

*Exhibit No.:*  
*Issue(s):* *Energy Assistance  
Programs*  
*Witness:* *Adam Stamp*  
*Sponsoring Party:* *MoPSC Staff*  
*Type of Exhibit:* *Direct Testimony*  
*Case No.:* *GR-2025-0107*  
*Date Testimony Prepared:* *April 23, 2025*

**MISSOURI PUBLIC SERVICE COMMISSION**

**INDUSTRY ANALYSIS DIVISION**

**WATER, SEWER, GAS, AND STEAM DEPARTMENT**

**DIRECT TESTIMONY**

**OF**

**ADAM STAMP**

**SPIRE MISSOURI INC.,  
d/b/a Spire**

**CASE NO. GR-2025-0107**

*Jefferson City, Missouri  
April 2025*

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ADAM STAMP  
SPIRE MISSOURI INC.,  
d/b/a Spire  
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1 performance, and has determined that Spire Missouri has properly managed and executed its  
2 energy assistance programs.

3 Q. What low-income energy assistance programs does Spire Missouri  
4 currently offer?

5 A. Spire Missouri currently offers Red Tag Repair, On-Bill Financing, and  
6 Pay As You Save (“PAYS”).

7 **RED TAG REPAIR PROGRAM**

8 Q. What is the Red Tag Repair Program?

9 A. The Red Tag Repair Program is a program for income eligible customers of  
10 Spire Missouri to receive funding towards minor repairs or replacements of their gas appliances  
11 and piping in order to obtain or retain gas service. The program began on July 8, 2013, for  
12 Spire East (Laclede Gas Company at that time) in case GR-2013-0171, and on May 24, 2014,  
13 for Spire West (Missouri Gas Energy at that time) in case GR-2014-0007.

14 Q. What are some of the benefits of the Red-Tag Repair Program?

15 A. The Red-Tag Repair Program benefits customers by assisting them in  
16 maintaining or restoring natural gas heating to their homes when they otherwise might resort to  
17 using broken or malfunctioning equipment, or forgo service entirely. Using broken or  
18 malfunctioning equipment can result in safety hazards such as fires or carbon monoxide  
19 poisoning. Additionally, the inappropriate use of other appliances for space heating purposes  
20 (e.g., stoves) is also a concern.

21 Q. Can the availability of the Red-Tag Repair Program be especially helpful to  
22 low-income households?

1           A.     Yes. Income-qualified customers may be unable to afford repairs to heating  
2 equipment and are more susceptible to natural gas service disruptions due to shut-offs.  
3 Ideally, when customers are able to enjoy a more consistent and stable environment in their  
4 homes, it will translate to other facets of their lives as well.

5           Q.     For 2023, and separately for 2024, how many customers used the  
6 Red Tag Program?

7           A.     In response to Staff Data Request (“DR”) 0209 Spire Missouri indicated  
8 that, in 2023, 188 Spire Missouri customers utilized the program. In 2024, there  
9 were 170 customers.

10          Q.     What is the current funding level for the Red Tag Repair Program?

11          A.     The Red Tag Repair Program’s funding is outlined in P.S.C. Mo. No. 9  
12 (“Tariff”) Sheet No. R-29. Spire Missouri is currently proposing an increase in funding  
13 from \$100,000 for both Spire East and Spire West, to \$200,000 for each entity.

14          **ON-BILL FINANCING**

15          Q.     What is “On-Bill Financing?”

16          A.     In GR-2021-0108, the PSC approved On-Bill Financing Programs for  
17 Spire Missouri with the intention of promoting energy efficiency upgrades by providing  
18 customers with an option to finance the new equipment up to seven (7) years through their bill.  
19 There are two separate programs for customers to utilize. The EnergyWise portion offers  
20 up to \$15,000 to replace dilapidated equipment with newer, more efficient appliances. The  
21 Insulation portion allows customers to make \$5,000 worth of insulation improvements per  
22 dwelling. On-Bill Financing is assisted by Spire Missouri’s natural gas contractors that work  
23 directly with customers to start the credit application submission process and, upon approval,

1 schedule the new equipment installation. Spire Missouri makes the payment to the contractor  
2 after confirming installation. Unlike PAYS, which recovers the cost of new equipment via the  
3 cost savings a customer will experience, on-bill financing is similar to a standard loan/debit  
4 process. If a customer is using on-bill financing, but decides to leave their location, that  
5 customer must continue to pay off the debt in order to release the lien, just as they would for a  
6 standard loan.

