## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Summit Natural Gas of Missouri, Inc. and Brightspeed of Missouri LLC Concerning a Natural Gas Incident at Craig-Hurtt Funeral Home Garage in Mountain Grove, Missouri

File No. GS-2025-0197

## **STAFF'S STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (hereafter the "Staff" or Commission"), by and through counsel in response to the Commission's May 23, 2025, *Order Directing Status Report* states:

- 1. On January 6, 2025, Staff filed a *Motion to Open Case*, stating that Safety Engineering Staff ("Staff") had investigated this matter, and drafted an Initial Report that was attached to this motion. The motion requested that the Commission open a case for the purpose of accepting Staff's Initial Report, and that the Commission order SNGMO and Brightspeed to respond to Staff's Initial Report. The motion further requested authority from the Commission to allow Staff to submit an advisory notice in to wireline communication and video companies certificated or registered with the Commission; and approval for Staff to report the incident to the Missouri Attorney General's Office ("AGO") and provide a public copy of the investigation report to the AGO for purposes of further action by the AGO, if they so choose. A draft advisory notice was provided for Commission review as Appendix C.
- On January 8, 2025, the Commission opened Case No. GS-2025-0197, accepted Staff's Initial Report, and ordered SNGMO and Brightspeed to file a response no later than February 7, 2025. The Commission additionally authorized Staff to

submit an advisory notice the same as, or substantially similar to, Appendix C of Staff's motion to wireline communication and video companies certificated or registered with the Commission, and to provide a public copy of Staff's Initial Report to the AGO.

- 3. On February 7, 2025, SNGMO filed its Response to Staff's Initial Report.
- 4. As of June 11, 2025, Brightspeed has not yet responded. Staff has recently learned that due to a restructuring within Brightspeed, the individuals within Brightspeed who are now responsible for governmental affairs were not made aware of the January 8, 2025, Commission Order to respond. It is Staff's understanding that Brightspeed will be updating its contact information within EFIS, and intends to provide a response to *Staff's Initial Report*.
- 5. On May 23, 2025, the Commission ordered that no later than June 16, 2025, Staff shall file a status report on this matter, including whether it intends to file a complaint against SNGMO and/or Brightspeed. The report shall also indicate whether Staff requests any further action by the Commission regarding a response by Brightspeed to Staff's initial incident report.
- 6. Since the January 8, 2025, Commission Order was issued, Staff has: A. Provided a public copy of Staff's Initial Report to the AGO by email on January 21, 2025; B. submitted an advisory notice to wireline communication and video companies certificated or resisted with the Commission on January 27, 2025 (a copy of the advisory notice is attached to this status report), C. Reviewed SNGMO's February 7, 2025 Response to Staff's Initial Report, D. Continued to meet with and discuss the violations alleged in Staff's Initial Report with SNGMO, and E. Scheduled a follow-up Inspection of SNGMO's Distribution Integrity Management Program

- (DIMP) for the week of August 11, 2025.
- 7. Regarding whether it intends to file a complaint against SNGMO, Staff requests that the Commission grant Staff an extension until September 5, 2025, following its DIMP inspection scheduled for the week of August 11, 2025, to respond. Staff additionally requests that the Commission order SNGMO to provide documentation that it has completed the actions it listed in ATTACHMENT A of its February 7 2025 Response to Staff's Initial Report under the heading "SNGMO'S RESPONSE TO STAFF RECOMMENDATIONS" for items numbered 1-5, so that Staff can verify that these recommendations have been addressed.
- 8. Regarding Staff requests any further action by the Commission regarding a response by Brightspeed to *Staff's Initial Report*, Staff requests that the Commission issue a new order to Brightspeed to respond by no later than July 1, 2025, and include the following individual on the service list:

Mr. Rod Mischke
Governmental Affairs and Public Policy Director
Rod.mischke@brightspeed.com
319 Madison Street
Jefferson City, Missouri 65101

9. Regarding whether it intends to file a complaint against Brightspeed, Staff requests that the Commission grant Staff an extension until September 5, 2025, in order to allow Brightspeed time to respond to Staff's Initial Report, and for Staff to review the response.

WHEREFORE, for the above-stated reasons, Staff respectfully requests the Commission grant Staff an extension until no later than September 5, 2025, to respond as to whether it intends to file a complaint against SNGMO or Brightspeed, to order SNGMO to provide documentation that it has taken the actions described in its

February 7, 2025, Response to Staff's Initial Report to address Staff Recommendations 1-5, to order Brightspeed to respond to *Staff's Initial Report by no later than July 1, 2025*, and to grant such other and further relief as the Commission considers just and reasonable under the circumstances.

Respectfully submitted,

## /s/ J. Scott Stacev

J. Scott Stacey
Deputy Counsel
Missouri Bar No. 59027
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
573-522-6279
573-751-9285 (Fax)
scott.stacey@psc.mo.gov

ATTORNEY FOR STAFF OF THE PUBLIC SERVICE COMMISSION

## **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been transmitted by electronic mail to counsel of record on this 13<sup>th</sup> day of June, 2025.

/s/ J. Scott Stacey