

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of )  
ConnectMe, LLC Registration to Provide ) **Case No. DD-2026-0023**  
Interconnected Voice Over Protocol Service )

## ORDER CANCELING AUTHORITY

Issue Date: October 15, 2025

Effective Date: November 14, 2025

On July 22, 2025, the Staff of the Commission (Staff) filed a motion requesting the Commission cancel the registration to provide interconnected voice over internet protocol (IVoIP) services for ConnectMe, LLC (ConnectMe). The Commission granted ConnectMe a registration to provide IVoIP services in Case No. DA-2016-0004.

On August 1, 2025, Cloudi Communications Inc., (Cloudi) a successor in interest to ConnectMe, responded. Cloudi asked the Commission to not cancel ConnectMe's registration.

Cloudi acquired ConnectMe's assets and customers in 2022, and Cloudi has also requested IVoIP registration in Case No. DA-2026-0032. The Commission has since granted ConnectMe IVoIP registration in Case No. DA-2026-0032.

The Commission set a deadline for parties to state whether the Commission can now cancel ConnectMe's registration. Staff and Cloudi filed a Joint Response to Order on October 14, 2025. The Joint Response states that the Commission may cancel ConnectMe's registration.

The Commission has the authority to cancel a company's authority pursuant to Section 392.410.5, RSMo, which states, in part, "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected." Based on the pleadings, the Commission finds that the registration granted to ConnectMe shall be canceled.

**THE COMMISSION ORDERS THAT:**

1. The registration to provide interconnected voice over internet protocol service granted to ConnectMe in Case No. DA-2016-0004 is canceled.
2. This order shall become effective on November 14, 2025.
3. This case may be closed on November 15, 2025.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell  
Secretary

Ronald D. Pridgin, Deputy Chief  
Regulatory Law Judge,  
by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

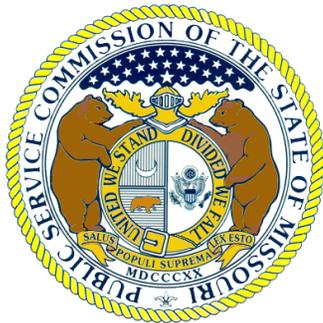
Dated at Jefferson City, Missouri  
on this 15<sup>th</sup> day of October, 2025.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15<sup>th</sup> day of October 2025.**



*Nancy Dippell*  
\_\_\_\_\_  
**Nancy Dippell**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**October 15, 2025**

**File/Case No. DD-2026-0023**

**MO PSC Staff**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel  
(OPC)**

Marc Poston  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@opc.mo.gov

**ConnectMe, LLC**

Legal Department  
198 Route 9, Suite 105  
Manapalan, NJ 07726-3073

**MO PSC Staff**

Mark Johnson  
200 Madison Street  
Jefferson City, MO 65101  
mark.johnson@psc.mo.gov

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Nancy Dippell  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.