

EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST

P.S.C. MO. No. 1 3rd Revised Sheet No. R-18
Canceling P.S.C. MO. No. 1 2nd Original Sheet No. R-18
For Missouri Retail Service Area

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RULES AND REGULATIONS
ELECTRIC

2.06 Cold Weather Rule (Continued):

D. The Company will not make oral representations of service termination for nonpayment when termination would occur on a known "no-cut" day as governed by the temperature moratorium.

E. Weather Provisions. Discontinuance of electric service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where electricity is used as the source of space heating or to control or operate the only space heating equipment at the residence is prohibited as follows:

- (1) On any day when the National Weather Service local forecast between 6:00 a.m. to 9:00 p.m., for the following seventy-two (72) hours predicts that the temperature will drop below thirty-two degrees Fahrenheit (32°F); or
- (2) On any day when Company personnel will not be available to reconnect electric service during the immediately succeeding day(s) (Period of Unavailability) and the National Weather Service local forecast between 6:00 a.m. and 9:00 p.m. predicts that the temperature during the Period of Unavailability will drop below thirty-two degrees Fahrenheit (32°F); or
- (3) From November 1 through March 31, for any registered low income elderly or low income disabled customer (as defined in this Rule), provided that such customer has entered into a Cold Weather Rule payment plan, made the initial payment required by Section J of this Rule and has made and continues to make payments during the effective period of this Rule that are at a minimum the lesser of fifty percent (50%) of:
 - (a) The actual bill for usage in that billing period; or
 - (b) The average payment amount agreed to in the Cold Weather Rule payment plan. Such reductions in payment amounts may be recovered by adjusting the customer's subsequent average payment amounts for the months following March 31.
- (4) Nothing in this Section shall prohibit Company from establishing a higher temperature threshold below which it will not discontinue electric service.

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Issued: August 20, 2025 Effective: September 19, 2025
Issued by: Darrin R. Ives, Vice President 1200 Main, Kansas City, MO 64105

Deleted: November 23, 2020

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EVERGY MISSOURI WEST, INC. d/b/a EVERGY MISSOURI WEST

P.S.C. MO. No. 1 3rd **Revised Sheet No.** R-20
Canceling P.S.C. MO. No. 1 2nd **Revised Sheet No.** R-20
For Missouri Retail Service Area

**RULES AND REGULATIONS
ELECTRIC**

2.07 Hot Weather Rule

From June 1 through September 30 Discontinuance of electric service to all residential users, including all residential tenants of apartment buildings, for nonpayment of bills where electricity is used as the source of cooling or to control or operate the only cooling equipment at the residence is prohibited as follows:

- (1) On any day when the National Weather Service local forecast between 6:00 a.m. to 9:00 p.m., for the following seventy-two (72) hours predicts that the temperature shall rise above ninety-five degrees Fahrenheit (95°-F) or that the heat index shall rise above one hundred five degrees Fahrenheit (105°-F); or
- (2) On any day when Company personnel will not be available to reconnect electric service during the immediately succeeding day(s) (Period of Unavailability) and the National Weather Service local forecast between 6:00 a.m. and 9:00 p.m. predicts that the temperature during the Period of Unavailability shall rise above ninety-five degrees Fahrenheit (95°-F) or that the heat index shall rise above one hundred five degrees Fahrenheit (105°-F).

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Canceling P.S.C. MO. No. 1 1st Revised Sheet No. R-20 ¶
For Missouri Retail Service Area¶

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2.07 Charge for Reconnection or Collection¶
¶ A. If electric service is discontinued for violation of any of the terms or conditions of any service agreement or on account of a delinquent service bill, a charge shall be made to the customer whose service was discontinued to cover the cost of reconnecting service before electric service will be resumed. This Reconnection Charge shall be assessed to the customer per Section 12 of these Rules.¶
¶ B. When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge shall be assessed to the customer per Section 12 of these Rules. ¶
¶ C. Charges in this Section do not cover any extension that may be necessary to provide customer service. Charges for and conditions of extending electric service are included in Section 12 of these Rules.¶
¶ 2.08 Temporary Service¶
¶ A. Applications for temporary service will be reviewed by Company, as received, and considered as a special contract subject to the applicable rates, rules, regulations, terms, conditions, and orders of all governmental authorities having jurisdiction. Such temporary service shall also be subject to the Rules of Company on file with the Commission.¶

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