 28, 2015, current Business and Residential bundle customers who request a line disconnect but instead choose to retain or upgrade to one of the eligible bundles, may be eligible to receive a \$2 monthly credit per line for 12 months.

Eligible bundles are:

- ExpansionPAK II (EPAK II) bundles
- Voice Advantage bundles
- Voice Advantage II bundles

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond September 28, 2015. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

9. PROMOTIONAL OFFERINGS

9.1 Voice Advantage II Feature Bundle Promotion - 3 month credit

During the period of July 1, 2014 through October 31, 2014, residential customers subscribing to standard Voice Advantage II Feature Bundles, subject to the limitations below, may be eligible to receive a 3 month credit.

Eligibility rules:

- New residential customers purchasing Voice Advantage II lines with the standard Voice Advantage II Feature Bundles
- Existing residential customers that are:
 - adding new Voice Advantage II lines and
 - who are upgrading to Voice Advantage II - Feature Bundle Upgrade
- A credit for the rate of \$5.00 will be applied to the customer's FairPoint Communications bill for 3 months.

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond October 31, 2014. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

(D)

(N)

(N)

9. PROMOTIONAL OFFERINGS

(D)

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Issued: May 25, 2005

Kevin Anderson, CEO
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: July 1, 2005

(D)

9. PROMOTIONAL OFFERINGS

9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.

9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through June 2001. (T)

9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services will be waived from the effective date of these tariffs through June 2001. (T)

9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs through June 2001. (T)

9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs through June 2001 the Customer can select any of the two optional services listed below at no additional monthly charge: (T)

Missouri Public

Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return

REC'D APR 25 2001

Service Commission

9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through December 2001. (T)

9.7 For the period beginning October 7, 1999, and ending June 30, 2001, the rate for the first Basic Local Telecommunication Service line for each existing and new residential Customer will be \$21.99 per month. (T)

9.8 For the period beginning October 7, 1999, and ending June 30, 2001. If an existing or new Customer so elects, the Company will provide an additional line or lines (beyond the first) at a rate of \$7.99 per month with a limited local service area. (T)
(D)

Missouri Public

FILED MAY 01 2001

Service Commission

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Issued: March 21, 2001

Effective: May 1, 2001

REC'D APR 05 2000

PSC Mo. No. 1

Fourth Revised Sheet No. 51
Replacing Third Revised Sheet No. 51

ExOp of Missouri, Inc.

9. PROMOTIONAL OFFERINGS

- 9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.
- 9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through April 2001. (T)
- 9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services will be waived from the effective date of these tariffs through November 2000. (D)
(T)
- 9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs and April 2001. (T)
- 9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs and April 2001 the Customer can select any of the two optional services listed below at no additional charge: (T)
- Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return
- CANCELLED**

MAY 01 2001
By 5th RS 51
Public Service Commission
MISSOURI
- 9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through November 2000. (T)
- 9.7 For the period beginning October 7, 1999, and ending April 30, 2001, the rate for the first Basic Local Telecommunication Service line for each existing and new residential Customer will be \$21.99 per month.
- 9.8 For the period beginning October 7, 1999, and ending April 30, 2001, the rate for every additional access line (beyond the first) for Basic Local Telecommunication Service for existing and new residential Customers will be \$20.34 per month. If an existing or new Customer so elects, the Company will provide an additional line or lines (beyond the first) at a rate of \$7.99 per month with a limited local calling scope that includes only the Customer's exchange. For existing and new residential Customers who also subscribe to the Company's ADSL service, the rate for each additional access line (beyond the first) for Basic Local Telecommunication Service will be \$19.34 per month or, if the Customer elects, \$6.99 per month with a limited local calling scope that includes only the Customer's exchange. (T)

Missouri Public
Service Commission

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

FILED APR 13 2000

Issued: April 5, 2000

Effective: April 13, 2000

PSC Mo. No. 1

RECD SEP 30 1999

Third Revised Sheet No. 51

Replacing Second Revised Sheet No. 51

ExOp of Missouri, Inc.

