

KINGDOM TELEPHONE COMPANY
d/b/a Kingdom Long Distance

PSC Mo. No. 1
Original Sheet 1

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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MO. PUBLIC SERVICE COMMISSION

**REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO INTRASTATE LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE FURNISHED BY
KINGDOM TELEPHONE COMPANY. d/b/a/ Kingdom Long Distance**

**BETWEEN POINTS WITHIN THE STATE OF MISSOURI, AS SPECIFIED HEREIN.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO, TERRESTRIAL OR
SATELLITE FACILITIES OR ANY COMBINATION THEREOF,
AS SPECIFIED HEREIN.**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Kingdom Telephone Company, d/b/a Kingdom Long Distance within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

Kingdom Telephone Company, d/b/a Kingdom Long Distance operates as a competitive telecommunications company as defined by Case No. TA-2000-144 within the State of Missouri.

**Missouri Public
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2. DEFINITIONS

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Answer Supervision: An electrical signal fed back up the line by the LEC at the distant end of a long distance call to indicate positively that the call has been answered.

Application for Service: A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the Company to provide the communication service as required.

Authorization Code: An identification number, usually an eight (8) to twelve (12) digit number, that identifies the user as a customer.

Authorized User: A person, firm, corporation or legal entity which is authorized by the Customer to be connected to the service of the Customer. Authorized User(s) must be named in the Application for Service.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange carrier which automatically identifies through a seven (7) or ten (10) digit number assigned to the Customer, the local exchange line from which a call originates.

Billing Period: The interval between Customer invoice to Customer invoice which shall consist of thirty (30) days.

Business Service: "Business Service" refers to telecommunications service provided to the Customer for use primarily or substantially for a business, professional, institutional or other occupational purpose.

Calling Card Call: A call for which charges are billed, not to the originating telephone number, but to a telephone calling card issued by a local exchange carrier or long distance telephone company, for this purpose.

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3. REGULATIONS (continued)

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3.4 Discontinuation of Service

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3.4.1. The Company may discontinue the service under the following circumstances, provided suitable notice has been given to the customer, as required.

- A. Non-payment of any sum due to the Company for service for more than twenty-eight (28) days beyond the date of rendition of the bill for such services; or
- B. A violation of or failure to comply with any regulation governing the furnishing of service; or
- C. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service; or
- D. Failure to post a required deposit; or
- E. Material misrepresentation of identity in obtaining service or the use of service in a manner that in the opinion of the company constitutes fraud or abuse.

3.4.2 Service shall not be disconnected unless written notice by first class mail is sent or delivered to the customer at least 5 days prior to the date of the proposed discontinuance. At least 24 hours preceding discontinuance, a reasonable effort shall be made to contact the customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

3.6.3 The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's employees, guests and/or members of the public who dial the Customer's 800/888/877 number by mistake.

3.6.4 In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in its entirety. Undisputed amounts not paid within twenty-one (21) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$3.00 per month will be charged to customer accounts with an unpaid balance 22 or more days past due to compensate the Company for the additional administrative expense associated with these accounts. When contracting with a local exchange company to be the billing entity, the tariffs of that company shall apply. (T)
(T)

3.6.5. The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

MO. PUBLIC SERVICE COMMISSION

- 3.6.3 The Customer's responsibility for payment of all charges for Service furnished by the Company is not changed by virtue of any use, misuse, or abuse of the Customer's Service or Customer-provided systems, equipment, facilities or Services interconnected to the Customer's 800/888/877 Service, which may be occasioned by third parties, including, without limitation, the Customer's employees, guests and/or members of the public who dial the Customer's 800/888/877 number by mistake.
- 3.6.4 In instances of a dispute, the Customer is required to pay the undisputed portion of the invoice in its entirety. Undisputed amounts not paid within twenty-one (21) days from the due date stated on the invoice will be considered delinquent. A Late Payment Charge of \$3.00 per month will be charged to customer accounts with an unpaid balance 22 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.
- 3.6.5 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.8 Billing and Payment Regulations (continued)

3.6.5 A late payment charge of \$3.00 will be charged to customer accounts with an unpaid balance 22 or more days past due.

