

Exhibit No.:
Issues: Weather Normalized Sales;
Peak Day Demand
Witness: James A. Gray
Sponsoring Party: MO PSC Staff
Type of Exhibit: Direct Testimony
Case No.: GR-2001-292

MISSOURI PUBLIC SERVICE COMMISSION
UTILITY OPERATIONS DIVISION

DIRECT TESTIMONY

OF

JAMES A. GRAY

FILED²
APR 19 2001
Missouri Public
Service Commission

MISSOURI GAS ENERGY
A DIVISION OF SOUTHERN UNION COMPANY

CASE NO. GR-2001-292

Jefferson City, Missouri
April 2001

TABLE OF CONTENTS

| | |
|--|----|
| WEATHER NORMALIZED SALES..... | 3 |
| WEATHER NORMALIZED COINCIDENT PEAK DAY DEMAND..... | 12 |
| RECOMMENDATIONS..... | 15 |

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23

DIRECT TESTIMONY

OF

JAMES A. GRAY

MISSOURI GAS ENERGY

A DIVISION OF SOUTHERN UNION COMPANY

CASE NO. GR-2001-292

Q. Please state your name and business address.

A. My name is James A. Gray. My business address is P. O. Box 360, Jefferson City, Missouri 65102.

Q. By whom are you employed and in what capacity?

A. I am employed by the Missouri Public Service Commission (Commission) as a Regulatory Economist in the Tariffs/Rate Design Section of the Commission's Gas Department.

Q. How long have been employed by the Commission?

A. I have been employed with the Commission for approximately twenty-one years.

Q. Please state your educational background.

A. I received a degree of Bachelor of Science in Psychology as well as one in General Studies from Louisiana State University, and I received a degree of Master of Science in Special Education from the University of Tennessee. Additionally, I completed several courses in research and statistics at the University of Missouri - Columbia.

Direct Testimony of
James A. Gray

1 Q. Please state your professional qualifications.

2 A. Prior to being employed by the Commission, I was a Research Analyst for
3 two and a half years with the Missouri Department of Mental Health where I conducted
4 statistical analyses. In 1980, I began my employment with the Commission as a
5 Statistician in the Depreciation Department where I prepared depreciation, trended
6 original cost, and trended original cost less depreciation studies.

7 Beginning in 1989 as a member of the Economic Analysis Department, I
8 submitted testimony on weather normalized sales for natural gas, water, and electric
9 utilities. In electric utilities' resource plans, I reviewed their residential electric load
10 forecasts with associated detailed end-use studies and marketing surveys.

11 Since December of 1997, I have been in the Tariffs/Rate Design Section
12 of the Commission's Gas Department where my duties have been to review tariffs and
13 applications of natural gas utilities. In my current duties, I have submitted testimony on
14 weather normalized sales, certificates of convenience and necessity, and recommended
15 minimum statistical sample sizes to be used in natural gas residential customer billing
16 reviews.

17 Q. Please list all the cases in which you have submitted prepared written
18 testimony before this Commission.

19 A. The cases in which I have submitted prepared, written testimony are
20 enumerated in Schedule 1, attached to my testimony.

21 Q. What is the purpose of your testimony?

22 A. My testimony addresses the Commission Staff's (Staff) weather
23 adjustment of natural gas sales for the firm natural gas customers of Missouri Gas Energy

Direct Testimony of
James A. Gray

1 (MGE or Company), a division of Southern Union Company for the test year ending
2 December 31, 2000. I use the results of my weather normalized sales studies to estimate
3 weather normalized coincident peak day demand.

4
5 **WEATHER NORMALIZED SALES**

6
7 Q. What firm customer classes did you adjust test year natural gas sales to
8 normal weather conditions?

9 A. I weather adjusted the natural gas sales of the residential, small general
10 service, and large general service customer classes of MGE.

11 Q. How did you segregate MGE's Missouri natural gas service area for your
12 studies?

13 A. I studied three geographic regions of MGE's natural gas service area
14 separately. They are the Kansas City, St. Joseph, and Joplin, Missouri, regions. Staff
15 witness Dennis Patterson provided me with the weather data from Kansas City
16 International Airport to study the Kansas City and St. Joseph geographic regions. For the
17 Joplin geographic region, Mr. Patterson provided me with the weather data from the
18 Springfield-Branson Regional Airport.

19 Q. Please identify the Staff witnesses who utilize the results of your weather-
20 adjusted volumes.

21 A. I provided the results of my weather normalized sales volumes to Staff
22 witness James M. Russo of the Commission's Accounting Department for his customers'
23 growth annualization and revenue calculations and to Staff witness Henry E. Warren,

Direct Testimony of
James A. Gray

1 PhD of the Commission's Gas Department for his allocation of the weather normalized
2 sales to the small general service rate blocks.

3 Q. Why is it important to adjust test year natural gas sales to normal weather?

4 A. Since rates are based on natural gas usage during the test year, it is
5 important to remove the influence of abnormal weather. Otherwise, if natural gas usage
6 volumes reflect the influence of abnormal weather, the rates will be distorted by these
7 deviations from normal weather conditions during the test year. My adjustments to test
8 year sales set the test year natural gas volumes at the levels that would be experienced
9 under normal weather conditions.

10 Q. Why are natural gas sales dependent upon weather conditions?

11 A. The predominate use of natural gas in Missouri is for space heating, so
12 natural gas sales increase during colder weather. Space heating refers to natural gas used
13 to heat the inhabited area of a residence or business during colder weather.

14 Q. How do your analyses adjust test year weather sensitive sales if the test
15 year is warmer or colder than normal?

16 A. If the test year were warmer than normal, weather adjusted natural gas
17 sales for the test year would be increased to reflect a normal year because the Company
18 would be expected to sell higher natural gas volumes under normal weather conditions
19 than experienced during the warmer test year. Conversely, if the test year were colder
20 than normal, weather adjusted natural gas sales for the test year would be decreased to
21 reflect normal weather conditions because the Company would be expected under normal
22 weather conditions to sell less natural gas than experienced during a colder than normal

Direct Testimony of
James A. Gray

1 test year. Thus, my weather normalized sales volumes adjust the test year natural gas
2 sales to normal weather conditions.

3 Q. What weather measure for the test year did you use in your analyses?

4 A. Mr. Patterson provided me with daily actual and daily normal heating
5 degree days (HDD) for the Kansas City International Airport and the Springfield-Branson
6 Regional Airport. Mr. Patterson's testimony discusses the calculation of HDD.

7 Q. What is the source of your test year billed natural gas usage data?

8 A. MGE provided monthly natural gas sales in hundred cubic feet (Ccf) and
9 monthly numbers of customers for each billing cycle, by firm customer class and
10 geographic region for the test year.