9. PROMOTIONAL OFFERINGS

- 9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.
- 9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through November 1999.
- 9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services as well as the first month's recurring rate for the service(s) will be waived from the effective date of these tariffs through November 1999.
- 9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs and November 1999.
- 9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs and November 1999 the Customer can select any of the two optional services listed below at no additional charge:

Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return

CANCELLED

APR 13 2000

4th RSNO. 51

Public Service Commission
MISSOURI

- 9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through November 1999.
- 9.7 For the period beginning October 7, 1999, and ending April 30, 2000, the rate for the first Basic Local Telecommunication Service line for each existing and new residential Customer will be \$21.99 per month. (N)
- 9.8 For the period beginning October 7, 1999, and ending April 30, 2000, the rate for every additional access line (beyond the first) for Basic Local Telecommunication Service for existing and new residential Customers will be \$20.34 per month. If an existing or new Customer so elects, the Company will provide an additional line or lines (beyond the first) at a rate of \$7.99 per month with a limited local calling scope that includes only the Customer's exchange. For existing and new residential Customers who also subscribe to the Company's ADSL service, the rate for each additional access line (beyond the first) for Basic Local Telecommunication Service will be \$19.34 per month or, if the Customer elects, \$6.99 per month with a limited local calling scope that includes only the Customer's exchange. (N)

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Missouri Public
Service Commission

FILED OCT 27 1999

Issued: September 30, 1999

Effective: October 7, 1999

RECD JUN 14 1999

PSC Mo. No. 1

ExOp of Missouri, Inc.

Second Revised Sheet No. 51
Replacing First Revised Sheet No. 51

9. PROMOTIONAL OFFERINGS

- 9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.
- 9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through November 1999. (T)
- 9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services as well as the first month's recurring rate for the service(s) will be waived from the effective date of these tariffs through November 1999. (T)
- 9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs and November 1999. (T)
- 9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs and November 1999 the Customer can select any of the two optional services listed below at no additional charge: (T)
- Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return
- 9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through November 1999. (T)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Issued: June 14, 1999

Effective: [REDACTED]

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

JUN 23 1999

Missouri Public
Service Commission

FILED JUN 23 1999

PSC Mo. No. 1

ExOp of Missouri, Inc.

First Revised Sheet No. 51
Replacing Original Sheet No. 51

9. PROMOTIONAL OFFERINGS

9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.

9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through June 1999. (T)

9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services as well as the first month's recurring rate for the service(s) will be waived from the effective date of these tariffs through June 1999. (T)

9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs and June 1999. (T)

9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs and June 1999 the Customer can select any of the two optional services listed below at no additional charge: (T)

Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return

9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through June 1999. (T)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Issued: January 25, 1999

Effective: February 1, 1999

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

WRITTEN NOTICE OF RATE DECREASE
AND ITS EFFECTIVE DATE FILED ON

1-25-99

(DATE)

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1990

EFFECTIVE DATE OF RATE DECREASE

2-1-99

(DATE)

RECEIVED

OCT 5 1998

ExOp of Missouri, Inc.

PSC Mo. No. 1

MO. PUBLIC SERVICE COMM
Original Sheet No. 51

9. PROMOTIONAL OFFERINGS

- 9.1 The Company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing Services. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residential and/or commercial customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions.
- 9.2 Additional access line installation charges will be waived for Customers adding a second telephone line from the effective date of these tariffs through May 1999.
- 9.3 All CLASS Services installation charges for Customers changing or adding CLASS Services as well as the first month's recurring rate for the service(s) will be waived from the effective date of these tariffs through May 1999.
- 9.4 Initial access line installation charges will be waived for Customers subscribing to Local Exchange Telecommunication service from the effective date of these tariffs and May 1999.
- 9.5 For Caller I.D. service orders placed for activation between the effective date of these tariffs and May 1999 the Customer can select any of the two optional services listed below at no additional charge:

Call Forwarding
Call Waiting
Speed Dialing
Three-Way Calling
Call Return

CANCELLED

FEB 01 1999

- 9.6 For commercial Customers, every fourth line will be charged at one-half the standard monthly rate from the effective date of these tariffs through May 1999.