3.6.6 The Company may require applicants or Customers to provide information pertaining to their financial ability to pay for Service. Upon application for Service, Customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then-existing credit policies. (M)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

- A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 1% above the prime lending rate as published in the *Wall Street Journal*. This rate shall be calculated annually using the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year plus 1% to determine the simple interest per annum, effective beginning December 1. Interest will be credited either monthly to the customer's bill or accrued annually and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service. (T)

- B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which may be applicable to the customer's account on the first bill rendered. (T)

- 3.6.6 In the event that a check or draft tendered by a customer is returned, a fee of \$10.00 will apply. The fee will be accessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.
- 3.6.7 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

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- A. The Company may require a deposit if the customer is unable to establish a good credit rating, or if the customer has undisputed charges in two (2) out of the last twelve (12) billing periods which have become delinquent. The deposit shall not exceed estimated charges for two months service based on the average bill during the preceding twelve months or in the case of new applicants, two months average monthly bill for all subscribers within a customer class. The deposit shall bear interest at a rate of 9% simple interest per annum, and will be returned upon satisfactory payment of all undisputed charges during the last 12 billing periods, or discontinuance of service.
- B. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or service connection charges, which may be applicable to the customer's account on the first bill rendered.
- 3.6.6 In the event that a check or draft tendered by a customer is returned, a fee of \$10.00 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is bank error, in which case documentary evidence is required to waive the fee.
- 3.6.7 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales, or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes), including Universal Service Fund assessments, whether

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (continued)

3.6 Billing and Payment Regulations (continued)

charged to or against the Company or its Customer. Such taxes, fees, etc, shall be paid by the Customer in addition to the charges stated in the tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

3.6.9 If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company, and a service restoration fee of \$15.00 which will be waived if it duplicates any other reconnection charges levied by a contracted billing party. (T)

3.6.10 The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer. (T)

3.6.11 Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company. (T)

3.7 Credit Allowances

3.7.1 Interruption of Service

A. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

charged to or against the Company or its Customer. Such taxes, fees, etc, shall be paid by the Customer in addition to the charges stated in the tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

- 3.6.8 If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company, and a service restoration fee of \$15.00 which will be waived (N) if it duplicates any other reconnection charges levied by a contracted billing party. (N)

- 3.6.9 The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.

- 3.6.10 Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.7 Credit Allowances

3.7.1 Interruption of Service

- A. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment

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3. REGULATIONS (continued)

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3.6 Billing and Payment Regulations (continued)

MO. PUBLIC SERVICE COMMISSION

charged to or against the Company or its Customer. Such taxes, fees, etc, shall be paid by the Customer in addition to the charges stated in the tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice. All charges and fees subject to MoPSC jurisdiction, except taxes and franchise fees, will be submitted to the MoPSC for prior approval.

3.6.8 If Customer seeks to have the Company reinstitute Service, Customer shall pay to the Company prior to the time Service is reinstituted (1) all accrued and unpaid charges, and (2) a deposit, as determined by the Company.

3.6.9 The Company reserves the right, under federal law, to backbill for a period of up to two (2) years for an amount equal to the accrued and unpaid charges for use of the Company's Service actually made by Customer.

3.6.10 Customers billed by a Local Exchange Carrier (LEC), Competitive Local Exchange Carrier (CLEC), or other local exchange telephone company, on behalf of the Company, are responsible for any late payment charges imposed by the Local Exchange Carrier, Competitive Local Exchange Carrier, or local exchange telephone company.