11 Q. What are billing cycles?

12 A. The Company schedules groups of natural gas meters into billing cycles
13 that are to be read throughout a month, followed by mailing the associated bills
14 throughout the month. Staggering the meter reading dates by billing cycle over the
15 billing months reduces the effort to bill MGE's customers. Since there are approximately
16 twenty-one working days in a month, customers are usually grouped into one of twenty-
17 one billing cycles.

18 These customers' natural gas meters are read approximately every thirty days (a
19 billing month), not a calendar month, because not all natural gas meters are read on the
20 first day of a calendar month. The number of days between meter readings varies among
21 the billing cycles within a billing month. Moreover, individual billing cycles may exhibit
22 month to month variations in the numbers of days between scheduled meter readings, due

Direct Testimony of
James A. Gray

1 to holidays and variations in the number of days and in the placement of weekends, from
2 one billing month to another.

3 Schedule 2, attached to this testimony, shows how the twenty-one billing
4 cycles' scheduled meter reading dates are staggered for the billing month of February
5 2000. The billing month of February starts on January 27, 2000, and ends February 24,
6 2000.

7 Q. Why do you rely on billing cycle usage data?

8 A. The Company's customer billing records are based on monthly billing
9 cycles. That is, the Company records maintain grouped summary natural gas statistics by
10 billing cycle for each billing month. Using billing cycles allows each billing month's
11 customer numbers and usage for a particular rate class to be combined and recorded into
12 the approximately twenty-one billing cycle groups.

13 It would be ideal to have daily measures of both natural gas usage and
14 weather, so the two can be precisely matched and studied. However, natural gas
15 companies normally do not record daily usage data for residential or general service
16 customers. Therefore, I relied on the Company's monthly billing cycle data.

17 Q. How did you analyze space heating natural gas volumes for the test year?

18 A. I performed the analyses for each of the three geographic regions. I
19 calculated two sets of twelve billing month averages by customer class. One set of these
20 averages was the daily average natural gas usage in Ccf and another set was the daily
21 average HDD. These billing month averages were calculated from the data on numbers
22 of customers, natural gas usage in Ccf, and summed HDD from approximately twenty-
23 one billing cycles for each billing month by customer class.

Direct Testimony of
James A. Gray

1 Q. Why did you sum Mr. Patterson's daily HDD by billing cycle?

2 A. To match the daily HDD by billing cycle with the Company's customer
3 billing records, I summed the daily HDD for the dates encompassing each billing cycle.
4 This matches Mr. Patterson's HDD weather series with the Company's customer billing
5 records. These daily weather measures can be added over the dates between each billing
6 cycle's meter readings, whereas monthly weather values cannot be analyzed or quantified
7 by date or day. Therefore, calendar month weather measures would be inappropriate for
8 billing cycles.

9 Q. How do the twelve billing month customer weighted averages of HDD
10 reflect different customer levels among the different billing cycles throughout the test
11 year?

12 A. Each billing month's daily average HDD in each billing cycle in the test
13 year is weighted by the percentage of customers in that billing cycle. Thus, the billing
14 cycles with the most customers are given more weight in computing the billing month
15 daily average HDD.

16 Schedule 3, attached to this testimony shows the number of customers,
17 Ccf used, and HDD for the billing month of February 2000 for MGE's residential
18 customers in the St. Joseph geographic region. Due to the smaller number of customers
19 in that geographic region, there are only eight billing cycles, instead of the usual twenty-
20 one billing cycles. Note that the customer numbers vary from 1 for billing cycle number
21 8 to 5,523 customers for billing cycle number 17. Also, the HDD vary from 848.5 for
22 billing cycle number 21 to 1,060.5 HDD for billing cycle number 13. This shows that
23 there are significant differences between billing cycles within a billing month. This

Direct Testimony of
James A. Gray

1 demonstrates the need to carefully average the HDD across all the billing cycles for each
2 of the billing months of the test year.

3 Q. How did you average billing month usage in Ccf?

4 A. I calculated twelve simple, unweighted averages representing daily usage
5 per customer for each month of the test year, ending December 31, 2000. That is, I
6 divided each cycle's volumes by the number of customers and the number of days in each
7 billing cycle. This stated the Company's natural gas usage by billing cycle on a daily
8 basis. So, all billing cycles in a billing month are equated on a use per day, regardless of
9 the variations in the number of days between meter readings among the billing cycles
10 within a billing month. Then, I averaged all of the approximately twenty-one billing
11 cycles' daily usages per customer over each billing month of the test year to calculate one
12 month's daily average usage in Ccf.

13 Q. How did you quantify the relationship of natural gas sales to HDD?

14 A. My studies estimate the change in usage in Ccf related to a change in
15 HDD based on the two sets of twelve monthly billing month averages of average daily
16 usage in Ccf per customer and the customer weighted average daily HDD. These two
17 sets of billing month averages (usage and weather) were used to study the relationship
18 between space heating natural gas usage in Ccf and colder weather.

19 I used regression analysis to estimate the relationship for each of the
20 residential, small general service, and large general service customer classes in the three
21 geographic regions. Regression analysis describes the relationship between daily space
22 heating sales per customer in Ccf to the daily HDD.

23 Q. What are advantages to using regression?

Direct Testimony of
James A. Gray

1 A. Regression develops quantitative measures that describe relationships.
2 The regression equation calculates a straight line that best fits the relationship. The slope
3 (or slant) of the best fitting straight line estimates a change in the daily natural gas usage
4 per customer whenever the daily average weather changes one HDD. For example in my
5 analyses, the slope of the best fitting regression line for MGE's residential class in the
6 Kansas City geographic region is 0.1492021. This means that, in MGE's Kansas City
7 geographic region, a residential customer's estimated usage will change approximately
8 0.1492021 Ccf per day for every change of one HDD. The steeper the slopes of the
9 regression lines or the larger the numerical value of the slope, the greater the estimated
10 change in space heating usage in Ccf for a change of one HDD.

11 Also, regression calculates a measure of the goodness of fit. The measure
12 is referred to as *r squared* (r^2). The r^2 ranges from 0.00 to 1.00, with 1.00 being a perfect
13 fit.

14 Q. How closely did your regression results match actual average daily natural
15 gas sales per customer for the billing months in the test year?

16 A. Schedules 4-1 through 4-3, attached to this testimony, show the regression
17 best fitting lines and each billing month's actual average daily natural gas sales per
18 customer plotted against the billing month's actual average daily HDD. The plots
19 demonstrate that the regression lines fit the data very closely. Moreover, all of Staff's r^2
20 values were above 0.852655, which also indicates a good fit.