By LSRS/S
Public Service Commission
MISSOURI

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Issued: September 26, 1998

Effective: February 1, 1999

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

DEC 15 1998

Missouri Public
Service Commission

97 - 193
FILED DEC 15 1998

ExOp of Missouri, Inc.
d/b/a FairPoint Communications

Seventh Revised Sheet No. 51.01
Replacing Sixth Revised Sheet No. 51.01

9. PROMOTIONAL OFFERINGS (continued)

(C)

9.3 Business Customer Appreciation Offer

(N)

During the period of January 1, 2016 through March 30, 2016, current Business customers who call FairPoint and request an access line disconnect but instead choose to retain the access line, may be eligible to receive a monthly discount for 12 months as follows:

- | | |
|----------------------|----------------------------------|
| • Business Customers | \$ 2.50 per line per month |
| • Centrex Customers | \$ 1.75 per line per month |
| • ISDN PRI Customers | \$ 17.75 per interface per month |

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond March 30, 2016. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

(N)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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(D)

10. PRIVATE LINE SERVICES

(D)

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Issued: May 25, 2005

Kevin Anderson, CEO
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Effective: July 1, 2005

9. PROMOTIONAL OFFERINGS (continued)

9.9 For the period beginning October 7, 1999, and ending June 30, 2001, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived. (T)

9.10 For the period beginning October 7, 1999, and ending June 30, 2001, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls. (T)

(D)

10. PRIVATE LINE SERVICES

Missouri Public

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

REC'D MAY 24 2001

Service Commission

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines, Non Switched DSL and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Missouri Public

FILED JUL 13 2001

Kevin Anderson, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Service Commission

Issued: May 24, 2001

Effective: July 13, 2001

9. PROMOTIONAL OFFERINGS (continued)

- 9.9 For the period beginning October 7, 1999, and ending June 30, 2001, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived. (T)
- 9.10 For the period beginning October 7, 1999, and ending June 30, 2001, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls. (T)

10. PRIVATE LINE SERVICES

10.1 Services

Service Commission

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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JUL 13 2001
5:47 PM
Public Service Commission
MISSOURI

Missouri Public

FILED MAY 01 2001

Service Commission

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Issued: March 21, 2001

Effective: May 1, 2001

REC'D DEC 07 2000

ExOp of Missouri, Inc.

PSC Mo. No. 1

Third Revised Sheet No. 51.01
Replacing Second Revised Sheet No. 51.01

9. PROMOTIONAL OFFERINGS (continued)

- 9.9 For the period beginning October 7, 1999, and ending April 30, 2001, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived.
- 9.10 For the period beginning October 7, 1999, and ending April 30, 2001, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls.
- 9.11 The Company will offer three months of free Basic Local Telecommunication Service to all new Residential Customers who subscribe for Basic Local Telecommunication Service for the first time between December 14, 2000, and December 31, 2000.

(D)
(N)
|
(N)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

CANCELLED

MAY 01 2001

4th RS 51.01
Public Service Commission
MISSOURI

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Missouri Public
Service Commission

FILED DEC 14 2000

Issued: December 7, 2000

Effective: December 14, 2000

9. PROMOTIONAL OFFERINGS (continued)

- 9.9 For the period beginning October 7, 1999, and ending April 30, 2001, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived.
- 9.10 For the period beginning October 7, 1999, and ending April 30, 2001, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls.
- 9.11 The Company will offer two months of free Basic Local Telecommunication Service to all new Residential Customers who subscribe for Basic Local Telecommunication Service for the first time between October 2, 2000, and October 31, 2000.

(N)
|
(N)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

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SEP 25 2000

MISSOURI
Public Service Commission**CANCELLED**DEC 14 2000
By 3rd RS #51.01
Public Service Commission
MISSOURI**FILED**

OCT 02 2000

MISSOURI
Public Service Commission

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Issued: September 25, 2000

Effective: October 2, 2000

REC'D APR 05 2000

First Revised Sheet No. 51.01
Replacing Original Sheet No. 51.01

PSC Mo. No. 1

ExOp of Missouri, Inc.

9. PROMOTIONAL OFFERINGS (continued)

9.9 For the period beginning October 7, 1999, and ending April 30, 2001, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived. (T)

9.10 For the period beginning October 7, 1999, and ending April 30, 2001, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls. (T)

10. PRIVATE LINE SERVICES

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

CANCELLED

OCT 02 2000

By *2nd RS 51.01*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED APR 13 2000

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

Issued: April 5, 2000

Effective: April 13, 2000

ExOp of Missouri, Inc.

9. PROMOTIONAL OFFERINGS (continued)

- 9.9 For the period beginning October 7, 1999, and ending April 30, 2000, the installation charges for all residential lines for Basic Local Telecommunication Service (initial and additional) will be waived. (N)
- 9.10 For the period beginning October 7, 1999, and ending April 30, 2000, the Company will offer all residential Customers a call blocking service at a rate of \$1.00 per month pursuant to which the Company will not permit a designated line to place calls to numbers that would cause the calls to be treated as toll or long distance calls. (N)

10. PRIVATE LINE SERVICES (M)

10.1 Services

The Company will provide private line services to Customers on an Individual Case Basis ("ICB"), as discussed in Section 10.2.

