

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

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**File No. WC-2020-0407**

## ORDER SETTING DISCOVERY CONFERENCE

Issue Date: December 2, 2020

Effective Date: December 2, 2020

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). An evidentiary hearing was scheduled in this matter on November 19, 2020. On November 10, 2020, the Commission continued the hearing because of changes required in the Commission's hearing schedule. The Commission is in the process of rescheduling the hearing based on the date proposed by Staff and MAWC on November 30, 2020.

On November 16, 2020, Mr. Scott filed a document entitled "Motion to Dismiss Respondent's Monetary Claim." Mr. Scott's pleading alleges that MAWC failed to respond to a request for billing and payment records. Because Mr. Scott's pleading alleges a discovery dispute, the Commission will schedule a discovery conference to allow the parties to discuss the dispute with the presiding officer, as allowed by Commission Rule 20 CSR 4240-2.090(8).

**THE COMMISSION ORDERS THAT:**

1. The parties shall appear for a discovery conference at 9:15 a.m. Monday, December 14, 2020, to be conducted by telephone conference call, also accessible by Webex.
2. The parties shall appear at the discovery conference by dialing, toll-free, 1 (855) 718-6621 and entering access code **177 524 1214**, followed by #, at the time of the conference. Any party who is unable to connect via the toll-free number may dial 1 (650) 479-3207 and enter the access code above, followed by #, at the time of the conference.
3. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 2nd day of December, 2020.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2<sup>nd</sup> day of December, 2020.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

***December 3, 2020***

**File/Case No. WC-2020-0407**

**Missouri Public Service  
Commission**

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**Claude Scott**

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**Missouri Public Service  
Commission**

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**Missouri-American Water  
Company**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.