21 Q. Up to this point, is your daily estimated usage Ccf based on any normal
22 values?

Direct Testimony of
James A. Gray

1 A. No, the estimated daily usage per Ccf per customer was based on actual
2 HDD and the actual number of days in each billing cycle for the test year. I used the
3 estimated relationship between space heating usage in Ccf and HDD to adjust the test
4 year actual HDD to the normal HDD provided to me by Mr. Patterson.

5 Q. How did you adjust monthly natural gas volumes to normal?

6 A. The first step is to equalize each billing cycle's annual total normal HDD
7 over the test year. I added or subtracted a few days to make each billing cycle's annual
8 total days match 366 days, the number of calendar days in the test year. This adjustment
9 for days, set each billing cycle to the same total number of days and normal HDD.
10 Failure to equalize the normal HDD in the test year will result in some billing cycles
11 having the wrong annual or total number of normal HDD for the test year.

12 Once each billing cycle has the proper normal HDD, the second step is to
13 calculate each billing cycle's difference between normal and actual (normal - actual) for
14 HDD. The third step is to multiply these differences times the appropriate estimate from
15 the regression results.

16 The fourth step is to sum each billing cycle's adjustment volumes by
17 billing month. The fifth step is to add the monthly adjustments in Ccf to total monthly
18 natural gas sales for the test year.

19 Q. Why do you state natural gas usage on a per customer usage basis?

20 A. The Commission's Accounting Department can multiply its customer
21 levels by my weather normalized sales per customer to calculate its customers' growth
22 annualization. Therefore, stating the results of my studies on a monthly per customer
23 basis facilitates calculating total test year weather normalized sales for the test year.

Direct Testimony of
James A. Gray

1 Q. Are your normalized sales stated in daily usage per customer equivalent to
2 what a typical customer would use?

3 A. No, I did not select typical customers. MGE provided me with bills
4 rendered during the test year. The data include some partial bills, such as new customers
5 receiving service in the middle of the month. I did not segregate those customers into
6 heating categories, such as, customers using natural gas for space heating and customers
7 using natural gas only for water heating.

8 Q. What were the results of your weather normalized sales studies?

9 A. My analyses result in an increase to test year natural gas sales because the
10 weather during the test year was warmer than normal. My analyses result in an
11 approximate 9.1 percent increase from actual test year natural gas sales for the residential
12 customer class, approximately an 8.0 percent increase for the small general service
13 customer class, and approximately a 7.6 percent increase for the large general service
14 customer class. These increases do not include the Staff's customer growth
15 annualization.

16 Q. What results did you provide to Mr. Russo for his customers' growth
17 annualization and revenue calculations?

18 A. I provided monthly, normalized natural gas usage in Ccf per customer by
19 firm customer class for the Kansas City, St. Joseph, and Joplin geographic regions.
20 These results are contained in Schedule 5, attached to my testimony. Schedule 5
21 demonstrates the higher natural gas usage per customer in the colder, winter months
22 because of space heating requirements.

1 Second, for Mr. Russo's revenue calculations, I provided monthly
2 adjustment volumes for the same firm classes and geographic regions. Schedule 6,
3 attached to my testimony, contains the monthly weather adjustment volumes.

4
5 **WEATHER NORMALIZED COINCIDENT PEAK DAY DEMAND**

6
7 Q. What are estimates of weather normalized coincident peak day demand by
8 customer class?

9 A. Briefly, it is the estimated usage per customer by firm customer class on
10 Mr. Patterson's normally occurring coldest days. The daily peak is the highest daily load
11 or draw of natural gas on a system, and the demand is the rate or amount of natural gas
12 used on that day. My estimates of residential and general service natural gas peak usage
13 are at the time (coincident) of a utility's system daily peak.

14 These estimates of weather normalized coincident peak day demand
15 quantify the relative contributions towards that single-day system peak by the residential
16 and general service customers. For cost-of-service studies, it is important to determine
17 the class contributions to the peak day responsibility.

18 Residential and general service customers would be expected to use more
19 natural gas on those colder days since their demand for natural gas are highly dependent
20 upon the daily weather in HDD. My studies of weather normalized sales have verified
21 this weather sensitive usage through such measures as the r^2 and my plots of the
22 relationship between space heating daily usage in Ccf and daily HDD.

Direct Testimony of
James A. Gray

1 Q. What weather data did Mr. Patterson provide to you for estimating
2 weather normalized coincident peak day demand?

3 A. Mr. Patterson provided me with two sets (one set for the Kansas City and
4 St. Joseph geographic region and another set for the Joplin geographic region) of thirteen
5 HDD calculated from his estimated weather normalized coldest day for each month as
6 well as a weather normalized estimate of an annually occurring coldest day. Mr.
7 Patterson's testimony discusses how he calculated his estimated weather normalized
8 coldest days.

9 Q. Why did you calculate your weather normalized coincident peak day
10 demand estimates from the Company's billing data?

11 A. Acceptable load research data are unavailable for the residential and
12 general service customer classes. Load research is the systematic gathering, recording,
13 and analyzing of data describing utility customers' patterns of energy usage. The
14 customer billing data are the best available surrogate data to estimate the relationship
15 between the weather normalized coincident peak day demand by firm customer class and
16 HDD on the normally occurring coldest days.

17 Q. How did you estimate weather normalized coincident peak day usage in
18 Ccf per customer by customer class for each month of the test year?

19 A. I used the relationships between natural gas usage per customer and HDD
20 from my weather normalized sales studies based on the Company's billing data. My
21 regression studies were based on daily usage per customer. So, the results of my weather
22 normalized sales studies were directly applied to estimate weather normalized coincident
23 peak day demand.

Direct Testimony of
James A. Gray

1 My natural gas sales regression studies estimated a change in space
2 heating natural gas usage per customer for a change of one HDD. For example, the slope
3 of the best fitting line for the residential customers in the Kansas City geographic region
4 is 0.1492021. I multiplied that estimate times Mr. Patterson's thirteen coldest HDD
5 values calculated from his weather normalized coldest days.

6 Then, I added these results or mathematical products to another estimate
7 from my weather normalized sales studies. It is an estimate of non-weather sensitive
8 usage in Ccf per customer calculated from the regression equation. Non-weather
9 sensitive usage occurs in the summer months when there is no space heating requirement.
10 That non-weather sensitive usage estimate is the left, bottom point on each regression line
11 (intercept) in Schedules 4-1 through 4-3. It is non-weather sensitive because it does not
12 depend upon HDD. Accordingly, I added the preceding thirteen products to the
13 estimated non-weather sensitive usage per customer during the summer months to
14 calculate a total estimated weather normalized coincident peak day demand per customer.

15 In this manner, I used my weather normalized sales studies results to
16 estimate the natural gas usage in Ccf per customer on the weather normalized coldest day
17 of each month and for the entire year (annual). Thus, my studies allocate the weather
18 normalized coincident peak day responsibility to the residential and general service
19 customer classes for the Kansas City, St. Joseph, and Joplin geographic regions.

