STATE OF MISSOURI PUBLIC SERVICE COMMISSION

At a session of the Public Service Commission held at its office in Jefferson City on the 5th day of November, 2025.

Brett Felber,)
Complainant,)
٧.) Case No. EC-2026-0004
Union Electric Company d/b/a Ameren Missouri,)))
Respondent.)

ORDER DISMISSING COMPLAINT

Issue Date: November 5, 2025 Effective Date: December 5, 2025

This order dismisses Complainant, Brett Felber's, complaint against Union Electric Company d/b/a Ameren Missouri for violating a Commission order.

On July 1, 2025, Brett Felber (Felber) filed a complaint with the Commission against Ameren Missouri. Felber alleged that Ameren Missouri received payment from him for June 2025 that was not credited to his account and resulted in the discontinuance of his electric service. He additionally alleged that Ameren Missouri failed to provide required notifications prior to discontinuing his service.

Felber sent multiple ex parte emails to the Regulatory Law Judge during the course of the complaint process. He was advised not to do so. After Felber indicated that he would stop emailing the Regulatory Law Judge, he continued to send multiple inappropriate emails to the Regulatory Law Judge.

On September 16, 2025, the Commission issued its *Order Directing Complainant* to File Pleadings as Prescribed and Notice Informing Complainant that Inappropriate Filings or Behavior Will Result in Commission Action. That order directed Felber not email pleadings to, or have other ex parte contacts with, the Regulatory Law Judge presiding over his complaint. That order also directed that Felber not swear, disparage other parties, or disparage the Commission during any proceeding or in any pleadings filed with the Commission. That order informed Felber that his inability to refrain from the above behavior and continued assertion of other actions he is pursuing in other venues/jurisdictions were inappropriate and not conducive to the administrative and judicial process.

The order explained that his inappropriate emailing must cease or there was a severe risk that the Commission would dismiss his complaint. The order noted that: "Any further violations of the Commission's orders, filing procedures, and/or rules will result in the Commission issuing an order directing Complainant to explain why his case should not be dismissed for the violation."

Felber continued to send emails arguing the substance of issues before the Commission and asserting that other parties were lying or manipulating evidence.

On October 23, 2025, the Commission directed Felber to show cause why his complaint should not be dismissed for failure to follow a Commission order. Felber responded that same day by filing *Letter of Standing Firm on Position and Stance* and two accompanying memoranda. Felber argued that his emails to the Regulatory Law Judge were not ex parte, but did not address the contents of such emails. Felber also

argued that the show cause order was defective and that his due process rights were violated.

On October 29, 2025, Felber emailed the Regulatory Law Judge, the Chief Regulatory Law Judge, and the parties. In that email Felber stated: "[I]f my case is dismissed. I'm prepared to file a criminal complaint with State of California Attorney Generals [sic] Office and prepared to present them a copy of the Commissions [sic] defective, unlawful not valid, administrative subpoena off, [sic] they decided to send via interstate without domestication of a competent court of Jurisdiction." Felber's email also stated that he had an open tort case against Ameren in Illinois.

Commission Rule 20 CSR 4240-2.116(3) provides in part: "[a] party may be dismissed from a case for failure to comply with any order issued by the commission..."

Commission Rule 20 CSR 4240-2.116(4) provides that the Commission may dismiss a case for good cause found after ten days' notice to the parties.

Despite being given a multitude of opportunities to appropriately participate in his complaint, Felber continues to try and argue substantive issues in his complaint by email, he continues to disparage the other parties, and he continues to threaten other actions in an effort to influence his complaint case. Therefore, the Commission will dismiss his complaint.

Any requests for reconsideration of this order pursuant to 20 CSR 4240-2.160(2), RSMo, or any application for rehearing of this order pursuant to Section 386.500.1 shall be filed prior to the effective date of this order. The denial of an application for rehearing under Section 386.500, RSMo, is a necessary prerequisite to filing a notice of appeal in an appropriate appellate court pursuant to Section 386.510, RSMo. In the event that a

motion for reconsideration or rehearing is granted, the Commission will make appropriate orders at that time.

THE COMMISSION ORDERS THAT:

- 1. Brett Felber's complaint is dismissed.
- 2. This order shall be effective December 5, 2025.

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BY THE COMMISSION

Nancy Dippell

Nancy Dippell Secretary

Hahn, Ch., Coleman, Kolkmeyer, and Mitchell CC., concur.

John T. Clark, Senior Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of November 2025.

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Nancy Dippell Secretary

MISSOURI PUBLIC SERVICE COMMISSION November 5, 2025

File/Case No. EC-2026-0004

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Nancy Dippell Secretary

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.