10.2 Individual Case Basis

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis. (M)

CANCELLED

APR 13 2000

By 1st RS NO 51.01
Public Service Commission
MISSOURI

Missouri Public
Service Commission

Thomas W. White, President
ExOp of Missouri, Inc.
P.O. Box 891
Kearney, MO 64060

FILED OCT 07 1999

Issued: September 30, 1999

Effective: October 7, 1999

11. Bundled Packages

11.1 Voice Advantage Bundles¹

(T)

11.1.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage*, InterLATA toll usage* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Caller ID
2. Call Waiting
3. Call Waiting ID

Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

11.1.2. Regulations

- A. Voice Advantage Bundles are only available to residential customers.
- B. Voice Advantage Bundles are only available to customers who are presubscribed to Ex-Op of Missouri, Inc. d/b/a FairPoint Communications as their primary interexchange carrier for both intraLATA and InterLATA calling.
- C. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Not all features may be available in all areas.
- H. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- I. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- J. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.

* Service not regulated under this tariff

¹Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(N)
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(N)

Issued: October 22, 2013

Effective: December 1, 2013

Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
JC-2014-0188

11. Bundled Packages

11.1 Voice Advantage Bundles

11.1.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage*, InterLATA toll usage* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Caller ID
2. Call Waiting
3. Call Waiting ID

Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

11.1.2. Regulations

- A. Voice Advantage Bundles are only available to residential customers.
- B. Voice Advantage Bundles are only available to customers who are presubscribed to Ex-Op of Missouri, Inc. d/b/a FairPoint Communications as their primary interexchange carrier for both intraLATA and InterLATA calling.
- C. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Not all features may be available in all areas.
- H. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- I. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- J. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Call Conferencing 3 Way
 - 2. Anonymous Call Rejection
 - 3. Call Back Busy Unlimited
 - 4. Call Return Unlimited
 - 5. Call Forward All Calls
- B. Voice Advantage Unlimited² \$37.92¹
- C. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

(I)

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: March 1, 2024

Effective: April 1, 2024

Carole J. Williamson, Director – Tariffs & Compliance
5 Davis Farm Rd.
Portland, ME 04103

CANCELLED - Missouri Public Service Commission - 11/01/2024 - JC-2025-0047

FILED - Missouri Public Service Commission - 04/01/2024 - JC-2024-0118

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Call Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Unlimited² \$35.92¹
- C. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: January 30, 2023

Effective: March 1, 2023

Floyd J. Jasinski, Director – Government Affairs (West)
114 Vernon Street
Roseville, CA 95678

CANCELLED - Missouri Public Service Commission - 04/01/2024 - JC-2024-0118

FILED - Missouri Public Service Commission - 03/01/2023 - JC-2023-0137
(C)
(C)
(D)
(I)(T)
(T)

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Call Conferencing 3 Way
 - 2. Anonymous Call Rejection
 - 3. Call Back Busy Unlimited
 - 4. Call Return Unlimited
 - 5. Call Forward All Calls
- B. Voice Advantage Basic² \$33.92¹ (I)
- C. Voice Advantage Unlimited² \$33.92¹ (I)
- D. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Call Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Basic² \$31.92¹ (I)
- C. Voice Advantage Unlimited² \$31.92¹ (I)
- D. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: January 29, 2021

Effective: March 1, 2021

CANCELLED
March 1, 2022
Missouri Public
Service Commission
JC-2022-0212

Kevin J. Kastor, Director – Government Affairs
350 South Loop 336W
Conroe, TX 77304

FILED
Missouri Public
Service Commission
JC-2021-0150

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Call Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Basic² \$29.92¹ (I) (D)
- C. Voice Advantage Unlimited² \$29.92¹ (I) (T)
- D. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute* (T)

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Call Conferencing 3 Way
 - 2. Anonymous Call Rejection
 - 3. Call Back Busy Unlimited
 - 4. Call Return Unlimited
 - 5. Call Forward All Calls
- B. Voice Advantage Basic² \$27.92¹ (I)
- C. Voice Advantage 600² \$27.92¹ (I)
- D. Voice Advantage Unlimited² \$27.92¹ (I)
- E. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: May 23, 2014

