

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of)
Convergence Solutions, Inc.'s Registration) **Case No. DD-2026-0042**
to Provide Interconnected Voice Over)
Internet Protocol Service)

ORDER CANCELLING REGISTRATION

Issue Date: August 27, 2025

Effective Date: September 6, 2025

On August 15, 2025, Convergence Solutions, Inc. filed a letter notifying the Commission that it no longer wished to retain its registration to provide Interconnected Voice over Internet Protocol (VoIP) services in Missouri. The letter stated that Convergence Solutions no longer has customers in the state of Missouri, and requested the cancellation to be effective July 1, 2025. The Commission granted Convergence Solutions its VoIP registration in Case No. DA-2024-0051.

Commission Rule 20 CSR 4240-28.011(3) permits a company to cancel a certificate of service authority or registration by filing a letter signed by the company's official that identifies when and which certificate, registration, and any applicable tariff to cancel. Based on the request of Convergence Solutions, the Commission finds that the VoIP registration granted to it shall be canceled.

THE COMMISSION ORDERS THAT:

1. The registration to provide Interconnected Voice over Internet Protocol services, granted to Convergence Solutions, Inc. in Case Number DA-2024-0051, is cancelled.
2. This order shall become effective on September 6, 2025.

3. This case shall be closed on September 7, 2025.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

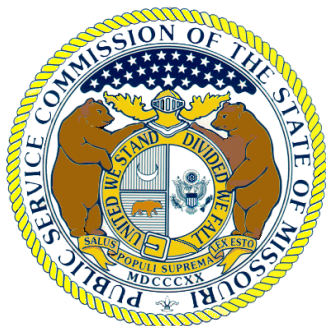
Dated at Jefferson City, Missouri,
on this 27th day of August, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27th day of August 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 27, 2025

File/Case No. DD-2026-0042

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

Convergence Solutions, Inc.

Legal Department
707 17th Ave.
Longmont, CO 80501
csiaccounting@convergence-
solutions.com

MO PSC Staff

Mark Johnson
200 Madison Street
Jefferson City, MO 65101
mark.johnson@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.