

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Louis DeFeo,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. WC-2021-0075</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

## ORDER EXTENDING DEADLINE

Issue Date: November 3, 2020

Effective Date: November 3, 2020

On September 18, 2020,<sup>1</sup> Louis DeFeo (Complainant) filed a complaint with the Missouri Public Service Commission against Missouri-American Water Company (Company). On September 18, the Commission issued its Notice of Small Formal Complaint and Order Directing Staff to Investigate and File a Report. This order directed the Commission Staff (Staff) to conduct an investigation and file a report no later than November 2, On November 2, The Staff filed a Motion for Extension of Time, stating it was working to independently verify information Complainant had provided and needed more time to complete its investigation. The Staff requested the deadline for its recommendation be extended to December 2. The Commission will grant the request.

### THE COMMISSION ORDERS THAT:

1. The Staff's Motion for Extension of Time is granted.
2. The Staff shall file its recommendation no later than December 2, 2020.
3. This order shall be effective when issued.

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<sup>1</sup> All date references will be to 2020 unless otherwise indicate.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Paul T. Graham, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of November, 2020.

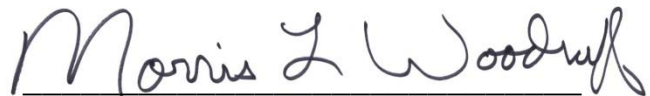
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3<sup>rd</sup> day of November, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 3, 2020**

**File/Case No. WC-2021-0075**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@psc.mo.gov

**Louis DeFeo Law**

Louis DeFeo  
1700 Green Berry Rd.  
Jefferson City, MO 65101  
ldefeolaw@socket.net

**Missouri Public Service  
Commission**

Casi Aslin  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
casi.aslin@psc.mo.gov

**Missouri-American Water  
Company**

Jennifer L Hernandez  
312 E. Capitol Avenue  
PO Box 456  
Jefferson City, MO 65102  
jhernandez@brydonlaw.com

**Missouri-American Water  
Company**

Timothy W Luft  
727 Craig Road  
St. Louis, MO 63141  
Timothy.Luft@amwater.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.