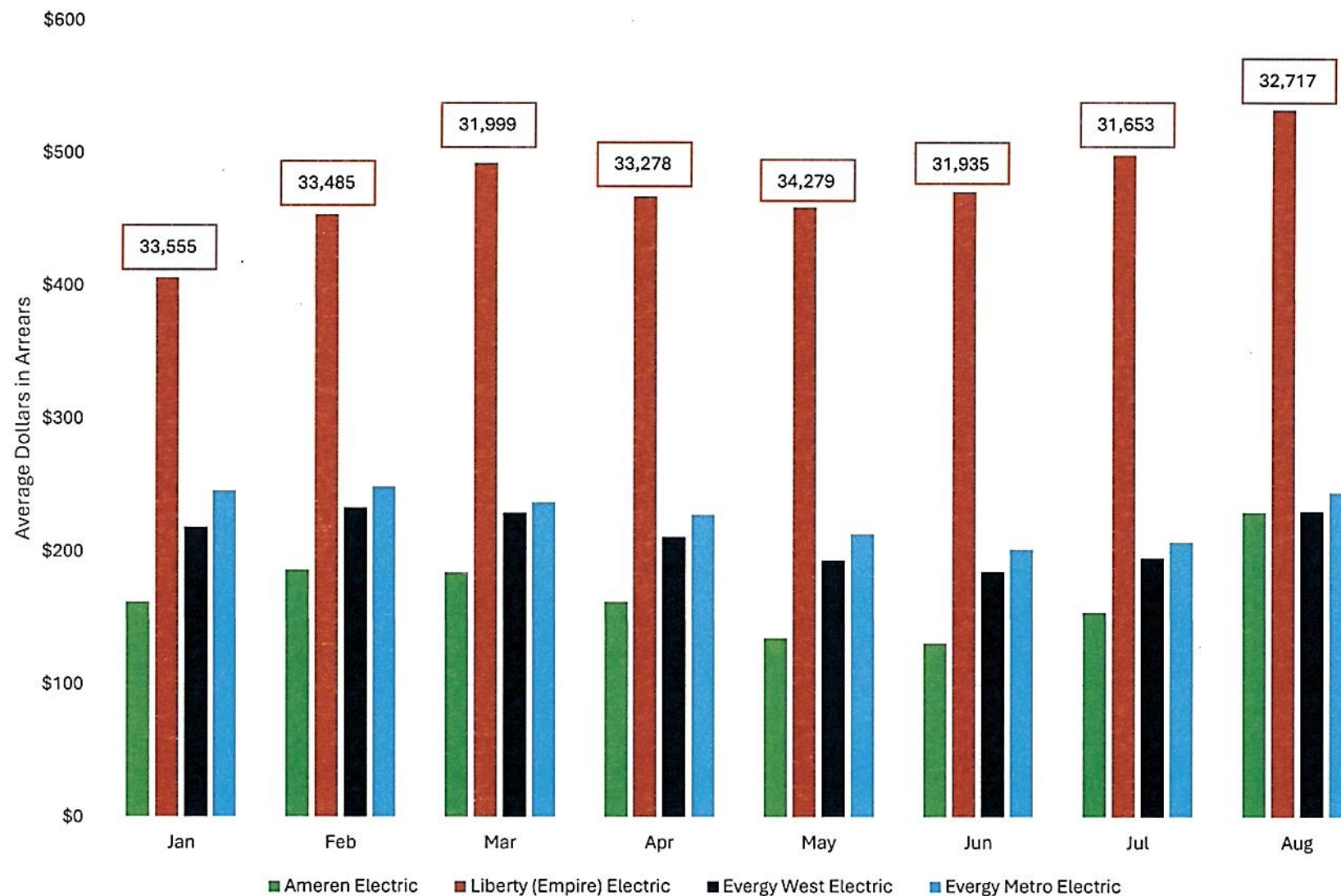


Exhibit No. 228

2025 Average Customer Arrearage (Electric)



The numbers in the red boxes provide the total number Liberty (Empire) Electric service agreements in arrears

The total number of Liberty (Empire) Electric residential customers as of August 2025: **143,231**

LIBERTY (EMPIRE) JD POWER SCORE RANKINGS OVER TIME

