

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Proposed Amendment)
of the Commission’s Rule 20 CSR 4240-13.055) File No. OX-2026-0047
Relating to Cold Weather Maintenance of Service)

EVERGY’S COMMENTS

COMES NOW, Evergy Metro, Inc. d/b/a Evergy Missouri Metro (“Evergy Missouri Metro”) and Evergy Missouri West, Inc. d/b/a Evergy Missouri West (“Evergy Missouri West”) (collectively, “Evergy” or the “Company”), and hereby files their *Comments* (“Comments”) in response to the Missouri Public Service Commission’s (“Commission”) *Notice of Hearing and Comment Period* (“Notice”) issued on September 5, 2025. Evergy proposes the following change to the draft rule.

The proposed amendment adds “or adjacent service area” to section 7. The addition of “or adjacent service area” is confusing and should be clarified. If the intent is to provide requirements for customers who move to a service area of an affiliated utility, Evergy respectfully suggests that the Commission clarify the rule to state, “or service area of an affiliate utility,” as it appears in the proposed redline edit below:

(7) Whenever a customer, with a cold weather rule payment agreement, moves to another residence within the utility’s service area ~~or adjacent service area~~ **service area of an affiliate**, the utility shall permit the customer to receive service if the customer pays in full the amounts that should have been paid pursuant to the agreement up to the date service is requested, as well as, amounts not included in a payment agreement that have become past due. No other change to the terms of service to the customer by virtue of the change in the customer’s residence with the exception of an upward or downward adjustment to payments necessary to reflect any changes in expected usage between the old and new residence shall be made.

This proposed change helps avoid any confusion to clarify this would not be applicable for a customer who moves residential service from a utility to an adjacent service area of an unaffiliated utility provider.

WHEREFORE, Evergy submits its Comments for consideration by the Commission.

Respectfully submitted,

/s/ Roger W. Steiner

Roger W. Steiner, MBN 39586
Cole Bailey, MBN 77268
Evergy, Inc.
1200 Main – 17th Floor
Kansas City, Missouri 64105
Phone: (816) 556-2314
Fax: (816) 556-2110
roger.steiner@evergy.com
cole.bailey@evergy.com

**Attorneys for Evergy Missouri Metro and
Evergy Missouri West**

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was served upon counsel for all parties on this 30th day of October 2025, by EFIS filing and notification, and/or e-mail.

/s/ Roger W. Steiner

Roger W. Steiner