3.7 Credit Allowances

3.7.1 Interruption of Service

A. Credit for failure of Service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment of the Missouri Public Service Commission.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. REGULATIONS (continued)

3.8 Equipment (continued)

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MISSOURI
- A. The through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
- B. The reception of signals by Customer-provided equipment; or
- C. Network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

MO. PUBLIC SERVICE COMMISSION

3.9 Determination and Rendering of Charges

- 3.9.1 For billing purposes, Service will be deemed to be started on the day the Service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, billing for all usage commences on the date usage begins.
- 3.9.2 Subject to the Company's right to terminate or suspend Service as otherwise provided in this tariff, the minimum service period is thirty (30) days. Termination by the Customer is effective as of the end of the next business day after receiving the Customer's written or verbal request to cancel Service.
- 3.9.3 All monthly recurring charges are billed one month in advance. Initial and final months billing, when the service period is less than one month, will be prorated one-thirtieth (1/30th) of the month's recurring charge for each day the Service was rendered or equipment was provided.
- 3.9.4 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are

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INTRASTATE LONG DISTANCE MESSAGE TRANSMISSIONS SERVICE

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3. REGULATIONS (continued)

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3.10 Dedicated Access and Private Line Services **MISSOURI**

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3.10.1. Rates for Dedicated Access and Private Line Services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of the specific ICB contracts will be made available to the Missouri Public Service Commission upon request on a proprietary basis.

3.11 Calculations of Billable Time (Usage Charges)

3.11.1 Unless otherwise specifically stated in this tariff, all calls, regardless of time period, lasting one (1) minute or a fraction thereof, are subject to a minimum billing increment of one (1) minute. Calls are billed in one (1) minute increments thereafter, with partial minutes rounded up to the next full minute.

3.11.2 Chargeable time begins when the connection is established between the calling station and the called telephone number and ends when the connection is terminated.

3.11.3 In determining usage charges, Peak/Off-Peak/Holiday rate periods, as defined in Section 5.1 of this tariff, apply, unless otherwise indicated, and are based on the time where the call originates. In cases where a call begins in one rate period and continues into another rate period, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

3.11.4 All per-call charges of fractional cents shall be rounded to the next full cent unless otherwise stated.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS

Missouri Public
Service Commission

REC'D AUG 21 2000

4.1 General Description

The Company offers switched long distance network services for voice grade and low speed dial-up data transmission services offered on a usage-sensitive basis. Service is provided subject to the terms and conditions of this tariff. The Services offered are:

- (A) Domestic Message Telecommunications Service;
- (B) Inbound (800/888/877) Toll Free Service; and
- (C) Calling Card Service.

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4.2 Direct Dial Domestic Service

4.2.1 The Company provides direct dialed termination of domestic station-to-station calls originating from its service points in the United States to the areas in the United States, as defined in "Definitions", Section 2, of this tariff. The Customer uses the Company's direct dialed Domestic Message Telecommunications Service by dialing 1 + the area code + the desired telephone number.

4.2.2 Rates for Direct Dial Domestic Service are set forth in Section 5.2 of this tariff.

4.3 MTS 1 Plus Optional Residential Calling Plan "9.5 Cents a Minute"

(N)

4.3.1 Description - "9.5 Cents a Minute" is available to only Residential Customers served by any LEC equal access office served by the Company. This plan offers Customers one flat rated calling rate and is non-distance sensitive for all their 1+ direct dialed intrastate long distance calling. This service is very simple; a single flat rate per minute regardless of time of day. Charges are not based on the time period in which the call is placed. The calls are billed with the initial

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS

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4.1 General Description

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4.2.2 The rates for Direct Dial Domestic Service are set forth in Section 5.2 of this tariff.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
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4. SERVICE OFFERINGS

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4.3 MTS 1 Plus Optional Residential Calling Plan "9.5 Cents a Minute" (Cont'd)

4.3.1 Description (Cont'd)

increment being a full minute and all increments thereafter being broken into six (6) second increments. A monthly service fee amount is charged to the Residential Customer in this plan. This fee is charged by toll billing cycle and is assessed per line.

