

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American )  
Water Company for a Certificate of )  
Convenience and Necessity Authorizing )  
it to Install, Own, Acquire, Construct, )      **File No. WA-2025-0298**  
Operate, Control, Manage and Maintain )  
a Water System in and around Johnson )  
County, Missouri      )

**NOTICE OF COMPLETION**

**COMES NOW** Missouri-American Water Company (MAWC), and, as its Notice of Completion states the following to the Missouri Public Service Commission (Commission):

1. The Commission issued its Order Authorizing Purchase and Granting Certificate of Convenience and Necessity (“Order”) on September 10, 2025, with an Effective Date of October 10, 2025.
2. The closing contemplated by the Order was completed on October 31, 2025.
3. MAWC filed a Notice of Closing on November 14, 2025.
4. MAWC hereby provides notice that pursuant to the Order, the following have been completed with copies provided to the Commission where applicable.
  - (a) On November 20, 2025, MAWC provided to the Customer Experience Department (CXD) Staff an example of its actual communication with the water customers regarding its acquisition and operations of the water system assets, and how customers may reach MAWC.
  - (b) On January 6, 2026, MAWC provided to the CXD Staff a sample of ten (10) billing statements from the first month’s billing.
  - (c) On November 13, 2025 MAWC provided training to its call center personnel regarding rates and rules applicable to the customers of the water system.

**WHERFORE**, MAWC respectfully requests that the Commission consider this Notice of Completion and such further orders as it shall find to be reasonable and just.

Respectfully submitted,

/s/Tim Luft

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**ATTORNEY FOR MISSOURI-AMERICAN  
WATER COMPANY**

**CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 15th day of January 2026, to:

General Counsel's Office  
[staffcounselservice@psc.mo.gov](mailto:staffcounselservice@psc.mo.gov)

Office of the Public Counsel  
[opcservice@opc.mo.gov](mailto:opcservice@opc.mo.gov)

/s/ Tim Luft