20 Schedule 7, attached to this testimony, shows the estimated weather
21 normalized coincident peak day natural gas usage in Ccf per customer by billing month
22 and customer class for the Kansas City, St. Joseph, and Joplin geographic regions. This

Direct Testimony of
James A. Gray

1 information was provided to Staff witness Daniel I. Beck for his calculation of total peak
2 day demand across MGE's customer classes.

3 Q. Why did you state the weather normalized coincident peak day
4 responsibilities on a per customer basis?

5 A. This allows Mr. Beck to multiply my weather normalized coincident peak
6 day demand estimates times the appropriate customer numbers to calculate total weather
7 normalized coincident peak day demand volumes by firm customer class.

8 Q. What is the primary difference in methodology between your adjusting
9 sales volumes to normal weather and your weather normalized coincident peak day
10 demand studies?

11 A. My studies of weather normalized sales start with the test year sales
12 volumes and adjust those volumes to normal weather conditions. In contrast, I lacked
13 acceptable load research data to determine the actual coincident peak day demand by firm
14 class for the test year to adjust it for normal weather conditions. Therefore, I used the
15 regression results from my weather normalized sales studies to directly estimate my
16 weather normalized coincident peak day demands by customer class on Mr. Patterson's
17 normally occurring coldest days.

18

19 **RECOMMENDATIONS**

20

21 Q. Would you please summarize your recommendations?

22 A. I recommend that the Commission utilize the results of my weather
23 adjusted normalized usage per customer shown in Schedule 5, my sales volumes

Direct Testimony of
James A. Gray

1 adjustments to normal weather shown in Schedule 6, and my estimated weather
2 normalized coincident peak day demand in Ccf per customer shown in Schedule 7,
3 attached to this testimony.

4 Q. Does this conclude your Direct Testimony?

5 A. Yes, it does.

Missouri Gas Energy
Case No. GR-2001-292

**Summary of Cases in Which Prepared Testimony Was Submitted by
James A. Gray**

| | |
|---------------------------------------|----------------|
| Missouri Public Service Company | GR-81-312 |
| Missouri Public Service Company | ER-82-39 |
| Missouri Public Service Company | GR-82-194 |
| Laclede Gas Company | GR-82-200 |
| St. Louis County Water Company | WR-82-249 |
| Missouri Public Service Company | ER-83-40 |
| Kansas City Power & Light Company | ER-83-49 |
| Osage Natural Gas Company | GR-83-156 |
| Missouri Public Service Company | GR-83-186 |
| The Gas Service Company | GR-83-225 |
| Laclede Gas Company | GR-83-233 |
| Missouri Water Company | WR-83-352 |
| Missouri Cities Water Company | WR-84-51 |
| Le-Ru Telephone Company | TR-84-132 |
| Union Electric Company | ER-84-168 |
| Union Electric Company | EO-85-17 |
| Kansas City Power & Light Company | ER-85-128 |
| Great River Gas Company | GR-85-136 |
| Missouri Cities Water Company | WR-85-157 |
| Missouri Cities Water Company | SR-85-158 |
| United Telephone Company of Missouri | TR-85-179 |
| Osage Natural Gas Company | GR-85-183 |
| Kansas City Power & Light Company | EO-85-185 |
| ALLTEL Missouri, Inc. | TR-86-14 |
| Sho-Me Power Corporation | ER-86-27 |
| Missouri-American Water Company, Inc. | WR-89-265 ** |
| The Empire District Electric Company | ER-90-138 ** |
| Associated Natural Gas Company | GR-90-152 |
| Missouri-American Water Company, Inc. | WR-91-211 ** |
| United Cities Gas Company | GR-91-249 ** |
| Laclede Gas Company | GR-92-165 ** |
| St. Joseph Light & Power Company | GR-93-42 ** |
| United Cities Gas Company | GR-93-47 ** |
| Missouri Public Service Company | GR-93-172 ** |
| Western Resources, Inc. | GR-93-240 ** |
| Laclede Gas Company | GR-94-220 ** |
| United Cities Gas Company | GR-95-160 ** |
| The Empire District Electric Company | ER-95-279 ** |
| Laclede Gas Company | GR-96-193 ** |
| Missouri Gas Energy | GR-96-285 ** |
| Associated Natural Gas Company | GR-97-272 ** |
| Union Electric Company | GR-97-393 ** |
| Missouri Gas Energy | GR-98-140 ** |
| Laclede Gas Company | GR-98-374 ** |
| AmerenUE | GA-99-107 |
| Laclede Gas Company | GA-99-236 |
| St. Joseph Light & Power Company | GR-99-42 ** |
| Laclede Gas Company | GR-99-315 ** |
| AmerenUE | GR-2000-512 ** |

Missouri Gas Energy
Case No. GR-2001-292

Scheduled Meter Read Dates by Billing Cycle

For the Billing Month of February 2000 (Begins January 27 & ends February 24)

Applicable to All Firm Rate Classes

| January 2000 | | | | | | | | | | | |
|--------------|--------------------------------|---------|----------------------------|----------|---------------|-------------------------------|--------------|----|--------------|----|----|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | | | | |
| 23 | Cycle 19 Read Cycle 40 Read | 24 | Cycle 20 Read | 25 | Cycle 21 Read | 26 | Cycle 1 Read | 27 | Cycle 2 Read | 28 | 29 |
| | | | January Billing Month Ends | | | February Billing Month Begins | | | | | |
| 30 | Cycle 3 Read | 31 | | | | | | | | | |

| February 2000 | | | | | | | | | | | |
|---------------|---------------|--------------|-----------------------------|--------------|--------------------------------|----------------------------|---------------|--------------|---------------|----|----|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | | | | | |
| | | Cycle 4 Read | 1 | Cycle 5 Read | 2 | Cycle 6 Read | 3 | Cycle 7 Read | 4 | 5 | |
| 6 | Cycle 8 Read | 7 | Cycle 9 Read | 8 | Cycle 10 Read | 9 | Cycle 11 Read | 10 | Cycle 12 Read | 11 | 12 |
| 13 | Cycle 13 Read | 14 | Cycle 14 Read | 15 | Cycle 15 Read | 16 | Cycle 16 Read | 17 | Cycle 17 Read | 18 | 19 |
| 20 | Cycle 18 Read | 21 | Cycle 19 Read | 22 | Cycle 20 Read Cycle 40 Read | 23 | Cycle 21 Read | 24 | Cycle 1 Read | 25 | 26 |
| | | | February Billing Month Ends | | | March Billing Month Begins | | | | | |
| 27 | Cycle 2 Read | 28 | Cycle 3 Read | 29 | | | | | | | |