4.3.2 Usage Charges

Refer to Section 5, Rates (5.2.2.A.6)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
Missouri Public

4. SERVICE OFFERINGS (continued)

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4.5 Inbound (800/888/877) Toll Free Service

Service Commission

4.5.1 The Company's Inbound (800/888/877) Toll Free Service enables the (T) Customer to receive 800/888/877 service calls at the Customers residence or business. The Service is accessed via 800/888/887 NPA's originating on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:

- A. The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- B. The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. SERVICE OFFERINGS (continued)

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4.4 Inbound (800/888/877) Toll Free Service

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4.4.1 The Company's Inbound (800/888/877) Toll Free Service enables the Customer to receive 800/888/877 service calls at the Customers residence or business. The Service is accessed via 800/888/887 NPA's originating on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:

A. The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

B. The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling

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4. SERVICE OFFERINGS (continued)

4.3 Inbound (800/888/877) Toll Free Service

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4.3.1 The Company's Inbound (800/888/877) Toll Free Service enables the Customer to receive 800/888/877 service calls at the Customer's residence or business. The Service is accessed via 800/888/887 NPA's originating on Feature Group facilities provided by the LEC and terminating on a regular residential or business line. The following regulations apply to all Inbound (800/888/877) Toll Free Service:

A. The Company reserves the right to require an applicant for the Company's Inbound 800/888/877 Toll Free Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical target areas, and a schedule of marketing and promotional activities. The Company also may require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.

B. The Company's Inbound 800/888/877 Toll Free Service is furnished upon condition that the Customer contracts for adequate facilities, and must obtain an adequate number of access lines for the Company's Inbound 800/888/877 Toll Free Service, to permit the use of this Service without injurious effect upon it or any Service rendered by the Company, or to prevent interference or impairment of this Service or any other Service provided by the Company, based on (1) total call volume, (2) average call duration, (3) time-of-day characteristics, and (4) peak calling season.

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4. SERVICE OFFERINGS (continued)

4.6 Inbound (800/888/877) Toll Free Service (continued) (T)

period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.7 Calling Card Service (T)

4.7.1 The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff. (T)

4.7.2 The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service. (T)

4.7.3 All International usage on the Calling Card will be blocked. (T)

4.7.4 The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card. (T)

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4. SERVICE OFFERINGS (continued)

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4.5 Inbound (800/888/877) Toll Free Service (continued) (T)

period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.6 Calling Card Service (T)

4.6.1 The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff. (T)

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4. SERVICE OFFERINGS (continued)

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4.4 Inbound (800/888/877) Toll Free Service (continued)

(T)

period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

4.5 Calling Card Service

(T)

4.5.1 The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

(T)

4.5.2 The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.

(T)

4.5.3 All International usage on the Calling Card will be blocked.

(T)

4.5.4 The Customer is required to notify the Company immediately when a Customer's Calling Card, using the Customer's Authorization number issued by the Company, needs to be deactivated or terminated. The Customer is responsible to immediately notify the Company when a Customer's Calling Card is lost, stolen, misplaced, has suspected or confirmed misuse, or when fraud is known, anticipated or suspected on a Calling Card.

(T)

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4. SERVICE OFFERINGS (continued)

4.3 Inbound (800/888/877) Toll Free Service (continued)

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period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish the Company's Inbound 800/888/877 Toll Free Service to any Customer that fails to comply with these conditions.

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4.4 Calling Card Service

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By 15FAR#34

4.4.1 The Company will issue a customer dialed Calling Card, using 800/888/877 access, provided subject to the terms of this tariff.

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4.4.2 The Company reserves the right to place a monthly maximum usage limit on each Calling Card. The company reserves the right to, without incurring any liability, discontinue the furnishing of Service to a Customer immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents or Service.

4.4.3 All International usage on the Calling Card will be blocked.

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4. SERVICE OFFERINGS (continued)

4.7.5 The Company will deactivate the Calling Card within twenty-four (24) (T)
hours after notification from the Customer. The notification can be in
writing to the Company, or by contacting the Company's Customer
Business Office.

