

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water)
Company's Request for Authority to)
Implement General Rate Increase for)
Water and Sewer Service Provided in)
Missouri Service Areas)

File No. WR-2020-0344

ORDER DIRECTING FILING

Issue Date: January 14, 2021

Effective Date: January 14, 2021

On December 2, 2020, the Commission issued an order setting eight virtual local public hearings and directing Missouri-American Water Company to send notice to its customers about the hearings. So that the Commission is aware of the information customers received, Missouri-American is directed to file copies of the notice language that it sent to its customers.

THE COMMISSION ORDERS THAT:

1. Missouri-American Water Company shall file copies of the local public hearing notice language that it sent to its customers no later than January 19, 2021.
2. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Nancy Dippell, Senior Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 14th day of January, 2021.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this day of 14th January, 2021.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 14, 2021

File/Case No. WR-2020-0344

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

A handwritten signature in dark ink, reading "Morris L. Woodruff". The signature is written in a cursive, flowing style. The first name "Morris" is written with a large, stylized 'M'. The last name "Woodruff" is written with a large, stylized 'W' and a trailing flourish.

**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.