Effective: July 1, 2014

CANCELLED
March 1, 2021
Missouri Public
Service Commission
JC-2021-0150

Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

FILED
Missouri Public
Service Commission
JC-2014-0474

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles² (Cont'd)

(T)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Call Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Basic² \$25.92¹
- C. Voice Advantage 600² \$25.92¹
- D. Voice Advantage Unlimited² \$25.92¹
- E. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

(T)

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(T)

* Service not regulated under this tariff

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(N)

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(N)

Issued: October 22, 2013

Effective: December 1, 2013

Patrick L. Morse
Senior Vice President – Governmental Affairs
ExOp of Missouri, Inc. d/b/a FairPoint Communications
908 W. Frontview
Dodge City, KS 67801-0199

CANCELLED
July 1, 2014
Missouri Public
Service Commission
JC-2014-0474

FILED
Missouri Public
Service Commission
JC-2014-0188

11. Bundled Packages (Cont'd)

11.1 Voice Advantage Bundles (Cont'd)

(T)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

(T)

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Call Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Basic \$25.92¹
- C. Voice Advantage 600 \$25.92¹
- D. Voice Advantage Unlimited \$25.92¹
- E. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

(T)

¹This price does not include the deregulated intralata and interlata components.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Peoples Mutual Telephone Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Caller Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- | | | | |
|----|--|----------------------|-----|
| B. | Voice Advantage Basic | \$25.92 ¹ | (R) |
| C. | Voice Advantage 600 | \$25.92 ¹ | |
| D. | Voice Advantage Unlimited | \$25.92 ¹ | (R) |
| E. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* | |

¹This price does not include the deregulated intralata and interlata components.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

(N)

11.1.2 Regulations (Cont'd)

- K. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Peoples Mutual Telephone Company will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- L. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- M. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.1.3 Monthly Rates and Charges

- A. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Call Conferencing 3 Way
 2. Anonymous Caller Rejection
 3. Call Back Busy Unlimited
 4. Call Return Unlimited
 5. Call Forward All Calls
- B. Voice Advantage Basic \$36.99
- C. Voice Advantage 600 \$41.99
- D. Voice Advantage Unlimited \$46.99
- E. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Service not regulated under this tariff

(N)

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Service Commission
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Missouri Public
Service Commission
JC-2012-0815

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles

11.2.1 Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Teen Ring, Automatic Redial (*66), Call Return (*69) and Line Hunting

(T)

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features:

Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Calling 8, Teen Ring, Automatic Redial (*66), Call Return (*69) and Line Hunting

(T)

* Service not regulated under this tariff

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles

11.2.1 Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial - 8 Numbers, Teen Ring, Automatic Redial (*66), Call Return (*69) and Line Hunting

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See 11.2.2.E below) and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy/No Answer Service, a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial - 8 Numbers, Teen Ring, Automatic Redial (*66), Call Return (*69) and Line Hunting

* Service not regulated under this tariff

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Missouri Public
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(N)

(N)

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.1 Description (Cont'd)

A. Packages (Cont'd)

2. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance, unlimited domestic long distance* (See 11.2.2.E below), as well as standard features to Centrex Service.

- a. At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance* (See 11.2.2.E below).

11.2.2 Regulations

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.
- B. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available to Business Customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
- C. Customers are allowed up to 24 ExpansionPAK II lines. A maximum of eleven (11) such lines can have unlimited calling with this plan or any other unlimited local and/or toll product offered by the company.
- D. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one or two year agreements. Expansion Lines are available on a month-to-month basis or a one or two year term.
- E. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to ExOp of Missouri, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.

* Service not regulated under this tariff

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FILED
Missouri Public
Service Commission
JC-2013-0505

(N)

(N)

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.2 Regulations (Cont'd)

- O. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

11.2.3 Termination Liability

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement (C)

- B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one time flat Termination Charge of: (C)

\$ 300.00 for default within the 1st year of the term

\$ 150.00 for default within the 2nd year of the term

\$ 75.00 for default within the 3rd year of the term (N)

- C. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of: (C)

\$ 150.00 for default within the 1st year of the term

\$ 75.00 for default within the 2nd year of the term

\$ 50.00 for default within the 3rd year of the term (N)

- D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.

