

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

In the Matter of the Complaint of
Brett Felber and Lisa Felber (Lambert),
Complainants,
v.
Ameren Missouri,
Respondent.

Case No. EC-2026-0218

EXHIBIT A – SUPPLEMENTAL STATEMENT AND EVIDENCE OF VIOLATIONS

I. INTRODUCTION

Complainants submit this Exhibit A in support of their ongoing complaint against Ameren Missouri.

II. PAYMENT UNDER DISPUTE

On April 9, 2026, Complainants remitted \$ [REDACTED] to Ameren Missouri. This payment was made under protest and in accordance with prior correspondence dated April 6, 2026. Complainants assert that this payment satisfies any alleged payment agreement.

III. NO WAIVER OF CLAIMS

This payment shall not constitute a waiver of any legal claims. Complainants expressly reserve all rights.

IV. ILLEGAL DISCONNECTION

Ameren Missouri disconnected service without proper notice, violating Missouri PSC rules and tariffs.

V. SPECIFIC TARIFF AND REGULATORY VIOLATIONS

- 20 CSR 4240-13.050(1): Requires advance written notice prior to disconnection.
- 20 CSR 4240-13.050(3): Requires reasonable attempt to contact customer prior to disconnection.

- Ameren Missouri Tariff Sheet – Discontinuance of Service: Requires notice and opportunity to cure.

VI. EVIDENCE OF MISREPRESENTATION

Complainants will present audio, video, and written correspondence demonstrating inconsistencies and misrepresentations by Ameren Missouri personnel.

VII. CONTINUATION OF COMPLAINT

Complainants will continue to pursue all remedies despite payment satisfaction.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served on all parties on April 10, 2026.

Brett Felber

Phone: [REDACTED]