Missouri Gas Energy
Case No. GR-2001-292

Total Customers, Usage in Ccf, and Heating Degree Days by Billing Cycle

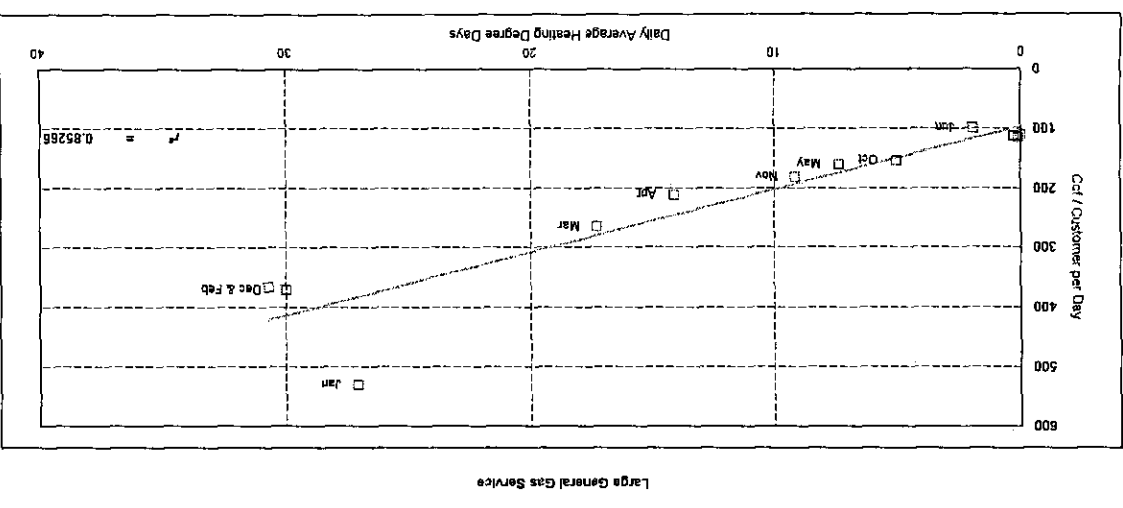
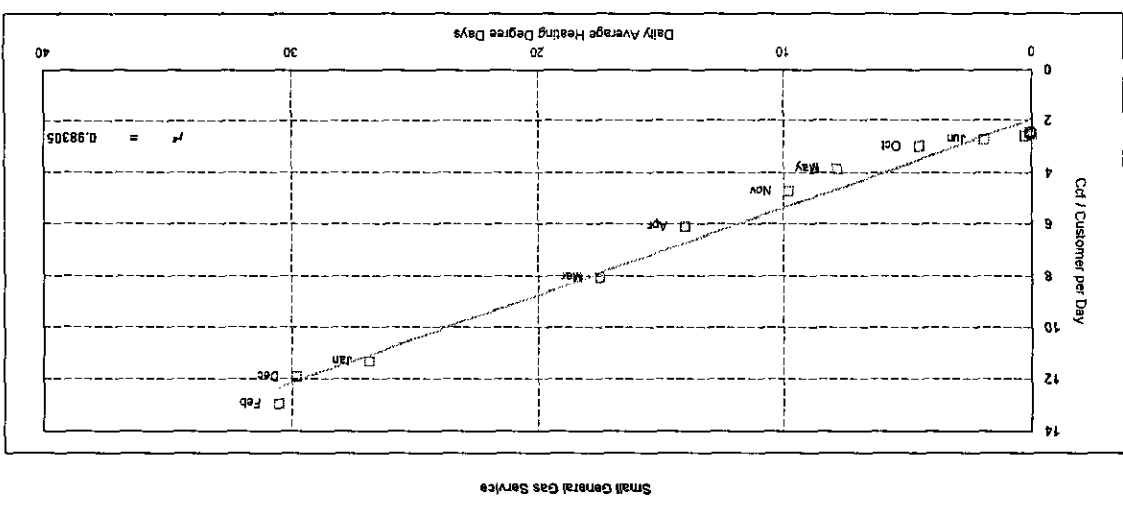
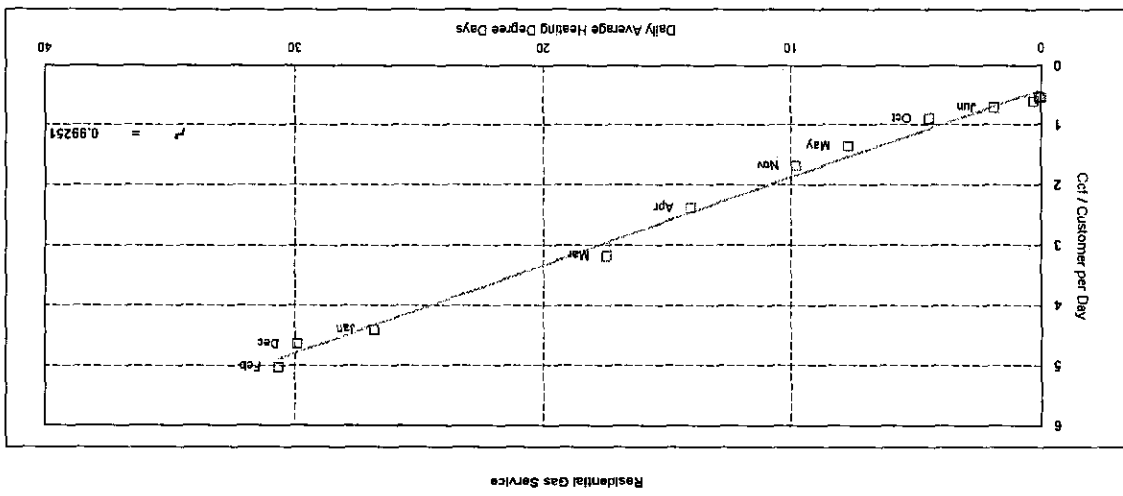
For the Billing Month of February 2000 (Only Cycles 3, 6, 8, 10, 13, 20, & 21 were read in February)

Residential Customers in St. Joseph Geographic Region

| January 2000 | | | | | | |
|-------------------------------------|--|---|--|--|--|----------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| 30 February Billing Month Begins | 31 Cycle 3 Cust = 4,854 Ccf = 810,160 HDD = 882.5 | | | | | |
| February 2000 | | | | | | |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| | | 1 | 2 | 3 Cycle 6 Cust = 5,017 Ccf = 807,735 HDD = 984.5 | 4 | 5 |
| 6 | 7 Cycle 8 Cust = 1 Ccf = 79 HDD = 1,049.5 | 8 | 9 Cycle 10 Cust = 4,806 Ccf = 806,371 HDD = 986 | 10 | 11 | 12 |
| 13 | 14 Cycle 13 Cust = 4,934 Ccf = 1,070,186 HDD = 1,060.5 | 15 | 16 | 17 | 18 Cycle 17 Cust = 5,523 Ccf = 1,022,192 HDD = 988.5 | 19 |
| 20 | 21 | 22 | 23 Cycle 20 Cust = 1,309 Ccf = 289,343 HDD = 893 | 24 Cycle 21 Cust = 48 Ccf = 9,737 HDD = 848.5 | 25 | 26 |
| 27 February Billing Month Ends | 28 | 29 Cycle 3 Cust = 4,860 Ccf = 697,708 HDD = 701 | | | | |

