

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Cancellation of PCI, )  
Inc.'s Registration to Provide ) **Case No. DD-2026-0232**  
Interconnected Voice over Internet )  
Protocol Within the State of Missouri )

## ORDER ESTABLISHING TIME TO RESPOND

Issue Date: March 13, 2026

Effective Date: March 13, 2026

On March 13, 2026, the Staff of the Commission (Staff) filed a motion requesting the Commission cancel the certificate of PCI, Inc. to provide e Interconnected Voice over Internet Protocol (IVoIP) telecommunications service. The Commission granted PCI, Inc. a registration to provide IVoIP telecommunications service in Case No. DA-2025-0006.

Staff's motion states that PCI, Inc. was administratively dissolved or revoked by the Missouri Secretary of State for failure to file a registration report. The motion also states that PCI, Inc. failed to pay the Commission assessment for fiscal year 2026.

Subsection 392.410(5), RSMo provides the Commission authority to alter or modify any telecommunications certificate of service after notice and hearing. The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.<sup>1</sup> Therefore, if no request for a hearing or objection to Staff's motion is received, the Commission may revoke the telecommunications certificate based on Staff's motion.

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<sup>1</sup> *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to respond or file a motion for hearing.

**THE COMMISSION ORDERS THAT:**

1. Anyone wishing to respond to Staff's motion or request a hearing shall do so by filing an appropriate pleading no later than March 23, 2026.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell  
Secretary

Charles Hatcher, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri  
on this 13<sup>th</sup> day of March, 2026.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13<sup>th</sup> day of March 2026.**



*Nancy Dippell*  
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Nancy Dippell  
Secretary

**MISSOURI PUBLIC SERVICE COMMISSION**

**March 13, 2026**

**File/Case No. DD-2026-0232**

**MO PSC Staff**

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**Office of the Public Counsel  
(OPC)**

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**PCI, Inc.**

Legal Department  
2000 Mallory Lane 130-138  
Franklin, TN 37067  
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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Nancy Dippell  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.