

**EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST**

P.S.C. MO. No. 1 2nd Revised Sheet No. R-108  
Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-108  
For Missouri Retail Service Area

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**RULES AND REGULATIONS  
ELECTRIC**

RESERVED FOR FUTURE USE

**Deleted: 15.20 EVERGY FAST TRACK PROGRAM**  
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**PURPOSE:**¶  
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The Evergy Fast Track HVAC Replace on Fail program is designed to offer immediate solutions for HVAC systems requiring quick replacement while also educating customers on comprehensive energy efficiency upgrades for the future, ultimately reducing utility costs and enhancing energy efficiency.¶  
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**AVAILABILITY:**  
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This offer is available for participation for customers who are receiving services under any generally available Missouri residential rates and reside in a single-family building. Single Family dwellings are defined as two (2) or fewer units.¶  
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**BUDGET:** ...

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EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST

P.S.C. MO. No. 1 1st Revised Sheet No. R-108.1

Canceling P.S.C. MO. No. \_\_\_\_\_ Original Sheet No. R-108.1

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**Step 3: Confirm Enrollment:** Contractor informs the customer that initial documentation is complete and retrieves the device. Contractor enters the customer tracking number shown on the device to confirm successful enrollment and informs the customer that they will receive their offer in about 10-15 minutes.

**Step 4: Review the Offer:** Once the FastTrack HVAC offer is ready, the contractor uses the tablet to review the offer with the customer, showing the true cost of ownership, applicable rebates, upfront utility payments, and the required customer co-pay. The offer also includes the tariff term and fixed monthly tariff charge.

**Participation Requirements:**

**Location Ownership:** If the participant is not the owner of the location, the owner must sign an Owner Agreement. The owner must agree to have a Property Notice attached to their property records.

**Notice:** If the signature of the successor customer renting the location is not obtained on the Property Notice form, or if the purchaser in jurisdictions where the company cannot attach the Property Notice to property records does not receive notice, it will be considered as the owner's acceptance of consequential damages. This also grants permission for the tenant or purchaser to terminate their lease or sales agreement without penalty. Also, the customer can pay off the remaining balance including cost of upgrades and the Company's cost of capital remaining due.

**Energy History:** The customer authorizes the use of energy usage history by the Program Administrator to true up its energy analysis and determine qualifying recommendations.

**Energy Efficiency Plans:**

The company will have its Program Administrator conduct a cost analysis and develop an Energy Efficiency Plan, outlining recommended upgrades to enhance energy efficiency and reduce utility costs. This report will be provided to the customer at no cost, aiming to incentivize and educate them on the suggested energy efficiency improvements.

**Incentive Payment:** The Company will offer incentives currently available for an eligible residential Measure as defined in the Company's MEEIA 4 Demand-Side Plan.

**Co-Pay Option:** If a project is not cost-effective, customers may agree to pay the portion of a project's cost that prevents it from qualifying for the Program as an upfront payment to the contractor. The Company will assume no responsibility for such upfront payments to the contractor. Co-payments will be applied after applying relevant incentive payments.

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P.S.C. MO. No. 1 1st Revised Sheet No. R-108.2

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**Service Charge**¶

The company will recover the costs for its investment including any fees as allowed in this tariff through a monthly Service Charge assigned to the location where upgrades are installed and paid by the Participant or successor customer occupying that location until all Company costs have been recovered. The Service Charge will also be set for a duration not to exceed 15 years. The Service Charge and duration of payments will be included in the Efficiency Upgrade Agreement. ¶

<#>**Cost Recovery:** No sooner than 45 days after approval by the Company or its Program Administrator, the Participant shall be billed the monthly Service Charge as determined by the Company. The Company will bill and collect Service Charges until cost recovery is complete.¶

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<#>**Eligible Upgrades:** All upgrades must have Energy Star certification, if applicable, the Program Administrator may seek to negotiate with contractors or upgrade suppliers extended warranties to minimize the risk of upgrade failure on behalf of customers. ¶

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<#>**Ownership of Upgrades:** During the duration that Service Charges are billed to customers at locations where upgrades have been installed, the Company will retain ownership of the installed upgrades. Upon completion of the cost recovery, ownership will be transferred to the location's owner. ¶

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<#>**Maintenance of Upgrades:** Participating customers and owner of the location (if the participant is not the owner) shall keep the installed upgrades in place, in working order, and maintained per manufacturer's instructions during the duration of the cost recovery. Participating customers shall report the failure of the installed upgrades to the Program Administrator or Company as soon as possible. If an upgrade fails, the Company is responsible for determining its cause and for repairing the equipment in a timely manner. If the owner, customer, or occupants caused the damage to the installed upgrades, they will reimburse the Company for the expenses incurred.¶

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<#>**Termination of Service Charge:** Once the utility's cost for the upgrades at a location have been recovered, including its cost of capital, the cost paid to the contractor to perform the work, costs for any repairs made to the upgrades, the monthly service charge shall no longer be billed. ¶

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<#>**Vacancy:** If a location at which upgrades have been installed becomes vacant for any reason and electric service is disconnected, the Service Charge will be suspended until a successor customer takes occupancy. If the owner maintains electric service at the location, the owner will be billed the Service Charge as part of any charges it incurs while electric service is turned on.¶

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<#>**Extension of Program Charge:** If the monthly service charge is reduced or suspended for any reason, once repairs have been successfully effected or service reconnected, the number of total monthly payments shall be extended until the total collected through the Service Charge is equal to the Company's cost for installation, including costs associated with repairs, deferred payments, and missed payments as long as the current occupant is still benefiting from the upgrades. ¶

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P.S.C. MO. No. 1 1st Revised Sheet No. R-108.3  
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<#>Tied to the Location: Until cost recovery for upgrades at a location is complete for the upgrades fail, the terms of this tariff shall be binding on metered structure or facility and any future customer who shall receive service at that location. ¶  
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<#>Disconnection for Nonpayment: As a charge paid in furtherance of an approved energy efficiency program, the Company may disconnect the metered structure for non-payment of the Service Charge under the same provisions as for any other electric service.¶  
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<#>Non-Payment: Costs associated with participants who have fallen into non-pay status before complete recovery of equipment costs have been received will be recovered as a MEEIA program cost. ¶  
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<#>Repairs: Should at any future time during the billing of the Service Charge the Company determines that the installed upgrades are no longer functioning as intended, and that the occupant or building owner as applicable did not damage or fail to maintain the installed upgrades, the Company shall reduce or suspend the Service Charge until such time as the Company and/or its Program Partner can repair the upgrades. If the upgrades cannot be repaired or replaced cost effectively, the Company will waive the remaining Service Charges. If the Company determines the occupant or owner of the location as applicable, damaged or failed to maintain the upgrades in place, it will seek to recover all costs associated with the installation, including any fees, incentives paid to lower Project costs, and legal fees. The Service Charge will continue until the Company's cost recovery is complete, as long as the upgrades continue to function. The Company will not guarantee perfect operation of installed upgrades in every circumstance, and any suspension or waiver of unbilled Service Charges shall not entitle the Participant or owner to any refund or cancellation of previously billed Service Charges.¶  
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Eligible Incentives directly paid to customers and Measures, along with program Terms and Conditions can be found at [www.evergy.com](http://www.evergy.com). ¶  
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**EVALUATION:**¶  
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The Missouri Public Service Commission will hire a third-party evaluator to perform the Evaluation, Measurement, and Verification (EM&V) of the program.¶  
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