4.8 Operator Services (T)

4.8.1 Operator Service as provided by Company includes live operator (T)
and/or automated operator functions, for the purpose of assisting in the
processing of telephone services such as: long distance via collect
calls, calling card calls, or third-party billed calls. Company operators
may be contacted by dialing 0+ the number desired or 0- the number
desired. Calls will be billed at Company MTS service rates as set forth
in Section 5 plus the appropriate service charges.

4.8.2 In providing operator services, Company agrees that: (T)

- A. Company will not knowingly bill for incomplete calls and will
remove any charge(s) for incomplete calls upon subscriber
notification or carrier's knowledge of the charge(s) for incomplete
calls.
- B. Company will advise the caller and billed party (if different from
the end user) that Company is the operator service provider at the
time of the initial contact.
- C. Company will provide rate quotes, including all rate components
and any additional charges, upon request, at no charge.

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4. SERVICE OFFERINGS (continued)

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4.6.5 The Company will deactivate the Calling Card within twenty-four (24) (T)
hours after notification from the Customer. The notification can be in
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4. SERVICE OFFERINGS (continued)

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4.5.5 The Company will deactivate the Calling Card within twenty-four (24) (T)
hours after notification from the Customer. The notification can be in
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and/or automated operator functions, for the purpose of assisting in the
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and any additional charges, upon request, at no charge.

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4. SERVICE OFFERINGS (continued)

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- 4.4.5 The Company will deactivate the Calling Card within twenty-four (24) hours after notification from the Customer. The notification can be in writing to the Company, or by contacting the Company's Customer Business Office.

4.5 Operator Services

- 4.5.1 Operator Service as provided by Company includes live operator and/or automated operator functions, for the purpose of assisting in the processing of telephone services such as: long distance via collect calls, calling card calls, or third-party billed calls. Company operators may be contacted by dialing 0+ the number desired or 0- the number desired. Calls will be billed at Company MTS service rates as set forth in Section 5 plus the appropriate service charges.

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- B. Company will advise the caller and billed party (if different from the end user) that Company is the operator service provider at the time of the initial contact.
- C. Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.

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4. SERVICE OFFERINGS (continued)

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4.7 Operator Services (continued)

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(T)

- D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- G. Company will direct all "00-" emergency calls to the local exchange carrier (LEC) at no charge.
- H. Company's contracts with tariff aggregations will contain provisions which:
 - 1. Prohibit the blocking of access to an end user's interexchange carrier of choice;

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4. SERVICE OFFERINGS (continued)

4.6 Operator Services (continued)

(T)

- D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
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 - 1. Prohibit the blocking of access to an end user's interexchange carrier of choice;

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4. SERVICE OFFERINGS (continued)

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4.5 Operator Services (continued)

- D. Company will allow only tariff charges approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of carrier and will not collect location surcharges imposed by traffic aggregations.
- E. Company will arrange for listings of its name on a LEC's billing of Company's charges, if the LEC has multi-carrier bill listing capability.
- F. Company will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards which it determines to be invalid or cards which it is unable to verify.
- G. Company will direct all "00-" emergency calls to the local exchange carrier (LEC) at no charge.
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4. SERVICE OFFERINGS (continued)

Service Commission (T)

4.7 Operator Services (continued)

2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

4.8 Dedicated Interexchange Digital Private Line Service (T)

- 4.8.1 Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer. (T)

4.9 Promotions (T)

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

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4.6 Operator Services (continued)

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2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

4.7 Dedicated Interexchange Digital Private Line Service

(T)

- 4.7.1 Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

(T)

4.8 Promotions

(T)

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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4. SERVICE OFFERINGS (continued)

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4.5 Operator Services (Continued)

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2. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

4.6 Dedicated Interexchange Digital Private Line Service

- 4.6.1 Digital transmission facilities between Company service points, when connected with dedicated access to customer locations, allow for communications between locations of the customer or his authorized user. These combined facilities are utilized on a dedicated (non-switch) basis between two or more customer locations, as specified by the customer.

