

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of City Utilities of Springfield, Missouri     )  
Concerning a Natural Gas Pipeline Incident in the         )  
Vicinity of South Charleston Avenue and East             )  
Republic Road in Springfield, Missouri                     )

**File No. GS-2024-0024**

**STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and in response to the Commission's July 16, 2025, *Order Directing Status Report*, states as follows:

1. On July 31, 2023, Commission Staff ("Staff") filed a *Motion to Establish a Case* requesting the Commission open a file for investigation of a natural gas pipeline incident in Springfield, Missouri describing an incident that occurred on July 17, 2023, in an area served by the municipal gas system of City Utilities of Springfield ("CU").

2. On August 10, 2023, the Commission granted Staff's *Motion* and ordered Staff to file a report regarding the incident or a report on the status of its investigation no later than February 6, 2024.

3. On February 5, 2024, Staff filed its *Status Report* stating that Staff continues conducting discovery in this matter, and that CU had not yet completed its failure investigation. Staff requested additional time for Staff to submit its investigative report and requested a due date of no later than April 8, 2024, to file a report regarding its investigation, or a report on the progress of Staff's investigation. The Commission granted that request and extended the filing deadline to file Staff's report until April 8, 2024.

4. The Commission granted four more extensions to Staff to file its report regarding the July 17, 2023, incident or a status report, the last one being entered on

October 22, 2024, and requiring the investigative or status report to be filed no later than December 11, 2024.

5. On September 27, 2024, CU provided a copy of its completed failure investigation results to Staff.

6. On December 11, 2024, Staff filed its *Gas Incident Report* (“Report”) with the Commission in this matter. Based on its investigation, Staff’s found sufficient facts to assert three violations of Commission rules. It also made 11 recommendations for actions to be taken by CU. In its December 11, 2024, submission of the Report, Staff stated that it intended to follow-up the Report’s filing with a Complaint against CU, identifying and addressing violations of Commission pipeline safety rules.

7. On March 11, 2025, the Commission again ordered Staff to file a status report relating to this case, including whether it intends to file a complaint against CU no later than March 25, 2025.

8. Between the filing of Staff’s Report and the date of filing this Status Report, the parties exchanged correspondence and met in person in an attempt to resolve and narrow the issues raised in the Report and answer questions CU had relative to the Report.

9. As a result of its investigation and resulting findings, and following the discussions mentioned above with CU, Staff filed a Complaint against CU which contained Staff recommendations in addition to identifying and addressing violations of Commission pipeline safety rules in Case No. GC-2025-0273 on April 7, 2025.

10. On July 29, 2025, CU and Staff filed a non-unanimous Stipulation and Agreement (Agreement) in Case No. GC-2025-0273, in which the parties have reached an agreement and the complaint has been resolved.

11. On August 13, 2025, the Commission entered an Order Approving Stipulation and Agreement in Case No. GC-2025-0273, approving the Agreement entered by the parties in that case and ordering them to comply with its terms.

12. As a result of the Commission's Order in GC-2025-0273, dated August 13, 2025, Staff considers its investigation into the matters arising to this docket to be final, and no further action is required.

**WHEREFORE**, Staff files this Status Report for the Commission's information and consideration. Staff considers its investigation to be final, will take no further action on the matter, and requests the Commission close this case.

Respectfully submitted,

**/s/ Carolyn H. Kerr**

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### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, prepaid to all counsel of record on this 14<sup>th</sup> day of August, 2025.

**/s/ Carolyn H. Kerr**