

Salsman, Kari

To: Carl Billek
Subject: Annual Report Deficiency for Net2Phone 2.0 America, Inc. (BMAR-2025-1796)

This email is a deficiency notice for your 2024 annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- Item No. 5 of page 2 of your annual report fails to identify the proper Relay Missouri surcharge of \$.06. Please verify the Relay Missouri surcharge applied to customers. If the surcharge was not \$.06 please provide an explanation.

Please resubmit your revised annual report in its entirety (both public and non-public versions) to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Thank you,
Kari Salsman | Missouri Public Service Commission | 573-526-5630