4.7 Promotions

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. SERVICE OFFERINGS (continued)

- 4.11 Directory Assistance (T)
- 4.11.1 Long Distance Directory Assistance is available to Customers of Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call. (T)
- 4.11.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number. (T)
- 4.11.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section. (T)
- 4.11.4 Usage Charges (T)
- Refer to Section 5.7 Usage Charges.

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4. SERVICE OFFERINGS (continued)

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4.10 Directory Assistance (T)

4.10.1 Long Distance Directory Assistance is available to Customers of Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call. (T)

4.10.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number. (T)

4.10.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section. (T)

4.10.4 Usage Charges (T)

Refer to Section 5.7 Usage Charges.

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4. SERVICE OFFERINGS (continued)

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- 4.9 Directory Assistance (T)
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- 4.9.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section. (T)
- 4.9.4 Usage Charges (T)

Refer to Section 5.7 Usage Charges.

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4. SERVICE OFFERINGS (continued)

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4.8 Directory Assistance

- 4.8.1 Long Distance Directory Assistance is available to Customers of Company's switched services. The charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number. Up to two requests may be made on each Directory Assistance call.
- 4.8.2 A credit allowance for a Directory Assistance call will be provided if the Customer experiences poor transmission quality, receives an incorrect telephone number, or inadvertently misdials the intended Directory Assistance number.
- 4.8.3 The applicability of usage volume discounts toward directory assistance charges is addressed within each individual service section.
- 4.8.4 Usage Charges.

Refer to Section 5.7 Usage Charges.

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4. SERVICE OFFERINGS (continued)

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5. RATES

MO. PUBLIC SERVICE COMMISSION

5.1 Rate Periods

5.1.1 Rates are applicable based on time of the day (standard or daylight savings), and day of the week, and are associated with Service offered on Dial Station-to-Station and Person-to-Person basis for Domestic Direct Dialed Calls, Inbound Toll Free (800/888/877) Calls, and Company issued Calling Card Calls. Peak and Off-Peak rates apply to the types of Services offered by the Company, unless otherwise specifically designated in this tariff. The rate charged is determined by the day and time (standard or daylight savings) at the originating service point. When a connection is established in one rate period and ends in another rate period, the rate for each rate period applies to the portion of the connection occurring within that rate period.

5.1.2 The rate periods are:

- A. Peak Period - the time period from 8:00 AM to, but not including, 8:00 PM Monday through Friday.
- B. Off-Peak Period - all other time periods other than Peak Period.
- C. Holiday Rate Period - for the following Federal observed holidays, the Off-Peak rates will apply:

- 1. New Years Day (January 1st)
- 2. Memorial Day
- 3. Independence Day (July 4th)
- 4. Labor Day
- 5. Thanksgiving
- 6. Christmas Day (December 25th)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. RATES (continued)

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5.2 Direct Dialed Domestic Service (continued)

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5. Rate per Minute:

Peak Period: \$.15 per minute
Off Peak Period: \$.15 per minute

6. MTS 1 Plus Optional Calling Plan "9.5 Cents a Minute" (T)

Usage Charges

Peak Period: \$0.095
Off Peak Period: \$0.095

Billing Increments – Usage is rounded on the initial minute to the full minute. Additional usage is billed on six (6) second increments.

Monthly Recurring Charges per access line: \$4.95 (T)

7. MTS 1 Plus Optional Calling Plan "300 Minute Plan" (N)

Monthly Recurring Charge per access line: \$33.00

Per Minute Usage Charges for excess minutes: \$0.15 (N)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

5. RATES (continued)

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REC'D AUG 21 2000

5.2 Direct Dialed Domestic Service (continued)

5. Rate per Minute:

Peak Period: \$.15 per minute
Off Peak Period: \$.15 per minute

6. MTS 1 Plus Optional Residential Calling Plan "9.5 Cents a Minute" (N)

Usage Charges

Peak Period: \$0.095
Off Peak Period: \$0.095

Billing Increments – Usage is rounded on the initial minute to the full minute. Additional usage is billed on six (6) second increments.

