

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Bobby and Margaret Armours,

Complainant,

v.

Spire Missouri Inc. d/b/a Spire,

Respondent.

**File No. GC-2025-0252**

**ORDER DIRECTING COMPLAINANTS TO SHOW CAUSE  
WHY COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: May 1, 2025

Effective Date: May 1, 2025

On April 15, 2025,<sup>1</sup> the Commission issued an order directing Bobby and Margaret Armours (Complainants) to file a more definite statement regarding their allegations by April 30. Nothing was filed in response to this order.

Per Commission Rule 20 CSR 4240-2.116(3), "A party may be dismissed from a case for failure to comply with any order issued by the commission, including failure to appear at any scheduled proceeding such as a public hearing, prehearing conference, hearing, or mediation session." Further, Commission Rule 20 CSR 4240-2.070(7) states: "The commission, on its own motion or on the motion of a party, may after notice dismiss a complaint for failure to state a claim on which relief may be granted or failure to comply with any provision of these rules or an order of the commission, or may strike irrelevant allegations."

---

<sup>1</sup> All dates refer to the year 2025 unless otherwise indicated.

The Commission will order the Complainants to file a pleading showing cause as to why their complaint should not be dismissed.

**THE COMMISSION ORDERS THAT:**

1. Complainants Bobby and Margaret Armour shall file a pleading no later than May 15, 2025, showing cause why their complaint against Spire should not be dismissed for failure to file a more definite statement regarding their allegations.
2. This order is effective when issued.



**BY THE COMMISSION**

*Nancy Dippell*

Nancy Dippell  
Secretary

Riley G. Fewell, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 1<sup>st</sup> day of May, 2025.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 1<sup>st</sup> day of May 2025.**



*Nancy Dippell*

**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**May 1, 2025**

**File/Case No. GC-2025-0252**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**Bobby J. Armour**

Bobby Armour  
7944 Monroe Drive  
Saint Louis, MO 63133  
bobby.armour@charter.net

**MO PSC Staff**

Andrea Hansen  
200 Madison Street  
Jefferson City, MO 65101  
andrea.hansen@psc.mo.gov

**Spire**

Matthew Aplington  
700 Market Street  
Saint Louis, MO 63101  
matt.aplington@spireenergy.com

**Spire**

J. Antonio Arias  
700 Market Street, 6th Floor  
St. Louis, MO 63101  
antonio.arias@spireenergy.com

**Spire**

Sreenivasa Dandamudi  
700 Market Street  
St. Louis, MO 63101  
sreenu.dandamudi@spireenergy.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.