7 Q. For 2023, and separately for 2024, how many customers enrolled in On-Bill  
8 Financing Programs?

9 A. In response to DR 0211 Spire indicated that, in 2023, 220 Spire Missouri  
10 customers utilized the program. In 2024, the number of participating customers increased  
11 to 239. Spire Missouri currently has no plans to change any parts of the program, and Staff  
12 currently has no concerns with the program itself or how it is being executed.

13 Q. What are the current funding levels for customers who use Spire Missouri's  
14 On Bill financing?

15 A. The EnergyWise Dealer Program on Tariff Sheet R-23 outlines a cap of \$15,000  
16 per heating system or other qualifying appliance, with a limit of four systems per customer.  
17 The Insulation Finance Program on Tariff Sheet R-19 outlines under section A that the  
18 maximum loan per customer dwelling unit is \$5,000.

19 **PAY AS YOU SAVE**

20 Q. What is the PAYS program?

21 A. Initiated in GR-2021-0108, the PAYS program as described in the tariff enables  
22 building owners or tenants to purchase and install money-saving, resource-efficient measures  
23 with no initial payment and no debt obligation. Those who benefit from the savings pay for the

1 measures through a tariffed charge on their utility bill, but only for as long as they occupy the  
2 location where the measures are installed, due to the charge staying with the meter.  
3 The monthly charge is typically lower than the measures' estimated cost savings and it remains  
4 on the bill for that location until all costs are recovered. Unlike on-bill financing measures,  
5 the tariffed charge associated with PAYS carries forward to the next customer at that location.

6 Q. For 2023, and separately for 2024, how many customers were enrolled in PAYS?

7 A. In response to DR 0212 Spire Missouri indicated that, in 2023, 156  
8 Spire Missouri customers utilized the program. In 2024, the number of customers utilizing this  
9 program increased to 168.

10 Q. What is the current funding level for the PAYS program?

11 A. Per the Unanimous Stipulation and Agreement in Case No. GO-2021-0126,  
12 the amount of PAYS funding was established at \$6 million for the first year of the program  
13 and \$11 million per year for each year thereafter.

14 **ENERGY ASSISTANCE PROGRAMS-ANALYSIS**

15 Q. Are customers generally in favor of these programs and how they are operated?

16 A. In DR 0215, Staff asked Spire Missouri to disclose any complaints specific to  
17 these programs in the last two years. In response, Spire Missouri's Community Services  
18 Department indicated that it has not had a complaint with any of the three programs. Staff is  
19 not aware of any customer complaints or suggestions for improvement in any of these programs.  
20 It is Staff's position that Spire Missouri should conduct a survey of customers using these  
21 services to determine if any improvements are necessary, and submit such a survey with its next  
22 rate case filing.

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1 Q. What is Staff's position regarding these programs?

2 A. Staff has no objection to the continuance of the programs, and based on its  
3 review Staff does not have proposals to change how the programs have been implemented.

4 Q. Does this conclude your testimony?

5 A. Yes, it does.





## Adam Stamp

### Present Position:

I am a Research/Data Analyst, Water, Sewer, Gas & Steam Department (“WSGS”), Industry Analysis Division of the Missouri Public Service Commission. I began employment at the PSC in December of 2022.

### Educational Credentials and Work Experience:

I earned my Bachelors of Science degree from Lincoln University in December 2011. I have over ten years of experience in industrial regulation. I am responsible for routine inspections at all sites and facilities regulated by the WSGS Department at the PSC. Additionally, I have assisted staff with the following cases:

### Case Participation:

Case Number(s)	Company Name	Scope of Issues	Testified at Hearing
WR-2022-0303	Missouri-American Water Company	Asset & Investment Inspection	
WR-2023-0006	Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
SA-2023-0437	Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
WA-2023-0450	Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
WC-2023-0353	Misty Water Works	Case Manager	Yes
WA-2024-0048	Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
SA-2024-0307	Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
WR-2024-0320	Missouri-American Water Company	Asset & Investment Inspection	

Case Number(s)	Company Name	Scope of Issues	Testified at Hearing
WA-2024-0325	Missouri-American Water Company	Asset & Investment Inspection	
GR-2024-0369	Ameren Missouri, Union Electric Company	Asset & Investment Inspection	
SM-2025-0067	Missouri-American Water Company, Confluence Rivers Utility Operating Company, Inc.	Asset & Investment Inspection	
GR-2025-0107	Spire Energy	Asset & Investment Inspection, Assistance Programs	
WC-2025-0256	Missouri-American Water Company	Support Staff	