

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

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**File No. WC-2020-0407**

## ORDER CONTINUING HEARING AND DIRECTING FILING

Issue Date: November 10, 2020

Effective Date: November 10, 2020

An evidentiary hearing is scheduled in this matter on November 19, 2020, by telephone conference call, also accessible by Webex. Because of changes in the Commission's hearing calendar, the Commission will continue the November 19, 2020, hearing in this matter to another date.

The Commission will suspend the procedural schedule and direct the parties to propose available dates for hearing. The parties' proposed hearing dates shall include the period from December 14, 2020, through January 2021.

### THE COMMISSION ORDERS THAT:

1. The procedural schedule is suspended.
2. The hearing scheduled for November 19, 2020, is continued until further order.
3. No later than November 30, 2020, the parties shall propose available dates for hearing, as provided above.

4. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.

5. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 10th day of November, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 10<sup>th</sup> day of November, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**November 10, 2020**

**File/Case No. WC-2020-0407**

**Missouri Public Service  
Commission**

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**Claude Scott**

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**Missouri Public Service  
Commission**

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**Missouri-American Water  
Company**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.