Monthly Recurring Charges – Monthly Service Fee: \$4.95 (N)

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INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. RATES (continued)

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5.2 Direct Dialed Domestic Service (continued)

MO. PUBLIC SERVICE COMMISSION

5. Rate per Minute:

Peak Period \$.15 per minute
Off Peak Period: \$.15 per minute

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5. RATES (continued)

5.3 Inbound (800/888/877) Toll Free Service

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5.3.1 Domestic Inbound (800/888/877) Toll Free Service, using a Common Business Line (CBL) termination, is provided subject to the terms of this tariff.

- A. Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- C. A non-recurring set up fee of \$5.00 per 800/888/877 number will apply.
- D. A monthly recurring charge of \$3.00 per 800/888/877 number will apply.
- E. Rate per Minute:

Peak Period: \$.22 per minute
Off-Peak Period: \$.20 per minute

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5. RATES (continued)

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5.3 Inbound (800/888/877) Toll Free Service (continued)

MO. PUBLIC SERVICE COMMISSION

5.3.2 Personal 800 Domestic Inbound (800/888/877) Toll Free Service, using a residential line termination, is provided subject to the terms of this tariff.

- A. Personal 800 Toll Free Service rates and charges are in addition to all other rates and charges paid by a Customer for all other Services of the local exchange carrier providing local service.
- B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- C. A monthly recurring charge of \$2.00 per 800/888/877 number will apply.
- D. Rate per Minute:

Peak Period:	\$.20 per minute
Off-Peak Period:	\$.20 per minute

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5. RATES (continued)

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5.4 Calling Card Rates

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5.4.1 Company provided, Customer dialed Calling Cards are provided subject to the terms of this tariff.

- A. Calling Cards usage is billed at an initial one (1) minute minimum usage charge, and in one (1) minute additional increments after the first full minute of usage.
- B. Discounts, if applicable, apply only to the actual qualified usage portion of the bill, and not to the per call surcharge. When the application of the discount results in a fractional charge, the amount will be rounded to the nearest cent.
- C. A per call surcharge of \$.50 will be applied.
- D. Rate per Minute:

Peak Period: \$.25 per minute

Off-Peak Period: \$.25 per minute

5.5 Operator Service Rates

	<u>0+ Rate</u>	<u>0-Rate</u>
1. Directory Assistance	\$1.20	\$2.20
2. Automated Collect	\$2.35	\$3.35
3. Automated Card	\$1.00	\$2.00
4. Operator-Assisted		
a. Collect	\$2.35	\$3.35
b. Billed to Third Party	\$2.35	\$3.35

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5. RATES (continued)

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5.5 Operator Service Rates (continued)

5.	Person-to-Person	\$4.50	\$5.50
6.	Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

- A. Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility

- A. Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

5.7 Directory Assistance Charges

5.7.1 Usage Charges

Per call charges for Directory Assistance will be \$.90 per call.

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5. RATES (continued)

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5.5 Operator Service Rates (continued)

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5.	Person-to-Person	\$4.50	\$5.50
6.	Station-to-Station	\$2.30	\$3.30

5.6 Dedicated Interexchange Digital Private Line Service

5.6.1 Voice Grade Facility

- A. Two point effective two/four wire grade analog or 64 Kbps digital interface (digitalized voice or otherwise compatible 64 Kbps bit stream facility)

Rate: \$ ICB

5.6.2 DS1/1.544 Mbps Facility

- A. Two point digital interface operating at 1.544 Mbps, which may be furnished on either a channelized or non-channelized basis

Rate: \$ ICB

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