

Exhibit No.:
Issue(s): *Other Revenue Adjustments*
Witness: *Melissa J. Reynolds*
Sponsoring Party: *MoPSC Staff*
Type of Exhibit: *Surrebuttal/True-Up Direct*
Testimony
Case No.: *GR-2024-0369*
Date Testimony Prepared: *May 2, 2025*

MISSOURI PUBLIC SERVICE COMMISSION

INDUSTRY ANALYSIS DIVISION

WATER, SEWER, GAS AND STEAM DEPARTMENT

SURREBUTTAL/TRUE-UP DIRECT TESTIMONY

OF

MELISSA J. REYNOLDS

**UNION ELECTRIC COMPANY,
d/b/a Ameren Missouri**

CASE NO. GR-2024-0369

Jefferson City, Missouri
May 2025

1 **SURREBUTTAL/TRUE-UP DIRECT TESTIMONY**

2 **OF**

3 **MELISSA J. REYNOLDS**

4 **UNION ELECTRIC COMPANY,**
5 **d/b/a Ameren Missouri**

6 **CASE NO. GR-2024-0369**

7 Q. Please state your name and business address.

8 A. My name is Melissa J. Reynolds, and my business address is 200 Madison Street,
9 Jefferson City, Missouri 65102.

10 Q. By whom are you employed and in what capacity?

11 A. I am employed by the Missouri Public Service Commission (“Commission”) as
12 a Senior Research/Data Analyst in the Water, Sewer, Gas, and Steam Department;
13 Industry Analysis Division.

14 Q. Are you the same Melissa J. Reynolds who filed rebuttal testimony in this case
15 on April 4, 2025?

16 A. Yes, I am.

17 Q. What is the purpose of your surrebuttal/true-up direct testimony?

18 A. The purpose of my surrebuttal/true-up direct testimony is to update revenue with
19 rate switching and final bill adjustments.

20 **RATE SWITCHING AND FINAL BILL**

21 Q. What is rate switching?

1 A. Rate switching occurs when customers change rate classes during a test year,
2 which therefore changes the normalized revenue calculation for the utility. Some customers
3 may seek to change to a different rate because of a change in their business characteristics.

4 Q. How does Staff account for the impact of rate switchers?

5 A. Staff makes adjustments to rate revenues to reflect customer gains and/or losses.
6 These adjustments reflect the revenue effects of customers that either began taking service in a
7 new customer class. If a customer was in a rate class at the beginning of the test year,
8 then switched to a different rate class during the test year, the customer's billing determinants
9 and associated revenues in the original class were removed from that class' total and then added
10 to the new rate class. The customer's billing determinants were then "priced out" using the
11 tariffed rates of the class to which the customer switched, and those determinants and revenues
12 were added to the totals in the new class.

13 Q. Are other annualized adjustments utilized to normalize revenue?

14 A. Yes. Staff also annualized for a handful of Ameren Missouri transportation
15 customers that received final bills during the test year that no longer receive gas service from
16 Missouri Ameren.

17 Q. Why are adjustments necessary?

18 A. An adjustment to revenues to address rate switching and final bill customers,
19 like other adjustments made by Staff, creates a more accurate portrayal of the revenues
20 Ameren Missouri would have been expected to collect under their current rates.

21 Q. Has Staff calculated rate switching and final bill adjustments for
22 Ameren Missouri?

Surrebuttal/True-Up Direct Testimony
of Melissa J. Reynolds

1 A. Yes, Staff has calculated rate switching and final bill adjustments based on the
2 list of customers provided by Ameren Missouri and confirmed by staff (see Table 1).

3 Table 1, Rate Switching Adjustment by Rate Class

General Service Area	Rate Switching Adjustment
Panhandle Eastern General	\$ 5,653.62
Texas Eastern General	\$ (5,404.71)
Standard Transportation Service Area/Entity	
Panhandle Eastern/Non-School	\$ 19,402.66
Panhandle Eastern/School	\$ (370.37)
Panhandle Special Contract	\$ (7,597.81)
Texas Eastern/Non-School	\$ 5,952.27
Texas Eastern/School	
Total	\$ 17,635.66

4
5 Q. Does this conclude your surrebuttal/true-up direct testimony?

6 A. Yes, it does.

OF THE STATE OF MISSOURI


Case No. GR-2024-0369

AFFIDAVIT OF MELISSA J. REYNOLDS

STATE OF MISSOURI)
)
COUNTY OF COLE) ss.

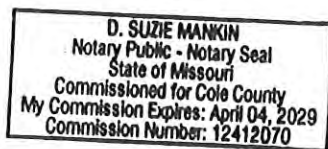
COMES NOW MELISSA J. REYNOLDS and on her oath declares that she is of sound mind and lawful age; that she contributed to the foregoing *Surrebuttal / True-Up Direct Testimony of Melissa J. Reynolds*; and that the same is true and correct according to her best knowledge and belief.

Further the Affiant sayeth not.


MELISSA J. REYNOLDS

JURAT

Subscribed and sworn before me, a duly constituted and authorized Notary Public, in and for the County of Cole, State of Missouri, at my office in Jefferson City, on this 28th day of April 2025.



Shirley Hankin
Notary Public