Missouri Gas Energy
Case No. GR-2001-292

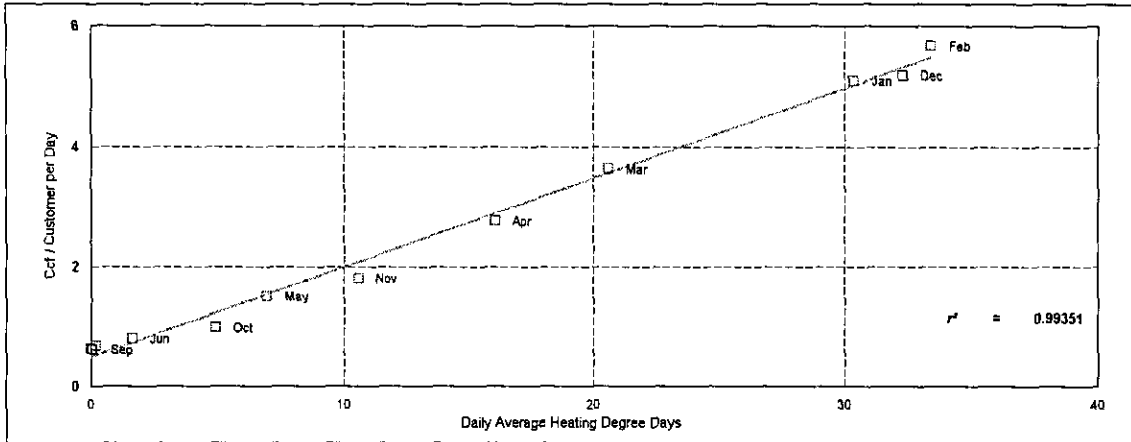
Plots of Billing Month Actual & Estimated Usage vs. Heating Degree Days
Joplin Geographic Region



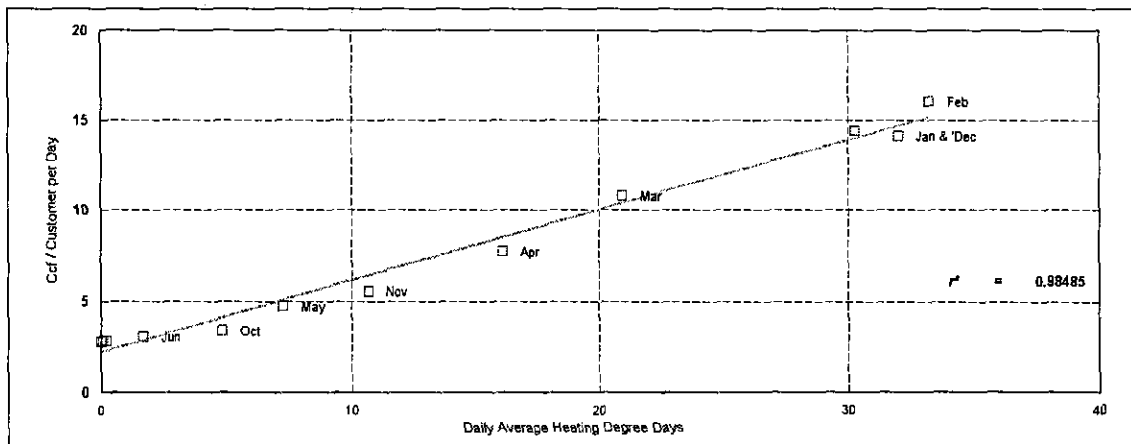
Plots of Billing Month Actual & Estimated Usage vs. Heating Degree Days