- E. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

- F. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty. (C)

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

(N)

11.2.2 Regulations (Cont'd)

- O. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

11.2.3 Termination Liability

- A. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one or two year term agreement
- B. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1 or 2 year term agreement by the customer will result in a one time flat Termination Charge of:
- \$ 300.00 for default within the 1st year of the term
\$ 150.00 for default within the 2nd year of the term
- C. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1 or 2 year term agreement by the customer will result in a one-time flat Termination Charge of:
- \$ 150.00 for default within the 1st year of the term
\$ 75.00 for default within the 2nd year of the term
- D. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- E. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.
- F. At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one or two-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

(N)

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FILED
Missouri Public
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11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Monthly Rate

Basic Unlimited Package – One Year Term	\$36.00 ¹	(I)
Basic Unlimited Package – Two Year Term	\$33.00 ¹	
Basic Unlimited Package – Three Year Term	\$25.00 ¹	
Expansion Line with Unlimited Calling (Month-to-Month)	\$41.00 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$36.00 ¹	
Expansion Line with Unlimited Calling (Two Year Term)	\$33.00 ¹	
Expansion Line with Unlimited Calling (Three Year Term)	\$25.00 ¹	(I)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Basic Unlimited Package – Three Year Term	\$12.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 ¹

¹This price does not include the deregulated intralata and interlata components.

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Monthly Rate

Basic Unlimited Package – One Year Term	\$34.00 ¹	(I)
Basic Unlimited Package – Two Year Term	\$31.00 ¹	
Basic Unlimited Package – Three Year Term	\$23.00 ¹	
Expansion Line with Unlimited Calling (Month-to-Month)	\$37.50 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$34.00 ¹	
Expansion Line with Unlimited Calling (Two Year Term)	\$31.00 ¹	
Expansion Line with Unlimited Calling (Three Year Term)	\$23.00 ¹	(I)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Basic Unlimited Package – Three Year Term	\$12.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 ¹

¹This price does not include the deregulated intralata and interlata components.

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Monthly Rate

Basic Unlimited Package – One Year Term	\$31.50 ¹	(I)
Basic Unlimited Package – Two Year Term	\$28.50 ¹	
Basic Unlimited Package – Three Year Term	\$20.50 ¹	(I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$35.00 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$31.50 ¹	(I)
Expansion Line with Unlimited Calling (Two Year Term)	\$28.50 ¹	
Expansion Line with Unlimited Calling (Three Year Term)	\$20.50 ¹	(I)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Basic Unlimited Package – Three Year Term	\$12.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 ¹

¹This price does not include the deregulated intralata and interlata components.

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

(D)

(D)

Monthly Rate

(C)

Basic Unlimited Package – One Year Term	\$29.00 ¹	
Basic Unlimited Package – Two Year Term	\$26.00 ¹	
Basic Unlimited Package – Three Year Term	\$18.00 ¹	(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$31.90 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 ¹	
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 ¹	
Expansion Line with Unlimited Calling (Three Year Term)	\$18.00 ¹	(N)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹	
Basic Unlimited Package – Two Year Term	\$20.00 ¹	
Basic Unlimited Package – Three Year Term	\$12.00 ¹	(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹	
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹	
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 ¹	(N)

¹This price does not include the deregulated intralata and interlata components.

(D)

(D)

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Missouri Public
Service Commission
JC-2018-0142

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):Monthly Rate²

(C)

Basic Unlimited Package – One Year Term	\$27.00 ¹
Basic Unlimited Package – Two Year Term	\$24.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$31.90 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$27.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$24.00 ¹

Monthly Rate³

(N)

Basic Unlimited Package – One Year Term	\$29.00 ¹
Basic Unlimited Package – Two Year Term	\$26.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$31.90 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 ¹

(N)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹

¹This price does not include the deregulated intralata and interlata components.² Rates applicable to services ordered prior to July 1, 2015 for the duration of the term. Once the term expires, the rates that are applicable to services ordered on or after July 1, 2015 will apply.³ Rates applicable to services ordered on or after July 1, 2015 or where the term has expired on or after July 1, 2015.

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Basic Unlimited Package – One Year Term	\$27.00 ¹ (I)
Basic Unlimited Package – Two Year Term	\$24.00 ¹ (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$31.90 ¹ (I)
Expansion Line with Unlimited Calling (One Year Term)	\$27.00 ¹ (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$24.00 ¹ (I)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹

¹This price does not include the deregulated intralata and interlata components.

