

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of)
Certificate of Prime Line) **Case No. XD-2026-0110**
Communications, Inc. d/b/a Prime)
Link Long Distance, Inc.)

ORDER CANCELLING CERTIFICATE OF SERVICE AUTHORITY

Issue Date: November 10, 2025

Effective Date: November 20, 2025

On October 21, 2025, the Staff of the Commission (Staff) filed a motion requesting that the Commission cancel the certificate of service authority to provide interexchange telecommunications and non-switched local exchange (IXC) service in Missouri of Prime Line Communications d/b/a Prime Link Long Distance, Inc. (Prime Link). The Commission granted Prime Link America a certificate in Case No. TA-97-320. Staff's motion states that Prime Link stated that it wished to voluntarily relinquish its IXC service authority.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo (2016), which states, in part, "[a]ny certificate of service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

The Commission issued notice and allowed time to request a hearing. There were no responses. The Commission need not hold a hearing if, after proper notice and opportunity to intervene, no party requests such a hearing.¹ Therefore, the Commission may cancel the certificate based on Staff's motion.

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

Based on Staff's motion, the Commission finds that the certificate of service authority granted to Prime Link shall be cancelled.

THE COMMISSION ORDERS THAT:

1. The certificate of service authority issued to Prime Line Communications d/b/a Prime Link Long Distance, Inc. to provide interexchange telecommunications and non-switched local exchange service in the state of Missouri is cancelled.
2. This order shall be effective November 20, 2025.
3. This case shall close November 21, 2025.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell". The signature is written in a cursive, flowing style.

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 10th day of November, 2025.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10th day of November 2025.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

November 10, 2025

File/Case No. XD-2026-0110

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

MO PSC Staff

Ray Cunneen
200 Madison Street
Jefferson City, MO 65101
ray.cunneen@psc.mo.gov

Prime Link Long Distance, Inc.

Legal Department
4318 Rainbow Dr.
Jefferson City, MO 65109
primelink@tranquility.net

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.