Kansas City Geographic Region

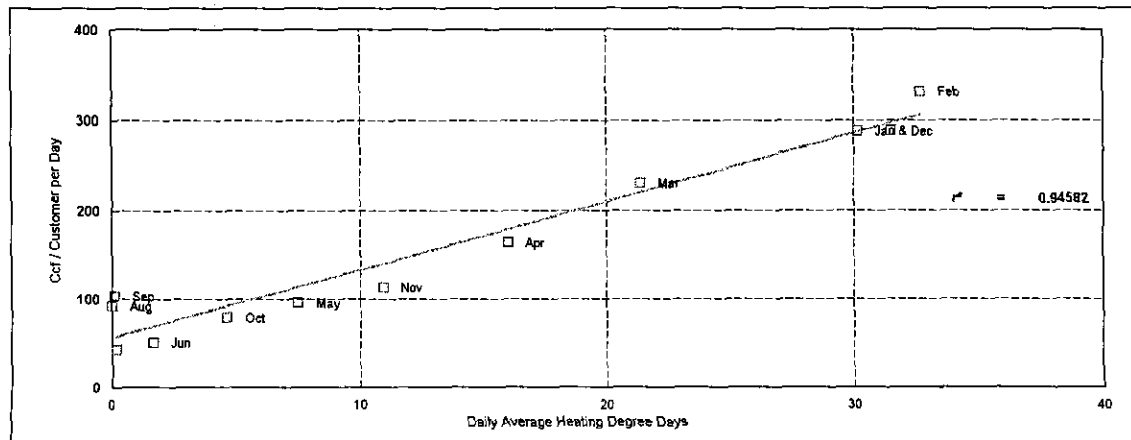
Residential Gas Service



Small General Gas Service



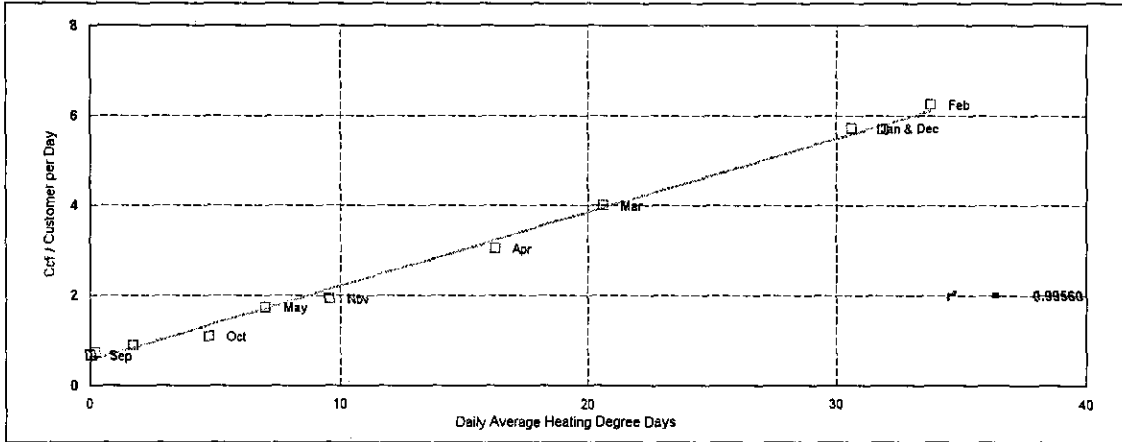
Large General Gas Service



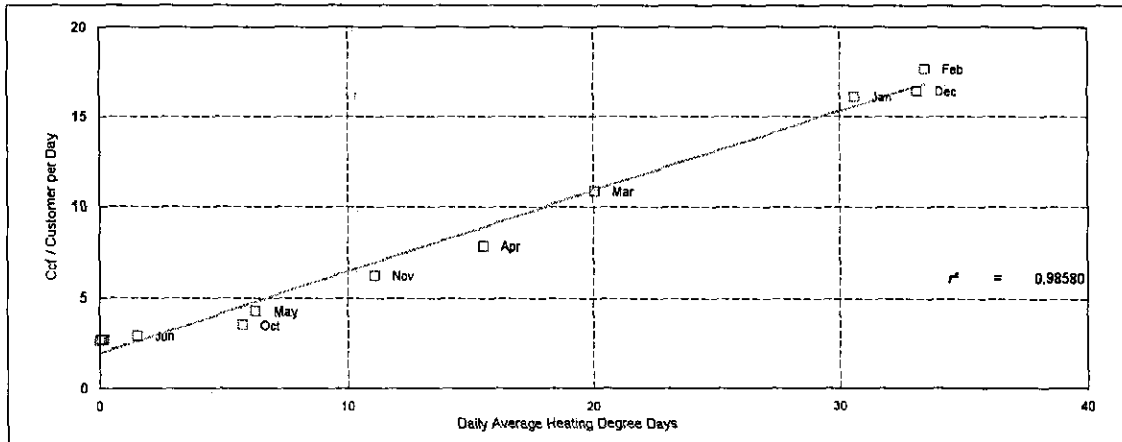
Plots of Billing Month Actual & Estimated Usage vs. Heating Degree Days

St. Joseph Geographic Region

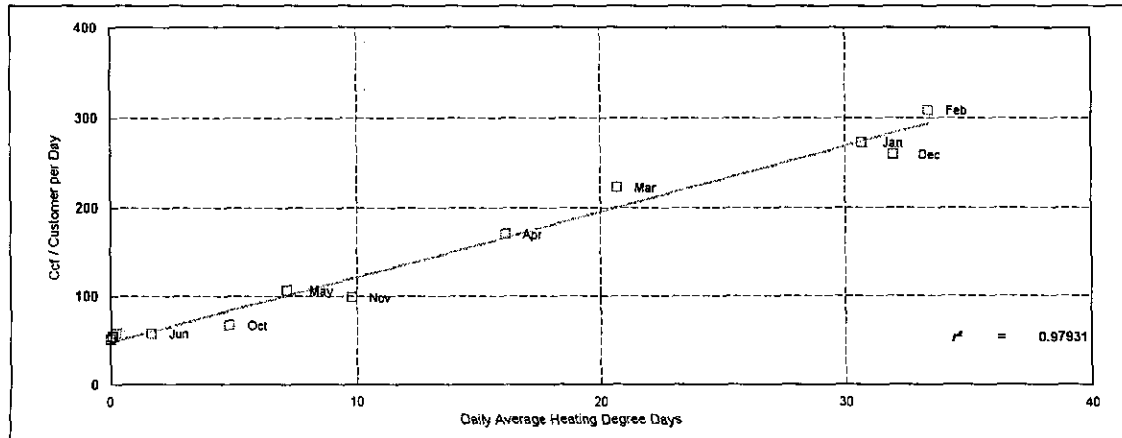
Residential Gas Service



Small General Gas Service



Large General Gas Service



Missouri Gas Energy
Case No. GR-2001-292

Weather Normalized Billing Month Usage in Ccf per Customer
For the Test Year of January 1, 2000 - December 31, 2000

Joplin Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 169.9457 | 427.5040 | 10,489.3427 |
| Feb | 155.7234 | 402.1027 | 10,179.6826 |
| Mar | 125.3781 | 311.4457 | 8,300.6787 |
| Apr | 76.4522 | 193.5072 | 5,594.3950 |
| May | 36.6808 | 106.0589 | 3,450.8658 |
| Jun | 22.3959 | 85.4573 | 1,996.4931 |
| Jul | 17.4557 | 77.7388 | 1,727.8981 |
| Aug | 16.4618 | 76.6059 | 1,593.8290 |
| Sep | 16.4003 | 75.5853 | 1,707.3171 |
| Oct | 20.4610 | 76.5241 | 1,689.6857 |
| Nov | 58.0679 | 159.6568 | 3,606.0037 |
| Dec | 115.6349 | 306.4122 | 6,826.7805 |
| Annual | 849.0754 | 2,455.8618 | 58,468.5242 |

Kansas City Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 200.5987 | 554.3216 | 10,911.0020 |
| Feb | 187.4069 | 526.3895 | 10,929.0183 |
| Mar | 144.3840 | 415.0059 | 8,638.0360 |
| Apr | 91.2433 | 255.0024 | 5,455.2399 |
| May | 50.3314 | 153.7134 | 3,081.2928 |
| Jun | 29.2282 | 108.2783 | 1,858.0390 |
| Jul | 20.7744 | 88.5560 | 1,345.4142 |
| Aug | 18.9802 | 85.0471 | 2,833.0837 |
| Sep | 20.2850 | 89.4705 | 3,162.8891 |
| Oct | 22.8982 | 87.7161 | 2,142.8519 |
| Nov | 64.6564 | 190.8237 | 3,768.4666 |
| Dec | 137.9060 | 380.0548 | 7,871.8157 |
| Annual | 997.3736 | 3,095.9531 | 64,411.4650 |

St. Joseph Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 221.1380 | 628.7505 | 10,489.3427 |
| Feb | 208.5251 | 583.1973 | 10,179.6826 |
| Mar | 160.0719 | 425.8486 | 8,300.6787 |
| Apr | 100.9242 | 256.4569 | 5,594.3950 |
| May | 58.3271 | 148.7088 | 3,450.8658 |
| Jun | 32.1520 | 102.7390 | 1,996.4931 |
| Jul | 22.5661 | 83.3380 | 1,727.8981 |
| Aug | 20.8652 | 81.1570 | 1,593.8290 |
| Sep | 21.6727 | 89.0511 | 1,707.3171 |
| Oct | 25.4579 | 80.0844 | 1,689.6857 |
| Nov | 71.7378 | 219.6441 | 3,606.0037 |
| Dec | 150.2646 | 435.4117 | 6,826.7805 |
| Annual | 1,106.4466 | 3,303.7138 | 58,468.5242 |

