

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Request for )  
Cancellation of the Certificate of Service ) **File No. TD-2021-0260**  
Authority for Talk America Services, LLC )

## ORDER DIRECTING STAFF TO FILE A RECOMMENDATION

Issue Date: February 17, 2021

Effective Date: February 17, 2021

On February 16, 2021, Talk America Services, LLC filed a request to cancel the certificate of service authority granted to Talk America Services to provide basic local, non-switched local, and interexchange telecommunication service in the State of Missouri. The Company also requested any related tariff be cancelled. The Commission granted Talk America Services a certificate of service authority to provide telecommunication service in the State of Missouri in File Number LA-2015-0069.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup> The Commission finds that proper persons shall be allowed ten days from the issuance of this order to file a motion for hearing.

The Staff of the Missouri Public Service Commission (Staff) is directed to review the request and file a recommendation regarding the cancellation of Talk America Services' certificate of service authority and accompanying tariff, if there is one.

### THE COMMISSION ORDERS THAT:

1. Any party wishing to file an objection or request a hearing shall do so by filing a pleading no later than March 1, 2021, with:

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<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

Secretary  
Missouri Public Service Commission  
Post Office Box 360  
Jefferson City, Missouri 65102

or via the Commission's Electronic Information and Filing System (EFIS) at:  
[www.psc.mo.gov](http://www.psc.mo.gov).

2. On or before March 15, 2021, Staff shall file a recommendation regarding the request to cancel the certificates of service authority and any accompanying tariff of Talk America Services, LLC.

3. This order is effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Charles Hatcher, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

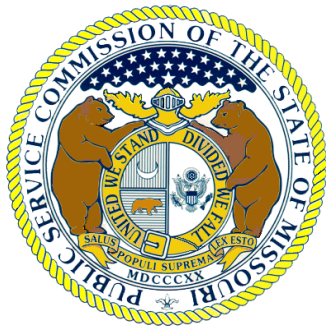
Dated at Jefferson City, Missouri,  
on this 17<sup>th</sup> day of February, 2021.

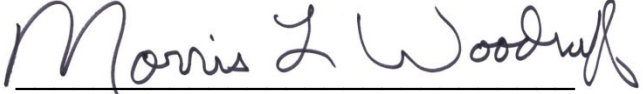
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 17<sup>th</sup> day of February, 2021.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**February 17, 2021**

**File/Case No. TD-2021-0260**

**Missouri Public Service  
Commission**

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**Office of the Public Counsel**

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**Talk America Services, LLC**

Legal Department  
10802 Executive Center Drive  
Little Rock, AR 72211

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.