

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,

Complainant

V.

Missouri-American Water Company,

Respondent

**File No. WC-2020-0407**

## ORDER SETTING PREHEARING CONFERENCE

Issue Date: August 7, 2020

Effective Date: August 7, 2020

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). MAWC filed its answer on July 23, 2020, and the Commission's Staff has been ordered to file a report no later than August 20, 2020.

The Commission will set a prehearing conference to discuss a hearing date, other procedural issues and the possibility of settlement before hearing. The conference will be conducted by telephone.

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear at a prehearing conference at **10:15 a.m. August 27, 2020**. Failure to appear at the conference without being excused may result in dismissal of the complaint and/or dismissal of a party, as permitted by Commission Rule 20 CSR 4240-2.090(5).
2. The prehearing conference will be conducted by telephone conference call, also accessible by Webex. Those who wish to participate in the prehearing conference

by telephone may dial, toll-free, 1 (855) 718-6621 and enter access code **133 083 7042**, followed by #, at the time of the conference. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.

3. In addition, the Webex link will be distributed by email to all parties.
4. The Commission's data center shall mail a copy of this order to Complainant by U.S. mail addressed to Complainant's address of record.
5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink that reads "Morris L. Woodruff". The signature is fluid and cursive.

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 7th day of August, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 7<sup>th</sup> day of August, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 7, 2020**

**File/Case No. WC-2020-0407**

**Missouri Public Service  
Commission**

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**Claude Scott**

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**Missouri Public Service  
Commission**

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**Missouri-American Water  
Company**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.