

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,

Complainant

v.

Missouri-American Water Company,

Respondent

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) **File No. WC-2020-0407**
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NOTICE OF HEARING AND ORDER RESUMING PROCEDURAL SCHEDULE

Issue Date: December 21, 2020

Effective Date: December 21, 2020

On June 22, 2020, Claude Scott filed a complaint with the Commission against Missouri-American Water Company (MAWC). An evidentiary hearing was set for November 19, 2020. On November 10, 2020, the Commission continued the hearing and suspended the procedural schedule. The Commission directed the parties to propose hearing dates for a hearing to be conducted by telephone conference call. After the parties met at a discovery conference, the parties on December 15 proposed evidentiary hearing dates, including January 15, 2021.

The Commission will establish the time and date for evidentiary hearing and reinstate deadlines under the procedural schedule, which provides for exchange of exhibits between the parties before the hearing. Deadlines for any briefs to be filed after hearing will be established at hearing in consultation with the parties.

In addition, because the procedural schedule was suspended on November 10, the Commission will set a deadline for any response to Staff's *Supplemental Staff Report*, filed on November 6, 2020.

THE COMMISSION ORDERS THAT:

1. Any response to Staff's *Supplemental Staff Report*, filed on November 6, 2020, shall be filed no later than January 4, 2021.

2. The procedural schedule in this case will now resume and the following deadlines are established:

- Deadline to exchange documents and file exhibit disclosures in EFIS January 8, 2021
- Evidentiary hearing January 15, 2021

3. Documents included in filings in this case in EFIS may be identified by reference during the hearing to be offered as exhibits.

4. Exchange of documents and filing of an exhibit disclosure under this order does not constitute admission to the record. Proposed exhibits must be referenced during the evidentiary hearing to be offered on the record and are subject to evidentiary rulings by the presiding officer.

MR. SCOTT'S EXHIBIT DISCLOSURE

5. No later than January 8, 2021, Mr. Scott shall file in EFIS, as a single, page-numbered submission, copies of all documents he intends to use at an evidentiary hearing in this matter that are not already included in filings in this case (Complainant's exhibit disclosure). Mr. Scott's filing shall be designated confidential. Mr. Scott may make such a filing directly through EFIS, or by mail to:

Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Submission by mail must be received by no later than January 8, 2021.

6. Commission Staff who receive a submission from Complainant, as described above, shall assist in completing the confidential EFIS filing in this case, which will be accessible to all other parties.

MAWC'S AND STAFF'S EXHIBIT DISCLOSURES

7. No later than January 8, 2021, MAWC shall file in EFIS, as a single, page-numbered submission, copies of all documents MAWC intends to offer as exhibits in an evidentiary hearing in this matter that are not already included in any filing in this case (MAWC's exhibit disclosure). MAWC's filing shall be designated confidential as appropriate.

8. No later than January 11, 2021, MAWC shall file in EFIS a statement of MAWC's efforts to deliver a copy of MAWC's exhibit disclosure by U.S. Mail and/or courier service to Mr. Scott's address of record by no later than January 8, 2021. Such a filing shall include a confirmation of delivery, if available.

9. No later than January 8, 2021, Staff shall file in EFIS, as a single page-numbered submission, copies of all documents Staff intends to offer as exhibits in an evidentiary hearing in this matter that are not already included in any filing in this case (Staff's exhibit disclosure). Staff's filing shall be designated confidential as appropriate.

10. No later than January 11, 2021, Staff shall file in EFIS a statement of Staff's efforts to deliver a copy of Staff's exhibit disclosure by U.S. Mail and/or courier service to Mr. Scott's address of record by no later than January 8, 2021. Such a filing shall include a confirmation of delivery, if available.

11. The purpose of the filing of such exhibit disclosures is to provide secure files that can be consulted by the Commission and the parties for the purpose of disclosing

exhibits and conducting a hearing. Delivery of paper copies of such disclosures to Mr. Scott is intended to facilitate Mr. Scott's participation in the hearing. **As such, Mr. Scott shall anticipate and accept such deliveries from MAWC and Staff.**

EVIDENTIARY HEARING

12. An evidentiary hearing shall be held on **January 15, 2021**, via telephone and/or video conference. The hearing shall begin at **9:15 a.m.** All parties shall appear.

13. The parties shall appear at the hearing by telephone or video conference, which can be accessed by dialing, toll-free, 1 (855) 718-6621 and entering access code **177 228 6380**, followed by #, at the appropriate time. Any individual who is unable to connect via the toll-free number may dial 1 (650) 469-3207 and enter the access code above, followed by #, at the appropriate time.

14. In addition, the Webex link will be distributed by email to all parties.

15. Those who require additional accommodations to participate in this hearing may call the Public Service Commission's hotline, before the hearing, at 1 (800) 392-4211 (voice) or Relay Missouri at 711.

16. The Commission's data center shall mail a copy of this order to Complainant by U.S. Mail addressed to Complainant's address of record.

17. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Jana C. Jacobs, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,
on this 21st day of December, 2020.


STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 21st day of December, 2020.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 21, 2020

File/Case No. WC-2020-0407

**Missouri Public Service
Commission**

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**Missouri-American Water
Company**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.