

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

In the Matter of:

Brett Felber & Lisa Lambert, Complainants

v.

Ameren Missouri d/b/a Union Electric Company, Respondent

Case No. EC-2026-0128

EXHIBIT A

VERIFIED TELECOMMUNICATIONS CALL LOG EVIDENCE AND DEMAND FOR RECIPROCAL PRODUCTION

I. INTRODUCTION

Complainants submit this Exhibit consisting of verified telecommunications call records obtained from T-Mobile.

II. SOURCE AND AUTHENTICITY OF RECORDS

The call log is a true and accurate copy of records maintained by T-Mobile, a telecommunications carrier, created in the ordinary course of business.

III. MATERIAL FINDINGS

March 5, 2026 – One incoming call from (800) 552-7583 to Complainants.

March 6, 2026 – Two outgoing calls placed by Complainants to (800) 552-7583.

Only one call was initiated by Respondent Ameren Missouri.

IV. REGULATORY IMPLICATION

Under 20 CSR 4240-13.050(8), Respondent must make reasonable efforts to contact customers prior to disconnection. A single call is insufficient.

V. DEMAND FOR RECIPROCAL PRODUCTION

Complainants demand Ameren Missouri produce complete call logs with provider identification, timestamps, and call direction.

VI. OBJECTION TO INTERNAL LOGS

Internally generated logs are not independently verifiable and may be altered without oversight, and should be given diminished evidentiary weight.

VII. CONCLUSION

The records show Respondent failed to meet required contact obligations.

Respectfully submitted,

Brett Felber

Lisa Lambert

Dated: March 28, 2026

CERTIFICATE OF SERVICE

I certify that a copy was served on all parties on March 28, 2026.