Missouri Gas Energy
Case No. GR-2001-292

Adjustment Volumes for Normal Weather
For the Test Year of January 1, 2000 - December 31, 2000

Joplin Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|-------|--------------------------------------|--|--|
| Jan | 1,783,450.10 | 750,730.58 | 142,741.83 |
| Feb | 514,789.78 | 231,417.87 | 39,078.24 |
| Mar | 2,047,669.14 | 855,904.81 | 157,747.04 |
| Apr | 396,374.21 | 166,454.80 | 28,886.90 |
| May | (178,118.83) | (74,441.47) | (7,581.56) |
| Jun | 39,551.39 | 14,263.75 | 632.68 |
| Jul | (44,673.97) | (14,373.92) | (3,484.99) |
| Aug | (316.32) | (142.28) | (21.09) |
| Sep | 23,297.03 | 7,873.61 | 848.84 |
| Oct | (382,938.93) | (143,704.22) | (34,575.70) |
| Nov | 280,901.90 | 107,824.42 | 33,030.92 |
| Dec | (2,001,226.98) | (845,595.23) | (148,091.18) |
| Total | 2,478,758.51 | 1,056,212.72 | 209,211.94 |

Kansas City Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|-------|--------------------------------------|--|--|
| Jan | 12,007,274.97 | 3,980,182.10 | 655,972.75 |
| Feb | 6,723,465.64 | 2,369,583.61 | 436,679.77 |
| Mar | 12,635,626.97 | 4,176,662.02 | 680,659.47 |
| Apr | 3,287,782.40 | 1,141,059.49 | 212,400.76 |
| May | 2,004,440.79 | 581,629.24 | 91,487.63 |
| Jun | 1,561,406.87 | 499,938.16 | 92,731.77 |
| Jul | (59,911.80) | (11,203.92) | 3.80 |
| Aug | 19,944.59 | 5,735.31 | 1,301.20 |
| Sep | 486,363.47 | 125,821.21 | 20,396.96 |
| Oct | (2,187,721.39) | (620,440.41) | (85,959.42) |
| Nov | 2,289,739.29 | 641,637.84 | 72,079.90 |
| Dec | (9,182,463.92) | (3,016,138.68) | (452,641.05) |
| Total | 29,585,947.88 | 9,874,465.98 | 1,725,113.55 |

St. Joseph Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|-------|--------------------------------------|--|--|
| Jan | 996,210.22 | 369,266.90 | 54,343.31 |
| Feb | 567,145.46 | 193,210.41 | 33,297.53 |
| Mar | 1,115,735.12 | 366,419.24 | 60,773.40 |
| Apr | 293,702.28 | 89,387.34 | 16,878.03 |
| May | 187,888.55 | 68,796.29 | 10,458.44 |
| Jun | 132,596.24 | 34,106.07 | 8,253.77 |
| Jul | (7,479.28) | (1,991.00) | (630.95) |
| Aug | 1,282.33 | 664.26 | 88.04 |
| Sep | 38,080.85 | 13,002.56 | 1,925.88 |
| Oct | (200,435.71) | (80,718.16) | (11,045.37) |
| Nov | 272,592.51 | 69,806.84 | 14,145.12 |
| Dec | (869,079.26) | (307,265.96) | (55,472.90) |
| Total | 2,528,239.30 | 814,684.77 | 133,014.28 |

Missouri Gas Energy
Case No. GR-2001-292

Weather Normalized Coincident Peak Day Demand in Ccf per Customer
For the Test Year of January 1, 2000 - December 31, 2000

Joplin Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 9.3046 | 22.5933 | 739.9415 |
| Feb | 8.1305 | 19.8694 | 654.9521 |
| Mar | 6.1232 | 15.2123 | 509.6476 |
| Apr | 4.2018 | 10.7546 | 370.5645 |
| May | 2.3590 | 6.4794 | 237.1755 |
| Jun | 0.7246 | 2.6875 | 118.8652 |
| Jul | 0.4362 | 2.0184 | 97.9869 |
| Aug | 0.4478 | 2.0454 | 98.8305 |
| Sep | 2.2003 | 6.1111 | 225.6819 |
| Oct | 3.7342 | 9.6698 | 336.7164 |
| Nov | 5.8988 | 14.6918 | 493.4090 |
| Dec | 8.3913 | 20.4743 | 673.8269 |
| Annual | 9.3046 | 22.5933 | 739.9415 |

Kansas City Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 10.3211 | 27.8391 | 558.2801 |
| Feb | 9.0394 | 24.5045 | 492.9155 |
| Mar | 6.9297 | 19.0153 | 385.3188 |
| Apr | 4.5156 | 12.7342 | 262.1990 |
| May | 2.6611 | 7.9088 | 167.6143 |
| Jun | 0.9796 | 3.5338 | 81.8565 |
| Jul | 0.5081 | 2.3070 | 57.8109 |
| Aug | 0.6200 | 2.5982 | 63.5179 |
| Sep | 2.3313 | 7.0509 | 150.7976 |
| Oct | 4.0486 | 11.5191 | 238.3816 |
| Nov | 6.4523 | 17.7730 | 360.9688 |
| Dec | 9.5542 | 25.8438 | 519.1679 |
| Annual | 10.3211 | 27.8391 | 558.2801 |

St. Joseph Geographic Region

| | Residential Gas Service Customers | Small General Gas Service Customers | Large General Gas Service Customers |
|--------|--------------------------------------|--|--|
| Jan | 11.3787 | 31.1560 | 531.3003 |
| Feb | 9.9678 | 27.3546 | 468.2782 |
| Mar | 7.6452 | 21.0970 | 364.5375 |
| Apr | 4.9876 | 13.9367 | 245.8300 |
| May | 2.9459 | 8.4359 | 154.6351 |
| Jun | 1.0948 | 3.4484 | 71.9507 |
| Jul | 0.5757 | 2.0500 | 48.7668 |
| Aug | 0.6989 | 2.3819 | 54.2693 |
| Sep | 2.5829 | 7.4579 | 138.4210 |
| Oct | 4.4735 | 12.5515 | 222.8662 |
| Nov | 7.1196 | 19.6809 | 341.0602 |
| Dec | 10.5344 | 28.8813 | 493.5898 |
| Annual | 11.3787 | 31.1560 | 531.3003 |