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Basic Unlimited Package – One Year Term	\$24.00 ¹	(R)
Basic Unlimited Package – Two Year Term	\$21.00 ¹	(R)
Expansion Line with Unlimited Calling (Month-to-Month)	\$29.90 ¹	
Expansion Line with Unlimited Calling (One Year Term)	\$24.00 ¹	(R)
Expansion Line with Unlimited Calling (Two Year Term)	\$21.00 ¹	(R)

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹

¹This price does not include the deregulated intralata and interlata components.

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages

11.2 ExpansionPAK II (EPAK II) Bundles (Cont'd)

11.2.4 Monthly Rates and Charges

Unlimited Dial Tone (DTL):

Basic Unlimited Package – One Year Term	\$29.90 ¹
Basic Unlimited Package – Two Year Term	\$26.90 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$29.90 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$29.90 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$26.90 ¹

Unlimited Centrex:

Basic Unlimited Package – One Year Term	\$23.00 ¹
Basic Unlimited Package – Two Year Term	\$20.00 ¹
Expansion Line with Unlimited Calling (Month-to-Month)	\$24.00 ¹
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 ¹
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 ¹

¹This price does not include the deregulated intralata and interlata components.

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles

(N)

11.3.1 Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage* and InterLATA toll usage* for a single bundled rate.

Toll Usage Options:

1. Voice Advantage II Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage II 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage II Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

11.3.2. Regulations

- A. Voice Advantage II Bundles are only available to residential customers.
- B. Voice Advantage II Bundles are only available to customers who are presubscribed to Ex-Op of Missouri, Inc. d/b/a FairPoint Communications as their primary interexchange carrier for both IntraLATA and InterLATA calling.
- C. Voice Advantage II Bundles are not available in combination with other optional calling plans or private lines.
- D. Voice Advantage II Bundles are not available with services provided under special contract.
- E. Standard installation charges apply.
- F. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- G. Voice Advantage II Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- H. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and any other applicable surcharges.
- I. Voice Advantage II Bundle customers may terminate the package or switch to another calling package or plan at any time.
- J. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff,

* Service not regulated under this tariff

(N)

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FILED
 Missouri Public
 Service Commission
 JC-2014-0060

Consolidated Communications Enterprise Services, Inc.
d/b/a Consolidated Communications

PSC MO. No. 1
Seventh Revised Sheet No. 60
Cancels Sixth Revised Sheet No. 60

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|---|--------------------------|
| A. | Voice Advantage II Basic | \$35.95 ¹ |
| B. | Voice Advantage II 600 | \$35.95 ¹ |
| C. | Voice Advantage II Unlimited | \$35.95 ¹ |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$10.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$35.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$35.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$35.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

Consolidated Communications Enterprise Services, Inc., d/b/a Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

(C)

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$33.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$33.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$33.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$31.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$31.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$31.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$29.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$29.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$29.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$27.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$27.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$27.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

* Service not regulated under this tariff

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$25.95 ¹ (I) |
| B. | Voice Advantage II 600 | \$25.95 ¹ (I) |
| C. | Voice Advantage II Unlimited | \$25.95 ¹ (I) |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by ExOp of Missouri, Inc.

* Service not regulated under this tariff

ExOp of Missouri, Inc., d/b/a FairPoint Communications

11. Bundled Packages (Cont'd)

11.3 Voice Advantage II Bundles (Cont'd)

11.3.2 Regulations (Cont'd)

ExOp of Missouri, Inc., d/b/a FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.

- K. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

11.3.3 Monthly Rates and Charges

- | | | |
|----|--|--------------------------|
| A. | Voice Advantage II Basic | \$23.95 ¹ |
| B. | Voice Advantage II 600 | \$23.95 ¹ |
| C. | Voice Advantage II Unlimited | \$23.95 ¹ |
| D. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles | \$.10 per minute* |
| E. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: | |
| | 1. | Caller ID |
| | 2. | Call Waiting |
| | 3. | Call Waiting ID |
| | 4. | Call Conferencing 3 Way |
| | 5. | Anonymous Call Rejection |
| | 6. | Call Back Busy Unlimited |
| | 7. | Call Return Unlimited |
| | 8. | Call Forward All Calls |

Not all features may be available in all areas

¹This price does not include the IntraLATA and InterLATA components which are provided by ExOp of Missouri, Inc.

* Service not regulated under this tariff