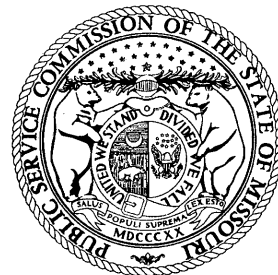


Notice of *Ex Parte* Contact

TO: Data Center
All Parties in Case No. **WR-2008-0311**

FROM: Chairman Jeff Davis *JAD*
Commissioner Connie Murray *CM*
Commissioner Robert Clayton *RC*
Commissioner Terry Jarrett *TJ*
Commissioner Kevin Gunn *KG*

DATE: October 24, 2008



On October 24, 2008 the above signed Commissioners received the attached electronic mail message from Greg Cummins. However, we did not receive the attached letter that is referenced in the message. This case, **WR-2008-0311**, is a contested case. The Commission is bound by its *ex parte* rule, and, we are therefore giving notice to the parties this communication has been received.

Although communications from members of the public and members of the legislature are always welcome, those communications must be made known to all parties to a contested case so that those parties have the opportunity to respond. According to the Commission's rules (4 CSR 240-4.020(8)), when a communication from any person interested in a case (either oral or written) occurs outside the hearing process, any member of the Commission or Regulatory Law Judge who received the communication shall prepare a written report concerning the communication and submit it to each member of the Commission and the parties to the case. The report shall identify the person(s) who participated in the *ex parte* communication, the circumstances which resulted in the communication, the substance of the communication, and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, we submit this report pursuant to the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Commissioners
Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

Gregory, Sheryl

From: Greg [gcummins@kc.rr.com]

Sent: Friday, October 24, 2008 11:35 AM

To: Davis, Jeff; Murray, Connie; Clayton, Robert; Gunn, Kevin; Jarrett, Terry; Henderson, Wess

Subject: Missouri American Water rate inquiry

I live in Parkville, MO, and have some serious concerns about our water and sewer provider and the rates they are charging. I was informed by your staff that the board approved the current rate for water/sewer for Missouri American Water (home office in Illinois--kind of a misnomer, eh?). Attached is a letter I sent to the utility requesting an answer as to why our bill is 2-3X that of our neighbors, and of my prior municipality in the Kansas City metro area. Please explain to me why the board of a public utility would approve a rate that is 2-3 times that of surrounding utilities? Our service are no better (nor worse) than other utliities. I demand an explanation and investigation into this. I am also very pleased in your offices' response time to my initial inquiry. They were very prompt and efficient. Thank you.

Sincerely,

Greg Cummins

10/24/2008