

## Salsman, Kari

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**To:** 'priscilla.feliciano@jsitel.com'  
**Subject:** Annual Report Deficiency for ZSWITCH (BMAR-2025-1623)

This email is a deficiency notice for your 2024 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company name on your annual report fails to exactly match the company name maintained within Missouri PSC records. Please submit an amended annual report matching the name of your company as contained in Missouri PSC records, including the full name or simply the d/b/a.
- The company is reporting local service revenue however the report fails to report Relay Missouri on page 2 or line counts on page 5.

Please resubmit your revised annual report in its entirety (both public and non-public versions) to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Thank you,  
Kari Salsman | Missouri Public Service Commission | 573-526-5630